

## 1000 Wesley Pines Road Lumberton, North Carolina 28358-2148 (910) 738-9691 www.wesleypines.org

## **DISCLOSURE STATEMENT**

Wesley Pines (the "Community") must deliver a Disclosure Statement to a prospective resident prior to or at the time a prospective resident executes a Residency Agreement to provide continuing care, or prior to or at the time a prospective resident transfers any money or other property to the Community, whichever occurs first.

The Community, like all other continuing care retirement communities in the State of North Carolina, is subject to the Continuing Care Retirement Communities Act. This Disclosure Statement has not been reviewed or approved by any government agency or representative to ensure accuracy or completeness of the information set out.

February 27, 2019

Unless earlier revised, the Community intends for this Disclosure Statement to remain effective until July 27, 2020



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## **Attachments:**

- Attachment 1 Audited Financial Statements for The United Methodist Retirement Homes, Incorporated (includes the consolidated operations of Croasdaile Village, Cypress Glen and Wesley Pines)
- Attachment 2 Forecasted Financial Statements of The United Methodist Retirement Homes, Incorporated (includes the consolidated operations of Croasdaile Village, Cypress Glen and Wesley Pines)
- Attachment 3 Interim Unaudited Financial Statements of The United Methodist Retirement Homes, Incorporated (includes the consolidated operations of Croasdaile Village, Cypress Glen and Wesley Pines)
- Attachment 4 Explanations of Material Differences
- Attachment 5 Residency Agreements
- Attachment 6 Communities Managed by Life Care Services LLC
- Attachment 7– List of Extra Charges

## INTRODUCTION

Wesley Pines (the "Community") brings to residents of the southern North Carolina area, who are age 62 and over, a way of retirement living known as "continuing care." This concept offers retirees a life style designed to meet their unique needs while allowing them the freedom to pursue their personal interests. Continuing care communities, such as the Community, encompass these important components: a private residence, a wide array of personal services, assisted living services, and the security of long-term care in the on-site Health Center.

The Community is owned and operated by The United Methodist Retirement Homes, Incorporated ("UMRH"), a North Carolina not-for-profit corporation, which is committed to providing a quality adult community that is fiscally sound and genuinely responsive to resident needs. UMRH also owns Croasdaile Village, a continuing care retirement community located in Durham, North Carolina and Cypress Glen Retirement Community, a continuing care retirement community located in Greenville, North Carolina. The financial information attached to this Disclosure Statement includes financial information for UMRH and the consolidated operations of Croasdaile Village, Cypress Glen and Wesley Pines. (See further explanation under the "Financial Information" section of this Disclosure Statement.)

One of the purposes of this Disclosure Statement is to explain to prospective residents, their families, and their advisors who and what is involved in the operation of the Community. This Disclosure Statement was prepared on the basis of information available at the time of its publication and assumptions, which were believed to be realistic as of that date. Such information and assumptions are, of course, subject to change and, in particular, are significantly affected by changes in inflation and interest rates.

Since non-technical language has been used in this Disclosure Statement, the text of this booklet and the language of the Residency Agreement signed by a resident may not be the same. Although this Disclosure Statement details the provisions of the Residency Agreement, the Residency Agreement serves as the sole binding contract between the resident and UMRH.

We are pledged to the letter and spirit of U.S. policy for the achievement of equal housing opportunity throughout the Nation. We encourage and support an affirmative advertising and marketing program in which there are no barriers to obtaining housing because of race, color, religion, sex, handicap, or national origin.

## THE UNITED METHODIST RETIREMENT HOMES, INCORPORATED

The United Methodist Retirement Homes, Incorporated ("UMRH") is a not-for-profit corporation originally chartered by the State of North Carolina on January 24, 1946. A Restated Charter was filed with the Department of the Secretary of State for the State of North Carolina on October 26, 1992. The principal business address of UMRH is 2600 Croasdaile Farm Parkway, Suite A-500; Durham, North Carolina 27705.

UMRH is operated as a community service organization and is tax exempt under the provisions of Section 501(c)(3) of Internal Revenue Code.

UMRH is the sole shareholder of UMRH Affordable Housing, Inc. UMRH-Affordable Housing, Inc. is located at 2600 Croasdaile Farm Parkway, Suite A-500, Durham, NC 27705. It was organized in 2002 in the State of North Carolina in conjunction with the Wesley Ridge project (see more information below). UMRH Affordable Housing, Inc. is not responsible for the contractual or financial obligations of UMRH.

UMRH is the sole member of UMRH Affordable Housing Development, LLC, located at 2600 Croasdaile Farm Parkway, Suite A-500, Durham, NC 27705. UMRH Affordable Housing Development, LLC was organized in North Carolina in 2002 to further the charitable purposes of UMRH by developing Wesley Ridge, a 24-unit affordable rental housing complex located adjacent to Wesley Pines. UMRH Affordable Housing Development, LLC is not responsible for the contractual or financial obligations of UMRH.

UMRH is affiliated with The United Methodist Retirement Homes Foundation, Inc. (the "Foundation"). The Foundation is a not-for-profit corporation, which was organized for the benefit of the retirement communities operated by UMRH. Its purpose is to raise endowment funds, to support benevolent care for those residents who are unable to pay for care, and to support special programs. The Foundation is located at 2600 Croasdaile Farm Parkway, Suite A-500, Durham, NC 27705. The Board of Trustees of UMRH are the same Board of Trustees for the Foundation. UMRH and the Foundation are jointly obligated under the terms of the various bond agreements entered into for the financing of Croasdaile Village, Cypress Glen and Wesley Pines.

UMRH is related by faith to the North Carolina Annual Conference, Southeastern Jurisdiction, of The United Methodist Church. UMRH is governed by a corporate Board of Trustees. The North Carolina Annual Conference of The United Methodist Church elects forty percent (40%) of the Board of Trustees of UMRH. The North Carolina Annual Conference of The United Methodist Church is not responsible for the financial and contractual obligations of UMRH.

UMRH and the Community are also affiliated by membership with LeadingAge North Carolina; the United Methodist Association of Health and Welfare Ministries; and LeadingAge (National).

Other than disclosed above, UMRH is not affiliated with any other religious, charitable or nonprofit organization.

## **BOARD OF TRUSTEES**

The names and addresses of the members of the Board of Trustees of UMRH are listed below:

Mr. Artie Rogers Chair and Trustee 502 Teversham Court Winterville, NC 28590

Ms. Deborah Montague Vice Chair and Trustee 501 Quinn Court Chapel Hill, NC 28590

Mr. John Grissom
Treasurer and Trustee
5 Westchester Place
Lumberton, NC 28358

Mr. Jerry Gambill Secretary and Trustee 105 Welchdale Court Cary, NC 27513

Mr. Jonathan P. Erickson (ex-officio Trustee) Corporate Executive Director 2600 Croasdaile Farm Parkway, Suite A-500 Durham, NC 27705

## Trustees:

Dr. Zoila Airall, 112 Arthur Lane, Durham, NC 27705 Ms. Kathryn Bradley, 120 Briarcliff Road, Durham, NC 27707

Mr. Michael Hardin, 416 Barker Ten Mile Road, Lumberton, NC 28358

Mr. Carl Hardy, 6615 Sweetgum Court, Sims, NC 27880

Mr. Bruce Jobe, 303 Highland Avenue, Lumberton, NC 28358

Rev. Paul Lee, 507 Ringleaf Court, Cary, NC 27705

Mr. John Link, 4720 Rapids Lane, Durham, NC 27705

Mr. Thomas Steele, 1698 Westbrook Avenue, Burlington, NC 27216

## Ex-Officio Members of the Board of Trustees:

Ruth Read, 1000 Wesley Pines Road, Cottage 303, Lumberton, NC 28358

Dr. Dick Evans, 449 Forrest Park, Greenville, NC 27858

Rev. Carol Goehring, PO Box 1970, Garner, NC 27529

Rev. Kenneth Locklear, 700 Waterfield Ridge Place, Garner, NC 27529

Ms. Barbara Pray, 15 Boardman Court, Durham, NC 27705

Ms. Sandy Scarlett, 500 Hepowill Trail, Hillsborough, NC 27278

Dr. Jerry Gregory, 100 Hickory St., Greenville, NC 27858

Ms. Linda Link, 10958 NC 904 Hwy, Fairmont, NC 28340

Rev. Linda Taylor, 8749 Plantation Landing Drive, Wilmington, NC 28411

Ms. Nancy Van Antwerp, 649 Lipford Dr., Cary, NC 27519

There is not any professional service firm, association, trust, partnership or corporation, in which the Executive Director, management staff or any member of the Board of Trustees has a 10 percent or greater interest in and which it is presently intended shall currently or in the future provide goods, leases or services to the Community or to residents of the Community, of an aggregate value of \$500 or more within any year. Further, there is not any professional service firm, association, trust, partnership, or corporation that currently provides any goods, leases or

services of an aggregate value of \$500 or more within any year to the Community or to the residents of the Community that has a 10% or greater interest in any officer, trustee or management staff (including the Executive Director).

No Trustee or management staff of UMRH (i) has been convicted of a felony or pleaded nolo contendere to a felony charge, or been held liable or enjoined in a civil action by final judgment, if the felony or civil action involved fraud, embezzlement, fraudulent conversion, or misappropriation of property; or (ii) is subject to a currently effective injunctive or restrictive court order, or within the past five years, had any State or Federal license or permit suspended or revoked as a result of an action brought by a governmental agency or department, if the order or action arose out of or related to business activity of health care, including actions affecting a license to operate a foster care facility, nursing home, retirement home, home for aged, or facility subject to this Article or a similar law in another state. UMRH is not aware of any actions (as defined) against any person (as defined) requiring disclosure.

## CORPORATE EXECUTIVE DIRECTOR

Jonathan P. Erickson has been the corporate executive director over all of the UMRH retirement communities since July 2007. Mr. Erickson holds a bachelor of arts in psychology from North Park College in Chicago, Illinois, a master of science in community health from Northern Illinois University in DeKalb, Illinois, and a certification in long-term care management from the University of Connecticut. He is currently licensed as a nursing home administrator in the State of Connecticut. Mr. Erickson has been an employee of Life Care Services LLC for over 20 years and has over 30 years of experience in the senior housing industry.

## **EXECUTIVE DIRECTOR**

Wade Rozier has been the executive director of the Community since 2004. He holds a bachelor's degree in business management from North Carolina State University and has over 21 years' experience in the senior housing industry. Mr. Rozier is a licensed nursing home administrator in the State of North Carolina and is an employee of Life Care Services LLC.

## RESIDENT COUNCIL

Administration assisted residents in establishing the Resident Council and its bylaws. All residents are members of the Resident Council, which formally meets each quarter. The residents annually elect officers and committee members. Monthly informal meetings are also held to facilitate communication among residents, administration, and the Board of Trustees.

## LIFE CARE SERVICES LLC

UMRH has retained Life Care Services LLC ("Life Care Services") to manage Wesley Pines. Life Care Services is a wholly-owned subsidiary of Life Care Companies LLC ("LCS"), an Iowa limited liability company.

LCS is a nationally recognized leader in the development, marketing and management of senior living communities throughout the United States. Since 1971, LCS has been instrumental in the planning, developing, marketing and managing of senior living communities throughout the United States. Management services are provided through Life Care Services, and it currently manages more than approximately 135 communities serving over 33,000 residents in 31 states (see Attachment 6 attached to this Disclosure Statement).

Principal officers of LCS include Mr. Ed Kenny, Mr. Joel Nelson, Mrs. Diane Bridgewater, Mr. Rick Exline, and Mr. David Laffey.

Mr. Kenny is Chairman of the Board of LCS®. LCS is recognized as a high quality provider of senior lifestyle products and services. Ed has been with LCS for over 38 years and served as CEO from 2006 to 2017. In 2018 Ed assumed the role of Chairman of the Board. Currently, Ed serves as Chair for the Board of Managers for Life Care Companies, Chair of the Board of Directors of LCS Holdings, Inc. and is Chair of the LCS Foundation. Within the senior housing industry, he serves on the boards of Argentum and National Investment Center for Seniors Housing and Care (NIC), chairs the public policy committee for Argentum, and is a past chairman of the American Seniors Housing Association (ASHA). Locally, he serves on the Boards of the United Way of Central Iowa, and the Greater Des Moines Botanical Gardens. Ed holds a Bachelor of Science degree in health services administration from Providence College.

Mr. Nelson is President and Chief Executive Officer of LCS, the 3rd largest senior living operator, which includes not-for-profit and for-profit assets across the continuum of senior living. He is an experienced leader in governance within the industry, including all phases of real estate acquisition, development, operations, marketing and sales. Joel is responsible for executing the business strategy across the six business lines in the LCS Family of Companies. He thrives on driving business growth, achieving service excellence, and enhancing the company's stability and value among financial partners, property owners, and other stakeholders in the senior living field. Currently, Joel serves on the board of managers for Life Care Companies, LCS Holdings, is past-chair and a current member of the Investment Committee. Outside of LCS, Joel is a member of the National Investment Center (NIC) operator advisory board, the Central Iowa Alzheimer's Association board. He is also past chair and current board member of ChildServe, Inc., one of Des Moines largest not-for-profit organizations serving children and families with complex health care needs. Joel earned a Bachelor of Science degree in health service administration from Simpson College.

Mrs. Bridgewater is Executive Vice President/Chief Financial and Administrative Officer of LCS. Diane joined the organization in 2006 after filling several executive level positions with Pioneer Hi-Bred International, a DuPont Company. In her years with Pioneer, she held a number of operational and financial roles including: Chief Financial Officer, Vice President and Business Director for North America, Director of Customer and Sales Services for Seed and Crop Protection, Worldwide Finance Director, and other roles. Diane started her career with

KPMG. Diane earned her undergraduate degrees in Accounting and French from the University of Northern Iowa and received her CPA certification in 1986. Diane currently serves on the boards of LCS Holdings, Inc., Life Care Companies LLC, Casey's General Stores, and Bankers Trust.

Mr. Exline joined the company in 1978 and is responsible for the oversight of the company's life plan communities including third party and investment senior living management services. Rick oversees the communities' senior living management teams, health care group, national sales, new business development and life plan community development teams. Rick serves on the board of managers for Life Care Companies LLC, the board of directors for LCS Holdings, Inc., executive leadership and senior living management teams. Rick is also a trustee for the company's 401(k) benefits program as well as serving on the board of trustees for Simpson College. He holds dual bachelor's degrees: one in business administration from Simpson College and one in health care administration from Oklahoma Baptist University. He is a graduate of the Executive Institute at The University of North Carolina at Chapel Hill.

Mr. Laffey is Executive Vice President/Director of LCS Real Estate. In this capacity he is responsible for the organization's overall business performance related to equity investments, debt placement, and asset management. LCS Real Estate is the real estate investment company of LCS. LCS Real Estate has AUM in excess of \$1.3 billion in 38 properties totaling over 8,000 units in 16 States. He joined the firm in 2009 as Vice President/Director of Debt Placement after spending eleven years with Ziegler, most recently as Managing Director. Currently, David serves on the Management Committee for LCS and is a voting member of the Investment Committee. He also serves on the boards of LCS Holdings, Inc, Life Care Companies LLC and Taylor Communities. He earned his bachelor's degree in Finance from Villanova University.

Management of the Community is performed by Life Care Services under contract with UMRH. Life Care Services' responsibilities include: recruiting and employing the executive director and corporate executive director; supervising the licensing, equipping, and staffing of the Community; preparing annual budgets; establishing and operating a system of financial controls for the Community, including comparative analyses with other facilities; and overseeing the food service and quality accommodations provided by the Community.

No managing member of Life Care Services (i) has been convicted of a felony or pleaded nolo contendere to a felony charge, or been held liable or enjoined in a civil action by final judgment, if the felony or civil action involved fraud, embezzlement, fraudulent conversion, or misappropriation of property; or (ii) is subject to a currently effective injunctive or restrictive court order, or within the past five years, had any State or Federal license or permit suspended or revoked as a result of an action brought by a governmental agency or department, if the order or action arose out of or related to business activity of health care, including actions affecting a license to operate a foster care facility, nursing home, retirement home, home for aged, or facility subject to this Article or a similar law in another state.

Life Care Services is not financially responsible for the contractual obligations or other obligations of UMRH. The Board of Trustees of UMRH retains the ultimate responsibility for hiring managers and monitoring the operating costs, wages, salaries, expenses, fees, and overall fiscal viability of the Community.

## **WESLEY PINES**

The Community is located at 1000 Wesley Pines Road, Lumberton, North Carolina on 48.64 acres of land. It is a continuing care retirement community designed to accommodate persons 62 years of age or older in a dignified manner. Currently, the Community has cottages and villas, assisted living rooms and suites, and 62 skilled nursing beds. As of September 30, 2018 there were 113 residents residing at the Community.

Presently, the types of residences available include: duplex cottages, duplex villas, free-standing villas, and deluxe villas. All of the residences are equipped with safety features such as grab rails in the bathtubs/showers and a wireless emergency nurse call that works from anywhere on the campus.

In addition to the primary intent of the Community, which is to assure the residents of continuing care throughout their retirement years, the Community is designed to create an environment that will enrich the lives of the people who live and work there. The design of the main commons building provides areas for dining and meetings without detracting from the homelike environment of the Community. Some of the amenities that residents can enjoy include:

- three centrally located dining rooms and a private dining room,
- a fellowship building with a large auditorium and a smaller multi-use room,
- a therapy suite for the provision of physical, occupational, and speech therapies,
- card rooms,
- a library,
- a mail area.
- an arts and crafts workroom,
- several living rooms,
- three enclosed courtyards,
- paved nature walk,
- indoor fitness center, and
- a picnic area.

The Community offers assisted living services in the rooms and suites at the Community for an assisted living fee. Services include assistance with the activities of daily living, such as ambulation, bathing, dressing, eating, personal hygiene, toileting, and the supervision or administration of medications.

The Health Center is licensed by the North Carolina Division of Health Service Regulation and is both Medicare and Medicaid certified. The Health Center offers skilled nursing care to the residents of the Community.

Each continuing care resident at the Community is entitled to receive a total of six days of assisted living or nursing care at the Community at no additional charge, except for the charges for physician services and ancillary health services and supplies. Such six days renews on an annual basis and does not accumulate. After the six days of care each year, the services in

assisted living and in the Community Health Center are available for the per diem charge.

## **SMOKE-FREE CAMPUS**

The Community is a "smoke-free" campus. Smoking (including E-Cigarettes) is not allowed by residents, guests, and business invitees on the Wesley Pines campus (inside or outside), except in a designated outside area. No smoking areas include, but are not limited to, the residences, hallways, dining rooms, public restrooms, lounge areas, reception areas, waiting rooms, courtyards, entrances, walking paths, driveways, and any other common areas. Smoking is only permitted at the designated area. Violation of the Smoke-Free Campus Policy can result in cancellation of the Residency Agreement for just cause.

## FACILITY DEVELOPMENT/EXPANSION

In 2014, the Community started adding new villas based on market demand, with the total compliment not to exceed 10 percent of the total independent living residences per year. Two villas were built and occupied in 2014 and one was built and occupied in 2015. One villa is currently under construction and will be occupied in 2018. Villas will be built as pre-sales occur and the prospective resident has paid the 10 percent Entrance Fee deposit. The Community will use the Entrance Fee deposit to begin construction of the villa, thus eliminating the need for long-term financing for the villa construction. The Residency Agreements for these villas to be constructed are included in Attachment 5 to this Disclosure Statement.

The Community obtained an actuarial report on July 28, 2018 from Milliman, an independent actuarial and consulting firm.

#### THE PROPOSAL

1. <u>Criteria for Resident Acceptance and Continued Acceptance</u>. Residency Agreements are subject to acceptance by UMRH. At the time of the execution of a Residency Agreement, the resident must be 62 years of age or older, capable of living in a residence (with or without reasonable accommodation or reasonable modification), and have sufficient financial resources to pay the Entrance Fee, Monthly Fee, and any extra charges incurred as defined in the Residency Agreement.

UMRH uses the FINAID system to financially evaluate a prospective resident's net worth and monthly income. FINAID projects income for prospective residents based on their financial assets and income sources, and compares this revenue to projected expenses such as monthly fees, personal expenses, and income taxes. Generally, a prospective resident should have a minimum net worth equal to three (3) times the amount of the Entrance Fee (prior to payment of the Entrance Fee). Generally, a prospective resident should have a minimum monthly income range of two times the Monthly Fee (including second person fees when applicable) in effect at the time of residency. Although the asset and income tests listed above are appropriate tests for financial wherewithal, the FINAID software program will be used for all applicants to measure financial qualification.

An inquiry will be made of all prospective residents regarding the prospective resident's ability to live in a residence, with or without reasonable accommodation or reasonable modification. To determine whether a prospective resident meets the health guidelines, the following information will be gathered: (1) insurance and health information will be obtained on a Confidential Data Application and Resident Health Information Form – to be completed by the prospective resident; (2) a Memory Health Assessment will be administered by the Community; and (3) a Health Information Form will be completed by the prospective resident's physician.

After executing a Residency Agreement but prior to occupancy, UMRH can cancel the Residency Agreement if the resident does not pay his or her Entrance Fee; for non-acceptance based on the residency criteria listed above; or if the resident is unable to occupy the residence because of illness, injury or incapacity.

If the resident encounters financial difficulties after residency at Wesley Pines and is unable to pay the total Monthly Fee, the monthly fee for assisted living care or the per diem charge for care in the Health Center, these charges may be deferred as long as the resident has met all "spend-down" provisions of eligibility for the Medicaid program (if applicable) and any public assistance funds. Financial assistance is not available to a resident if he/she impaired his/her ability to meet financial obligations by transferring assets other than to meet ordinary and customary living expenses or by not maintaining Medicare Part A, Medicare Part B, supplemental insurance, or other health insurance after assuming occupancy. A resident will be permitted to remain at Wesley Pines for reduced fees based on his/her ability to pay for as long as the resident establishes facts to justify the deferment. Financial assistance is only available if it does not impair UMRH's ability to operate Wesley Pines on a sound financial basis for the benefit of all residents.

UMRH has the right to cancel the resident's residency (i) if the resident does not comply with the terms of the Residency Agreement or the published operating procedures, covenants,

rules, regulations or policies; or (ii) if the resident misrepresented himself/herself during the residency process; or (iii) for nonpayment of fees or charges; or (iv) if it is determined the resident's health status or behavior constitutes a substantial threat to the health or safety of the resident or others, including refusal to consent to relocation, or behavior that would result in physical damage to the property of others or Wesley Pines; or (v) if the resident's physical or mental condition cannot be cared for in assisted living or the Health Center within the limits of their licenses.

- 2. Residency Agreement. At the time the resident makes application for residency at the Community, the resident will sign a Residency Agreement to reserve the residence selected and will pay an Entrance Fee deposit to UMRH. For an existing residence, the balance of the Entrance Fee is due upon the earlier of the date the resident occupies the Community or within 90 days after the resident executes the Residency Agreement. For a villa to be constructed, the resident will pay the Entrance Fee in installments:
  - The first is equal to 10% of the total Entrance Fee and is paid upon resident's execution of the Residency Agreement;
  - The second and third installments are each equal to 25% of the total Entrance Fee and are paid upon certain dates as written in the Residency Agreement;
  - The last installment (the balance of the Entrance Fee) is due on the earlier of (i) the date the resident assumes occupancy at the Community or (ii) within thirty (30) days from the date the resident is notified that the residence is ready for occupancy.

The resident will also pay a non-refundable Application Fee. The Application Fee will be used by UMRH to process resident's application for residency.

The Community offers various types of Residency Agreements for the cottage duplexes, duplex villas, free-standing villas, and deluxe villas: a 90 Percent Return of Capital Plan; a 50 Percent Return of Capital Plan; and a Standard Plan. The difference between these types of Residency Agreements is the amount of the Entrance Fee paid and the refund a resident (or resident's estate) is entitled to after a resident assumes occupancy at the Community as described in Paragraph 3.6 below.

## 3. Reimbursement of the Entrance Fee.

- 3.1 <u>Nonacceptance</u>. If the resident is not accepted for residency at the Community, the full amount of the Entrance Fee paid by the resident will be promptly refunded, without interest. If the resident's spouse or second person does not meet the requirements for residency, said person may be admitted directly into assisted living or the Health Center as long as accommodations are available and such person qualifies for the care available in those facilities. He/she will pay the full assisted living fee or per diem charge for such care.
- 3.2 <u>Right of Rescission</u>. In accordance with North Carolina laws and regulations governing continuing care retirement communities, a resident has the right to rescind the Residency Agreement within thirty (30) days following the later of (i) his/her execution of the Residency Agreement; or (ii) the receipt of a Disclosure Statement. The resident is not

required to move into Wesley Pines before the expiration of the 30-day rescission period. If the resident rescinds the Residency Agreement, the full amount of the Entrance Fee paid by the resident will be refunded, without interest, within sixty (60) days of receipt of the written notice of rescission.

- 3.3 <u>Cancellation Prior to Occupancy Due to Death, Illness, Injury, Incapacity or a Substantial Change in Physical, Mental or Financial Condition</u>. If the resident dies before occupying the residence at Wesley Pines or if, on account of illness, injury or incapacity, a resident is unable to occupy the residence at Wesley Pines, then the Residency Agreement will automatically cancel. The resident may also cancel the Residency Agreement prior to occupancy due to a substantial change in resident's physical, mental or financial condition. In all of these events of cancellation prior to occupancy, the resident or resident's estate will receive a refund of the Entrance Fee paid, without interest, less any costs specifically incurred by the Community at the resident's request. Said refund will be made within 60 days of receipt of the notice of cancellation.
- Cancellation Prior to Occupancy for Other Reasons. If the resident cancels the Residency Agreement prior to occupancy, but after the right of rescission period, for reasons other than those state in Paragraph 3.3 above, the resident will receive a refund of the Entrance Fee paid, without interest, less a non-refundable portion of the Entrance Fee equal to \$2,000 and less any costs specifically incurred by the Community at resident's request. Said refund will be made within 60 days of receipt of the notice of cancellation. For a villa to be constructed, the refund will be made when the villa is reserved by a new resident and the new resident has paid the appropriate Entrance Fee installments to equal the Entrance Fee installments to be refunded to the resident.
- 3.5 <u>Cancellation Prior to Occupancy if the Villa to be Constructed is Not Available</u>. If the villa to be constructed is not available to the resident within one year from the date of UMRH's execution of the Residency Agreement, then the resident may cancel the Residency Agreement. Resident will receive a full refund of the amount of the Entrance Fee paid, without interest, within 30 days of resident's notice of cancellation.
- 3.6 <u>Cancellation or Death After Occupancy</u>. In the event the Residency Agreement is canceled after occupancy or in the event of resident's death after occupancy, refund of the Entrance Fee will be as follows:
  - 3.6.1 90 Percent Return of Capital Residency Agreement: Under the 90 Percent Return of Capital Residency Agreement, resident or resident's estate will receive a refund of the amount of the Entrance Fee previously paid by resident, without interest, less 2% for each month of residency or portion thereof for up to five months. Subject to the Community's right of offset, the refund of the Entrance Fee will not be less than 90%. Said refund will be paid at such time as the residence is reserved by a new resident and said new resident has paid the full amount of the Entrance Fee or within two years from the date of cancellation, whichever occurs first.
  - 3.6.2 <u>50 Percent Return of Capital Residency Agreement</u>: Under the 50 Percent Return of Capital Residency Agreement, resident or resident's

estate will receive a refund of the amount of the Entrance Fee previously paid by resident, without interest, less 2% for each month of residency or portion thereof for up to 25 months. Subject to the Community's right of offset, the refund of the Entrance Fee will not be less than 50%. Said refund will be paid at such time as the residence is reserved by a new resident and said new resident has paid the full amount of the Entrance Fee or within two years from the date of cancellation, whichever occurs first.

- 3.6.3 <u>Standard Residency Agreement</u>: Under the Standard Residency Agreement, resident or resident's estate will receive a refund of the amount of the Entrance Fee previously paid by resident, without interest, less an amount equal to the base Entrance Fee as set forth in the resident's Residency Agreement and less 2% for each month of residency or portion thereof for up to 50 months. After 50 months of occupancy, no refund of the Entrance Fee will be made. Said refund amount, if any, will be paid at such time as the residence is reserved by a new resident and said new resident has paid the full amount of the Entrance Fee or within two years from the date of cancellation, whichever occurs first.
- 3.7 <u>Cancellation by UMRH</u>. Upon 30 days written notice to the resident and/or his or her legal representative, UMRH may cancel the Residency Agreement at any time on the following grounds, which shall be determined by UMRH in its sole discretion:
  - Resident does not comply with the terms of the Residency Agreement or the Community's procedures, covenants, rules or policies; or
  - Resident misrepresents himself or fails to disclose information during the residency process; or
  - Resident fails to make payment to UMRH of any fees or charges due UMRH within 60 days of the date when due; or
  - Resident's health status or behavior constitutes a substantial threat to the health or safety of resident, other residents, or others including resident's refusal to consent to relocation or would result in physical damage to the property of the Community or others; or
  - There is a major change in resident's physical or mental condition and said condition cannot be cared for in the Community Health Center within the limits of the Community's license.

Cancellation by UMRH occurs only as a last resort, after it becomes clear to UMRH that cancellation is necessary, and after the resident and/or the resident's legal representative/ responsible party has an opportunity to be heard. Any refund of the Entrance Fee would be computed on the same basis as stated in Paragraph 3.6 above.

4. Payment of a Monthly Fee. The resident is required to pay a Monthly Fee (or a pro rata portion thereof) to the Community on the date the resident assumes occupancy at the Community or within 90 days from the date the Residency Agreement is executed by the resident, whichever is earlier. For a villa to be constructed, the resident will be required to begin paying the Monthly Fee on the date the resident assumes occupancy at the Community or within 30 days of notification that the villa is available for occupancy, whichever is earlier. Thereafter,

the Monthly Fee is due upon receipt of a statement and by no later than the 15<sup>th</sup> day of each month. If there are two residents, a second person Monthly Fee will also be paid. The Monthly Fees are paid to provide the services and amenities described in the Residency Agreement and to meet the expenses associated with the operation of the Community. UMRH may increase the Monthly Fee upon 30 days written notice to the residents if UMRH deems it necessary in order to meet the financial needs of the Community and to provide the services to the residents.

- 5. Health Care Services. After occupancy, each resident is eligible to receive a total of six days each year of either assisted living care in an assisted living room or suite at the Community or nursing care in the Community Health Center while a resident of in his/her residence. If there are two residents under a Residency Agreement, each resident will receive six days, but the days cannot be combined and used by only one resident. Such six days renews on an annual basis and does not accumulate. While utilizing the six days, the resident will be required to continue to pay the Monthly Fee for his/her residence, as well as any charges for physician services and ancillary health services and supplies. Once a resident is permanently relocated to assisted living or the Community Health Center, he/she no longer qualifies for the six free days of assisted living or nursing care and will be required to pay the assisted living fee or the per diem charge for such care. [NOTE: The six days of care is a combined total for assisted living care and nursing care at the Community.]
- 6. <u>Relocation/Moves</u>. UMRH reserves the right to relocate a resident to a different residence or a higher level of care after consultation with the resident, resident's family and attending physician if it is determined that such a move should be made for the benefit of the resident or for the proper operation of the Community or to meet the requirements of law.
- 7. Provisions for New Second Resident. No person other than the resident may occupy the residence without UMRH's prior written approval. If a second person, who is not a party to the Residency Agreement, wishes to become a resident of the Community, that person's acceptance will be in accordance with the current residency policy. An Entrance Fee as determined by the Community will be paid upon residency. In addition, each month the then-current Monthly Fee for second persons will be paid. If the second person does not meet the requirements for residency, he or she will not be permitted to occupy the residence for more than 30 days, except with UMRH's written approval.
- 8. <u>Provisions for Resident Marrying Resident</u>. Should the resident marry a person who is also a resident of the Community and should they decide to occupy one residence, they must declare which residence will be occupied and which residence will be released. The refund due for the released residence will be as described in Paragraph 3.6 above. Each month, the then-current Monthly Fee for second persons shall be paid.
- 9. <u>Insurance</u>. The Residency Agreement requires that, when age eligible, the resident maintain Medicare Part A, Medicare Part B and one supplemental health insurance policy or equivalent insurance coverage acceptable to UMRH. It is also recommended that resident carry personal property insurance and liability insurance.
- 10. <u>Financial Assistance</u>. Financial assistance may be available to existing continuing care residents who live at the Community under a continuing care residency agreement. The resident cannot impair his/her ability to meet his/her financial obligations by transfer of assets

other than to meet ordinary and customary living expenses or by not maintaining Medicare Part A, Medicare Part B, supplemental insurance or other health insurance as outlined in the Residency Agreement. A resident must have met all "spend-down" provisions established in UMRH's Benevolence Policy. Public assistance funds are available for the assisted living rooms/suites at the Community, and the Community Health Center is Medicaid certified. The resident must agree to apply for public assistance funds and/or Medicaid, depending on the level of care required by the resident. Financial assistance funds are available as long as providing financial assistance does not impair UMRH's ability to operate the Community on a sound financial basis for the benefit of all residents.

UMRH does not offer financial assistance to those residents who are admitted directly to assisted living or the Health Center as private pay residents. Private pay residents are individuals who did not execute a continuing care residency agreement.

11. <u>Tax Deductions</u>. In accordance with the Internal Revenue Code of 1954, Section 213 and Revenue Rulings (67-185, 68-625, 76-481, 75-302, 75-303, and 93-72) and a Private Letter Ruling (8213102), residents of Wesley Pines may be entitled to an itemized deduction for medical expenses for that portion of the Monthly Fees and Entrance Fees, which represents medical care in the year paid. The tax regulations do not specifically provide a formal method for computing what this portion is; however, IRS Letter Ruling 8213102 indicates a method of calculating a medical expense percentage by using the ratio of medical expenses to all expenses of the Community. Currently, this methodology is in use, but may be subject to change. Each year, the Community distributes a letter to residents describing the recommended medical expense percentages for tax purposes.

All deductions are, of course, subject to limitations imposed by the Internal Revenue Code. Residents are encouraged to consult with a qualified tax advisor before taking any deductions.

## THE SERVICES

- 1. The following services are provided for the Monthly Fee:
  - Three different meal plans to choose from:
  - Limited meal delivery service to be provided when approved by authorized staff:
  - Consultation and preparation of routine special diets;
  - Utilities, which include heating, air conditioning, electricity, water, sewer and trash removal:
  - Building janitor and maintenance;
  - Grounds keeping;
  - Weekly housekeeping services;
  - Washer and dryer provided in the cottages and villas laundry facilities also available;
  - Planned activities (social, cultural, recreational, educational, and spiritual) for those who wish to participate;
  - Services of a chaplain;

- Services of a life enrichment director;
- Parking for residents and guests;
- Carpeting (except in kitchen and bath), unless some other floor surface has been installed;
- Kitchen facilities in each cottage and villa;
- Scheduled local transportation;
- Wireless emergency nurse call system;
- Smoke detectors;
- Scheduled security service during evening and early morning hours;
- Assistance with third-party health insurance billing; and
- Six days of assisted living care in an assisted living apartment or suite or nursing care in the Community Health Center.
- 2. The following services are available for an extra charge:
  - Extra meals, depending on which meal plan a resident selects;
  - Extended meal delivery service as approved by authorized staff;
  - Preparation of special diets (beyond those which are routine), as prescribed by resident's attending physician;
  - Guest accommodations, if available;
  - Guest meals;
  - Personal transportation and transportation for special events and group trips;
  - Assisted living services and nursing care services in the Community Health Center; and
  - Certain ancillary services and supplies (such as therapies, pharmacy, laboratory, therapeutic activities, rehabilitative treatments, medical equipment, medical supplies, medical treatment, physician services, and other miscellaneous services and supplies).
- 3. Assisted living services are available in the rooms and suites at the Community for an assisted living fee. Skilled nursing services are available in the Health Center, which is both Medicare and Medicaid certified. If the resident occupies assisted living or the Health Center, the resident will be required to enter into a separate admission agreement for the applicable level of care. These separate admission agreements will outline in detail the services available in those levels of care. The resident's continuing care Residency Agreement will continue to stay in effect unless it is canceled by the Resident or by UMRH as outlined in the Residency Agreement. Services provided in assisted living and the Health Center are governed by the North Carolina Division of Health Service Regulation.

#### FEES

The fee requirements for living at the Community are as follows:

1. <u>Application Fee.</u> Non-refundable application fee of \$200 for an individual or \$200 for a couple is required to be paid at the time of application.

- 2. Entrance Fee. Payment of an Entrance Fee assures a resident a place in the Community for life as long as the resident complies with the Residency Agreement. At the time the resident makes application for residency at the Community, the resident will sign a Residency Agreement to reserve the residence selected and will pay an Entrance Fee deposit to the Community. The balance of the Entrance Fee will be paid upon the earlier of (i) occupancy or (ii) 90 days after the Residency Agreement is executed. For residents who enter a Residency Agreement for a villa to be constructed, the balance of the Entrance Fee will be paid in incremental percentages on set dates with the remaining balance paid on the earlier of (i) occupancy or (ii) 30 days from the date that the resident is notified that the residence is ready for occupancy. The amount of the Entrance Fee is determined by single or double occupancy and the size and type of the residence reserved. A schedule of Entrance Fees can be found later in this Disclosure Statement. Additional information regarding payment terms and Entrance Fee refunds can be found in Sections 2 and 3 of The Proposal section of this Disclosure Statement.
- 3. <u>Monthly Fee</u>. A Monthly Fee for services is required to be paid each month per person. Monthly Fees are determined by single or double occupancy and the size and type of residence reserved. Following is a table showing the average dollar amount of increase in the Monthly Fees. A schedule of current Monthly Fees can be found later in this Disclosure Statement.

Monthly Fee Average Dollar Amount of Increase

2015	2016	2017	2018	2019
\$83.92	\$76.08	\$67.50	\$65.50	\$82.33

- 4. <u>Extra Charges</u>. A list of items available for an extra charge, including the fees for such items, is included in this Disclosure Statement as Attachment 7. The list can also be obtained from the Community's Business Office and the Marketing Office.
- 5. <u>Assisted Living Fees</u>. There is a non-refundable application fee of \$200 per individual for direct admission into an assisted living unit. The fee requirements are as follows:

Rooms	Community Fee	Monthly Fee
Parkton (306 sq. ft.)	\$4,000	\$4,110
Fairmont (360 sq. ft.)	\$5,000	\$4,697
Marietta (436 sq. ft.)	\$7,000	\$5,570
Suites		
Rowland (420 sq. ft.)	\$12,000	\$5,570
Pembroke (456 sq. ft.)	\$15,000	\$ 5,872(1 <sup>st</sup> person)
		\$1,353 (2 <sup>nd</sup> person)

Assisted Living Fees
Average Dollar Amount of Increase

2015	2016	2017	2018	2019
\$175.00	\$159.60	\$140.60	\$145.80	\$162.40

6. <u>Health Care Fees</u>. The per diem rates for health care in the Community's Health Center are:

Semi-Private Room \$250.00 daily Private Room \$265.00 daily

> Health Care Fees Average Dollar Amount of Increase

2015	2016	2017	2018	2019
\$9.00	\$7.00	\$7.00	\$7.00	\$7.50

7. <u>Adjustment of Fees</u>. UMRH may adjust the Monthly Fee as determined by the Board of Trustees in order to maintain the desired quality of service and to operate the Community on a fiscally sound basis. UMRH shall provide the resident with 30 days' written notice in advance of any change in the Monthly Fees.

## ENTRANCE FEE SCHEDULE

	Eí	fective Oct-	13	Ef	ffective Oct-	14	E	ffective Oct-	15
Туре	Standard Plan	50% Plan	90% Plan	Standard Plan	50% Plan	90% Plan	Standard Plan	50% Plan	90% Plan
APARTMENTS									
Room/Private Bath									
Suite 1 Person									
Suite 2 Persons									
COTTAGES									
Cottage	\$62,773	\$83,680	\$125,599	\$62,773	\$83,680	\$125,599	\$62,773	\$83,680	\$125,599
Cottage Carport	\$72,334	\$96,445	\$144,668	\$72,334	\$96,445	\$144,668	\$72,334	\$96,445	\$144,668
Second Person									
VILLAS									
Duplex Villa	\$81,894	\$109,210	\$163,736	\$81,894	\$109,210	\$163,736	\$81,894	\$109,210	\$163,736
Free-Standing Villa	\$95,710	\$127,648	\$191,367	\$95,710	\$127,648	\$191,367	\$95,710	\$127,648	\$191,367
Deluxe Villa	\$167,684	\$219,236	\$328,828	\$167,684	\$219,236	\$328,828	\$167,684	\$219,236	\$328,828
Second Person									

	Ef	fective Oct-	ctive Oct-16 Effective			ctive Oct-17 Effective C		ffective Oct-	Oct-18	
Туре	Standard Plan	50% Plan	90% Plan	Standard Plan	50% Plan	90% Plan	Standard Plan	50% Plan	90% Plan	
APARTMENTS										
Room/Private Bath										
Suite 1 Person										
Suite 2 Persons										
COTTAGES										
Cottage	\$62,773	\$83,680	\$125,599	\$62,773	\$83,680	\$125,599	\$62,773	\$83,680	\$125,599	
Cottage Carport	\$72,334	\$96,445	\$144,668	\$72,334	\$96,445	\$144,668	\$72,334	\$96,445	\$144,668	
Second Person										
VILLAS										
Duplex Villa	\$81,894	\$109,210	\$163,736	\$81,894	\$109,210	\$163,736	\$81,894	\$109,210	\$163,736	
Free-Standing Villa	\$95,710	\$127,648	\$191,367	\$95,710	\$127,648	\$191,367	\$95,710	\$127,648	\$191,367	
Deluxe Villa	\$167,684	\$219,236	\$328,828	\$167,684	\$219,236	\$328,828	\$167,684	\$219,236	\$328,828	
Second Person										

## MONTHLY FEE SCHEDULE FOR EXISTING RESIDENCES

Type	Effective	Effective	Effective	Effective	Effective	Effective
	Oct-13	Oct-14	Oct-15	Oct-16	Oct-17	Oct-18
APARTMENTS						
Room/Private Bath						
Suite 1 Person						
Suite 2 Persons						
COTTAGES						
Plan A	\$2,822	\$2,935	\$3,038	3,129	\$3,223	\$3,328
Plan B	\$2,403	\$2,499	\$2,586	2,664	\$2,744	\$2,833
Plan C	\$2,202	\$2,290	\$2,370	2,441	\$2,514	\$2,596
Second Person						
Plan A	\$997	\$1,037	\$1,073	1,105	\$1,138	\$1,175
Plan B	\$814	\$847	\$877	903	\$930	\$960
Plan C	\$634	\$659	\$682	702	\$723	\$745
VILLAS (DUPLEX A)	ND FREE-STAN	DING)				
Plan A	\$2,869	\$2,984	\$3,038	3,181	\$3,276	\$3,382
Plan B	\$2,444	\$2,542	\$2,586	2,710	\$2,791	\$2,882
Plan C	\$2,234	\$2,324	\$2,370	2,477	\$2,551	\$2,634
Second Person						
Plan A	\$997	\$1,037	\$1,073	1,105	\$1,138	\$1,175
Plan B	\$814	\$847	\$877	903	\$930	\$960
Plan C	\$634	\$659	\$682	702	\$723	\$745
VILLAS (DELUXE)						
Plan A	\$2,917	\$3,034	\$3,088	3,234	\$3,331	\$3,449
Plan B	\$2,490	\$2,590	\$2,631	2,761	\$2,844	\$2,936
Plan C	\$2,288	\$2,380	\$2,405	2,537	\$2,613	\$2,698
Second Person						
Plan A	\$997	\$1,037	\$1,073	1,105	\$1,138	\$1,175
Plan B	\$814	\$847	\$877	903	\$930	\$960
Plan C	\$634	\$659	\$682	702	\$723	\$745

## FINANCIAL INFORMATION

- 1. <u>Financial Statements</u>. UMRH operates on a fiscal year ending September 30. The financial position of UMRH is represented by the independent auditors' report prepared by Dixon Hughes Goodman LLP. The audited financial statements for UMRH present the consolidated operations for Croasdaile Village, Cypress Glen and Wesley Pines. The independent auditors' report for the fiscal year ending September 30, 2018 for UMRH is reproduced in its entirety and is attached to this Disclosure Statement as Attachment 1.
- 2. <u>Forecasted Financial Statements</u>. Forecasted financial statements for the next five years are included as part of this Disclosure Statement as Attachment 2. These forecasted financial statements present the consolidated operations of Croasdaile Village, Cypress Glen and Wesley Pines and the individual operations for Wesley Pines.
- 3. <u>Interim Unaudited Financial Statements</u>. Interim unaudited financial statements are included as part of this Disclosure Statement as Attachment 3. These statements present the consolidated operations of Croasdaile Village, Cypress Glen and Wesley Pines and the individual operations for Wesley Pines.
- 4. <u>Explanations of Material Differences</u>. Explanations of the material differences for the Balance Sheet, Statement of Operations, and Statement of Cash Flows for the fiscal year 2018 and the actual results for the fiscal year 2018 are included as part of this Disclosure Statement as Attachment 4.
- 5. <u>Reserves.</u> In accordance with Section 58-64-33 of the North Carolina General Statutes, UMRH is required to maintain an operating reserve for the Community equal to 25 percent of the total operating costs projected for the 12-month period following the period covered by the most recent annual statement filed with the Department of Insurance. Based on the operating reserve calculation submitted to the Department of Insurance, UMRH meets the operating reserve requirement for the Community.
- 6. <u>Financing</u>. See Notes 7 and 8 of the UMRH audited financial statements for information on long-term debt and financing.

## **RESERVES AND INVESTMENTS**

- 1. Reserve Requirement. In accordance with Section 58-64-33, North Carolina General Statutes, UMRH is required to maintain \$2,242,977 in an operating reserve for the Community. As of this Disclosure Statement print date, UMRH meets the operating reserve requirement for the Community. Based on the financial forecasts, management believes that UMRH will continue to possess sufficient reserves to satisfy the operating reserve requirement.
- 2. <u>Financial Assistance Funds</u>. UMRH attempts to provide benevolent care funds to those individuals who have exhausted their resources. The funds are in the amounts necessary to make up the difference between the financial resources of the individual and the Monthly Fees for the occupancy of the residence. Some of the benevolence is covered through apportionments from the North Carolina Annual Conference of The United Methodist Church, Southeastern

Jurisdiction; benevolent care endowments; The United Methodist Retirement Homes Foundation; special offerings conducted by local churches; and individual gifts. Persons receiving benevolent care funds must be residents who have entered the Community under a continuing care residency agreement and must have met all "spend-down" provisions established in the UMRH Benevolence Policy. UMRH does not offer benevolent care funds to those residents who are admitted directly to assisted living or the Health Center as private pay residents. Private pay residents are individuals who did not execute a continuing care residency agreement. The resident must agree to apply for public assistance funds and/or Medicaid, depending on the level of care required by the resident. Benevolent care funds are available as long as providing such funds does not impair UMRH's ability to operate the Community on a sound financial basis for the benefit of all residents.

The Marketing, Occupancy, and Benevolence Committee of the Board of Trustees reviews each benevolence application, provides a recommendation to the Board of Trustees, monitors the availability of benevolent funds, and projects potential future demands on benevolent funds.

- 3. <u>Investments</u>. Investment decisions are made by the Finance Committee of the Board of Trustees of UMRH. Committee members include: John Grissom, Michael Hardin, John Link, Paul Lee, Barbara Pray, Artie Rogers and Tom Steele. Funds are invested in accordance with UMRH's Investment Policy in the following investment portfolios:
  - (a) United Methodist Retirement Homes Trust Fund #1. Investment Goal Maintain principal values with adequate liquidity for debt/cash ratio.
  - (b) United Methodist Retirement Home Reserve Fund. Investment Goal This Fund includes assets that may be managed for long-term capital growth with a moderate level of income.

A copy of the Investment Policy is available to residents upon request.

## OTHER MATERIAL INFORMATION

As of the date of this Disclosure Statement, there is no material litigation pending against the Community.

## AGREEMENTS WITH RESIDENTS

Copies of the current Residency Agreements (listed below) for the Community are attached to this Disclosure Statement as Attachment 5:

- 90 Percent Return of Capital Residency Agreement (for existing residences);
- 50 Percent Return of Capital Residency Agreement (for existing residences);
- Standard Residency Agreement (for existing residences);
- 90 Percent Return of Capital Residency Agreement (for villa to be constructed);
- 50 Percent Return of Capital Residency Agreement (for villa to be constructed); and

Standard Residency Agreement (for villa to be constructed).

These agreements are in compliance with the pertinent specifications of Section 58-64-25 of the North Carolina General Statutes. UMRH reserves the right to offer to new prospective residents alternative forms of Residency Agreements from time to time.

## **ATTACHMENT 1**

# **Audited Financial Statements** of

The United Methodist
Retirement Homes, Incorporated
(Includes Consolidated Operations of
Croasdaile Village, Cypress Glen
and Wesley Pines)

# The United Methodist Retirement Homes, Incorporated, Its Affiliate, and Subsidiary

Consolidated Financial Statements and Supplemental Schedules

Years Ended September 30, 2018 and 2017



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## **Independent Auditors' Report**

Board of Trustees of The United Methodist Retirement Homes, Incorporated, its Affiliate, and Subsidiary

## Report on the Consolidated Financial Statements

We have audited the accompanying consolidated financial statements of The United Methodist Retirement Homes, Incorporated, its Affiliate, and Subsidiary (the "Company"), which comprise the consolidated balance sheets as of September 30, 2018 and 2017, and the related consolidated statements of operations, and changes in net assets and cash flows for the years then ended, and the related notes to the consolidated financial statements.

## Management's Responsibility for the Consolidated Financial Statements

Management is responsible for the preparation and fair presentation of these consolidated financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

#### Auditors' Responsibility

Our responsibility is to express an opinion on these consolidated financial statements based on our audits. We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the consolidated financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the consolidated financial statements. The procedures selected depend on the auditors' judgment, including the assessment of the risks of material misstatement of the consolidated financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the consolidated financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the consolidated financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

## **Opinion**

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of the Company as of September 30, 2018 and 2017, and the results of their operations and their cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.



## Report on Supplementary Information

Our audit was conducted for the purpose of forming an opinion on the consolidated financial statements as a whole. The supplementary information on pages 25 - 26 is presented for purposes of additional analysis rather than to present the financial position and results of operations of the individual organizations and is not a required part of the consolidated financial statements. Such information is the responsibility of management and was derived from and relates directly to the underlying accounting and other records used to prepare the consolidated financial statements. The information has been subjected to the auditing procedures applied in the audit of the consolidated financial statements and certain additional procedures, including comparing and reconciling such information directly to the underlying accounting and other records used to prepare the consolidated financial statements or to the consolidated financial statements themselves, and other additional procedures in accordance with auditing standards generally accepted in the United States of America. In our opinion, the information is fairly stated in all material respects in relation to the consolidated financial statements as a whole.

Dixon Hughes Goodman LLP

Raleigh, North Carolina January 15, 2019

# The United Methodist Retirement Homes, Incorporated, Its Affiliate, and Subsidiary Consolidated Balance Sheets September 30, 2018 and 2017

	2018	2017
ASSETS		
Current assets:		
Cash	\$ 1,974,056	\$ 3,409,208
Contributions receivable, current portion	144,314	58,981
Investments	64,417,206	62,383,359
Assets limited as to use, current portion	1,930,588	1,251,753
Accounts receivable, net of allowance for uncollectible accounts of approximately \$405,000 and \$274,000 in		
2018 and 2017, respectively	2,521,774	2,762,091
Other receivables	2,580,952	1,190,224
Inventories	120,403	126,684
Prepaid expenses and other current assets	1,009,988	690,194
Total current assets	74,699,281	71,872,494
Non-current assets:		
Assets limited as to use, net of current portion	83,173,596	22,136,661
Investments - restricted	5,661,990	5,248,719
Assets held for resale	213,802	209,484
Property and equipment, net	164,137,763	137,847,509
Trusts receivable	191,354	185,282
Contributions receivable, net of current portion	153,637	53,591
Deferred marketing costs, net	-	277,951
Interest rate swap agreement	243,412	
Total non-current assets	253,775,554	165,959,197
Total assets	\$ 328,474,835	\$ 237,831,691

## The United Methodist Retirement Homes, Incorporated, Its Affiliate, and Subsidiary Consolidated Balance Sheets

**September 30, 2018 and 2017** 

(Continued)

	2018	2017
LIABILITIES AND NET ASSETS		2017
Current liabilities:		
Annuity payable, current portion	\$ 83,783	\$ 81,379
Bonds payable, current portion	3,075,000	4,000,000
Accounts payable	5,569,331	3,773,773
Accrued salaries and related expenses	2,228,387	2,198,760
Accrued interest payable	2,848,189	1,065,153
Total current liabilities	13,804,690	11,119,065
Long-term liabilities:		
Annuity payable, less current portion	303,475	414,948
Bonds payable, less current portion	169,506,514	90,052,524
Liability to other foundations	8,843	8,487
Liability for refundable advance fees	10,650,267	10,843,592
Deferred revenue from non-refundable advance fees	56,298,961	53,327,513
Due to related parties	67,748	63,853
Funds held for others	234,068	106,384
Interest rate swap agreement		225,187
Total long-term liabilities	237,069,876	155,042,488
Total liabilities	250,874,566	166,161,553
Net assets:		
Unrestricted	68,660,681	63,920,032
Temporarily restricted	5,060,284	3,999,625
Permanently restricted	3,879,304	3,750,481
Total net assets	77,600,269	71,670,138
Total liabilities and net assets	\$ 328,474,835	\$ 237,831,691

# The United Methodist Retirement Homes, Incorporated, Its Affiliate, and Subsidiary Consolidated Statements of Operations and Changes in Net Assets Years Ended September 30, 2018 and 2017

	2018	2017
Unrestricted revenues, gains and other support:		<b>.</b>
Net resident and patient service revenue	\$ 56,541,413	\$ 53,741,924
Amortization of advance fees	7,477,741	7,668,229
Net assets released from restrictions	359,162	314,365
Other	32,928	26,956
Interest and dividend income	2,234,654	2,005,108
Total revenues, gains and other support	66,645,898	63,756,582
Expenses:		
Nursing services	15,446,066	14,846,904
Dietary and food services	8,763,960	8,388,502
Administration	9,407,364	8,940,663
Plant operations, maintenance and security	5,794,000	5,497,268
Laundry and housekeeping	3,046,703	3,031,748
Resident services - activities	2,421,014	2,172,923
Home care	3,107,542	2,597,289
Interest	3,447,263	3,084,155
Depreciation and amortization	9,582,399	8,734,879
Bad debt expense	272,863	172,314
Total expenses	61,289,174	57,466,645
Operating income	5,356,724	6,289,937
Non-operating gains (losses):		
Interest and dividend income	18,422	-
Net investment gains, realized	379	471,404
Net investment gains, unrealized	488,431	4,020,645
Loss on disposal of property and equipment	(337,915)	(175,884)
Contributions	29,134	102,030
Loss on extinguishment of debt	(1,356,603)	-
Change in fair value of interest rate swap agreement	468,599	680,296
Other	(104,865)	(5,981)
Net non-operating gains (losses)	(794,418)	5,092,510
Excess of revenues, gains and other support over expenses	4,562,306	11,382,447
Net assets released from restrictions for		
purchase of property and equipment	178,343	29,862
Change in unrestricted net assets	\$ 4,740,649	\$ 11,412,309

## The United Methodist Retirement Homes, Incorporated, Its Affiliate, and Subsidiary **Consolidated Statements of Operations and Changes in Net Assets**

Years Ended September 30, 2018 and 2017

(Continued)

	2018		2017	
Change in temporarily restricted net assets:				
Contributions	\$	870,382	\$	449,010
Interest and dividend income		164,239		126,867
Net investment gains, realized		13,130		940,707
Net investment gains (losses), unrealized		327,059		(451,267)
Change in split interest agreement		37,975		18,633
Change in value of pledges		208,179		56,238
Bad debt expense		(22,800)		(6,273)
Net assets released from restrictions		(537,505)		(344,227)
Change in temporarily restricted net assets		1,060,659		789,688
Change in permanently restricted net assets:				
Contributions		23,176		13,946
Change in split interest agreement		105,647		42,095
Change in permanently restricted net assets		128,823		56,041
Change in net assets		5,930,131		12,258,038
Net assets, beginning of year		71,670,138		59,412,100
Net assets, end of year	\$	77,600,269	\$	71,670,138

## The United Methodist Retirement Homes, Incorporated, Its Affiliate, and Subsidiary Consolidated Statements of Cash Flows Years Ended September 30, 2018 and 2017

	2018	2017
Cash flows from operating activities:		
Change in net assets	\$ 5,930,131	\$ 12,258,038
Adjustments to reconcile change in net assets to net		
cash provided by operating activities:		
Depreciation and amortization	9,582,399	8,734,879
Amortization of deferred financing costs	77,522	91,447
Amortization of bond premium	(271,335)	(202,953)
Amortization of deferred revenue from advance fees	(7,477,741)	(7,668,229)
Non-refundable entrance fees received	11,511,031	13,306,378
Bad debt expense	272,863	172,314
Loss on disposal of property and equipment	337,915	175,884
Loss on early extinguishment of debt	1,356,603	-
Unrealized gains on assets limited as to use	(815,490)	(3,569,378)
Realized gains on assets limited as to use	(13,509)	(1,412,111)
Change in fair value of swap agreement	(468,599)	(680,296)
Net change in:		
Accounts receivable - residents and patients	(32,546)	(316,590)
Accounts receivable - other	(1,830,455)	(748,541)
Trusts receivable	(6,072)	306
Contributions receivable	(185,379)	(49,965)
Due from/to related parties	3,895	3,621
Inventories	6,281	13,814
Prepaid expenses and other current assets	(319,794)	348,650
Accounts payable	449,906	2,436,205
Accrued salaries and related expenses	29,627	217,555
Liability to other foundations	356	5,722
Accrued interest payable	1,783,036	274,156
Funds held for others	127,684	43,313
Net cash provided by operating activities	20,048,329	23,434,219

# The United Methodist Retirement Homes, Incorporated, Its Affiliate, and Subsidiary Consolidated Statements of Cash Flows Years Ended September 30, 2018 and 2017 (Co

(Continued)

	2018	2017
Cash flows from investing activities:	¢ (24.954.900)	Φ (4E 927 62E)
Purchase of property and equipment  Net change in investments and assets limited as to use	\$ (34,851,890) (63,333,889)	\$ (15,827,625) (3,409,690)
Change in assets held for resale	(4,318)	(158,815)
Change in assets held for resale	(4,310)	(136,613)
Net cash used in investing activities	(98,190,097)	(19,396,130)
Cash flows from financing activities:		
Refunds of deposits and refundable fees	(2,360,336)	(3,694,469)
Refundable entrance fees received	1,544,896	1,422,094
Payments on bonds and note payable	(33,133,488)	(3,905,000)
Deferred costs, net	(1,666,294)	(363,638)
Proceeds from issuance of bonds	112,430,907	4,886,273
Net change in annuity obligations	(109,069)	(34,290)
Net cash provided (used) by financing activities	76,706,616	(1,689,030)
Change in cash	(1,435,152)	2,349,059
Cash, beginning of year	3,409,208	1,060,149
Cash, end of year	\$ 1,974,056	\$ 3,409,208
Supplemental cash flow information:		
Cash paid during the year for interest	\$ 3,113,772	\$ 2,914,807
Additions of property and equipment included in accounts payable	\$ 3,446,720	\$ 2,101,068

## **Notes to Consolidated Financial Statements**

## 1. Summary of Significant Accounting Policies

## Organization

The United Methodist Retirement Homes, Incorporated ("UMRH") is a not-for-profit corporation, which principally provides housing, health care, and other related services to residents through the ownership and operation of Wesley Pines Retirement Company in Lumberton, North Carolina, Cypress Glen Retirement Community ("Cypress Glen") in Greenville, North Carolina, and Croasdaile Village in Durham, North Carolina. UMRH was incorporated in North Carolina in 1946. UMRH's corporate office is located in Durham, North Carolina.

The United Methodist Retirement Homes Foundation, Inc. (the "Foundation"), an affiliate of UMRH, is a not-for-profit corporation which was organized in order to raise endowment funds for the residential facilities operated by UMRH, to support benevolent care for those residents who are unable to pay for continuing care at the residential facilities operated by UMRH, and to support special programs at the residential facilities operated by UMRH. The Foundation was incorporated under the laws of the State of North Carolina in 1994.

UMRH Affordable Housing Development, LLC ("UMRH-AHD"), a subsidiary of UMRH, is a limited liability company, which was organized in North Carolina in 2002 to further the charitable purposes of UMRH by developing affordable rental housing for senior citizens. UMRH is the sole member of UMRH-AHD.

The consolidated financial statements include the financial statements of UMRH, the Foundation, and UMRH-AHD. All significant intercompany accounts and transactions have been eliminated. UMRH, the Foundation, and UMRH-AHD are collectively referred to as the "Company".

## Basis of Accounting and Presentation

The accompanying consolidated financial statements have been prepared on the accrual basis of accounting and in accordance with accounting principles generally accepted in the United States of America.

#### Cash

Short-term investments presented as investments in the consolidated balance sheets are not considered cash equivalents since the Company considers them part of their investing activities. Throughout the year the Company has bank balances which exceed federal depository limits.

### Contributions Receivable

Unconditional promises to give cash and other assets to the Company are reported at discounted present values at the date the promise is received. Conditional promises to give and indications of intentions to give are reported at discounted present value at the date the gift is received. The gifts are reported as either temporarily or permanently restricted support if they are received with donor stipulations that limit the use of the donated assets. When a donor restriction expires, that is, when a stipulated time restriction ends or purpose restriction is accomplished, temporarily restricted net assets are reclassified to unrestricted net assets and reported in the consolidated statements of operations and changes in net assets as net assets released from restrictions.

#### **Investments**

Investments in equity securities with readily determinable fair values and all investments in debt securities are measured at fair value in the consolidated balance sheets. Interest and dividend income is included in operating income unless the income or loss is restricted by donor or law. Gains and losses, both realized and unrealized, on investments in debt and equity securities are included in non-operating gains (losses).

### Assets Limited as to Use

Assets limited as to use consist of funds held for debt service in accordance with the Company's bond issues, funds reserved by insurance regulation, construction funds, entrance fee escrow funds and funds held for residents. Temporarily and permanently restricted net assets are restricted by donors or grantors for a specific purpose.

Insurance regulation assets whose use is limited represents funds reserved to comply with North Carolina Department of Insurance regulations. The amount of this reserve is calculated annually in accordance with the requirements of N.C. General Statute 58, Article 64. These investments consist of cash, cash equivalents and other short term investments.

### Fair Value of Financial Instruments

The carrying amount of cash and cash equivalents approximates its fair value. The fair value of the Company's investments is presented in Note 2 and is based on quoted market prices. The carrying values of accounts receivable, other receivables, accounts payable, and accrued expenses approximate fair value due to the short-term nature of these instruments. The fair value of the Company's interest rate swaps is presented in Note 7. The Company's long-term debt approximates the fair values of those obligations.

### Accounts Receivable, net

Accounts receivable is reported at estimated net realizable amounts from residents and responsible third-party payers. Amounts owed to the Company are reported net of allowances for uncollectible accounts. Specific resident balances are written off at the time they are determined to be uncollectible. The process for estimating the ultimate collection of receivables involves significant assumptions and judgments. In this regard, the Company has implemented a standardized approach to estimate and review the collectibility of its receivables based on resident receivable aging trends. Historical collection and payer reimbursement experience is an integral part of the estimation process related to determining allowance for uncollectible accounts. In addition, the Company assesses the current state of its billing functions in order to identify any known collection or reimbursement issues to determine the impact, if any, on its reserve estimates, which involve judgment. Revisions in reserve estimates are recorded as an adjustment to accounts receivable. Management believes that its collection and reserve processes, along with the monitoring of its billing processes, help to reduce the risk associated with material revisions to reserve estimates resulting from adverse changes in collection, reimbursement experience and billing functions.

### Trusts Receivable

Trusts receivable represent the present value of irrevocable charitable remainder unitrusts ("CRUTs") and charitable gift annuities ("CGAs"). The assets related to these CRUTs and CGAs will become the property of the designated beneficiaries upon the donor's death. An amount equal to the receivable was recorded as a permanently or temporarily restricted net asset. Adjustments to the asset to reflect changes in present value are recognized as activity through permanently or temporarily restricted net assets.

### Assets Held for Resale

Assets held for resale consist of two gifted properties. One of which is stated at net book value, which approximates fair value.

### **Property and Equipment**

Property and equipment are recorded at cost. Donated property is recorded at its estimated fair value at the date of receipt, which is then treated as cost. Interest is capitalized on facilities during the construction period. Depreciation is provided using the straight-line method over the estimated useful lives of the assets shown below:

Land improvements15 to 30 yearsBuildings and improvements5 to 40 yearsEquipment and fixtures2 to 25 years

### Annuity Payable

The Foundation acts as trustee for irrevocable charitable remainder unitrusts (CRUTs), charitable gift annuities (CGAs), and charitable remainder annuity trusts ("CRATs"). The assets in these trusts will remain in trust, paying distributions to the donors during their lifetimes, and the remainder assets will become the property of the designated beneficiaries upon the donors' deaths. Such amounts received are recorded as "investments – restricted" on the consolidated balance sheets. These trusts require specified distributions to be made to the trusts' designated beneficiaries over the trusts' terms. The present value of the expected distributions is recorded as annuity obligations. Adjustments to the annuity obligations to reflect amortization of discounts, revaluations of the present value of the estimated future payments and changes in actuarial assumptions are recorded as a change in the value of split-interest agreements.

