### **DISCLOSURE STATEMENT**

**November 1, 2024** 

MATTHEWS GLEN 733 Pavilion View Drive Matthews, NC 28105-9114 (704) 845-5900

A CONTINUING CARE COMMUNITY
OWNED BY

ACTS RETIREMENT-LIFE COMMUNITIES, INC.®

The date of this continuing care disclosure statement is November 1, 2024. Article 64 of Chapter 58 of the North Carolina General Statutes, entitled "Continuing Care Retirement Communities," requires delivery of a current continuing care disclosure statement prior to the signing of a resident contract providing for continuing care. This continuing care disclosure statement shall be considered current and may be delivered by Matthews Glen at any time prior to May 30, 2025, unless Matthews Glen determines that a revision is necessary before that date. This continuing care disclosure statement has not been reviewed or approved by any government agency or representative to ensure the accuracy or completeness of the information set out.

### **TABLE OF CONTENTS**

	<u>Page</u>
ORGANIZATION INTRODUCTION AND INFORMATION (Corporation)	
Narrative description of the organization and its operation Nonprofit/for profit status Affiliation(s)	1 1 1
COMMUNITY INTRODUCTION AND INFORMATION (Community)	
Narrative description of the community and its operations Nonprofit/for profit status Affiliation(s) Legal description Identification and background of directors, officers, management staff, owners (including addresses and professional services) Criminal violation statement Location and description of physical property Anticipated expansion or development Estimated number of residents	2 2 2 2 11 11 11
ADMISSION POLICIES	
Application for residency Health criteria Financial and insurance criteria Age requirements Changes of condition of resident prior to occupancy Cancellation/termination Refund(s) applicable/not applicable Time frame of refund(s) Moves Marriages/second occupant Inability to pay	11 11 12 14 14 16 18 19 23 24
SERVICES	
Standard services available Services available at extra charge Health and assisted living services available Average annual cost of services	25 28 29 32

## **TABLE OF CONTENTS (Cont.)**

	<u>Page</u>
<u>FEES</u>	
Application fee/priority list deposit refundable/non-refundable Administrative fee – refundable/non-refundable Entrance fee/monthly fee refundable/non-refundable Notification of fee increase(s) Changes in fees for the previous five years	32 32 32 33 34
FINANCIAL INFORMATION	
Reserves, escrows and trusts Compliance with operating reserve requirement Summary of actuarial reports	34 34 35

### **ATTACHMENTS**

<u>ITEM</u>	<u>ATTACHMENT NO.</u>
Special-Purpose Combined Financial Statements for 2023 and 2022	<b>1</b>
Interim Financial Statements for the period ended March 31, 2024 (u	unaudited) 2
Five Year Financial Forecast	3
Resident Contract	4
50% Refundable Plan Addendum (addendum to Resident Contract)	5
Addendum for Modified Health Care Plan (addendum to Resident Co	ontract) 6
Description of all fees required of resident including the entrance and the monthly fee	d 7
Balance Sheet 2023 Actual vs. Forecast	8
Statement of Operations 2023 Actual vs. Forecast	9
Statement of Cash Flows 2023 Actual vs. Forecast	10

### **DISCLOSURE STATEMENT**

In accordance with Article 64 of Chapter 58 of the North Carolina General Statutes, this statement is provided to all prospective residents of Matthews Glen, a continuing care retirement community.

### **ORGANIZATION INTRODUCTION AND INFORMATION (Corporation)**

The provider and owner of Matthews Glen is ACTS Retirement-Life Communities, Inc.® ("Acts"), a Pennsylvania nonprofit corporation with business address at 420 Delaware Drive, P.O. Box 2222, Fort Washington, PA 19034. Acts is a nonprofit corporation which qualifies as an organization described in Section 501(c)(3) of the Internal Revenue Code of 1986 (the "Code"). Acts is exempt from federal income taxes on its exempt income pursuant to Section 501(a) of the Code. Acts is affiliated with other nonprofit organizations with similar missions and purposes to serve senior adults. These affiliated organizations also qualify as organizations described in Section 501(c)(3) of the Code and are exempt from federal income taxes on their exempt income pursuant to Section 501(a) of the Code, and include ACTS Retirement Services, Inc., ACTS Legacy Foundation, Inc., ACTS Management Services, Inc., ACTS Retirement-Life Communities Management, LLC, Acts Alliance Management, LLC, ACTS Signature Community Services, Inc., ACTS Acquisition and Development Company, LLC, Integrace, Inc. d/b/a ACTS Retirement-Life Communities of Maryland, Mease Life, Inc., and Mease Life Residents Foundation, Inc. Acts is not affiliated with any other religious, nonprofit or proprietary organizations or management entity. Acts, ACTS Management Services, Inc., ACTS Retirement-Life Communities Management, LLC, Acts Alliance Management, LLC, and ACTS Signature Community Services, Inc. (collectively, the "Obligated Group") are jointly and severally obligated on certain debt and other obligations of the Obligated Group. Other than as set forth in the preceding sentence, the affiliates of Acts are not responsible for the financial and contractual obligations of Acts. Acts has extensive experience in the ownership of lifecare communities and currently owns or is affiliated with the following lifecare communities in Pennsylvania, New Jersey, Delaware, Maryland, North Carolina, South Carolina, Georgia, Alabama, and Florida:

Fort Washington Estates (PA)
Gwynedd Estates (PA)
Spring House Estates (PA)
Southampton Estates (PA)
Lima Estates (PA)
Normandy Farms Estates (PA)
Granite Farms Estates (PA)
Brittany Pointe Estates (PA)
The Evergreens (NJ)

Country House (DE)
Manor House (DE)
Fairhaven (MD)
Buckingham's Choice (MD)
Bayleigh Chase (MD)
Heron Point of Chestertown (MD)
Matthews Glen (NC)
Tryon Estates (NC)

Cokesbury Village (DE)

Park Pointe Village (SC)
Lanier Village Estates (GA)
St. Andrews Estates (FL)
Edgewater at Boca Pointe (FL)
Indian River Estates (FL)
Azalea Trace (FL)
Mease Life (FL)
Magnolia Trace (AL)
Westminster Village (AL)

Presently, approximately 10,688 residents live in the above listed communities.

### **COMMUNITY INTRODUCTION AND INFORMATION (Community)**

Matthews Glen is a lifecare community owned by Acts, a nonprofit company incorporated in the Commonwealth of Pennsylvania. Matthews Glen is affiliated with the organizations listed on the previous page. Its Board of Directors is the same as that of Acts as set forth below. The business address for each is c/o ACTS Retirement-Life Communities, Inc., 420 Delaware Drive, P.O. Box 2222, Fort Washington, PA 19034.

With the exception of Gerald T. Grant, Karen I. Christiansen, and Marvin Mashner, the individuals listed below as members of the Board of Directors of Acts, while having broad experience in business, philanthropic and/or facility matters, have no direct business experience in the operation or management of lifecare communities aside from their connection with Acts as members of its Board of Directors.

### ACTS RETIREMENT-LIFE COMMUNITIES, INC. BOARD OF DIRECTORS

<u>Name</u> <u>Title</u>

Gerald T. Grant Chief Executive Officer

Karen I. Christiansen, CMA President and Assistant Treasurer

John L. Esterhai, Jr., MD Chairman

Michael D. Kelly Vice Chairman

Elric C. Gerner Secretary

Marvin Mashner, CPA Treasurer

Glenn D. Fox, Esquire\* Assistant Secretary

Susan Allmond Director Kathryn Brod Director Warren Callaway Director H. Bruce Detweiler, CPA Director Robert B. Evans Director James Glynn Director Jason Green Director John E. Lammers, MD Director Daniel W. Lawson, II Director Dr. Daniel Middlebrooks Director

<sup>\*</sup>Officer, but not a member, of the Board of Directors

# ACTS RETIREMENT-LIFE COMMUNITIES, INC. OFFICERS AND SENIOR MANAGEMENT

The business address for each listed below is c/o ACTS Retirement-Life Communities, Inc., 420 Delaware Drive, P.O. Box 2222, Fort Washington, PA 19034.