### **Funds Held for Others**

This liability represents agency funds held in trust for UMRH residents. The related asset is included in assets limited as to use.

### Interest Rate Swaps

The interest rate swap agreements are carried at fair value, estimated using a discounted cash flow method at a rate commensurate with the risk involved. A change in the fair value of the interest rate swap agreements is reported in non-operating gains (losses) in the consolidated statements of operations and changes in net assets.

### Liability for Refundable Advance Fees

Optional entrance fee plans available to residents include a standard rate plan, a 50% refundable plan, 80% refundable plan, and a 90% refundable plan. The non-refundable portions of these fees are recorded as deferred revenue. The refundable portion is treated as a long-term liability. Refunds of refundable entrance fees are paid upon termination of the agreement (provided the resident's independent living unit is reoccupied) or within twenty-four months, whichever occurs first. The total amount of contractual refund obligations under existing contracts (that is, if all residents with a refundable balance were to have withdrawn) totaled approximately \$29,307,000 and \$28,396,000 at September 30, 2018 and 2017, respectively.

### Deferred Revenue from Non-refundable Advance Fees

Deferred revenue from non-refundable advance fees represent payments made by a resident in exchange for the use and privileges of the community for life or until termination of the residency agreement. These advance fees may be partially refundable upon termination of the agreement and generally decline at a rate of 2% per month of occupancy and are paid after termination of the residency agreement (provided the resident's independent living unit is reoccupied) or within twenty-four months, whichever occurs first.

Advance fees are recorded as deferred revenue and recognized as revenue earned on a straight-line basis over the estimated remaining life of each resident, actuarially adjusted annually, beginning with the date of occupancy. Any unrecognized deferred revenue, less any related refund, at the date of death or termination of the contract is recorded as income in the period the death or termination of the contract occurs.

### **Net Assets**

Net assets of the Company and changes therein are classified and reported as follows:

Unrestricted Net Assets - Net assets that are not subject to donor-imposed stipulations.

**Temporarily Restricted Net Assets** - Net assets subject to donor-imposed stipulations that may or will be met either by action of the Company and/or the passage of time.

**Permanently Restricted Net Assets** - Net assets subject to donor-imposed stipulations that they be maintained permanently by the Company. Generally, the donors of these assets permit the Company to use all or part of the income earned on related investments for general or specific purposes.

**Net Assets Released from Restrictions** - The Company reports gifts of cash and other assets as temporarily restricted support if they are received with donor stipulations that limit the use of donated assets. When a donor-imposed restriction expires, that is, when a stipulated time restriction ends or purpose restriction is accomplished, temporarily restricted net assets are reclassified to unrestricted net assets and reported in the consolidated statements of operations and changes in net assets as net assets released from restrictions.

### Net Resident and Patient Service Revenues

Net resident and patient service revenues are reported at estimated net realizable amounts from patients, third-party payors, and others for services rendered, and includes estimated retroactive revenue adjustments due to future audits, reviews, and investigations. Retroactive adjustments are considered in the recognition of revenue on an estimated basis in the period the related services are rendered, and such amounts are adjusted in future periods as adjustments become known or as years are no longer subject to such audits, reviews, and investigations. Historically, such adjustments for the Company have been immaterial in relation to the consolidated financial statements as a whole.

Revenues under third-party payor agreements are subject to examination and retroactive adjustment. Provisions for estimated third-party payor settlements are provided in the period the related services are rendered. Differences between the amounts accrued and subsequent settlements are recorded in operations in the year of settlement.

### Excess of Revenues, Gains and Other Support Over Expenses

The consolidated statements of operations and changes in net assets includes excess of revenues, gains and other support over expenses. Changes in unrestricted net assets, which are excluded from excess of revenues, gains and other support over expenses, consistent with industry practice, would include unrealized gains and losses on investments other than trading securities, net assets released from restriction for purchase of property and equipment, and contributions of long-lived assets (including assets acquired using contributions which by donor restriction were to be used for the purposes of acquiring such assets).

### Benevolent Assistance

The Company currently maintains a benevolent assistance program and policy for residents holding continuing-care residency agreements in the event the resident(s) should become unable to pay for services. The Company reserves the right to change the program and policy from time to time. The benevolent assistance policy will not apply to residents who have impaired their ability to meet financial obligations by transferring assets other than to meet ordinary and customary living expenses, or by not maintaining Medicare Part A, Medicare Part B, supplemental insurance or other health insurance after assuming occupancy. Upon review of each resident's individual financial situation, the Company may permit the resident to remain at the facility for a lesser fee based on the resident's ability to pay, but only after meeting all of the "spend-down" provisions of eligibility for the Medicaid program and any public assistance funds. The Company may decline new benevolent assistance applications if it is determined that deferment of such charges may impair the Company's ability to operate on a sound financial basis. Since the Company does not expect to collect the normal charges for services provided for those residents who meet the benevolent assistance provisions, charges for such assistance are not included in net patient service revenue.

### **Continuing-Care Contracts**

The Company enters into continuing-care contracts with various residents. A continuing-care contract is an agreement between a resident and the Company specifying the services and facilities to be provided to a resident over his or her remaining life. Under the contracts, the Company has the ability to increase fees as deemed necessary. At the end of each fiscal year, the Company calculates the present value of the net cost of future services to be provided to current residents and compares the amount with the deferred revenue from advance fees at that date. If the present value of the net cost of future services and use of facilities exceeds the deferred revenue from advance fees, a liability (obligation for future costs) is recorded. No liability has been recorded as of September 30, 2018 or 2017, because the present value of the estimated net costs of future services and use of facilities is less than deferred revenues from advances fees. The present value of the net cost of future services and use of facilities was discounted at 3.12% and 5.50% in 2018 and 2017, respectively.

### Concentration of Credit Risk

Concentrations of credit risk with respect to patient accounts receivable are limited due to the formalized agreements with third-party payors. The Company has significant accounts receivable (approximately 29% and 32% in 2018 and 2017, respectively) whose collectability or realizability is dependent upon the performance of certain governmental programs, primarily Medicare and North Carolina Medicaid. Management does not believe there are significant credit risks associated with these governmental programs.

### **Use of Estimates**

The preparation of consolidated financial statements in conformity with accounting principles generally accepted in the United States of America requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the consolidated financial statements and the reported amounts of revenue and expenses during the reporting period. Actual results could differ from those estimates.

### Income Taxes

The Company is exempt from federal income taxes under Section 501(c)(3) of the Internal Revenue Code; accordingly, the accompanying financial statements do not reflect a provision or liability for federal and state income taxes. The Company has determined that it does not have any material unrecognized tax benefits or obligations as of September 30, 2018.

### Reclassifications

Certain reclassifications have been made to the prior periods' consolidated financial statement presentation to correspond to the current year's format. Total stockholders' equity and net income are unchanged due to these reclassifications.

### **Subsequent Events**

The Company evaluated the effect subsequent events would have on the consolidated financial statements through January 15, 2019, which is the date the consolidated financial statements were issued.

### 2. Investments

Aggregate fair values of investments at September 30 are summarized below:

	2018	2017
Cash and cash equivalents Equity Fixed income	\$ 1,704,081 32,343,415 36,031,700	29,835,429
Total investments Short-term investments	70,079,196 64,417,206	, ,
Investments - restricted	<u>\$ 5,661,990</u>	<b>5</b> ,248,719

A summary of net investment income for the years ended September 30 follows:

		2018	2017
Net realized gain Net unrealized gain	\$ 	13,509 815,490	\$ 1,412,111 3,569,378
Net investment income	<u>\$</u>	828,999	\$ 4,981,489

### 3. Assets Limited as to Use

The composition of assets limited as to use at September 30 is set forth in the following table:

		2018	 2017
Fixed income	\$	12,047,832	\$ 7,517,756
Equity		6,921,251	6,278,807
Cash funds and money market funds		66,135,101	 9,591,851
Total assets limited as to use	<u>\$</u>	85,104,184	\$ 23,388,414
Construction funds	\$	48,396,762	\$ _
Debt service held by trustees		16,262,481	5,969,083
Insurance regulation		13,169,468	12,510,199
Held for others		234,068	106,384
Entrance Fee Escrow		3,701,361	1,891,673
Temporarily restricted net assets		2,665,519	2,236,550
Permanently restricted net assets		674,525	 674,525
Total assets limited as to use		85,104,184	23,388,414
Less current portion required to meet current obligations		(1,930,588)	 (1,251,753)
Assets limited as to use, net of current portion	\$	83,173,596	\$ 22,136,661

### 4. Fair Value of Assets and Liabilities

Fair value as defined under generally accepted accounting principles is an exit price, representing the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. Generally accepted accounting principles establishes a three-tier fair value hierarchy, which prioritizes the inputs used in measuring fair value. These tiers include:

- Level 1: Observable inputs such as quoted prices in active markets.
- Level 2: Inputs other than quoted prices in active markets that are either directly or indirectly observable.
- Level 3: Unobservable inputs about which little or no market data exists, therefore requiring an entity to develop its own assumptions.

Assets and liabilities are classified in their entirety based on the lowest level of input that is significant to the fair value measurement. The Company's assessment of the significance of a particular input to the fair value measurement requires judgment, and may affect the valuation of fair value assets and liabilities and their placement within the fair value hierarchy levels.

When quoted prices are available in active markets for identical instruments, investment securities are classified within Level 1 of the fair value hierarchy. Level 1 investments include mutual funds, exchange-traded funds, and money market funds which are valued based on prices readily available in active markets in which those securities are traded. Level 2 investments include interest rate swap agreements which are valued on a recurring basis based on inputs that are readily available in public markets or can be derived from information available in publicly quoted markets.

The Company does not have any financial assets or liabilities measured at fair value on a recurring basis categorized as Level 3, and there were no transfers in or out of Level 3 during 2018. There were no changes during 2018 to the Company's valuation techniques used to measure asset and liability fair values on a recurring basis.

The following tables set forth by level the fair value hierarchy the Company's financial assets accounted for at fair value on a recurring basis as of September 30, 2018 and 2017.

	September 30, 2018			
	Level 1	Level 2	Level 3	Total
Assets:				
Mutual funds	\$ 65,756,023	\$ -	\$ -	\$ 65,756,023
Exchange-traded funds	16,958,983	-	-	16,958,983
Money market funds	66,867,676	-	-	66,867,676
Interest rate swaps	<del>_</del>	243,412	<del>-</del>	243,412
Total assets at fair value	<u>\$149,582,682</u>	<u>\$ 243,412</u>	<u>\$</u>	<u>\$149,826,094</u>

The Company has \$5,600,698 of cash balances included in investments and assets limited as to use as of September 30, 2018, which are not included in the fair value hierarchy.

		Septemb	er 30, 2017	
	Level 1	Level 2	Level 3	Total
Assets:				
Mutual funds:				
Domestic	\$ 24,527,899	\$ -	\$ -	\$ 24,527,899
Fixed income	43,489,455	-	-	43,489,455
International	11,582,546		<del>_</del>	11,582,546
Total mutual funds	79,599,900			79,599,900
Money market funds	8,170,827			8,170,827
Total assets at fair value	\$87,770,727	<u>\$</u> _	<u>\$</u> _	\$87,770,727
Liabilities:				
Interest rate swaps	<u>\$</u>	<u>\$ 225,187</u>	<u>\$</u>	<u>\$ 225,187</u>

The Company has \$3,249,765 of cash balances included in investments and assets limited as to use as of September 30, 2017, which are not included in the fair value hierarchy.

### 5. Property and Equipment

Property and equipment consists of the following at September 30:

	2018	2017		
Land	\$ 6,528,046	\$ 6,528,046		
Land improvements	12,794,127	12,347,462		
Buildings and improvements	189,050,474	185,222,096		
Equipment and fixtures	16,249,639	15,435,604		
Construction in progress	<u>43,493,213</u>	13,543,972		
Total property and equipment	268,115,499	233,077,180		
Less accumulated depreciation	<u>(103,977,736)</u>	(95,229,671)		
Property and equipment, net	<u>\$ 164,137,763</u>	<u>\$ 137,847,509</u>		

Construction in progress includes various projects, the largest of which are two campus expansion projects. The estimated cost to complete the campus expansion projects is approximately \$32,045,000. The Company had depreciation expense of approximately \$9,570,000 and \$8,610,000 for the years ended September 30, 2018 and 2017, respectively.

### 6. Bonds Payable

Bonds payable consists of the following at September 30:

	2018	2017
First Mortgage Revenue Bonds, Series 2005B: Variable rate of 1.85%, due November 1, 2034.	\$ -	\$ 9,990,000
First Mortgage Revenue Refunding Bonds Series 2009A: Variable rate of 1.85%, due October 1, 2034.	-	5,400,000
First Mortgage Revenue Bonds, Series 2010A: Variable rate of 1.85%, due October 1, 2032.	-	8,180,000
First Mortgage Revenue Refunding Bonds, Series 2013A: Serial bonds due through October 1, 2022		
yielding between 1.76% and 3.68% Term bonds:	145,000	170,000
Due October 1, 2033 yielding 4.60% Due October 1, 2033 yielding 4.56%	1,730,000 6,370,000	1,730,000 6,370,000
First Mortgage Revenue Bonds, Series 2014A: Variable rate, bearing interest at market rates swapped at 2.97% through October 1 2024, due October 1, 2024.	6,120,000	7,345,000
First Mortgage Revenue Bonds, Series 2014B: Variable rate, bearing interest at market rates Swapped at 3.195% due October 1, 2024.	11,815,000	13,530,000
First Mortgage Revenue Bonds, Series 2016A: Serial bonds due through October 1, 2026 yielding between 2.500% to 2.625%	4,845,000	4,845,000
Term bonds: Due October 1, 2030 yielding 2.880%	8,250,000	8,250,000
Due October 1, 2030 yielding 3.250%	2,500,000	2,500,000
Due October 1, 2031 yielding 2.950% Due October 1, 2035 yielding 3.600%	3,000,000 13,390,000	3,000,000 13,390,000
Due October 1, 2035 yielding 3.180%	2,500,000	2,500,000
Qualified Intermediate Term Debt, Series 2016B: Variable rate of 2.50%, due December 1, 2021.	-	4,886,273
First Mortgage Revenue and Revenue Refunding Bonds, Series 2017A:		
Serial bonds due through October 1, 2047 yielding between 1.550% and 3.280%	25,415,000	-
Term Bonds: Due October 1, 2037 yielding 3.460% Due October 1, 2038 yielding 3.830% Due October 1, 2042 yielding 3.530% Due October 1, 2047 yielding 3.600%	12,670,000 2,690,000 12,155,000 19,040,000	- - - -

First Mortgage Revenue Bonds, Series 2017B: Term Bonds:		
Due October 1, 2041 yielding 3.000%  Qualified Intermediate Term Debt:	16,150,000	-
Due October 1, 2020 yielding 3.000%	15,085,000	
Total bonds payable	163,870,000	92,086,273
Less current portion of bonds payable	(3,075,000)	(4,000,000)
Less deferred financing costs, net	(2,579,636)	(2,082,542)
Add unamortized premium	11,291,150	4,048,793
Bonds payable, net of current portion	<u>\$ 169,506,514</u>	\$ 90,052,524

In February 2005, the Company issued \$24,250,000 of Variable Rate Demand Retirement Facilities Revenue Bonds ("2005B Bonds") through the North Carolina Medical Care Commission, the issuing authority. The proceeds of the 2005B Bonds were used to provide funds to construct an expansion at the Croasdaile Village campus and other costs associated with the issuance of the bonds. In addition, \$8,480,000 of the 2005B Bond proceeds were utilized to refund in their entirety the remaining bonds from the 2000 Variable Rate Demand Bonds outstanding. The interest rate on the 2005B Bonds is variable based on prevailing market rates and is reset monthly based on 68% of 1-Month LIBOR plus 1.1325%. The 2005B Bonds were paid in full in 2018.

In February 2010, the Company converted the remaining outstanding balance on the Series 2005B Bonds to bank qualified mode. The interest rate on the 2005B Bonds is variable based on prevailing market rates and is reset monthly based on 68% of 1-Month LIBOR plus 1.1325%.

In October 2009, the Company issued \$6,585,000 of tax-exempt, variable rate First Mortgage Revenue Refunding Bonds ("2009A Bonds") through the North Carolina Medical Care Commission. The proceeds of the 2009A Bonds, net of issuance expense and fund amounts deposited into a debt service reserve fund, along with cash reserves held by the Company, were used to refund \$5,000,000 of outstanding debt related to the Series 2004B Bonds. The interest rate on the 2009A Bonds is variable based on prevailing market rates and is reset monthly based on 68% of 1-Month LIBOR plus 1.1325%. The 2009A Bonds were paid in full in 2018.

Also during 2010, the Company issued \$14,300,000 of tax-exempt, First Mortgage Revenue Bonds ("2010A Bonds") as a bank qualified loan through the North Carolina Medical Care Commission. The interest rate on the 2010A Bonds is variable based on prevailing market rates and is reset monthly based on 68% of 1-Month LIBOR plus 1.1325%. The 2010A Bonds were paid in full in 2018.

In April 2013, the Company issued \$8,370,000 of tax-exempt, fixed rate First Mortgage Revenue Refunding Bonds ("2013A Bonds") through the North Carolina Medical Care Commission. The proceeds of the 2013A Bonds, net of issuance expense and fund amounts deposited into a debt service reserve fund, along with cash reserves held by the Company, were used to refund the Series 2004C Bonds total outstanding debt.

In September 2014, the Company issued \$12,025,000 of tax-exempt, variable First Mortgage Revenue Refunding Bonds ("2014A Bonds") through the North Carolina Medical Care Commission. Of this total amount, \$1,310,000 funded the partial refunding of the Series 2005B Bonds and \$10,715,000 refunded the entirety of the Series 2004A and a portion of the Series 2005A Bonds, which was funded on October 1, 2014. The interest rate on the 2014A Bonds is variable based on prevailing market rates and is reset monthly based on 82.65% of 1-Month LIBOR plus 1.692%. The Company entered into an interest rate swap agreement on the Series 2014A Bonds, which is described in Note 7.

In December 2014, the North Carolina Medical Care Commission authorized the issuance of tax-exempt, adjustable rate Retirement Facilities First Mortgage Revenue Refunding Bonds, Series 2014B ("2014B Bonds") in the aggregate principal amount of up to \$16,630,000. Of this total amount, \$6,390,000 and \$10,040,000 funded the partial refunding of the Series 2005C Bonds due October 1, 2019 and October 1, 2024, respectively. The amounts were funded on October 1, 2015. The interest rate on the 2014B Bonds is variable based on prevailing market rates and is reset monthly based on 82.65% of 1-Month LIBOR plus 1.692%. The Company entered into an interest rate swap agreement on the Series 2014B Bonds, which is described in Note 7.

In May 2016, the North Carolina Medical Care Commission authorized the issuance of tax-exempt, fixed rate Retirement Facilities First Mortgage Revenue Refunding Bonds, Series 2016A ("2016A Bonds") in the aggregate principal amount of up to \$34,485,000. The bond funds were used to refund the entirety of the 2005A Bonds due October 1, 2025 and October 1, 2035, and the remaining outstanding amount of \$22,715,000 of the 2005C Bonds due October 1, 2032.

In December 2016, the Company issued \$15,087,000 of Qualified Intermediate Term Debt ("2016B Bonds"). The proceeds of the 2016B Bonds were used to provide funds to construct an expansion at the Croasdaile Village campus and other costs associated with the issuance of the bonds. The interest rate on the 2016B Bonds is variable based on prevailing market rates and is reset monthly based on 1-Month LIBOR plus 1.25%. In addition to the 2016B Bonds, the Company also closed on a Bridge Loan Note in December 2016 for \$24,250,000. The 2016B Bonds were paid in full in 2018.

In December 2017, the Company issued \$71,970,000 of rated tax-exempt fixed rate Series 2017A Bonds ("2017A Bonds), consisting of serial and term maturities from October 1, 2018 to October 1, 2047 and \$31,235,000 of tax-exempt direct purchase bank revenue Series 2017B Bonds ("2017 Bonds") issued by the North Carolina Medical Care Commission and to be purchased by BB&T Community Holdings Co. The 2017B Bonds consist of \$16,150,000 of Series 2017B-1 Bonds to be redeemed by October 1, 2041 and \$15,085,000 of Series 2017B-2 Bonds, to be redeemed in full by October 1, 2020 with initial entrance fee proceeds received from the Project's new independent living units. The interest rate on the 2017B Bonds is variable based on prevailing market rates and is reset monthly based on 82.65% of 1-Month LIBOR plus 0.988%.

Principal repayments on bonds payable, excluding discounts and premiums, for the next five years and thereafter, are summarized as follows:

2019	\$	3,075,000
2020		4,750,000
2021		4,345,000
2022		4,540,000
2023		4,720,000
Thereafter	1	42,440,000

\$ 163,870,000

All series of bonds are subject to annual mandatory sinking fund requirements prior to their due dates. There are certain covenants associated with the bonds that are outlined in the Master Trust indentures. The most restrictive of these covenants requires maintenance of a long-term debt service coverage ratio, as defined, of not less than 1.20.

The Company incurred deferred financing costs in the amount of \$2,789,367 and \$2,438,699 in association with the issuance of the above Series Bonds. Amortization expense of \$77,522 and \$91,447 was recognized during 2018 and 2017, respectively, to the interest expense line item of the consolidated statements of operations and changes in net assets. Accumulated amortization was \$209,731 and \$356,157 for the years ended September 30, 2018 and 2017, respectively. In conjunction with refunding various Bond Series, approximately \$1,092,000 of deferred financing costs were written off and recognized as loss on extinguishment of debt on the consolidated statements of operations and changes in net assets as of September 30, 2018.

### 7. Interest Rate Swap

Variable rate long-term debt exposes the Company to variability in interest payments due to changes in interest rates. Management believes it is prudent to limit the variability of a portion of its interest payments. To meet this objective, management entered into interest rate swap agreements to manage fluctuations in cash flows resulting from interest rate risk.

In August 2014, the Company entered into a forward interest rate swap agreement with a financial institution in conjunction with the 2014A Bonds that took effect October 1, 2014. The Company pays a fixed rate of 2.97% while the financial institution pays based on 78% of 1-Month LIBOR plus 1.3925%. The difference between the fixed and floating rates is accrued and recorded in interest expense in the accompanying consolidated statements of operations and changes in net assets. The fair value of this derivative instrument is recorded on the consolidated balance sheets as a non-current asset in 2018 and a long-term liability in 2017.

In December 2014, the Company entered into a forward interest rate swap agreement with a financial institution in conjunction with the 2014B Bonds that took effect October 1, 2015. The Company pays a fixed rate of 3.195% while the financial institution pays based on 78% of 1-Month Libor plus 1.3925%. The difference between the fixed and floating rates is accrued and recorded in interest expense in the accompanying consolidated statements of operations and changes in net assets. The fair value of this derivative instrument is recorded on the consolidated balance sheets as a non-current asset in 2018 and a long-term liability in 2017. The following schedule outlines the terms and fair values of the interest rate swap agreement.

		14A Bond ank Swap	2014B Bond Bank Swap
Notional amount Trade date Effective date Termination date Fixed rate	\$	8,955,000 8/25/2014 10/1/2014 10/1/2024 2.970%	\$ 15,200,000 12/22/2014 10/1/2015 10/1/2024 3.195%
Fair value at September 30, 2016 Unrealized gains	\$	(252,626) 209,717	\$ (652,857) 470,579
Fair value at September 30, 2017 Unrealized gains		(42,909) 134,084	 (182,278) 334,515
Fair value at September 30, 2018	<u>\$</u>	91,175	\$ 152,237

By using an interest rate swap to hedge exposure to change in interest rates, the Company exposes itself to credit risk and market risk. Credit risk is the failure of the counterparty to perform under the terms of the derivative contract. Market risk is the adverse effect on the value of the financial instrument that results from a change in interest rates. The market risk associated with an interest rate swap is managed by establishing and monitoring parameters that limit the types and degrees of market risk that may be undertaken.

### 8. Benevolent Assistance and Other Contractual Adjustments

UMRH maintains records to identify and monitor the level of benevolent assistance it provides. These records include the amount of charges forgone for services and supplies furnished under its benevolent assistance policy. Amounts of benevolent assistance provided based on the cost to provide was approximately \$572,000 and \$528,000 for the years ended September 30, 2018 and 2017, respectively. The benevolent care amount includes approximately \$20,000 for the years ended September 30, 2018 and 2017, of services discounted for former

Methodist Retirement Community ("MRC") residents who were moved to Croasdaile Village upon the closure of MRC.

Additionally, residents in the health center and assisted living levels of care may be eligible to participate in the North Carolina Medicaid or federal Medicare programs. Contractual adjustments represent the difference between UMRH's standard rates and the rates paid by net third party payors. For the years ended September 30, 2018 and 2017, net patient service revenue was reduced by net third party payor contractual adjustments (primarily Medicaid and Medicare) of approximately \$5,287,000 and \$5,817,000, respectively.

### 9. Retirement Plans

Effective July 1, 2002, UMRH formed a 403(b) defined-contribution pension plan covering substantially all its employees. UMRH matches 50% of eligible employee contributions up to eight percent on employees' annual compensation. Matching contributions begin on the first payroll of the first calendar quarter after the employee's hire date. The employees are immediately vested in their contributions. UMRH matching contributions are vested after the twelfth consecutive month period beginning with the first day of the plan year and ending with the last day of the plan year in which the employee is credited with at least 1,000 hours of service. At the end of the plan year, UMRH's matching contributions are vested on a sliding scale from zero to 100% based on years of vesting service where employees are 100% vested after 5 years. Retirement plan expense amounted to approximately \$326,000 and \$282,000 for the years ended September 30, 2018 and 2017, respectively.

### 10. Temporarily Restricted Net Assets

Temporarily restricted net assets at September 30 were available for the following purposes:

		2018	 2017
Benevolent care Split interest agreements	\$	1,718,697 263,760	\$ 1,417,634 225,785
Use and maintenance of the Cypress Glen facility		1,117,475	1,088,631
Other Facility operations and maintenance		1,841,718 95,523	1,172,508 81,956
Capital campaign		23,111	 13,111
Total	<u>\$</u>	5,060,284	\$ 3,999,625

### 11. Permanently Restricted Net Assets

Permanently restricted net assets are restricted to investment in perpetuity, the income from which is expendable to support:

		2018	 2017
Benevolent endowment fund Split interest agreements Use and maintenance of the Cypress Glen facility Other Facility operations and maintenance	\$	2,114,928 675,607 649,525 338,553 100,691	\$ 2,091,753 569,960 649,525 338,552 100,691
	<u>\$</u>	3,879,304	\$ 3,750,481

### 12. Commitments and Contingencies

The Company is involved in litigation in the ordinary course of business related to professional liability claims. Management believes these claims, if asserted, would be settled within the limits of coverage, which is on a claims-made basis, with insurance limits of \$1,000,000 per claim and \$3,000,000 in the aggregate.

Should the policies not be renewed or replaced with equivalent insurance, claims based on occurrences during their terms but reported subsequently would be uninsured. Management anticipates that such coverage will be renewed or replaced with equivalent insurance as these policies expire.

### 13. Contingent Liabilities

The Company is self-insured for its employee health insurance and records an estimate for claims incurred but unpaid at year end. The estimated liability for these claims approximated \$181,000 and \$126,000 for the years ended September 30, 2018 and 2017, respectively. The liability is included in current liabilities. The total self-insurance expenses were approximately \$2,520,000 and \$2,300,000. The self-insured plan has a stop loss coverage of \$80,000 per individual per plan year (with a \$125,000 cumulative specific stop loss deductible) and has an \$1,000,000 annual aggregate.

### 14. Management Fees

The Company pays management fees to Life Care Services LLC ("LCS") pursuant to a Client Services Agreement dated January 1, 2018. Under this Agreement, LCS is to: (i) provide a qualified Corporate Executive Director, who is an employee of LCS; (ii) perform general, financial, personnel, facility and other management services necessary for operation of UMRH's corporate office and the operation and marketing of the communities. The term of the Client Services Agreement is five years terminable by UMRH, with six months' notice, at the conclusion of the third anniversary without cause or penalty. The Company recognized management fee expenses of approximately \$1,956,000 and \$1,862,000 for the years ended September 30, 2018 and 2017, respectively which are included in administrative expenses on the consolidated statement of operations and changes in net assets.

### 15. Endowment Funds

The Company's endowments consist of individual funds established for a variety of purposes including support for residents in financial need, plant operations and maintenance and other general obligations. The endowments consist of donor-restricted endowment funds. As required by generally accepted accounting principles, net assets associated with endowment funds are classified and reported based on the existence or absence of donor-imposed restrictions.

### Interpretation of Relevant Law

The Board of Trustees of the Company has interpreted the State Prudent Management of Institutional Funds Act ("SPMIFA") as requiring the preservation of the fair value of the original gift as of the gift date of the donor-restricted endowment funds absent explicit donor stipulations to the contrary. As a result of this interpretation, the Company classifies as permanently restricted net assets (a) the original value of gifts donated to the permanent endowment, (b) the original value of subsequent gifts to the permanent endowment, and (c) accumulations to the permanent endowment made in accordance with the direction of the applicable donor gift instrument at the time

the accumulation is added to the fund. In accordance with SPMIFA, the Company considers the following factors in making a determination to appropriate or accumulate donor-restricted endowment funds:

- The duration and preservation of the fund
- The purposes of the Company and the donor-restricted endowment fund
- General economic conditions

end of year

- The possible effect of inflation and deflation
- The expected total return from income and the appreciation of investments
- Other resources of the Company
- The investment policies of the Company

### Endowment Net Asset Composition by Type of Fund as of September 30, 2018

	<u>Unrestricted</u>	Temporarily Restricted	Permanently Restricted	Total
Donor-restricted endowment	<u>\$</u>	<u>\$ 4,796,524</u>	<u>\$ 3,203,697</u>	<u>\$ 8,000,221</u>
Changes in Endowment Net Assets for the	Year Ended Sep	tember 30, 2018		
Endowment net assets,	Unrestricted	Temporarily Restricted	Permanently Restricted	Total
beginning of year Investment gains	\$ - -	\$ 3,773,840 504,428	\$ 3,180,521 -	\$ 6,954,361 504,428
Contributions to principal Change in value of pledges Bad debt expense, net Releases from restriction	- - -	870,382 208,179 (22,800) (537,505)	23,176 - - -	893,558 208,179 (22,800) (537,505)
Endowment net assets, end of year	<u>\$</u>	<u>\$ 4,796,524</u>	<u>\$ 3,203,697</u>	<u>\$ 8,000,221</u>
Endowment Net Asset Composition by Typ	e of Fund as of	September 30, 20	)17	
	<u>Unrestricted</u>	Temporarily Restricted	Permanently Restricted	Total
Donor-restricted endowment	<u>\$</u>	\$ 3,773,840	\$ 3,180,521	\$ 6,954,361
Changes in Endowment Net Assets for the	Year Ended Sep	tember 30, 2017		
	<u>Unrestricted</u>	Temporarily Restricted	Permanently Restricted	Total
Endowment net assets,				
beginning of year	\$ -	\$ 3,002,785	\$ 3,144,262	\$ 6,147,047
Investment gains	-	616,307	-	616,307
Contributions to principal	-	449,010	13,945	462,955
Change in value of pledges	-	56,238	- 22,314	56,238
Maturity of split-interest agreements Bad debt expense, net	-	(6,273)	22,314	22,314 (6,273)
Releases from restriction	-	(344,227)	-	(344,227)
Endowment net assets,	<del>_</del>	(344,221)	<u>-</u> _	(344,221)
Endowment het assets,		<b>A</b> 0.770.040	<b>A</b> 0 400 504	<b>A A A B A B A B A B A B B B B B B B B B B</b>

\$ 3,773,840

\$ 3,180,521

\$ 6,954,361

### **Return Objectives and Risk Parameters**

The Company has adopted investment and spending policies for endowment assets that attempt to emphasize long-term growth of principal while avoiding excessive risk. Short-term volatility will be tolerated in as much as it is consistent with the volatility of a comparable market index. Endowment assets include those assets of donor-restricted funds that the Company must hold in perpetuity.

### Strategies Employed for Achieving Objectives

To satisfy its long-term rate-of-return objectives, the Company relies on a combination strategy of capital preservation and modest capital growth. The Company targets a diversified asset allocation that places a greater emphasis on fixed income investments to achieve its long-term return objectives within prudent risk constraints.

### Spending Policy and How the Investment Objectives Relate to Spending Policy

The Company has a policy of utilizing the interest and dividends earned on these endowments for their restricted purposes. The Company believes the investment policy established will facilitate the growth of these endowed funds and allow for earnings on these endowed funds to be used consistent with the intent of the donors.



	Corporate	Wesley Pines	Cypress Glen	Croasdaile Village	Eliminating entries	Total UMRH	UMRH Foundation	Eliminating entries	Obligated Group	UMRH AHD	Consolidated
ASSETS	-							·			
Current assets:	A 705 440	<b>6</b> 400	\$ 2.175	<b>.</b> 050	\$ -	A 700 044	0.074	\$ -	A 007.045	00.444	\$ 1.974.056
Cash Contributions receivable, current portion	\$ 1,795,119	\$ 400 35,386	\$ 2,175 151,500	\$ 650 1,151,790	\$ -	\$ 1,798,344 1,338,676	\$ 89,271 144,314	(1,338,676)	\$ 1,887,615 144,314	\$ 86,441	\$ 1,974,056 144,314
Investments	77,486,674	33,300	101,000	1,131,790	(13,069,468)	64,417,206	144,514	(1,550,070)	64,417,206	_	64,417,206
Assets limited as to use - debt service, current portion		_	200,857	1,359,048	(10,000,400)	1,559,905	-	_	1,559,905	_	1,559,905
Assets limited as to use, current portion	6	4,260	349,778	16,339	-	370,383	-	-	370,383	300	370,683
Accounts receivable, net of allowance for											
uncollectible accounts	-	670,831	266,673	1,584,270	-	2,521,774	-	-	2,521,774	-	2,521,774
Other receivables	28,450	37,773	167,122	2,346,907		2,580,252	700	<del>-</del> .	2,580,952	-	2,580,952
Due from related parties	2,054,420		27,078,191	53,054,978	(82,037,954)	149,635	-	(149,635)		-	
Inventories	50 157,758	21,851	29,181 206,546	69,321 439,814	-	120,403	470	-	120,403	-	120,403 1,009,988
Prepaid expenses and other current assets	157,756	205,400	200,546	439,014		1,009,518	470		1,009,988		1,009,966
Total current assets	81,522,477	975,901	28,452,023	60,023,117	(95,107,422)	75,866,096	234,755	(1,488,311)	74,612,540	86,741	74,699,281
Non-current assets:		2,242,977	3,266,279	7 560 242		13,069,469	100,000		13,169,469		13,169,469
Assets limited as to use - statutory operating reserve Assets limited as to use - debt service, net of	-	2,242,911	3,200,279	7,560,213	-	13,069,469	100,000	-	13, 109,409	-	13,109,409
current portion	_	_	1,462,913	61,636,426	_	63,099,339	_	_	63,099,339	_	63,099,339
Assets limited as to use, net of current portion	674,525	_	1,117,475	3,701,361	_	5,493,361	1,411,427	_	6,904,788	_	6,904,788
Investments - restricted	-	_		-	_	-	5,661,990	-	5.661.990	_	5.661.990
Assets held for resale	181,690	32,112	-	-	-	213,802	-	-	213,802	-	213,802
Property and equipment, net	581,547	12,760,501	34,119,485	116,676,230	-	164,137,763	-	-	164,137,763	-	164,137,763
Trusts receivable	-	-	-	-	-	-	191,354	-	191,354	=	191,354
Contributions receivable, net of current portion Interest rate swap agreement	-	528,645	1,616,557 61,260	2,586,895 182,152	-	4,732,097 243,412	153,636	(4,732,096)	153,637 243,412	-	153,637 243,412
. ,	4 407 700	45.504.005					7.540.407	(4.700.000)			-
Total non-current assets	1,437,762	15,564,235	41,643,969	192,343,277		250,989,243	7,518,407	(4,732,096)	253,775,554	<del></del>	253,775,554
Total assets	\$ 82,960,239	\$ 16,540,136	\$ 70,095,992	\$ 252,366,394	\$ (95,107,422)	\$ 326,855,339	\$ 7,753,162	\$ (6,220,407)	\$ 328,388,094	\$ 86,741	\$ 328,474,835
LIABILITIES AND NET ASSETS											
Current liabilities:											
Annuity payable, current portion	\$ -	\$ -	\$	\$ -	\$ -	\$	\$ 83,783	\$ -	\$ 83,783	\$ -	\$ 83,783
Bonds payable, current portion	040.744	- 040 004	882,000	2,193,000	-	3,075,000	7.005	-	3,075,000	-	3,075,000
Accounts payable Accrued salaries and related expenses	849,714 358,162	213,801 331,925	774,549 648,209	3,723,342 890,091	-	5,561,406 2,228,387	7,925	-	5,569,331 2,228,387	-	5,569,331 2,228,387
Accrued salaries and related expenses Accrued interest payable	330,102	189,746	336,734	2,321,709	-	2,848,189	-	-	2,848,189	-	2,848,189
Insurance regulation - statutory operating reserve	-	2,242,977	3,266,279	7,560,212	(13,069,468)	2,040,109	-	-	2,040,109	-	2,040,109
Due to related parties	80,133,170	1,904,784	0,200,270	7,000,212	(82,037,954)	_	-	-	-	-	-
Contributions payable, current portion							1,338,676	(1,338,676)			
Total current liabilities	81,341,046	4,883,233	5,907,771	16,688,354	(95,107,422)	13,712,982	1,430,384	(1,338,676)	13,804,690	<u> </u>	13,804,690
Long-term liabilities:											
Annuity payable, less current portion	_	_	_	_	_	_	303,475		303,475	_	303,475
Bonds payable, less current portion	_	8,756,160	16,957,661	143,792,693	_	169,506,514	-	_	169,506,514	_	169,506,514
Qualified intermediate term debt	-	-	-	-	-	-	-	-	-	-	-
Liability to other foundations	-	-	-	-	-	-	8,843	-	8,843	-	8,843
Liability for refundable advance fees	-	48,223	4,500,359	6,101,685	-	10,650,267	-	-	10,650,267	-	10,650,267
Deferred revenue from non-refundable advance fees	-	1,744,794	14,221,537	40,332,630	-	56,298,961	<del>-</del>	<del>.</del>	56,298,961	-	56,298,961
Contributions payable, less current portion	-	-	-	-	-		4,732,096	(4,732,096)	-	-	-
Due to related parties Funds held for others	67,748	3,300	219,700	11,068	-	67,748 234,068	149,635	(149,635)	67,748 234,068	-	67,748 234,068
		· <del></del>									-
Total long-term liabilities	67,748	10,552,477	35,899,257	190,238,076		236,757,558	5,194,049	(4,881,731)	237,069,876		237,069,876
Total liabilities	81,408,794	15,435,710	41,807,028	206,926,430	(95,107,422)	250,470,540	6,624,433	(6,220,407)	250,874,566		250,874,566
Net assets:											
Unrestricted	876,914	539,435	25,273,353	41,696,014	-	68,385,716	188,524	-	68,574,240	86,441	68,660,681
Temporarily restricted	6	344,451	2,118,282	2,150,736	-	4,613,475	446,509	-	5,059,984	300	5,060,284
Permanently restricted	674,525	220,540	897,329	1,593,214	_	3,385,608	493,696	-	3,879,304	-	3,879,304
1 cirialishay resultited	074,323	220,040	001,020			0,000,000					
Total net assets	1,551,445	1,104,426	28,288,964	45,439,964		76,384,799	1,128,729		77,513,528	86,741	77,600,269

See Independent Auditors' Report.

# The United Methodist Retirement Homes, Inc., Its Affiliate and Subsidiary Consolidating Statement of Operations and Changes in Net Assets Information September 30, 2018

	Corporate	Wesley Pines	Cypress Glen	Croasdaile Village	Total UMRH	UMRH Foundation	Eliminating entries	Obligated Group	UMRH AHD	Consolidated
Unrestricted revenues, gains and other support:										
Net resident and patient service revenue	-	7,571,504	14,768,733	34,201,176	56,541,413	-	-	56,541,413	-	\$ 56,541,413
Amortization of advance fees	-	237,095	2,333,912	4,906,734	7,477,741	-	-	7,477,741	-	7,477,741
Net assets released from restriction	648	53,186	165,094	127,454	346,382	86,825	(74,045)	359,162	-	359,162
Other	8,602	653	1,765	21,496	32,516	412	-	32,928	-	32,928
Interest and dividend income	2,098,455	-	25,450	110,620	2,234,525	97	-	2,234,622	32	2,234,654
Total unrestricted revenues, gains and other support	2,107,705	7,862,438	17,294,954	39,367,480	66,632,577	87,334	(74,045)	66,645,866	32	66,645,898
Expenses:										
Nursing services	-	3,964,115	3,748,965	7,732,986	15,446,066	-	-	15,446,066	-	15,446,066
Dietary and food services	-	1,213,093	2,570,030	4,980,837	8,763,960	-	-	8,763,960	-	8,763,960
Administration	4,284,193	778,308	1,567,594	2,761,533	9,391,628	89,582	(74,045)	9,407,165	199	9,407,364
Plant operations, maintenance and security	-,,	594.936	2,110,630	3,088,434	5,794,000		(,= .=)	5,794,000	-	5,794,000
Laundry and housekeeping	_	435,160	719,025	1,892,518	3,046,703	_	_	3,046,703	_	3,046,703
Resident services - activities		113,462	586,376	1,721,176	2,421,014			2,421,014		2,421,014
Home care	<del>-</del>	110,402	-	3,107,542	3.107.542	=	<del>-</del>	3,107,542	-	3.107.542
Interest	_	340,949	807,808	2,298,506	3,447,263	<del>-</del>		3,447,263	=	3,447,263
	- 024 240					-	-		-	
Depreciation and amortization	231,349	608,338	2,730,128	6,012,584	9,582,399	-	-	9,582,399	-	9,582,399
Bad debt expense		79,244	2,027	191,592	272,863			272,863		272,863
Total expenses	4,515,542	8,127,605	14,842,583	33,787,708	61,273,438	89,582	(74,045)	61,288,975	199	61,289,174
Operating income (loss)	(2,407,837)	(265,167)	2,452,371	5,579,772	5,359,139	(2,248)	-	5,356,891	(167)	5,356,724
Non-operating gains (losses):										
Interest and dividend income	-	-	-	18,422	18,422			18,422	-	18,422
Net investment gains, realized	379	-	-	-	379	-	-	379	-	379
Net investment gains, unrealized	543,114	-	(17,060)	(37,623)	488,431	-	-	488,431	-	488,431
Gain (loss) on disposal of property and equipment	(943)	13,000	(152,849)	(197,123)	(337,915)	-	-	(337,915)	-	(337,915)
Contributions	14,844	818	10,985	912	27,559	1,575	-	29,134	-	29,134
Loss on extinguishment of debt	· -	(527,063)	(210,748)	(618,792)	(1,356,603)	-	_	(1,356,603)	_	(1,356,603)
Change in fair value of interest rate swap agreement	_	-	90,090	378,509	468,599	_	_	468,599	_	468,599
Other	_	2.921	(130,080)	22,294	(104,865)	_	_	(104,865)	_	(104,865)
Net non-operating gains (losses)	557,394	(510,324)	(409,662)	(433,401)	(795,993)	1,575		(794,418)		(794,418)
Excess of revenues, gains and other support over expenses Net assets released from restrictions for purchase of	(1,850,443)	(775,491)	2,042,709	5,146,371	4,563,146	(673)	-	4,562,473	(167)	4,562,306
property and equipment			65,527	112,816	178,343			178,343		178,343
Change in unrestricted net assets	(1,850,443)	(775,491)	2,108,236	5,259,187	4,741,489	(673)		4,740,816	(167)	4,740,649
Change in temporarily restricted net assets:										
Contributions	(2,150)	27,224	212,589	501,749	739,412	130,970	-	870,382	-	870,382
Interest and dividend income	-	12,045	79,301	50,822	142,168	22,071	-	164,239	-	164,239
Investment income (loss)	-	24,988	163,923	105,459	294,370	45,819	-	340,189	-	340,189
Change in split interest agreement	-	-	18,401	20,085	38,486	(511)	-	37,975	-	37,975
Change in value of pledges	-	-	(5,537)	213,716	208,179	`- '	-	208,179	-	208,179
Recovery of bad debt (bad debt expense)	-	_	600	(23,400)	(22,800)	_	_	(22,800)	_	(22,800)
Net assets released from restriction	(648)	(27,174)	(225,471)	(197,387)	(450,680)	(86,825)	_	(537,505)	_	(537,505)
Change in temporarily restricted net assets	(2,798)	37,083	243,806	671,044	949,135	111,524		1,060,659	-	1,060,659
Change in permanently restricted net assets:										
Contributions	_	220	10.510	11.446	22.176	1.000	_	23.176	_	23,176
Change in split interest agreement	_	6,653	79,154	17,338	103,145	2,502	_	105,647	_	105,647
Change in permanently restricted net assets		6,873	89,664	28,784	125,321	3,502		128,823		128,823
Change in net assets	(1,853,241)	(731,535)	2,441,706	5,959,015	5,815,945	114,353		5,930,298	(167)	5,930,131
Net assets, beginning of year	,	,					_		, ,	
	3,404,686	1,835,961	25,847,258	39,480,949	70,568,854	1,014,376		71,583,230	86,908	71,670,138
Net assets, end of year	\$ 1,551,445	\$ 1,104,426	\$ 28,288,964	\$ 45,439,964	\$ 76.384.799	\$ 1.128.729	\$ -	\$ 77.513.528	\$ 86.741	\$ 77,600,269

See Independent Auditors' Report.

## **ATTACHMENT 2**

# Forecasted Financial Statements of The United Methodist Retirement Homes, Incorporated Includes

- Consolidated Operations of Croasdaile Village, Cypress Glen and Wesley Pines
- Individual Operations of Wesley Pines

# The United Methodist Retirement Homes, Incorporated

**Projected Financial Statements** 

Years Ending September 30, 2019 through 2023



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### **Independent Accountants' Compilation Report**

Board of Directors
The United Methodist Retirement Homes, Incorporated
Durham, North Carolina

Management is responsible for the accompanying projection of The United Methodist Retirement Homes, Incorporated ("UMRH"), which comprises the projected balance sheets as of September 30, 2019 through 2023, and the projected statements of operations and changes in net assets, and cash flows for the years then ending, including the related summaries of significant assumptions and accounting policies in accordance with guidelines for the presentation of a projection established by the American Institute of Certified Public Accountants ("AICPA"). We have performed the compilation engagement in accordance with Statements on Standards for Accounting and Review Services promulgated by the Accounting and Review Services Committee of the AICPA. We did not examine or review the projection nor were we required to perform any procedures to verify the accuracy or completeness of the information provided by management. Accordingly, we do not express an opinion, a conclusion, nor provide any form of assurance on this projection.

Even if the hypothetical assumptions described in Note 1 occurred, there will usually be differences between the projection and actual results because events and circumstances frequently do not occur as expected, and those differences may be material. We have no responsibility to update this report for events and circumstances occurring after the date of this report.

The accompanying projections and this report are intended solely for the information and use of UMRH and to comply with the requirements of North Carolina General Statutes, Chapter 58, Article 64, they are not intended to be and should not be used by anyone other than these specified parties.

As disclosed in Note 1 to the audited consolidated financial statements for UMRH and Affiliates, accounting principles generally accepted in the United States of America require that the financial statements for affiliates meeting certain criteria be consolidated with the parent organization's financial statements. For purposes of this projection, the financial statements of two affiliates, which should be consolidated with UMRH's financial statements under accounting principles generally accepted in the United States of America, have been excluded from the projected financial statements. The effects of this departure from accounting principles generally accepted in the United States of America on the projected financial position, results of operations and cash flows have not been determined.

The accompanying supplementary information on pages 21 - 29 is presented for purposes of additional analysis and is not a required part of the projection. Such information is the responsibility of management. The supplementary information was subject to our compilation engagement. We have not examined or reviewed the supplementary information and do not express an opinion, a conclusion, nor provide any assurance on such information.

Raleigh, North Carolina February 26, 2019

Dixon Hughes Goodman LLP

	2019	2020	2021	2022	2023
ASSETS		<del></del>			-
Current assets:					
Cash	\$ 4,93	l \$ 2,681	l \$ 932	\$ 9,766	\$ 19,293
Contributions receivable from	4.004	1 000	4.000	054	054
UMRH Foundation, current portion	1,339			354	354
Investments	62,138 1,004			68,506 978	70,629 969
Assets limited as to use - debt service, current portion  Assets limited as to use - future construction, current portion	18,672			23,035	23,035
Assets limited as to use - litture construction, current portion  Assets limited as to use - all other, current portion	370			370	370
Accounts receivable, net	2,679			3,377	3,487
Other receivables	1,756			2,505	2,563
Due from related parties	1,750	,	,	150	149
Inventories	120			130	135
Prepaid expenses and other current assets	1,104			1,255	1,288
Total current assets	94,263			110,426	122,272
Assets limited as to use:					
Assets limited as to use - statutory operating reserve	16,93	17,403	3 15,915	16,538	16,506
Assets limited as to use - debt service, net of current portion	23,330			7,677	7,607
Assets limited as to use - all other, net of current portion	2,054			1,908	1,939
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	42,315			26,123	26,052
Property and equipment, net	198,992	2 218,560	219,828	221,085	222,901
Other assets:					
Interest rate swap agreement	243	3 243	3 243	243	243
Assets held for resale	214	1 214	215	216	216
Contributions receivable from					
UMRH Foundation, net of current portion	4,733	3 4,733	3 4,733	4,733	4,733
·	5,190		_	5,192	5,192
Total assets	\$ 340,760	\$ 350,130	\$ 351,683	\$ 362,826	\$ 376,417
LIABILITIES AND NET ASSETS					
Current liabilities:					
Bonds payable, current portion	\$ 11,590	) \$ 11,825	5 \$ 4,430	\$ 3,700	\$ 4,685
Accounts payable	4,244			3,269	3,378
Accrued salaries and related expenses	3,184			8,266	9,677
Accrued interest payable	1,372	2 1,343	3 1,311	1,296	1,283
Other	7			71	71
Total current liabilities	20,46	22,444	15,917	16,602	19,094
Long-term liabilities:					
Bonds payable, less current portion	157,722		,	137,073	132,083
Liability for refundable advanced fees	12,510		,	14,780	15,432
Deferred revenue for non-refundable advanced fees	65,458	,		70,987	71,163
Due to related parties	72			83	87
Fund held for others	234			234	234
Total liabilities	256,457	253,763	3 242,673	239,759	238,093
Net assets:					
Unrestricted	76,305			116,054	131,311
Temporarily restricted	4,613			3,628	3,628
Permanently restricted	3,385		_	3,385	3,385
	04.000	06.067	7 100 010	123,067	138,324
Total net assets	84,303	96,367	109,010	123,007	130,324

### The United Methodist Retirement Homes, Incorporated Projected Statements of Operations and Changes in Net Assets For the years ending September 30, 2019 through 2023 (dollars in thousands)

	2019	2020	2021	2022	2023
Revenue:					
Net resident services, apartments	\$ 29,115	\$ 34,911	\$ 36,880	\$ 38,224	\$ 39,618
Net resident services, health care center	19,967	20,466	20,980	21,510	22,058
Net resident services, assisted living	7,089	10,018	11,004	11,484	11,873
Net resident services, memory care	1,071	1,103	1,136	1,171	1,206
Net resident services, home care	2,650	2,756	2,866	2,980	3,100
Amortization of advanced fees	11,716	11,489	12,208	12,469	12,769
Net assets released from restriction	246	233	226	221	218
Other	30	30	30	30	30
Interest and dividend income	1,734	2,097	2,146	2,195	2,247
Total revenue	73,618	83,103	87,476	90,284	93,119
Expenses:					
Health care center	14,253	14,685	15,130	15,589	16,062
Assisted living	2,276	3,074	3,337	3,464	3,567
Memory care	497	512	527	543	559
Home care	2,392	2,464	2,538	2,614	2,693
Resident services	2,548	2,643	2,728	2,811	2,895
Dietary and food service	9,187	9,878	10,221	10,529	10,846
Housekeeping	3,344	3,774	3,899	4,017	4,138
Laundry	179	184	190	195	201
Plant	6,347	7,204	7,506	7,735	7,971
General and administration	10,047	11,076	11,536	11,811	12,185
Depreciation	10,169	9,170	11,233	11,186	11,204
Interest	4,461	6,375	5,988	5,733	5,541
Total expenses	65,700	71,039	74,833	76,227	77,862
Excess of revenue over expenses	7,918	12,064	12,643	14,057	15,257
Net assets released from restriction for					
purchase of property and equipment				985	
Change in unrestricted net assets	\$ 7,918	\$ 12,064	\$ 12,643	\$ 15,042	\$ 15,257
Change in temporarily restricted net assets					
Net assets released from restriction				(985)	
Change in net assets	7,918	12,064	12,643	14,057	15,257
Net assets beginning of year	76,385	84,303	96,367	109,010	123,067
Net assets end of year	\$ 84,303	\$ 96,367	\$ 109,010	\$ 123,067	\$ 138,324

### The United Methodist Retirement Homes, Incorporated Projected Statements of Cash Flows For the years ending September 30, 2019 through 2023 (dollars in thousands)

	 2019	 2020		2021		2022		2023
Operating activities:								
Change in net assets	\$ 7,918	\$ 12,064	\$	12,643	\$	14,057	\$	15,257
Adjustments to reconcile change in net assets								
to net cash from operating activities:								
Depreciation	10,169	9,170		11,233		11,186		11,204
Amortization of deferred financing costs	79	82		85		105		111
Amortization of bond premium	(273)	(280)		(292)		(393)		(415)
Amortization of advanced fees	(11,716)	(11,489)		(12,208)		(12,469)		(12,769)
Non-refundable entrance fees received	22,979	20,748		14,229		14,681		15,143
Bad debt expense	153	342		360		372		385
Net change in:								
Accounts receivable - residents and patients	(309)	(769)		(522)		(481)		(495)
Accounts receivable - other	823	(889)		197		(57)		(58)
Investments	(1,582)	(1,944)		(1,991)		(2,040)		(2,090)
Contributions receivable/(payable)	-	-		-		985		-
Due to/from related parties	4	3		4		4		4
Inventories	2	(3)		(4)		(3)		(5)
Prepaid expenses and other current assets	(93)	(75)		(43)		(33)		(33)
Accounts payable	(1,316)	(546)		( <del>5</del> 18)		89		109 <sup>°</sup>
Accrued salaries and related expenses	955	2,323		1,418		1,341		1,411
Accrued interest payable	(1,477)	(29)		(32)		(15)		(13)
Net cash provided by operating activities	26,316	28,708	_	24,559	_	27,329	_	27,746
Investing activities:								
Purchase of property and equipment	(44,953)	(28,738)		(12,500)		(12,444)		(13,020)
Assets limited as to use	25,092	11,285		(30)		206		47
Change in assets held for resale	(1)	-		(1)		(1)		-
Net cash used in investing activities	(19,862)	 (17,453)		(12,531)		(12,239)		(12,973)
Financing activities:								
Refunds of deposits and refundable fees	(2,685)	(3,658)		(3,258)		(3,154)		(2,899)
Refundable entrance fees received	2,439	1,743		1,306		1,328		1,353
Payments on bonds and note payable	(3,075)	(11,590)		(11,825)		(4,430)		(3,700)
Net cash used by financing activities	 (3,321)	 (13,505)		(13,777)		(6,256)		(5,246)
Change in cash	3,133	(2,250)		(1,749)		8,834		9,527
Cash, beginning of year	 1,798	 4,931	_	2,681		932		9,766
Cash, end of year	\$ 4,931	\$ 2,681	\$	932	\$	9,766	\$	19,293

# **Summary of Significant Projected Assumptions and Accounting Policies**

### 1. Nature of Business

The United Methodist Retirement Homes, Incorporated ("UMRH") is a not-for-profit corporation, which principally provides housing, health care, and other related services to residents through the ownership and operation of Wesley Pines Retirement Community in Lumberton, North Carolina, Croasdaile Village Retirement Community in Durham, North Carolina, and Cypress Glen Retirement Community in Greenville, North Carolina. UMRH was incorporated in North Carolina in 1946. UMRH's corporate office is located in Durham, North Carolina.

The financial projection presents, to the best of management's knowledge and belief, the expected financial position, results of operations, and cash flows for the projection period of UMRH, excluding its two affiliates UMRH Affordable Housing Development, LLC ("UMRH-AHD") and The United Methodist Retirement Homes Foundation, Inc. (the "Foundation"). UMRH-AHD is a limited liability company, which was organized in North Carolina in 2002 to further the charitable purposes of UMRH by developing affordable rental housing for senior citizens. UMRH is the sole member of UMRH-AHD. The Foundation is a not-for-profit corporation which was organized in order to raise endowment funds for the residential facilities operated by UMRH, to support benevolent care for those residents who are unable to pay for continuing care at the residential facilities operated by UMRH, and to support special programs at the residential facilities operated by UMRH. Accordingly, this projection reflects management's judgment as of February 26, 2019, the date of completion of this projection, of the expected conditions and its course of action.

The assumptions disclosed herein are those that management believes are significant to the projected statements. UMRH recognizes that there will be differences between projected and actual results because events and circumstances frequently do not occur as expected, and those differences may be material.

### Hypothetical Assumptions

Even if the hypothetical assumptions stated below were to occur, there will usually be differences between the projection and actual results, because, events and circumstances frequently do not occur as expected, and those differences may be material. Management has prepared its financial projection assuming the following hypothetical assumptions:

Croasdaile Village Retirement Community:

- Addition of 58 independent living and 34 assisted living units of Croasdaile Village in Durham, North Carolina in two phases occurring in the estimated time as reflected in this projection;
- Construction, development, marketing and other related costs for the Projects occur in the estimated time and at estimated costs of approximately \$75,000,000 to be completed over a period from 2017 to 2020 as reflected in this projection;
- Obtained a combination of tax-exempt public market fixed rate debt with interest rates ranging from 3.0% 5.0% and bank placed variable rate debt at an overall assumed interest rate of 3.0% of approximately \$103,205,000 consisting of: \$15,085,000 short term bank debt to be retired by initial entrance fees from the expansion project; \$16,150,000 long term bank debt; \$49,485,000 long term tax-exempt bonds; and \$22,485,000 refunding of existing debt. Loan covenants will be established at a time commensurate with the issuance of the offering memorandum for the bonds:

### The United Methodist Retirement Homes, Incorporated Summary of Significant Projected Assumptions and Accounting Policies

- The 58 independent living and 34 assisted living units will be successfully marketed and occupied starting in the year ending 2019 and 2021, respectively;
- Adequate demand for services will exist to support the assumed occupancy of the 58 independent living and 34 assisted living units;
- All revenues and expenses will be recognized in accordance with accounting principles generally accepted in the United States of America.

### Cypress Glen Retirement Community:

- Addition of 18 independent living units at Cypress Glen in Greenville, North Carolina occurring in the estimated time as reflected in this projection.
- Construction, development, marketing and other related costs for the Project occurs in the estimated time and at estimated costs of approximately \$7,400,000 to be completed over a period from 2017 to 2021 as reflected in this projection.
- Funding will be provided by UMRH. There will be no debt added to the community.
- The 18 independent living units will be successfully marketed and occupied starting in the year 2019.
- Adequate demand for services exists to support the assumed occupancy of the 18 independent living units.
- All revenues and expenses will be recognized in accordance with accounting principles generally accepted in the United States of America.

The following table summarizes the type, number, approximate square footages, entrance fees and monthly fees for the New Cypress Glen independent living units effective as of October 1, 2018.

				E	ntrance Fees		
Independent Living Unit Type	Unit Count	Square Footage	Standard Plan	50% Refund Plan <sup>(1)(2)</sup>	80% Refund Plan <sup>(1)(2)</sup>	90% Refund Plan <sup>(1)(2)</sup>	Monthly Fee <sup>(1)(2)</sup>
Villas:							
Hawthorn Villa	4	1,530	\$221,850	\$310,590	\$377,145	\$427,061	\$3,856
Magnolia Villa	5	1,708	\$247,660	\$346,724	\$421,022	\$476,746	\$4,236
Oak Villa	2	1,865	\$270,425	\$378,595	\$459,723	\$520,568	\$4,569
Total Villas	11	1,672	\$242,414	\$339,379	\$412,103	\$466,646	\$4,158
Cottages:							
Hawthorn Cottage	4	1,530	\$237,150	\$332,010	\$403,155	\$456,514	\$3,856
Oak Cottage	3	1,890	\$292,950	\$410,130	\$498,015	\$563,929	\$4,631
Total Cottages	7	1,684	\$261,064	\$365,490	\$443,809	\$502,549	\$4,188
Total/Wtd Averages	18	1,677	\$249,667	\$349,533	\$424,433	\$480,609	\$4,170

### Source: Management

- Fees are effective October 1, 2018.
- (2) The second person Monthly Fee for all Entrance Fee plans is \$1,052. The second person Entrance Fee for the New Cypress Glen Independent Living Units is \$8,746 for the Standard Plan, \$12,244 for the 50% Refund Plan, \$14,868 for the 80% Refund Plan, and \$16,836 for the 90% Refund Plan.

A hypothetical assumption is an assumption used in a financial projection to present a condition or course of action that is not necessarily expected to occur, but is consistent with the purpose of the presentation.

### The United Methodist Retirement Homes, Incorporated Summary of Significant Projected Assumptions and Accounting Policies

Management's purpose in releasing this financial projection is for inclusion in the Organization's disclosure statement in accordance with Chapter 58, Article 64, of the North Carolina General Statutes. Accordingly, this report should not be used for any other purpose. The assumptions disclosed herein are those that Management believes are significant to the projection based on managements' judgment at the time of the projection. Management recognizes that there will usually be differences between the prospective and actual results, because events and circumstances frequently do not occur as expected, and those differences may be material.

### 2. Description of the Croasdaile Village Retirement Community

UMRH owns and operates Croasdaile Village, a North Carolina licensed continuing care retirement community that includes 402 independent living units, 30 assisted living units, and 110 nursing beds located in Durham, North Carolina (the "Community"). The Community offers a fee-for-service or "Type C" contract in which residents transferring through the continuum of care receive priority access into the health care services on campus. Entrance fees for the independent living units are offered under a non-refundable or "Standard Plan," a 50 percent refundable ("50% Return of Capital Plan") or a 90 percent refundable ("90% Return of Capital Plan").

The refundability of entrance fees under the plans are as follows:

- Standard Plan entrance fees decreases at 2% per month for 50 months;
- 50% Return of Capital Plan entrance fees decrease at 2% per month for 25 months; and
- 90% Return of Capital Plan entrance fees decrease at 2% per month for 5 months.

### The United Methodist Retirement Homes, Incorporated Summary of Significant Projected Assumptions and Accounting Policies

The following table summarizes the type, number, approximate square footages, entrance fees ("Entrance Fees") and monthly fees ("Monthly Fees") of the Community's Independent Living Units effective as of October 1, 2018.

### The Community - Independent Living Units

				Entrance Fees	-	
Independent Living	Unit	Square	Standard Plan		90% Refund	Monthly
Unit Type	Count	Footage	(1)(2)	50% Refund Plan <sup>(1)(2)</sup>	Plan <sup>(1)(2)</sup>	Fee <sup>(1)(2)</sup>
Apartments:			<b>^</b> • · ·	4-0.000	****	
Studio	18	400	\$57,014	\$79,820	\$102,625	\$1,936
Alcove	9	490	\$70,257	\$98,360	\$126,463	\$2,379
1 Bedroom Standard	27	770 – 840	\$122,858	\$172,001	\$221,144	\$2,897
1 Bedroom Traditional	6	850	\$130,783	\$183,096	\$235,409	\$2,961
1 Bedroom Deluxe	27	920	\$153,374	\$214,724	\$276,073	\$3,020
1 Bedroom w. Den	9	950	\$168,385	\$235,739	\$303,093	\$3,133
1 Bedroom Grande	9	965	\$163,985	\$229,579	\$295,173	\$3,180
2 Bedroom Traditional	6	1,060	\$187,196	\$262,074	\$336,953	\$3,301
2 Bedroom Standard	45	1,110 –1,190	\$177,721	\$248,809	\$319,898	\$3,350
2 Bedroom Conventional	15	1,175	\$194,467	\$272,254	\$350,041	\$3,600
2 Bedroom Deluxe	40	1,285	\$201,825	\$282,555	\$363,285	\$3,650
2 Bedroom w. Den	12	1,350	\$236,958	\$331,741	\$426,524	\$3,952
2 Bedroom Grande	9	1,350	\$224,394	\$314,152	\$403,909	\$3,948
2 Bedroom Grande II	6	1,450	\$241,433	\$338,006	\$434,579	\$4,251
2 Bedroom Executive	5	1,600	\$266,150	\$372,610	\$479,070	\$4,289
2 Bedroom Terrace A/B	2		\$282,140 – 290,238	\$394,996 – 406,333	\$507,852 – 522,428	\$4,378
Total Apartments	245	1,037	\$168,238	\$235,533	\$302,828	\$3,265
Heritage Hall <sup>(3)(4)</sup>		1,001	¥100,200	<b>4</b> _00,000	¥00 <u>0</u> ,000	¥0,200
Alcoves	48	485 – 565	\$24,003 - 28,884	_	_	\$4,842
1 Bedroom	8	650	\$28,884	_	_	\$4,842
Total Apartments  Duplexes:	56	545	\$26,792	_	_	\$4,842
Appletree/Duplex	9	1,310	\$213,578	\$299,009	\$384,440	\$3,783
Beechwood/Duplex	20	1,510	\$239,787	\$335,702	\$431,617	\$3,853
Cottonwood/Duplex	9	1,640	\$263,246	\$368,544	\$473,843	\$3,949
Dogwood/Duplex	5	1,810	\$282,151	\$395,011	\$507,872	\$4,064
Elmwood/Duplex	1	1,940	\$317,240	\$444,136	\$571,032	\$4,311
Fernwood/Duplex	12	1,500	\$251,669	\$352,337	\$453,004	\$4,132
Greenwood/Duplex	10	1,700	\$285,222	\$399,311	\$513,400	\$4,151
Heartwood/Duplex	8	1,900	\$340,695	\$476,973	\$613,251	\$4,399
Total Duplex Cottages	74	1,594	\$262,337	\$367,272	\$472,207	\$4,021
Free-Standing Homes:	, ,	1,007	Ψ202,00 <i>1</i>	ΨΟΟΙ ,ΔΙΔ	Ψ¬1 =,201	Ψ <b>-</b> 7, <b>U</b> 2 I
Beechwood/Home	9	1,510	\$255,950	\$358,330	\$460,710	\$4,099
Cottonwood/Home	3	1,640	\$288,212	\$403,497	\$518,782	\$4,188
Dogwood/Home	8	1,810	\$310,319	\$434,447	\$558,574	\$4,308
Elmwood/Home	7	1,940	\$340,695	\$476,973	\$613,251	\$4,428
Total Homes	27	1,725	\$297,615	\$416,661	\$535,707	\$4,256
Total/Wtd Averages <sup>(5)</sup>	402	1,207	\$198,459	\$277,843	\$357,226	\$3,504

### The United Methodist Retirement Homes, Incorporated Summary of Significant Projected Assumptions and Accounting Policies

Source: Management

- (1) Fees are effective October 1, 2018.
- (2) The second person Entrance Fee for the Homestead ILUs, the Croasdaile Duplexes and the Croasdaile Homes is \$8,099, \$11,339 and \$14,579 for the standard, 50% Refund and 90% Refund plans, respectively. The second person Monthly Fee is \$1,225 for all plans.
- (3) The second person Entrance Fee is \$7,824 and the second person Monthly Fee is \$1,710 for the Heritage ILUs.
- (4) The Monthly Fee for the Heritage ILUs includes utilities, cable, wireless internet, three meals per day, weekly housekeeping and maintenance. Ambulatory clinic and therapy services available for an additional charge.
- (5) The weighted averages exclude the pricing for the Heritage ILUs.

The following table summarizes the unit types, approximate square footage and the daily fees ("Daily Fees") for the Memory Support Units and Nursing Beds at the Community.

The Community - Assisted Living

	Number of Units	Square Footage	Entrance Fee <sup>(1)</sup>	Daily Fees <sup>(1)</sup>
Assisted Living:				
Assisted Living	30	168	\$24,003	\$270
Total Assisted Living Units	30	168	\$24,003	\$270
Nursing Beds:				
Private	72	156 – 187	N/A	\$373
Semi-Private	38	220 – 264	N/A	\$333
Total Nursing Beds	110	196		\$359

Source: Management

(1) Fees are effective October 1, 2018.

### 3. Description of the Project

UMRH is currently completing a multi-phased expansion and repositioning project (the "Project") at Croasdaile Village to include the following:

Independent Living Unit Expansion: Management is to construct 24 new independent living duplex units and 34 new independent living cottage units (collectively defined as the "New Croasdaile ILUs").

Assisted Living Repositioning: Through replacement construction and renovation of existing spaces, Management is to remove from service the 30 Existing Croasdaile Assisted Living Units and create 64 replacement assisted living units (the "Repositioned Croasdaile ALUs").

Common Area Expansion and Renovation: Management is to complete renovations and expansions to the common areas of the Community. Renovated common areas include the kitchen, dining space and clinic. The new common and administrative areas include: auditorium, wellness and aquatic center, spa and salon, physical and occupational therapy suite, maintenance building and outdoor recreation space. In addition, the main entrance to the Community is to be redesigned.

### The United Methodist Retirement Homes, Incorporated Summary of Significant Projected Assumptions and Accounting Policies

The Existing Croasdaile ILUs and the New Croasdaile ILUs are collectively referred to as the "Croasdaile ILUs".

The following table summarizes the type, number, approximate square footages, Entrance Fees Monthly Fees for the New Croasdaile ILUs effective as of October 1, 2018.

### **Croasdaile New Independent Living Configuration**

				Entrance Fees		
Independent Living Unit Type	Unit Count	Square Footage	Standard Plan	50% Refund Plan <sup>(1)(2)</sup>	90% Refund Plan <sup>(1)(2)</sup>	Monthly Fee <sup>(1)(2)</sup>
Park Homes:						
Aspen	4	1,404	\$258,132	\$361,385	\$464,638	\$3,647
Birch	4	1,455	\$267,509	\$374,513	\$481,516	\$3,822
Maple	8	1,675	\$304,437	\$426,212	\$547,987	\$3,934
Oak	8	1,877	\$335,236	\$469,330	\$603,425	\$4,030
Total Duplex Cottages  Duplexes:	24	1,661	\$300,831	\$421,164	\$541,496	\$3,900
Fernwood II Duplex	11	1,469	\$270,083	\$378,116	\$486,149	\$3,916
Greenwood II Duplex	15	1,659	\$305,016	\$427,022	\$549,029	\$4,062
Heartwood II Duplex	8	1,938	\$364,455	\$510,237	\$656,019	\$4,198
Total Homes	34	1,663	\$307,700	\$430,780	\$553,860	\$4,047
Total/Wtd Averages	58	1,662	\$304,858	\$426,801	\$548,744	\$3,986

Source: Management

- (3) Fees are effective October 1, 2018.
- (4) The second person Monthly Fee for all Entrance Fee plans is \$1,225. The second person Entrance Fee for the New Croasdaile ILUs is \$8,099 for the Standard Plan, \$11,339 for the 50% Refund Plan and \$14,579 for the 90% Refund Plan.

The following table summarizes the unit types, approximate square footages and Daily Rates for the Repositioned Croasdaile ALUs.

### Repositioned Croasdaile ALUs - Unit/Bed Configuration

	Number of Units	Daily Fee <sup>(1)</sup>
Converted Assisted Living Units:		
Semi-Private Rooms	4	\$270
One Bedroom	60	\$270
Total/Weighted Average	64	\$270

Source: Management

(1) Fees are effective October 1, 2018.

### 4. Summary of Significant Assumptions

The following table presents the assumed Entrance Fees received and Entrance Fees refunded.

Entrance Fees Receipts and Refunds (In Thousands)									
	For the Year Ending September 30,								
	2019 2020 2021 2022								
Number of Entrance Fees Received (Initial)  Croasdaile Village	49.0	-	-	-	-				
Entrance Fees Received (Initial)  Croasdaile Village	\$14,645	-	-	-	-				
Number of Entrance Fees Received (Attrition)									
Croasdaile Village	30.00	46.85	46.92	47.15	47.34				
Cypress Glen	27.62	46.99	34.44	34.03	33.82				
Wesley Pines	2.0	1.0	1.0	1.0	1.0				
Total number of Entrance Fees received	108.62	94.84	82.36	82.18	82.16				
Entrance Fees Received (Attrition)									
Croasdaile Village	\$7,467	\$11,019	\$11,347	\$11,737	\$12,127				
Cypress Glen	\$3,155	\$11,318	\$4,032	\$4,112	\$4,207				
Wesley Pines	\$151	\$154	\$156	\$160	\$162				
Entrance Fees received (Attrition)	\$10,773	\$22,491	\$15,535	\$16,009	\$16,496				
Total Entrance Fees Received (all)	\$25,418	\$22,491	\$15,535	\$16,009	\$16,496				
Total Entrance Fees Refunded	\$(2,685)	\$(3,658)	\$(3,258)	\$(3,154)	\$(2,899)				
Entrance Fees Received, Net of Refunds	\$22,733	\$18,833	\$12,277	\$12,855	\$13,597				

Source: Management

Entrance fees for the Croasdaile and Cypress Glen ILUs and are assumed to increase 2.0 percent, and Wesley Pines ILUs are assumed to remain consistent during the forecast period.

The following table summarizes the historical and projected utilization of the Existing Croasdaile ILUs and the New Croasdaile ILUs.

### The United Methodist Retirement Homes, Incorporated Summary of Significant Projected Assumptions and Accounting Policies

Litilization	of the Croasdail	Independent a	Livina Units
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	Existing Croasdaile ILUs			Ne			
Fiscal Year Average Average Ending Units Units September 30, Occupied Available  Average Occupancy		•	Average Average Units Units Occupied Available		Average Occupancy	Total Occupancy	
Historical							
2015	376.3	402.0	93.6%	_	_	_	93.6%
2016	379.1	402.0	94.1%	_	_	_	94.1%
2017	372.3	402.0	92.9%	_	_	_	92.9%
2018	367.4	399.6	91.9%	13.3	19.3	68.9%	90.9%
Forecasted							
2019	373.9	402.0	93.0%	48.0	58.0	82.8%	93.1%
2020	373.9	402.0	93.0%	54.0	58.0	93.1%	92.8%
2021	373.9	402.0	93.0%	54.0	58.0	93.1%	94.1%
2022	373.9	402.0	93.0%	54.0	58.0	93.1%	94.1%
2023	373.9	402.0	93.0%	54.0	58.0	93.1%	94.1%

Source: Management

The double occupancy rate for the Existing Croasdaile ILUs is assumed to approximate 34.1 percent of occupied units in fiscal year 2018. The double occupancy rate for the New Croasdaile ILUs was 78.0 percent beginning in fiscal year 2018 and is assumed to remain consistent throughout the remainder of the forecast period.

The following is a schedule of projected deposit and move-in rates:

Croasdaile Village	58 Unit IL	Expansion
84 411 -		

	Monthly Fee Assumptions									
		2019		2020	_	2021		2022		2023
Average census: First persons Second persons		54 24		54 24		54 21		54 19		54 17
Total residents	=	<u>78</u>	=	78	=	75	_	73	=	<u>71</u>
Average monthly fees: First persons Second persons Other revenue per occupied unit	\$ \$	5,610 1,270	\$ \$	5,920 1,340	\$ \$	6,127 1,387 113	\$ \$	6,342 1,435	\$ \$	6,564 1,486 119
Calculated annual fee revenue: First person annual fees Second person annual fees Total annual fee revenue Other revenue		243,816 339,075 582,891 60,267	\$	3,836,121 385,837 4,221,958 70,902	\$	3,970,386 349,423 4,319,809 73,029		4,109,349 327,210 4,436,559 75,220		,253,176 303,144 ,556,320 77,476
Total IL revenue	<u>\$ 3,</u>	643,158	\$	4,292,860	\$	4,392,838	\$ 4	4, <u>511,779</u>	<u>\$ 4</u>	,633,796

### 5. Significant Accounting Policies

### **Basis of Presentation**

The financial statements included in the projection have been prepared in accordance with accounting principles generally accepted in the United States of America ("GAAP") with the exception of excluding its two Affiliates. Significant accounting policies are described in the appropriate assumptions and notes to the projected financial statements. The assumptions described are not all-inclusive, however.

### **Use of Estimates**

The preparation of financial statements in conformity with accounting principles generally accepted in the United States of America requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates

### Cash

Investments presented in the balance sheets are not considered cash equivalents since UMRH considers them part of their investing activities.

### Contributions Receivable

Unconditional promises to give cash and other assets to UMRH are reported at discounted present value at the date the promise is received. Conditional promises to give and indications of intentions to give are reported at discounted present value at the date the gift is received. The gifts are reported as either temporarily or permanently restricted support if they are received with donor stipulations that limit the use of the donated assets. When a donor restriction expires, that is, when a stipulated time restriction ends or purpose restriction is accomplished, temporarily restricted net assets are reclassified to unrestricted net assets and reported in the projected statements of operations and changes in net assets as net assets released from restriction.

### Investments

Investments in equity securities with readily determinable fair values and all investments in debt securities are measured at fair value in the projected balance sheets. Interest and dividends are included in excess of revenues over expenses unless the income is restricted by donor or law.

### Assets Limited as to Use

Assets limited as to use consist of funds limited by board designation for benevolent assistance of residents, funds held for debt service in accordance with UMRH's bond orders, funds held for future construction, as well as funds reserved by insurance regulation. Additional assets are held for residents.

Insurance regulation assets limited as to use represent funds reserved to comply with North Carolina Department of Insurance regulations. The amount of this reserve is calculated annually in accordance with the requirements of N.C. General Statute 58, Article 64. These investments consist of marketable debt and equity securities and are stated at fair value.

### **Inventories**

Inventories are stated at average cost (approximately first-in first-out) not in excess of market.

### The United Methodist Retirement Homes, Incorporated Summary of Significant Projected Assumptions and Accounting Policies

### Assets Held for Resale

Assets held for resale consist of gifted properties, stated at net book value, which approximates fair value.

### **Property and Equipment**

Property and equipment are recorded at cost. Donated property is recorded at its estimated fair value at the date of receipt, which is then treated as cost. The cost of major renewals and betterments are capitalized and depreciated over their estimated useful lives. Upon disposition of equipment, the asset and related accumulated depreciation accounts are relieved and the related gain or loss is credited or charged to operating gains or losses. Expenditures for repairs and maintenance are charged to expense as incurred.

Depreciation is computed using the straight-line method based on the following estimated useful lives:

Land improvements	8 to 30 years
Buildings and improvements	5 to 40 years
Furniture and equipment	2 to 25 years

### Funds Held for Others

The liability balance represents agency funds held in trust for UMRH residents. The related asset is included in assets limited as to use. Activity related to these funds is not recorded in UMRH's statements of projected operations and changes in net assets.

### Liability for Refundable Advance Fees

Optional Entrance Fee plans available to residents include a standard rate plan, a 50% refundable, 80% refundable, and a 90% refundable plan. The non-refundable portions of these fees are recorded as deferred revenue. The refundable portion is treated as a long-term liability. Refunds of refundable entrance fees are paid upon termination of the agreement (provided the resident's independent living unit is reoccupied) or within twenty-four months, whichever occurs first.

### Deferred Revenue from Non-refundable Advance Fees

Deferred revenue from non-refundable advance fees represents payments made by a resident in exchange for the use and privileges of the community for life or until termination of the residency agreement. These advance fees may be partially refundable upon termination of the agreement and generally decline at a rate of 2% per month of occupancy and are paid after termination of the residency agreement (provided the resident's independent living unit is reoccupied) or within twenty-four months, whichever occurs first.

Advance fees are recorded as deferred revenue and recognized as revenue earned on a straight-line basis over the estimated remaining life, actuarially adjusted annually, of each resident beginning with the date of occupancy. Any unrecognized deferred revenue, less any related refund, at the date of death or termination of the contract is recorded as income in the period the death or termination of the contract occurs.

### Net Assets

Net assets of UMRH and changes therein are classified and reported as follows:

Unrestricted Net Assets - Net assets that are not subject to donor-imposed stipulations.

**Temporarily Restricted Net Assets** - Net assets subject to donor-imposed stipulations that may or will be met either by action of UMRH and/or the passage of time.

### The United Methodist Retirement Homes, Incorporated Summary of Significant Projected Assumptions and Accounting Policies

**Permanently Restricted Net Assets** - Net assets subject to donor-imposed stipulations that they be maintained permanently by UMRH. Generally, the donors of these assets permit UMRH to use all or part of the income earned on related investments for general or specific purposes.

**Net Asset Released from Restrictions** - UMRH reports gifts of cash and other assets as temporarily restricted support if they are received with donor stipulations that limit the use of donated assets. When a donor-imposed restriction expires, that is, when a stipulated time restriction ends or purpose restriction is accomplished, temporarily restricted net assets are reclassified to unrestricted net assets and reported in the statements of projected operations and changes in net assets as net assets released from restrictions.

The FASB issued ASU 2016-14, Not for-Profit Entities (Topic 958): Presentation of Financial Statements of Not-for-Profit Entities, to improve the presentation of financial statements of not-for-profit entities. The standard addresses key qualitative and quantitative matters including net asset classes, investment return, expenses, liquidity and availability of resources, and presentation of operating cash flows. The amendments in ASU 2016-14 are effective for annual financial statements issued for fiscal years beginning after December 15, 2017. Pinnacle Living is evaluating any impacts on the financial statements which might result from application of this new standard. Management has not adopted this standard nor has the Company determined the effect of this guidance, on its projected financial position, projected results of operations and projected cash flows.

### Net Resident Services Revenue

Net resident services revenue is reported at estimated net realizable amounts from patients, third-party payors, and others for services rendered, and include estimated retroactive revenue adjustments due to future audits, reviews, and investigations. Retroactive adjustments are considered in the recognition of revenue on an estimated basis in the period the related services are rendered, and such amounts are adjusted in future periods as adjustments become known or as years are no longer subject to such audits, reviews, and investigations. Historically such adjustments for UMRH have been immaterial in relation to the financial statements as a whole.

Revenues under third-party payor agreements are subject to examination and retroactive adjustment. Provisions for estimated third-party payor settlements are provided in the period the related services are rendered. Differences between the amounts accrued and subsequent settlements are recorded in operations in the year of settlement.

In May 2014, the FASB issued ASU 2014-09 "Revenue from Contracts with Customers," which will eliminate the transaction and industry-specific revenue recognition guidance under current GAAP and replace it with a principle-based approach using the following five steps: 1) identify the contract(s) with a customer, 2) identify the performance obligations in the contract, 3) determine the transaction price, 4) allocate the transaction price to the performance obligations in the contract and 5) recognize revenue when (or as) the entity satisfies a performance obligation. In August 2015, the FASB issued ASU 2015-14 "Revenue from Contracts with Customers (Topic 606), Deferral of the Effective Date" which granted a one-year deferral of this ASU. The guidance in ASU 2014-09 will now be effective for the Company beginning October 1, 2019, with early adoption permitted. The guidance allows for either a full retrospective or a modified retrospective transition method. Management has not adopted this standard nor has the Company determined the effect of this guidance, including the transition method, on its projected financial position, projected results of operations and projected cash flows.

### Benevolent Assistance

UMRH currently maintains a benevolent assistance program and policy for residents holding continuing care residency agreements in the event the resident(s) should become unable to pay for services. UMRH reserves the right to change the program and policy from time to time. The benevolent assistance policy will not apply to residents who have impaired their ability to meet financial obligations by transferring

assets other than to meet ordinary and customary living expenses, or by not maintaining Medicare Part A, Medicare Part B, supplemental insurance or other health insurance after assuming occupancy. Upon review of each resident's individual financial situation, UMRH may permit the resident to remain at the facility for a lesser fee based on the resident's ability to pay, but only after meeting all of the "spend-down" provisions of eligibility for the Medicaid program and any public assistance funds. UMRH may decline new benevolent assistance applications if it is determined that deferment of such charges may impair the UMRH's ability to operate on a sound financial basis. Since UMRH does not expect to collect the normal charges for services provided for those residents who meet the benevolent assistance provisions, charges for such assistance are not included in revenue.

#### **Continuing-Care Contracts**

UMRH enters into continuing-care contracts with various residents. A continuing-care contract is an agreement between a resident and UMRH specifying the services and facilities to be provided to a resident over his or her remaining life. Under the contracts, UMRH has the ability to increase fees as deemed necessary. No obligation for future costs associated with these contracts has been provided by UMRH because management believes that future cash inflows will be sufficient to cover such costs.

#### Concentration of Credit Risk

Concentrations of credit risk with respect to patient accounts receivable are limited due to the formalized agreements with third-party payors. UMRH has significant accounts receivable whose collectability or realizability is dependent upon the performance of certain governmental programs, primarily Medicare and North Carolina Medicaid. Management does not believe there are significant credit risks associated with these governmental programs. An allowance for uncollectible accounts is provided in an amount equal to the estimated losses to be incurred in collection of the receivables. The allowance is based on historical collection experience and a review of the current status of the existing receivables.

#### **Income Taxes**

UMRH has been recognized by the Internal Revenue Service as a not-for-profit corporation as described in Section 501(c)(3) of the Internal Revenue Code ("IRC") and is exempt from federal income taxes pursuant to Section 501(a) of the IRC. Accordingly, no provision for income taxes is included in the accompanying projected financial statements.

#### 6. Summary of Significant Projected Balance Sheet Assumptions

#### Cash

Projected cash is a result from the application of all other assumptions.

#### Investments

Projected short-term investments are a result of all other projected changes. The projected amounts do not include any estimate for a change in the fair value of the underlying securities.

#### Accounts Receivable, net

The 2019 projected accounts receivable is based on the 2019 budget. Projected accounts receivable are based on the percentage change in projected operating revenues and are projected to increase by an average of approximately 6.9% in 2020 through 2023. Other receivables are projected to increase by an average of approximately 9.4% in 2020 through 2023.

#### Assets Limited as to Use

Projected assets limited as to use is based on the projected change in restricted cash.

#### Inventories

The 2019 balances are based on the 2019 budget. Inventories are projected to increase by an average of approximately 3.0% in years 2020 through 2023.

#### Prepaid Expenses and other current assets

The 2019 balances are based on the 2019 budget. Prepaid expenses and other current assets are projected to increase by an average of approximately 3.9% in years 2020 through 2023.

#### **Property and Equipment**

The 2019 property and equipment additions are based on UMRH's budgeted additions. Additions are estimated to be as follows (dollars in thousands).

	 2019	2020		 2021	2022		 2023
Beginning of year, property and equipment Routine additions Expansion (including capitalized	\$ 268,116 10,842	\$	313,068 11,327	\$ 341,803 12,500	\$	353,638 12,444	\$ 366,003 13,020
Interest)	 34,111		17,411	 <u> </u>		<u> </u>	 <u> </u>
End of year, property and equipment Accumulated depreciation Total property and equipment,	 313,069 (114,077)		341,806 (123,246)	 354,303 (134,475)		366,082 (144,997)	 379,023 (156,122)
net	\$ 198,992	\$	218,560	\$ 219,828	\$	221,085	\$ 222,901

Projected depreciation is computed on the straight-line method over the estimated lives of depreciable property and equipment. The projection assumes all disposals during the projection period will be fully depreciated with no resulting gain or loss.

#### Contributions Receivable from UMRH Foundation

Contributions receivable from UMRH Foundation are projected to decrease in 2022 at the completion of the Croasdaile Village expansion.

#### **Due to Related Party**

Due to related parties represents the net amount due to affiliates of UMRH. The 2019 balance is based on the 2019 budget and projected to increase approximately 4.8% in years 2020 through 2023.

#### Accounts Payable and Accrued Salaries and Related Expenses

The 2019 balances are based on the 2019 budget. Projected accounts payable and accrued expenses are based on the percentage change in projected operating expenses and capital expenditures less depreciation expense, and are projected to increase by an average of approximately 6.9% in years 2020 through 2023.

#### Deferred Entrance Fee Revenue and Entrance Fees Earned

Projected annual resident entry fees are based on estimated average unit prices times an actuarial projected number of units released coupled with a 1.33% per year increase in the average entry fee for the years 2020 through 2023. Projected refunds are based on actuarial estimates of the number of refunds times the estimated average refund potential. Amortization into revenue of these advance fees is computed using the straight-line method over the estimated remaining life expectancy of the resident.

#### Long-Term Debt

In February 2010, the Company converted the remaining outstanding balance on the Series 2005B Bonds to bank qualified mode. The interest rate on the 2005B Bonds is variable based on prevailing market rates and is reset monthly based on 68% of 1-Month LIBOR plus 1.1325%.

In April 2013, the Company issued \$8,370,000 of tax-exempt, fixed rate First Mortgage Revenue Refunding Bonds ("2013A Bonds") through the North Carolina Medical Care Commission. The proceeds of the 2013A Bonds, net of issuance expense and fund amounts deposited into a debt service reserve fund, along with cash reserves held by the Company, were used to refund the Series 2004C Bonds total outstanding debt.

In September 2014, the Company issued \$12,025,000 of tax-exempt, variable First Mortgage Revenue Refunding Bonds ("2014A Bonds") through the North Carolina Medical Care Commission. Of this total amount, \$1,310,000 funded the partial refunding of the Series 2005B Bonds and \$10,715,000 refunded the entirety of the Series 2004A and a portion of the Series 2005A Bonds, which was funded on October 1, 2014. The interest rate on the 2014A Bonds is variable based on prevailing market rates and is reset monthly based on 82.65% of 1-Month LIBOR plus 1.692%. The Company entered into an interest rate swap agreement on the Series 2014A Bonds, which is described below.

In December 2014, the North Carolina Medical Care Commission authorized the issuance of tax-exempt, adjustable rate Retirement Facilities First Mortgage Revenue Refunding Bonds, Series 2014B ("2014B Bonds") in the aggregate principal amount of up to \$16,630,000. Of this total amount, \$6,390,000 and \$10,040,000 funded the partial refunding of the Series 2005C Bonds due October 1, 2019 and October 1, 2024, respectively. The amounts were funded on October 1, 2015. The interest rate on the 2014B Bonds is variable based on prevailing market rates and is reset monthly based on 82.65% of 1-Month LIBOR plus 1.692%. The Company entered into an interest rate swap agreement on the Series 2014B Bonds, which is described below.

In May 2016, the North Carolina Medical Care Commission authorized the issuance of tax-exempt, fixed rate Retirement Facilities First Mortgage Revenue Refunding Bonds, Series 2016A ("2016A Bonds") in the aggregate principal amount of up to \$34,485,000. The bond funds were used to refund the entirety of the 2005A Bonds due October 1, 2025 and October 1, 2035, and the remaining outstanding amount of \$22,715,000 of the 2005C Bonds due October 1, 2032.

In December 2017, the Company issued \$71,970,000 of rated tax-exempt fixed rate Series 2017A Bonds ("2017A Bonds), consisting of serial and term maturities from October 1, 2018 to October 1, 2047 and \$31,235,000 of tax-exempt direct purchase bank revenue Series 2017B Bonds ("2017 Bonds") issued by the North Carolina Medical Care Commission and to be purchased by BB&T Community Holdings Co. The 2017B Bonds consist of \$16,150,000 of Series 2017B-1 Bonds to be redeemed by October 1, 2041 and \$15,085,000 of Series 2017B-2 Bonds, to be redeemed in full by October 1, 2020 with initial entrance fee proceeds received from the Project's new independent living units. The interest rate on the 2017B Bonds is variable based on prevailing market rates and is reset monthly based on 82.65% of 1-Month LIBOR plus 0.988%.

Principal repayments, excluding discounts and premiums, for the next five years and thereafter, are summarized as follows (in thousands):

2019	\$ 3,075
2020	11,590
2021	11,825
2022	4,430
2023	3,700
Thereafter	137,767
	\$ 172,387

#### Interest Rate Swaps

Variable rate long-term debt exposes the Company to variability in interest payments due to changes in interest rates. Management believes it is prudent to limit the variability of a portion of its interest payments. To meet this objective, management entered into interest rate swap agreements to manage fluctuations in cash flows resulting from interest rate risk. The 2019 balance is based on the 2019 budget and is projected to remain consistent over the projected period.

In August 2014, the Company entered into a forward interest rate swap agreement with a financial institution in conjunction with the 2014A Bonds that took effect October 1, 2014. The Company pays a fixed rate of 2.97% while the financial institution pays based on 78% of 1-Month LIBOR plus 1.3925%. The difference between the fixed and floating rates is accrued and recorded in interest expense in the accompanying projected statements of operations and changes in net assets. The fair value of this derivative instrument is recorded on the projected balance sheets as a long-term liability.

In December 2014, the Company entered into a forward interest rate swap agreement with a financial institution in conjunction with the 2014B Bonds that took effect October 1, 2015. The Company pays a fixed rate of 3.195% while the financial institution pays based on 78% of 1-Month Libor plus 1.3925%. The difference between the fixed and floating rates is accrued and recorded in interest expense in the accompanying projected statements of operations and changes in net assets. The fair value of this derivative instrument is recorded on the projected balance sheets as a long-term liability.

By using an interest rate swap to hedge exposure to change in interest rates, the Company exposes itself to credit risk and market risk. Credit risk is the failure of the counterparty to perform under the terms of the derivative contract. Market risk is the adverse effect on the value of the financial instrument that results from a change in interest rates. The market risk associated with an interest rate swap is managed by establishing and monitoring parameters that limit the types and degrees of market risk that may be undertaken.

#### 7. Summary of Significant Projected Assumptions for Revenues and Expenses

#### Resident Services

Apartments, Health Care Center, Assisted Living, Memory Care and Home Care revenue is reported at the estimated net realizable amounts from residents. They are based on average daily fees and occupancy levels. Daily rates are projected based on 2019 budgeted rates for each type of unit. Apartment revenues are projected to increase on average approximately 8.2% in years 2020 through 2023. Health Care Center revenues are projected to increase on average approximately 2.5% in years 2020 through 2023. Assisted Living revenues are projected to increase approximately 41.3% in 2020 with an average increase of 5.9% in years 2021 through 2023. Memory Care revenues are projected to

increase on average approximately 3.0% in years 2020 through 2023. Home Care revenues are projected to increase on average approximately 4.0% in years 2020 through 2023.

#### **Investment Income**

Investment income is projected to increase on average approximately 20.9% in 2020 with an average increase of 2.3% in years 2021 through 2023.

#### Other Revenue

Other revenue is based on budgeted other revenue for 2019 and is projected to remain consistent throughout the projection period.

#### **Expenses**

2019 expenses, which include resident care, dietary, housekeeping, plant, and general and administrative expenses are projected based on the 2019 budget. Expenses are projected to increase approximately 4.4% in years 2020 through 2023.

#### 8. Debt Service Coverage Ratio

Credit analysts and lenders generally consider the debt service coverage ratio to be an important factor in evaluating a continuing care retirement community's ability to fund annual debt service with cash flow from net cash revenues and net entrance fees. The debt service coverage ratio computation is not defined by GAAP and is described as a non-GAAP metric. The lack of standardization in calculating debt service coverage ratios makes it difficult to draw relevant comparisons among companies.

The debt service coverage ratio as calculated below comes from the 2014 Financial Ratios & Trends of CARF-CCAC Accredited Organizations, calculated using annual debt service (the current year's capitalized interest cost plus interest expense and scheduled principal payments) in the denominator as annual debt service. (dollars in thousands):

	_	2019		2020		2021	2022		 2023
Excess of revenue over expenses Interest expense Depreciation Net proceeds from advance fees Amortization of deferred resident fee	\$ es	7,918 4,461 10,169 22,733 (11,716)	\$	12,064 6,375 9,170 18,832 (11,489)	\$	12,643 5,988 11,233 12,278 (12,208)	\$	14,057 5,733 11,186 12,856 (12,469)	\$ 15,257 5,541 11,204 13,598 (12,769)
Cash available for debt service (1)	\$	33,565	<u>\$</u>	34,952	\$	29,934	\$	31,363	\$ 32,831
Interest (A) Principal payments	\$	4,461 3,075	\$	6,375 11,590	\$	5,988 11,825	\$	5,733 4,430	\$ 5,541 3,700
Annual Debt Service (2)	\$	7,536	\$	17,965	\$	17,813	\$	10,163	\$ 9,241
Debt Service Coverage Ratio (1/2)		4.45	_	1.95		1.68		3.09	 3.55

(A) Interest includes interest capitalized and interest expense as assumed by management.



ASSETS Current assets: Cash					_		2022		2023	
Cash										
	\$	-	\$	-	\$	-	\$	-	\$	-
Contributions receivable from										
UMRH Foundation, current portion		35		35		35		35		35
Assets limited as to use - all other, current portion		4		4		4		4		4
Accounts receivable, net		687		703		721		738		757
Other receivables		13		14		14		15		15
Inventories		22		23		23		24		25
Prepaid expenses and other current assets		211		216		222		228		233
Total current assets		972		995		1,019		1,044		1,069
Assets limited as to use:										
Assets limited as to use - statutory operating reserve		2,174		2,283		2,344		2,441		2,514
current portion		2,174		2,283		2,344		2,441		2,514
Property and equipment, net		12,332		11,976		11,652		11,370		11,127
Other assets:										
Assets held for resale		32		33		33		33		33
Contributions receivable from		32		33		33		33		33
UMRH Foundation, net of current portion		529		529		529		529		529
OWNER FOUNDATION	_	561		562		562		562		562
Total	Φ.	40,000	Φ.	45.040	Φ.	45 577	•	45 447	Φ.	45.070
Total assets	\$	16,039	\$	15,816	\$	15,577	\$	15,417	\$	15,272
LIABILITIES AND NET ASSETS										
Current liabilities:										
Bonds payable, current portion	\$	73	\$	79	\$	86	\$	98	\$	213
Accounts payable		238		245		253		261		267
Accrued salaries and related expenses		487		827		1,014		1,213		1,422
Accrued interest payable		10		17		32		31		31
Insurance regulation - statutory operating reserve		2,174		2,283		2,344		2,441		2,514
Due to related parties		3,149		4,014		4,908		5,923		6,987
Other		71		71		71		71		71
Total current liabilities		6,202		7,536		8,708		10,038		11,505
Long-term liabilities:										
Bonds payable, less current portion		8,679		8,596		8,505		8,396		8,172
Liability for refundable advanced fees		53		52		54		54		56
Deferred revenue for non-refundable advanced fees		1,684		1,211		1,163		1,063		991
Fund held for others		3		3		3		3		3
Total liabilities		16,621		17,398		18,433		19,554		20,727
Net assets (deficit):										
Unrestricted		(1,147)		(2,147)		(3,421)		(4,702)		(6,020)
Temporarily restricted		344		344		344		344		344
Permanently restricted		221		221		221		221		221
Total net assets (deficit)		(582)		(1,582)		(2,856)		(4,137)		(5,455)
Total liabilities and net assets	\$	16,039	\$	15,816	\$	15,577	\$	15,417	\$	15,272

#### Wesley Pines Retirement Community Projected Statements of Operations and Changes in Net Assets (Deficit) For the years ending September 30, 2019 through 2023 (dollars in thousands)

	2019		 2020	2021	2022	2023
Revenue:						
Net resident services, apartments	\$	774	\$ 801	\$ 829	\$ 858	\$ 888
Net resident services, health care center	5,	132	5,230	5,329	5,430	5,534
Net resident services, assisted living	1,	845	1,909	1,976	2,045	2,117
Amortization of advanced fees		236	228	164	158	144
Net assets released from restriction		29	25	22	20	19
Other			 	 	 	 
Total revenue	8,	016	 8,193	 8,320	 8,511	 8,702
Expenses:						
Health care center	3,	592	3,700	3,811	3,925	4,043
Assisted living		481	496	511	526	542
Resident services		123	127	131	135	139
Dietary and food service	1,	281	1,320	1,360	1,400	1,442
Housekeeping		481	495	510	526	541
Plant		629	648	668	688	708
General and administration		831	855	878	904	931
Depreciation		686	552	528	495	467
Interest		839	204	382	372	363
Corporate allocation - depreciation		37	20	15	8	5
Corporate allocation - all other		722	 776	 800	 813	 839
Total expenses	9,	702	9,193	 9,594	9,792	10,020
Deficiency of revenue over expenses and						
change in net assets	(1,	686)	(1,000)	(1,274)	(1,281)	(1,318)
Net assets (deficit) beginning of year	1,	104	 (582)	 (1,582)	 (2,856)	 (4,137)
Net assets (deficit) end of year	\$ (	582)	\$ (1,582)	\$ (2,856)	\$ (4,137)	\$ (5,455)

#### Wesley Pines Retirement Community Projected Statements of Cash Flows For the years ending September 30, 2019 through 2023 (dollars in thousands)

	2019	2020			2021	2022	2023
Operating activities:							
Change in net assets	\$ (1,686)	\$	(1,000)	\$	(1,274)	\$ (1,281)	\$ (1,318)
Adjustments to reconcile change in net assets	( , ,		, ,		, ,	( , ,	( , ,
to net cash from operating activities:							
Depreciation	686		552		528	495	467
Amortization of deferred financing costs	2		2		2	4	5
Amortization of bond premium	(5)		(6)		(7)	(15)	(16)
Amortization of advanced fees	(236)		(228)		(164)	(158)	(144)
Non-refundable entrance fees received	147		152		154	157	159
Bad debt expense	36		83		85	87	89
Net change in:							
Accounts receivable - residents and patients	(52)		(100)		(102)	(105)	(108)
Accounts receivable - other	24		-		-	-	(1)
Due to/from related parties	1,245		865		894	1,015	1,063
Inventories	-		(1)		(1)	(1)	(1)
Prepaid expenses and other current assets	(5)		(5)		(6)	(6)	(6)
Accounts payable	25		6		7	7	8
Accrued salaries and related expenses	155		340		188	198	209
Accrued interest payable	(180)		7		15		(1)
Net cash provided by operating activities	 156		667		319	 397	 405
Investing activities:							
Purchase of property and equipment	(187)		(195)		(204)	(213)	(223)
Change in assets held for resale	-					-	-
Net cash used in investing activities	(187)		(195)		(204)	(213)	(223)
Financing activities:							
Refunds of deposits and refundable fees	27		(401)		(38)	(101)	(87)
Refundable entrance fees received	4		2		2	3	3
Payments on bonds and note payable	-		(73)		(79)	(86)	(98)
Net cash provided by (used in)							
financing activities	31		(472)		(115)	(184)	 (182)
Change in cash	-		-		-	-	-
Cash, beginning of year	 					 	 
Cash, end of year	\$ 	\$		\$		\$ 	\$ 

	2019			2020		2021		2022		2023
ASSETS		2010				2021		2022		
Current assets:										
Cash	\$	2	\$	2	\$	2	\$	2	\$	2
Contributions receivable from										
UMRH Foundation, current portion		152		152		152		152		152
Assets limited as to use - debt service, current portion		200		200		199		199		198
Assets limited as to use - future construction, current portion		257		4,620		4,620		4,620		4,620
Assets limited as to use - all other, current portion		350		350		350		350		350
Accounts receivable, net		271		297		339		349		360
Other receivables		258		568		326		329		335
Due from related parties		19,365		14,692		10,038		5,676		1,846
Inventories		30		31		32		33		34
Prepaid expenses and other current assets		212		218		223		229		235
Total current assets		21,097		21,130		16,281		11,939		8,132
Assets limited as to use:										
Assets limited as to use - statutory operating reserve		3,400		3,584		3,688		3,793		3,900
Assets limited as to use - debt service, net of current portion		1,463		1,468		1,468		1,468		1,468
Assets limited as to use - all other, net of current portion		1,145		1,174		1,203		1,233		1,264
current portion		6,008		6,226		6,359		6,494		6,632
Property and equipment, net		41,616		50,003		55,481		60,430		65,507
Other assets:										
Interest rate swap agreement		61		61		61		61		61
Contributions receivable from										
UMRH Foundation, net of current portion		1,617		1,617		1,617		1,617		1,617
		1,678	_	1,678	_	1,678		1,678		1,678
Total assets	\$	70,399	\$	79,037	\$	79,799	\$	80,541	\$	81,949
LIABILITIES AND NET ASSETS Current liabilities:										
Bonds payable, current portion	\$	952	\$	989	\$	1,014	\$	407	\$	386
Accounts payable	Ψ	1,127	Ψ	1,170	Ψ	1,212	Ψ	1,254	Ψ	1,301
Accrued salaries and related expenses		903		1,521		1,892		2,251		2,629
Accrued interest payable		216		218		225		222		220
Insurance regulation - statutory operating reserve		3,400		3,584		3,688		3,793		3,900
Total current liabilities		6,598		7,482		8,031		7,927		8,436
						<u> </u>				
Long-term liabilities: Bonds payable, less current portion		16,021		15,046		14,046		13,646		13,266
Liability for refundable advanced fees		4,499		5,187		5,429		5,682		5,950
Deferred revenue for non-refundable advanced fees		14,019		20,526		19,540		18,767		18,179
Fund held for others		220		220		220		220		220
Total liabilities	_	41,357		48,461		47,266		46,242		46,051
Net assets:										
Unrestricted		26,027		27,561		29,518		31,284		32,883
Temporarily restricted		2,118		2,118		2,118		2,118		2,118
Permanently restricted		897		897		897		897		897
Total net assets		29,042		30,576		32,533		34,299		35,898
Total liabilities and net assets	\$	70,399	\$	79,037	\$	79,799	\$	80,541	\$	81,949

#### Cypress Glen Retirement Community Projected Statements of Operations and Changes in Net Assets For the years ending September 30, 2019 through 2023 (dollars in thousands)

	2019	2020	2021	2022	2023
Revenue:					
Net resident services, apartments	\$ 8,348	\$ 9,025	\$ 10,034	\$ 10,365	\$ 10,708
Net resident services, health care center	3,060	3,142	3,226	3,313	3,402
Net resident services, assisted living	2,513	2,588	2,666	2,746	2,828
Net resident services, memory care	1,071	1,103	1,136	1,171	1,206
Amortization of advanced fees	2,313	2,822	3,376	3,334	3,321
Net assets released from restriction	121	120	120	120	120
Other	2	2	2	2	2
Interest and dividend income	27	27	27	27	27
Total revenue	17,455	18,829	20,587	21,078	21,614
Expenses:					
Health care center	2,283	2,356	2,431	2,509	2,589
Assisted living	1,022	1,052	1,084	1,117	1,150
Memory care	497	512	527	543	559
Resident services	609	632	657	677	698
Dietary and food service	2,626	2,806	2,963	3,054	3,147
Housekeeping	786	869	906	934	963
Plant	2,193	2,338	2,494	2,573	2,654
General and administration	1,548	1,824	1,976	2,033	2,099
Depreciation	2,850	3,027	3,590	3,896	4,170
Interest	1,106	638	728	691	663
Corporate allocation - depreciation	58	30	24	13	8
Corporate allocation - all other	1,124	1,211	1,250	1,272	1,315
Total expenses	16,702	17,295	18,630	19,312	20,015
Excess of revenue over expenses and					
change in net assets	753	1,534	1,957	1,766	1,599
Net assets beginning of year	28,289	29,042	30,576	32,533	34,299
Net assets end of year	\$ 29,042	\$ 30,576	\$ 32,533	\$ 34,299	\$ 35,898

#### Cypress Glen Retirement Community Projected Statements of Cash Flows For the years ending September 30, 2019 through 2023 (dollars in thousands)

	2019	2020	 2021	2022	2023
Operating activities:					
Change in net assets	\$ 753	\$ 1,534	\$ 1,957	\$ 1,766	\$ 1,599
Adjustments to reconcile change in net assets					
to net cash from operating activities:					
Depreciation	2,850	3,027	3,590	3,896	4,170
Amortization of deferred financing costs	21	21	21	23	23
Amortization of bond premium	(6)	(7)	(8)	(15)	(17)
Amortization of advanced fees	(2,313)	(2,822)	(3,376)	(3,334)	(3,321)
Non-refundable entrance fees received	2,740	10,324	3,494	3,571	3,658
Bad debt expense	2	4	8	8	9
Net change in:					
Accounts receivable - residents and patients	(6)	(31)	(50)	(19)	(19)
Accounts receivable - other	(90)	(310)	242	(4)	(6)
Due to/from related parties	7,713	4,673	4,654	4,362	3,830
Inventories	-	(1)	(1)	(1)	(1)
Prepaid expenses and other current assets	(5)	(5)	(5)	(6)	(6)
Accounts payable	352	42	42	43	46
Accrued salaries and related expenses	254	618	371	359	379
Accrued interest payable	(121)	2	7	(3)	(3)
Net cash provided by operating activities	 12,144	 17,069	 10,946	 10,646	 10,341
Investing activities:					
Purchase of property and equipment	(10,347)	(11,413)	(9,068)	(8,845)	(9,247)
Assets limited as to use	 (284)	 (4,397)	 (29)	 (30)	 (30)
Net cash used in investing activities	(10,631)	(15,810)	(9,097)	(8,875)	(9,277)
Financing activities:					
Refunds of deposits and refundable fees	(1,046)	(1,301)	(1,398)	(1,298)	(1,206)
Refundable entrance fees received	415	994	538	541	549
Payments on bonds and note payable	 (882)	 (952)	 (989)	 (1,014)	(407)
Net cash used in financing activities	 (1,513)	 (1,259)	(1,849)	 (1,771)	 (1,064)
Change in cash	-	-	-	-	-
Cash, beginning of year	 2	2	 2	2	2
Cash, end of year	\$ 2	\$ 2	\$ 2	\$ 2	\$ 2

	2019	2020	2021	2022	2023
ASSETS					
Current assets:					
Cash	\$ 1	\$ 1	\$ 1	\$ 1	\$ 1
Contributions receivable from					
UMRH Foundation, current portion	1,152	1,152	1,152	167	167
Assets limited as to use - debt service, current portion	804	796	788	779	771
Assets limited as to use - future construction, current portion	18,415	18,415	18,415	18,415	18,415
Assets limited as to use - all other, current portion	16	16	16	16	16
Accounts receivable, net	1,721	2,106	2,208	2,290	2,370
Other receivables	1,477	2,055	2,100	2,152	2,204
Due from related parties	64,808	67,788	71,387	85,457	99,734
Inventories	68	70	72	74	76
Prepaid expenses and other current assets	518	577	603	619	635
Total current assets	88,980	92,976	96,742	109,970	124,389
Assets limited as to use:					
Assets limited as to use - statutory operating reserve	11,357	11,536	9,883	10,304	10,092
Assets limited as to use - debt service, net of current portion	21,867	6,193	6,202	6,209	6,139
Assets limited as to use - all other, net of current portion	234	234	234		
current portion	33,458	17,963	16,319	16,513	16,231
Property and equipment, net	144,645	156,256	152,418	149,010	145,975
Other assets:					
Interest rate swap agreement	182	182	182	182	182
Contributions receivable from					
UMRH Foundation, net of current portion	2,587	2,587	2,587	2,587	2,587
	2,769	2,769	2,769	2,769	2,769
Total assets	\$ 269,852	\$ 269,964	\$ 268,248	\$ 278,262	\$ 289,364
LIABILITIES AND NET ASSETS					
Current liabilities:					
Bonds payable, current portion	\$ 10,565	\$ 10,757	\$ 3,330	\$ 3,195	\$ 4,086
Accounts payable	2,000	1,331	727	749	772
Accrued salaries and related expenses	1,383	2,643	3,439	4,155	4,907
Accrued interest payable	1,146	1,108	1,054	1,043	1,032
Insurance regulation - statutory operating reserve	11,357	11,536	9,883	10,304	10,092
Total current liabilities	26,451	27,375	18,433	19,446	20,889
Long-term liabilities:					
Bonds payable, less current portion	133,022	122,056	118,511	115,031	110,645
Liability for refundable advanced fees	7,958	8,309	8,672	9,044	9,426
Deferred revenue for non-refundable advanced fees	49,755	50,027	50,523	51,157	51,993
Fund held for others	11	11	11	11_	11
Total liabilities	217,197	207,778	196,150	194,689	192,964
Net assets:					
Unrestricted	48,911	58,442	68,354	80,814	93,641
Temporarily restricted	2,151	2,151	2,151	1,166	1,166
Permanently restricted	1,593	1,593	1,593	1,593	1,593
Total net assets	52,655	62,186	72,098	83,573	96,400
Total liabilities and net assets	\$ 269,852	\$ 269,964	\$ 268,248	\$ 278,262	\$ 289,364

#### Croasdaile Village Retirement Community Projected Statements of Operations and Changes in Net Assets For the years ending September 30, 2019 through 2023 (dollars in thousands)

	2019	2020	2021	2022	2023
Revenue:					
Net resident services, apartments	\$ 19,993	\$ 25,085	\$ 26,017	\$ 27,001	\$ 28,022
Net resident services, health care center	11,775	12,094	12,425	12,767	13,122
Net resident services, assisted living	2,731	5,521	6,362	6,693	6,928
Net resident services, home care	2,650	2,756	2,866	2,980	3,100
Amortization of advanced fees	9,167	8,439	8,668	8,977	9,304
Net assets released from restriction	96	88	84	81	79
Other	19	19	19	19	19
Interest and dividend income	80	80	80	80	80
Total revenue	46,511	54,082	56,521	58,598	60,654
Expenses:					
Health care center	8,378	8,629	8,888	9,155	9,430
Assisted living	773	1,526	1,742	1,821	1,875
Home care	2,392	2,464	2,538	2,614	2,693
Resident services	1,816	1,884	1,940	1,999	2,058
Dietary and food service	5,280	5,752	5,898	6,075	6,257
Housekeeping	2,077	2,410	2,483	2,557	2,634
Laundry	179	184	190	195	201
Plant	3,525	4,218	4,344	4,474	4,609
General and administration	3,141	3,479	3,584	3,691	3,801
Depreciation	6,400	5,467	7,017	6,743	6,534
Interest	2,516	5,533	4,878	4,670	4,515
Corporate allocation - depreciation	138	74	59	31	20
Corporate allocation - all other	2,681	2,931	3,048	3,098	3,200
Total expenses	39,296	44,551	46,609	47,123	47,827
Excess of revenue over expenses and change in net assets	7,215	9,531	9,912	11,475	12,827
Net assets released from restrictions for purchase of PP&E	<u>-</u> _	<u>-</u> _		985	
Change in unrestricted net assets	7,215	9,531	9,912	12,460	12,827
Change in temporarily restricted net assets Net assets released from restriction	<u> </u>			(985)	
Change in net assets	7,215	9,531	9,912	11,475	12,827
Net assets beginning of year	45,440	52,655	62,186	72,098	83,573
Net assets end of year	\$ 52,655	\$ 62,186	\$ 72,098	\$ 83,573	\$ 96,400

#### Croasdaile Village Retirement Community Projected Statements of Cash Flows For the years ending September 30, 2019 through 2023 (dollars in thousands)

	2019	2020		2021		2022		2023
Operating activities:								
Change in net assets	\$ 7,215	\$	9,531	\$ 9,912	\$	11,475	\$	12,827
Adjustments to reconcile change in net assets								
to net cash from operating activities:								
Depreciation	6,400		5,467	7,017		6,743		6,534
Amortization of deferred financing costs	56		59	62		78		83
Amortization of bond premium	(262)		(267)	(277)		(363)		(382)
Amortization of advanced fees	(9,167)		(8,439)	(8,668)		(8,977)		(9,304)
Non-refundable entrance fees received	20,092		10,272	10,581		10,953		11,326
Bad debt expense	115		255	267		277		287
Net change in:								
Accounts receivable - residents and patients	(251)		(639)	(370)		(359)		(367)
Accounts receivable - other	869		(578)	(45)		(52)		(52)
Contributions receivable/(payable)	-		-	-		985		-
Due to/from related parties	(11,753)		(2,980)	(3,599)		(14,070)		(14,278)
Inventories	2		(2)	(2)		(2)		(2)
Prepaid expenses and other current assets	(78)		(59)	(26)		(16)		(16)
Accounts payable	(1,723)		(670)	(604)		22		24
Accrued salaries and related expenses	493		1,259	796		716		752
Accrued interest payable	 (1,176)		(38)	 (53)		(11)		(12)
Net cash provided by operating activities	 10,832		13,171	 14,991	_	7,399	_	7,420
Investing activities:								
Purchase of property and equipment	(34,369)		(17,078)	(3,178)		(3,335)		(3,499)
Assets limited as to use	25,376		15,682	(1)		236		78
Net cash used in investing activities	(8,993)		(1,396)	(3,179)		(3,099)		(3,421)
Financing activities:								
Refunds of deposits and refundable fees	(1,666)		(1,957)	(1,821)		(1,754)		(1,605)
Refundable entrance fees received	2,020		747	766		784		801
Payments on bonds and note payable	(2,193)		(10,565)	(10,757)		(3,330)		(3,195)
Payments on bonds and note payable (from	-		-	-		-		-
escrowed funds)	-		-	-		-		-
Deferred costs, net	-		-	-		-		-
Deferred financing costs				 				_
Net cash used in financing activities	 (1,839)		(11,775)	 (11,812)		(4,300)		(3,999)
Change in cash	-		-	-		-		-
Cash, beginning of year	 1		1	1		1		1
Cash, end of year	\$ 1	\$	1	\$ 1	\$	1	\$	1

### **ATTACHMENT 3**

# Interim Unaudited Financial Statements of

# The United Methodist Retirement Homes, Incorporated Includes

- Consolidated Operations of Croasdaile Village, Cypress Glen and Wesley Pines
- Individual Operations of Wesley Pines

# The United Methodist Retirement Homes, Inc. and Affiliate Consolidating Balance Sheet Information December 31, 2018

December 31, 2018						
2000111201 01, 2010		Wesley	Cypress	Croasdaile	Eliminating	
	Corporate	Pines	Glen	Village	entries	UMRH
ASSETS						
Current assets:						
Cash Contributions receivable, current portion	820,803	400 36,036	2,175 151,310	650 1,196,078	-	824,028 1.383.424
Investments	71,830,318	36,036	151,310	1,196,078	(13,069,468)	1,383,424 58,760,850
Assets limited as to use - debt service, current portion	-	-	100,509	434,531	-	535,040
Assets limited as to use - all other, current portion	644	5,720	249,404	281,411	-	537,180
Accounts receivable, net of allowance for uncollectible accounts	-	620,877	258,524	1,730,808	-	2,610,210
Other receivables  Due from related parties	32,922	47,456	163,116	702,341	(00.404.400)	945,834
Inventories	2,247,565	16,938	26,835,541 36,703	53,249,403 57,608	(82,184,128)	148,380 111,249
Prepaid expenses and other current assets	210,460	146,097	163,323	338,062	-	857,942
Total current assets	75,142,712	873,525	27,960,605	57,990,891	(95,253,596)	66,714,137
Non-current assets:						
Assets limited as to use - statutory operating reserve	-	2,242,977	3,266,279	7,560,212	-	13,069,468
Assets limited as to use - debt service, net of current portion	-	· · · · ·	1,461,514	7,754,454	-	9,215,968
Assets limited as to use - all other, net of current portion	674,525	-	933,159	55,057,807	-	56,665,490
Investments - restricted Assets held for resale	181,866	32,112	-	-	-	213,979
Property and equipment, net	534,580	12,635,117	34,065,332	120,919,537	-	168,154,566
Trusts receivable	-	12,000,117	-	-	-	-
Contributions receivable, net of current portion		479,880	1,245,892	2,380,780		4,106,552
Total non-current assets	1,390,971	15,390,086	40,972,176	193,672,790	<u> </u>	251,426,023
Total assets	76,533,682	16,263,611	68,932,781	251,663,681	(95,253,596)	318,140,160
LIABILITIES AND NET ASSETS						
Current liabilities:						
Annuity payable, current portion	-	-	-	-	-	-
Bonds payable, current portion	-	73,000	942,000	2,745,000	-	3,760,000
Accounts payable Accrued salaries and related expenses	351,175 (133,203)	139,350 256,101	349,430 486,149	760,442 679,052	-	1,600,397 1,288,098
Accrued interest payable	(133,203)	92,037	173,425	1,145,404		1,410,865
Insurance regulation - statutory operating reserve	-	2,242,977	3,266,279	7,560,212	(13,069,468)	-
Due to related parties	80,084,944	2,099,185	-	-	(82,184,128)	-
Contributions payable, current portion		<u> </u>	<u> </u>	<u> </u>	<u> </u>	
Total current liabilities	80,302,915	4,902,650	5,217,282	12,890,109	(95,253,596)	8,059,360
Long-term liabilities:						
Annuity payable, less current portion	-				-	
Bonds payable, less current portion Liability of other foundations	-	8,609,853	16,620,415	142,094,142	-	167,324,410
Liability for refundable advance fees		48.223	4,340,769	5,935,480		10,324,471
Deferred revenue from non-refundable advance fees	<u>-</u>	1.674.366	14,267,503	44,135,953	-	60,077,822
Contributions payable, less current portion	-	=	-	-	-	-
Due to related parties	67,748	-	-	-	-	67,748
Funds held for others Interest rate swap agreement	-	4,580	128,592 (61,260)	8,882 (182,152)		142,055 (243,412)
Total long-term liabilities	67,748	10,337,022	35,296,019	191,992,305	<del></del>	237,693,093
<del>-</del>					(05.050.500)	
Total liabilities	80,370,663	15,239,671	40,513,301	204,882,415	(95,253,596)	245,752,453
Net assets:	(4544500)	500.004	05.000.000	10 100 100		05 400 ===
Unrestricted Temporarily restricted	(4,511,596) 91	506,884 296,416	25,968,309 1,714,519	43,199,136 1,975,771	-	65,162,732 3,986,797
Permanently restricted	674,525	296,416	736,653	1,606,359		3,986,797
Total net assets	(3,836,981)	1,023,940	28,419,480	46,781,267	-	72,387,706
Total liabilities and net assets	76.533.682	16,263,611	68,932,781	251,663,681	(95,253,596)	318,140,160
Total liabilities and not assets	70,000,002	10,200,011	00,002,701	201,000,001	(30,230,330)	510,170,100

# The United Methodist Retirement Homes, Inc. and Affiliate Consolidating Statement of Operations and Changes in Net Assets Information December 31, 2018

		Wesley	Cypress	Croasdaile	
Harrist day and a start and alternative	Corporate	Pines	Glen	Village	UMRH
Unrestricted revenues, gains and other support: Net resident and patient service revenue					
Net resident and patient service revenue	-	2,004,797	3,948,593	9,195,184	15,148,575
Amortization of advance fees	-	72,429	532,653	1,336,952	1,942,033
Net assets released from restriction	615	4,851	23,747	13,783	42,996
Other	113	144	389	3,656	4,302
Interest and dividend income	1,904,716		6,640	30,860	1,942,216
Total unrestricted revenues, gains and other su	1,905,444	2,082,221	4,512,023	10,580,436	19,080,123
Expenses:					
Nursing services	-	1,032,562	957,184.56	1,985,416	3,975,163
Dietary and food services		326,131	675,049	1,260,425	2,261,604
Adminstration	1,160,292	226,218	390,071	731,572	2,508,154
Plant operations, maintenance and security	-	138,764	524,375	797,103	1,460,241
Laundry and housekeeping Resident services - activities	-	110,232 32,115	208,916 144,654	493,780 467,774	812,927 644.543
Home care		32,113	144,034	853,212	853,212
Interest	-	92,249	248,942	1,000,502	1,341,693
Depreciation and amortization	61,109	151,460	679,609	1,523,883	2,416,061
Bad debt expense	-	5,871	-	2,445	8,316
Total expenses	1,221,401	2,115,602	3,828,800	9,116,113	16,281,916
Operating income (loss)	684,043	(33,381)	683,223	1,464,323	2,798,207
Operating income (loss)	004,043	(33,361)	003,223	1,404,323	2,790,207
Non-operating gains (losses):					
Interest and dividend income	-	-	-	11,095	11,095
Net investment gain, realized	651,957	-	-	-	651,957
Net investment gain, unrealized	(6,724,861)	-	9,542	19,284	(6,696,035)
Loss on disposal of property and equipment		-	1,025	25	1,050
Contributions	350	100	200	544	1,194
Loss on extinguishment of debt Change in fair value of interest rate swap agreemen	-	-	-	-	-
Other		729	966	-	1.695
Net non-operating gains (losses)	(6,072,553)	829	11,733	30,947	(6,029,044)
Excess of revenues, gains and other support over expenses	(5,388,511)	(32,552)	694,956	1,495,270	(3,230,837)
Net assets released from restrictions for purchase of					
property and equipment	_	_	_	7,853	7,853
Change in unrestricted net assets	(5,388,511)	(32,552)	694,956	1,503,123	(3,222,983)
Change in amounties not accom	(0,000,011)	(02,002)		1,000,120	(0,222,000)
Change in temporarily restricted net assets:					
Contributions	700	5,581	13,891	99,133	119,305
Interest and dividend income	-	14,645	92,971	61,964	169,580
Investment gain (loss)	-	(63,410)	(402,546)	(268,077)	(734,034)
Change in split interest agreement	-	-	(84,331)	(54 500)	(84,331)
Change in value of pledges Recovery of bad debt, net (bad debt expense)	-	-	-	(51,500) 5,150	(51,500) 5,150
Net assets released from restriction	(615)	(4,851)	(23,747)	(21,636)	(50,850)
Change in temporarily restricted net assets	85	(48,035)	(403,763)	(174,967)	(626,679)
, ,					
Change in permanently restricted net assets:					
Contributions	-	100	400	13,142	13,642
Interest and dividend income Investment gain (loss)	-	-	-	-	-
Change in split interest agreement		-	(161,076)	-	(161,076)
Change in value of pledges			(101,070)		(101,070)
Recovery of bad debt, net (bad debt expense)	-	- -	-	-	- -
Net assets released from restriction	-	<u>-</u> -	-	-	-
Change in permanently restricted net assets	-	100	(160,676)	13,142	(147,434)
Change in net assets	(5,388,426)	(80,487)	130,517	1,341,298	(3,997,097)
Net assets, beginning of year	1,551,445	1,104,427	28,288,963	45,439,969	76,384,803
Not appete and of year	(3,836,981)	1,023,940	28,419,480	46,781,267	72,387,706
Net assets, end of year	(3,030,981)	1,023,940	20,419,480	40,781,207	12,367,706

# The United Methodist Retirement Homes, Inc., and Affiliate Consolidated Statements of Cash Flows December 31, 2018

December 31, 2018							
		Wesley	Cypress	Croasdaile		UMRH	Obligated
	Corporate	Pines	Glen	Village	UMRH	Foundation	Group
Cash flow from operating activities:							
Change in net assets	(5,388,426)	(80,487)	130,517	1,341,298	(3,997,097)	(75,269)	(4,072,365)
Adjustments to reconcile change in net assets to net							
cash provided by operating activities:							
Depreciation and amortization	61,109	151,460	679,609	1,523,883	2,416,061	-	2,416,061
Amortization of deferred financing costs	-	381	5,272	14,020	19,673	-	19,673
Amortization of bond premium	-	(688)	(518)	(55,572)	(56,779)	-	(56,779)
Amortization of deferred revenue from advance fees	-	(72,429)	(532,653)	(1,336,952)	(1,942,033)	-	(1,942,033)
Non-refundable entrance fees received	-	3,000	666,907	6,908,580	7,578,486	-	7,578,486
Bad debt expense	-	5,871	- (4.005)	2,445	8,316	-	8,316
Loss on disposal of property and equipment	-	-	(1,025)	(25)	(1,050)	-	(1,050)
Loss on early extinguishment of debt	-	-	-	-	-	-	-
Change in fair value of swap agreement Net change in:	-	-	-	-	-	-	-
Accounts receivable - residents and patients		44,083	8,149	(148,983)	(96,751)	_	(96,751)
Accounts receivable - residents and patients Accounts receivable - other	(4,472)	(9,683)	(288,129)	(314,476)	(616,759)	700	(616,059)
Investments/insurance regulation	5,656,356	(0,000)	(200,123)	(314,470)	5,656,356	716,850	6,373,206
Assets limited as to use	(638)	(1,461)	386,436	3,184,873	3,569,210	(96,668)	3,472,542
Trusts receivable	-	-	-	-	-	-	-
Contributions receivable	1,255	48,115	370,855	161,825	582,050	(535,700)	46,350
Due to/from related parties	(242,626)	194,400	242,650	(194,425)	· -	-	· -
Inventories	50 <sup>°</sup>	4,913	(7,522)	` 11,714 <sup>´</sup>	9,155	-	9,155
Prepaid expenses and other current assets	(52,702)	59,304	43,224	101,751	151,576	470	152,046
Accounts payable	(498,541)	(74,450)	(425,121)	(2,962,897)	(3,961,009)	(7,923)	(3,968,932)
Accrued salaries and related expenses	(491,365)	(75,824)	(162,061)	(211,037)	(940,287)	-	(940,287)
Liability to other foundations	-	-	-	-	-	-	-
Accrued interest payable	-	(97,709)	(163,309)	(1,176,305)	(1,437,324)	-	(1,437,324)
Funds held for others	<del>-</del>	1,281	(91,107)	(2,086)	(91,912)	<del>-</del>	(91,912)
Net cash provided by operating activities	(959,999)	100,076	862,174	6,847,632	6,849,883	2,461	6,852,344
Cook flow from investing a still it is							
Cash flow from investing activities:  Purchase of property and equipment	(14,141)	(26,076)	(624,431)	(5,767,165)	(6,431,813)		(6,431,813)
Change in assets held for resale	(14,141)	(20,070)	(024,431)	(3,707,103)	(0,431,613)	- -	(0,431,613)
Change in about held for robate	(110)				(110)		(170)
Net cash used in investing activities	(14,317)	(26,076)	(624,431)	(5,767,165)	(6,431,989)	<u> </u>	(6,431,989)
Cash flow from financing activities:							
Refunds of deposits and refundable fees	_	(1,000)	(44,324)	(86,584)	(131,908)	_	(131,908)
Refundable entrance fees received	-	-	88,581	111,117	199,698	-	199,698
Payments on bonds and note payable	-	(73,000)	(282,000)	(1,105,000)	(1,460,000)	-	(1,460,000)
Deferred financing costs, net	-	` <u>-</u> ′	· -	·	· - ′	-	•
Proceeds from issuance of bonds	-	-	-	-	-	-	-
Net change in annuity obligations	<u> </u>	<u> </u>	<u> </u>	<u> </u>	<u> </u>	(2,031)	(2,031)
Net cash provided (used) by financing activities		(74,000)	(237,743)	(1,080,467)	(1,392,210)	(2,031)	(1,394,241)
Change in cash	(974,316)	-	-	-	(974,316)	430	(973,886)
Cash, beginning of year	1,795,119	400	2,175	650	1,798,344	89,271	1,887,615
Cash, end of year	820,803	400	2,175	650	824,028	89,700	913,728
, ,	020,000	100	2,		02 1,020	30,730	010,120

# **ATTACHMENT 4**

# Explanations of Material Differences Balance Sheet Statement of Operations Statement of Cash Flows

# The United Methodist Retirement Homes, Inc. Explanation of Material Differences Between Previous Pro Forma Balance Sheet Projection for 2018 and 2018 Actual Results from Operations

The following explanation is provided pursuant to the requirements of North Carolina G.S. 58-64-30. Set forth below is a comparison on the 2018 actual results with the projected results for 2018.