Name <u>Title</u>

Gerald T. Grant Chief Executive Officer

Karen I. Christiansen, CMA President

Glenn D. Fox, Esquire Executive Vice President and General Counsel

Jonathan D. Grant Executive Vice President and Chief Operating Officer

Jefferson D. Kaighn Executive Vice President and Chief Administrative Officer

James H. Petty Executive Vice President and Chief Strategy Officer Susan Ahern, CPA, CMA Senior Vice President and Chief Financial Officer

Sean Fletcher Senior Vice President, Real Estate Services

Deirdre E. Groenen, Esquire Senior Vice President and Chief Human Resources

Officer

Peter J. Kress

Jeremy O. Neely

Holly S. Schade

Lori M. Woodward

George R. Bryan

Senior Vice President and Chief Innovation Officer

Vice President and Chief Clinical Officer

Senior Vice President and Chief Marketing Officer

Vice President of Operations, Southeast Region

Vice President of Operations, Mid-South Region

Christopher J. Hartman, Sr. Vice President, IT Operations

Megan Longley Vice President, Sales

Teresa C. Moore Vice President, Resident Health Services

Patrick Picciocchi Vice President, Culinary and Resident Experiences

Paul M. Reinbold, MD, CMD Vice President and Chief Medical Director

Brian Rounsavill Vice President, Procurement & Contract Management Michael Salitsky Vice President of Operations, Mid-Atlantic Region

Peggy C. Valdivia Vice President, Financial Services

David Vega Vice President, Operations Analysis and Compliance

Terri White Vice President of Operations, Northeast Region Catherine Leclerc Campus Executive Director, Matthews Glen

<u>BACKGROUND OF OFFICERS AND SENIOR MANAGEMENT</u> -- The management of Matthews Glen is provided at the direction of Acts' Board of Directors, Chief Executive Officer, and President. The following is a listing of and background information for the members of senior management for Acts.

Gerald T. Grant serves as Chief Executive Officer. He has been with Acts since 1988 and previously served as President and Chief Operating Officer and Executive Vice President & Chief Financial Officer. He currently serves as an officer and member of the board of Acts Retirement-Life Communities and affiliate entities. Mr. Grant has been active in various healthcare industry and financial organizations, including currently serving as a member of LeadingAge CEOMO. He is a former surveyor for CARF/CCAC and was previously a member of its Financial Advisory Panel. Mr. Grant has a Bachelor's Degree in Accounting from The Pennsylvania State University and a Master's Degree in Finance from LaSalle University.

Karen I. Christiansen serves as President, having most recently served as Executive Vice President & Chief Financial Officer. Ms. Christiansen has been with Acts since 1996. She currently serves as an officer and member of the board of Acts Retirement-Life Communities. She serves on the Board of Deacons and is a member of Council for her church. In addition, Ms. Christiansen previously served on the board of directors for a community not-for-profit organization that provides supportive programs and outreach services to those in need. She is a former member of the LeadingAge Budget and Finance Committee and previously served as a surveyor for CARF/CCAC and was a member of its Financial Advisory Panel. Ms. Christiansen is a Certified Management Accountant and a member of the Institute of Certified Management Accountants. She was previously nominated for Philadelphia Business Journal's Women of Distinction Award. Ms. Christiansen has a Bachelor's degree in Accounting from Gwynedd-Mercy University, and a Master's degree in Finance from Temple University. In addition, she has completed a leadership program at The Wharton School of the University of Pennsylvania.