Sources and (Uses)

(Figures stated below are in thousands)

Assets   Current Assets   Current Assets   Current Assets   Cash (1)		2018 Actual	2018 Projected	Fav/(Unfav) Difference	Variance Percentage
Cash (1)   1,798   3,197   (1,399)   43,76%   1,300	<u>Assets</u>				
Short lerm investments	Current Assets:				
Accounts receivable, net (2)   5,102   3,626   14,76   40,774     Assets limited as to use, current portion (3)   1,930   5,235   (3,305)   6,313%     Inventiones and prepaid expenses (4)   1,130   933   197   21,11%     Contributions receivable from UMRH Foundation, current portion (5)   1,339   861   478   55,52%     Due from releted party, current (6)   150   199   (49)   -24,62%     Total current assets   75,866   77,584   (1,716)      Assets limited as to use:	Cash (1)	•	3,197	, ,	
Assets limited as to use, current portion (3)   1,330   5,235   3,305   -68,13%   Inventories and prepaid expenses (4)   1,130   933   197   21,11%   Contributions receivable from UMRH Foundation, current portion (6)   1,339   861   478   55,52%   Due from related party, current (6)   1,300   199   (49)   -24,62%	Short term investments	64,417	63,533	884	1.39%
Inventories and prepaid expenses (4)	Accounts receivable, net (2)	5,102	3,626	1,476	40.71%
Contributions receivable from UMRH Foundation, current portion (5)	Assets limited as to use, current portion (3)	1,930	5,235	(3,305)	-63.13%
1,339   861   478   55.52%     Due from related party, current (6)   150   199   (49)   -24.62%     Total current assets   75,866   77.584   (1,718)     Assets limited as to use:		1,130	933	197	21.11%
Due from related party, current (6)	Contributions receivable from UMRH Foundation, current portion				
Total current assets   75,866   77,584   (1,718)	(5)	1,339	861	478	55.52%
Assets limited as to use: Insurance regulation Other assets limited as to use (7) Assets limited as to use, non-current Assets limited as to use, non-current Assets limited as to use, non-current B1662 B1932 B19,730  Property and equipment, net Assets held for resale Contributions receivable from UMRH Foundation, net of current portion (8) Assets held for resale Contributions receivable from UMRH Foundation, net of current portion (8) Assets held for resale Contributions receivable from UMRH Foundation, net of current portion (8) Assets held for resale Contributions receivable from UMRH Foundation, net of current portion (8) Assets held for resale Contributions receivable from UMRH Foundation, net of current portion (8) Assets held for resale Contributions receivable from UMRH Foundation, net of current portion (8) Assets held for resale Total non-current assets Assets held for resale Contributions receivable from UMRH Foundation, net of current Liabilities and Net Assets Current Liabilities  Current maturities of long-term debt (11) Accounts payable and accrued expenses (12) Total current liabilities 10,650 Total current liabilities Liability for refundable advance fees and deposits 10,650 11,208 Accounts payable and accrued expenses (12) Total current liabilities 11,650 11,208 Accounts payable and accrued expenses (12) Total current liabilities 11,650 11,208 Accounts payable and accrued expenses (12) Total liability for refundable advance fees and deposits 10,650 11,208 Accounts payable and accrued expenses (12) Total liabilities 250,471 26,578 Accounts payable and accrued expenses (12) Total liabilities 250,471 26,578 Accounts payable and accrued expenses (12) Total liabilities 10,650 11,208 Accounts payable and accrued expenses (12) Accounts payable and	Due from related party, current (6)	150	199	(49)	-24.62%
Insurance regulation	Total current assets	75,866	77,584	(1,718)	
Other assets limited as to use (7)	Assets limited as to use:				
Assets limited as to use, non-current   81,662   61,932   19,730	Insurance regulation	13,069	12,771	298	2.33%
Assets limited as to use, non-current   81,662   61,932   19,730	<u> </u>	68,593	49,161	19,432	39.53%
Assets held for resale	Assets limited as to use, non-current	81,662	61,932		
Assets held for resale	Property and equipment net	164 138	167 534	(3 396)	-2 03%
Contributions receivable from UMRH Foundation, net of current portion (8)	· · · · · · · · · · · · · · · · · · ·	•	•	(0,000)	
Deferred marketing costs, net (9)		211	210	·	0.1170
Deferred marketing costs, net (9)		4 732	4 162	570	13 70%
Total non-current assets   5,189   4,950   239	• • • • • • • • • • • • • • • • • • • •	-			
Total non-current assets   5,189   4,950   239		243			
Liabilities and Net Assets           Current Liabilities           Current maturities of long-term debt (11)         3,075         4,185         (1,110)         -26.52%           Accounts payable and accrued expenses (12)         10,638         6,042         4,596         76.07%           Long-term liabilities         3,713         10,227         4,596         76.07%           Long-term liabilities         13,713         10,227         4,596         76.07%           Liability for refundable advance fees and deposits         10,650         11,208         (558)         -4.98%           Deferred revenue from nonrefundable advance fees         56,299         54,732         1,567         2.86%           Due to related parties         68         68         -         0.00%           Long-term debt, less current portion         169,507         160,016         9,491         5.93%           Funds held for others (13)         234         106         128         120.75%           Total liabilities         250,471         236,357         14,114           Net assets:         Unrestricted         68,385         68,719         (334)         -0.49%           Temporarily restricted (14)         4,613         3,364			\ /		200.007
Current Liabilities:         Current maturities of long-term debt (11)       3,075       4,185       (1,110)       -26.52%         Accounts payable and accrued expenses (12)       10,638       6,042       4,596       76.07%         Total current liabilities         Long-term liabilities       1       1,650       11,208       (558)       -4.98%         Deferred revenue from nonrefundable advance fees       56,299       54,732       1,567       2.86%         Due to related parties       68       68       -       0.00%         Long-term debt, less current portion       169,507       160,016       9,491       5,93%         Funds held for others (13)       234       106       128       120.75%         Total liabilities       236,758       226,130       10,628         Total liabilities         Total liabilities       250,471       236,357       14,114         Net assets:         Unrestricted       68,385       68,719       (334)       -0.49%         Temporarily restricted (14)       4,613       3,664       949       25.90%         Permanently restricted       3,386       3,260       126       3.87%	Total assets	326,855	312,000	(1,479)	
Current Liabilities:         Current maturities of long-term debt (11)       3,075       4,185       (1,110)       -26.52%         Accounts payable and accrued expenses (12)       10,638       6,042       4,596       76.07%         Total current liabilities         Long-term liabilities       1       1,650       11,208       (558)       -4.98%         Deferred revenue from nonrefundable advance fees       56,299       54,732       1,567       2.86%         Due to related parties       68       68       -       0.00%         Long-term debt, less current portion       169,507       160,016       9,491       5,93%         Funds held for others (13)       234       106       128       120.75%         Total liabilities       236,758       226,130       10,628         Total liabilities         Total liabilities       250,471       236,357       14,114         Net assets:         Unrestricted       68,385       68,719       (334)       -0.49%         Temporarily restricted (14)       4,613       3,664       949       25.90%         Permanently restricted       3,386       3,260       126       3.87%	Liabilities and Net Assets				
Accounts payable and accrued expenses (12)   10,638   6,042   4,596   Total current liabilities   13,713   10,227   4,596					
Accounts payable and accrued expenses (12)   10,638   6,042   4,596   Total current liabilities   13,713   10,227   4,596	Current maturities of long-term debt (11)	3,075	4,185	(1,110)	-26.52%
Total current liabilities   13,713   10,227   4,596	• ,	•	·	, , ,	76.07%
Liability for refundable advance fees and deposits       10,650       11,208       (558)       -4.98%         Deferred revenue from nonrefundable advance fees       56,299       54,732       1,567       2.86%         Due to related parties       68       68       -       0.00%         Long-term debt, less current portion       169,507       160,016       9,491       5.93%         Funds held for others (13)       234       106       128       120.75%         Total liabilities       236,758       226,130       10,628         Total sesets:       250,471       236,357       14,114         Net assets:       Unrestricted       68,385       68,719       (334)       -0.49%         Temporarily restricted (14)       4,613       3,664       949       25.90%         Permanently restricted       3,386       3,260       126       3.87%		13,713			
Deferred revenue from nonrefundable advance fees         56,299         54,732         1,567         2.86%           Due to related parties         68         68         -         0.00%           Long-term debt, less current portion         169,507         160,016         9,491         5.93%           Funds held for others (13)         234         106         128         120.75%           Total liabilities         236,758         226,130         10,628           Total liabilities         250,471         236,357         14,114           Net assets:         Unrestricted         68,385         68,719         (334)         -0.49%           Temporarily restricted (14)         4,613         3,664         949         25.90%           Permanently restricted         3,386         3,260         126         3.87%	Long-term liabilities				
Due to related parties       68       68       -       0.00%         Long-term debt, less current portion       169,507       160,016       9,491       5.93%         Funds held for others (13)       234       106       128       120.75%         Total long-term liabilities       236,758       226,130       10,628         Net assets:         Unrestricted       68,385       68,719       (334)       -0.49%         Temporarily restricted (14)       4,613       3,664       949       25.90%         Permanently restricted       3,386       3,260       126       3.87%	Liability for refundable advance fees and deposits	10,650	11,208	(558)	-4.98%
Due to related parties         68         68         -         0.00%           Long-term debt, less current portion         169,507         160,016         9,491         5.93%           Funds held for others (13)         234         106         128         120.75%           Total long-term liabilities         236,758         226,130         10,628           Net assets:           Unrestricted         68,385         68,719         (334)         -0.49%           Temporarily restricted (14)         4,613         3,664         949         25.90%           Permanently restricted         3,386         3,260         126         3.87%	Deferred revenue from nonrefundable advance fees	56,299	54,732	1,567	2.86%
Long-term debt, less current portion       169,507       160,016       9,491       5.93%         Funds held for others (13)       234       106       128       120.75%         Total long-term liabilities       236,758       226,130       10,628         Total liabilities       250,471       236,357       14,114         Net assets:         Unrestricted       68,385       68,719       (334)       -0.49%         Temporarily restricted (14)       4,613       3,664       949       25.90%         Permanently restricted       3,386       3,260       126       3.87%	Due to related parties	68	68	<u>-</u>	0.00%
Funds held for others (13)         234         106         128         120.75%           Total liabilities         236,758         226,130         10,628           Total liabilities         250,471         236,357         14,114           Net assets:         Unrestricted         68,385         68,719         (334)         -0.49%           Temporarily restricted (14)         4,613         3,664         949         25.90%           Permanently restricted         3,386         3,260         126         3.87%	•			9 491	
Total long-term liabilities         236,758         226,130         10,628           Total liabilities         250,471         236,357         14,114           Net assets:         Unrestricted         68,385         68,719         (334)         -0.49%           Temporarily restricted (14)         4,613         3,664         949         25.90%           Permanently restricted         3,386         3,260         126         3.87%	·	•	•	•	
Net assets:         Unrestricted       68,385       68,719       (334)       -0.49%         Temporarily restricted (14)       4,613       3,664       949       25.90%         Permanently restricted       3,386       3,260       126       3.87%					120.1070
Net assets:         Unrestricted       68,385       68,719       (334)       -0.49%         Temporarily restricted (14)       4,613       3,664       949       25.90%         Permanently restricted       3,386       3,260       126       3.87%	Total liabilities	250,471	236,357	14,114	
Unrestricted       68,385       68,719       (334)       -0.49%         Temporarily restricted (14)       4,613       3,664       949       25.90%         Permanently restricted       3,386       3,260       126       3.87%		•	•	<i>,</i>	
Temporarily restricted (14)       4,613       3,664       949       25.90%         Permanently restricted       3,386       3,260       126       3.87%		68.385	68.719	(334)	-0.49%
Permanently restricted         3,386         3,260         126         3.87%		·	•	, ,	
	. ,	•	·		
		· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·		

#### The United Methodist Retirement Homes, Inc. Explanation of Material Differences Footnotes Balance Sheet

Variances of 10% or greater between actual and projected results are considered material variances which are explained below:

- **1.** Cash As the other variances listed below change, cash changes.
- 2. Accounts receivable, net Resident move-ins with promissory notes on entrance fees due exceeding expectation.
- 3. <u>Assets limited as to use, current portion</u> The escrow account for entrance fees on the expansion were included in current assets limited so as to use on the forecast and in long-term assets limited so as to use on the audit.
- **4.** <u>Inventories and prepaid expenses</u> Prepaid expenses were more than the forecast mostly due to reduced insurance premiums for Workers' Compensation and for general insurances.
- 5. <u>Contributions receivable from UMRH Foundation</u>, current portion Since the change in this number is dependent upon donations to the UMRH Foundation for the benefit of UMRH, the forecast conservatively assumes no change year over year. The variance is due to greater than anticipated donations.
- **6.** <u>Due from related party, current</u> The forecast assumes no change in this line, year over year. The variance is due to the use of unrestricted UMRH Foundation funds being used by UMRH.
- 7. Other assets limited as to use The forecast assumed a "draw down" of construction funds. The December 2017 transaction was fully funded upfront, hence the construction accounts balances were greater.
- 8. Contributions receivable from UMRH Foundation, net of current portion Since the change in this number is dependent upon donations to the UMRH Foundation for the benefit of UMRH, the forecast conservatively assumes no change year over year. The variance is largely due to actual donations coming in specifically for the expansion project.
- **9.** <u>Deferred costs, net</u> All deferred costs were retired with the December 2017 bond transactions, hence no actual value at the end of 2018.

- **10.** <u>Interest rate swap agreement</u> The forecast assumes no change year over year. The variance represents the actual change.
- 11. <u>Current maturities of long-term debt</u> The variance is due to the structure of the final ammortization schedule after the December 2017 bond transaction being different than anticipated in the forecast.
- **12.** Accounts payable and accrued expenses Accrued interest and accrued salaries and related benefits were underestimated on the forecast.
- **13.** <u>Funds held for others</u> Resident deposits exceeded expectation. The forecast assumes no change for conservatism.
- **14.** <u>Temporarily restricted</u> Since the change in this number is largely dependent upon donations to the UMRH Foundation for the benefit of UMRH, the forecast conservatively assumes no change year over year. The variance is largely due to actual donations coming in specifically for the expansion project.

# The United Methodist Retirement Homes, Inc. Explanation of Material Differences Between Previous Pro Forma Statement of Operations and Change in Net Deficits for 2018 and 2018 Actual Results from Operations

The following explanation is provided pursuant to the requirements of North Carolina G.S. 58-64-30. Set forth below is a comparison on the 2018 actual results with the projected results for 2018.

Sources and (Uses) (Figures stated below are in thousands)

	2018 Actual	2018 Projected	Fav/(Unfav) Difference	Variance Percentage
Revenues				
Apartments	26,215	26,665	(450)	-1.69%
Health care	19,631	18,920	711	3.76%
Assisted living	7,957	7,864	93	1.18%
Home care (1)	2,738	1,868	870	46.57%
Amortization of deferred residence fees	7,478	7,877	(399)	-5.07%
Investment income (2)	2,235	1,611	624	38.73%
Net assets released from restrictions (3)	346	241	105	43.57%
Other (4)	32	20	12	60.00%
Total revenue	66,632	65,066	1,566	
Expenses				
Health care	12,859	13,445	(586)	-4.36%
Assisted living	2,587	2,619	(32)	-1.22%
Resident services	2,421	2,375	46	1.94%
Home care (5)	3,108	1,846	1,262	68.36%
Dietary	8,764	8,837	(73)	-0.83%
Housekeeping	3,047	3,212	(165)	-5.14%
Plant	5,794	5,796	(2)	-0.03%
General and administration	9,664	9,444	220	2.33%
Depreciation and amortization (6)	9,582	8,382	1,200	14.32%
Interest (7)	3,447	4,036	(589)	-14.59%
Total expenses	61,273	59,992	1,281	
Operating income (loss)	5,359	5,074	285	
Non-operating gains (losses) (8)	(618)	-	(618)	0.00%
Change in unrestricted net assets	4,741	5,074	(333)	
Change in temporarily restricted net assets (9)	949	-	(951)	0.00%
Change in permanently restricted net assets (10)	126	-	(1,284)	0.00%
Change in net assets	5,816	5,074	742	
Net assets, beginning of the year	70,569	70,569	-	
Net assets, end of the year	76,385	75,643	742	

#### The United Methodist Retirement Homes, Inc. Explanation of Material Differences Footnotes Operating Statement

Variances of 10% or greater between actual and projected results are considered material variances which are explained below:

- 1. <u>Home care revenue</u> Actual resident utilization of this service was greater than anticipated in the forecast.
- 2. <u>Investment income</u> Actual investment returns exceeded what was expected in the forecast.
- Net assets released from restriction The forecast assumes no change in temporarily restricted net assets for conservatism. The audit reflects the actual use of these funds.
- **4.** Other revenue This is revenue considered to be operating but inconsistent and irregular in occurrence. The actual income exceeded the forecasted expectation.
- **5.** <u>Home care expense</u> Actual resident utilization of this service was greater than anticipated in the forecast.
- **6.** <u>Depreciation and amortization expense</u> Capital expenditures for existing needs exceeded expectations on the forecast.
- 7. <u>Interest expense</u> The forecasted excluded the bond transaction that took place in December 2017, which reduced interest costs.
- 8. Non-operating gains (losses) Due to the uncertainty and volatility of investment gains or losses, contributions, changes in the fair value of interest rate swap agreements and gains or losses on the disposal of PP&E, the forecast conservatively assumes zero. The loss on the extinguishment of debt due to the December 2017 bond transaction resulted in a loss of 1,356,603, making up the majority of the variance.
- **9.** Change in temporarily restricted net assets For conservatism, the forecast assumes no change in temporarily restricted net assets unless there is certainty in the use of or receipt of funds.

**10.** Change in permanently restricted net assets For conservatism, the forecast assumes no change in permanently restricted net assets.

# The United Methodist Retirement Homes, Inc. Explanation of Material Differences Between Previous Pro Forma Statement of Cash Flows Projection for 2018 and 2018 Actual Results from Operations

The following explanation is provided pursuant to the requirements of North Carolina G.S. 58-64-30. Set forth below is a comparison on the 2018 actual results with the projected results for 2018.

Sources and (Uses) (Figures stated below are in thousands)

_	2018 Actual	2018 Projected	Fav/(Unfav) Difference	Variance Percentage
Cash flows from operating activities				
Change in net assets (1)	5,816	5,074	742	15%
Adjustments to reconcile increase in net assets	•	,		
to net cash from operating activities				
Depreciation (2)	9,582	8,382	1,200	14%
Amortization of deferred financing costs (3)	78	104	(26)	-25%
Amortization of bond premium (4)	(271)	(203)	(68)	33%
Amortization of deferred resident fees	(7,478)	(7,877)	399	-5%
Proceeds from non-refundable advance fees	11,511	11,288	223	2%
Bad debt expense (5)	273	88	185	210%
Loss on disposal of property & equipment (6)	338	-	338	100%
Loss on early extinguishment of debt (7)	1,357	-	1,357	100%
Change in fair value of swap agreement (8)	(469)	-	(469)	100%
Net change in:				
Current assets (9)	(3,172)	125	(3,297)	-2638%
Current liabilities (10)	4,951	(1,582)	6,533	-413%
Short term investments (11)	(2,034)	(1,510)	(524)	35%
Assets limited as to use (12)	(61,184)	(44,529)	(16,655)	37%
Net cash from operating activities	(40,702)	(30,640)	(10,062)	33%
Cash flows from investing activities				
Additions to property and equipment and construction in progress	(37,544)	(37,998)	454	-1%
Change in assets held for resale	(4)	(4)	-	0%
Net cash from investing activities	(37,548)	(38,002)	454	-1%
Cash flows from financing activities				
Proceeds from refundable advance fees (13)	1,545	926	619	67%
Refunds of entrance fees	(2,360)	(2,568)	208	-8%
Bond issuance costs, net (14)	(1,667)	(933)	(734)	79%
Principal payments on debt (15)	(33,134)	(4,000)	(29,134)	728%
Proceeds from issuance of bonds (16)	112,431	75,181	37,250	50%
Net cash from financing activities	76,815	68,606	8,209	12%
Trot sach from financing activities	70,010	00,000	0,200	1270
Net change in cash	(1,435)	(36)	(1,399)	3886%
Cash at beginning of year	3,233	3,233	-	0%
Cash at end of year	1,798	3,197	(1,399)	-44%

# The United Methodist Retirement Homes, Inc. Explanation of Material Differences Footnotes Cash Flow

Variances of 10% or greater between actual and projected results are considered material variances which are explained below:

- Change in net assets See various explanations in footnotes to operating statement.
- **2.** <u>Depreciation</u> Capital expenditures for existing needs exceeded expectations on the forecast.
- Amortization of deferred financing costs Deferred costs were retired in the December 2017 bond transaction that were not accounted for in the forecast.
- **4.** <u>Amortization of bond premium</u> The actual premium was greater than the forecast amount.
- **5.** <u>Bad debt expense</u> Greater than anticipated need for uncollectible private pay accounts.
- **6.** Loss on disposal of property & equipment This is not separately categorized in the cash flow on the forecast as it is on the audit.
- Loss on early extinguishment of debt This is difficult to forecast. Given this
  difficulty, the change is assumed to be zero in the 2018 forecast and will be going
  forward.
- **8.** Change in fair value of swap agreement This is difficult to forecast. Given this difficulty, the change is assumed to be zero in the 2018 forecast and will be going forward.
- **9.** <u>Current assets</u> See the variances listed on the balance sheet material differences spreadsheet in the current assets section.
- **10.** <u>Current liabilities</u> See the variances listed on the balance sheet material differences spreadsheet in the current liabilities section.
- 11. Short term investments Investment earnings exceeded the forecasted expectation.

- **12.** <u>Assets limited as to use</u> The forecast assumed a "draw down" of construction funds. The December 2017 transaction was fully funded upfront, hence the construction accounts balances were greater.
- **13.** <u>Proceeds from refundable advance fees</u> Greater than forecasted entrance fees were received.
- **14.** Bond issuance costs, net Connection with the December 2017 bond transaction.
- **15.** <u>Principal payments on debt</u> The forecast excluded the retirement of debt, including on the issuance of new debt, for conservatism.
- **16.** <u>Proceeds from issuance of bonds</u> The forecast excluded the retirement of debt, including on the issuance of new debt, for conservatism.

### **ATTACHMENT 5**

# **Residency Agreements**

90 Percent Return of Capital (for existing residences)
50 Percent Return of Capital (for existing residences)
Standard (for existing residences)
90 Percent Return of Capital
(for villa to be constructed)
50 Percent Return of Capital
(for villa to be constructed)
Standard (for villa to be constructed)



1000 Wesley Pines Road Lumberton, North Carolina 28358 (910) 738-9691 www.wesleypines.org

# 90 Percent Return of Capital<sup>TM</sup> Residency Agreement



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Exhibit A – Options and Custom Features Added at Resident's Request

#### **GLOSSARY**

The following terms are described as used in the accompanying Residency Agreement. Reference to the Residency Agreement and the context in which the terms are used is recommended to provide a fuller understanding of each of the terms:

- "Agreement" means the Residency Agreement, entered into between the Resident and The United Methodist Retirement Homes, Incorporated, which outlines the contractual obligations of both parties.
- "Assisted Living" means assistance with the activities of daily living pursuant to Section 5 of this Agreement.
- "Community" means the continuing care retirement community known as "Wesley Pines," including all of the residences, common areas, and site amenities.
- "Entrance Fee" means payment that assures a resident a place at the Community for life as long as the resident complies with terms of this Agreement. At the time the resident makes application for residency at the Community, the resident will sign a Residency Agreement to reserve the residence selected and will pay an Entrance Fee deposit to the Community. The balance of the Entrance Fee will be paid upon the earlier of (i) occupancy or (ii) 90 days after the Residency Agreement is executed. Specific information is located in Paragraph 1.2 of this Agreement.
- "Extra Charges" means the additional fees required to be paid for the additional services and amenities requested by Resident, as set forth in Paragraph 2.2 of this Agreement.
- "Health Center" means the portion of the Community, which is licensed to provide two levels of care: intermediate nursing care and skilled nursing care, as described in Section 6 of the Agreement.

- "Monthly Fee" means that fee payable each month by the Resident as set forth in Paragraphs 1.3 and 1.4 of the Agreement, in consideration for the services and amenities provided to the residents of the Community described in Paragraph 2.1 of this Agreement. If there are Joint Residents under this Agreement, the Monthly Fee will include a "Second Person Monthly Fee."
- "Residence" means the cottage or villa at the Community identified in the introductory paragraph of the Agreement, in which the Resident has the right to live pursuant to this Agreement in exchange for paying the Entrance Fee and the Monthly Fee.
- "Resident" or "you" means the Resident(s) who sign this Agreement. Sometimes a second resident (if there are two of you) is referred to in this Agreement as the "Joint Resident." Further, both Residents may be referred to as "Joint Residents." Unless otherwise indicated, "you" refers to both of you if there are two of you.
- "The United Methodist Retirement Homes, Incorporated" or "we" or "our" or "us" means the owner of the retirement community known as Wesley Pines, including all of the residences, common areas, and site amenities associated with these areas. The United Methodist Retirement Homes, Incorporated is a North Carolina non-profit corporation.



#### Residency Agreement 90 Percent Return of Capital<sup>TM</sup>

#### INTRODUCTION

This 90 Percent Return of Capital™ Residency Agreement ("Agreement") is entered into by The United Methodist Retirement Homes, Incorporated ("UMRH," "we," "us," or "our") and \_\_\_\_\_ (individually or collectively, "you," "your," or "Resident"). Wesley Pines is a continuing care retirement community located at 1000 Wesley Pines Road; Lumberton, NC 28358 (hereafter the "Community").

We will provide residential housing for seniors along with a wide array of personal services and amenities outlined in this Agreement. Subject to the conditions contained in this Agreement, we agree to make available to you the Residence described as follows:

Residence Number	
Residence Style	

You may select certain options and custom features in the Residence at an additional charge, which shall not be subject to any refund provision herein. Any such options and custom features selected and paid for by you will become our property. Such options and custom features must be approved by the Executive Director of the Community prior to adding them to the Residence. The Executive Director of the Community has consented to your request to add the options and custom features set forth on Exhibit A attached to this Agreement. You agree to pay the amount(s) set forth on Exhibit A to cover the charges for such items.

As a Resident of the Community, you are offered lifetime use of your Residence and lifetime access to assisted living services and to nursing care in the Community Health Center, subject to the terms and conditions of this Agreement.

To be accepted for residency, you must meet our residency criteria, which includes: having reached the age of 62 (or sharing your Residence with a Joint Resident who is 62 or older); financial guidelines; and the ability to live in a residence (with or without reasonable accommodation and/or reasonable modification) – all as outlined in our current residency policy.

The purpose of this Agreement is to set forth your rights and duties as a Resident of the Community and to delineate the services to be provided at the Community.

# 1. CHARGES FOR RESIDENCE AND PRIMARY SERVICES.

- **1.1 Application Fee.** Prior to or upon execution of this Agreement, you will pay to us a non-refundable Application Fee of \$\_\_\_\_\_. The Application Fee will be used by us to process your application for residency.
- 1.2 Entrance Fee. In order to reside at the Community for life, subject to this Agreement, and to receive the services and amenities described below, you agree to pay to us (in addition to the Monthly Fee described below) an Entrance Fee in the amount of \$\_\_\_\_\_ (includes first and second person, if applicable). The total amount of the Entrance Fee shall be payable as follows:
  - **1.2.1** Ten percent (10%) of the total Entrance Fee is \$\_\_\_\_\_, less any previously paid Future Resident Fee (\$\_\_\_\_\_), equals \$\_\_\_\_\_, which amount is due and payable upon your execution of this Agreement.
  - 1.2.2 The balance of \$\_\_\_\_ of the Entrance Fee shall be paid on the date of occupancy at the Community but in no event later than ninety (90) days after your execution of this Agreement.
- 1.3 Monthly Fee. You obligated to begin paying a Monthly Fee (or a pro rata portion thereof) on the date you assume occupancy at the Community or within ninety (90) days from the date this Agreement is executed by you, whichever is earlier. Thereafter, the Monthly Fee is due upon receipt of a statement from us and by no later than the fifteenth (15<sup>th</sup>) of each month. The Monthly Fee is initially set at a specific amount that can be increased as described in Paragraph 1.6 below. "Second Person Monthly Fee" shall become

part of the Monthly Fee and shall be paid if two persons are Joint Residents under this Agreement. If there are Joint Residents under this Agreement and one Joint Resident dies, the Second Person Monthly Fee shall cease and the remaining Resident shall continue to pay the Monthly Fee without the Second Person Monthly Fee component.

- 1.4 Initial Monthly Fee. The initial Monthly Fee payable by you is \$\_\_\_\_ per month and an additional \$\_\_\_ per month as a Second Person Monthly Fee component of the Monthly Fee if two persons reside as Joint Residents pursuant to this Agreement.
- **1.5 Continuance of Monthly Fee.** Payment of the Monthly Fee will continue as follows:
  - **1.5.1** In the event of your death (in the case of Joint Residents, the death of the surviving Resident), until your estate removes all of your personal property from the Residence and from any storage unit.
  - 1.5.2 In the event of your permanent relocation to assisted living, to the Community Health Center or Comparable Facility for Health Center Level Services (see definitions in Paragraphs 6.1 and 6.2), or to another care facility licensed to provide the appropriate care you need, until you or your personal representative removes all of your personal property from the Residence and from any storage unit.
  - 1.5.3 In the event of cancellation of this Agreement as outlined in Section 9 or 10, until expiration of the cancellation period and continues until you remove all of your personal property from the Residence and from any storage unit.

- 1.6 Increase in Monthly Fee. The Monthly Fee is paid to us to provide the services and amenities described in this Agreement and is intended to meet the expenses associated with the operation of the Community. We may increase the Monthly Fee (which includes the Second Person Monthly Fee where applicable) upon thirty (30) days' written notice if we, in our sole discretion, deem it necessary to meet the financial needs of the Community or to provide quality services to the Residents.
- 1.7 No Reduction in Monthly Fee Due to Absence. If you are absent from the Community, your Monthly Fee will not be reduced.
- 1.8 Reserve Funds. The amount of the Monthly Fee also is and will continue to be affected by our policy of maintaining reserve funds for the financial security of the Community.
- will charge a late payment charge in the amount of twenty-five dollars (\$25.00) if the Monthly Fee or any Extra Charges are not paid by the fifteenth (15<sup>th</sup>) day of the month. Balances over thirty (30) days old will be assessed a one percent (1%) interest charge per month. If we hire a collection agency or attorney to collect the Monthly Fee and Extra Charges past due from you, you are to pay any and all costs of collection, including reasonable attorney's fees, costs, and expenses associated with such collection efforts.

# 2. DESCRIPTION OF PRIMARY AND SUPPLEMENTAL SERVICES.

2.1 Services Provided for the Monthly Fee. We will provide you, in consideration for the Monthly Fee referred to above, the following services and amenities at the Community:

- Three (3) different meal plans to choose from;
- Limited meal delivery service to be provided when approved by authorized staff;
- Consultation and preparation of routine special diets;
- Utilities, which include heating, air conditioning, electricity, water, sewer and trash removal;
- Building janitor and maintenance;
- Grounds keeping;
- Weekly housekeeping services;
- Washer and dryer provided in the cottages and villas; - laundry facilities also available;
- Planned activities (social, cultural, recreational, educational, and spiritual) for those who wish to participate;
- Services of a chaplain;
- Services of life enrichment director:
- Parking for residents and guests;
- Carpeting (except in kitchen and bath) unless some other floor surface has been installed;
- Kitchen facilities in each cottage and villa:
- Scheduled local transportation;
- Wireless emergency nurse call system;
- Smoke detectors;
- Scheduled security service during evening and early morning hours;
- Assistance with third-party health insurance billing; and
- Six (6) days each year of assisted living care in an assisted living apartment or suite or nursing care in the Community Health Center as outlined in Section 4.
- 2.2 Supplemental Services Provided for Extra Charge. Supplemental services, when available, will be provided at Extra Charge and are described below. A list of Extra Charges for these supplemental

services can be obtained from administration.

- Extra meals, depending on which meal plan a resident selects;
- Extended meal delivery service as approved by authorized staff;
- Preparation of special diets (beyond those which are routine), as prescribed by your attending physician;
- Guest accommodations, if available;
- Guest meals;
- Personal transportation and transportation for special events and group trips;
- Assisted living services as outlined in Section 5 and nursing care services in the Community Health Center as outlined in Section 6; and
- Certain ancillary services and supplies (such therapies, as pharmacy, laboratory, therapeutic activities, rehabilitative treatments, medical equipment, medical medical supplies, treatment. physician services. and other miscellaneous services and supplies) as outlined in Paragraph 6.8.

### 3. TERMS OF RESIDENCY.

- 3.1 Use of the Residence. The Residence is for living only and will not be used for carrying on any business or profession, nor in any manner in violation of zoning restrictions. This Agreement is not a lease, and grants you only the right to live in the Residence, access to other facilities of the Community, and to available services and amenities, subject to the terms and conditions of this Agreement.
- 3.2 Duration of Your Right to Occupy the Residence. You may reside in your Residence for as long as you (or either of you in the case of Joint Residents) live unless you (both of you in the case of Joint

Residents) are not capable of occupancy as set forth in our residency policy, or this Agreement is canceled by you or by us. If, in the opinion of your attending physician or the Medical Director, your physical or mental health requires that you need assisted living services or nursing care services, you will be requested to relocate to an assisted living apartment or suite or to the Community Health Center or a Comparable Facility for Health Center Level Services (see definitions in Paragraphs 6.1 and 6.2).

### 3.3 Occupants of the Residence.

Except as hereinafter provided, no person other than you (both of you in the case of Joint Residents) may occupy the Residence. In the event that a second person who is not a party to this Agreement is accepted for residency in the Residence after the date we sign this Agreement (said acceptance to be in accordance with our current residency policy), an Entrance Fee in an amount to be determined by us (which will be no more than one-half of the then-current Entrance Fee for the Residence) shall be paid upon residency, and each month thereafter, the then-current Second Person Monthly Fee shall be paid as part of the Monthly Fee. If such second person does not meet the requirements for residency, such second person will not be permitted to occupy the Residence for more than thirty (30) days, except with our express written approval.

If the Resident marries a person who is also a resident of the Community, and should they decide to occupy one residence as Joint Residents, they must declare which residence will be occupied and which residence will be released. The refund due for the released residence, if any, will be provided as described in Paragraph 11.5 of this Agreement.

**3.4 Guests.** Guests are welcome to stay in your Residence for short stays not to exceed ten (10) consecutive days. Such

stay shall not, in the opinion of the Executive Director, adversely affect the operation of the Community or be inconsistent with the welfare of our residents.

- **3.5 Release.** We are not responsible for theft, loss of or damage to your personal property, unless such theft, loss or damage is caused by our negligence or the negligence of our agents or employees, and you hereby release us from such liability.
- 3.6 Insurance. Our insurance does not cover your personal property or your liability. You are required at your own expense to carry personal property insurance and liability insurance. If requested by us, you agree to provide us with proof of such insurance coverage.
- 3.7 Removal and Storage of Resident's Personal Property. Your personal property must be removed from the Residence and from any storage unit as follows:
  - **3.7.1** Within thirty (30)days following the date of your death (if Joint Residents, the date of death of the surviving Resident). If your personal property is not removed from the Residence and from any storage unit within such thirty (30) days, we will continue to charge your estate the Monthly Fee as outlined in Paragraph 1.5.1 above, or we may remove and store such personal property at the expense and risk of your estate. Your Entrance Fee will continue to amortize, if applicable, until the Residence and any storage unit is completely vacated. We will only allow the executor(s) named in your Will to remove or dispose of your personal property in your living accommoda-

tion and any related storage unit at the Community. Members of your family or those to whom you have granted power of attorney will not be allowed access to your personal property after your death, unless they are the executor(s) named in your Will.

- **3.7.2** Within thirty (30) days following the date notice is delivered to you of your permanent relocation to assisted living, to the Community Health Center or a Comparable Facility for Health Center Level Services (see definitions in Paragraphs 6.1 and 6.2), or to another care facility licensed to provide the appropriate care you need. If your personal property is not removed from the Residence and from any storage unit within such thirty (30) days, we will continue to charge you the Monthly Fee as outlined in Paragraph 1.5.2 above, or we may remove and store such personal property at your expense and risk.
- **3.7.3** At the end of the cancellation period outlined Section 9 or 10. If your personal property is not removed from the Residence and from any storage unit by the end of the cancellation period, we will continue to charge you the outlined Monthly Fee as Paragraph 1.5.3 above, or we may remove and store such personal property at your expense and risk. Your Entrance Fee will continue to amortize, if applicable, until the Residence and any storage unit is completely vacated.
- **3.8 Furnishings.** Furnishings within the Residence will not be provided by us except as stated in Paragraph 2.1.

Furnishings provided by you shall not be such as to interfere with your health, safety or general welfare, or that of other residents or others.

- 3.9 **Emergency** Entry and **Relocation.** We may enter your Residence should it be necessary in an emergency to protect your health or safety or the health or safety of other residents. If relocation is recommended by the Medical Director or your attending physician, we will request that you relocate to another residence within the Community, to the Community Health Center or a Comparable Facility (as defined in Paragraph 6.2), or to a hospital or other care facility for the protection of your health or safety or for the health or safety of the other residents of the Community.
- 3.10 Alterations by You. You may not undertake any alterations to your Residence without our prior written approval. Said alterations will be set forth in a separate addendum to this Agreement, signed by you and us.
- 3.11 Condition of Residence. Upon vacating the Residence, you agree to leave it in good and clean condition. You shall be liable to us for any charges, which we may incur to restore your Residence to good and clean condition, except for normal wear and tear.
- **3.12 Rights of Second Single Resident.** When two Joint Residents reside in a single Residence under this Agreement, upon the death or permanent relocation of one Resident to a different level of care at the Community, or other inability of that Resident to continue residing in the Residence, the remaining Resident may continue to reside in the Residence under the terms of this Agreement and shall pay the Monthly Fee.

- 3.13 Smoke-Free Community. The Community is a smoke-free community pursuant to its Smoke-Free Campus Policy (a copy of which is available upon request), wherein the campus and buildings have been designated as "smoke free". Smoking (including E-Cigarettes) is not allowed by residents, guests, and business invitees on the campus (inside or outside), except in a designated outside area. No smoking areas include, but are not limited to, the residences, hallways, dining rooms, public restrooms, lounge areas, reception areas, waiting rooms, courtyards, entrances, walking paths, driveways, and any other common areas. Smoking is only permitted at the designated outdoor area. Violation of the Smoke-Free Campus Policy can result in our cancellation of this Agreement for just cause as outlined in Paragraph 9.1 hereof.
- 3.14 Firearms Policy. The Community has adopted a policy governing the possession of firearms at the Community. Firearms need to be registered with the Community and properly secured. In the event that you are unable to safely maintain a firearm, we will contact your designated power of attorney, legal representative or family member to remove any firearms from your Residence.
- 4. FREE DAYS OF ASSISTED LIVING OR NURSING CARE. You are eligible to receive a total of six (6) days each year of either assisted living care in an assisted living apartment or suite or nursing care in the Community Health Center while you are a resident of your Residence. In the case of Joint Residents, each of you will receive six (6) days, but the days cannot be combined and used by only one of you. Such six (6) days renews on an annual basis and does not accumulate. Once you are permanently relocated to assisted living, the Community Health Center or Comparable Facility, you no longer qualify for the six (6) free days of assisted living or nursing care

and will be required to pay the per diem charge for such care. [NOTE: The six (6) days of care is a combined annual total for assisted living care and nursing care at the Community.]

### 5. ASSISTED LIVING SERVICES.

- 5.1 of Description **Assisted Living Services.** We offer assisted living services in the apartments and suites of the Community. Assisted living services include assistance with the activities of daily living such as ambulation, bathing, dressing, eating, personal hygiene, toileting, and the supervision or administration You will be given priority medications. over non-residents for admission to assisted living.
- 5.2 **Transfer to Assisted Living** Care. In the event your physical or mental health is determined by us to be appropriate for assisted living care, you agree to relocate to an assisted living apartment or suite at the Community. Such a determination will be made by us after a review by the Director of Nursing, the Medical Director and the Executive Director in consultation with your attending physician, your personal representative, and you to the extent possible.
- 5.3 Temporary Relocation to Assisted Living. In the event you require temporary assisted living care (beyond the six (6) days of care as outlined in Section 4, if applicable), you will pay the then-current monthly fee applicable to assisted living, as well as the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above.
- **5.4 Permanent Relocation to Assisted Living Care.** In the event you require permanent assisted living care (beyond the six (6) days of care as outlined in Section 4, if applicable), you will pay to us the then-current monthly fee applicable to

assisted living. You will be required to release your Residence to us, and remove all of your personal property from the Residence and from any storage unit as outlined in Paragraph 3.7.2. Once the Residence is released, we shall have the right to reassign the Residence for occupancy by others except as provided in Paragraph 3.12. Release of the Residence due to your permanent relocation to assisted living care does not qualify you for a refund of the Entrance Fee, unless this Agreement is canceled. Subject to the terms and conditions of this Agreement, you shall continue to pay the Monthly Fee for the Residence in accordance with Paragraph 1.5.2 above.

subsequently determine, in consultation with your attending physician, your personal representative and you to the extent possible, that you no longer need assisted living care and you can resume occupancy in a residence equivalent to the residence you previously occupied, you shall have the right to relocate to such equivalent residence as soon as one is available. Upon your relocation to an equivalent residence, you agree to pay the then-current Monthly Fee for that residence.

### 5.6 Alternate Accommodations.

In the event that the assisted living apartments and suites at the Community are fully occupied when you are determined to need assisted living care, you agree to relocate to another assisted living facility to receive assisted living care at your own expense. We will not be responsible for the charges associated with the alternate assisted living facility. You shall continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above.

**5.7 Transfer to Another Level of Care.** If we determine after consultation with your attending physician, your personal

representative and you to the extent possible, that you need care beyond assisted living, you agree to transfer to the Community Health Center, a Comparable Facility (as defined in Paragraph 6.2), or to another care facility licensed to provide the appropriate care you need. Subject to the terms and conditions of this Agreement, you shall continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above.

- **5.8 Long-Term** Care Insurance. We will use reasonable efforts to assist you in working with your long-term care insurance provider to obtain the benefits to which you may be entitled.
- **5.9** Assisted Living Residency Agreement. If you require assisted living care at the Community, you agree to enter into a separate Assisted Living Residency Agreement to be signed by you and us.
- 6. THE COMMUNITY HEALTH CENTER.
- 6.1 **Description.** The Community Health Center is the portion of the Community which is licensed to provide two levels of care: intermediate nursing care and skilled nursing care (collectively "Health Center Level Services"). The Community Health Center is staffed by licensed nursing personnel 24 hours a day.
- You will be given priority over non-residents for admission to the Community Health Center. In the event the Community Health Center is fully occupied when you are determined to need such care, you agree to relocate to an alternate health care facility that provides services similar to the Community Health Center or to another care facility licensed to provide the appropriate care you need (a "Comparable Facility") until an appropriate space becomes available for you at the Community. We will not be

responsible for the charges associated with the Comparable Facility. Upon your relocation to a Comparable Facility, you shall continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above.

- 6.3 Transfer to Health Center Level Services. In the event your physical or mental health is determined by us to be appropriate for Health Center Level Services, you agree to relocate to the Community Health Center or a Comparable Facility. Such a determination will be made by us after a review by the Director of Nursing, the Medical Director and the Executive Director in consultation with your attending physician, your personal representative, and you to the extent possible.
- 6.4 Temporary Relocation to the Community Health Center. In the event you require temporary care in the Community Health Center (beyond the six (6) days of care as outlined in Section 4, if applicable), you will pay the per diem charge applicable to the level of care needed by you, as well as the charges for physician services and any additional health services as outlined in Paragraph 6.8. In addition, you will continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above.
- Health Center Level Services. In the event you require permanent care in the Community Health Center (beyond the six (6) days of care as outlined in Section 4, if applicable), you will pay the per diem charge applicable to the level of care needed by you, as well as the charges for physician services and any additional health services as outlined in Paragraph 6.8. If you are determined appropriate for Health Center Level Services, and are permanently relocated to the Community Health Center or a Comparable Facility, you will be

required to release your Residence to us, and remove all of your personal property from the Residence and from any storage unit as outlined in Paragraph 3.7.2. We shall have the right to reassign the Residence for occupancy by others except as provided in Paragraph 3.12. Release of the Residence due to your permanent relocation to the Community Health Center or to a Comparable Facility does not qualify you for a refund of the Entrance Fee, unless this Agreement is canceled. You will continue to pay the Monthly Fee in accordance with Paragraph 1.5.2 above.

- 6.6 Relocation within the Community Health Center. We reserve the right to relocate you to a different level of care within the Community Health Center if you require such care. Such relocation will be made after a review by the Director of Nursing, the Medical Director and the Executive Director in consultation with your attending physician, your personal representative, and you to the extent possible.
- 6.7 Return to Residence. If we subsequently determine, in consultation with your attending physician, your personal representative and you to the extent possible, that you can resume occupancy in a residence equivalent to the residence you previously occupied, you shall have the right to relocate to such equivalent residence as soon as one is available. Upon reoccupying a residence, your Monthly Fee will be based on the then-current Monthly Fee for that residence.
- 6.8 Medical Director,
  Attending Physician, and Additional
  Health Services. We have designated a
  licensed physician to serve as Medical
  Director of the Community Health Center.
  You are required to have a local attending
  physician. You may engage the services of
  the Medical Director at your expense. If

your personal physician will be providing you with services in the Community Health Center, he/she may do so upon providing us with his/her credentials and with proof of liability insurance, and he/she agrees to abide by our policies and procedures. We will not be responsible for the charges for medical treatment or services by the Medical Director or your attending physician, nor will we be responsible for the charges for medication, prescribed therapy, nursing supplies, and other medical and miscellaneous supplies services and associated with medical treatment.

6.9 Advanced **Payment Medical Treatment.** In the event we incur or advance payments for your medical treatment or for medication, prescribed therapy, nursing supplies, and other medical and miscellaneous supplies and services associated with medical treatment (even in the event such medical care is given at the direction of your attending physician or the Medical Director without your prior approval), you shall promptly reimburse us for such payments. Upon cancellation of this Agreement for any reason, any amounts due to us under this Paragraph 6.9 shall be offset against any refund of the Entrance Fee.

**6.10 Long-Term** Care Insurance. We will use reasonable efforts to assist you in working with your long-term care insurance provider to obtain the benefits to which you may be entitled.

6.11 Medicare and Health Insurance. The Community Health Center is Medicare-certified. When eligible, you are required to maintain Medicare Part A, Medicare Part B, and one supplemental health insurance policy or equivalent insurance coverage acceptable to us to assure your ability to fully cover a Medicare-qualified stay in the Community Health Center or a Comparable Facility.

You shall furnish to us such evidence of coverage as we may from time to time request. Such supplemental insurance should cover Medicare co-insurance deductibles. Should your supplemental health insurance or equivalent coverage not fully cover a Medicare-qualified stay in the Community Health Center or a Comparable Facility, or should you fail to purchase supplemental health insurance or equivalent coverage to fully cover a Medicare-qualified stay in the Community Health Center or a Comparable Facility, you shall financially responsible for paying deductibles, co-insurance amounts, and any other charges for each Medicare-qualified admission and stay in the Community Health Center or a Comparable Facility. If you are eligible to receive the six (6) free days of care in the Community Health Center as provided in Section 4 and your stay in the Community Health Center is a Medicare-qualified stay, such six (6) days will be applied after the expiration of your Medicare-qualified stay providing you have Medicare Part A, Medicare Part B and acceptable supplemental health insurance or equivalent insurance coverage.

If you are not eligible for Medicare, you shall maintain health insurance coverage acceptable to us and shall furnish us with evidence of such coverage upon our request. Should your health insurance not fully cover your stay in the Community Health Center or a Comparable Facility, you shall be financially responsible for paying deductibles, co-insurance amounts, and any other charges for each admission and stay in the Community Health Center or a Comparable Facility.

If failure to maintain Medicare Part A, Medicare Part B, supplemental health insurance or other health insurance coverage causes depletion of your resources and impairs your ability to meet your financial obligations, we need not defer your financial

obligations to us as outlined in Paragraph 8.1, and we retain the right to cancel the Residency Agreement as provided in Section 10.

6.12 Managed Care. If you have chosen to participate in a managed care program as an alternative to Medicare Part A, Medicare Part B, and supplemental insurance coverage, the terms of this Agreement governing nursing care will include the following provisions:

**6.12.1 Participating** Provider. If the Community Health Center is a participating provider with your managed care program and your stay is a Medicare-qualified stay, the Community agrees to be reimbursed at the rate negotiated with your managed care program. Such a managed care stay in the Community Health Center will not reduce the number of days of care you are eligible to receive without additional charge pursuant to Section 4, as applicable. You will continue to pay the Monthly Fee for your Residence in accordance Paragraph 1.5.2 above, as well as any charges for physician services and any additional health services as outlined in Paragraph 6.8.

6.12.2 Not a Participating **Provider.** If the Community Health Center is not approved participating provider with your managed care program and you choose to receive health care services at a managed care participating provider, then vou agree that you must relocate for as long as necessary for those services to be provided, and be responsible for all charges for health care services. In addition, while receiving health care services at the managed care participating provider, you will continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above. Such a stay at a managed care participating provider will not reduce the number of days of care you are eligible to receive without additional charge pursuant to Section 4, as applicable.

**6.12.3** Negotiated Managed If the Community Care Rate. Health Center is not a participating provider in your managed care program and your stay is a Medicarequalified stay, we will attempt to negotiate a reimbursement rate with your managed care program. If we are able to negotiate an acceptable rate, we agree to accept as full payment the rate provided by your managed care program. Such a managed care stay in the Community Health Center will not reduce the number of days of care you are eligible to receive without additional charge pursuant to Section 4, as applicable. You will continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above, as well as any charges for physician services and any additional health services as outlined in Paragraph 6.8.

6.12.4 No Negotiated Managed Care Rate. If the Community Health Center is not a participating provider in your managed care program and a negotiated rate is not agreed upon and you would still like to receive care in the Community Health Center during a Medicarequalified stay, then each day of your stay in the Community Health Center will reduce by one day the number of days of care you are eligible to receive without additional charge

pursuant to Section 4, as applicable. During any such Medicare-qualified stay in the Community Health Center, you agree that you will continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above and any charges for physician services and any additional health services as outlined in Paragraph 6.8. If at any time during any such Medicarequalified stay in the Community Health Center you are no longer eligible to receive any of the days of care provided for in Section 4, then you agree to pay the per diem charge for your care in the Community Health Center, the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above,, and any additional health services as outlined in Paragraph 6.8.

6.12.5 Post Medicare-Qualified Stay. At the conclusion of each such Medicare-qualified stay, you will be entitled to care in the Community Health Center in accordance with the terms of this Agreement other than as provided in this Paragraph 6.12.

Transfer to Hospital or Other Care Facility. If we determine after consultation with your attending physician, your personal representative and you to the extent possible, that you need care beyond that which the Community Health Center is licensed to provide, you will be transferred to a hospital or other care facility. Our staff will not accompany you to the hospital or other facility. We shall not be responsible for any charges associated with the transfer and health care expenses or charges incurred by you after such a transfer. You shall continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5 above.

- **6.14 Community Health Center Admission Agreement.** If you require care in the Community Health Center, you agree to enter into a separate admission agreement to be signed by you and us.
- 6.15 Under Age 62. If you are under the age of 62 when you occupy your Residence under this Agreement, you are not eligible to receive the six (6) days of care as outlined in Section 4 until you attain the age of 62. During this time, you will be entitled to receive such care at the thencurrent charge being charged to nonresidents until age 62.

### 7. REPRESENTATIONS.

- 7.1 Our Representations. We represent and warrant that we are a nonprofit corporation. We are exempt from payment of Federal income tax under Section 501(c)(3) of the Internal Revenue Code of 1986, as amended. We are affiliated with the North Carolina Conference of The United Methodist Church of the Southeastern Jurisdiction. The North Carolina Conference of The United Methodist Church of the Southeastern Jurisdiction is not responsible for our financial or contractual obligations.
- 7.2 Your Representations. You represent and warrant that the representations made in the application for residency, your personal health history, and the confidential financial statement are true and correct and may be relied upon by us as a basis for your acceptance for residency at the Community. You also represent and warrant that you have not made any gift of your property in contemplation of the execution of this Agreement.

### 8. PROMISES.

**8.1 Our Promises.** It is and shall be our declared policy to operate as a non-profit organization. We will not cancel this

Agreement without just cause as specified in Section 10. Further, we shall not cancel this Agreement solely by reason of your financial inability to pay the full Monthly Fee for your Residence, the monthly fee for assisted living care or the per diem charge for care in the Community Health Center, provided you have met all "spend-down" provisions of eligibility for the Medicaid program and any public assistance funds. This provision shall not apply if you have impaired your ability to meet your financial obligations hereunder by transfer of assets other than to meet ordinary and customary living expenses or by not maintaining Medicare Part A, Medicare Part B, supplemental insurance, or other health insurance after assuming occupancy. You shall be permitted to remain at the Community for a reduced fee based on your ability to pay for as long as you establish facts to justify deferment of such charges and when deferment of such charges can, in our sole discretion, be granted without impairing our ability to operate the Community on a sound financial basis for the benefit of all residents.

Your Promises. You agree 8.2 to comply with all policies and procedures of the Community as now existing or as hereafter amended; to pay the Entrance Fee, Monthly Fee, and any other charges as provided in this Agreement; to not impair your ability to meet the financial obligations under this Agreement by transferring assets, other than to meet ordinary and customary living expenses, or by not maintaining Medicare Part A, Medicare Part B, supplemental insurance or other health insurance, without our consent; to apply for public assistance funds and/or Medicaid if you should need financial assistance as outlined in Paragraph 8.1 above while a resident in assisted living or the Community Health Center; and to abide by all other terms of this Agreement.

# 9. CANCELLATION BY RESIDENT.

9.1 Right of Rescission. Within thirty (30) days following the later of the execution of this Agreement by you or the receipt of a Disclosure Statement from us, you may rescind this Agreement by giving us written notice. You shall not be required to move into the Residence prior to the expiration of the thirty (30) day rescission period. However, if you occupy the Residence during the rescission period and then rescind this Agreement, you will only be charged a Monthly Fee for the period of time that you actually occupied the Residence. Refund of the amount of the Entrance Fee paid shall be as outlined in Paragraph 11.2.

9.2 Cancellation Prior to Occupancy. You may cancel this Agreement for any reason at any time before you move into the Community by giving us written notice signed by you (both of you in the case of Joint Residents). Refund of the amount of the Entrance Fee paid shall be as outlined in Paragraph 11.3 or 11.4. If you die prior to occupying the Residence or if, on account of illness, injury or incapacity, you are precluded from occupying the Residence under the terms of this Agreement. this Agreement automatically cancel upon our receipt of notice of your death, illness, injury or If you elect to cancel this Agreement because of a substantial change in your physical, mental or financial condition prior to occupancy, then this Agreement will cancel upon written notice from you. Refund of the Entrance Fee shall be as outlined in Paragraph 11.3.

**9.3** Cancellation After Occupancy. You may cancel this Agreement for any reason after moving into the Community by giving us thirty (30) days' prior written notice of cancellation, which shall be

effective and irrevocable upon delivery. Cancellation shall occur thirty (30) days after written notice is delivered, and you must remove your personal property from the Residence and from any storage unit at the end of the thirty (30) day notice period as outlined in Paragraph 3.7.3. You are obligated to pay the Monthly Fee during the thirty (30) days, and thereafter if the Residence has not been released to us in accordance with Paragraph 1.5.3 above. Refund of the Entrance Fee shall be as outlined in Paragraph 11.5.

9.4 Cancellation Due to Death After Occupancy. This Agreement will automatically cancel upon your death (the death of the surviving Resident in the case of Joint Residents). Your estate must remove your personal property from the Residence and from any storage unit within thirty (30) days after your death as outlined in Paragraph 3.7.1. Your estate will be obligated to pay the Monthly Fee as outlined in Paragraph 1.5.1 above. Refund of the Entrance Fee shall be as outlined in Paragraph 11.5.

### 10. CANCELLATION BY UMRH.

We may, upon notice and opportunity to cure as hereinafter provided, cancel this Agreement for just cause. Just cause shall include the occurrence of any of the following events (hereinafter referred to as a "Default"):

### 10.1.1 Noncompliance.

You do not comply with the terms of this Agreement or the published operating procedures, covenants, rules, regulations, and policies now existing or later amended by us.

### 10.1.2 Misrepresentation.

You misrepresent yourself or fail to

disclose information during the residency process.

**10.1.3 Nonpayment.** You fail to pay any charges to us, subject to the provisions of Paragraph 8.1, within forty-five (45) days of the date when such charges are due.

10.1.4 Threat to Health or Safety. Your health status or behavior constitutes a substantial threat to the health, safety or peace of yourself, other residents, or others including your refusal to consent to relocation, or behavior that would result in physical damage to the property of the Community or others.

10.1.5 Change in Condition. There is a major change in your physical or mental condition and your condition cannot be cared for in the Community Health Center within the limits of our license.

10.2 Default Notice. Prior to cancellation for any Default described in Paragraph 10.1.1, 10.1.2 or 10.1.3 above, we shall give you notice in writing of such Default, and you shall have at least thirty (30) days thereafter within which to correct such Default. No Default shall eliminate your obligation to pay the Monthly Fee. If you correct such Default within such time, this Agreement shall not be canceled. If you fail to correct such Default within such time, this Agreement shall cancel at the expiration of such thirty (30) days.

In the event of the occurrence of a Default described in Paragraph 10.1.4 or 10.1.5 above, if we or the Medical Director determines that either the giving of notice of Default or the lapse of time as above provided might be detrimental to you or others, then such notice and/or waiting period prior to cancellation shall not be

required. Also, in the event of the occurrence of a Default described in Paragraph 10.1.4 or 10.1.5, we are expressly authorized by you to transfer you to an appropriate hospital or other facility, and we will promptly notify your personal representative or attending physician.

### 11. REFUND OF ENTRANCE FEE.

do not accept you for residency at the Community, the full amount of the Entrance Fee you have paid will be promptly refunded to you, without interest.

11.2 Right of Rescission. If you rescind this Agreement as provided in Paragraph 9.1, you shall receive a full refund of the portion of the Entrance Fee paid by you, without interest, within sixty (60) days of our receipt of the written notice of rescission.

11.3 Cancellation **Prior** Occupancy Due to Death, Illness, Injury, or Incapacity. If, prior to occupancy and after your right of rescission period has expired, you die or you cancel this Agreement because of illness, injury or incapacity, you or your estate will receive a refund in full of the portion of the Entrance Fee you have paid, without interest, less any costs specifically incurred by us at your request and set forth in writing in a separate addendum to this Agreement, signed by you and us. Said refund shall be paid within sixty (60) days following (i) the date of automatic cancellation of this Agreement; or (ii) the date of our receipt of your written notice of cancellation.

11.4 Cancellation Prior to Occupancy for Other Reasons. If you cancel this Agreement for reasons other than those stated in Paragraph 11.2 or 11.3 above, you shall receive a refund of the Entrance Fee paid, less a non-refundable portion of the Entrance Fee equal to Two Thousand

Dollars (\$2,000) and less any costs specifically incurred by us at your request and set forth in writing in a separate addendum to this Agreement, signed by you and us. Said refund shall be paid within sixty (60) days after our receipt of the written notice of cancellation.

Cancellation After Occu-11.5 pancy. In the event you or we cancel this Agreement after occupancy or in the event of your death (the death of the survivor in the case of Joint Residents), you or your estate will be reimbursed the amount of the Entrance Fee previously paid by you, less two percent (2%) for each month of residency or portion thereof, for up to five (5) months. Subject to our offset rights outlined in Paragraph 11.6, the refund of the Entrance Fee will not be less than ninety percent (90%). Said refund will be paid, without interest, at such time as your Residence has been reserved by a new resident and our receipt of the full amount of the Entrance Fee paid by such new resident or within two (2) years from the date of cancellation, whichever occurs first.

11.6 Offset Against Entrance Fee Refund. In the event of cancellation of this Agreement as described in Paragraph 11.5 above, we will offset against any Entrance Fee refund due to you or your estate the following:

unpaid Monthly Fees, pro-rated Monthly Fees for the period of time the Residence was occupied (which shall include the period of time until you or your personal representative removes all of your personal property from the Residence and from any storage unit) after cancellation of this Agreement, any Extra Charges or other charges deferred by us on your behalf under Paragraph 8.1; and

- 11.6.2 Any health care expenses incurred on your behalf and other amounts payable to us, which remain unreimbursed; and
- 11.6.3 Any charges incurred to restore the Residence to good condition, normal wear and tear excepted, as outlined in Paragraph 3.11; and
- as a result of options and custom features added to the Residence at your request as outlined in Exhibit A or in a separate addendum to this Agreement.

### 12. MISCELLANEOUS.

Nature of Rights. 12.1 You understand and agree that (i) this Agreement or your rights (including the use of the Residence) under it may not be assigned, and no rights or benefits under this Agreement shall inure to the benefit of your heirs, legatees, assignees, or representatives, except as to receipt of the amounts described in Section 11; (ii) this Agreement and your contractual right to occupy the Community will exist and continue to exist during your lifetime unless canceled as provided herein; (iii) this Agreement grants you the right to occupy and use space in the Community but does not give you exclusive possession of the Residence against us, and you will not be entitled to any rights of specific performance but will be limited to such remedies as set forth herein and as provided by continuing care law; (iv) this Agreement is not a lease or easement and does not transfer or grant you any interest in real property owned by us; and (v) this Agreement grants to us complete decisionmaking authority regarding the management and operation of the Community.

- **12.2 Release.** We are not responsible for theft, loss of or damage to your personal property, unless such theft, loss or damage is caused by our negligence or the negligence of our agents or employees, and you hereby release us from any such liability. You may want to obtain insurance, at your own expense, to protect against such losses.
- 12.3 Amendment. This Agreement may be amended by agreement of the parties to this Agreement. No amendment of this Agreement shall be valid unless in writing and signed by you and us.
- 12.4 Law Changes. This Agreement may be modified by us at any time in order to comply with applicable laws or regulations. Further, we may change any part of the Community, including the Residence, to meet the requirements of any applicable law or regulation.
- 12.5 Entire Agreement. This Agreement and any addenda or amendments thereto contain our entire understanding with respect to your residency at the Community.
- shall receive a monthly statement. You shall receive a monthly statement from us showing the total amount of fees and other charges owed by you, which shall be paid upon receipt and by no later than the fifteenth (15<sup>th</sup>) day of each month.
- 12.7 Responsible Party for Business and Financial Decision Making. Prior to assuming residency at the Community, you agree to execute and deliver to us a Durable Power of Attorney, trust documents, or other documentation naming a responsible party for business and financial decision-making. These documents should be drafted to remain effective notwithstanding your incompetence or disability and shall be in a form acceptable to us. You agree to keep such documents in

effect as long as this Agreement is in effect. The person(s) named as your responsible party shall not be a person(s) employed by us or any other entity engaged in the management of the Community.

- 12.8 Disposition of Furniture, Possessions, and Property. You agree to make provision by Will or otherwise for the disposition of all of your furniture, property, and possessions located on the premises of the Community within sixty (60) days after the date of residency.
- 12.9 Nonwaiver. If we fail to insist in any instance upon performance of any of the terms, promises, or conditions of this Agreement, it shall not be construed as a waiver or relinquishment of the future performance of any such terms, promises, or conditions, but your obligation with respect to such future performances shall continue in full force and effect.
- 12.10 Notices. Any notice required to be given to us under this Agreement shall be in writing and sent certified mail, return receipt requested, with all postage and charges prepaid, or hand-delivered to the Executive Director of the Community at 1000 Wesley Pines Road, Lumberton, North Carolina 28358. Such notices shall be dated and signed.

Any notice required to be given to you shall be delivered to you at the Community or at such other place as you shall designate to us in writing and sent by certified mail or hand delivered. All notices mailed in accordance with this Paragraph shall be deemed to be given when mailed whether or not they are actually received.

12.11 Indemnity. We will not be liable for and you agree to indemnify, defend and hold us harmless from claims, damages and expenses, including attorneys' fees and court costs, resulting from any

injury or death to persons and any damages to property caused by, resulting from, attributable to or in any way connected with your negligent or intentional act or omission or that of your guests.

- **12.12 Severability.** The invalidity of any restriction, condition or other provision of this Agreement, or any part of the same, shall not impair or affect in any way the validity or enforceability of the rest of this Agreement.
- that all your rights under this Agreement will always be subordinate and junior to the lien of all mortgages or other documents creating liens encumbering the Community, which have been or will be executed by us. Upon request, you agree to execute, acknowledge and deliver to such lender(s) such further written evidence of such subordination as such lender(s) may reasonably require. Except to the extent of your obligation to pay the Monthly Fee and Second Person Monthly Fee, you shall not be liable for any such indebtedness.
- 12.14 Capacity. This Agreement has been executed on our behalf by our duly authorized agent, and no officer, director, agent or employee of ours shall have any personal liability hereunder to you under any circumstances. This Agreement will become effective upon acceptance and signature by us.
- **12.15 Resident.** In the case of Joint Residents, the rights and obligations of each are joint and several except as the context of this Agreement otherwise requires.
- **12.16 Reimbursement for Loss or Damage.** You or your responsible party, if applicable, agree to reimburse us for any loss or damage to the Community caused by

your intentional, careless, or negligent acts or omissions or that of your guests.