Glenn D. Fox, Esquire serves as Executive Vice President and General Counsel. Mr. Fox joined Acts in 2016 after having spent several years as its outside corporate counsel. Prior to joining Acts, Mr. Fox was a partner in a major law firm located in Philadelphia, Pennsylvania. He has more than 35 years of experience representing numerous business and nonprofit organizations, including senior living, long-term care and other health care providers, in corporate, transactional, tax and financial matters. Mr. Fox currently serves on the LeadingAge General Counsel Group and as a board member and Treasurer of the Berks Arts, a Pennsylvania nonprofit corporation whose mission is to inspire, engage and unite the community through arts education, collaboration and presentation, located in Reading, Pennsylvania, and previously served on the LeadingAge Legal Committee (two separate terms), on the board of directors of a not-for-profit social service organization and as President of the board of directors of the foundation that supported that organization. Mr. Fox earned a Bachelor of Business

Administration degree in Accounting from Temple University, a Juris Doctorate degree from Temple University School of Law, and a Master of Laws degree in Taxation from Villanova University. He is also a Certified Public Accountant.

Jonathan D. Grant serves as Executive Vice President and Chief Operating Officer. He has over 40 years of experience in the retirement and health care environment. After joining the Acts Culinary Department in 1984 as a member of the wait staff, Mr. Grant held various positions within the organization, including Culinary Director, Administrator, Director of Community Information Technologies, Executive Director at St. Andrews Estates and Tryon Estates, Vice President of Operations, Mid-Atlantic Region, and Senior Vice President, Community Operations. Mr. Grant holds Bachelor of Arts and Master of Business Administration degrees from Florida Atlantic University and is a LeadingAge Leadership Fellow. In addition, Mr. Grant works with various industry related associations and boards.

Jefferson D. Kaighn serves as Executive Vice President and Chief Administrative Officer. He has over 30 years of executive management experience in a retirement and healthcare environment. Mr. Kaighn has been with Acts since 1994, having served as Administrator of Health Services, Executive Director, Vice President of Operations, Northeast Region, and Senior Vice President, Legislative Affairs & Organizational Development. He is a member of LeadingAge, and the various state affiliates of LeadingAge in which Acts operates. Mr. Kaighn has been a frequent speaker at industry conferences. He is a past member of the LeadingAge PA Board of Directors and Budget & Finance Committee. He has served in the LeadingAge Public Policy Congress and as a member of the LeadingAge MD Public Policy Advisory Council, the LeadingAge NC Public Policy Committee, and the Abington Jefferson Health Systems Lansdale – Community Advisory Board. Mr. Kaighn holds a Bachelor of Arts degree from Bucknell University and a Master of Business Administration degree from Eastern University.

James H. Petty serves as Executive Vice President and Chief Strategy Officer, previously serving as Senior Vice President, Strategy & Mission Development and Vice President of Operations, Mid-South Region. He has 28 years' experience in the senior living industry. Mr. Petty has a varied background which began at Acts in 1996, and he previously served as the Executive Director at Park Pointe Village in Rock Hill, South Carolina. Licensed as a Nursing Home and Assisted Living Administrator, his background also extends into development and marketing, where he served as the vice president of marketing services for a senior living development firm. Mr. Petty has a Bachelor's degree in Business Administration from Gordon College and a Master of Business Administration degree from Augusta University. Mr. Petty is also a LeadingAge Leadership Fellow.

Susan Ahern serves as Senior Vice President and Chief Financial Officer. Ms. Ahern has been with Acts since 2000, most recently serving as Vice President and Controller. She is a Certified Public Accountant and a Certified Management Accountant. Ms. Ahern is a member of the Pennsylvania Institute of Certified Public Accountants and the Institute of Certified Management Accountants. She is a former member of the CARF/CCAC Financial Advisory Panel and previously served as virtual financial surveyor for the organization. Ms. Ahern earned her bachelor's degree in Accounting from Messiah University, her Master of Business Administration degree from LaSalle University and is a Fellow in the LeadingAge Leadership Academy.

Sean Fletcher serves as Senior Vice President, Real Estate Services. Mr. Fletcher has been with Acts since 2005, most recently serving as Vice President, Property Management and Construction Services. He has a wide range of experience in construction and operations and has held positions as a project manager and estimator for Ernest Bock & Sons, a Philadelphia based general contractor, and spent 13 years in arena, stadium and convention center operations for Philadelphia based Spectacor. Mr. Fletcher also served eight years as Treasurer and Secretary of the Via Verde Master Home Owner's Association in Boca Raton, FL. He earned a Bachelor of Science degree in Sports Management from Temple University and has taken post graduate courses in Construction Management at Drexel University.