You agree to reimburse us for any charges we incur to collect any unpaid amounts you or your estate owes to us under this Agreement.

### 12.18 Sale or Transfer of Interest.

We may sell or transfer our interest in the Community provided the buyer will agree to assume this Agreement and all other existing Residency Agreements. Upon the assumption of this Agreement by a buyer of the Community and its agreement to perform this Agreement and all other agreements, we will have no further obligation hereunder. Your signature hereto constitutes your consent and approval of any such future transaction.

12.19 Private Employee of Resident. If you need additional services, you can obtain these needed services from a employee, independent private an contractor, or through an agency (personal service provider). In such instances, we strongly advise you to obtain these needed services from a licensed and/or certified home health agency. In any event, you must comply with our policy regarding personal service providers, and ensure that your private employee, independent contractor, or person you employ through an agency complies with our policies and rules of conduct set forth in our policy. If you fail to follow or enforce the policies and rules of conduct set forth therein, then we may elect, at our sole option, to cancel this Agreement.

12.20 Tax Considerations. You should consult with your tax advisor regarding the tax considerations associated with this Agreement as more fully explained in our Disclosure Statement.

**12.21 Management.** We have engaged the services of Life Care Services LLC ("LCS") to manage the Community. We are not affiliated with LCS nor is LCS responsible for our contractual or financial obligations or the contractual or financial obligations of the Community.

**12.22 Governing Law.** This Agreement will be governed, interpreted and construed according to the laws of the State of North Carolina.

12.23 Survival of Representations and Obligations. Your representations and obligations under this Agreement, including but not limited to, your obligation to pay all sums owed by you to us, and your agreement to indemnify us as set forth in Paragraph 12.11, and our representations and obligations under this Agreement, will survive any cancellation of your residency in the Community, regardless of the reason for such cancellation and regardless of whether it is initiated by you or by us.

# 13. MEDIATION AND ARBITRATION.

13.1 **Mediation.** In the event a dispute, claim or controversy of any kind arises between the parties – except for those disputes, claims or controversies arising under Paragraph 13.3 below – that cannot be resolved by mutual agreement, the parties agree to submit such dispute, claim or controversy to a neutral mediator for possible resolution. The parties will jointly agree on a neutral mediator. Each party shall submit all evidence or information in writing to the mediator in support of its contentions or allegations and any defense either party may have with respect to the dispute, claim or controversy. Each party shall have the right to a hearing before the personally mediator and to information pertinent to such dispute, claim or controversy. The mediator shall assist

each party, in an unbiased manner, in reaching an amicable agreement regarding the dispute, claim or controversy. If an amicable agreement is not reached, or if either party fails or refuses to negotiate or mediate in good faith to resolve the matter, or if a neutral mediator cannot be agreed upon between the parties, then the parties agree to submit such dispute, claim or controversy to an arbitration process as outlined below.

**13.2 Arbitration.** In the event a dispute, claim or controversy of any kind arising out of or relating to this Agreement - except for those disputes, claims or controversies arising under Paragraph 13.3 below - cannot be resolved through mediation as described in Paragraph 13.1 above, the parties agree that said dispute, claim, or controversy will be submitted to and determined by arbitration in Robeson County, North Carolina in accordance with the Federal Arbitration Act. You and we will jointly agree on an arbitrator and the arbitrator will be selected according to the procedure set forth in state law, if In reaching a decision, the applicable. arbitrator shall prepare findings of fact and conclusions of law. Any direct arbitration costs incurred by you will be borne by you. Costs of arbitration, including our legal costs and attorneys' fees, arbitrators' fees, and similar costs, will be borne by all residents of the Community provided that the arbitrator may choose to award the costs of arbitration against us if the arbitrator determines that the proposed resolution urged by us was not reasonable. If the issue affects more than one (1) resident, we may elect to join all affected residents into a single arbitration proceeding, and you hereby consent to such joinder.

You may withdraw your agreement to arbitrate within thirty (30) days after signing this Agreement by giving written notice of your withdrawal to us. This arbitration clause binds all parties to this Agreement and their spouses, heirs, representatives, executors, administrators, successors, and assigns, as applicable. After cancellation of this Agreement, this arbitration clause shall remain in effect for the resolution of all claims and disputes that are unresolved as of that date.

13.3 Voluntary Arbitration of Negligent Health Care Claims. For all claims for damagesin personal injury or wrongful death actions, based on alleged negligence in the provision of health care, the parties may voluntarily elect to submit to arbitration pursuant to the procedures set forth in Article 1H of Chapter 90 of the North Carolina General Statutes. N.C. G.S. §90-21.60(b) prohibits any contract from requiring prior agreement of the parties to arbitrate negligent health care claims. Thus, Paragraphs 13.1 and 13.2 do not apply to personal injury or wrongful death actions based on alleged negligence in the provision of health care. If the parties agree to arbitrate such actions, said arbitration will be governed in accordance with N.C.G.S. §90-21.60, et seq.

You hereby certify that you received a copy of this Agreement and a copy of our most current Disclosure Statement dated, 20
Executed this day of
RESIDENT
Witness
RESIDENT
Witness THE UNITED METHODIST RETIREMENT
HOMES, INCORPORATED d/b/a Wesley Pines
ByExecutive Director
Date:
ByAuthorized Agent of UMRH
Date:



WP 90% Return of Capital Residency Agreement (2018-02-06) CLEAN.docx

### **Exhibit A**

Options and Custom Features Added at Resident's Request:	Amount
	\$
	\$
	\$
	\$
	\$
	\$
Total	\$

Initials	
Community	Resident
	Resident

WBD(US) 41242208v3



### 1000 Wesley Pines Road Lumberton, North Carolina 28358 (910) 738-9691 www.wesleypines.org

# 50 Percent Return of Capital<sup>TM</sup> Residency Agreement



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Exhibit A – Options and Custom Features Added at Resident's Request

### **GLOSSARY**

The following terms are described as used in the accompanying Residency Agreement. Reference to the Residency Agreement and the context in which the terms are used is recommended to provide a fuller understanding of each of the terms:

- "Agreement" means the Residency Agreement, entered into between the Resident and The United Methodist Retirement Homes, Incorporated, which outlines the contractual obligations of both parties.
- "Assisted Living" means assistance with the activities of daily living pursuant to Section 5 of this Agreement.
- "Community" means the continuing care retirement community known as "Wesley Pines," including all of the residences, common areas, and site amenities.
- "Entrance Fee" means payment that assures a resident a place at the Community for life as long as the resident complies with terms of this Agreement. At the time the resident makes application for residency at the Community, the resident will sign a Residency Agreement to reserve the residence selected and will pay an Entrance Fee deposit to the Community. The balance of the Entrance Fee will be paid upon the earlier of (i) occupancy or (ii) 90 days after the Residency Agreement is executed. Specific information is located in Paragraph 1.2 of this Agreement.
- "Extra Charges" means the additional fees required to be paid for the additional services and amenities requested by Resident, as set forth in Paragraph 2.2 of this Agreement.
- "Health Center" means the portion of the Community, which is licensed to provide two levels of care: intermediate nursing care and skilled nursing care, as described in Section 6 of the Agreement.

- "Monthly Fee" means that fee payable each month by the Resident as set forth in Paragraphs 1.3 and 1.4 of the Agreement, in consideration for the services and amenities provided to the residents of the Community described in Paragraph 2.1 of this Agreement. If there are Joint Residents under this Agreement, the Monthly Fee will include a "Second Person Monthly Fee."
- "Residence" means the cottage or villa at the Community identified in the introductory paragraph of the Agreement, in which the Resident has the right to live pursuant to this Agreement in exchange for paying the Entrance Fee and the Monthly Fee.
- "Resident" or "you" means the Resident(s) who sign this Agreement. Sometimes a second resident (if there are two of you) is referred to in this Agreement as the "Joint Resident." Further, both Residents may be referred to as "Joint Residents." Unless otherwise indicated, "you" refers to both of you if there are two of you.
- "The United Methodist Retirement Homes, Incorporated" or "we" or "our" or "us" means the owner of the retirement community known as Wesley Pines, including all of the residences, common areas, and site amenities associated with these areas. The United Methodist Retirement Homes, Incorporated is a North Carolina non-profit corporation.



# Residency Agreement 50 Percent Return of Capital<sup>TM</sup>

### INTRODUCTION

This 50 Percent Return of Capital<sup>TM</sup> Residency Agreement ("Agreement") is entered into by The United Methodist Retirement Homes, Incorporated ("UMRH," "we," "us," or "our") and  $\underline{f}$  (individually or collectively, "you," "your," or "Resident"). Wesley Pines is a continuing care retirement community located at 1000 Wesley Pines Road; Lumberton, NC 28358 (hereafter the "Community").

We will provide residential housing for seniors along with a wide array of personal services and amenities outlined in this Agreement. Subject to the conditions contained in this Agreement, we agree to make available to you the Residence described as follows:

Residence Number	
Residence Style	

You may select certain options and custom features in the Residence at an additional charge, which shall not be subject to any refund provision herein. Any such options and custom features selected and paid for by you will become our property. Such options and custom features must be approved by the Executive Director of the Community prior to adding them to the Residence. The Executive Director of the Community has consented to your request to add the options and custom features set forth on Exhibit A attached to this Agreement. You agree to pay the amount(s) set forth on Exhibit A to cover the charges for such items.

As a Resident of the Community, you are offered lifetime use of your Residence and lifetime access to assisted living services and to nursing care in the Community Health Center, subject to the terms and conditions of this Agreement.

To be accepted for residency, you must meet our residency criteria, which includes: having reached the age of 62 (or sharing your Residence with a Joint Resident who is 62 or older); financial guidelines; and the ability to live in a residence (with or without reasonable accommodation and/or reasonable modification) – all as outlined in our current residency policy.

The purpose of this Agreement is to set forth your rights and duties as a Resident of the Community and to delineate the services to be provided at the Community.

# 1. CHARGES FOR RESIDENCE AND PRIMARY SERVICES.

- **1.1 Application Fee.** Prior to or upon execution of this Agreement, you will pay to us a non-refundable Application Fee of \$\_\_\_\_\_. The Application Fee will be used by us to process your application for residency.
- 1.2 Entrance Fee. In order to reside at the Community for life, subject to this Agreement, and to receive the services and amenities described below, you agree to pay to us (in addition to the Monthly Fee described below) an Entrance Fee in the amount of \$\_\_\_\_\_ (includes first and second person, if applicable). The total amount of the Entrance Fee shall be payable as follows:
  - **1.2.1** Ten percent (10%) of the total Entrance Fee is \$\_\_\_\_\_, less any previously paid Future Resident Fee (\$\_\_\_\_\_), equals \$\_\_\_\_\_, which amount is due and payable upon your execution of this Agreement.
  - 1.2.2 The balance of \$\_\_\_\_ of the Entrance Fee shall be paid on the date of occupancy at the Community but in no event later than ninety (90) days after your execution of this Agreement.
- 1.3 Monthly Fee. You obligated to begin paying a Monthly Fee (or a pro rata portion thereof) on the date you assume occupancy at the Community or within ninety (90) days from the date this Agreement is executed by you, whichever is earlier. Thereafter, the Monthly Fee is due upon receipt of a statement from us and by no later than the fifteenth (15<sup>th</sup>) of each month. The Monthly Fee is initially set at a specific amount that can be increased as described in Paragraph 1.6 below. "Second Person Monthly Fee" shall become

part of the Monthly Fee and shall be paid if two persons are Joint Residents under this Agreement. If there are Joint Residents under this Agreement and one Joint Resident dies, the Second Person Monthly Fee shall cease and the remaining Resident shall continue to pay the Monthly Fee without the Second Person Monthly Fee component.

- 1.4 Initial Monthly Fee. The initial Monthly Fee payable by you is \$\_\_\_\_\_ per month and an additional \$\_\_\_\_ per month as a Second Person Monthly Fee component of the Monthly Fee if two persons reside as Joint Residents pursuant to this Agreement.
- **1.5 Continuance of Monthly Fee.** Payment of the Monthly Fee will continue as follows:
  - **1.5.1** In the event of your death (in the case of Joint Residents, the death of the surviving Resident), until your estate removes all of your personal property from the Residence and from any storage unit.
  - 1.5.2 In the event of your permanent relocation to assisted living, to the Community Health Center or Comparable Facility for Health Center Level Services (see definitions in Paragraphs 6.1 and 6.2), or to another care facility licensed to provide the appropriate care you need, until you or your personal representative removes all of your personal property from the Residence and from any storage unit.
  - 1.5.3 In the event of cancellation of this Agreement as outlined in Section 9 or 10, until expiration of the cancellation period and continues until you remove all of your personal property from the Residence and from any storage unit.

- 1.6 Increase in Monthly Fee. The Monthly Fee is paid to us to provide the services and amenities described in this Agreement and is intended to meet the expenses associated with the operation of the Community. We may increase the Monthly Fee (which includes the Second Person Monthly Fee where applicable) upon thirty (30) days' written notice if we, in our sole discretion, deem it necessary to meet the financial needs of the Community or to provide quality services to the Residents.
- 1.7 No Reduction in Monthly Fee Due to Absence. If you are absent from the Community, your Monthly Fee will not be reduced.
- 1.8 Reserve Funds. The amount of the Monthly Fee also is and will continue to be affected by our policy of maintaining reserve funds for the financial security of the Community.
- 1.9 Late Payment Charge. We will charge a late payment charge in the amount of twenty-five dollars (\$25.00) if the Monthly Fee or any Extra Charges are not paid by the fifteenth (15<sup>th</sup>) day of the month. Balances over thirty (30) days old will be assessed a one percent (1%) interest charge per month. If we hire a collection agency or attorney to collect the Monthly Fee and Extra Charges past due from you, you are to pay any and all costs of collection, including reasonable attorney's fees, costs, and expenses associated with such collection efforts.

# 2. DESCRIPTION OF PRIMARY AND SUPPLEMENTAL SERVICES.

2.1 Services Provided for the Monthly Fee. We will provide you, in consideration for the Monthly Fee referred to above, the following services and amenities at the Community:

- Three (3) different meal plans to choose from;
- Limited meal delivery service to be provided when approved by authorized staff;
- Consultation and preparation of routine special diets;
- Utilities, which include heating, air conditioning, electricity, water, sewer and trash removal;
- Building janitor and maintenance;
- Grounds keeping;
- Weekly housekeeping services;
- Washer and dryer provided in the cottages and villas; - laundry facilities also available;
- Planned activities (social, cultural, recreational, educational, and spiritual) for those who wish to participate;
- Services of a chaplain;
- Services of life enrichment director:
- Parking for residents and guests;
- Carpeting (except in kitchen and bath) unless some other floor surface has been installed;
- Kitchen facilities in each cottage and villa:
- Scheduled local transportation;
- Wireless emergency nurse call system;
- Smoke detectors;
- Scheduled security service during evening and early morning hours;
- Assistance with third-party health insurance billing; and
- Six (6) days each year of assisted living care in an assisted living apartment or suite or nursing care in the Community Health Center as outlined in Section 4.
- 2.2 Supplemental Services Provided for Extra Charge. Supplemental services, when available, will be provided at Extra Charge and are described below. A list of Extra Charges for these supplemental

services can be obtained from administration.

- Extra meals, depending on which meal plan a resident selects;
- Extended meal delivery service as approved by authorized staff;
- Preparation of special diets (beyond those which are routine), as prescribed by your attending physician;
- Guest accommodations, if available;
- Guest meals:
- Personal transportation and transportation for special events and group trips;
- Assisted living services as outlined in Section 5 and nursing care services in the Community Health Center as outlined in Section 6; and
- Certain ancillary services and supplies (such therapies, as pharmacy, laboratory, therapeutic activities, rehabilitative treatments, medical equipment, medical medical supplies, treatment. physician services. and other miscellaneous services and supplies) as outlined in Paragraph 6.8.

### 3. TERMS OF RESIDENCY.

- 3.1 Use of the Residence. The Residence is for living only and will not be used for carrying on any business or profession, nor in any manner in violation of zoning restrictions. This Agreement is not a lease, and grants you only the right to live in the Residence, access to other facilities of the Community, and to available services and amenities, subject to the terms and conditions of this Agreement.
- 3.2 Duration of Your Right to Occupy the Residence. You may reside in your Residence for as long as you (or either of you in the case of Joint Residents) live unless you (both of you in the case of Joint

Residents) are not capable of occupancy as set forth in our residency policy, or this Agreement is canceled by you or by us. If, in the opinion of your attending physician or the Medical Director, your physical or mental health requires that you need assisted living services or nursing care services, you will be requested to relocate to an assisted living apartment or suite or to the Community Health Center or a Comparable Facility for Health Center Level Services (see definitions in Paragraphs 6.1 and 6.2).

### 3.3 Occupants of the Residence.

Except as hereinafter provided, no person other than you (both of you in the case of Joint Residents) may occupy the Residence. In the event that a second person who is not a party to this Agreement is accepted for residency in the Residence after the date we sign this Agreement (said acceptance to be in accordance with our current residency policy), an Entrance Fee in an amount to be determined by us (which will be no more than one-half of the then-current Entrance Fee for the Residence) shall be paid upon residency, and each month thereafter, the then-current Second Person Monthly Fee shall be paid as part of the Monthly Fee. If such second person does not meet the requirements for residency, such second person will not be permitted to occupy the Residence for more than thirty (30) days, except with our express written approval.

If the Resident marries a person who is also a resident of the Community, and should they decide to occupy one residence as Joint Residents, they must declare which residence will be occupied and which residence will be released. The refund due for the released residence, if any, will be provided as described in Paragraph 11.5 of this Agreement.

**3.4 Guests.** Guests are welcome to stay in your Residence for short stays not to exceed ten (10) consecutive days. Such

stay shall not, in the opinion of the Executive Director, adversely affect the operation of the Community or be inconsistent with the welfare of our residents.

- 3.5 Release. We are not responsible for theft, loss of or damage to your personal property, unless such theft, loss or damage is caused by our negligence or the negligence of our agents or employees, and you hereby release us from such liability.
- **3.6 Insurance.** Our insurance does not cover your personal property or your liability. You are required at your own expense to carry personal property insurance and liability insurance. If requested by us, you agree to provide us with proof of such insurance coverage.
- 3.7 Removal and Storage of Resident's Personal Property. Your personal property must be removed from the Residence and from any storage unit as follows:
  - **3.7.1** Within thirty (30)days following the date of your death (if Joint Residents, the date of death of the surviving Resident). If your personal property is not removed from the Residence and from any storage unit within such thirty (30) days, we will continue to charge your estate the Monthly Fee as outlined in Paragraph 1.5.1 above, or we may remove and store such personal property at the expense and risk of your estate. Your Entrance Fee will continue to amortize, if applicable, until the Residence and any storage unit is completely vacated. We will only allow the executor(s) named in your Will to remove or dispose of your personal property in your living accommoda-

tion and any related storage unit at the Community. Members of your family or those to whom you have granted power of attorney will not be allowed access to your personal property after your death, unless they are the executor(s) named in your Will.

- **3.7.2** Within thirty (30) days following the date notice is delivered to you of your permanent relocation to assisted living, to the Community Health Center or a Comparable Facility for Health Center Level Services (see definitions in Paragraphs 6.1 and 6.2), or to another care facility licensed to provide the appropriate care you need. If your personal property is not removed from the Residence and from any storage unit within such thirty (30) days, we will continue to charge you the Monthly Fee as outlined in Paragraph 1.5.2 above, or we may remove and store such personal property at your expense and risk.
- **3.7.3** At the end of the cancellation period outlined Section 9 or 10. If your personal property is not removed from the Residence and from any storage unit by the end of the cancellation period, we will continue to charge you the outlined Monthly Fee as Paragraph 1.5.3 above, or we may remove and store such personal property at your expense and risk. Your Entrance Fee will continue to amortize, if applicable, until the Residence and any storage unit is completely vacated.
- **3.8 Furnishings.** Furnishings within the Residence will not be provided by us except as stated in Paragraph 2.1.

Furnishings provided by you shall not be such as to interfere with your health, safety or general welfare, or that of other residents or others.

- 3.9 **Emergency** Entry and **Relocation.** We may enter your Residence should it be necessary in an emergency to protect your health or safety or the health or safety of other residents. If relocation is recommended by the Medical Director or your attending physician, we will request that you relocate to another residence within the Community, to the Community Health Center or a Comparable Facility (as defined in Paragraph 6.2), or to a hospital or other care facility for the protection of your health or safety or for the health or safety of the other residents of the Community.
- 3.10 Alterations by You. You may not undertake any alterations to your Residence without our prior written approval. Said alterations will be set forth in a separate addendum to this Agreement, signed by you and us.
- 3.11 Condition of Residence. Upon vacating the Residence, you agree to leave it in good and clean condition. You shall be liable to us for any charges, which we may incur to restore your Residence to good and clean condition, except for normal wear and tear.
- **3.12 Rights of Second Single Resident.** When two Joint Residents reside in a single Residence under this Agreement, upon the death or permanent relocation of one Resident to a different level of care at the Community, or other inability of that Resident to continue residing in the Residence, the remaining Resident may continue to reside in the Residence under the terms of this Agreement and shall pay the Monthly Fee.

- 3.13 Smoke-Free Community. The Community is a smoke-free community pursuant to its Smoke-Free Campus Policy (a copy of which is available upon request), wherein the campus and buildings have been designated as "smoke free". Smoking (including E-Cigarettes) is not allowed by residents, guests, and business invitees on the campus (inside or outside), except in a designated outside area. No smoking areas include, but are not limited to, the residences, hallways, dining rooms, public restrooms, lounge areas, reception areas, waiting rooms, courtyards, entrances, walking paths, driveways, and any other common areas. Smoking is only permitted at the designated outdoor area. Violation of the Smoke-Free Campus Policy can result in our cancellation of this Agreement for just cause as outlined in Paragraph 9.1 hereof.
- 3.14 Firearms Policy. The Community has adopted a policy governing the possession of firearms at the Community. Firearms need to be registered with the Community and properly secured. In the event that you are unable to safely maintain a firearm, we will contact your designated power of attorney, legal representative or family member to remove any firearms from your Residence.
- 4. FREE DAYS OF ASSISTED LIVING OR NURSING CARE. You are eligible to receive a total of six (6) days each year of either assisted living care in an assisted living apartment or suite or nursing care in the Community Health Center while you are a resident of your Residence. In the case of Joint Residents, each of you will receive six (6) days, but the days cannot be combined and used by only one of you. Such six (6) days renews on an annual basis and does not accumulate. Once you are permanently relocated to assisted living, the Community Health Center or Comparable Facility, you no longer qualify for the six (6) free days of assisted living or nursing care

and will be required to pay the per diem charge for such care. [NOTE: The six (6) days of care is a combined annual total for assisted living care and nursing care at the Community.]

### 5. ASSISTED LIVING SERVICES.

- 5.1 of Description **Assisted Living Services.** We offer assisted living services in the apartments and suites of the Community. Assisted living services include assistance with the activities of daily living such as ambulation, bathing, dressing, eating, personal hygiene, toileting, and the supervision or administration You will be given priority medications. over non-residents for admission to assisted living.
- 5.2 **Transfer to Assisted Living** Care. In the event your physical or mental health is determined by us to be appropriate for assisted living care, you agree to relocate to an assisted living apartment or suite at the Community. Such a determination will be made by us after a review by the Director of Nursing, the Medical Director and the Executive Director in consultation with your attending physician, your personal representative, and you to the extent possible.
- 5.3 Temporary Relocation to Assisted Living. In the event you require temporary assisted living care (beyond the six (6) days of care as outlined in Section 4, if applicable), you will pay the then-current monthly fee applicable to assisted living, as well as the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above.
- **5.4 Permanent Relocation to Assisted Living Care.** In the event you require permanent assisted living care (beyond the six (6) days of care as outlined in Section 4, if applicable), you will pay to us the then-current monthly fee applicable to

assisted living. You will be required to release your Residence to us, and remove all of your personal property from the Residence and from any storage unit as outlined in Paragraph 3.7.2. Once the Residence is released, we shall have the right to reassign the Residence for occupancy by others except as provided in Paragraph 3.12. Release of the Residence due to your permanent relocation to assisted living care does not qualify you for a refund of the Entrance Fee, unless this Agreement is canceled. Subject to the terms and conditions of this Agreement, you shall continue to pay the Monthly Fee for the Residence in accordance with Paragraph 1.5.2 above.

subsequently determine, in consultation with your attending physician, your personal representative and you to the extent possible, that you no longer need assisted living care and you can resume occupancy in a residence equivalent to the residence you previously occupied, you shall have the right to relocate to such equivalent residence as soon as one is available. Upon your relocation to an equivalent residence, you agree to pay the then-current Monthly Fee for that residence.

### 5.6 Alternate Accommodations.

In the event that the assisted living apartments and suites at the Community are fully occupied when you are determined to need assisted living care, you agree to relocate to another assisted living facility to receive assisted living care at your own expense. We will not be responsible for the charges associated with the alternate assisted living facility. You shall continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above.

**5.7 Transfer to Another Level of Care.** If we determine after consultation with your attending physician, your personal

representative and you to the extent possible, that you need care beyond assisted living, you agree to transfer to the Community Health Center, a Comparable Facility (as defined in Paragraph 6.2), or to another care facility licensed to provide the appropriate care you need. Subject to the terms and conditions of this Agreement, you shall continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above.

- **5.8 Long-Term** Care Insurance. We will use reasonable efforts to assist you in working with your long-term care insurance provider to obtain the benefits to which you may be entitled.
- **5.9 Assisted Living Residency Agreement.** If you require assisted living care at the Community, you agree to enter into a separate Assisted Living Residency Agreement to be signed by you and us.

# 6. THE COMMUNITY HEALTH CENTER.

- 6.1 Description. The Community Health Center is the portion of the Community which is licensed to provide two levels of care: intermediate nursing care and skilled nursing care (collectively "Health Center Level Services"). The Community Health Center is staffed by licensed nursing personnel 24 hours a day.
- You will be given priority over non-residents for admission to the Community Health Center. In the event the Community Health Center is fully occupied when you are determined to need such care, you agree to relocate to an alternate health care facility that provides services similar to the Community Health Center or to another care facility licensed to provide the appropriate care you need (a "Comparable Facility") until an appropriate space becomes available

for you at the Community. We will not be responsible for the charges associated with the Comparable Facility. Upon your relocation to a Comparable Facility, you shall continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above.

- 6.3 Transfer to Health Center Level Services. In the event your physical or mental health is determined by us to be appropriate for Health Center Level Services, you agree to relocate to the Community Health Center or a Comparable Facility. Such a determination will be made by us after a review by the Director of Nursing, the Medical Director and the Executive Director in consultation with your attending physician, your personal representative, and you to the extent possible.
- 6.4 Temporary Relocation to the Community Health Center. In the event you require temporary care in the Community Health Center (beyond the six (6) days of care as outlined in Section 4, if applicable), you will pay the per diem charge applicable to the level of care needed by you, as well as the charges for physician services and any additional health services as outlined in Paragraph 6.8. In addition, you will continue to pay the Monthly Fee for Residence accordance in Paragraph 1.5.2 above.
- Health Center Level Services. In the event you require permanent care in the Community Health Center (beyond the six (6) days of care as outlined in Section 4, if applicable), you will pay the per diem charge applicable to the level of care needed by you, as well as the charges for physician services and any additional health services as outlined in Paragraph 6.8. If you are determined appropriate for Health Center Level Services, and are permanently relocated to the Community Health Center

or a Comparable Facility, you will be required to release your Residence to us, and remove all of your personal property from the Residence and from any storage unit as outlined in Paragraph 3.7.2. We shall have the right to reassign the Residence for occupancy by others except as provided in Paragraph 3.12. Release of the Residence due to your permanent relocation to the Community Health Center or to a Comparable Facility does not qualify you for a refund of the Entrance Fee, unless this Agreement is canceled. You will continue to pay the Monthly Fee in accordance with Paragraph 1.5.2 above.

- 6.6 Relocation within the Community Health Center. We reserve the right to relocate you to a different level of care within the Community Health Center if you require such care. Such relocation will be made after a review by the Director of Nursing, the Medical Director and the Executive Director in consultation with your attending physician, personal your representative, and you to the extent possible.
- 6.7 Return to Residence. If we subsequently determine, in consultation with your attending physician, your personal representative and you to the extent possible, that you can resume occupancy in a residence equivalent to the residence you previously occupied, you shall have the right to relocate to such equivalent residence as soon as one is available. Upon reoccupying a residence, your Monthly Fee will be based on the then-current Monthly Fee for that residence.
- 6.8 Medical Director,
  Attending Physician, and Additional
  Health Services. We have designated a
  licensed physician to serve as Medical
  Director of the Community Health Center.
  You are required to have a local attending
  physician. You may engage the services of

the Medical Director at your expense. If your personal physician will be providing you with services in the Community Health Center, he/she may do so upon providing us with his/her credentials and with proof of liability insurance, and he/she agrees to abide by our policies and procedures. We will not be responsible for the charges for medical treatment or services by the Medical Director or your attending physician, nor will we be responsible for the charges for medication, prescribed therapy, nursing supplies, and other medical and miscellaneous supplies and services associated with medical treatment.

6.9 Advanced **Payment** for Medical Treatment. In the event we incur or advance payments for your medical treatment or for medication, prescribed therapy, nursing supplies, and other medical and miscellaneous supplies and services associated with medical treatment (even in the event such medical care is given at the direction of your attending physician or the without your prior Medical Director approval), you shall promptly reimburse us for such payments. Upon cancellation of this Agreement for any reason, any amounts due to us under this Paragraph 6.9 shall be offset against any refund of the Entrance Fee.

**6.10 Long-Term** Care Insurance. We will use reasonable efforts to assist you in working with your long-term care insurance provider to obtain the benefits to which you may be entitled.

6.11 Medicare and Health Insurance. The Community Health Center is Medicare-certified. When eligible, you are required to maintain Medicare Part A, Medicare Part B, and one supplemental health insurance policy or equivalent insurance coverage acceptable to us to assure your ability to fully cover a Medicare-qualified stay in the Community

Health Center or a Comparable Facility. You shall furnish to us such evidence of coverage as we may from time to time request. Such supplemental insurance should Medicare cover co-insurance Should your supplemental deductibles. health insurance or equivalent coverage not fully cover a Medicare-qualified stay in the Community Health Center or a Comparable Facility, or should you fail to purchase supplemental health insurance or equivalent coverage to fully cover a Medicare-qualified stay in the Community Health Center or a Comparable Facility, you shall financially responsible for paying deductibles, co-insurance amounts, and any other charges for each Medicare-qualified admission and stay in the Community Health Center or a Comparable Facility. If you are eligible to receive the six (6) free days of care in the Community Health Center as provided in Section 4 and your stay in the Community Health Center is a Medicare-qualified stay, such six (6) days will be applied after the expiration of your Medicare-qualified stay providing you have Medicare Part A. Medicare Part B and acceptable supplemental health insurance or equivalent insurance coverage.

If you are not eligible for Medicare, you shall maintain health insurance coverage acceptable to us and shall furnish us with evidence of such coverage upon our request. Should your health insurance not fully cover your stay in the Community Health Center or a Comparable Facility, you shall be financially responsible for paying deductibles, co-insurance amounts, and any other charges for each admission and stay in the Community Health Center or a Comparable Facility.

If failure to maintain Medicare Part A, Medicare Part B, supplemental health insurance or other health insurance coverage causes depletion of your resources and impairs your ability to meet your financial

obligations, we need not defer your financial obligations to us as outlined in Paragraph 8.1, and we retain the right to cancel the Residency Agreement as provided in Section 10.

6.12 Managed Care. If you have chosen to participate in a managed care program as an alternative to Medicare Part A, Medicare Part B, and supplemental insurance coverage, the terms of this Agreement governing nursing care will include the following provisions:

**6.12.1 Participating** Provider. If the Community Health Center is a participating provider with your managed care program and your stay is a Medicare-qualified stay, the Community agrees to be reimbursed at the rate negotiated with your managed care program. Such a managed care stay in the Community Health Center will not reduce the number of days of care you are eligible to receive without additional charge pursuant to Section 4, as applicable. You will continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above, as well as any charges for physician services and any additional health services as outlined in Paragraph 6.8.

6.12.2 Not a Participating **Provider.** If the Community Health Center approved is not an participating provider with your managed care program and you receive health choose to care services at a managed care participating provider, then you agree that you must relocate for as long as necessary for those services to be provided, and be responsible for all charges for health care services. In addition, while receiving health care services at the managed care participating provider, you will continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above. Such a stay at a managed care participating provider will not reduce the number of days of care you are eligible to receive without additional charge pursuant to Section 4, as applicable.

**6.12.3** Negotiated Managed If the Community Care Rate. Health Center is not a participating provider in your managed care program and your stay is a Medicarequalified stay, we will attempt to negotiate a reimbursement rate with your managed care program. If we are able to negotiate an acceptable rate, we agree to accept as full payment the rate provided by your managed care program. Such a managed care stay in the Community Health Center will not reduce the number of days of care you are eligible to receive without additional charge pursuant to Section 4, as applicable. You will continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above, as well as any charges for physician services and any additional health services outlined in as Paragraph 6.8.

6.12.4 No Negotiated Managed Care Rate. If the Community Health Center is not a participating provider in your managed care program and a negotiated rate is not agreed upon and you would still like to receive care in the Community Health Center during a Medicarequalified stay, then each day of your stay in the Community Health Center will reduce by one day the number of days of care you are eligible to

receive without additional charge pursuant to Section 4, as applicable. During any such Medicare-qualified stay in the Community Health Center, you agree that you will continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above and any charges for physician services and any additional health services as outlined in Paragraph 6.8. If at any time during any such Medicarequalified stay in the Community Health Center you are no longer eligible to receive any of the days of care provided for in Section 4, then you agree to pay the per diem charge for your care in the Community Health Center, the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above,, and any additional health services as outlined in Paragraph 6.8.

6.12.5 Post Medicare-Qualified Stay. At the conclusion of each such Medicare-qualified stay, you will be entitled to care in the Community Health Center in accordance with the terms of this Agreement other than as provided in this Paragraph 6.12.

Other Care Facility. If we determine after consultation with your attending physician, your personal representative and you to the extent possible, that you need care beyond that which the Community Health Center is licensed to provide, you will be transferred to a hospital or other care facility. Our staff will not accompany you to the hospital or other facility. We shall not be responsible for any charges associated with the transfer and health care expenses or charges incurred by you after such a transfer. You shall continue to pay the Monthly Fee for your

Residence in accordance with Paragraph 1.5 above.

- **6.14 Community Health Center Admission Agreement.** If you require care in the Community Health Center, you agree to enter into a separate admission agreement to be signed by you and us.
- 6.15 Under Age 62. If you are under the age of 62 when you occupy your Residence under this Agreement, you are not eligible to receive the six (6) days of care as outlined in Section 4 until you attain the age of 62. During this time, you will be entitled to receive such care at the thencurrent charge being charged to nonresidents until age 62.

### 7. REPRESENTATIONS.

- 7.1 Our Representations. We represent and warrant that we are a nonprofit corporation. We are exempt from payment of Federal income tax under Section 501(c)(3) of the Internal Revenue Code of 1986, as amended. We are affiliated with the North Carolina Conference of The United Methodist Church of the Southeastern Jurisdiction. The North Carolina Conference of The United Methodist Church of the Southeastern Jurisdiction is not responsible for our financial or contractual obligations.
- 7.2 Your Representations. You represent and warrant that the representations made in the application for residency, your personal health history, and the confidential financial statement are true and correct and may be relied upon by us as a basis for your acceptance for residency at the Community. You also represent and warrant that you have not made any gift of your property in contemplation of the execution of this Agreement.

### 8. PROMISES.

- 8.1 **Our Promises.** It is and shall be our declared policy to operate as a nonprofit organization. We will not cancel this Agreement without just cause as specified in Section 10. Further, we shall not cancel this Agreement solely by reason of your financial inability to pay the full Monthly Fee for your Residence, the monthly fee for assisted living care or the per diem charge for care in the Community Health Center, provided you have met all "spend-down" provisions of eligibility for the Medicaid program and any public assistance funds. This provision shall not apply if you have impaired your ability to meet your financial obligations hereunder by transfer of assets other than to meet ordinary and customary living expenses or by not maintaining Medicare Part A, Medicare Part B, supplemental insurance, or other health insurance after assuming occupancy. You shall be permitted to remain at the Community for a reduced fee based on your ability to pay for as long as you establish facts to justify deferment of such charges and when deferment of such charges can, in our sole discretion, be granted without impairing our ability to operate the Community on a sound financial basis for the benefit of all residents.
- 8.2 Your Promises. You agree to comply with all policies and procedures of the Community as now existing or as hereafter amended; to pay the Entrance Fee, Monthly Fee, and any other charges as provided in this Agreement; to not impair your ability to meet the financial obligations under this Agreement by transferring assets, other than to meet ordinary and customary living expenses, or by not maintaining Medicare Part A, Medicare Part B, supplemental insurance or other health insurance, without our consent; to apply for public assistance funds and/or Medicaid if you should need financial assistance as

outlined in Paragraph 8.1 above while a resident in assisted living or the Community Health Center; and to abide by all other terms of this Agreement.

# 9. CANCELLATION BY RESIDENT.

9.1 Right of Rescission. Within thirty (30) days following the later of the execution of this Agreement by you or the receipt of a Disclosure Statement from us, you may rescind this Agreement by giving us written notice. You shall not be required to move into the Residence prior to the expiration of the thirty (30) day rescission period. However, if you occupy the Residence during the rescission period and then rescind this Agreement, you will only be charged a Monthly Fee for the period of time that you actually occupied the Residence. Refund of the amount of the Entrance Fee paid shall be as outlined in Paragraph 11.2.

9.2 Cancellation **Prior** to Occupancy. You mav cancel this Agreement for any reason at any time before you move into the Community by giving us written notice signed by you (both of you in the case of Joint Residents). Refund of the amount of the Entrance Fee paid shall be as outlined in Paragraph 11.3 or 11.4. If you die prior to occupying the Residence or if, on account of illness, injury or incapacity, you are precluded from occupying the Residence under the terms of this Agreement, this Agreement will automatically cancel upon our receipt of notice of your death, illness, injury or incapacity. If you elect to cancel this Agreement because of a substantial change in your physical, mental or financial condition prior to occupancy, then this Agreement will cancel upon written notice from you. Refund of the Entrance Fee shall be as outlined in Paragraph 11.3.

9.3 Cancellation After Occupancy. You may cancel this Agreement for any reason after moving into the Community by giving us thirty (30) days' prior written notice of cancellation, which shall be effective and irrevocable upon delivery. Cancellation shall occur thirty (30) days after written notice is delivered, and you must remove your personal property from the Residence and from any storage unit at the end of the thirty (30) day notice period as outlined in Paragraph 3.7.3. You are obligated to pay the Monthly Fee during the thirty (30) days, and thereafter if the Residence has not been released to us in accordance with Paragraph 1.5.3 above. Refund of the Entrance Fee shall be as outlined in Paragraph 11.5.

9.4 Cancellation Due to Death After Occupancy. This Agreement will automatically cancel upon your death (the death of the surviving Resident in the case of Joint Residents). Your estate must remove your personal property from the Residence and from any storage unit within thirty (30) days after your death as outlined in Paragraph 3.7.1. Your estate will be obligated to pay the Monthly Fee as outlined in Paragraph 1.5.1 above. Refund of the Entrance Fee shall be as outlined in Paragraph 11.5.

### 10. CANCELLATION BY UMRH.

We may, upon notice and opportunity to cure as hereinafter provided, cancel this Agreement for just cause. Just cause shall include the occurrence of any of the following events (hereinafter referred to as a "Default"):

### 10.1.1 Noncompliance.

You do not comply with the terms of this Agreement or the published operating procedures, covenants, rules, regulations, and policies now existing or later amended by us.

### 10.1.2 Misrepresentation.

You misrepresent yourself or fail to disclose information during the residency process.

**10.1.3 Nonpayment.** You fail to pay any charges to us, subject to the provisions of Paragraph 8.1, within forty-five (45) days of the date when such charges are due.

10.1.4 Threat to Health or Safety. Your health status or behavior constitutes a substantial threat to the health, safety or peace of yourself, other residents, or others including your refusal to consent to relocation, or behavior that would result in physical damage to the property of the Community or others.

10.1.5 Change in Condition. There is a major change in your physical or mental condition and your condition cannot be cared for in the Community Health Center within the limits of our license.

10.2 Default Notice. Prior to cancellation for any Default described in Paragraph 10.1.1, 10.1.2 or 10.1.3 above, we shall give you notice in writing of such Default, and you shall have at least thirty (30) days thereafter within which to correct such Default. No Default shall eliminate your obligation to pay the Monthly Fee. If you correct such Default within such time, this Agreement shall not be canceled. If you fail to correct such Default within such time, this Agreement shall cancel at the expiration of such thirty (30) days.

In the event of the occurrence of a Default described in Paragraph 10.1.4 or 10.1.5 above, if we or the Medical Director

determines that either the giving of notice of Default or the lapse of time as above provided might be detrimental to you or others, then such notice and/or waiting period prior to cancellation shall not be required. Also, in the event of the occurrence of a Default described in Paragraph 10.1.4 or 10.1.5, we are expressly authorized by you to transfer you to an appropriate hospital or other facility, and we will promptly notify your personal representative or attending physician.

### 11. REFUND OF ENTRANCE FEE.

do not accept you for residency at the Community, the full amount of the Entrance Fee you have paid will be promptly refunded to you, without interest.

11.2 Right of Rescission. If you rescind this Agreement as provided in Paragraph 9.1, you shall receive a full refund of the portion of the Entrance Fee paid by you, without interest, within sixty (60) days of our receipt of the written notice of rescission.

11.3 Cancellation **Prior** to Occupancy Due to Death, Illness, Injury, or Incapacity. If, prior to occupancy and after your right of rescission period has expired, you die or you cancel this Agreement because of illness, injury or incapacity, you or your estate will receive a refund in full of the portion of the Entrance Fee you have paid, without interest, less any costs specifically incurred by us at your request and set forth in writing in a separate addendum to this Agreement, signed by you and us. Said refund shall be paid within sixty (60) days following (i) the date of automatic cancellation of this Agreement; or (ii) the date of our receipt of your written notice of cancellation.

11.4 Cancellation Prior Occupancy for Other Reasons. If you cancel this Agreement for reasons other than those stated in Paragraph 11.2 or 11.3 above, vou shall receive a refund of the Entrance Fee paid, less a non-refundable portion of the Entrance Fee equal to Two Thousand Dollars (\$2,000) and less any costs specifically incurred by us at your request and set forth in writing in a separate addendum to this Agreement, signed by you and us. Said refund shall be paid within sixty (60) days after our receipt of the written notice of cancellation.

11.5 Cancellation After Occupancy. In the event you or we cancel this Agreement after occupancy or in the event of your death (the death of the survivor in the case of Joint Residents), you or your estate will be reimbursed the amount of the Entrance Fee previously paid by you, less two percent (2%) for each month of residency or portion thereof, for up to twenty-five (25) months. Subject to our offset rights outlined in Paragraph 11.6, the refund of the Entrance Fee will not be less than fifty percent (50%). Said refund will be paid, without interest, at such time as your Residence has been reserved by a new resident and our receipt of the full amount of the Entrance Fee paid by such new resident or within two (2) years from the date of cancellation, whichever occurs first.

11.6 Offset Against Entrance Fee Refund. In the event of cancellation of this Agreement as described in Paragraph 11.5 above, we will offset against any Entrance Fee refund due to you or your estate the following:

11.6.1 The amount of any unpaid Monthly Fees, pro-rated Monthly Fees for the period of time the Residence was occupied (which shall include the period of time until you or your personal representative

removes all of your personal property from the Residence and from any storage unit) after cancellation of this Agreement, any Extra Charges or other charges deferred by us on your behalf under Paragraph 8.1; and

11.6.2 Any health care expenses incurred on your behalf and other amounts payable to us, which remain unreimbursed; and

11.6.3 Any charges incurred to restore the Residence to good condition, normal wear and tear excepted, as outlined in Paragraph 3.11 and

as a result of options and custom features added to the Residence at your request as outlined in Exhibit A or in a separate addendum to this Agreement.

### 12. MISCELLANEOUS.

12.1 Nature of Rights. You understand and agree that (i) this Agreement or your rights (including the use of the Residence) under it may not be assigned, and no rights or benefits under this Agreement shall inure to the benefit of your heirs, legatees, assignees, or representatives, except as to receipt of the amounts described in Section 11; (ii) this Agreement and your contractual right to occupy the Community will exist and continue to exist during your lifetime unless canceled as provided herein; (iii) this Agreement grants you the right to occupy and use space in the Community but does not give you exclusive possession of the Residence against us, and you will not be entitled to any rights of specific performance but will be limited to such remedies as set forth herein and as provided by continuing care law; (iv) this Agreement is not a lease or easement and does not transfer or grant you any interest in real property owned by us; and (v) this Agreement grants to us complete decision-making authority regarding the management and operation of the Community.

- **12.2 Release.** We are not responsible for theft, loss of or damage to your personal property, unless such theft, loss or damage is caused by our negligence or the negligence of our agents or employees, and you hereby release us from any such liability. You may want to obtain insurance, at your own expense, to protect against such losses.
- 12.3 Amendment. This Agreement may be amended by agreement of the parties to this Agreement. No amendment of this Agreement shall be valid unless in writing and signed by you and us.
- 12.4 Law Changes. This Agreement may be modified by us at any time in order to comply with applicable laws or regulations. Further, we may change any part of the Community, including the Residence, to meet the requirements of any applicable law or regulation.
- 12.5 Entire Agreement. This Agreement and any addenda or amendments thereto contain our entire understanding with respect to your residency at the Community.
- shall receive a monthly statement. You shall receive a monthly statement from us showing the total amount of fees and other charges owed by you, which shall be paid upon receipt and by no later than the fifteenth (15<sup>th</sup>) day of each month.
- 12.7 Responsible Party for Business and Financial Decision Making. Prior to assuming residency at the

Community, you agree to execute and deliver to us a Durable Power of Attorney, trust documents, or other documentation naming a responsible party for business and financial decision-making. These documents should be drafted to remain effective notwithstanding your incompetence or disability and shall be in a form acceptable to us. You agree to keep such documents in effect as long as this Agreement is in effect. The person(s) named as your responsible party shall not be a person(s) employed by us or any other entity engaged in the management of the Community.

- 12.8 Disposition of Furniture, Possessions, and Property. You agree to make provision by Will or otherwise for the disposition of all of your furniture, property, and possessions located on the premises of the Community within sixty (60) days after the date of residency.
- 12.9 Nonwaiver. If we fail to insist in any instance upon performance of any of the terms, promises, or conditions of this Agreement, it shall not be construed as a waiver or relinquishment of the future performance of any such terms, promises, or conditions, but your obligation with respect to such future performances shall continue in full force and effect.
- 12.10 Notices. Any notice required to be given to us under this Agreement shall be in writing and sent certified mail, return receipt requested, with all postage and charges prepaid, or hand-delivered to the Executive Director of the Community at 1000 Wesley Pines Road, Lumberton, North Carolina 28358. Such notices shall be dated and signed.

Any notice required to be given to you shall be delivered to you at the Community or at such other place as you shall designate to us in writing and sent by certified mail or hand delivered. All notices mailed in accordance with this Paragraph shall be deemed to be given when mailed whether or not they are actually received.

12.11 Indemnity. We will not be liable for and you agree to indemnify, defend and hold us harmless from claims, damages and expenses, including attorneys' fees and court costs, resulting from any injury or death to persons and any damages to property caused by, resulting from, attributable to or in any way connected with your negligent or intentional act or omission or that of your guests.

12.12 Severability. The invalidity of any restriction, condition or other provision of this Agreement, or any part of the same, shall not impair or affect in any way the validity or enforceability of the rest of this Agreement.

that all your rights under this Agreement will always be subordinate and junior to the lien of all mortgages or other documents creating liens encumbering the Community, which have been or will be executed by us. Upon request, you agree to execute, acknowledge and deliver to such lender(s) such further written evidence of such subordination as such lender(s) may reasonably require. Except to the extent of your obligation to pay the Monthly Fee and Second Person Monthly Fee, you shall not be liable for any such indebtedness.

12.14 Capacity. This Agreement has been executed on our behalf by our duly authorized agent, and no officer, director, agent or employee of ours shall have any personal liability hereunder to you under any circumstances. This Agreement will become effective upon acceptance and signature by us.

**12.15 Resident.** In the case of Joint Residents, the rights and obligations of

each are joint and several except as the context of this Agreement otherwise requires.

# **12.16 Reimbursement for Loss or Damage.** You or your responsible party, if applicable, agree to reimburse us for any loss or damage to the Community caused by your intentional, careless, or negligent acts or omissions or that of your guests.

You agree to reimburse us for any charges we incur to collect any unpaid amounts you or your estate owes to us under this Agreement.

### 12.18 Sale or Transfer of Interest.

We may sell or transfer our interest in the Community provided the buyer will agree to assume this Agreement and all other existing Residency Agreements. Upon the assumption of this Agreement by a buyer of the Community and its agreement to perform this Agreement and all other agreements, we will have no further obligation hereunder. Your signature hereto constitutes your consent and approval of any such future transaction.

12.19 Private Employee of Resident. If you need additional services, you can obtain these needed services from a employee, independent private an contractor, or through an agency (personal service provider). In such instances, we strongly advise you to obtain these needed services from a licensed and/or certified home health agency. In any event, you must comply with our policy regarding personal service providers, and ensure that your private employee, independent contractor, or person you employ through an agency complies with our policies and rules of conduct set forth in our policy. If you fail to follow or enforce the policies and rules of conduct set forth therein, then we may elect, at our sole option, to cancel this Agreement.

12.20 Tax Considerations. You should consult with your tax advisor regarding the tax considerations associated with this Agreement as more fully explained in our Disclosure Statement.

**12.21 Management.** We have engaged the services of Life Care Services LLC ("LCS") to manage the Community. We are not affiliated with LCS nor is LCS responsible for our contractual or financial obligations of the Community.

**12.22 Governing Law.** This Agreement will be governed, interpreted and construed according to the laws of the State of North Carolina.

12.23 Survival of Representations and Obligations. Your representations and obligations under this Agreement, including but not limited to, your obligation to pay all sums owed by you to us, and your agreement to indemnify us as set forth in Paragraph 12.11, and our representations and obligations under this Agreement, will survive any cancellation of your residency in the Community, regardless of the reason for such cancellation and regardless of whether it is initiated by you or by us.

# 13. MEDIATION AND ARBITRATION.

dispute, claim or controversy of any kind arises between the parties – except for those disputes, claims or controversies arising under Paragraph 13.3 below – that cannot be resolved by mutual agreement, the parties agree to submit such dispute, claim or controversy to a neutral mediator for possible resolution. The parties will jointly agree on a neutral mediator. Each party shall submit all evidence or information in writing to the mediator in support of its

contentions or allegations and any defense either party may have with respect to the dispute, claim or controversy. Each party shall have the right to a hearing before the and to personally present mediator information pertinent to such dispute, claim or controversy. The mediator shall assist each party, in an unbiased manner, in reaching an amicable agreement regarding the dispute, claim or controversy. If an amicable agreement is not reached, or if either party fails or refuses to negotiate or mediate in good faith to resolve the matter, or if a neutral mediator cannot be agreed upon between the parties, then the parties agree to submit such dispute, claim or controversy to an arbitration process as outlined below.

13.2 **Arbitration.** In the event a dispute, claim or controversy of any kind arising out of or relating to this Agreement - except for those disputes, claims or controversies arising under Paragraph 13.3 below – cannot be resolved through mediation as described in Paragraph 13.1 above, the parties agree that said dispute, claim, or controversy will be submitted to and determined by arbitration in Robeson County, North Carolina in accordance with the Federal Arbitration Act. You and we will jointly agree on an arbitrator and the arbitrator will be selected according to the procedure set forth in state law, if applicable. In reaching a decision, the arbitrator shall prepare findings of fact and conclusions of law. Any direct arbitration costs incurred by you will be borne by you. Costs of arbitration, including our legal costs and attorneys' fees, arbitrators' fees, and similar costs, will be borne by all residents of the Community provided that the arbitrator may choose to award the costs of arbitration against us if the arbitrator determines that the proposed resolution urged by us was not reasonable. If the issue affects more than one (1) resident, we may elect to join all affected residents into a single arbitration proceeding, and you hereby consent to such joinder.

You may withdraw your agreement to arbitrate within thirty (30) days after signing this Agreement by giving written notice of your withdrawal to us. This arbitration clause binds all parties to this Agreement and their spouses, heirs, representatives, executors, administrators, successors, and assigns, as applicable. After cancellation of this Agreement, this arbitration clause shall remain in effect for the resolution of all claims and disputes that are unresolved as of that date.

13.3 Voluntary Arbitration of Negligent Health Care Claims. For all claims for damages in personal injury or wrongful death actions, based on alleged negligence in the provision of health care, the parties may voluntarily elect to submit to arbitration pursuant to the procedures set forth in Article 1H of Chapter 90 of the North Carolina General Statutes. N.C.G.S. §90-21.60(b) prohibits any contract from requiring prior agreement of the parties to arbitrate negligent health care claims. Thus, Paragraphs 13.1 and 13.2 do not apply to personal injury or wrongful death actions based on alleged negligence in the provision of health care. If the parties agree to arbitrate such actions, said arbitration will be governed in accordance with N.C.G.S. §90-21.60, et seq.

EQUAL HOUSING OPPORTUNITY 02/06/2018

WP 50% Return of Capital Residency Agreement (2018-02-06) CLEAN.docx

Attachment: Exhibit A

### **Exhibit A**

Options and Custom Features Added at Resident's Request:	Amount
	\$
	\$
	\$
	\$
	\$
	\$
Total	\$

Initials	
Community	Resident
	Resident

WBD(US) 41242208v3



## 1000 Wesley Pines Road Lumberton, North Carolina 28358 (910) 738-9691 www.wesleypines.org

# Standard Residency Agreement



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Exhibit A – Options and Custom Features Added at Resident's Request

### **GLOSSARY**

The following terms are described as used in the accompanying Residency Agreement. Reference to the Residency Agreement and the context in which the terms are used is recommended to provide a fuller understanding of each of the terms:

- "Agreement" means the Residency Agreement, entered into between the Resident and The United Methodist Retirement Homes, Incorporated, which outlines the contractual obligations of both parties.
- "Assisted Living" means assistance with the activities of daily living pursuant to Section 5 of this Agreement.
- "Community" means the continuing care retirement community known as "Wesley Pines," including all of the residences, common areas, and site amenities.
- "Entrance Fee" means payment that assures a resident a place at the Community for life as long as the resident complies with terms of this Agreement. At the time the resident makes application for residency at the Community, the resident will sign a Residency Agreement to reserve the residence selected and will pay an Entrance Fee deposit to the Community. The balance of the Entrance Fee will be paid upon the earlier of (i) occupancy or (ii) 90 days after the Residency Agreement is executed. Specific information is located in Paragraph 1.2 of this Agreement.
- "Extra Charges" means the additional fees required to be paid for the additional services and amenities requested by Resident, as set forth in Paragraph 2.2 of this Agreement.
- "Health Center" means the portion of the Community, which is licensed to provide two levels of care: intermediate nursing care and skilled nursing care, as described in Section 6 of the Agreement.

- "Monthly Fee" means that fee payable each month by the Resident as set forth in Paragraphs 1.3 and 1.4 of the Agreement, in consideration for the services and amenities provided to the residents of the Community described in Paragraph 2.1 of this Agreement. If there are Joint Residents under this Agreement, the Monthly Fee will include a "Second Person Monthly Fee."
- "Residence" means the cottage or villa at the Community identified in the introductory paragraph of the Agreement, in which the Resident has the right to live pursuant to this Agreement in exchange for paying the Entrance Fee and the Monthly Fee.
- "Resident" or "you" means the Resident(s) who sign this Agreement. Sometimes a second resident (if there are two of you) is referred to in this Agreement as the "Joint Resident." Further, both Residents may be referred to as "Joint Residents." Unless otherwise indicated, "you" refers to both of you if there are two of you.
- ''The Methodist United Retirement Homes, Incorporated" or "we" or "our" or "us" means the owner of the retirement community known as Wesley Pines, including all of the residences, common areas, and site amenities associated with The United Methodist these areas. Retirement Homes, Incorporated is a North Carolina non-profit corporation.



### Residency Agreement Standard

### INTRODUCTION

This Standard Residency Agreement ("Agreement") is entered into by The United Methodist Retirement Homes, Incorporated ("UMRH," "we," "us," or "our") and \_\_\_\_\_ (individually or collectively, "you," "your," or "Resident"). Wesley Pines is a continuing care retirement community located at 1000 Wesley Pines Road; Lumberton, NC 28358 (hereafter the "Community").

We will provide residential housing for seniors along with a wide array of personal services and amenities outlined in this Agreement. Subject to the conditions contained in this Agreement, we agree to make available to you the Residence described as follows:

Residence Number	
Residence Style	

You may select certain options and custom features in the Residence at an additional charge, which shall not be subject to any refund provision herein. Any such options and custom features selected and paid for by you will become our property. Such options and custom features must be approved by the Executive Director of the Community prior to adding them to the Residence. The Executive Director of the Community has consented to your request to add the options and custom features set forth on Exhibit A attached to this Agreement. You agree to pay the amount(s) set forth on Exhibit A to cover the charges for such items.

As a Resident of the Community, you are offered lifetime use of your Residence and lifetime access to assisted living services and to nursing care in the Community Health Center, subject to the terms and conditions of this Agreement.

To be accepted for residency, you must meet our residency criteria, which includes: having reached the age of 62 (or sharing your Residence with a Joint Resident who is 62 or older); financial guidelines; and the ability to live in a residence (with or without reasonable accommodation and/or reasonable modification) – all as outlined in our current residency policy.

The purpose of this Agreement is to set forth your rights and duties as a Resident of the Community and to delineate the services to be provided at the Community.

## 1. CHARGES FOR RESIDENCE AND PRIMARY SERVICES.

- **1.1 Application Fee.** Prior to or upon execution of this Agreement, you will pay to us a non-refundable Application Fee of \$\_\_\_\_\_. The Application Fee will be used by us to process your application for residency.
- 1.2 Entrance Fee. In order to reside at the Community for life, subject to this Agreement, and to receive the services and amenities described below, you agree to pay to us (in addition to the Monthly Fee described below) an Entrance Fee in the amount of \$\_\_\_\_\_ (includes first and second person, if applicable). The total amount of the Entrance Fee shall be payable as follows:
  - **1.2.1** Ten percent (10%) of the total Entrance Fee is \$\_\_\_\_\_, less any previously paid Future Resident Fee (\$\_\_\_\_\_), equals \$\_\_\_\_\_, which amount is due and payable upon your execution of this Agreement.
  - 1.2.2 The balance of \$\_\_\_\_ of the Entrance Fee shall be paid on the date of occupancy at the Community but in no event later than ninety (90) days after your execution of this Agreement.
- 1.3 Monthly Fee. You obligated to begin paying a Monthly Fee (or a pro rata portion thereof) on the date you assume occupancy at the Community or within ninety (90) days from the date this Agreement is executed by you, whichever is earlier. Thereafter, the Monthly Fee is due upon receipt of a statement from us and by no later than the fifteenth (15<sup>th</sup>) of each month. The Monthly Fee is initially set at a specific amount that can be increased as described in Paragraph 1.6 below. "Second Person Monthly Fee" shall become

part of the Monthly Fee and shall be paid if two persons are Joint Residents under this Agreement. If there are Joint Residents under this Agreement and one Joint Resident dies, the Second Person Monthly Fee shall cease and the remaining Resident shall continue to pay the Monthly Fee without the Second Person Monthly Fee component.

- 1.4 Initial Monthly Fee. The initial Monthly Fee payable by you is \$\_\_\_\_ per month and an additional \$\_\_\_ per month as a Second Person Monthly Fee component of the Monthly Fee if two persons reside as Joint Residents pursuant to this Agreement.
- **1.5 Continuance of Monthly Fee.** Payment of the Monthly Fee will continue as follows:
  - **1.5.1** In the event of your death (in the case of Joint Residents, the death of the surviving Resident), until your estate removes all of your personal property from the Residence and from any storage unit.
  - 1.5.2 In the event of your permanent relocation to assisted living, to the Community Health Center or Comparable Facility for Health Center Level Services (see definitions in Paragraphs 6.1 and 6.2), or to another care facility licensed to provide the appropriate care you need, until you or your personal representative removes all of your personal property from the Residence and from any storage unit.
  - 1.5.3 In the event of cancellation of this Agreement as outlined in Section 9 or 10, until expiration of the cancellation period and continues until you remove all of your personal property from the Residence and from any storage unit.

- 1.6 Increase in Monthly Fee. The Monthly Fee is paid to us to provide the services and amenities described in this Agreement and is intended to meet the expenses associated with the operation of the Community. We may increase the Monthly Fee (which includes the Second Person Monthly Fee where applicable) upon thirty (30) days' written notice if we, in our sole discretion, deem it necessary to meet the financial needs of the Community or to provide quality services to the Residents.
- 1.7 No Reduction in Monthly Fee Due to Absence. If you are absent from the Community, your Monthly Fee will not be reduced.
- 1.8 Reserve Funds. The amount of the Monthly Fee also is and will continue to be affected by our policy of maintaining reserve funds for the financial security of the Community.
- 1.9 Late Payment Charge. We will charge a late payment charge in the amount of twenty-five dollars (\$25.00) if the Monthly Fee or any Extra Charges are not paid by the fifteenth (15<sup>th</sup>) day of the month. Balances over thirty (30) days old will be assessed a one percent (1%) interest charge per month. If we hire a collection agency or attorney to collect the Monthly Fee and Extra Charges past due from you, you are to pay any and all costs of collection, including reasonable attorney's fees, costs, and expenses associated with such collection efforts.

# 2. DESCRIPTION OF PRIMARY AND SUPPLEMENTAL SERVICES.

2.1 Services Provided for the Monthly Fee. We will provide you, in consideration for the Monthly Fee referred to above, the following services and amenities at the Community:

- Three (3) different meal plans to choose from;
- Limited meal delivery service to be provided when approved by authorized staff;
- Consultation and preparation of routine special diets;
- Utilities, which include heating, air conditioning, electricity, water, sewer and trash removal;
- Building janitor and maintenance;
- Grounds keeping;
- Weekly housekeeping services;
- Washer and dryer provided in the cottages and villas; - laundry facilities also available;
- Planned activities (social, cultural, recreational, educational, and spiritual) for those who wish to participate;
- Services of a chaplain;
- Services of life enrichment director:
- Parking for residents and guests;
- Carpeting (except in kitchen and bath) unless some other floor surface has been installed;
- Kitchen facilities in each cottage and villa;
- Scheduled local transportation;
- Wireless emergency nurse call system;
- Smoke detectors;
- Scheduled security service during evening and early morning hours;
- Assistance with third-party health insurance billing; and
- Six (6) days each year of assisted living care in an assisted living apartment or suite or nursing care in the Community Health Center as outlined in Section 4.
- 2.2 Supplemental Services Provided for Extra Charge. Supplemental services, when available, will be provided at Extra Charge and are described below. A list of Extra Charges for these supplemental

services can be obtained from administration.

- Extra meals, depending on which meal plan a resident selects;
- Extended meal delivery service as approved by authorized staff;
- Preparation of special diets (beyond those which are routine), as prescribed by your attending physician;
- Guest accommodations, if available;
- Guest meals;
- Personal transportation and transportation for special events and group trips;
- Assisted living services as outlined in Section 5 and nursing care services in the Community Health Center as outlined in Section 6; and
- Certain ancillary services and supplies (such therapies, as pharmacy, laboratory, therapeutic activities, rehabilitative treatments, medical equipment, medical medical supplies, treatment. physician services. and other miscellaneous services and supplies) as outlined in Paragraph 6.8.

### 3. TERMS OF RESIDENCY.

- 3.1 Use of the Residence. The Residence is for living only and will not be used for carrying on any business or profession, nor in any manner in violation of zoning restrictions. This Agreement is not a lease, and grants you only the right to live in the Residence, access to other facilities of the Community, and to available services and amenities, subject to the terms and conditions of this Agreement.
- 3.2 Duration of Your Right to Occupy the Residence. You may reside in your Residence for as long as you (or either of you in the case of Joint Residents) live unless you (both of you in the case of Joint

Residents) are not capable of occupancy as set forth in our residency policy, or this Agreement is canceled by you or by us. If, in the opinion of your attending physician or the Medical Director, your physical or mental health requires that you need assisted living services or nursing care services, you will be requested to relocate to an assisted living apartment or suite or to the Community Health Center or a Comparable Facility for Health Center Level Services (see definitions in Paragraphs 6.1 and 6.2).

### 3.3 Occupants of the Residence.

Except as hereinafter provided, no person other than you (both of you in the case of Joint Residents) may occupy the Residence. In the event that a second person who is not a party to this Agreement is accepted for residency in the Residence after the date we sign this Agreement (said acceptance to be in accordance with our current residency policy), an Entrance Fee in an amount to be determined by us (which will be no more than one-half of the then-current Entrance Fee for the Residence) shall be paid upon residency, and each month thereafter, the then-current Second Person Monthly Fee shall be paid as part of the Monthly Fee. If such second person does not meet the requirements for residency, such second person will not be permitted to occupy the Residence for more than thirty (30) days, except with our express written approval.

If the Resident marries a person who is also a resident of the Community, and should they decide to occupy one residence as Joint Residents, they must declare which residence will be occupied and which residence will be released. The refund due for the released residence, if any, will be provided as described in Paragraph 11.5 of this Agreement.

**3.4 Guests.** Guests are welcome to stay in your Residence for short stays not to exceed ten (10) consecutive days. Such

stay shall not, in the opinion of the Executive Director, adversely affect the operation of the Community or be inconsistent with the welfare of our residents.

- **3.5 Release.** We are not responsible for theft, loss of or damage to your personal property, unless such theft, loss or damage is caused by our negligence or the negligence of our agents or employees, and you hereby release us from such liability.
- 3.6 Insurance. Our insurance does not cover your personal property or your liability. You are required at your own expense to carry personal property insurance and liability insurance. If requested by us, you agree to provide us with proof of such insurance coverage.
- 3.7 Removal and Storage of Resident's Personal Property. Your personal property must be removed from the Residence and from any storage unit as follows:
  - **3.7.1** Within thirty (30)days following the date of your death (if Joint Residents, the date of death of the surviving Resident). If your personal property is not removed from the Residence and from any storage unit within such thirty (30) days, we will continue to charge your estate the Monthly Fee as outlined in Paragraph 1.5.1 above, or we may remove and store such personal property at the expense and risk of your estate. Your Entrance Fee will continue to amortize, if applicable, until the Residence and any storage unit is completely vacated. We will only allow the executor(s) named in your Will to remove or dispose of your personal property in your living accommoda-

tion and any related storage unit at the Community. Members of your family or those to whom you have granted power of attorney will not be allowed access to your personal property after your death, unless they are the executor(s) named in your Will.

- **3.7.2** Within thirty (30) days following the date notice is delivered to you of your permanent relocation to assisted living, to the Community Health Center or a Comparable Facility for Health Center Level Services (see definitions in Paragraphs 6.1 and 6.2), or to another care facility licensed to provide the appropriate care you need. If your personal property is not removed from the Residence and from any storage unit within such thirty (30) days, we will continue to charge you the Monthly Fee as outlined in Paragraph 1.5.2 above, or we may remove and store such personal property at your expense and risk.
- **3.7.3** At the end of the cancellation period outlined Section 9 or 10. If your personal property is not removed from the Residence and from any storage unit by the end of the cancellation period, we will continue to charge you the outlined Monthly Fee as Paragraph 1.5.3 above, or we may remove and store such personal property at your expense and risk. Your Entrance Fee will continue to amortize, if applicable, until the Residence and any storage unit is completely vacated.
- **3.8 Furnishings.** Furnishings within the Residence will not be provided by us except as stated in Paragraph 2.1.

Furnishings provided by you shall not be such as to interfere with your health, safety or general welfare, or that of other residents or others.

- 3.9 **Emergency** Entry and **Relocation.** We may enter your Residence should it be necessary in an emergency to protect your health or safety or the health or safety of other residents. If relocation is recommended by the Medical Director or your attending physician, we will request that you relocate to another residence within the Community, to the Community Health Center or a Comparable Facility (as defined in Paragraph 6.2), or to a hospital or other care facility for the protection of your health or safety or for the health or safety of the other residents of the Community.
- 3.10 Alterations by You. You may not undertake any alterations to your Residence without our prior written approval. Said alterations will be set forth in a separate addendum to this Agreement, signed by you and us.
- **3.11 Condition of Residence.** Upon vacating the Residence, you agree to leave it in good and clean condition. You shall be liable to us for any charges, which we may incur to restore your Residence to good and clean condition, except for normal wear and tear.
- **3.12 Rights of Second Single Resident.** When two Joint Residents reside in a single Residence under this Agreement, upon the death or permanent relocation of one Resident to a different level of care at the Community, or other inability of that Resident to continue residing in the Residence, the remaining Resident may continue to reside in the Residence under the terms of this Agreement and shall pay the Monthly Fee.

- 3.13 Smoke-Free Community. The Community is a smoke-free community pursuant to its Smoke-Free Campus Policy (a copy of which is available upon request), wherein the campus and buildings have been designated as "smoke free". Smoking (including E-Cigarettes) is not allowed by residents, guests, and business invitees on the campus (inside or outside), except in a designated outside area. No smoking areas include, but are not limited to, the residences, hallways, dining rooms, public restrooms, lounge areas, reception areas, waiting rooms, courtyards, entrances, walking paths, driveways, and any other common areas. Smoking is only permitted at the designated outdoor area. Violation of the Smoke-Free Campus Policy can result in our cancellation of this Agreement for just cause as outlined in Paragraph 9.1 hereof.
- 3.14 Firearms Policy. The Community has adopted a policy governing the possession of firearms at the Community. Firearms need to be registered with the Community and properly secured. In the event that you are unable to safely maintain a firearm, we will contact your designated power of attorney, legal representative or family member to remove any firearms from your Residence.
- 4. FREE DAYS OF **ASSISTED** LIVING OR NURSING CARE. You are eligible to receive a total of six (6) days each year of either assisted living care in an assisted living apartment or suite or nursing care in the Community Health Center while you are a resident of your Residence. In the case of Joint Residents, each of you will receive six (6) days, but the days cannot be combined and used by only one of you. Such six (6) days renews on an annual basis and does not accumulate. Once you are permanently relocated to assisted living, the Community Health Center or Comparable Facility, you no longer qualify for the six (6)

free days of assisted living or nursing care and will be required to pay the per diem charge for such care. [NOTE: The six (6) days of care is a combined annual total for assisted living care and nursing care at the Community.]

### 5. ASSISTED LIVING SERVICES.

- 5.1 **Description** of **Assisted** Living Services. We offer assisted living services in the apartments and suites of the Community. Assisted living services include assistance with the activities of daily living such as ambulation, bathing, dressing, eating, personal hygiene, toileting, and the supervision administration or medications. You will be given priority over non-residents for admission to assisted living.
- 5.2 **Transfer to Assisted Living** Care. In the event your physical or mental health is determined by us to be appropriate for assisted living care, you agree to relocate to an assisted living apartment or suite at the Community. Such a determination will be made by us after a review by the Director of Nursing, the Medical Director and the Executive Director in consultation with your personal attending physician, your representative, and you to the extent possible.
- **5.3 Temporary Relocation to Assisted Living.** In the event you require temporary assisted living care (beyond the six (6) days of care as outlined in Section 4, if applicable), you will pay the then-current monthly fee applicable to assisted living, as well as the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above.
- **5.4 Permanent Relocation to Assisted Living Care.** In the event you require permanent assisted living care (beyond the six (6) days of care as outlined in Section 4, if applicable), you will pay to

us the then-current monthly fee applicable to assisted living. You will be required to release your Residence to us, and remove all of your personal property from the Residence and from any storage unit as outlined in Paragraph 3.7.2. Once the Residence is released, we shall have the right to reassign the Residence for occupancy by others except as provided in Paragraph 3.12. Release of the Residence due to your permanent relocation to assisted living care does not qualify you for a refund of the Entrance Fee, unless this Agreement is canceled. Subject to the terms and conditions of this Agreement, you shall continue to pay the Monthly Fee for the Residence in accordance with Paragraph 1.5.2 above.

subsequently determine, in consultation with your attending physician, your personal representative and you to the extent possible, that you no longer need assisted living care and you can resume occupancy in a residence equivalent to the residence you previously occupied, you shall have the right to relocate to such equivalent residence as soon as one is available. Upon your relocation to an equivalent residence, you agree to pay the then-current Monthly Fee for that residence.

### 5.6 Alternate Accommodations.

In the event that the assisted living apartments and suites at the Community are fully occupied when you are determined to need assisted living care, you agree to relocate to another assisted living facility to receive assisted living care at your own expense. We will not be responsible for the charges associated with the alternate assisted living facility. You shall continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above.

5.7 Transfer to Another Level of Care. If we determine after consultation

with your attending physician, your personal representative and you to the extent possible, that you need care beyond assisted living, you agree to transfer to the Community Health Center, a Comparable Facility (as defined in Paragraph 6.2), or to another care facility licensed to provide the appropriate care you need. Subject to the terms and conditions of this Agreement, you shall continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above.

# **5.8 Long-Term** Care Insurance. We will use reasonable efforts to assist you in working with your long-term care insurance provider to obtain the benefits to which you may be entitled.

**5.9 Assisted Living Residency Agreement.** If you require assisted living care at the Community, you agree to enter into a separate Assisted Living Residency Agreement to be signed by you and us.

# 6. THE COMMUNITY HEALTH CENTER.

6.1 Description. The Community Health Center is the portion of the Community which is licensed to provide two levels of care: intermediate nursing care and skilled nursing care (collectively "Health Center Level Services"). The Community Health Center is staffed by licensed nursing personnel 24 hours a day.

# You will be given priority over non-residents for admission to the Community Health Center. In the event the Community Health Center is fully occupied when you are determined to need such care, you agree to relocate to an alternate health care facility that provides services similar to the Community Health Center or to another care facility licensed to provide the appropriate care you need (a "Comparable Facility") until an appropriate space becomes available

for you at the Community. We will not be responsible for the charges associated with the Comparable Facility. Upon your relocation to a Comparable Facility, you shall continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above.

# 6.3 Transfer to Health Center Level Services. In the event your physical or mental health is determined by us to be appropriate for Health Center Level Services, you agree to relocate to the Community Health Center or a Comparable Facility. Such a determination will be made by us after a review by the Director of Nursing, the Medical Director and the Executive Director in consultation with your attending physician, your personal representative, and you to the extent possible.

6.4 Temporary Relocation to the Community Health Center. In the event you require temporary care in the Community Health Center (beyond the six (6) days of care as outlined in Section 4, if applicable), you will pay the per diem charge applicable to the level of care needed by you, as well as the charges for physician services and any additional health services as outlined in Paragraph 6.8. In addition, you will continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above.

Health Center Level Services. In the event you require permanent care in the Community Health Center (beyond the six (6) days of care as outlined in Section 4, if applicable), you will pay the per diem charge applicable to the level of care needed by you, as well as the charges for physician services and any additional health services as outlined in Paragraph 6.8. If you are determined appropriate for Health Center Level Services, and are permanently relocated to the Community Health Center

or a Comparable Facility, you will be required to release your Residence to us, and remove all of your personal property from the Residence and from any storage unit as outlined in Paragraph 3.7.2. We shall have the right to reassign the Residence for occupancy by others except as provided in Paragraph 3.12. Release of the Residence due to your permanent relocation to the Community Health Center or to a Comparable Facility does not qualify you for a refund of the Entrance Fee, unless this Agreement is canceled. You will continue to pay the Monthly Fee in accordance with Paragraph 1.5.2 above.

- 6.6 Relocation within the Community Health Center. We reserve the right to relocate you to a different level of care within the Community Health Center if you require such care. Such relocation will be made after a review by the Director of Nursing, the Medical Director and the Executive Director in consultation with your attending physician, personal your representative, and you to the extent possible.
- 6.7 Return to Residence. If we subsequently determine, in consultation with your attending physician, your personal representative and you to the extent possible, that you can resume occupancy in a residence equivalent to the residence you previously occupied, you shall have the right to relocate to such equivalent residence as soon as one is available. Upon reoccupying a residence, your Monthly Fee will be based on the then-current Monthly Fee for that residence.
- 6.8 Medical Director,
  Attending Physician, and Additional
  Health Services. We have designated a
  licensed physician to serve as Medical
  Director of the Community Health Center.
  You are required to have a local attending
  physician. You may engage the services of

the Medical Director at your expense. If your personal physician will be providing you with services in the Community Health Center, he/she may do so upon providing us with his/her credentials and with proof of liability insurance, and he/she agrees to abide by our policies and procedures. We will not be responsible for the charges for medical treatment or services by the Medical Director or your attending physician, nor will we be responsible for the charges for medication, prescribed therapy, nursing supplies, and other medical and miscellaneous supplies and services associated with medical treatment.

6.9 Advanced **Payment** for Medical Treatment. In the event we incur or advance payments for your medical treatment or for medication, prescribed therapy, nursing supplies, and other medical and miscellaneous supplies and services associated with medical treatment (even in the event such medical care is given at the direction of your attending physician or the without your prior Medical Director approval), you shall promptly reimburse us for such payments. Upon cancellation of this Agreement for any reason, any amounts due to us under this Paragraph 6.9 shall be offset against any refund of the Entrance Fee.

**6.10 Long-Term** Care Insurance. We will use reasonable efforts to assist you in working with your long-term care insurance provider to obtain the benefits to which you may be entitled.

6.11 Medicare and Health Insurance. The Community Health Center is Medicare-certified. When eligible, you are required to maintain Medicare Part A, Medicare Part B, and one supplemental health insurance policy or equivalent insurance coverage acceptable to us to assure your ability to fully cover a Medicare-qualified stay in the Community

Health Center or a Comparable Facility. You shall furnish to us such evidence of coverage as we may from time to time request. Such supplemental insurance should Medicare cover co-insurance Should your supplemental deductibles. health insurance or equivalent coverage not fully cover a Medicare-qualified stay in the Community Health Center or a Comparable Facility, or should you fail to purchase supplemental health insurance or equivalent coverage to fully cover a Medicare-qualified stay in the Community Health Center or a Comparable Facility, you shall financially responsible for paying deductibles, co-insurance amounts, and any other charges for each Medicare-qualified admission and stay in the Community Health Center or a Comparable Facility. If you are eligible to receive the six (6) free days of care in the Community Health Center as provided in Section 4 and your stay in the Community Health Center is a Medicare-qualified stay, such six (6) days will be applied after the expiration of your Medicare-qualified stay providing you have Medicare Part A. Medicare Part B and acceptable supplemental health insurance or equivalent insurance coverage.

If you are not eligible for Medicare, you shall maintain health insurance coverage acceptable to us and shall furnish us with evidence of such coverage upon our request. Should your health insurance not fully cover your stay in the Community Health Center or a Comparable Facility, you shall be financially responsible for paying deductibles, co-insurance amounts, and any other charges for each admission and stay in the Community Health Center or a Comparable Facility.

If failure to maintain Medicare Part A, Medicare Part B, supplemental health insurance or other health insurance coverage causes depletion of your resources and impairs your ability to meet your financial

obligations, we need not defer your financial obligations to us as outlined in Paragraph 8.1, and we retain the right to cancel the Residency Agreement as provided in Section 10.

6.12 Managed Care. If you have chosen to participate in a managed care program as an alternative to Medicare Part A, Medicare Part B, and supplemental insurance coverage, the terms of this Agreement governing nursing care will include the following provisions:

**6.12.1 Participating** Provider. If the Community Health Center is a participating provider with your managed care program and your stay is a Medicare-qualified stay, the Community agrees to be reimbursed at the rate negotiated with your managed care program. Such a managed care stay in the Community Health Center will not reduce the number of days of care you are eligible to receive without additional charge pursuant to Section 4, as applicable. You will continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above, as well as any charges for physician services and any additional health services as outlined in Paragraph 6.8.

6.12.2 Not a Participating **Provider.** If the Community Health Center approved is not an participating provider with your managed care program and you receive health choose to care services at a managed care participating provider, then you agree that you must relocate for as long as necessary for those services to be provided, and be responsible for all charges for health care services. In addition, while receiving health care services at the managed care participating provider, you will continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above. Such a stay at a managed care participating provider will not reduce the number of days of care you are eligible to receive without additional charge pursuant to Section 4, as applicable.

**6.12.3** Negotiated Managed If the Community Care Rate. Health Center is not a participating provider in your managed care program and your stay is a Medicarequalified stay, we will attempt to negotiate a reimbursement rate with your managed care program. If we are able to negotiate an acceptable rate, we agree to accept as full payment the rate provided by your managed care program. Such a managed care stay in the Community Health Center will not reduce the number of days of care you are eligible to receive without additional charge pursuant to Section 4, as applicable. You will continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above, as well as any charges for physician services and any additional health services outlined in as Paragraph 6.8.

6.12.4 No Negotiated Managed Care Rate. If the Community Health Center is not a participating provider in your managed care program and a negotiated rate is not agreed upon and you would still like to receive care in the Community Health Center during a Medicarequalified stay, then each day of your stay in the Community Health Center will reduce by one day the number of days of care you are eligible to

receive without additional charge pursuant to Section 4, as applicable. During any such Medicare-qualified stay in the Community Health Center, you agree that you will continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above and any charges for physician services and any additional health services as outlined in Paragraph 6.8. If at any time during any such Medicarequalified stay in the Community Health Center you are no longer eligible to receive any of the days of care provided for in Section 4, then you agree to pay the per diem charge for your care in the Community Health Center, the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above,, and any additional health services as outlined in Paragraph 6.8.

6.12.5 Post Medicare-Qualified Stay. At the conclusion of each such Medicare-qualified stay, you will be entitled to care in the Community Health Center in accordance with the terms of this Agreement other than as provided in this Paragraph 6.12.

Other Care Facility. If we determine after consultation with your attending physician, your personal representative and you to the extent possible, that you need care beyond that which the Community Health Center is licensed to provide, you will be transferred to a hospital or other care facility. Our staff will not accompany you to the hospital or other facility. We shall not be responsible for any charges associated with the transfer and health care expenses or charges incurred by you after such a transfer. You shall continue to pay the Monthly Fee for your

Residence in accordance with Paragraph 1.5 above.

- **6.14 Community Health Center Admission Agreement.** If you require care in the Community Health Center, you agree to enter into a separate admission agreement to be signed by you and us.
- 6.15 Under Age 62. If you are under the age of 62 when you occupy your Residence under this Agreement, you are not eligible to receive the six (6) days of care as outlined in Section 4 until you attain the age of 62. During this time, you will be entitled to receive such care at the thencurrent charge being charged to nonresidents until age 62.

### 7. REPRESENTATIONS.

- 7.1 Our Representations. We represent and warrant that we are a nonprofit corporation. We are exempt from payment of Federal income tax under Section 501(c)(3) of the Internal Revenue Code of 1986, as amended. We are affiliated with the North Carolina Conference of The United Methodist Church of the Southeastern Jurisdiction. The North Carolina Conference of The United Methodist Church of the Southeastern Jurisdiction is not responsible for our financial or contractual obligations.
- 7.2 Your Representations. You represent and warrant that the representations made in the application for residency, your personal health history, and the confidential financial statement are true and correct and may be relied upon by us as a basis for your acceptance for residency at the Community. You also represent and warrant that you have not made any gift of your property in contemplation of the execution of this Agreement.

### 8. PROMISES.

- 8.1 **Our Promises.** It is and shall be our declared policy to operate as a nonprofit organization. We will not cancel this Agreement without just cause as specified in Section 10. Further, we shall not cancel this Agreement solely by reason of your financial inability to pay the full Monthly Fee for your Residence, the monthly fee for assisted living care or the per diem charge for care in the Community Health Center, provided you have met all "spend-down" provisions of eligibility for the Medicaid program and any public assistance funds. This provision shall not apply if you have impaired your ability to meet your financial obligations hereunder by transfer of assets other than to meet ordinary and customary living expenses or by not maintaining Medicare Part A, Medicare Part B, supplemental insurance, or other health insurance after assuming occupancy. You shall be permitted to remain at the Community for a reduced fee based on your ability to pay for as long as you establish facts to justify deferment of such charges and when deferment of such charges can, in our sole discretion, be granted without impairing our ability to operate the Community on a sound financial basis for the benefit of all residents.
- 8.2 Your Promises. You agree to comply with all policies and procedures of the Community as now existing or as hereafter amended; to pay the Entrance Fee, Monthly Fee, and any other charges as provided in this Agreement; to not impair your ability to meet the financial obligations under this Agreement by transferring assets, other than to meet ordinary and customary living expenses, or by not maintaining Medicare Part A, Medicare Part B, supplemental insurance or other health insurance, without our consent; to apply for public assistance funds and/or Medicaid if you should need financial assistance as

outlined in Paragraph 8.1 above while a resident in assisted living or the Community Health Center; and to abide by all other terms of this Agreement.

# 9. CANCELLATION BY RESIDENT.

9.1 Right of Rescission. Within thirty (30) days following the later of the execution of this Agreement by you or the receipt of a Disclosure Statement from us, you may rescind this Agreement by giving us written notice. You shall not be required to move into the Residence prior to the expiration of the thirty (30) day rescission period. However, if you occupy the Residence during the rescission period and then rescind this Agreement, you will only be charged a Monthly Fee for the period of time that you actually occupied the Residence. Refund of the amount of the Entrance Fee paid shall be as outlined in Paragraph 11.2.

9.2 Cancellation **Prior** to Occupancy. You mav cancel this Agreement for any reason at any time before you move into the Community by giving us written notice signed by you (both of you in the case of Joint Residents). Refund of the amount of the Entrance Fee paid shall be as outlined in Paragraph 11.3 or 11.4. If you die prior to occupying the Residence or if, on account of illness, injury or incapacity, you are precluded from occupying the Residence under the terms of this Agreement, this Agreement will automatically cancel upon our receipt of notice of your death, illness, injury or incapacity. If you elect to cancel this Agreement because of a substantial change in your physical, mental or financial condition prior to occupancy, then this Agreement will cancel upon written notice from you. Refund of the Entrance Fee shall be as outlined in Paragraph 11.3.

9.3 Cancellation After Occupancy. You may cancel this Agreement for any reason after moving into the Community by giving us thirty (30) days' prior written notice of cancellation, which shall be effective and irrevocable upon delivery. Cancellation shall occur thirty (30) days after written notice is delivered, and you must remove your personal property from the Residence and from any storage unit at the end of the thirty (30) day notice period as outlined in Paragraph 3.7.3. You are obligated to pay the Monthly Fee during the thirty (30) days, and thereafter if the Residence has not been released to us in accordance with Paragraph 1.5.3 above. Refund of the Entrance Fee shall be as outlined in Paragraph 11.5.

9.4 Cancellation Due to Death After Occupancy. This Agreement will automatically cancel upon your death (the death of the surviving Resident in the case of Joint Residents). Your estate must remove your personal property from the Residence and from any storage unit within thirty (30) days after your death as outlined in Paragraph 3.7.1. Your estate will be obligated to pay the Monthly Fee as outlined in Paragraph 1.5.1 above. Refund of the Entrance Fee shall be as outlined in Paragraph 11.5.

### 10. CANCELLATION BY UMRH.

We may, upon notice and opportunity to cure as hereinafter provided, cancel this Agreement for just cause. Just cause shall include the occurrence of any of the following events (hereinafter referred to as a "Default"):

### 10.1.1 Noncompliance.

You do not comply with the terms of this Agreement or the published operating procedures, covenants, rules, regulations, and policies now existing or later amended by us.

### 10.1.2 Misrepresentation.

You misrepresent yourself or fail to disclose information during the residency process.

**10.1.3 Nonpayment.** You fail to pay any charges to us, subject to the provisions of Paragraph 8.1, within forty-five (45) days of the date when such charges are due.

10.1.4 Threat to Health or Safety. Your health status or behavior constitutes a substantial threat to the health, safety or peace of yourself, other residents, or others including your refusal to consent to relocation, or behavior that would result in physical damage to the property of the Community or others.

10.1.5 Change in Condition. There is a major change in your physical or mental condition and your condition cannot be cared for in the Community Health Center within the limits of our license.

10.2 Default Notice. Prior to cancellation for any Default described in Paragraph 10.1.1, 10.1.2 or 10.1.3 above, we shall give you notice in writing of such Default, and you shall have at least thirty (30) days thereafter within which to correct such Default. No Default shall eliminate your obligation to pay the Monthly Fee. If you correct such Default within such time, this Agreement shall not be canceled. If you fail to correct such Default within such time, this Agreement shall cancel at the expiration of such thirty (30) days.

In the event of the occurrence of a Default described in Paragraph 10.1.4 or 10.1.5 above, if we or the Medical Director

determines that either the giving of notice of Default or the lapse of time as above provided might be detrimental to you or others, then such notice and/or waiting period prior to cancellation shall not be required. Also, in the event of the occurrence of a Default described in Paragraph 10.1.4 or 10.1.5, we are expressly authorized by you to transfer you to an appropriate hospital or other facility, and we will promptly notify your personal representative or attending physician.

### 11. REFUND OF ENTRANCE FEE.

do not accept you for residency at the Community, the full amount of the Entrance Fee you have paid will be promptly refunded to you, without interest.

11.2 Right of Rescission. If you rescind this Agreement as provided in Paragraph 9.1, you shall receive a full refund of the portion of the Entrance Fee paid by you, without interest, within sixty (60) days of our receipt of the written notice of rescission.

Cancellation **Prior** 11.3 to Occupancy Due to Death, Illness, Injury, or Incapacity. If, prior to occupancy and after your right of rescission period has expired, you die or you cancel this Agreement because of illness, injury or incapacity, you or your estate will receive a refund in full of the portion of the Entrance Fee you have paid, without interest, less any costs specifically incurred by us at your request and set forth in writing in a separate addendum to this Agreement, signed by you and us. Said refund shall be paid within sixty (60) days following (i) the date of automatic cancellation of this Agreement; or (ii) the date of our receipt of your written notice of cancellation.

11.4 Cancellation Prior to Occupancy for Other Reasons. If you

cancel this Agreement for reasons other than those stated in Paragraph 11.2 or 11.3 above, you shall receive a refund of the Entrance Fee paid, less a non-refundable portion of the Entrance Fee equal to Two Thousand Dollars (\$2,000) and less any costs specifically incurred by us at your request and set forth in writing in a separate addendum to this Agreement, signed by you and us. Said refund shall be paid within sixty (60) days after our receipt of the written notice of cancellation.

11.5 Cancellation After Occupancy. In the event you or we cancel this Agreement after occupancy or in the event of your death (the death of the survivor in the case of Joint Residents), you or your estate will be reimbursed the amount of the Entrance Fee previously paid by you, less two percent (2%) for each month of residency or portion thereof, for up to fifty (50) months. After fifty (50) months of occupancy, no refund of the Entrance Fee will be made. Said refund, if any, will be paid, without interest, at such time as your Residence has been reserved by a new resident and our receipt of the full amount of the Entrance Fee paid by such new resident or within two (2) years from the date of cancellation, whichever occurs first.

11.6 Offset Against Entrance Fee Refund. In the event of cancellation of this Agreement as described in Paragraph 11.5 above, we will offset against any Entrance Fee refund due to you or your estate the following:

11.6.1 The amount of any unpaid Monthly Fees, pro-rated Monthly Fees for the period of time the Residence was occupied (which shall include the period of time until you or your personal representative removes all of your personal property from the Residence and from any storage unit) after

cancellation of this Agreement, any Extra Charges or other charges deferred by us on your behalf under Paragraph 8.1; and

- 11.6.2 Any health care expenses incurred on your behalf and other amounts payable to us, which remain unreimbursed; and
- 11.6.3 Any charges incurred to restore the Residence to good condition, normal wear and tear excepted, as outlined in Paragraph 3.11 and
- as a result of options and custom features added to the Residence at your request as outlined in Exhibit A or in a separate addendum to this Agreement.

### 12. MISCELLANEOUS.

12.1 Nature of Rights. You understand and agree that (i) this Agreement or your rights (including the use of the Residence) under it may not be assigned, and no rights or benefits under this Agreement shall inure to the benefit of your heirs, legatees, assignees, or representatives, except as to receipt of the amounts described in Section 11; (ii) this Agreement and your contractual right to occupy the Community will exist and continue to exist during your lifetime unless canceled as provided herein; (iii) this Agreement grants you the right to occupy and use space in the Community but does not give you exclusive possession of the Residence against us, and you will not be entitled to any rights of specific performance but will be limited to such remedies as set forth herein and as provided by continuing care law; (iv) this Agreement is not a lease or easement and does not transfer or grant you any interest in real property owned by us; and (v) this

Agreement grants to us complete decisionmaking authority regarding the management and operation of the Community.

- 12.2 Release. We are not responsible for theft, loss of or damage to your personal property, unless such theft, loss or damage is caused by our negligence or the negligence of our agents or employees, and you hereby release us from any such liability. You may want to obtain insurance, at your own expense, to protect against such losses.
- 12.3 Amendment. This Agreement may be amended by agreement of the parties to this Agreement. No amendment of this Agreement shall be valid unless in writing and signed by you and us.
- **12.4 Law Changes.** This Agreement may be modified by us at any time in order to comply with applicable laws or regulations. Further, we may change any part of the Community, including the Residence, to meet the requirements of any applicable law or regulation.
- 12.5 Entire Agreement. This Agreement and any addenda or amendments thereto contain our entire understanding with respect to your residency at the Community.
- **12.6 Monthly Statement.** You shall receive a monthly statement from us showing the total amount of fees and other charges owed by you, which shall be paid upon receipt and by no later than the fifteenth (15<sup>th</sup>) day of each month.
- 12.7 Responsible Party for Business and Financial Decision Making. Prior to assuming residency at the Community, you agree to execute and deliver to us a Durable Power of Attorney, trust documents, or other documentation naming a responsible party for business and

financial decision-making. These documents should be drafted to remain effective notwithstanding your incompetence or disability and shall be in a form acceptable to us. You agree to keep such documents in effect as long as this Agreement is in effect. The person(s) named as your responsible party shall not be a person(s) employed by us or any other entity engaged in the management of the Community.

- 12.8 Disposition of Furniture, Possessions, and Property. You agree to make provision by Will or otherwise for the disposition of all of your furniture, property, and possessions located on the premises of the Community within sixty (60) days after the date of residency.
- **12.9 Nonwaiver.** If we fail to insist in any instance upon performance of any of the terms, promises, or conditions of this Agreement, it shall not be construed as a waiver or relinquishment of the future performance of any such terms, promises, or conditions, but your obligation with respect to such future performances shall continue in full force and effect.
- 12.10 Notices. Any notice required to be given to us under this Agreement shall be in writing and sent certified mail, return receipt requested, with all postage and charges prepaid, or hand-delivered to the Executive Director of the Community at 1000 Wesley Pines Road, Lumberton, North Carolina 28358. Such notices shall be dated and signed.

Any notice required to be given to you shall be delivered to you at the Community or at such other place as you shall designate to us in writing and sent by certified mail or hand delivered. All notices mailed in accordance with this Paragraph shall be deemed to be given when mailed whether or not they are actually received.

- 12.11 Indemnity. We will not be liable for and you agree to indemnify, defend and hold us harmless from claims, damages and expenses, including attorneys' fees and court costs, resulting from any injury or death to persons and any damages to property caused by, resulting from, attributable to or in any way connected with your negligent or intentional act or omission or that of your guests.
- **12.12 Severability.** The invalidity of any restriction, condition or other provision of this Agreement, or any part of the same, shall not impair or affect in any way the validity or enforceability of the rest of this Agreement.
- 12.13 Subordination. You agree that all your rights under this Agreement will always be subordinate and junior to the lien of all mortgages or other documents creating liens encumbering the Community, which have been or will be executed by us. Upon request, you agree to execute, acknowledge and deliver to such lender(s) such further written evidence of such subordination as such lender(s) may reasonably require. Except to the extent of your obligation to pay the Monthly Fee and Second Person Monthly Fee, you shall not be liable for any such indebtedness.
- 12.14 Capacity. This Agreement has been executed on our behalf by our duly authorized agent, and no officer, director, agent or employee of ours shall have any personal liability hereunder to you under any circumstances. This Agreement will become effective upon acceptance and signature by us.
- **12.15 Resident.** In the case of Joint Residents, the rights and obligations of each are joint and several except as the context of this Agreement otherwise requires.

# **12.16 Reimbursement for Loss or Damage.** You or your responsible party, if applicable, agree to reimburse us for any

applicable, agree to reimburse us for any loss or damage to the Community caused by your intentional, careless, or negligent acts or omissions or that of your guests.

# 12.17 Charges for Collection. You agree to reimburse us for any charges we incur to collect any unpaid amounts you or your estate owes to us under this Agreement.

### 12.18 Sale or Transfer of Interest.

We may sell or transfer our interest in the Community provided the buyer will agree to assume this Agreement and all other existing Residency Agreements. Upon the assumption of this Agreement by a buyer of the Community and its agreement to perform this Agreement and all other agreements, we will have no further obligation hereunder. Your signature hereto constitutes your consent and approval of any such future transaction.

### 12.19 Private Employee of Resident. If you need additional services, you can obtain these needed services from a employee, independent private an contractor, or through an agency (personal service provider). In such instances, we strongly advise you to obtain these needed services from a licensed and/or certified home health agency. In any event, you must comply with our policy regarding personal service providers, and ensure that your private employee, independent contractor, or person you employ through an agency complies with our policies and rules of conduct set forth in our policy. If you fail to follow or enforce the policies and rules of conduct set forth therein, then we may elect, at our sole option, to cancel this Agreement.

**12.20 Tax Considerations.** You should consult with your tax advisor regarding the tax considerations associated

with this Agreement as more fully explained in our Disclosure Statement.

12.21 Management. We have engaged the services of Life Care Services LLC ("LCS") to manage the Community. We are not affiliated with LCS nor is LCS responsible for our contractual or financial obligations of the Community.

**12.22 Governing Law.** This Agreement will be governed, interpreted and construed according to the laws of the State of North Carolina.

12.23 Survival of Representations and Obligations. Your representations and obligations under this Agreement, including but not limited to, your obligation to pay all sums owed by you to us, and your agreement to indemnify us as set forth in Paragraph 12.11, and our representations and obligations under this Agreement, will survive any cancellation of your residency in the Community, regardless of the reason for such cancellation and regardless of whether it is initiated by you or by us.

## 13. MEDIATION AND ARBITRATION.

**Mediation.** In the event a 13.1 dispute, claim or controversy of any kind arises between the parties – except for those disputes, claims or controversies arising under Paragraph 13.3 below – that cannot be resolved by mutual agreement, the parties agree to submit such dispute, claim or controversy to a neutral mediator for possible resolution. The parties will jointly agree on a neutral mediator. Each party shall submit all evidence or information in writing to the mediator in support of its contentions or allegations and any defense either party may have with respect to the dispute, claim or controversy. Each party shall have the right to a hearing before the

mediator personally and to information pertinent to such dispute, claim or controversy. The mediator shall assist each party, in an unbiased manner, in reaching an amicable agreement regarding the dispute, claim or controversy. If an amicable agreement is not reached, or if either party fails or refuses to negotiate or mediate in good faith to resolve the matter, or if a neutral mediator cannot be agreed upon between the parties, then the parties agree to submit such dispute, claim or controversy to an arbitration process as outlined below.

13.2 **Arbitration.** In the event a dispute, claim or controversy of any kind arising out of or relating to this Agreement - except for those disputes, claims or controversies arising under Paragraph 13.3 below - cannot be resolved through mediation as described in Paragraph 13.1 above, the parties agree that said dispute, claim, or controversy will be submitted to and determined by arbitration in Robeson County, North Carolina in accordance with the Federal Arbitration Act. You and we will jointly agree on an arbitrator and the arbitrator will be selected according to the procedure set forth in state law, if applicable. In reaching a decision, the arbitrator shall prepare findings of fact and conclusions of law. Any direct arbitration costs incurred by you will be borne by you. Costs of arbitration, including our legal costs and attorneys' fees, arbitrators' fees, and similar costs, will be borne by all residents of the Community provided that the arbitrator may choose to award the costs of arbitration against us if the arbitrator determines that the proposed resolution urged by us was not reasonable. If the issue affects more than one (1) resident, we may elect to join all affected residents into a single arbitration proceeding, and you hereby consent to such joinder.

You may withdraw your agreement

to arbitrate within thirty (30) days after signing this Agreement by giving written notice of your withdrawal to us. arbitration clause binds all parties to this Agreement and their spouses, representatives, executors, administrators, successors, and assigns, as applicable. After cancellation of this Agreement, arbitration clause shall remain in effect for the resolution of all claims and disputes that are unresolved as of that date.

13.3 Voluntary Arbitration of Negligent Health Care Claims. For all claims for damages in personal injury or wrongful death actions, based on alleged negligence in the provision of health care, the parties may voluntarily elect to submit to arbitration pursuant to the procedures set forth in Article 1H of Chapter 90 of the North Carolina General Statutes. N.C.G.S. §90-21.60(b) prohibits any contract from requiring prior agreement of the parties to arbitrate negligent health care claims. Thus, Paragraphs 13.1 and 13.2 do not apply to personal injury or wrongful death actions based on alleged negligence in the provision of health care. If the parties agree to arbitrate such actions, said arbitration will be governed in accordance with N.C.G.S. §90-21.60, et seq.

You hereby certify that you received a copy of this Agreement and a copy of our most current Disclosure Statement dated, 20
Executed this day of 20
RESIDENT
Witness
RESIDENT
Witness
THE UNITED METHODIST RETIREMEN HOMES, INCORPORATED d/b/a Wesley Pines
By

# IT

<u> </u>	Executive Director	
Date:_		
Ву		
	Authorized Agent of UMRH	
Date:		

Attachment: Exhibit A



WP Standard Residency Agreement (2018.02.01) TRACKED.docx

### **Exhibit A**

Options and Custom Features Added at Resident's Request:	Amount
	\$
	\$
	\$
	\$
	\$
	\$
Total	\$

Initials	
Community	Resident
	Resident

WBD(US) 41242208v3



## 1000 Wesley Pines Road Lumberton, North Carolina 28358 (910) 738-9691 www.wesleypines.org

# 90 Percent Return of Capital<sup>TM</sup> Residency Agreement (For Villa To Be Constructed)

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Exhibit A – Options and Custom Features Added at Resident's Request

#### **GLOSSARY**

The following terms are described as used in the accompanying Residency Agreement. Reference to the Residency Agreement and the context in which the terms are used is recommended to provide a fuller understanding of each of the terms:

- "Agreement" means the Residency Agreement, entered into between the Resident and The United Methodist Retirement Homes, Incorporated, which outlines the contractual obligations of both parties.
- "Assisted Living" means assistance with the activities of daily living pursuant to Section 5 of this Agreement.
- "Community" means the continuing care retirement community known as "Wesley Pines," including all of the residences, common areas, and site amenities.
- "Entrance Fee" means payment that assures a resident a place at the Community for life as long as the resident complies with terms of this Agreement. At the time the resident makes application for residency at the Community, the resident will sign a Residency Agreement to reserve the residence selected and will pay an Entrance Fee deposit to the Community. The balance of the Entrance Fee will be paid in incremental percentages on set dates with the remaining balance paid on the earlier of (i) occupancy or (ii) 30 days from the date that you are notified that the residence is ready for occupancy. Specific information is located in o Paragraph 1.2 of this Agreement.
- "Extra Charges" means the additional fees required to be paid for the additional services and amenities requested by Resident, as set forth in Paragraph 2.2 of this Agreement.
- "Health Center" means the portion of the Community, which is licensed to provide two levels of care: intermediate nursing care and

skilled nursing care, as described in Section 6 of the Agreement.

- "Monthly Fee" means that fee payable each month by the Resident as set forth in Paragraphs 1.3 and 1.4 of the Agreement, in consideration for the services and amenities provided to the residents of the Community described in Paragraph 2.1 of this Agreement. If there are Joint Residents under this Agreement, the Monthly Fee will include a "Second Person Monthly Fee."
- "Residence" means the villa to be constructed at the Community identified in the introductory paragraph of the Agreement, in which the Resident has the right to live pursuant to this Agreement in exchange for paying the Entrance Fee and the Monthly Fee.
- "Resident" or "you" means the Resident(s) who sign this Agreement. Sometimes a second resident (if there are two of you) is referred to in this Agreement as the "Joint Resident." Further, both Residents may be referred to as "Joint Residents." Unless otherwise indicated, "you" refers to both of you if there are two of you.
- "The United Methodist Retirement Homes, Incorporated" or "we" or "our" or "us" means the owner of the retirement community known as Wesley Pines, including all of the residences, common areas, and site amenities associated with these areas. The United Methodist Retirement Homes, Incorporated is a North Carolina non-profit corporation.



#### Residency Agreement 90 Percent Return of Capital<sup>TM</sup> (For Villa To Be Constructed)

#### INTRODUCTION

This 90 Percent Return of Capital <sup>TM</sup> Residency Agreement (For Villa To Be Constructed) ("Agreement") is entered into by The United Methodist Retirement Homes, Incorporated ("UMRH,"
"we," "us," or "our") and (individually or collectively, "you," "your," or "Resident"). Wesley
Pines is a continuing care retirement community located at 1000 Wesley Pines Road; Lumberton, NC
28358 (hereafter the "Community").
We will provide residential housing for seniors along with a wide array of personal services and amenities outlined in this Agreement. Subject to the conditions contained in this Agreement, we agree to make available to you the Residence described as follows:
Residence Number
Residence Style
Vou may salest certain entions and custom features in the Desidence at an additional charge

You may select certain options and custom features in the Residence at an additional charge, which shall not be subject to any refund provision herein. Any such options and custom features selected and paid for by you will become our property. Such options and custom features must be approved by the Executive Director of the Community prior to adding them to the Residence. The Executive Director of the Community has consented to your request to add the options and custom features set forth on Exhibit A attached to this Agreement. You agree to pay the amount(s) set forth on Exhibit A to cover the charges for such items.

As a Resident of the Community, you are offered lifetime use of your Residence and lifetime access to assisted living services and to nursing care in the Community Health Center, subject to the terms and conditions of this Agreement.

To be accepted for residency, you must meet our residency criteria, which includes: having reached the age of 62 (or sharing your Residence with a Joint Resident who is 62 or older); financial guidelines; and the ability to live in a residence (with or without reasonable accommodation and/or reasonable modification) – all as outlined in our current residency policy.

The purpose of this Agreement is to set forth your rights and duties as a Resident of the Community and to delineate the services to be provided at the Community.

### 1. CHARGES FOR RESIDENCE AND PRIMARY SERVICES.

- **1.1 Application Fee.** Prior to or upon execution of this Agreement, you will pay to us a non-refundable Application Fee of \$\_\_\_\_\_. The Application Fee will be used by us to process your application for residency.
- 1.2 Entrance Fee. In order to reside at the Community for life, subject to this Agreement, and to receive the services and amenities described below, you agree to pay to us (in addition to the Monthly Fee described below) an Entrance Fee in the amount of \$\_\_\_\_\_ (includes first and second person, if applicable). The total amount of the Entrance Fee shall be payable as follows:
  - **1.2.1** Ten percent (10%) of the total Entrance Fee is \$\_\_\_\_\_, less any previously paid Future Resident Fee (\$\_\_\_\_\_), equals \$\_\_\_\_\_, which amount is due and payable upon your execution of this Agreement.
  - 1.2.2 Twenty-five percent (25%) of the total Entrance Fee or \$\_\_\_\_\_\_ is due on \_\_\_\_\_\_\_, 20\_\_\_\_\_.
  - 1.2.3 Twenty-five percent (25%) of the total Entrance Fee or \$\_\_\_\_\_ is due on \_\_\_\_\_\_, 20\_\_\_\_.
  - 1.2.4 The balance of \$\_\_\_\_\_\_ (forty percent (40%) of the Entrance Fee) shall be paid to us on the earlier of (i) the date you assume occupancy at the Community or (ii) within thirty (30) days from the date you are notified that the Residence is ready for occupancy.
- **1.3 Monthly Fee.** You are obligated to begin paying a Monthly Fee (or a pro rata portion thereof) on the date you assume occupancy at the Community or

within thirty (30) days from the date you are notified that the Residence is ready for occupancy, whichever is earlier. Thereafter, the Monthly Fee is due upon receipt of a statement from us and by no later than the fifteenth (15<sup>th</sup>) of each month. The Monthly Fee is initially set at a specific amount that can be increased as described in Paragraph 1.6 below. A "Second Person Monthly Fee" shall become part of the Monthly Fee and shall be paid if two persons are Joint Residents under this Agreement. If there are Joint Residents under this Agreement and one Joint Resident dies, the Second Person Monthly Fee shall cease and the remaining Resident shall continue to pay the Monthly Fee without the Second Person Monthly Fee component.

- 1.4 Initial Monthly Fee. The initial Monthly Fee payable by you is \$\_\_\_\_ per month and an additional \$\_\_\_\_ per month as a Second Person Monthly Fee component of the Monthly Fee if two persons reside as Joint Residents pursuant to this Agreement.
- 1.5 Continuance of Monthly Fee. Payment of the Monthly Fee will continue as follows:
  - 1.5.1 In the event of your death (in the case of Joint Residents, the death of the surviving Resident), until your estate removes all of your personal property from the Residence and from any storage unit.
  - 1.5.2 In the event of your permanent relocation to assisted living, to the Community Health Center or Comparable Facility for Health Center Level Services (see definitions in Paragraphs 6.1 and 6.2), or to another care facility licensed to provide the appropriate care you need, until you or your personal representative removes all of your

personal property from the Residence and from any storage unit.

- 1.5.3 In the event of cancellation of this Agreement as outlined in Section 9 or 10, until expiration of the cancellation period and continues until you remove all of your personal property from the Residence and from any storage unit.
- 1.6 Increase in Monthly Fee. The Monthly Fee is paid to us to provide the services and amenities described in this Agreement and is intended to meet the expenses associated with the operation of the Community. We may increase the Monthly Fee (which includes the Second Person Monthly Fee where applicable) upon thirty (30) days' written notice if we, in our sole discretion, deem it necessary to meet the financial needs of the Community or to provide quality services to the Residents.
- 1.7 No Reduction in Monthly Fee Due to Absence. If you are absent from the Community, your Monthly Fee will not be reduced.
- 1.8 Reserve Funds. The amount of the Monthly Fee also is and will continue to be affected by our policy of maintaining reserve funds for the financial security of the Community.
- 1.9 Late Payment Charge. We will charge a late payment charge in the amount of twenty-five dollars (\$25.00) if the Monthly Fee or any Extra Charges are not paid by the fifteenth (15<sup>th</sup>) day of the month. Balances over thirty (30) days old will be assessed a one percent (1%) interest charge per month. If we hire a collection agency or attorney to collect the Monthly Fee and Extra Charges past due from you, you are to pay any and all costs of collection, including

reasonable attorney's fees, costs, and expenses associated with such collection efforts.

### 2. DESCRIPTION OF PRIMARY AND SUPPLEMENTAL SERVICES.

- **2.1** Services Provided for the Monthly Fee. We will provide you, in consideration for the Monthly Fee referred to above, the following services and amenities at the Community:
  - Three (3) different meal plans to choose from;
  - Limited meal delivery service to be provided when approved by authorized staff;
  - Consultation and preparation of routine special diets;
  - Utilities, which include heating, air conditioning, electricity, water, sewer and trash removal;
  - Building janitor and maintenance;
  - Grounds keeping;
  - Weekly housekeeping services;
  - Washer and dryer provided in the cottages and villas; - laundry facilities also available;
  - Planned activities (social, cultural, recreational, educational, and spiritual) for those who wish to participate;
  - Services of a chaplain;
  - Services of life enrichment director;
  - Parking for residents and guests;
  - Carpeting (except in kitchen and bath) unless some other floor surface has been installed;
  - Kitchen facilities in each cottage and villa:
  - Scheduled local transportation;
  - Wireless emergency nurse call system;
  - Smoke detectors:
  - Scheduled security service during evening and early morning hours;
  - Assistance with third-party health insurance billing; and

• Six (6) days each year of assisted living care in an assisted living apartment or suite or nursing care in the Community Health Center as outlined in Section 4.

2.2 Supplemental Services Provided for Extra Charge. Supplemental services, when available, will be provided at Extra Charge and are described below. A list of Extra Charges for these supplemental services can be obtained from administration.

- Extra meals, depending on which meal plan a resident selects;
- Extended meal delivery service as approved by authorized staff;
- Preparation of special diets (beyond those which are routine), as prescribed by your attending physician;
- Guest accommodations, if available;
- Guest meals;
- Personal transportation and transportation for special events and group trips;
- Assisted living services as outlined in Section 5 and nursing care services in the Community Health Center as outlined in Section 6; and
- Certain ancillary services and supplies (such as therapies, pharmacy, laboratory, therapeutic activities, rehabilitative treatments, medical equipment, medical supplies, medical treatment, physician services, and other miscellaneous services and supplies) as outlined in Paragraph 6.8.

#### 3. TERMS OF RESIDENCY.

Residence is for living only and will not be used for carrying on any business or profession, nor in any manner in violation of zoning restrictions. This Agreement is not a lease, and grants you only the right to live in

the Residence, access to other facilities of the Community, and to available services and amenities, subject to the terms and conditions of this Agreement.

3.2 **Duration of Your Right to** Occupy the Residence. You may reside in your Residence for as long as you (or either of you in the case of Joint Residents) live unless you (both of you in the case of Joint Residents) are not capable of occupancy as set forth in our residency policy, or this Agreement is canceled by you or by us. If, in the opinion of your attending physician or the Medical Director, your physical or mental health requires that you need assisted living services or nursing care services, you will be requested to relocate to an assisted living apartment or suite or to the Community Health Center or a Comparable Facility for Health Center Level Services (see definitions in Paragraphs 6.1 and 6.2).

#### 3.3 Occupants of the Residence.

Except as hereinafter provided, no person other than you (both of you in the case of Joint Residents) may occupy the Residence. In the event that a second person who is not a party to this Agreement is accepted for residency in the Residence after the date we sign this Agreement (said acceptance to be in accordance with our current residency policy), an Entrance Fee in an amount to be determined by us (which will be no more than one-half of the then-current Entrance Fee for the Residence) shall be paid upon residency, and each month thereafter, the then-current Second Person Monthly Fee shall be paid as part of the Monthly Fee. If such second person does not meet the requirements for residency, such second person will not be permitted to occupy the Residence for more than thirty (30) days, except with our express written approval.

If the Resident marries a person who is also a resident of the Community, and should

they decide to occupy one residence as Joint Residents, they must declare which residence will be occupied and which residence will be released. The refund due for the released residence, if any, will be provided as described in Paragraph 11.5 of this Agreement.

- 3.4 Guests. Guests are welcome to stay in your Residence for short stays not to exceed ten (10) consecutive days. Such stay shall not, in the opinion of the Executive Director, adversely affect the operation of the Community or be inconsistent with the welfare of our residents.
- 3.5 Release. We are not responsible for theft, loss of or damage to your personal property, unless such theft, loss or damage is caused by our negligence or the negligence of our agents or employees, and you hereby release us from such liability.
- 3.6 Insurance. Our insurance does not cover your personal property or your liability. You are required at your own expense to carry personal property insurance and liability insurance. If requested by us, you agree to provide us with proof of such insurance coverage.
- **3.7 Removal and Storage of Resident's Personal Property.** Your personal property must be removed from the Residence and from any storage unit as follows:
  - 3.7.1 Within thirty (30) days following the date of your death (if Joint Residents, the date of death of the surviving Resident). If your personal property is not removed from the Residence and from any storage unit within such thirty (30) days, we will continue to charge your estate the Monthly Fee as outlined in Paragraph 1.5.1 above, or we may remove and store such personal property at the

expense and risk of your estate. Your Entrance Fee will continue to amortize, if applicable, until the Residence and any storage unit is completely vacated. We will only allow the executor(s) named in your Will to remove or dispose of your personal property in your living accommodation and any related storage unit at the Community. Members of your family or those to whom you have granted power of attorney will not be allowed access to your personal property after your death, unless they are the executor(s) named in your Will.

- **3.7.2** Within thirty (30) days following the date notice is delivered to you of your permanent relocation to assisted living, to the Community Health Center or a Comparable Facility for Health Center Level Services (see definitions in Paragraphs 6.1 and 6.2), or to another care facility licensed to provide the appropriate care you need. If your personal property is not removed from the Residence and from any storage unit within such thirty (30) days, we will continue to charge you the Monthly Fee as outlined in Paragraph 1.5.2 above, or we may remove and store such personal property at your expense and risk.
- 3.7.3 At the end of the cancellation period outlined in Section 9 or 10. If your personal property is not removed from the Residence and from any storage unit by the end of the cancellation period, we will continue to charge you the Monthly Fee as outlined in Paragraph 1.5.3 above, or we may remove and store such personal property at your expense and risk. Your Entrance Fee will continue

to amortize, if applicable, until the Residence and any storage unit is completely vacated.

- **3.8 Furnishings.** Furnishings within the Residence will not be provided by us except as stated in Paragraph 2.1. Furnishings provided by you shall not be such as to interfere with your health, safety or general welfare, or that of other residents or others.
- 3.9 **Emergency Entry** and Relocation. We may enter your Residence should it be necessary in an emergency to protect your health or safety or the health or safety of other residents. If relocation is recommended by the Medical Director or your attending physician, we will request that you relocate to another residence within the Community, to the Community Health Center or a Comparable Facility (as defined in Paragraph 6.2), or to a hospital or other care facility for the protection of your health or safety or for the health or safety of the other residents of the Community.
- 3.10 Alterations by You. You may not undertake any alterations to your Residence without our prior written approval. Said alterations will be set forth in a separate addendum to this Agreement, signed by you and us.
- 3.11 Condition of Residence. Upon vacating the Residence, you agree to leave it in good and clean condition. You shall be liable to us for any charges, which we may incur to restore your Residence to good and clean condition, except for normal wear and tear.
- **3.12 Rights of Second Single Resident.** When two Joint Residents reside in a single Residence under this Agreement, upon the death or permanent relocation of one Resident to a different level of care at the

Community, or other inability of that Resident to continue residing in the Residence, the remaining Resident may continue to reside in the Residence under the terms of this Agreement and shall pay the Monthly Fee.

- Smoke-Free Community. The Community is a smoke-free community pursuant to its Smoke-Free Campus Policy (a copy of which is available upon request), wherein the campus and buildings have been designated as "smoke free". Smoking (including E-Cigarettes) is not allowed by residents, guests, and business invitees on the campus (inside or outside), except in a designated outside area. No smoking areas include, but are not limited to, the residences, hallways, dining rooms, public restrooms, lounge areas, reception areas, waiting rooms, courtyards, entrances, walking paths, driveways, and any other common areas. Smoking is only permitted at the designated outdoor area. Violation of the Smoke-Free Campus Policy can result in our cancellation of this Agreement for just cause as outlined in Paragraph 9.1 hereof.
- 3.14 Firearms Policy. The Community has adopted a policy governing the possession of firearms at the Community. Firearms need to be registered with the Community and properly secured. In the event that you are unable to safely maintain a firearm, we will contact your designated power of attorney, legal representative or family member to remove any firearms from your Residence.
- 4. FREE DAYS OF ASSISTED LIVING OR NURSING CARE. You are eligible to receive a total of six (6) days each year of either assisted living care in an assisted living apartment or suite or nursing care in the Community Health Center while you are a resident of your Residence. In the case of Joint Residents, each of you will receive six (6) days, but the days cannot be combined and

used by only one of you. Such six (6) days renews on an annual basis and does not accumulate. Once you are permanently relocated to assisted living, the Community Health Center or Comparable Facility, you no longer qualify for the six (6) free days of assisted living or nursing care and will be required to pay the per diem charge for such care. [NOTE: The six (6) days of care is a combined annual total for assisted living care and nursing care at the Community.]

#### 5. ASSISTED LIVING SERVICES.

5.1 **Description** of Assisted Living Services. We offer assisted living services in the apartments and suites of the Community. Assisted living services include assistance with the activities of daily living such as ambulation, bathing, dressing, eating, hygiene, toileting, personal and supervision or administration of medications. You will be given priority over non-residents for admission to assisted living.

# Care. In the event your physical or mental health is determined by us to be appropriate for assisted living care, you agree to relocate to an assisted living apartment or suite at the Community. Such a determination will be made by us after a review by the Director of Nursing, the Medical Director and the Executive Director in consultation with your attending physician, your personal representative, and you to the extent possible.

**5.3 Temporary Relocation to Assisted Living.** In the event you require temporary assisted living care (beyond the six (6) days of care as outlined in Section 4, if applicable), you will pay the then-current monthly fee applicable to assisted living, as well as the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above.

5.4 Permanent Relocation to Assisted Living Care. In the event you require permanent assisted living care (beyond the six (6) days of care as outlined in Section 4, if applicable), you will pay to us the thencurrent monthly fee applicable to assisted living. You will be required to release your Residence to us, and remove all of your personal property from the Residence and from any storage unit as outlined in Paragraph 3.7.2. Once the Residence is released, we shall have the right to reassign the Residence for occupancy by others except as provided in Paragraph 3.12. Release of the Residence due to your permanent relocation to assisted living care does not qualify you for a refund of the Entrance Fee, unless this Agreement is canceled. Subject to the terms and conditions of this Agreement, you shall continue to pay the Monthly Fee for the Residence in accordance with Paragraph 1.5.2 above.

subsequently determine, in consultation with your attending physician, your personal representative and you to the extent possible, that you no longer need assisted living care and you can resume occupancy in a residence equivalent to the residence you previously occupied, you shall have the right to relocate to such equivalent residence as soon as one is available. Upon your relocation to an equivalent residence, you agree to pay the then-current Monthly Fee for that residence.

#### 5.6 Alternate Accommodations.

In the event that the assisted living apartments and suites at the Community are fully occupied when you are determined to need assisted living care, you agree to relocate to another assisted living facility to receive assisted living care at your own expense. We will not be responsible for the charges associated with the alternate assisted living facility. You shall continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above.

Care. If we determine after consultation with your attending physician, your personal representative and you to the extent possible, that you need care beyond assisted living, you agree to transfer to the Community Health Center, a Comparable Facility (as defined in Paragraph 6.2), or to another care facility licensed to provide the appropriate care you need. Subject to the terms and conditions of this Agreement, you shall continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above.

## **5.8 Long-Term Care Insurance.** We will use reasonable efforts to assist you in working with your long-term care insurance provider to obtain the benefits to which you may be entitled.

**5.9 Assisted Living Residency Agreement.** If you require assisted living care at the Community, you agree to enter into a separate Assisted Living Residency Agreement to be signed by you and us.

### 6. THE COMMUNITY HEALTH CENTER.

6.1 **Description.** The Community Health Center is the portion of the Community which is licensed to provide two levels of care: intermediate nursing care and skilled nursing care (collectively "Health Center Level Services"). The Community Health Center is staffed by licensed nursing personnel 24 hours a day.

# 4.2 Alternate Accommodations. You will be given priority over non-residents for admission to the Community Health Center. In the event the Community Health Center is fully occupied when you are determined to need such care, you agree to relocate to an alternate health care facility that provides services similar to the Community

Health Center or to another care facility licensed to provide the appropriate care you need (a "Comparable Facility") until an appropriate space becomes available for you at the Community. We will not be responsible for the charges associated with the Comparable Facility. Upon your relocation to a Comparable Facility, you shall continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above.

# 6.3 Transfer to Health Center Level Services. In the event your physical or mental health is determined by us to be appropriate for Health Center Level Services, you agree to relocate to the Community Health Center or a Comparable Facility. Such a determination will be made by us after a review by the Director of Nursing, the Medical Director and the Executive Director in consultation with your attending physician, your personal representative, and you to the extent possible.

Community Health Center. In the event you require temporary care in the Community Health Center (beyond the six (6) days of care as outlined in Section 4, if applicable), you will pay the per diem charge applicable to the level of care needed by you, as well as the charges for physician services and any additional health services as outlined in Paragraph 6.8. In addition, you will continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above.

Health Center Level Services. In the event you require permanent care in the Community Health Center (beyond the six (6) days of care as outlined in Section 4, if applicable), you will pay the per diem charge applicable to the level of care needed by you, as well as the charges for physician services and any additional health services as outlined in Paragraph 6.8. If you are determined

appropriate for Health Center Level Services, and are permanently relocated to the Community Health Center or a Comparable Facility, you will be required to release your Residence to us, and remove all of your personal property from the Residence and from any storage unit as outlined in Paragraph 3.7.2. We shall have the right to reassign the Residence for occupancy by others except as provided in Paragraph 3.12. Release of the Residence due to your permanent relocation to the Community Health Center or to a Comparable Facility does not qualify you for a refund of the Entrance Fee, unless this Agreement is canceled. You will continue to pay the Monthly Fee in accordance with Paragraph 1.5.2 above.

- 6.6 Relocation within the Community Health Center. We reserve the right to relocate you to a different level of care within the Community Health Center if you require such care. Such relocation will be made after a review by the Director of Nursing, the Medical Director and the Executive Director in consultation with your attending physician, personal your representative, and you to the extent possible.
- 6.7 Return to Residence. If we subsequently determine, in consultation with your attending physician, your personal representative and you to the extent possible, that you can resume occupancy in a residence equivalent to the residence you previously occupied, you shall have the right to relocate to such equivalent residence as soon as one is available. Upon reoccupying a residence, your Monthly Fee will be based on the thencurrent Monthly Fee for that residence.
- 6.8 Medical Director, Attending Physician, and Additional Health Services. We have designated a licensed physician to serve as Medical Director of the Community Health Center. You are required to have a local attending physician. You may engage

the services of the Medical Director at your expense. If your personal physician will be providing you with services in the Community Health Center, he/she may do so upon providing us with his/her credentials and with proof of liability insurance, and he/she agrees to abide by our policies and procedures. We will not be responsible for the charges for medical treatment or services by the Medical Director or your attending physician, nor will we be responsible for the charges for medication, prescribed therapy, nursing supplies, and other medical and miscellaneous supplies and services associated with medical treatment.

6.9 Advanced **Payment** for **Medical Treatment.** In the event we incur or advance payments for your medical treatment or for medication, prescribed therapy, nursing supplies, and other medical and miscellaneous supplies and services associated with medical treatment (even in the event such medical care is given at the direction of your attending physician or the Medical Director without your prior approval), you shall promptly reimburse us for such payments. cancellation of this Agreement for any reason, any amounts due to us under this Paragraph 6.9 shall be offset against any refund of the Entrance Fee.

# **6.10 Long-Term Care Insurance.** We will use reasonable efforts to assist you in working with your long-term care insurance provider to obtain the benefits to which you may be entitled.

6.11 Medicare and Health Insurance. The Community Health Center is Medicare-certified. When eligible, you are required to maintain Medicare Part A, Medicare Part B, and one supplemental health insurance policy or equivalent insurance coverage acceptable to us to assure your ability to fully cover a Medicare-qualified stay in the Community Health Center or a

Comparable Facility. You shall furnish to us such evidence of coverage as we may from time to time request. Such supplemental insurance should cover Medicare co-insurance and deductibles. Should your supplemental health insurance or equivalent coverage not fully cover a Medicare-qualified stay in the Community Health Center or a Comparable Facility, or should you fail to purchase supplemental health insurance or equivalent coverage to fully cover a Medicare-qualified stay in the Community Health Center or a Comparable Facility, you shall be financially responsible for paying deductibles, coinsurance amounts, and any other charges for each Medicare-qualified admission and stay in the Community Health Center or a Comparable Facility. If you are eligible to receive the six (6) free days of care in the Community Health Center as provided in Section 4 and your stay in the Community Health Center is a Medicare-qualified stay, such six (6) days will be applied after the expiration of your Medicare-qualified stay providing you have Medicare Part A, Medicare Part B and acceptable supplemental health insurance or equivalent insurance coverage.

If you are not eligible for Medicare, you shall maintain health insurance coverage acceptable to us and shall furnish us with evidence of such coverage upon our request. Should your health insurance not fully cover your stay in the Community Health Center or a Comparable Facility, you shall be financially responsible for paying deductibles, coinsurance amounts, and any other charges for each admission and stay in the Community Health Center or a Comparable Facility.

If failure to maintain Medicare Part A, Medicare Part B, supplemental health insurance or other health insurance coverage causes depletion of your resources and impairs your ability to meet your financial obligations, we need not defer your financial obligations to us as outlined in Paragraph 8.1, and we retain the right to cancel the Residency Agreement as provided in Section 10.

6.12 Managed Care. If you have chosen to participate in a managed care program as an alternative to Medicare Part A, Medicare Part B, and supplemental insurance coverage, the terms of this Agreement governing nursing care will include the following provisions:

**6.12.1 Participating** Provider. If the Community Health Center is a participating provider with your managed care program and your stay is a Medicare-qualified stay, the Community agrees to be reimbursed at the rate negotiated with your managed care program. Such a managed care stay in the Community Health Center will not reduce the number of days of care you are eligible to receive without additional charge pursuant to Section 4, as applicable. You will continue to pay the Monthly Fee for vour Residence accordance with in Paragraph 1.5.2 above, as well as any charges for physician services and any additional health services as outlined in Paragraph 6.8.

**6.12.2** Not a Participating Provider. If the Community Health Center is not an approved participating provider with your managed care program and you choose to receive health care services at a managed care participating provider, then you agree that you must relocate for as long as necessary for those services to be provided, and be responsible for all charges for health care services. In addition, while receiving health care services at the managed care participating provider, you will continue to pay the Monthly Fee for your

Residence in accordance with Paragraph 1.5.2 above. Such a stay at a managed care participating provider will not reduce the number of days of care you are eligible to receive without additional charge pursuant to Section 4, as applicable.

#### 6.12.3 Negotiated Managed

Care Rate. If the Community Health Center is not a participating provider in your managed care program and your stay is a Medicare-qualified stay, we will attempt to negotiate a reimbursement rate with your managed care program. If we are able to negotiate an acceptable rate, we agree to accept as full payment the rate provided by your managed care program. Such a managed care stay in the Community Health Center will not reduce the number of days of care you are eligible to receive without additional charge pursuant to Section 4, as applicable. You will continue to pay the Monthly Fee for Residence in accordance with Paragraph 1.5.2 above, as well as any charges for physician services and any additional health services as outlined in Paragraph 6.8.

6.12.4 No Negotiated Managed Care Rate. If the Community Health Center is not a participating provider in your managed care program and a negotiated rate is not agreed upon and you would still like to receive care in the Community Health Center during a Medicare-qualified stay, then each day of your stay in the Community Health Center will reduce by one day the number of days of care you are eligible to receive without additional charge pursuant to Section 4, as applicable. During any such Medicare-qualified stay the

Community Health Center, you agree that you will continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above and any charges for physician services and any additional health services as outlined in Paragraph 6.8. If at any time during any such Medicare-qualified stay in Community Health Center you are no longer eligible to receive any of the days of care provided for in Section 4, then you agree to pay the per diem charge for your care in the Community Health Center, the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above,, and any additional health services as outlined in Paragraph 6.8.

## **Qualified Stay.** At the conclusion of each such Medicare-qualified stay, you will be entitled to care in the Community Health Center in accor-

Medicare-

6.12.5 Post

will be entitled to care in the Community Health Center in accordance with the terms of this Agreement other than as provided in this Paragraph 6.12.

6.13 Transfer to Hospital or Other Care Facility. If we determine after consultation with your attending physician, your personal representative and you to the extent possible, that you need care beyond that which the Community Health Center is licensed to provide, you will be transferred to a hospital or other care facility. Our staff will not accompany you to the hospital or other facility. We shall not be responsible for any charges associated with the transfer and health care expenses or charges incurred by you after such a transfer. You shall continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5 above.

## 6.14 Community Health Center Admission Agreement. If you require care in

the Community Health Center, you agree to enter into a separate admission agreement to be signed by you and us.

6.15 Under Age 62. If you are under the age of 62 when you occupy your Residence under this Agreement, you are not eligible to receive the six (6) days of care as outlined in Section 4 until you attain the age of 62. During this time, you will be entitled to receive such care at the then-current charge being charged to nonresidents until age 62.

#### 7. REPRESENTATIONS.

7.1 Our Representations. We represent and warrant that we are a nonprofit corporation. We are exempt from payment of Federal income tax under Section 501(c)(3) of the Internal Revenue Code of 1986, as amended. We are affiliated with the North Carolina Conference of The United Methodist Church of the Southeastern Jurisdiction. The North Carolina Conference of The United Methodist Church of the Southeastern Jurisdiction is not responsible for our financial or contractual obligations.

7.2 Your Representations. You represent and warrant that the representations made in the application for residency, your personal health history, and the confidential financial statement are true and correct and may be relied upon by us as a basis for your acceptance for residency at the Community. You also represent and warrant that you have not made any gift of your property in contemplation of the execution of this Agreement.

#### 8. PROMISES.

**8.1 Our Promises.** It is and shall be our declared policy to operate as a non-profit organization. We will not cancel this Agreement without just cause as specified in Section 10. Further, we shall not cancel this

Agreement solely by reason of your financial inability to pay the full Monthly Fee for your Residence, the monthly fee for assisted living care or the per diem charge for care in the Community Health Center, provided you have met all "spend-down" provisions of eligibility for the Medicaid program and any public assistance funds. This provision shall not apply if you have impaired your ability to meet your financial obligations hereunder by transfer of assets other than to meet ordinary and customary living expenses or by not maintaining Medicare Part A, Medicare Part B, supplemental insurance, or other health insurance after assuming occupancy. You shall be permitted to remain at the Community for a reduced fee based on your ability to pay for as long as you establish facts to justify deferment of such charges and when deferment of such charges can, in our sole discretion, be granted without impairing our ability to operate the Community on a sound financial basis for the benefit of all residents.

Your Promises. You agree to comply with all policies and procedures of the Community as now existing or as hereafter amended; to pay the Entrance Fee, Monthly Fee, and any other charges as provided in this Agreement; to not impair your ability to meet the financial obligations under this Agreement by transferring assets, other than to meet ordinary and customary living expenses, or by not maintaining Medicare Part A, Medicare Part B, supplemental insurance or other health insurance, without our consent; to apply for public assistance funds and/or Medicaid if you should need financial assistance as outlined in Paragraph 8.1 above while a resident in assisted living or the Community Health Center; and to abide by all other terms of this Agreement.

#### 9. CANCELLATION BY RESIDENT.

**9.1 Right of Rescission.** Within thirty (30) days following the later of the

execution of this Agreement by you or the receipt of a Disclosure Statement from us, you may rescind this Agreement by giving us written notice. You shall not be required to move into the Residence prior to the expiration of the thirty (30) day rescission period. However, if you occupy the Residence during the rescission period and then rescind this Agreement, you will only be charged a Monthly Fee for the period of time that you actually occupied the Residence. Refund of the amount of the Entrance Fee paid shall be as outlined in Paragraph 11.2.

9.2 Cancellation Prior to Occupancy. You may cancel this Agreement for any reason at any time before you move into the Community by giving us written notice signed by you (both of you in the case of Joint Residents). Refund of the amount of the Entrance Fee paid shall be as outlined in Paragraph 11.3 or 11.4. If you die prior to occupying the Residence or if, on account of illness, injury or incapacity, you are precluded from occupying the Residence under the terms of this Agreement, this Agreement will automatically cancel upon our receipt of notice of your death, illness, injury or If you elect to cancel this incapacity. Agreement because of a substantial change in your physical, mental or financial condition prior to occupancy, then this Agreement will cancel upon written notice from you. Refund of the Entrance Fee shall be as outlined in Paragraph 11.3.

9.3 Cancellation Due to Residence Not Available. You may cancel this Agreement upon written notice to us if we have not made the Residence available to you for occupancy within one (1) year from the date we execute this Agreement. Refund of the Entrance Fee shall be as outlined in Paragraph 11.7.

**9.4 Cancellation After Occupancy.** You may cancel this Agreement for

any reason after moving into the Community by giving us thirty (30) days' prior written notice of cancellation, which shall be effective and irrevocable upon delivery. Cancellation shall occur thirty (30) days after written notice is delivered, and you must remove your personal property from the Residence and from any storage unit at the end of the thirty (30) day notice period as outlined in Paragraph 3.7.3. You are obligated to pay the Monthly Fee during the thirty (30) days, and thereafter if the Residence has not been released to us in accordance with Paragraph 1.5.3 above. Refund of the Entrance Fee shall be as outlined in Paragraph 11.5.

9.5 Cancellation Due to Death After Occupancy. This Agreement will automatically cancel upon your death (the death of the surviving Resident in the case of Joint Residents). Your estate must remove your personal property from the Residence and from any storage unit within thirty (30) days after your death as outlined in Paragraph 3.7.1. Your estate will be obligated to pay the Monthly Fee as outlined in Paragraph 1.5.1 above. Refund of the Entrance Fee shall be as outlined in Paragraph 11.5.

#### 10. CANCELLATION BY UMRH.

We may, upon notice and opportunity to cure as hereinafter provided, cancel this Agreement for just cause. Just cause shall include the occurrence of any of the following events (hereinafter referred to as a "Default"):

**10.1.1 Noncompliance.** You do not comply with the terms of this Agreement or the published operating procedures, covenants, rules, regulations, and policies now existing or later amended by us.

**10.1.2 Misrepresentation.** You misrepresent yourself or fail to

disclose information during the residency process.

**10.1.3 Entrance Fee Installments.** You fail to pay the Entrance fee installments as outlined in Paragraphs 1.2.1, 1.2.2, 1.2.3 and 1.2.4 when due.

**10.1.4 Nonpayment.** You fail to pay any charges to us, subject to the provisions of Paragraph 8.1, within forty-five (45) days of the date when such charges are due.

10.1.5 Threat to Health or Safety. Your health status or behavior constitutes a substantial threat to the health, safety or peace of yourself, other residents, or others including your refusal to consent to relocation, or behavior that would result in physical damage to the property of the Community or others.

#### 10.1.6 Change in Condition.

There is a major change in your physical or mental condition and your condition cannot be cared for in the Community Health Center within the limits of our license.

10.2 Default Notice. Prior to cancellation for any Default described in Paragraph 10.1.1, 10.1.2, 10.1.3 or 10.1.4 above, we shall give you notice in writing of such Default, and you shall have at least thirty (30) days thereafter within which to correct such Default. No Default shall eliminate your obligation to pay the Monthly Fee. If you correct such Default within such time, this Agreement shall not be canceled. If you fail to correct such Default within such time, this Agreement shall cancel at the expiration of such thirty (30) days.

In the event of the occurrence of a Default described in Paragraph 10.1.5 or 10.1.6 above, if we or the Medical Director determines that either the giving of notice of Default or the lapse of time as above provided might be detrimental to you or others, then such notice and/or waiting period prior to cancellation shall not be required. Also, in the event of the occurrence of a Default described in Paragraph 10.1.5 or 10.1.6, we are expressly authorized by you to transfer you to an appropriate hospital or other facility, and we will promptly notify your personal representative or attending physician.

#### 11. REFUND OF ENTRANCE FEE.

do not accept you for residency at the Community, the full amount of the Entrance Fee you have paid will be promptly refunded to you, without interest.

11.2 Right of Rescission. If you rescind this Agreement as provided in Paragraph 9.1, you shall receive a full refund of the portion of the Entrance Fee paid by you, without interest, within sixty (60) days of our receipt of the written notice of rescission.

Cancellation 11.3 **Prior** to Occupancy Due to Death, Illness, Injury, or **Incapacity.** If, prior to occupancy and after your right of rescission period has expired, you die or you cancel this Agreement because of illness, injury or incapacity, you or your estate will receive a refund in full of the portion of the Entrance Fee you have paid, without interest, less any costs specifically incurred by us at your request and set forth in writing in a separate addendum to this Agreement, signed by you and us. Said refund shall be paid within sixty (60) days following (i) the date of automatic cancellation of this Agreement; or (ii) the date of our receipt of your written notice of cancellation.

11.4 Cancellation Prior Occupancy for Other Reasons. If you cancel this Agreement for reasons other than those stated in Paragraph 11.2 or 11.3 above, you shall receive a refund of the Entrance Fee paid, less a non-refundable portion of the Entrance Fee equal to Two Thousand Dollars (\$2,000) and less any costs specifically incurred by us at your request and set forth in writing in a separate addendum to this Agreement, signed by you and us. Said refund shall be paid when the Residence is reserved by a new resident and the new resident has paid the appropriate Entrance Fee installments to equal the Entrance Fee installments to be refunded to you.

11.5 Cancellation After Occupancy. In the event you or we cancel this Agreement after occupancy or in the event of your death (the death of the survivor in the case of Joint Residents), you or your estate will be reimbursed the amount of the Entrance Fee previously paid by you, less two percent (2%) for each month of residency or portion thereof, for up to five (5) months. Subject to our offset rights outlined in Paragraph 11.6, the refund of the Entrance Fee will not be less than ninety percent (90%). Said refund will be paid, without interest, at such time as your Residence has been reserved by a new resident and our receipt of the full amount of the Entrance Fee paid by such new resident or within two (2) years from the date of cancellation, whichever occurs first.

# **11.6 Offset Against Entrance Fee Refund.** In the event of cancellation of this Agreement as described in Paragraph 11.5 above, we will offset against any Entrance Fee refund due to you or your estate the following:

11.6.1 The amount of any unpaid Monthly Fees, pro-rated Monthly Fees for the period of time the Residence was occupied (which shall include the period of time until

you or your personal representative removes all of your personal property from the Residence and from any storage unit) after cancellation of this Agreement, any Extra Charges or other charges deferred by us on your behalf under Paragraph 8.1; and

- 11.6.2 Any health care expenses incurred on your behalf and other amounts payable to us, which remain unreimbursed; and
- 11.6.3 Any charges incurred to restore the Residence to good condition, normal wear and tear excepted, as outlined in Paragraph 3.11; and
- as a result of options and custom features added to the Residence at your request as outlined in Exhibit A or in a separate addendum to this Agreement.

#### 11.7 Availability of the Residence.

If the Residence is not available to you for occupancy within one (1) year from the date we execute this Agreement, you may cancel this Agreement upon written notice to us. In such event, the full amount of the Entrance Fee you have paid will be refunded to you, without interest, within thirty (30) days from the date we receive your notice of cancellation.

#### 12. MISCELLANEOUS.

12.1 Nature of Rights. You understand and agree that (i) this Agreement or your rights (including the use of the Residence) under it may not be assigned, and no rights or benefits under this Agreement shall inure to the benefit of your heirs, legatees, assignees, or representatives, except as to receipt of the amounts described in Section 11; (ii) this Agreement and your

contractual right to occupy the Community will exist and continue to exist during your lifetime unless canceled as provided herein; (iii) this Agreement grants you the right to occupy and use space in the Community but does not give you exclusive possession of the Residence against us, and you will not be entitled to any rights of specific performance but will be limited to such remedies as set forth herein and as provided by continuing care law; (iv) this Agreement is not a lease or easement and does not transfer or grant you any interest in real property owned by us; and (v) this Agreement grants to us complete decision-making authority regarding the management and operation of the Community.

- 12.2 Release. We are not responsible for theft, loss of or damage to your personal property, unless such theft, loss or damage is caused by our negligence or the negligence of our agents or employees, and you hereby release us from any such liability. You may want to obtain insurance, at your own expense, to protect against such losses.
- 12.3 Amendment. This Agreement may be amended by agreement of the parties to this Agreement. No amendment of this Agreement shall be valid unless in writing and signed by you and us.
- **12.4** Law Changes. This Agreement may be modified by us at any time in order to comply with applicable laws or regulations. Further, we may change any part of the Community, including the Residence, to meet the requirements of any applicable law or regulation.
- **12.5 Entire Agreement.** This Agreement and any addenda or amendments thereto contain our entire understanding with respect to your residency at the Community.
- **12.6 Monthly Statement.** You shall receive a monthly statement from us showing

the total amount of fees and other charges owed by you, which shall be paid upon receipt and by no later than the fifteenth (15<sup>th</sup>) day of each month.

- 12.7 Responsible **Party** Business and Financial Decision Making. Prior to assuming residency at the Community, you agree to execute and deliver to us a Durable Power of Attorney, trust documents, or other documentation naming a responsible party for business and financial decision-making. These documents should be drafted to remain effective notwithstanding your incompetence or disability and shall be in a form acceptable to us. You agree to keep such documents in effect as long as this Agreement is in effect. The person(s) named as your responsible party shall not be a person(s) employed by us or any other entity engaged in the management of the Community.
- **12.8 Disposition of Furniture, Possessions, and Property.** You agree to make provision by Will or otherwise for the disposition of all of your furniture, property, and possessions located on the premises of the Community within sixty (60) days after the date of residency.
- 12.9 Nonwaiver. If we fail to insist in any instance upon performance of any of the terms, promises, or conditions of this Agreement, it shall not be construed as a waiver or relinquishment of the future performance of any such terms, promises, or conditions, but your obligation with respect to such future performances shall continue in full force and effect.
- 12.10 Notices. Any notice required to be given to us under this Agreement shall be in writing and sent certified mail, return receipt requested, with all postage and charges prepaid, or hand-delivered to the Executive Director of the Community at 1000 Wesley

Pines Road, Lumberton, North Carolina 28358. Such notices shall be dated and signed.

Any notice required to be given to you shall be delivered to you at the Community or at such other place as you shall designate to us in writing and sent by certified mail or hand delivered. All notices mailed in accordance with this Paragraph shall be deemed to be given when mailed whether or not they are actually received.

12.11 Indemnity. We will not be liable for and you agree to indemnify, defend and hold us harmless from claims, damages and expenses, including attorneys' fees and court costs, resulting from any injury or death to persons and any damages to property caused by, resulting from, attributable to or in any way connected with your negligent or intentional act or omission or that of your guests.

12.12 Severability. The invalidity of any restriction, condition or other provision of this Agreement, or any part of the same, shall not impair or affect in any way the validity or enforceability of the rest of this Agreement.

all your rights under this Agreement will always be subordinate and junior to the lien of all mortgages or other documents creating liens encumbering the Community, which have been or will be executed by us. Upon request, you agree to execute, acknowledge and deliver to such lender(s) such further written evidence of such subordination as such lender(s) may reasonably require. Except to the extent of your obligation to pay the Monthly Fee and Second Person Monthly Fee, you shall not be liable for any such indebtedness.

**12.14 Capacity.** This Agreement has been executed on our behalf by our duly

authorized agent, and no officer, director, agent or employee of ours shall have any personal liability hereunder to you under any circumstances. This Agreement will become effective upon acceptance and signature by us.

**12.15 Resident.** In the case of Joint Residents, the rights and obligations of each are joint and several except as the context of this Agreement otherwise requires.

#### 12.16 Reimbursement for Loss or

**Damage.** You or your responsible party, if applicable, agree to reimburse us for any loss or damage to the Community caused by your intentional, careless, or negligent acts or omissions or that of your guests.

**12.17 Charges for Collection.** You agree to reimburse us for any charges we incur to collect any unpaid amounts you or your estate owes to us under this Agreement.

#### 12.18 Sale or Transfer of Interest.

We may sell or transfer our interest in the Community provided the buyer will agree to assume this Agreement and all other existing Residency Agreements. Upon the assumption of this Agreement by a buyer of the Community and its agreement to perform this Agreement and all other agreements, we will have no further obligation hereunder. Your signature hereto constitutes your consent and approval of any such future transaction.

#### 12.19 Private Employee of Resi-

dent. If you need additional services, you can obtain these needed services from a private employee, an independent contractor, or through an agency (personal service provider). In such instances, we strongly advise you to obtain these needed services from a licensed and/or certified home health agency. In any event, you must comply with our policy regarding personal service providers, and ensure that your private employee, independent contractor, or person you employ through an agency complies with our policies and rules

of conduct set forth in our policy. If you fail to follow or enforce the policies and rules of conduct set forth therein, then we may elect, at our sole option, to cancel this Agreement.

12.20 Tax Considerations. You should consult with your tax advisor regarding the tax considerations associated with this Agreement as more fully explained in our Disclosure Statement.

**12.21 Management.** We have engaged the services of Life Care Services LLC ("LCS") to manage the Community. We are not affiliated with LCS nor is LCS responsible for our contractual or financial obligations of the Community.

**12.22 Governing Law.** This Agreement will be governed, interpreted and construed according to the laws of the State of North Carolina.

12.23 Survival of Representations and Obligations. Your representations and obligations under this Agreement, including but not limited to, your obligation to pay all sums owed by you to us, and your agreement to indemnify us as set forth in Paragraph 12.11, and our representations and obligations under this Agreement, will survive any cancellation of your residency in the Community, regardless of the reason for such cancellation and regardless of whether it is initiated by you or by us.

### 13. MEDIATION AND ARBITRATION.

dispute, claim or controversy of any kind arises between the parties – except for those disputes, claims or controversies arising under Paragraph 13.3 below – that cannot be resolved by mutual agreement, the parties agree to submit such dispute, claim or

controversy to a neutral mediator for possible resolution. The parties will jointly agree on a neutral mediator. Each party shall submit all evidence or information in writing to the mediator in support of its contentions or allegations and any defense either party may have with respect to the dispute, claim or controversy. Each party shall have the right to a hearing before the mediator and to personally present information pertinent to such dispute, claim or controversy. The mediator shall assist each party, in an unbiased manner, in reaching an amicable agreement regarding the dispute, claim or controversy. If an amicable agreement is not reached, or if either party fails or refuses to negotiate or mediate in good faith to resolve the matter, or if a neutral mediator cannot be agreed upon between the parties, then the parties agree to submit such dispute, claim or controversy to an arbitration process as outlined below.

13.2 **Arbitration.** In the event a dispute, claim or controversy of any kind arising out of or relating to this Agreement except for those disputes, claims or controversies arising under Paragraph 13.3 below – cannot be resolved through mediation as described in Paragraph 13.1 above, the parties agree that said dispute, claim, or controversy will be submitted to and determined by arbitration in Robeson County, North Carolina in accordance with the Federal Arbitration Act. You and we will jointly agree on an arbitrator and the arbitrator will be selected according to the procedure set forth in state law, if applicable. In reaching a decision, the arbitrator shall prepare findings of fact and conclusions of law. Any direct arbitration costs incurred by you will be borne by you. Costs of arbitration, including our legal costs and attorneys' fees, arbitrators' fees, and similar costs, will be borne by all residents of the Community provided that the arbitrator may choose to award the costs of arbitration against us if the arbitrator determines that the proposed resolution urged

by us was not reasonable. If the issue affects more than one (1) resident, we may elect to join all affected residents into a single arbitration proceeding, and you hereby consent to such joinder.

You may withdraw your agreement to arbitrate within thirty (30) days after signing this Agreement by giving written notice of your withdrawal to us. This arbitration clause binds all parties to this Agreement and their spouses, heirs, representatives, executors, administrators, successors, and assigns, as applicable. After cancellation of this Agreement, this arbitration clause shall remain in effect for the resolution of all claims and disputes that are unresolved as of that date.

**Voluntary Arbitration of** 13.3 Negligent Health Care Claims. For all claims for damages in personal injury or wrongful death actions, based on alleged negligence in the provision of health care, the parties may voluntarily elect to submit to arbitration pursuant to the procedures set forth in Article 1H of Chapter 90 of the North Carolina General Statutes. N.C.G.S. §90-21.60(b) prohibits any contract from requiring prior agreement of the parties to arbitrate negligent health care claims. Thus. Paragraphs 13.1 and 13.2 do not apply to personal injury or wrongful death actions based on alleged negligence in the provision of health care. If the parties agree to arbitrate such actions, said arbitration will be governed in accordance with N.C.G.S. §90-21.60, et seq.

[Signature Page Follows]

You hereby certify that you received a copy of this Agreement and a copy of our most current Disclosure Statement dated, 20  Executed this day of 20	THE UNITED METHODIST RETIREMENT HOMES, INCORPORATED d/b/a Wesley Pines Retirement	
	Community By	
RESIDENT	Executive Director	
Witness	Date:	
RESIDENT	ByAuthorized Agent of UMRH	
Witness	Date:	



WP 90% Return of Capital Residency Agreement (For Villa to be Constructed) (2018-02-06) CLEAN.docx

#### **Exhibit A**

Options and Custom Features Added at Resident's Request:	Amount
	\$
	\$
	\$
	\$
	\$
	\$
Total	\$

Initials	
Community	Resident
	Resident

WBD(US) 41242208v3



### 1000 Wesley Pines Road Lumberton, North Carolina 28358 (910) 738-9691 www.wesleypines.org

# 50 Percent Return of Capital<sup>TM</sup> Residency Agreement (For Villa To Be Constructed)

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Exhibit A – Options and Custom Features Added at Resident's Request

#### **GLOSSARY**

The following terms are described as used in the accompanying Residency Agreement. Reference to the Residency Agreement and the context in which the terms are used is recommended to provide a fuller understanding of each of the terms:

- "Agreement" means the Residency Agreement, entered into between the Resident and The United Methodist Retirement Homes, Incorporated, which outlines the contractual obligations of both parties.
- "Assisted Living" means assistance with the activities of daily living pursuant to Section 5 of this Agreement.
- "Community" means the continuing care retirement community known as "Wesley Pines," including all of the residences, common areas, and site amenities.
- "Entrance Fee" means payment that assures a resident a place at the Community for life as long as the resident complies with terms of this Agreement. At the time the resident makes application for residency at the Community, the resident will sign a Residency Agreement to reserve the residence selected and will pay an Entrance Fee deposit to the Community. The balance of the Entrance Fee will be paid in incremental percentages on set dates with the remaining balance paid on the earlier of (i) occupancy or (ii) 30 days from the date that you are notified that the residence is ready for occupancy. Specific information is located in Paragraph 1.2 of this Agreement.
- "Extra Charges" means the additional fees required to be paid for the additional services and amenities requested by Resident, as set forth in Paragraph 2.2 of this Agreement.
- "Health Center" means the portion of the Community, which is licensed to provide two levels of care: intermediate nursing care and

skilled nursing care, as described in Section 6 of the Agreement.

- "Monthly Fee" means that fee payable each month by the Resident as set forth in Paragraphs 1.3 and 1.4 of the Agreement, in consideration for the services and amenities provided to the residents of the Community described in Paragraph 2.1 of this Agreement. If there are Joint Residents under this Agreement, the Monthly Fee will include a "Second Person Monthly Fee."
- "Residence" means the villa to be constructed at the Community identified in the introductory paragraph of the Agreement, in which the Resident has the right to live pursuant to this Agreement in exchange for paying the Entrance Fee and the Monthly Fee.
- "Resident" or "you" means the Resident(s) who sign this Agreement. Sometimes a second resident (if there are two of you) is referred to in this Agreement as the "Joint Resident." Further, both Residents may be referred to as "Joint Residents." Unless otherwise indicated, "you" refers to both of you if there are two of you.
- "The United Methodist Retirement Homes, Incorporated" or "we" or "our" or "us" means the owner of the retirement community known as Wesley Pines, including all of the residences, common areas, and site amenities associated with these areas. The United Methodist Retirement Homes, Incorporated is a North Carolina non-profit corporation.



#### Residency Agreement 50 Percent Return of Capital<sup>TM</sup> (For Villa To Be Constructed)

#### INTRODUCTION

	apital <sup>TM</sup> Residency Agreement (For Villa To Be Constructed) United Methodist Retirement Homes, Incorporated ("UMRH,"
"we," "us," or "our") and (indi	vidually or collectively, "you," "your," or "Resident"). Wesley
Pines is a continuing care retirement of	community located at 1000 Wesley Pines Road; Lumberton, NC
28358 (hereafter the "Community").	·
1	ousing for seniors along with a wide array of personal services nent. Subject to the conditions contained in this Agreement, we esidence described as follows:
Residence Number Residence Style	
37 1	1

You may select certain options and custom features in the Residence at an additional charge, which shall not be subject to any refund provision herein. Any such options and custom features selected and paid for by you will become our property. Such options and custom features must be approved by the Executive Director of the Community prior to adding them to the Residence. The Executive Director of the Community has consented to your request to add the options and custom features set forth on Exhibit A attached to this Agreement. You agree to pay the amount(s) set forth on Exhibit A to cover the charges for such items.

As a Resident of the Community, you are offered lifetime use of your Residence and lifetime access to assisted living services and to nursing care in the Community Health Center, subject to the terms and conditions of this Agreement.

To be accepted for residency, you must meet our residency criteria, which includes: having reached the age of 62 (or sharing your Residence with a Joint Resident who is 62 or older); financial guidelines; and the ability to live in a residence (with or without reasonable accommodation and/or reasonable modification) – all as outlined in our current residency policy.

The purpose of this Agreement is to set forth your rights and duties as a Resident of the Community and to delineate the services to be provided at the Community.

1. CHARGES FOR RESIDENCE AND PRIMARY SERVICES.

- **1.1 Application Fee.** Prior to or upon execution of this Agreement, you will pay to us a non-refundable Application Fee of \$\_\_\_\_\_. The Application Fee will be used by us to process your application for residency.
- 1.2 Entrance Fee. In order to reside at the Community for life, subject to this Agreement, and to receive the services and amenities described below, you agree to pay to us (in addition to the Monthly Fee described below) an Entrance Fee in the amount of \$\_\_\_\_\_ (includes first and second person, if applicable). The total amount of the Entrance Fee shall be payable as follows:
  - **1.2.1** Ten percent (10%) of the total Entrance Fee is \$\_\_\_\_\_, less any previously paid Future Resident Fee (\$\_\_\_\_\_), equals \$\_\_\_\_\_, which amount is due and payable upon your execution of this Agreement.
  - 1.2.2 Twenty-five percent (25%) of the total Entrance Fee or \$\_\_\_\_\_\_ is due on \_\_\_\_\_\_\_, 20\_\_\_\_\_.
  - 1.2.3 Twenty-five percent (25%) of the total Entrance Fee or \$\_\_\_\_\_ is due on \_\_\_\_\_\_, 20\_\_\_\_.
  - 1.2.4 The balance of \$\_\_\_\_\_\_ (forty percent (40%) of the Entrance Fee) shall be paid to us on the earlier of (i) the date you assume occupancy at the Community or (ii) within thirty (30) days from the date you are notified that the Residence is ready for occupancy.
- 1.3 Monthly Fee. You are obligated to begin paying a Monthly Fee (or a pro rata portion thereof) on the date you assume occupancy at the Community or within thirty (30) days from the date you are notified that the Residence is ready for occupancy, whichever is earlier. Thereafter,

the Monthly Fee is due upon receipt of a statement from us and by no later than the fifteenth (15<sup>th</sup>) of each month. The Monthly Fee is initially set at a specific amount that can be increased as described in Paragraph 1.6 below. A "Second Person Monthly Fee" shall become part of the Monthly Fee and shall be paid if two persons are Joint Residents under this Agreement. If there are Joint Residents under this Agreement and one Joint Resident dies, the Second Person Monthly Fee shall cease and the remaining Resident shall continue to pay the Monthly Fee without the Second Person Monthly Fee component.

- 1.4 Initial Monthly Fee. The initial Monthly Fee payable by you is \$\_\_\_\_ per month and an additional \$\_\_\_\_ per month as a Second Person Monthly Fee component of the Monthly Fee if two persons reside as Joint Residents pursuant to this Agreement.
- 1.5 Continuance of Monthly Fee. Payment of the Monthly Fee will continue as follows:
  - **1.5.1** In the event of your death (in the case of Joint Residents, the death of the surviving Resident), until your estate removes all of your personal property from the Residence and from any storage unit.
  - **1.5.2** In the event of your permanent relocation to assisted living, to the Community Health Center or Comparable Facility for Health Center Level Services (see definitions in Paragraphs 6.1 and 6.2), or to another care facility licensed to provide the appropriate care you need, until you or your personal representative removes all of your personal property from the Residence and from any storage unit.

- 1.5.3 In the event of cancellation of this Agreement as outlined in Section 9 or 10, until expiration of the cancellation period and continues until you remove all of your personal property from the Residence and from any storage unit.
- 1.6 Increase in Monthly Fee. The Monthly Fee is paid to us to provide the services and amenities described in this Agreement and is intended to meet the expenses associated with the operation of the Community. We may increase the Monthly Fee (which includes the Second Person Monthly Fee where applicable) upon thirty (30) days' written notice if we, in our sole discretion, deem it necessary to meet the financial needs of the Community or to provide quality services to the Residents.
- 1.7 No Reduction in Monthly Fee Due to Absence. If you are absent from the Community, your Monthly Fee will not be reduced.
- 1.8 Reserve Funds. The amount of the Monthly Fee also is and will continue to be affected by our policy of maintaining reserve funds for the financial security of the Community.
- 1.9 Late Payment Charge. We will charge a late payment charge in the amount of twenty-five dollars (\$25.00) if the Monthly Fee or any Extra Charges are not paid by the fifteenth (15<sup>th</sup>) day of the month. Balances over thirty (30) days old will be assessed a one percent (1%) interest charge per month. If we hire a collection agency or attorney to collect the Monthly Fee and Extra Charges past due from you, you are to pay any and all costs of collection, including reasonable attorney's fees, costs, and expenses associated with such collection efforts.

### 2. DESCRIPTION OF PRIMARY AND SUPPLEMENTAL SERVICES.

- 2.1 Services Provided for the Monthly Fee. We will provide you, in consideration for the Monthly Fee referred to above, the following services and amenities at the Community:
  - Three (3) different meal plans to choose from;
  - Limited meal delivery service to be provided when approved by authorized staff;
  - Consultation and preparation of routine special diets;
  - Utilities, which include heating, air conditioning, electricity, water, sewer and trash removal;
  - Building janitor and maintenance;
  - Grounds keeping;
  - Weekly housekeeping services;
  - Washer and dryer provided in the cottages and villas; laundry facilities also available;
  - Planned activities (social, cultural, recreational, educational, and spiritual) for those who wish to participate;
  - Services of a chaplain;
  - Services of life enrichment director;
  - Parking for residents and guests;
  - Carpeting (except in kitchen and bath) unless some other floor surface has been installed;
  - Kitchen facilities in each cottage and villa;
  - Scheduled local transportation;
  - Wireless emergency nurse call system;
  - Smoke detectors;
  - Scheduled security service during evening and early morning hours;
  - Assistance with third-party health insurance billing; and
  - Six (6) days each year of assisted living care in an assisted living apartment or suite or nursing care in

the Community Health Center as outlined in Section 4.

# 2.2 Supplemental Services Provided for Extra Charge. Supplemental services, when available, will be provided at Extra Charge and are described below. A list of Extra Charges for these supplemental services can be obtained from administration.

- Extra meals, depending on which meal plan a resident selects;
- Extended meal delivery service as approved by authorized staff;
- Preparation of special diets (beyond those which are routine), as prescribed by your attending physician;
- Guest accommodations, if available;
- Guest meals:
- Personal transportation and transportation for special events and group trips;
- Assisted living services as outlined in Section 5 and nursing care services in the Community Health Center as outlined in Section 6; and
- Certain ancillary services and supplies (such as therapies, pharmacy, laboratory, therapeutic activities, rehabilitative treatments, medical equipment, medical supplies, medical treatment, physician services, and other miscellaneous services and supplies) as outlined in Paragraph 6.8.

#### 3. TERMS OF RESIDENCY.

Residence is for living only and will not be used for carrying on any business or profession, nor in any manner in violation of zoning restrictions. This Agreement is not a lease, and grants you only the right to live in the Residence, access to other facilities of the Community, and to available services and amenities, subject to the terms and conditions of this Agreement.

3.2 **Duration of Your Right to** Occupy the Residence. You may reside in your Residence for as long as you (or either of you in the case of Joint Residents) live unless you (both of you in the case of Joint Residents) are not capable of occupancy as set forth in our residency policy, or this Agreement is canceled by you or by us. If, in the opinion of your attending physician or the Medical Director, your physical or mental health requires that you need assisted living services or nursing care services, you will be requested to relocate to an assisted living apartment or suite or to the Community Health Center or a Comparable Facility for Health Center Level Services (see definitions in Paragraphs 6.1 and 6.2).

#### 3.3 Occupants of the Residence.

Except as hereinafter provided, no person other than you (both of you in the case of Joint Residents) may occupy the Residence. In the event that a second person who is not a party to this Agreement is accepted for residency in the Residence after the date we sign this Agreement (said acceptance to be in accordance with our current residency policy), an Entrance Fee in an amount to be determined by us (which will be no more than one-half of the then-current Entrance Fee for the Residence) shall be paid upon residency, and each month thereafter, the then-current Second Person Monthly Fee shall be paid as part of the Monthly Fee. If such second person

does not meet the requirements for residency, such second person will not be permitted to occupy the Residence for more than thirty (30) days, except with our express written approval.

If the Resident marries a person who is also a resident of the Community, and should they decide to occupy one residence as Joint Residents, they must declare which residence will be occupied and which residence will be released. The refund due for the released residence, if any, will be provided as described in Paragraph 11.5 of this Agreement.

- 3.4 Guests. Guests are welcome to stay in your Residence for short stays not to exceed ten (10) consecutive days. Such stay shall not, in the opinion of the Executive Director, adversely affect the operation of the Community or be inconsistent with the welfare of our residents.
- 3.5 Release. We are not responsible for theft, loss of or damage to your personal property, unless such theft, loss or damage is caused by our negligence or the negligence of our agents or employees, and you hereby release us from such liability.
- 3.6 Insurance. Our insurance does not cover your personal property or your liability. You are required at your own expense to carry personal property insurance and liability insurance. If requested by us, you agree to provide us with proof of such insurance coverage.
- **3.7 Removal and Storage of Resident's Personal Property.** Your personal property must be removed from the Residence and from any storage unit as follows:
  - **3.7.1** Within thirty (30) days following the date of your death (if Joint Residents, the date of death of

the surviving Resident). If your personal property is not removed from the Residence and from any storage unit within such thirty (30) days, we will continue to charge your estate the Monthly Fee as outlined in Paragraph 1.5.1 above, or we may remove and store such personal property at the expense and risk of your estate. Your Entrance Fee will continue to amortize, if applicable, until the Residence and any storage unit is completely vacated. We will only allow the executor(s) named in your Will to remove or dispose of your personal property in your living accommodation and any related storage unit at the Community. Members of your family or those to whom you have granted power of attorney will not be allowed access to your personal property after your death, unless they are the executor(s) named in your Will.

- **3.7.2** Within thirty (30) days following the date notice is delivered to you of your permanent relocation to assisted living, to the Community Health Center or a Comparable Facility for Health Center Level Services (see definitions in Paragraphs 6.1 and 6.2), or to another care facility licensed to provide the appropriate care you need. If your personal property is not removed from the Residence and from any storage unit within such thirty (30) days, we will continue to charge you the Monthly Fee as outlined in Paragraph 1.5.2 above, or we may remove and store such personal property at your expense and risk.
- **3.7.3** At the end of the cancellation period outlined in Section 9 or 10. If your personal property is not removed from the Residence and

from any storage unit by the end of the cancellation period, we will continue to charge you the Monthly Fee as outlined in Paragraph 1.5.3 above, or we may remove and store such personal property at your expense and risk. Your Entrance Fee will continue to amortize, if applicable, until the Residence and any storage unit is completely vacated.

- **3.8 Furnishings.** Furnishings within the Residence will not be provided by us except as stated in Paragraph 2.1. Furnishings provided by you shall not be such as to interfere with your health, safety or general welfare, or that of other residents or others.
- 3.9 **Emergency Entry** and Relocation. We may enter your Residence should it be necessary in an emergency to protect your health or safety or the health or safety of other residents. If relocation is recommended by the Medical Director or your attending physician, we will request that you relocate to another residence within the Community, to the Community Health Center or a Comparable Facility (as defined in Paragraph 6.2), or to a hospital or other care facility for the protection of your health or safety or for the health or safety of the other residents of the Community.
- 3.10 Alterations by You. You may not undertake any alterations to your Residence without our prior written approval. Said alterations will be set forth in a separate addendum to this Agreement, signed by you and us.
- 3.11 Condition of Residence. Upon vacating the Residence, you agree to leave it in good and clean condition. You shall be liable to us for any charges, which we may incur to restore your Residence to good and

clean condition, except for normal wear and tear.

**3.12 Rights of Second Single Resident.** When two Joint Residents reside in a single Residence under this Agreement, upon the death or permanent relocation of one Resident to a different level of care at the Community, or other inability of that Resident to continue residing in the Residence, the remaining Resident may continue to reside in the Residence under the terms of this Agreement and shall pay the Monthly Fee.

3.13 Smoke-Free Community. The Community is a smoke-free community pursuant to its Smoke-Free Campus Policy (a copy of which is available upon request), wherein the campus and buildings have been designated as "smoke free". Smoking (including E-Cigarettes) is not allowed by residents, guests, and business invitees on the campus (inside or outside), except in a designated outside area. No smoking areas include, but are not limited to, the residences. hallways, dining rooms, public restrooms, lounge areas, reception areas, waiting rooms, courtyards, entrances, walking driveways, and any other common areas. Smoking is only permitted at the designated outdoor area. Violation of the Smoke-Free Campus Policy can result in our cancellation of this Agreement for just cause as outlined in Paragraph 9.1 hereof.

3.14 Firearms Policy. The Community has adopted a policy governing the possession of firearms at the Community. Firearms need to be registered with the Community and properly secured. In the event that you are unable to safely maintain a firearm, we will contact your designated power of attorney, legal representative or family member to remove any firearms from your Residence.

4. FREE DAYS OF ASSISTED LIVING OR NURSING CARE. You are eligible to receive a total of six (6) days each year of either assisted living care in an assisted living apartment or suite or nursing care in the Community Health Center while you are a resident of your Residence. In the case of Joint Residents, each of you will receive six (6) days, but the days cannot be combined and used by only one of you. Such six (6) days renews on an annual basis and does not Once you are permanently accumulate. relocated to assisted living, the Community Health Center or Comparable Facility, you no longer qualify for the six (6) free days of assisted living or nursing care and will be required to pay the per diem charge for such care. [NOTE: The six (6) days of care is a combined annual total for assisted living care and nursing care at the Community.]

#### 5. ASSISTED LIVING SERVICES.

5.1 **Description** of Assisted Living Services. We offer assisted living services in the apartments and suites of the Community. Assisted living services include assistance with the activities of daily living such as ambulation, bathing, dressing, eating, toileting, personal hygiene, and supervision or administration of medications. You will be given priority over non-residents for admission to assisted living.

# Care. In the event your physical or mental health is determined by us to be appropriate for assisted living care, you agree to relocate to an assisted living apartment or suite at the Community. Such a determination will be made by us after a review by the Director of Nursing, the Medical Director and the Executive Director in consultation with your attending physician, your personal representative, and you to the extent possible.

- **5.3 Temporary Relocation to Assisted Living.** In the event you require temporary assisted living care (beyond the six (6) days of care as outlined in Section 4, if applicable), you will pay the then-current monthly fee applicable to assisted living, as well as the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above.
- 5.4 **Permanent Relocation to** Assisted Living Care. In the event you require permanent assisted living care (beyond the six (6) days of care as outlined in Section 4, if applicable), you will pay to us the thencurrent monthly fee applicable to assisted living. You will be required to release your Residence to us, and remove all of your personal property from the Residence and from any storage unit as outlined in Paragraph 3.7.2. Once the Residence is released, we shall have the right to reassign the Residence for occupancy by others except as provided in Paragraph 3.12. Release of the Residence due to your permanent relocation to assisted living care does not qualify you for a refund of the Entrance Fee, unless this Agreement is canceled. Subject to the terms and conditions of this Agreement, you shall continue to pay the Monthly Fee for the Residence in accordance with Paragraph 1.5.2 above.
- subsequently determine, in consultation with your attending physician, your personal representative and you to the extent possible, that you no longer need assisted living care and you can resume occupancy in a residence equivalent to the residence you previously occupied, you shall have the right to relocate to such equivalent residence as soon as one is available. Upon your relocation to an equivalent residence, you agree to pay the then-current Monthly Fee for that residence.
- 5.6 Alternate Accommodations. In the event that the assisted living apartments and suites at the Community are fully

occupied when you are determined to need assisted living care, you agree to relocate to another assisted living facility to receive assisted living care at your own expense. We will not be responsible for the charges associated with the alternate assisted living facility. You shall continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above.

Care. If we determine after consultation with your attending physician, your personal representative and you to the extent possible, that you need care beyond assisted living, you agree to transfer to the Community Health Center, a Comparable Facility (as defined in Paragraph 6.2), or to another care facility licensed to provide the appropriate care you need. Subject to the terms and conditions of this Agreement, you shall continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above.

**5.8 Long-Term Care Insurance.** We will use reasonable efforts to assist you in working with your long-term care insurance provider to obtain the benefits to which you may be entitled.

**5.9** Assisted Living Residency Agreement. If you require assisted living care at the Community, you agree to enter into a separate Assisted Living Residency Agreement to be signed by you and us.

### 6. THE COMMUNITY HEALTH CENTER.

6.1 **Description.** The Community Health Center is the portion of the Community which is licensed to provide two levels of care: intermediate nursing care and skilled nursing care (collectively "Health Center"

Level Services"). The Community Health Center is staffed by licensed nursing personnel 24 hours a day.

#### 6.2 Alternate Accommodations.

You will be given priority over non-residents for admission to the Community Health Center. In the event the Community Health Center is fully occupied when you are determined to need such care, you agree to relocate to an alternate health care facility that provides services similar to the Community Health Center or to another care facility licensed to provide the appropriate care you need (a "Comparable Facility") until an appropriate space becomes available for you at the Community. We will not be responsible charges associated with for Comparable Facility. Upon your relocation to a Comparable Facility, you shall continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above.

6.3 Transfer to Health Center Level Services. In the event your physical or mental health is determined by us to be appropriate for Health Center Level Services, you agree to relocate to the Community Health Center or a Comparable Facility. Such a determination will be made by us after a review by the Director of Nursing, the Medical Director and the Executive Director in consultation with your attending physician, your personal representative, and you to the extent possible.

**6.4 Temporary Relocation to the Community Health Center.** In the event you require temporary care in the Community Health Center (beyond the six (6) days of care as outlined in Section 4, if applicable), you will pay the per diem charge applicable to the level of care needed by you, as well as the charges for physician services and any additional health services as outlined in Paragraph 6.8. In addition, you will continue

to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above.

- Permanent Relocation to 6.5 **Health Center Level Services.** In the event you require permanent care in the Community Health Center (beyond the six (6) days of care as outlined in Section 4, if applicable), you will pay the per diem charge applicable to the level of care needed by you, as well as the charges for physician services and any additional health services as outlined in Paragraph 6.8. If you are determined appropriate for Health Center Level Services, and are permanently relocated to the Community Health Center or a Comparable Facility, you will be required to release your Residence to us, and remove all of your personal property from the Residence and from any storage unit as outlined in Paragraph 3.7.2. We shall have the right to reassign the Residence for occupancy by others except as provided in Paragraph 3.12. Release of the Residence due to your permanent relocation to the Community Health Center or to a Comparable Facility does not qualify you for a refund of the Entrance Fee, unless this Agreement is canceled. You will continue to pay the Monthly Fee in accordance with Paragraph 1.5.2 above.
- 6.6 Relocation within the Community Health Center. We reserve the right to relocate you to a different level of care within the Community Health Center if you require such care. Such relocation will be made after a review by the Director of Nursing, the Medical Director and the Executive Director in consultation with your attending physician, your personal representative, and you to the extent possible.
- 6.7 Return to Residence. If we subsequently determine, in consultation with your attending physician, your personal representative and you to the extent possible, that you can resume occupancy in a residence

equivalent to the residence you previously occupied, you shall have the right to relocate to such equivalent residence as soon as one is available. Upon reoccupying a residence, your Monthly Fee will be based on the thencurrent Monthly Fee for that residence.

#### 6.8 Medical Director, Attending Physician, and Additional Health Services. We have designated a licensed physician to serve as Medical Director of the Community Health Center. You are required to have a local attending physician. You may engage the services of the Medical Director at your expense. If your personal physician will be providing you with services in the Community Health Center, he/she may do so upon providing us with his/her credentials and with proof of liability insurance, and he/she agrees to abide by our policies and procedures. We will not be responsible for the charges for medical treatment or services by the Medical Director or your attending physician, nor will we be responsible for the charges for medication, prescribed therapy, nursing supplies, and other medical and miscellaneous supplies and services associated with medical treatment.

- 6.9 Advanced **Payment** for **Medical Treatment.** In the event we incur or advance payments for your medical treatment or for medication, prescribed therapy, nursing supplies, and other medical and miscellaneous supplies and services associated with medical treatment (even in the event such medical care is given at the direction of your attending physician or the Medical Director without your prior approval), you shall promptly reimburse us for such payments. cancellation of this Agreement for any reason, any amounts due to us under this Paragraph 6.9 shall be offset against any refund of the Entrance Fee.
- **6.10 Long-Term Care Insurance.** We will use reasonable efforts to assist you in

working with your long-term care insurance provider to obtain the benefits to which you may be entitled.

6.11 Medicare and Health **Insurance.** The Community Health Center is Medicare-certified. When eligible, you are required to maintain Medicare Part A, Medicare Part B, and one supplemental health insurance policy or equivalent insurance coverage acceptable to us to assure your ability to fully cover a Medicare-qualified stay in the Community Health Center or a Comparable Facility. You shall furnish to us such evidence of coverage as we may from time to time request. Such supplemental insurance should cover Medicare co-insurance and deductibles. Should your supplemental health insurance or equivalent coverage not fully cover a Medicare-qualified stay in the Community Health Center or a Comparable Facility, or should you fail to purchase supplemental health insurance or equivalent coverage to fully cover a Medicare-qualified stay in the Community Health Center or a Comparable Facility, you shall be financially responsible for paying deductibles, coinsurance amounts, and any other charges for each Medicare-qualified admission and stay in the Community Health Center or a Comparable Facility. If you are eligible to receive the six (6) free days of care in the Community Health Center as provided in Section 4 and your stay in the Community Health Center is a Medicare-qualified stay, such six (6) days will be applied after the expiration of your Medicare-qualified stay providing you have Medicare Part A, Medicare Part B and acceptable supplemental health insurance or equivalent insurance coverage.

If you are not eligible for Medicare, you shall maintain health insurance coverage acceptable to us and shall furnish us with evidence of such coverage upon our request. Should your health insurance not fully cover

your stay in the Community Health Center or a Comparable Facility, you shall be financially responsible for paying deductibles, coinsurance amounts, and any other charges for each admission and stay in the Community Health Center or a Comparable Facility.

If failure to maintain Medicare Part A, Medicare Part B, supplemental health insurance or other health insurance coverage causes depletion of your resources and impairs your ability to meet your financial obligations, we need not defer your financial obligations to us as outlined in Paragraph 8.1, and we retain the right to cancel the Residency Agreement as provided in Section 10.

6.12 Managed Care. If you have chosen to participate in a managed care program as an alternative to Medicare Part A, Medicare Part B, and supplemental insurance coverage, the terms of this Agreement governing nursing care will include the following provisions:

**6.12.1 Participating** Pro-If the Community Health vider. Center is a participating provider with your managed care program and your stay is a Medicare-qualified stay, the Community agrees to be reimbursed at the rate negotiated with your managed care program. Such a managed care stay in the Community Health Center will not reduce the number of days of care you are eligible to receive without additional charge pursuant to Section 4, as applicable. You will continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above, as well as any charges for physician services and any additional health services as outlined in Paragraph 6.8.

**6.12.2 Not a Participating Provider.** If the Community Health

Center is not an approved participating provider with your managed care program and you choose to receive health care services at a managed care participating provider, then you agree that you must relocate for as long as necessary for those services to be provided, and be responsible for all charges for health care services. In addition, while receiving health care services at the managed care participating provider, you will continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above. Such a stay at a managed care participating provider will not reduce the number of days of care you are eligible to receive without additional charge pursuant to Section 4, as applicable.

**6.12.3** Negotiated Managed Care Rate. If the Community Health Center is not a participating provider in your managed care program and your stay is a Medicare-qualified stay, we will attempt to negotiate a reimbursement rate with your managed care program. If we are able to negotiate an acceptable rate, we agree to accept as full payment the rate provided by your managed care program. Such a managed care stay in the Community Health Center will not reduce the number of days of care you eligible to receive without additional charge pursuant to Section 4, as applicable. You will continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above, as well as any charges for physician services and any additional health services as outlined in Paragraph 6.8.

6.12.4 No Negotiated Managed Care Rate. If the Community

Health Center is not a participating provider in your managed care program and a negotiated rate is not agreed upon and you would still like to receive care in the Community Health Center during a Medicare-qualified stay, then each day of your stay in the Community Health Center will reduce by one day the number of days of care you are eligible to receive without additional charge pursuant to Section 4, as applicable. During any such Medicare-qualified stay in Community Health Center, you agree that you will continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above and any charges for physician services and any additional health services as outlined in Paragraph 6.8. If at any time during any such Medicare-qualified stay in Community Health Center you are no longer eligible to receive any of the days of care provided for in Section 4, then you agree to pay the per diem charge for your care in the Community Health Center, the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above,, and any additional health services as outlined in Paragraph 6.8.

**6.12.5 Post** Medicare-Qualified Stay. At the conclusion of each such Medicare-qualified stay, you will be entitled to care in the Community Health Center in accordance with the terms of this Agreement other than as provided in this Paragraph 6.12.

6.13 Transfer to Hospital or Other Care Facility. If we determine after consultation with your attending physician, your personal representative and you to the extent possible, that you need care beyond that

which the Community Health Center is licensed to provide, you will be transferred to a hospital or other care facility. Our staff will not accompany you to the hospital or other facility. We shall not be responsible for any charges associated with the transfer and health care expenses or charges incurred by you after such a transfer. You shall continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5 above.

- **6.14** Community Health Center Admission Agreement. If you require care in the Community Health Center, you agree to enter into a separate admission agreement to be signed by you and us.
- 6.15 Under Age 62. If you are under the age of 62 when you occupy your Residence under this Agreement, you are not eligible to receive the six (6) days of care as outlined in Section 4 until you attain the age of 62. During this time, you will be entitled to receive such care at the then-current charge being charged to nonresidents until age 62.

#### 7. REPRESENTATIONS.

- 7.1 Our Representations. We represent and warrant that we are a nonprofit corporation. We are exempt from payment of Federal income tax under Section 501(c)(3) of the Internal Revenue Code of 1986, as amended. We are affiliated with the North Carolina Conference of The United Methodist Church of the Southeastern Jurisdiction. The North Carolina Conference of The United Methodist Church of the Southeastern Jurisdiction is not responsible for our financial or contractual obligations.
- 7.2 Your Representations. You represent and warrant that the representations made in the application for residency, your personal health history, and the confidential financial statement are true and correct and may be relied upon by us as a basis for your

acceptance for residency at the Community. You also represent and warrant that you have not made any gift of your property in contemplation of the execution of this Agreement.

#### 8. PROMISES.

- 8.1 Our Promises. It is and shall be our declared policy to operate as a nonprofit organization. We will not cancel this Agreement without just cause as specified in Section 10. Further, we shall not cancel this Agreement solely by reason of your financial inability to pay the full Monthly Fee for your Residence, the monthly fee for assisted living care or the per diem charge for care in the Community Health Center, provided you have met all "spend-down" provisions of eligibility for the Medicaid program and any public assistance funds. This provision shall not apply if you have impaired your ability to meet your financial obligations hereunder by transfer of assets other than to meet ordinary and customary living expenses or by not maintaining Medicare Part A, Medicare Part B, supplemental insurance, or other health insurance after assuming occupancy. You shall be permitted to remain at the Community for a reduced fee based on your ability to pay for as long as you establish facts to justify deferment of such charges and when deferment of such charges can, in our sole discretion, be granted without impairing our ability to operate the Community on a sound financial basis for the benefit of all residents.
- 8.2 Your Promises. You agree to comply with all policies and procedures of the Community as now existing or as hereafter amended; to pay the Entrance Fee, Monthly Fee, and any other charges as provided in this Agreement; to not impair your ability to meet the financial obligations under this Agreement by transferring assets, other than to meet ordinary and customary living expenses, or by not maintaining Medicare Part A, Medicare

Part B, supplemental insurance or other health insurance, without our consent; to apply for public assistance funds and/or Medicaid if you should need financial assistance as outlined in Paragraph 8.1 above while a resident in assisted living or the Community Health Center; and to abide by all other terms of this Agreement.

#### 9. CANCELLATION BY RESIDENT.

9.1 **Right of Rescission.** Within thirty (30) days following the later of the execution of this Agreement by you or the receipt of a Disclosure Statement from us, you may rescind this Agreement by giving us written notice. You shall not be required to move into the Residence prior to the expiration of the thirty (30) day rescission period. However, if you occupy the Residence during the rescission period and then rescind this Agreement, you will only be charged a Monthly Fee for the period of time that you actually occupied the Residence. Refund of the amount of the Entrance Fee paid shall be as outlined in Paragraph 11.2.

9.2 Cancellation **Prior** to Occupancy. You may cancel this Agreement for any reason at any time before you move into the Community by giving us written notice signed by you (both of you in the case of Joint Residents). Refund of the amount of the Entrance Fee paid shall be as outlined in Paragraph 11.3 or 11.4. If you die prior to occupying the Residence or if, on account of illness, injury or incapacity, you are precluded from occupying the Residence under the terms of this Agreement, this Agreement will automatically cancel upon our receipt of notice of your death, illness, injury or If you elect to cancel this incapacity. Agreement because of a substantial change in your physical, mental or financial condition prior to occupancy, then this Agreement will cancel upon written notice from you. Refund of the Entrance Fee shall be as outlined in Paragraph 11.3.

9.3 Cancellation Due to Residence Not Available. You may cancel this Agreement upon written notice to us if we have not made the Residence available to you for occupancy within one (1) year from the date we execute this Agreement. Refund of the Entrance Fee shall be as outlined in Paragraph 11.7.

9.4 Cancellation After Occupancy. You may cancel this Agreement for any reason after moving into the Community by giving us thirty (30) days' prior written notice of cancellation, which shall be effective and irrevocable upon delivery. Cancellation shall occur thirty (30) days after written notice is delivered, and you must remove your personal property from the Residence and from any storage unit at the end of the thirty (30) day notice period as outlined in Paragraph 3.7.3. You are obligated to pay the Monthly Fee during the thirty (30) days, and thereafter if the Residence has not been released to us in accordance with Paragraph 1.5.3 above. Refund of the Entrance Fee shall be as outlined in Paragraph 11.5.

9.5 Cancellation Due to Death After Occupancy. This Agreement will automatically cancel upon your death (the death of the surviving Resident in the case of Joint Residents). Your estate must remove your personal property from the Residence and from any storage unit within thirty (30) days after your death as outlined in Paragraph 3.7.1. Your estate will be obligated to pay the Monthly Fee as outlined in Paragraph 1.5.1 above. Refund of the Entrance Fee shall be as outlined in Paragraph 11.5.

#### 10. CANCELLATION BY UMRH.

**10.1 Cancellation Upon Notice.** We may, upon notice and opportunity to cure

as hereinafter provided, cancel this Agreement for just cause. Just cause shall include the occurrence of any of the following events (hereinafter referred to as a "Default"):

**10.1.1 Noncompliance.** You do not comply with the terms of this Agreement or the published operating procedures, covenants, rules, regulations, and policies now existing or later amended by us.

#### 10.1.2 Misrepresentation.

You misrepresent yourself or fail to disclose information during the residency process.

**10.1.3 Entrance Fee Installments.** You fail to pay the Entrance fee installments as outlined in Paragraphs 1.2.1, 1.2.2, 1.2.3 and 1.2.4 when due.

**10.1.4 Nonpayment.** You fail to pay any charges to us, subject to the provisions of Paragraph 8.1, within forty-five (45) days of the date when such charges are due.

**10.1.5** Threat to Health or Safety. Your health status or behavior constitutes a substantial threat to the health, safety or peace of yourself, other residents, or others including your refusal to consent to relocation, or behavior that would result in physical damage to the property of the Community or others.

#### 10.1.6 Change in Condition.

There is a major change in your physical or mental condition and your condition cannot be cared for in the Community Health Center within the limits of our license.

10.2 Default Notice. Prior to cancellation for any Default described in Paragraph 10.1.1, 10.1.2, 10.1.3 or 10.1.4 above, we shall give you notice in writing of such Default, and you shall have at least thirty (30) days thereafter within which to correct such Default. No Default shall eliminate your obligation to pay the Monthly Fee. If you correct such Default within such time, this Agreement shall not be canceled. If you fail to correct such Default within such time, this Agreement shall cancel at the expiration of such thirty (30) days.

In the event of the occurrence of a Default described in Paragraph 10.1.5 or 10.1.6 above, if we or the Medical Director determines that either the giving of notice of Default or the lapse of time as above provided might be detrimental to you or others, then such notice and/or waiting period prior to cancellation shall not be required. Also, in the event of the occurrence of a Default described in Paragraph 10.1.5 or 10.1.6, we are expressly authorized by you to transfer you to an appropriate hospital or other facility, and we will promptly notify your personal representative or attending physician.

#### 11. REFUND OF ENTRANCE FEE.

do not accept you for residency at the Community, the full amount of the Entrance Fee you have paid will be promptly refunded to you, without interest.

11.2 Right of Rescission. If you rescind this Agreement as provided in Paragraph 9.1, you shall receive a full refund of the portion of the Entrance Fee paid by you, without interest, within sixty (60) days of our receipt of the written notice of rescission.

11.3 Cancellation Prior to Occupancy Due to Death, Illness, Injury, or Incapacity. If, prior to occupancy and after

your right of rescission period has expired, you die or you cancel this Agreement because of illness, injury or incapacity, you or your estate will receive a refund in full of the portion of the Entrance Fee you have paid, without interest, less any costs specifically incurred by us at your request and set forth in writing in a separate addendum to this Agreement, signed by you and us. Said refund shall be paid within sixty (60) days following (i) the date of automatic cancellation of this Agreement; or (ii) the date of our receipt of your written notice of cancellation.

11.4 Cancellation Prior to Occupancy for Other Reasons. If you cancel this Agreement for reasons other than those stated in Paragraph 11.2 or 11.3 above, you shall receive a refund of the Entrance Fee paid, less a non-refundable portion of the Entrance Fee equal to Two Thousand Dollars (\$2,000) and less any costs specifically incurred by us at your request and set forth in writing in a separate addendum to this Agreement, signed by you and us. Said refund shall be paid when the Residence is reserved by a new resident and the new resident has paid the appropriate Entrance Fee installments to equal the Entrance Fee installments to be refunded to you.

Cancellation After Occu-11.5 pancy. In the event you or we cancel this Agreement after occupancy or in the event of your death (the death of the survivor in the case of Joint Residents), you or your estate will be reimbursed the amount of the Entrance Fee previously paid by you, less two percent (2%) for each month of residency or portion thereof, for up to twenty-five (25) months. Subject to our offset rights outlined in Paragraph 11.6, the refund of the Entrance Fee will not be less than fifty percent (50%). Said refund will be paid, without interest, at such time as your Residence has been reserved by a new resident and our receipt of the full amount of the Entrance Fee paid by such new resident or within two (2) years from the date of cancellation, whichever occurs first.

## 11.6 Offset Against Entrance Fee Refund. In the event of cancellation of this Agreement as described in Paragraph 11.5 above, we will offset against any Entrance Fee refund due to you or your estate the following:

- 11.6.1 The amount of any unpaid Monthly Fees, pro-rated Monthly Fees for the period of time the Residence was occupied (which shall include the period of time until you or your personal representative removes all of your personal property from the Residence and from any storage unit) after cancellation of this Agreement, any Extra Charges or other charges deferred by us on your behalf under Paragraph 8.1; and
- 11.6.2 Any health care expenses incurred on your behalf and other amounts payable to us, which remain unreimbursed; and
- 11.6.3 Any charges incurred to restore the Residence to good condition, normal wear and tear excepted, as outlined in Paragraph 3.11; and
- 11.6.4 Any charges incurred as a result of options and custom features added to the Residence at your request as outlined in Exhibit A or in a separate addendum to this Agreement.

#### 11.7 Availability of the Residence.

If the Residence is not available to you for occupancy within one (1) year from the date we execute this Agreement, you may cancel this Agreement upon written notice to us. In such event, the full amount of the Entrance Fee you have paid will be refunded to you, without interest, within thirty (30) days from

the date we receive your notice of cancellation.

#### 12. MISCELLANEOUS.

- Nature of Rights. You understand and agree that (i) this Agreement or your rights (including the use of the Residence) under it may not be assigned, and no rights or benefits under this Agreement shall inure to the benefit of your heirs, legatees, assignees, or representatives, except as to receipt of the amounts described in Section 11; (ii) this Agreement and your contractual right to occupy the Community will exist and continue to exist during your lifetime unless canceled as provided herein; (iii) this Agreement grants you the right to occupy and use space in the Community but does not give you exclusive possession of the Residence against us, and you will not be entitled to any rights of specific performance but will be limited to such remedies as set forth herein and as provided by continuing care law; (iv) this Agreement is not a lease or easement and does not transfer or grant you any interest in real property owned by us; and (v) this Agreement grants to us complete decision-making authority regarding the management and operation of the Community.
- 12.2 Release. We are not responsible for theft, loss of or damage to your personal property, unless such theft, loss or damage is caused by our negligence or the negligence of our agents or employees, and you hereby release us from any such liability. You may want to obtain insurance, at your own expense, to protect against such losses.
- 12.3 Amendment. This Agreement may be amended by agreement of the parties to this Agreement. No amendment of this Agreement shall be valid unless in writing and signed by you and us.

- 12.4 Law Changes. This Agreement may be modified by us at any time in order to comply with applicable laws or regulations. Further, we may change any part of the Community, including the Residence, to meet the requirements of any applicable law or regulation.
- **12.5 Entire Agreement.** This Agreement and any addenda or amendments thereto contain our entire understanding with respect to your residency at the Community.
- **12.6 Monthly Statement.** You shall receive a monthly statement from us showing the total amount of fees and other charges owed by you, which shall be paid upon receipt and by no later than the fifteenth (15<sup>th</sup>) day of each month.
- 12.7 Responsible **Party** for Business and Financial Decision Making. Prior to assuming residency at Community, you agree to execute and deliver to us a Durable Power of Attorney, trust documents, or other documentation naming a responsible party for business and financial decision-making. These documents should be drafted to remain effective notwithstanding your incompetence or disability and shall be in a form acceptable to us. You agree to keep such documents in effect as long as this Agreement is in effect. The person(s) named as your responsible party shall not be a person(s) employed by us or any other entity engaged in the management of the Community.
- **12.8 Disposition of Furniture, Possessions, and Property.** You agree to make provision by Will or otherwise for the disposition of all of your furniture, property, and possessions located on the premises of the Community within sixty (60) days after the date of residency.

12.9 Nonwaiver. If we fail to insist in any instance upon performance of any of the terms, promises, or conditions of this Agreement, it shall not be construed as a waiver or relinquishment of the future performance of any such terms, promises, or conditions, but your obligation with respect to such future performances shall continue in full force and effect.

12.10 Notices. Any notice required to be given to us under this Agreement shall be in writing and sent certified mail, return receipt requested, with all postage and charges prepaid, or hand-delivered to the Executive Director of the Community at 1000 Wesley Pines Road, Lumberton, North Carolina 28358. Such notices shall be dated and signed.

Any notice required to be given to you shall be delivered to you at the Community or at such other place as you shall designate to us in writing and sent by certified mail or hand delivered. All notices mailed in accordance with this Paragraph shall be deemed to be given when mailed whether or not they are actually received.

12.11 Indemnity. We will not be liable for and you agree to indemnify, defend and hold us harmless from claims, damages and expenses, including attorneys' fees and court costs, resulting from any injury or death to persons and any damages to property caused by, resulting from, attributable to or in any way connected with your negligent or intentional act or omission or that of your guests.

**12.12 Severability.** The invalidity of any restriction, condition or other provision of this Agreement, or any part of the same, shall not impair or affect in any way the validity or enforceability of the rest of this Agreement.

12.13 Subordination. You agree that all your rights under this Agreement will always be subordinate and junior to the lien of all mortgages or other documents creating liens encumbering the Community, which have been or will be executed by us. Upon request, you agree to execute, acknowledge and deliver to such lender(s) such further written evidence of such subordination as such lender(s) may reasonably require. Except to the extent of your obligation to pay the Monthly Fee and Second Person Monthly Fee, you shall not be liable for any such indebtedness.

12.14 Capacity. This Agreement has been executed on our behalf by our duly authorized agent, and no officer, director, agent or employee of ours shall have any personal liability hereunder to you under any circumstances. This Agreement will become effective upon acceptance and signature by us.

**12.15 Resident.** In the case of Joint Residents, the rights and obligations of each are joint and several except as the context of this Agreement otherwise requires.

#### 12.16 Reimbursement for Loss or

**Damage.** You or your responsible party, if applicable, agree to reimburse us for any loss or damage to the Community caused by your intentional, careless, or negligent acts or omissions or that of your guests.

**12.17 Charges for Collection.** You agree to reimburse us for any charges we incur to collect any unpaid amounts you or your estate owes to us under this Agreement.

#### 12.18 Sale or Transfer of Interest.

We may sell or transfer our interest in the Community provided the buyer will agree to assume this Agreement and all other existing Residency Agreements. Upon the assumption of this Agreement by a buyer of the Community and its agreement to perform this Agreement and all other agreements, we will

have no further obligation hereunder. Your signature hereto constitutes your consent and approval of any such future transaction.

12.19 Private Employee of Resident. If you need additional services, you can obtain these needed services from a private employee, an independent contractor, or through an agency (personal service provider). In such instances, we strongly advise you to obtain these needed services from a licensed and/or certified home health agency. In any event, you must comply with our policy regarding personal service providers, and ensure that your private employee, independent contractor, or person you employ through an agency complies with our policies and rules of conduct set forth in our policy. If you fail to follow or enforce the policies and rules of conduct set forth therein, then we may elect, at our sole option, to cancel this Agreement.

12.20 Tax Considerations. You should consult with your tax advisor regarding the tax considerations associated with this Agreement as more fully explained in our Disclosure Statement.

**12.21 Management.** We have engaged the services of Life Care Services LLC ("LCS") to manage the Community. We are not affiliated with LCS nor is LCS responsible for our contractual or financial obligations of the Community.

**12.22 Governing Law.** This Agreement will be governed, interpreted and construed according to the laws of the State of North Carolina.

12.23 Survival of Representations and Obligations. Your representations and obligations under this Agreement, including but not limited to, your obligation to pay all sums owed by you to us, and your agreement to indemnify us as set forth in Paragraph

12.11, and our representations and obligations under this Agreement, will survive any cancellation of your residency in the Community, regardless of the reason for such cancellation and regardless of whether it is initiated by you or by us.

## 13. MEDIATION AND ARBITRATION.

13.1 **Mediation.** In the event a dispute, claim or controversy of any kind arises between the parties – except for those disputes, claims or controversies arising under Paragraph 13.3 below - that cannot be resolved by mutual agreement, the parties agree to submit such dispute, claim or controversy to a neutral mediator for possible resolution. The parties will jointly agree on a neutral mediator. Each party shall submit all evidence or information in writing to the mediator in support of its contentions or allegations and any defense either party may have with respect to the dispute, claim or controversy. Each party shall have the right to a hearing before the mediator and to personally present information pertinent to such dispute, claim or controversy. The mediator shall assist each party, in an unbiased manner, in reaching an amicable agreement regarding the dispute, claim or controversy. amicable agreement is not reached, or if either party fails or refuses to negotiate or mediate in good faith to resolve the matter, or if a neutral mediator cannot be agreed upon between the parties, then the parties agree to submit such dispute, claim or controversy to an arbitration process as outlined below.

dispute, claim or controversy of any kind arising out of or relating to this Agreement – except for those disputes, claims or controversies arising under Paragraph 13.3 below – cannot be resolved through mediation as described in Paragraph 13.1 above, the parties agree that said dispute, claim, or

controversy will be submitted to and determined by arbitration in Robeson County, North Carolina in accordance with the Federal Arbitration Act. You and we will jointly agree on an arbitrator and the arbitrator will be selected according to the procedure set forth in state law, if applicable. In reaching a decision, the arbitrator shall prepare findings of fact and conclusions of law. Any direct arbitration costs incurred by you will be borne by you. Costs of arbitration, including our legal costs and attorneys' fees, arbitrators' fees, and similar costs, will be borne by all residents of the Community provided that the arbitrator may choose to award the costs of arbitration against us if the arbitrator determines that the proposed resolution urged by us was not reasonable. If the issue affects more than one (1) resident, we may elect to ioin all affected residents into a single arbitration proceeding, and you hereby consent to such joinder.

You may withdraw your agreement to arbitrate within thirty (30) days after signing this Agreement by giving written notice of your withdrawal to us. This arbitration clause binds all parties to this Agreement and their spouses, heirs, representatives, executors, administrators, successors, and assigns, as applicable. After cancellation of this Agreement, this arbitration clause shall remain in effect for the resolution of all claims and disputes that are unresolved as of that date.

Voluntary Arbitration of 13.3 Negligent Health Care Claims. For all claims for damages in personal injury or wrongful death actions, based on alleged negligence in the provision of health care, the parties may voluntarily elect to submit to arbitration pursuant to the procedures set forth in Article 1H of Chapter 90 of the North Carolina General Statutes. N.C.G.S. §90-21.60(b) prohibits any contract from requiring prior agreement of the parties to arbitrate negligent health care claims. Thus, Paragraphs 13.1 and 13.2 do not apply to personal injury or wrongful death actions based on alleged negligence in the provision of health care. If the parties agree to arbitrate such actions, said arbitration will be governed in accordance with N.C.G.S. §90-21.60, et seq.

[Signature Page Follows]

You hereby certify that you received a copy of this Agreement and a copy of our most current Disclosure Statement dated, 20  Executed this day of 20	THE UNITED METHODIST RETIREMENT HOMES, INCORPORATED d/b/a Wesley Pines Retirement
	Community
RESIDENT	ByExecutive Director
Witness	Date:
RESIDENT	ByAuthorized Agent of UMRH
Witness	Date:



WP 50% Return of Capital Residency Agreement (For Villa to be Constructed) (2018-02-06) CLEAN.docx

#### Exhibit A

Options and Custom Features Added at Resident's Request:	Amount
	\$
	\$
	\$
	\$
	\$
	\$
Total	\$

Initials	
Community	Resident
	Resident

WBD(US) 41242208v3



1000 Wesley Pines Road Lumberton, North Carolina 28358 (910) 738-9691 www.wesleypines.org

# Standard Residency Agreement (For Villa To Be Constructed)

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#### **GLOSSARY**

The following terms are described as used in the accompanying Residency Agreement. Reference to the Residency Agreement and the context in which the terms are used is recommended to provide a fuller understanding of each of the terms:

- "Agreement" means the Residency Agreement, entered into between the Resident and The United Methodist Retirement Homes, Incorporated, which outlines the contractual obligations of both parties.
- "Assisted Living" means assistance with the activities of daily living pursuant to Section 5 of this Agreement.
- "Community" means the continuing care retirement community known as "Wesley Pines," including all of the residences, common areas, and site amenities.
- "Entrance Fee" means payment that assures a resident a place at the Community for life as long as the resident complies with terms of this Agreement. At the time the resident makes application for residency at the Community, the resident will sign a Residency Agreement to reserve the residence selected and will pay an Entrance Fee deposit to the Community. The balance of the Entrance Fee will be paid in incremental percentages on set dates with the remaining balance paid on the earlier of (i) occupancy or (ii) 30 days from the date that you are notified that the residence is ready for occupancy. Specific information is located in Paragraph 1.2 of this Agreement.
- "Extra Charges" means the additional fees required to be paid for the additional services and amenities requested by Resident, as set forth in Paragraph 2.2 of this Agreement.
- "Health Center" means the portion of the Community, which is licensed to provide

two levels of care: intermediate nursing care and skilled nursing care, as described in Section 6 of the Agreement.

- "Monthly Fee" means that fee payable each month by the Resident as set forth in Paragraphs 1.3 and 1.4 of the Agreement, in consideration for the services and amenities provided to the residents of the Community described in Paragraph 2.1 of this Agreement. If there are Joint Residents under this Agreement, the Monthly Fee will include a "Second Person Monthly Fee."
- "Residence" means the cottage or villa at the Community identified in the introductory paragraph of the Agreement, in which the Resident has the right to live pursuant to this Agreement in exchange for paying the Entrance Fee and the Monthly Fee.
- "Resident" or "you" means the Resident(s) who sign this Agreement. Sometimes a second resident (if there are two of you) is referred to in this Agreement as the "Joint Resident." Further, both Residents may be referred to as "Joint Residents." Unless otherwise indicated, "you" refers to both of you if there are two of you.
- "The United Methodist Retirement Homes, Incorporated" or "we" or "our" or "us" means the owner of the retirement community known as Wesley Pines, including all of the residences, common areas, and site amenities associated with The United these areas. Methodist Retirement Homes, Incorporated is a North Carolina non-profit corporation.



#### Standard Residency Agreement (For Villa To Be Constructed)

#### **INTRODUCTION**

This Standard Residency Agreement (For Villa To Be Constructed) ("Agreement") is
entered into by The United Methodist Retirement Homes, Incorporated ("UMRH," "we," "us," or
"our") and (individually or collectively, "you," "your," or "Resident"). Wesley Pines is a
continuing care retirement community located at 1000 Wesley Pines Road; Lumberton, NC
28358 (hereafter the "Community").
We will provide residential housing for seniors along with a wide array of personal

We will provide residential housing for seniors along with a wide array of personal services and amenities outlined in this Agreement. Subject to the conditions contained in this Agreement, we agree to make available to you the Residence described as follows:

Residence Number	
Residence Style	

You may select certain options and custom features in the Residence at an additional charge, which shall not be subject to any refund provision herein. Any such options and custom features selected and paid for by you will become our property. Such options and custom features must be approved by the Executive Director of the Community prior to adding them to the Residence. The Executive Director of the Community has consented to your request to add the options and custom features set forth on Exhibit A attached to this Agreement. You agree to pay the amount(s) set forth on Exhibit A to cover the charges for such items.

As a Resident of the Community, you are offered lifetime use of your Residence and lifetime access to assisted living services and to nursing care in the Community Health Center, subject to the terms and conditions of this Agreement.

To be accepted for residency, you must meet our residency criteria, which includes: having reached the age of 62 (or sharing your Residence with a Joint Resident who is 62 or older); financial guidelines; and the ability to live in a residence (with or without reasonable accommodation and/or reasonable modification) – all as outlined in our current residency policy.

The purpose of this Agreement is to set forth your rights and duties as a Resident of the Community and to delineate the services to be provided at the Community.

## 1. CHARGES FOR RESIDENCE AND PRIMARY SERVICES.

- **1.1 Application Fee.** Prior to or upon execution of this Agreement, you will pay to us a non-refundable Application Fee of \$\_\_\_\_\_. The Application Fee will be used by us to process your application for residency.
- 1.2 Entrance Fee. In order to reside at the Community for life, subject to this Agreement, and to receive the services and amenities described below, you agree to pay to us (in addition to the Monthly Fee described below) an Entrance Fee in the amount of \$\_\_\_\_\_ (includes first and second person, if applicable). The total amount of the Entrance Fee shall be payable as follows:
  - **1.2.1** Ten percent (10%) of the total Entrance Fee is \$\_\_\_\_\_, less any previously paid Future Resident Fee (\$\_\_\_\_\_), equals \$\_\_\_\_\_, which amount is due and payable upon your execution of this Agreement.
  - 1.2.2 Twenty-five percent (25%) of the total Entrance Fee or \$\_\_\_\_\_ is due on \_\_\_\_\_\_, 20\_\_\_\_.
  - 1.2.3 Twenty-five percent (25%) of the total Entrance Fee or \$\_\_\_\_\_\_ is due on \_\_\_\_\_\_\_, 20\_\_\_\_\_.
  - 1.2.4 The balance of \$\_\_\_\_\_ (forty percent (40%) of the Entrance Fee) shall be paid to us on the earlier of (i) the date you assume occupancy at the Community or (ii) within thirty (30) days from the date you are notified that the Residence is ready for occupancy.
- **1.3 Monthly Fee.** You are obligated to begin paying a Monthly Fee (or

a pro rata portion thereof) on the date you assume occupancy at the Community or within thirty (30) days from the date you are notified that the Residence is ready for occupancy, whichever is earlier. Thereafter, the Monthly Fee is due upon receipt of a statement from us and by no later than the fifteenth (15<sup>th</sup>) of each month. The Monthly Fee is initially set at a specific amount that can be increased as described in Paragraph 1.6 below. A "Second Person Monthly Fee" shall become part of the Monthly Fee and shall be paid if two persons are Joint Residents under this Agreement. If there are Joint Residents under this Agreement and one Joint Resident dies, the Second Person Monthly Fee shall cease and the remaining Resident shall continue to pay the Monthly Fee without the Second Person Monthly Fee component.

- 1.4 Initial Monthly Fee. The initial Monthly Fee payable by you is \$\_\_\_\_\_ per month and an additional \$\_\_\_\_ per month as a Second Person Monthly Fee component of the Monthly Fee if two persons reside as Joint Residents pursuant to this Agreement.
- **1.5 Continuance of Monthly Fee.** Payment of the Monthly Fee will continue as follows:
  - 1.5.1 In the event of your death (in the case of Joint Residents, the death of the surviving Resident), until your estate removes all of your personal property from the Residence and from any storage unit.
  - 1.5.2 In the event of your permanent relocation to assisted living, to the Community Health Center or Comparable Facility for Health Center Level Services (see definitions in Paragraphs 6.1 and 6.2), or to another care facility

licensed to provide the appropriate care you need, until you or your personal representative removes all of your personal property from the Residence and from any storage unit.

- 1.5.3 In the event of cancellation of this Agreement as outlined in Section 9 or 10, until expiration of the cancellation period and continues until you remove all of your personal property from the Residence and from any storage unit.
- 1.6 Increase in Monthly Fee. The Monthly Fee is paid to us to provide the services and amenities described in this Agreement and is intended to meet the expenses associated with the operation of the Community. We may increase the Monthly Fee (which includes the Second Person Monthly Fee where applicable) upon thirty (30) days' written notice if we, in our sole discretion, deem it necessary to meet the financial needs of the Community or to provide quality services to the Residents.
- 1.7 No Reduction in Monthly Fee Due to Absence. If you are absent from the Community, your Monthly Fee will not be reduced.
- 1.8 Reserve Funds. The amount of the Monthly Fee also is and will continue to be affected by our policy of maintaining reserve funds for the financial security of the Community.
- 1.9 Late Payment Charge. We will charge a late payment charge in the amount of twenty-five dollars (\$25.00) if the Monthly Fee or any Extra Charges are not paid by the fifteenth (15<sup>th</sup>) day of the month. Balances over thirty (30) days old will be assessed a one percent (1%) interest charge per month. If we hire a collection agency or attorney to collect the Monthly Fee and Extra Charges past due from you, you are to

pay any and all costs of collection, including reasonable attorney's fees, costs, and expenses associated with such collection efforts.

### 2. DESCRIPTION OF PRIMARY AND SUPPLEMENTAL SERVICES.

- 2.1 Services Provided for the Monthly Fee. We will provide you, in consideration for the Monthly Fee referred to above, the following services and amenities at the Community:
  - Three (3) different meal plans to choose from;
  - Limited meal delivery service to be provided when approved by authorized staff;
  - Consultation and preparation of routine special diets;
  - Utilities, which include heating, air conditioning, electricity, water, sewer and trash removal;
  - Building janitor and maintenance;
  - Grounds keeping;
  - Weekly housekeeping services;
  - Washer and dryer provided in the cottages and villas; - laundry facilities also available;
  - Planned activities (social, cultural, recreational, educational, and spiritual) for those who wish to participate;
  - Services of a chaplain;
  - Services of life enrichment director;
  - Parking for residents and guests;
  - Carpeting (except in kitchen and bath) unless some other floor surface has been installed;
  - Kitchen facilities in each cottage and villa;
  - Scheduled local transportation;
  - Wireless emergency nurse call system;
  - Smoke detectors;

- Scheduled security service during evening and early morning hours;
- Assistance with third-party health insurance billing; and
- Six (6) days each year of assisted living care in an assisted living apartment or suite or nursing care in the Community Health Center as outlined in Section 4.
- 2.2 Supplemental Services Provided for Extra Charge. Supplemental services, when available, will be provided at Extra Charge and are described below. A list of Extra Charges for these supplemental services can be obtained from administration.
  - Extra meals, depending on which meal plan a resident selects;
  - Extended meal delivery service as approved by authorized staff;
  - Preparation of special diets (beyond those which are routine), as prescribed by your attending physician;
  - Guest accommodations, if available;
  - Guest meals:
  - Personal transportation and transportation for special events and group trips;
  - Assisted living services as outlined in Section 5 and nursing care services in the Community Health Center as outlined in Section 6; and
  - Certain ancillary services and supplies (such therapies, as pharmacy, laboratory, therapeutic activities, rehabilitative treatments, medical equipment, medical medical supplies, treatment. physician services, and other miscellaneous services and supplies) as outlined in Paragraph 6.8.

#### 3. TERMS OF RESIDENCY.

- Residence is for living only and will not be used for carrying on any business or profession, nor in any manner in violation of zoning restrictions. This Agreement is not a lease, and grants you only the right to live in the Residence, access to other facilities of the Community, and to available services and amenities, subject to the terms and conditions of this Agreement.
- 3.2 **Duration of Your Right to** Occupy the Residence. You may reside in your Residence for as long as you (or either of you in the case of Joint Residents) live unless you (both of you in the case of Joint Residents) are not capable of occupancy as set forth in our residency policy, or this Agreement is canceled by you or by us. If, in the opinion of your attending physician or the Medical Director, your physical or mental health requires that you need assisted living services or nursing care services, you will be requested to relocate to an assisted living apartment or suite or to the Community Health Center or a Comparable Facility for Health Center Level Services (see definitions in Paragraphs 6.1 and 6.2).

#### 3.3 Occupants of the Residence.

Except as hereinafter provided, no person other than you (both of you in the case of Joint Residents) may occupy the Residence. In the event that a second person who is not a party to this Agreement is accepted for residency in the Residence after the date we sign this Agreement (said acceptance to be in accordance with our current residency policy), an Entrance Fee in an amount to be determined by us (which will be no more than one-half of the then-current Entrance Fee for the Residence) shall be paid upon residency, and each month thereafter, the then-current Second Person Monthly Fee shall be paid as part of the Monthly Fee. If such second person does not meet the

requirements for residency, such second person will not be permitted to occupy the Residence for more than thirty (30) days, except with our express written approval.

If the Resident marries a person who is also a resident of the Community, and should they decide to occupy one residence as Joint Residents, they must declare which residence will be occupied and which residence will be released. The refund due for the released residence, if any, will be provided as described in Paragraph 11.5 of this Agreement.

- 3.4 Guests. Guests are welcome to stay in your Residence for short stays not to exceed ten (10) consecutive days. Such stay shall not, in the opinion of the Executive Director, adversely affect the operation of the Community or be inconsistent with the welfare of our residents.
- 3.5 Release. We are not responsible for theft, loss of or damage to your personal property, unless such theft, loss or damage is caused by our negligence or the negligence of our agents or employees, and you hereby release us from such liability.
- 3.6 Insurance. Our insurance does not cover your personal property or your liability. You are required at your own expense to carry personal property insurance and liability insurance. If requested by us, you agree to provide us with proof of such insurance coverage.
- 3.7 Removal and Storage of Resident's Personal Property. Your personal property must be removed from the Residence and from any storage unit as follows:
  - **3.7.1** Within thirty (30) days following the date of your death

- (if Joint Residents, the date of death of the surviving Resident). If your personal property is not removed from the Residence and from any storage unit within such thirty (30) days, we will continue to charge your estate the Monthly Fee as outlined in Paragraph 1.5.1 above, or we may remove and store such personal property at the expense and risk of your estate. Your Entrance Fee will continue to amortize, if applicable, until the Residence and any storage unit is completely We will only allow the executor(s) named in your Will to remove or dispose of your personal property in your living accommodation and any related storage unit at the Community. Members of your family or those to whom you have granted power of attorney will not be allowed access to your personal property after your death, unless they are the executor(s) named in your Will.
- **3.7.2** Within thirty (30)days following the date notice is delivered to you of your permanent relocation to assisted living, to the Community Health Center or a Comparable Facility for Health Center Level Services (see definitions in Paragraphs 6.1 and 6.2), or to another care facility licensed to provide the appropriate care you need. If your personal property is not removed from the Residence and from any storage unit within such thirty (30) days, we will continue to charge you the Monthly Fee as outlined in Paragraph 1.5.2 above, or we may remove and store such personal property at your expense and risk.
- 3.7.3 At the end of the cancellation period outlined in

Section 9 or 10. If your personal property is not removed from the Residence and from any storage unit by the end of the cancellation period, we will continue to charge you the Monthly Fee as outlined Paragraph 1.5.3 above, or we may remove and store such personal property at your expense and risk. Your Entrance Fee will continue to amortize, if applicable, until the Residence and any storage unit is completely vacated.

- **3.8 Furnishings.** Furnishings within the Residence will not be provided by us except as stated in Paragraph 2.1. Furnishings provided by you shall not be such as to interfere with your health, safety or general welfare, or that of other residents or others.
- 3.9 **Emergency Entry** Relocation. We may enter your Residence should it be necessary in an emergency to protect your health or safety or the health or safety of other residents. If relocation is recommended by the Medical Director or your attending physician, we will request that you relocate to another residence within the Community, to the Community Health Center or a Comparable Facility (as defined in Paragraph 6.2), or to a hospital or other care facility for the protection of your health or safety or for the health or safety of the other residents of the Community.
- 3.10 Alterations by You. You may not undertake any alterations to your Residence without our prior written approval. Said alterations will be set forth in a separate addendum to this Agreement, signed by you and us.
- **3.11 Condition of Residence.** Upon vacating the Residence, you agree to leave it in good and clean condition. You shall be liable to us for any charges, which

we may incur to restore your Residence to good and clean condition, except for normal wear and tear.

**3.12 Rights of Second Single Resident.** When two Joint Residents reside in a single Residence under this Agreement, upon the death or permanent relocation of one Resident to a different level of care at the Community, or other inability of that Resident to continue residing in the Residence, the remaining Resident may continue to reside in the Residence under the terms of this Agreement and shall pay the Monthly Fee.

#### 3.13 Smoke-Free Community. The Community is a smoke-free community pursuant to its Smoke-Free Campus Policy (a copy of which is available upon request), wherein the campus and buildings have been designated as "smoke free". **Smoking** (including E-Cigarettes) is not allowed by residents, guests, and business invitees on the campus (inside or outside), except in a designated outside area. No smoking areas include, but are not limited to, the residences, hallways, dining rooms, public restrooms, lounge areas, reception areas, rooms, courtyards, waiting entrances, walking paths, driveways, and any other common areas. Smoking is only permitted at the designated outdoor area. Violation of the Smoke-Free Campus Policy can result in our cancellation of this Agreement for just cause as outlined in Paragraph 9.1 hereof.

3.14 **Firearms** Policy. The Community has adopted a policy governing possession of firearms the Community. Firearms need to be registered with the Community and properly secured. In the event that you are unable to safely maintain a firearm, we will contact your power of attorney, designated representative or family member to remove any firearms from your Residence.

4. FREE DAYS OF ASSISTED LIVING OR NURSING CARE. You are eligible to receive a total of six (6) days each year of either assisted living care in an assisted living apartment or suite or nursing care in the Community Health Center while you are a resident of your Residence. In the case of Joint Residents, each of you will receive six (6) days, but the days cannot be combined and used by only one of you. Such six (6) days renews on an annual basis and does not accumulate. Once you are permanently relocated to assisted living, the Community Health Center or Comparable Facility, you no longer qualify for the six (6) free days of assisted living or nursing care and will be required to pay the per diem charge for such care. [NOTE: The six (6) days of care is a combined annual total for assisted living care and nursing care at the Community.]

#### 5. ASSISTED LIVING SERVICES.

- 5.1 **Description** of **Assisted** Living Services. We offer assisted living services in the apartments and suites of the Assisted living services Community. include assistance with the activities of daily living such as ambulation, bathing, dressing, eating, personal hygiene, toileting, and the supervision or administration medications. You will be given priority over non-residents for admission to assisted living.
- Transfer to Assisted Living 5.2 Care. In the event your physical or mental health is determined by us to be appropriate for assisted living care, you agree to relocate to an assisted living apartment or suite at the Community. Such a determination will be made by us after a review by the Director of Nursing, the Medical Director and the Executive Director in consultation with your attending physician, personal vour representative, and you to the extent possible.

- **5.3 Temporary Relocation to Assisted Living.** In the event you require temporary assisted living care (beyond the six (6) days of care as outlined in Section 4, if applicable), you will pay the then-current monthly fee applicable to assisted living, as well as the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above.
- 5.4 Permanent Relocation to Assisted Living Care. In the event you require permanent assisted living care (beyond the six (6) days of care as outlined in Section 4, if applicable), you will pay to us the then-current monthly fee applicable to assisted living. You will be required to release your Residence to us, and remove all of your personal property from the Residence and from any storage unit as outlined in Paragraph 3.7.2. Once the Residence is released, we shall have the right to reassign the Residence for occupancy by others except as provided in Paragraph 3.12. Release of the Residence due to your permanent relocation to assisted living care does not qualify you for a refund of the Entrance Fee, unless this Agreement Subject to the terms and is canceled. conditions of this Agreement, you shall continue to pay the Monthly Fee for the Residence in accordance with Paragraph 1.5.2 above.
- subsequently determine, in consultation with your attending physician, your personal representative and you to the extent possible, that you no longer need assisted living care and you can resume occupancy in a residence equivalent to the residence you previously occupied, you shall have the right to relocate to such equivalent residence as soon as one is available. Upon your relocation to an equivalent residence, you agree to pay the then-current Monthly Fee for that residence.

- 5.6 Alternate Accommodations. In the event that the assisted living apartments and suites at the Community are fully occupied when you are determined to need assisted living care, you agree to relocate to another assisted living facility to receive assisted living care at your own expense. We will not be responsible for the charges associated with the alternate assisted living facility. You shall continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above.
- 5.7 Transfer to Another Level of Care. If we determine after consultation with your attending physician, your personal representative and you to the extent possible, that you need care beyond assisted living, you agree to transfer to the Community Health Center, a Comparable Facility (as defined in Paragraph 6.2), or to another care facility licensed to provide the appropriate care you need. Subject to the terms and conditions of this Agreement, you shall continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above.
- **5.8** Long-Term Care Insurance. We will use reasonable efforts to assist you in working with your long-term care insurance provider to obtain the benefits to which you may be entitled.
- **5.9** Assisted Living Residency Agreement. If you require assisted living care at the Community, you agree to enter into a separate Assisted Living Residency Agreement to be signed by you and us.

## 6. THE COMMUNITY HEALTH CENTER.

6.1 **Description.** The Community Health Center is the portion of the Community which is licensed to provide two levels of care: intermediate nursing care and skilled nursing care (collectively

"Health Center Level Services"). The Community Health Center is staffed by licensed nursing personnel 24 hours a day.

- 6.2 Alternate Accommodations. You will be given priority over nonresidents for admission to the Community Health Center. In the event the Community Health Center is fully occupied when you are determined to need such care, you agree to relocate to an alternate health care facility that provides services similar to the Community Health Center or to another care facility licensed to provide the appropriate care you need (a "Comparable Facility") until an appropriate space becomes available for you at the Community. We will not be responsible for the charges associated with the Comparable Facility. Upon your relocation to a Comparable Facility, you shall continue to pay the Monthly Fee for Residence in accordance your Paragraph 1.5.2 above.
- 6.3 Transfer to Health Center Level Services. In the event your physical or mental health is determined by us to be appropriate for Health Center Level Services, you agree to relocate to the Community Health Center or a Comparable Facility. Such a determination will be made by us after a review by the Director of Nursing, the Medical Director and the Executive Director in consultation with your attending physician, your personal representative, and you to the extent possible.
- the Community Health Center. In the event you require temporary care in the Community Health Center (beyond the six (6) days of care as outlined in Section 4, if applicable), you will pay the per diem charge applicable to the level of care needed by you, as well as the charges for physician services and any additional health services as outlined in Paragraph 6.8. In addition, you will continue to pay the Monthly Fee for

your Residence in accordance with Paragraph 1.5.2 above.

- 6.5 Permanent Relocation to **Health Center Level Services.** In the event you require permanent care in the Community Health Center (beyond the six (6) days of care as outlined in Section 4, if applicable), you will pay the per diem charge applicable to the level of care needed by you, as well as the charges for physician services and any additional health services as outlined in Paragraph 6.8. If you are determined appropriate for Health Center Level Services, and are permanently relocated to the Community Health Center or a Comparable Facility, you will be required to release your Residence to us, and remove all of your personal property from the Residence and from any storage unit as outlined in Paragraph 3.7.2. We shall have the right to reassign the Residence for occupancy by others except as provided in Paragraph 3.12. Release of the Residence due to your permanent relocation to the Community Health Center or Comparable Facility does not qualify you for a refund of the Entrance Fee, unless this Agreement is canceled. You will continue to pay the Monthly Fee in accordance with Paragraph 1.5.2 above.
- 6.6 Relocation within the Community Health Center. We reserve the right to relocate you to a different level of care within the Community Health Center if you require such care. Such relocation will be made after a review by the Director of Nursing, the Medical Director and the Executive Director in consultation with your personal attending physician, your representative, and you to the extent possible.
- **6.7 Return to Residence.** If we subsequently determine, in consultation with your attending physician, your personal representative and you to the extent

possible, that you can resume occupancy in a residence equivalent to the residence you previously occupied, you shall have the right to relocate to such equivalent residence as soon as one is available. Upon reoccupying a residence, your Monthly Fee will be based on the then-current Monthly Fee for that residence.

- 6.8 Medical Director, Attending Physician, and Additional Health Services. We have designated a licensed physician to serve as Medical Director of the Community Health Center. You are required to have a local attending physician. You may engage the services of the Medical Director at your expense. If your personal physician will be providing you with services in the Community Health Center, he/she may do so upon providing us with his/her credentials and with proof of liability insurance, and he/she agrees to abide by our policies and procedures. We will not be responsible for the charges for medical treatment or services by the Medical Director or your attending physician, nor will we be responsible for the charges for medication, prescribed therapy, nursing supplies, and other medical and miscellaneous supplies and services associated with medical treatment.
- Advanced **Payment Medical Treatment.** In the event we incur or advance payments for your medical treatment or for medication, prescribed therapy, nursing supplies, and other medical and miscellaneous supplies and services associated with medical treatment (even in the event such medical care is given at the direction of your attending physician or the Medical Director without your prior approval), you shall promptly reimburse us for such payments. Upon cancellation of this Agreement for any reason, any amounts due to us under this Paragraph 6.9 shall be offset against any refund of the Entrance Fee.

6.10 Long-Term Care Insurance. We will use reasonable efforts to assist you in working with your long-term care insurance provider to obtain the benefits to which you may be entitled.

6.11 Medicare and Health **Insurance.** The Community Health Center is Medicare-certified. When eligible, you are required to maintain Medicare Part A, Medicare Part B, and one supplemental health insurance policy or equivalent insurance coverage acceptable to us to assure your ability to fully cover a Medicare-qualified stay in the Community Health Center or a Comparable Facility. You shall furnish to us such evidence of coverage as we may from time to time request. Such supplemental insurance should cover Medicare co-insurance deductibles. Should your supplemental health insurance or equivalent coverage not fully cover a Medicare-qualified stay in the Community Health Center or a Comparable Facility, or should you fail to purchase supplemental health insurance or equivalent coverage to fully cover a Medicare-qualified stay in the Community Health Center or a Comparable Facility, you shall he financially responsible for paying deductibles, co-insurance amounts, and any other charges for each Medicare-qualified admission and stay in the Community Health Center or a Comparable Facility. If you are eligible to receive the six (6) free days of care in the Community Health Center as provided in Section 4 and your stay in the Community Health Center is a Medicare-qualified stay, such six (6) days will be applied after the expiration of your Medicare-qualified stay providing you have Medicare Part A, Medicare Part B and acceptable supplemental health insurance or equivalent insurance coverage.

If you are not eligible for Medicare, you shall maintain health insurance coverage acceptable to us and shall furnish

us with evidence of such coverage upon our request. Should your health insurance not fully cover your stay in the Community Health Center or a Comparable Facility, you shall be financially responsible for paying deductibles, co-insurance amounts, and any other charges for each admission and stay in the Community Health Center or a Comparable Facility.

If failure to maintain Medicare Part A, Medicare Part B, supplemental health insurance or other health insurance coverage causes depletion of your resources and impairs your ability to meet your financial obligations, we need not defer your financial obligations to us as outlined in Paragraph 8.1, and we retain the right to cancel the Residency Agreement as provided in Section 10.

6.12 Managed Care. If you have chosen to participate in a managed care program as an alternative to Medicare Part A, Medicare Part B, and supplemental insurance coverage, the terms of this Agreement governing nursing care will include the following provisions:

**6.12.1 Participating** Provider. If the Community Health Center is a participating provider with your managed care program and your stay is a Medicare-qualified stay, the Community agrees to be reimbursed at the rate negotiated with your managed care program. Such a managed care stay in the Community Health Center will not reduce the number of days of care you are eligible to receive without additional charge pursuant to Section 4, as applicable. You will continue to pay the Monthly Fee for your Residence accordance with in Paragraph 1.5.2 above, as well as any charges for physician services

and any additional health services as outlined in Paragraph 6.8.

6.12.2 Not a Participating **Provider.** If the Community Health Center is not an approved participating provider with your managed care program and you choose to receive health care services a managed care participating provider, then you agree that you must relocate for as long as necessary for those services to be provided, and be responsible for all charges for health care services. In addition, while receiving health care services at the managed care participating provider, you will continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above. Such a stay at managed care participating provider will not reduce the number of days of care you are eligible to receive without additional charge pursuant to Section 4, as applicable.

**6.12.3** Negotiated Managed If the Community Care Rate. Health Center is not a participating provider in your managed care program and your stay is a Medicarequalified stay, we will attempt to negotiate a reimbursement rate with your managed care program. If we are able to negotiate an acceptable rate, we agree to accept as full payment the rate provided by your managed care program. Such a managed care stay in the Community Health Center will not reduce the number of days of care you are eligible to receive without additional charge pursuant to Section 4, as applicable. You will continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above, as well as any charges for physician services and any additional health services as outlined in Paragraph 6.8.

6.12.4 No Negotiated Managed Care Rate. If the Community Health Center is not a participating provider in your managed care program and a negotiated rate is not agreed upon and you would still like to receive care in the Community Health Center during a Medicarequalified stay, then each day of your stay in the Community Health Center will reduce by one day the number of days of care you are eligible to receive without additional charge pursuant to Section 4, as applicable. During any such Medicare-qualified stay in the Community Health Center, you agree that you will continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above and any charges for physician services and any additional health services as outlined in Paragraph 6.8. If at any time during any such Medicarequalified stay in the Community Health Center you are no longer eligible to receive any of the days of care provided for in Section 4, then you agree to pay the per diem charge for your care in the Community Health Center, the Monthly Fee for your Residence in accordance with Paragraph 1.5.2 above, and any additional health services as outlined in Paragraph 6.8.

6.12.5 Post Medicare-Qualified Stay. At the conclusion of each such Medicare-qualified stay, you will be entitled to care in the Community Health Center in accordance with the terms of this Agreement other than as provided in this Paragraph 6.12.

- Transfer to Hospital or Other Care Facility. If we determine after consultation with your attending physician, your personal representative and you to the extent possible, that you need care beyond that which the Community Health Center is licensed to provide, you will be transferred to a hospital or other care facility. Our staff will not accompany you to the hospital or other facility. We shall not be responsible for any charges associated with the transfer and health care expenses or charges incurred by you after such a transfer. You shall continue to pay the Monthly Fee for your Residence in accordance with Paragraph 1.5 above
- 6.14 Community Health Center Admission Agreement. If you require care in the Community Health Center, you agree to enter into a separate admission agreement to be signed by you and us.
- 6.15 Under Age 62. If you are under the age of 62 when you occupy your Residence under this Agreement, you are not eligible to receive the six (6) days of care as outlined in Section 4 until you attain the age of 62. During this time, you will be entitled to receive such care at the thencurrent charge being charged to nonresidents until age 62.

#### 7. REPRESENTATIONS.

7.1 Our Representations. We represent and warrant that we are a nonprofit corporation. We are exempt from payment of Federal income tax under Section 501(c)(3) of the Internal Revenue Code of 1986, as amended. We are affiliated with the North Carolina Conference of The United Methodist Church of the Southeastern Jurisdiction. The North Carolina Conference of The United Methodist Church of the Southeastern Jurisdiction is not responsible for our financial or contractual obligations.

7.2 Your Representations. You represent and warrant that the representations made in the application for residency, your personal health history, and the confidential financial statement are true and correct and may be relied upon by us as a basis for your acceptance for residency at the Community. You also represent and warrant that you have not made any gift of your property in contemplation of the execution of this Agreement.

#### 8. PROMISES.

- **Our Promises.** It is and shall 8.1 be our declared policy to operate as a nonprofit organization. We will not cancel this Agreement without just cause as specified in Section 10. Further, we shall not cancel this Agreement solely by reason of your financial inability to pay the full Monthly Fee for your Residence, the monthly fee for assisted living care or the per diem charge for care in the Community Health Center, provided you have met all "spend-down" provisions of eligibility for the Medicaid program and any public assistance funds. This provision shall not apply if you have impaired your ability to meet your financial obligations hereunder by transfer of assets other than to meet ordinary and customary living expenses or by not maintaining Medicare Part A, Medicare Part B. supplemental insurance, or other health insurance after assuming occupancy. You shall be permitted to remain at the Community for a reduced fee based on your ability to pay for as long as you establish facts to justify deferment of such charges and when deferment of such charges can, in our sole discretion, be granted without impairing our ability to operate the Community on a sound financial basis for the benefit of all residents.
- **8.2** Your Promises. You agree to comply with all policies and procedures of the Community as now existing or as

hereafter amended; to pay the Entrance Fee, Monthly Fee, and any other charges as provided in this Agreement; to not impair your ability to meet the financial obligations under this Agreement by transferring assets, other than to meet ordinary and customary living expenses, or by not maintaining Medicare Part A, Medicare Part B, supplemental insurance or other health insurance, without our consent; to apply for public assistance funds and/or Medicaid if you should need financial assistance as outlined in Paragraph 8.1 above while a resident in assisted living or the Community Health Center; and to abide by all other terms of this Agreement.

## 9. CANCELLATION BY RESIDENT.

- 9.1 Right of Rescission. Within thirty (30) days following the later of the execution of this Agreement by you or the receipt of a Disclosure Statement from us, you may rescind this Agreement by giving us written notice. You shall not be required to move into the Residence prior to the expiration of the thirty (30) day rescission period. However, if you occupy the Residence during the rescission period and then rescind this Agreement, you will only be charged a Monthly Fee for the period of time that you actually occupied the Residence. Refund of the amount of the Entrance Fee paid shall be as outlined in Paragraph 11.2.
- 9.2 Cancellation **Prior** to Occupancy. You may cancel this Agreement for any reason at any time before you move into the Community by giving us written notice signed by you (both of you in the case of Joint Residents). Refund of the amount of the Entrance Fee paid shall be as outlined in Paragraph 11.3 or 11.4. If you die prior to occupying the Residence or if, on account of illness, injury or incapacity, you are precluded from occupying the

Residence under the terms of this Agreement, this Agreement will automatically cancel upon our receipt of notice of your death, illness, injury or If you elect to cancel this incapacity. Agreement because of a substantial change in your physical, mental or financial condition prior to occupancy, then this Agreement will cancel upon written notice from you. Refund of the Entrance Fee shall be as outlined in Paragraph 11.3.

- 9.3 Cancellation Due to Residence Not Available. You may cancel this Agreement upon written notice to us if we have not made the Residence available to you for occupancy within one (1) year from the date we execute this Agreement. Refund of the Entrance Fee shall be as outlined in Paragraph 11.7.
- 9.4 Cancellation After Occupancy. You may cancel this Agreement for any reason after moving into the Community by giving us thirty (30) days' prior written notice of cancellation, which shall be effective and irrevocable upon delivery. Cancellation shall occur thirty (30) days after written notice is delivered, and you must remove your personal property from the Residence and from any storage unit at the end of the thirty (30) day notice period as outlined in Paragraph 3.7.3. You are obligated to pay the Monthly Fee during the thirty (30) days, and thereafter if the Residence has not been released to us in accordance with Paragraph 1.5.3 above. Refund of the Entrance Fee shall be as outlined in Paragraph 11.5.
- 9.5 Cancellation Due to Death After Occupancy. This Agreement will automatically cancel upon your death (the death of the surviving Resident in the case of Joint Residents). Your estate must remove your personal property from the Residence and from any storage unit within thirty (30) days after your death as outlined

in Paragraph 3.7.1. Your estate will be obligated to pay the Monthly Fee as outlined in Paragraph 1.5.1 above. Refund of the Entrance Fee shall be as outlined in Paragraph 11.5.

#### 10. CANCELLATION BY UMRH.

We may, upon notice and opportunity to cure as hereinafter provided, cancel this Agreement for just cause. Just cause shall include the occurrence of any of the following events (hereinafter referred to as a "Default"):

#### 10.1.1 Noncompliance.

You do not comply with the terms of this Agreement or the published operating procedures, covenants, rules, regulations, and policies now existing or later amended by us.

#### 10.1.2 Misrepresentation.

You misrepresent yourself or fail to disclose information during the residency process.

**10.1.3 Entrance Fee Installments.** You fail to pay the Entrance fee installments as outlined in Paragraphs 1.2.1, 1.2.2, 1.2.3 and 1.2.4 when due.

**10.1.4 Nonpayment.** You fail to pay any charges to us, subject to the provisions of Paragraph 8.1, within forty-five (45) days of the date when such charges are due.

**Safety.** Your health status or behavior constitutes a substantial threat to the health, safety or peace of yourself, other residents, or others including your refusal to consent to relocation, or behavior that would

result in physical damage to the property of the Community or others.

10.1.6 Change in Condition. There is a major change in your physical or mental condition and your condition cannot be cared for in the Community Health Center within the limits of our license.

10.2 Default Notice. Prior to cancellation for any Default described in Paragraph 10.1.1, 10.1.2, 10.1.3 or 10.1.4 above, we shall give you notice in writing of such Default, and you shall have at least thirty (30) days thereafter within which to correct such Default. No Default shall eliminate your obligation to pay the Monthly Fee. If you correct such Default within such time, this Agreement shall not be canceled. If you fail to correct such Default within such time, this Agreement shall cancel at the expiration of such thirty (30) days.

In the event of the occurrence of a Default described in Paragraph 10.1.5 or 10.1.6 above, if we or the Medical Director determines that either the giving of notice of Default or the lapse of time as above provided might be detrimental to you or others, then such notice and/or waiting period prior to cancellation shall not be required. Also, in the event of the occurrence of a Default described in Paragraph 10.1.5 or 10.1.6, we are expressly authorized by you to transfer you to an appropriate hospital or other facility, and we promptly notify your personal representative or attending physician.

#### 11. REFUND OF ENTRANCE FEE.

do not accept you for residency at the Community, the full amount of the Entrance Fee you have paid will be promptly refunded to you, without interest.

- 11.2 Right of Rescission. If you rescind this Agreement as provided in Paragraph 9.1, you shall receive a full refund of the portion of the Entrance Fee paid by you, without interest, within sixty (60) days of our receipt of the written notice of rescission.
- 11.3 Cancellation Prior to Occupancy Due to Death, Illness, Injury, or Incapacity. If, prior to occupancy and after your right of rescission period has expired, you die or you cancel this Agreement because of illness, injury or incapacity, you or your estate will receive a refund in full of the portion of the Entrance Fee you have paid, without interest, less any costs specifically incurred by us at your request and set forth in writing in a separate addendum to this Agreement, signed by you and us. Said refund shall be paid within sixty (60) days following (i) the date of automatic cancellation of this Agreement; or (ii) the date of our receipt of your written notice of cancellation.
- 11.4 Cancellation Prior to Occupancy for Other Reasons. If you cancel this Agreement for reasons other than those stated in Paragraph 11.2 or 11.3 above, you shall receive a refund of the Entrance Fee paid, less a non-refundable portion of the Entrance Fee equal to Two Thousand Dollars (\$2,000) and less any costs specifically incurred by us at your request and set forth in writing in a separate addendum to this Agreement, signed by you and us. Said refund shall be paid when the Residence is reserved by a new resident and the new resident has paid the appropriate Entrance Fee installments to equal the Entrance Fee installments to be refunded to you.
- 11.5 Cancellation After Occupancy. In the event you or we cancel this Agreement after occupancy or in the event of your death (the death of the survivor in

the case of Joint Residents), you or your estate will be reimbursed the amount of the Entrance Fee previously paid by you, less two percent (2%) for each month of residency or portion thereof, for up to fifty (50) months. After fifty (50) months of occupancy, no refund of the Entrance Fee will be made. Said refund, if any, will be paid, without interest, at such time as your Residence has been reserved by a new resident and our receipt of the full amount of the Entrance Fee paid by such new resident or within two (2) years from the date of cancellation, whichever occurs first.

- 11.6 Offset Against Entrance Fee Refund. In the event of cancellation of this Agreement as described in Paragraph 11.5 above, we will offset against any Entrance Fee refund due to you or your estate the following:
  - 11.6.1 The amount of any unpaid Monthly Fees, pro-rated Monthly Fees for the period of time the Residence was occupied (which shall include the period of time until you or your personal representative removes all of your personal property from the Residence and from any storage unit) after cancellation of this Agreement, any Extra Charges or other charges deferred by us on your behalf under Paragraph 8.1; and
  - 11.6.2 Any health care expenses incurred on your behalf and other amounts payable to us, which remain unreimbursed; and
  - 11.6.3 Any charges incurred to restore the Residence to good condition, normal wear and tear excepted, as outlined in Paragraph 3.11: and

- as a result of options and custom features added to the Residence at your request as outlined in Exhibit A or in a separate addendum to this Agreement.
- **11.7 Availability of the Residence.** If the Residence is not available to you for occupancy within one (1) year from the date we execute this Agreement, you may cancel this Agreement upon written notice to us. In such event, the full amount of the Entrance Fee you have paid will be refunded to you, without interest, within thirty (30) days from the date we receive your notice of cancellation.

#### 12. MISCELLANEOUS.

12.1 Nature of Rights. You understand and agree that (i) this Agreement or your rights (including the use of the Residence) under it may not be assigned, and no rights or benefits under this Agreement shall inure to the benefit of your heirs, legatees, assignees, or representatives, except as to receipt of the amounts described in Section 11; (ii) this Agreement and your contractual right to occupy the Community will exist and continue to exist during your lifetime unless canceled as provided herein: (iii) this Agreement grants you the right to occupy and use space in the Community but does not give you exclusive possession of the Residence against us, and you will not be entitled to any rights of specific performance but will be limited to such remedies as set forth herein and as provided by continuing care law; (iv) this Agreement is not a lease or easement and does not transfer or grant you any interest in real property owned by us; and (v) this Agreement grants to us complete decisionmaking authority regarding the management and operation of the Community.

- 12.2 Release. We are not responsible for theft, loss of or damage to your personal property, unless such theft, loss or damage is caused by our negligence or the negligence of our agents or employees, and you hereby release us from any such liability. You may want to obtain insurance, at your own expense, to protect against such losses.
- **12.3 Amendment.** This Agreement may be amended by agreement of the parties to this Agreement. No amendment of this Agreement shall be valid unless in writing and signed by you and us.
- 12.4 Law Changes. This Agreement may be modified by us at any time in order to comply with applicable laws or regulations. Further, we may change any part of the Community, including the Residence, to meet the requirements of any applicable law or regulation.
- 12.5 Entire Agreement. This Agreement and any addenda or amendments thereto contain our entire understanding with respect to your residency at the Community.
- 12.6 Monthly Statement. You shall receive a monthly statement from us showing the total amount of fees and other charges owed by you, which shall be paid upon receipt and by no later than the fifteenth (15<sup>th</sup>) day of each month.
- Business and Financial Decision Making. Prior to assuming residency at the Community, you agree to execute and deliver to us a Durable Power of Attorney, trust documents, or other documentation naming a responsible party for business and financial decision-making. These documents should be drafted to remain effective notwithstanding your incompetence or disability and shall be in a form acceptable

to us. You agree to keep such documents in effect as long as this Agreement is in effect. The person(s) named as your responsible party shall not be a person(s) employed by us or any other entity engaged in the management of the Community.

- **12.8 Disposition of Furniture, Possessions, and Property.** You agree to make provision by Will or otherwise for the disposition of all of your furniture, property, and possessions located on the premises of the Community within sixty (60) days after the date of residency.
- 12.9 Nonwaiver. If we fail to insist in any instance upon performance of any of the terms, promises, or conditions of this Agreement, it shall not be construed as a waiver or relinquishment of the future performance of any such terms, promises, or conditions, but your obligation with respect to such future performances shall continue in full force and effect.
- 12.10 Notices. Any notice required to be given to us under this Agreement shall be in writing and sent certified mail, return receipt requested, with all postage and charges prepaid, or hand-delivered to the Executive Director of the Community at 1000 Wesley Pines Road, Lumberton, North Carolina 28358. Such notices shall be dated and signed.

Any notice required to be given to you shall be delivered to you at the Community or at such other place as you shall designate to us in writing and sent by certified mail or hand delivered. All notices mailed in accordance with this Paragraph shall be deemed to be given when mailed whether or not they are actually received.

**12.11 Indemnity.** We will not be liable for and you agree to indemnify, defend and hold us harmless from claims, damages and expenses, including attorneys'

fees and court costs, resulting from any injury or death to persons and any damages to property caused by, resulting from, attributable to or in any way connected with your negligent or intentional act or omission or that of your guests.

- **12.12 Severability.** The invalidity of any restriction, condition or other provision of this Agreement, or any part of the same, shall not impair or affect in any way the validity or enforceability of the rest of this Agreement.
- that all your rights under this Agreement will always be subordinate and junior to the lien of all mortgages or other documents creating liens encumbering the Community, which have been or will be executed by us. Upon request, you agree to execute, acknowledge and deliver to such lender(s) such further written evidence of such subordination as such lender(s) may reasonably require. Except to the extent of your obligation to pay the Monthly Fee and Second Person Monthly Fee, you shall not be liable for any such indebtedness.
- 12.14 Capacity. This Agreement has been executed on our behalf by our duly authorized agent, and no officer, director, agent or employee of ours shall have any personal liability hereunder to you under any circumstances. This Agreement will become effective upon acceptance and signature by us.
- 12.15 Resident. In the case of Joint Residents, the rights and obligations of each are joint and several except as the context of this Agreement otherwise requires.
- **12.16 Reimbursement for Loss or Damage.** You or your responsible party, if applicable, agree to reimburse us for any loss or damage to the Community caused by

your intentional, careless, or negligent acts or omissions or that of your guests.

12.17 Charges for Collection. You agree to reimburse us for any charges we incur to collect any unpaid amounts you or your estate owes to us under this Agreement.

12.18 Sale or Transfer of Interest. We may sell or transfer our interest in the Community provided the buyer will agree to assume this Agreement and all other existing Residency Agreements. Upon the assumption of this Agreement by a buyer of the Community and its agreement to perform this Agreement and all other agreements, we will have no further obligation hereunder. Your signature hereto constitutes your consent and approval of any such future transaction.

12.19 Private Employee of Resident. If you need additional services, you can obtain these needed services from a private employee, an independent contractor, or through an agency (personal service provider). In such instances, we strongly advise you to obtain these needed services from a licensed and/or certified home health agency. In any event, you must comply with our policy regarding personal service providers, and ensure that your private employee, independent contractor, or person you employ through an agency complies with our policies and rules of conduct set forth in our policy. If you fail to follow or enforce the policies and rules of conduct set forth therein, then we may elect, at our sole option, to cancel this Agreement.

12.20 Tax Considerations. You should consult with your tax advisor regarding the tax considerations associated with this Agreement as more fully explained in our Disclosure Statement.

- **12.21 Management.** We have engaged the services of Life Care Services LLC ("LCS") to manage the Community. We are not affiliated with LCS nor is LCS responsible for our contractual or financial obligations or the contractual or financial obligations of the Community.
- **12.22 Governing Law.** This Agreement will be governed, interpreted and construed according to the laws of the State of North Carolina.

12.23 Survival of Representations and Obligations. Your representations and obligations under this Agreement, including but not limited to, your obligation to pay all sums owed by you to us, and your agreement to indemnify us as set forth in Paragraph 12.11, and our representations and obligations under this Agreement, will survive any cancellation of your residency in the Community, regardless of the reason for such cancellation and regardless of whether it is initiated by you or by us.

## 13. MEDIATION AND ARBITRATION.

13.1 **Mediation.** In the event a dispute, claim or controversy of any kind arises between the parties – except for those disputes, claims or controversies arising under Paragraph 13.3 below – that cannot be resolved by mutual agreement, the parties agree to submit such dispute, claim or controversy to a neutral mediator for possible resolution. The parties will jointly agree on a neutral mediator. Each party shall submit all evidence or information in writing to the mediator in support of its contentions or allegations and any defense either party may have with respect to the dispute, claim or controversy. Each party shall have the right to a hearing before the personally mediator to and information pertinent to such dispute, claim or controversy. The mediator shall assist each party, in an unbiased manner, in reaching an amicable agreement regarding the dispute, claim or controversy. If an amicable agreement is not reached, or if either party fails or refuses to negotiate or mediate in good faith to resolve the matter, or if a neutral mediator cannot be agreed upon between the parties, then the parties agree to submit such dispute, claim or controversy to an arbitration process as outlined below.

**13.2 Arbitration.** In the event a dispute, claim or controversy of any kind arising out of or relating to this Agreement - except for those disputes, claims or controversies arising under Paragraph 13.3 below - cannot be resolved through mediation as described in Paragraph 13.1 above, the parties agree that said dispute, claim, or controversy will be submitted to and determined by arbitration in Robeson County, North Carolina in accordance with the Federal Arbitration Act. You and we will jointly agree on an arbitrator and the arbitrator will be selected according to the procedure set forth in state law, if applicable. In reaching a decision, the arbitrator shall prepare findings of fact and conclusions of law. Any direct arbitration costs incurred by you will be borne by you. Costs of arbitration, including our legal costs and attorneys' fees, arbitrators' fees, and similar costs, will be borne by all residents of the Community provided that the arbitrator may choose to award the costs of arbitration against us if the arbitrator determines that the proposed resolution urged by us was not reasonable. If the issue affects more than one (1) resident, we may elect to join all affected residents into a single arbitration proceeding, and you hereby consent to such joinder.

You may withdraw your agreement to arbitrate within thirty (30) days after signing this Agreement by giving written notice of your withdrawal to us. This arbitration clause binds all parties to this Agreement and their spouses, heirs, representatives, executors, administrators, successors, and assigns, as applicable. After cancellation of this Agreement, this arbitration clause shall remain in effect for the resolution of all claims and disputes that are unresolved as of that date.

13.3 Voluntary Arbitration of Negligent Health Care Claims. For all claims for damages in personal injury or wrongful death actions, based on alleged negligence in the provision of health care, the parties may voluntarily elect to submit to arbitration pursuant to the procedures set forth in Article 1H of Chapter 90 of the North Carolina General Statutes. N.C.G.S. §90-21.60(b) prohibits any contract from requiring prior agreement of the parties to arbitrate negligent health care claims. Thus, Paragraphs 13.1 and 13.2 do not apply to personal injury or wrongful death actions based on alleged negligence in the provision of health care. If the parties agree to arbitrate such actions, said arbitration will be governed in accordance with N.C.G.S. §90-21.60, et seq.

[Signature Page Follows]

You hereby certify that you received a copy of this Agreement and a copy of our most current Disclosure Statement dated	THE UNITED METHODIST RETIREMENT HOMES, INCORPORATED d/b/a Wesley Pines Retirement Community
RESIDENT	ByExecutive Director
	Date:
Witness	
RESIDENT	ByAuthorized Agent of UMRH
	Date:
Witness	

WP Standard Residency Agreement (For Villa to be Constructed) (2018-02-06) CLEAN.docx

#### Exhibit A

Options and Custom Features Added at Resident's Request:	Amount
	\$
	\$
	\$
	\$
	\$
	\$
Total	\$

Initials	
Community	Resident
	Resident

WBD(US) 41242208v3

### **ATTACHMENT 6**

## **Communities Managed by Life Care Services LLC**

#### SENIOR LIVING COMMUNITIES MANAGED BY LIFE CARE SERVICES AS OF 12/13/2018

Alabama, Hoover – Danberry at Inverness

Arizona, Chandler – Clarendale of Chandler

Arizona, Peoria – Sierra Winds

Arizona, Phoenix – Sagewood

Arizona, Tempe (Phoenix) – Friendship Village of Tempe

California, Carlsbad – LaCosta Glen and GlenBrook

California, Cupertino -Forum at Rancho San Antonio, The

California, Fullerton – Morningside of Fullerton and Park Vista

California, Pleasanton – Stoneridge Creek Pleasanton and CreekView

California, San Diego – Casa de las Campanas

California, San Rafael – Aldersly Garden Retirement Community

California, Thousand Oaks – University Village at Thousand Oaks and Oak View

Connecticut, Essex – Essex Meadows

Connecticut, Mystic - StoneRidge

Connecticut, Redding - Meadow Ridge

Connecticut, Southbury – Pomperaug Woods

Florida, Boca Raton - Toby & Leon Cooperman Sinai Residences of Boca Raton

Florida, Celebration – Windsor at Celebration

Florida, Naples – Bayshore Memory Care

Florida, Naples – The Glenview at Pelican Bay

Florida, Orlando – Gentry Park

Florida, Palm City – Sandhill Cove

Florida, Poinciana – Tuscan Isle

Florida, Wesley Chapel – Beach House Assisted Living & Memory Care at Wiregrass Ranch

Georgia, Columbus – Spring Harbor at Green Island

Georgia, Cumming – Towne Club at Windermere

Georgia, Evans – Brandon Wilde

Georgia, Greensboro – Glen at Lake Oconee Village, The

Georgia, Savannah - Marshes of Skidaway Island, The

Georgia, Stone Mountain – Park Springs

Hawaii, Honolulu – Hale Ola Kino

Illinois, Addison – Clarendale of Addison

Illinois, Algonquin – Clarendale of Algonquin

Illinois, Chicago - Clare, The

Illinois, Godfrey –United Methodist Village

Illinois, Lincolnshire – Sedgebrook

Illinois, Lincolnwood - Carrington at Lincolnwood, The

Illinois, Long Grove – Arboria of Long Grove

Illinois, Mokena – Clarendale of Mokena

Illinois, Naperville – Monarch Landing

Illinois, St. Charles – River Glen of St. Charles

Illinois, Wheaton – Wyndemere

Indiana, Bloomington – Gentry Park Bloomington

Indiana, Carmel – Magnolia Springs at Bridgewater

Indiana, Greenwood (Indianapolis) – Greenwood Village South

Indiana, Indianapolis - Magnolia Springs Southpointe

Indiana, Indianapolis – Marquette

Indiana, North Manchester – Peabody Retirement Community

Indiana, Schererville – Clarendale of Schererville

Indiana, Terre Haute – Westminster Village

Indiana, West Lafayette – Westminster Village West Lafayette

Iowa, Ames – Green Hills Retirement Community

Iowa, Cedar Rapids – Cottage Grove Place

Kansas, Atchison – Dooley Center

Kansas, Bel Aire - Catholic Care Center

Kentucky, Florence – Magnolia Springs Florence

Kentucky, Lexington – Magnolia Springs Lexington

Kentucky, Louisville – Magnolia Springs East

Kentucky, Louisville – Magnolia Springs at Whipps Mill

Maryland, Annapolis – Baywoods of Annapolis

Maryland, Columbia – Vantage House

Maryland, Pikesville (Baltimore) – North Oaks

Maryland, Timonium – Mercy Ridge

Maryland, Towson (Baltimore) – Blakehurst

Michigan, Battle Creek – NorthPointe Woods

Michigan, Dearborn – Henry Ford Village

Michigan, East Lansing – Burcham Hills

Michigan, Kalamazoo - Friendship Village

Michigan, Waterford – Canterbury on-the-Lake

Minnesota, Plymouth – Trillium Woods

Minnesota, Vadnais Heights – Gable Pines

Missouri, Higginsville – John Knox Village East

Missouri, Kansas City – Kingswood Senior Living Community

Nebraska, Lincoln – Woodlands at Hillcrest, The

New Hampshire, Keene – Hillside Village

New Jersey, Bridgewater – Laurel Circle

New Jersey, Lakewood – Harrogate

New York, Patchogue – Village Walk Patchogue

New York, Purchase – Broadview – Senior Living at Purchase College

North Carolina, Chapel Hill -Cedars of Chapel Hill, The

North Carolina, Charlotte – Cypress of Charlotte, The

North Carolina, Durham – Croasdaile Village

North Carolina, Greensboro – WhiteStone

North Carolina, Greenville – Cypress Glen Retirement Community

North Carolina, Lumberton – Wesley Pines Retirement Community

North Carolina, Raleigh – Cypress of Raleigh, The

North Carolina, Wilmington – Plantation Village

Ohio, Dublin – Friendship Village of Dublin

Ohio, Elyria – Wesleyan Senior Living

Ohio, Mason – Magnolia Springs Loveland

Oklahoma, Bartlesville – Green Country Village

Oregon, Dallas – Dallas Retirement Village

Oregon, Salem – Capital Manor

Pennsylvania, Reading – Heritage of Green Hills

South Carolina, Greenville – Rolling Green Village

South Carolina, Hilton Head Island – Bayshore on Hilton Head Island

South Carolina, Hilton Head Island – Cypress of Hilton Head, The

South Carolina, Sumter – Covenant Place

Tennessee, Brentwood – Heritage at Brentwood, The

Tennessee, Germantown – Gardens of Germantown, The

Tennessee, Hendersonville – Clarendale at Indian Lakes

Texas, Austin – Westminster

Texas, Bedford – Parkwood Healthcare

Texas, Bedford – Parkwood Retirement

Texas, Dallas – Autumn Leaves

Texas, Dallas – Monticello West

Texas, Dallas – Signature Pointe

Texas, Dallas – Walnut Place

Texas, Georgetown –Delaney at Georgetown Village, The

Texas, League City -Delaney at South Shore Harbour, The

Texas, Lubbock – Carillon Senior LifeCare Community

Texas, McKinney – Ivy of McKinney, The

Texas, Richmond – Delaney at Parkway Lakes, The

Texas, Temple – Meridian of Temple

Texas, The Woodlands – Village at the Woodlands Waterway, The

Texas, Victoria – Copperfield Village

Texas, Victoria – Greatwood Homes of Victoria

Texas, Waco – Delaney at Lake Waco, The

Utah, Taylorsville – Summit Vista

Vermont, White River – Village at White River Junction, The

Washington, Issaquah – Timber Ridge at Talus

Wisconsin, Mequon – Newcastle Place

Wisconsin, Milwaukee – Eastcastle Place

# ATTACHMENT 7 List of Extra Charges

## WESLEY PINES MISCELLANEOUS CHARGE LIST INDEPENDENT LIVING EFFECTIVE OCTOBER 1, 2018

DESCRIPTION	COST
MISCELLANEOUS ITEMS	
APPLICATION FEE (one time)	\$200.00
TV HOOKUP (one time)	\$45.00
PET DEPOSIT (per pet one time)	\$200.00
ELECTRONIC KEY CARD (replacement or family member	\$10.00
purchase)	
KEY REPLACEMENT (mailbox key, house key, etc.)	\$5.00
PERSONAL LAUNDRY (monthly)	\$35.00
MEDICINE ADMINISTERED – In Home	\$12.50
IV ADMINISTRATION by a Nurse	\$20.00/day
CATHETER CHANGE by a Nurse (each time)	\$18.75 plus
	supplies
DRESSING CHANGES by a Nurse (each time)	\$12.50 plus
	supplies
	\$10.00/hour
TRANSPORTATION OUTSIDE THE CITY – (each time)	plus
	\$0.50/mile
TRANSPORTATION INSIDE THE CITY – (each trip)	\$10.00
CARPET CLEANING	\$45.00/room
STAFF ACCOMPANIMENT to DOCTORS APPT.	\$12.00/hour
PERSONAL CARE SERVICES by a CNA (minimum ½ hour)	\$16.00/hour
PERSONAL CARE SERVICES by a Nurse (minimum ½ hour)	\$25.00/hour
MEAL CHARGES:	
RESIDENT MEAL CHARGES	
BREAKFAST	\$4.20
LUNCH	\$7.00
DINNER	\$7.00
MEAL TRAY DELIVERY (each time)	\$2.00
MERE TRATE BELLVERT (cach time)	Ψ2.00
GUEST MEAL CHARGES	
ADULTS (ages 12 and up)	
BREAKFAST	\$4.90
LUNCH	\$8.65
DINNER	\$8.65
CHILDREN MEAL CHARGES (ages 11 and under)	

BREAKFAST	\$3.25
LUNCH	\$6.50
DINNER	\$6.50
HOLIDAY MEAL CHARGES	
ADULT (ages 13 and up)	\$13.00
CHILDREN (ages 5 -13)	\$6.50
**SPECIAL CATERING EVENT (subject to NC Sales tax)	negotiable
BEAUTY SHOP CHARGES	
SHAMPOO	\$10.00
SHAMPOO DRY & SET	\$16.00
SHAMPOO (IN ROOM)	\$18.00
MALE SHAMPOO / DRY	\$8.00
LADIES CUT	\$12.00
MEN'S CUT	\$11.00
PERM	\$40.00
<u>RINSE</u>	\$6.00
RE COMB	\$5.00
HAIR COLOR	\$25.00
MANICURE	\$15.00
PEDICURE	\$25.00
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