<u>Deirdre E. Groenen, Esquire</u> serves as Senior Vice President and Chief Human Resources Officer. Ms. Groenen joined Acts in 2020 and has a unique background of both legal and human resources experience. She practiced law in civil litigation for many years, including employment litigation and counseling. She also has significant experience in HR leadership, compliance, training and development, diversity and inclusion, discrimination and harassment training and prevention, federal and state leave laws, and employee benefits and compensation. Ms. Groenen is a frequent speaker on HR topics, including in the areas of diversity and inclusion and HR compliance, and is a member of the Society of Human Resources Management and Tristate HRMA. Ms. Groenen has a Bachelor's degree in Political Science from Temple University and a Juris Doctorate from Temple University's Beasley School of Law.

Peter J. Kress serves as Senior Vice President and Chief Innovation Officer, and has been with Acts since 1993. Before joining Acts, Mr. Kress was President of his own software consulting company for over 10 years. He serves as a commissioner for the Center for Aging Services Technologies (CAST), an advisory board member for the CIO Consortium and is a co-founder of the LTPAC Health IT Collaborative. Mr. Kress is actively involved in promoting the use of technology to support well-being for seniors and frequently speaks on a variety of industry topics at regional, national and international conferences. He holds a Bachelor of Arts degree from Covenant College and a Master of Arts degree in Gerontology

from the University of Southern California. Mr. Kress has also completed graduate studies in divinity and theology at Westminster Theological Seminary.

Jeremy O. Neely serves as Senior Vice President, Community Operations. Mr. Neely has 25 years of healthcare management and retirement living experience and is a licensed Nursing Home Administrator. He has served Acts in a number of roles since 1999, most recently as Vice President of Operations, Northeast Region. He is a member of the LeadingAge PA board of directors, currently serving as Immediate Past Chair. In 2022, he was named Leader of the Year by LeadingAge PA. This award recognizes an individual who demonstrates excellence in management and governance accountability, is proactive in quality of care to residents, and has played a pivotal role in overall operations leading to organizational success. Mr. Neely is also a Certified Aging Services Professional (CASP) and a LeadingAge Leadership Fellow. He has a Bachelor's degree in Accounting and Economics from Eastern Connecticut State University and a Master of Business Administration degree from Eastern University.

Holly S. Schade serves as Senior Vice President and Chief Clinical Officer. She has been with Acts since 1993, previously serving as Director of Nursing, Nursing Home Administrator, Information Systems medical liaison, and as the Executive Director of Spring House Estates. Ms. Schade is a licensed Nursing Home Administrator and a board-certified registered nurse in gerontology. She holds a Bachelor's degree in Business Administration from Thomas Jefferson University and a Master of Business Administration degree from Eastern University. Ms. Schade is also a Certified Aging Services Professional and a LeadingAge Leadership Fellow.

Lori M. Woodward serves as Senior Vice President and Chief Marketing Officer. Prior to joining Acts in 2012, Ms. Woodward held a series of leadership positions in the senior living industry, including positions with Hamlyn Senior Marketing, Springpoint Senior Living, Sunrise Senior Living and Presbyterian Homes of New Jersey. Ms. Woodward serves as a volunteer with Boys & Girls Club of Philadelphia. She earned a Bachelor's degree in English and Business from Millersville University, and a Master of Business Administration degree in Marketing from LaSalle University.

George R. Bryan serves as Vice President of Operations, Southeast Region. Mr. Bryan joined Acts in 1994 and has previously served in various roles throughout his career with Acts including Nursing Home Administrator, Executive Director, and Campus Executive Director. He has served as a board member of the LeadingAge Florida as well as a member of the CCRC Public Policy and Membership Committees. Mr. Bryan holds a bachelor's degree in Health Service Administration from the University of Central Florida, a Master of Business Administration degree from Florida Atlantic University and is a LeadingAge Leadership Fellow. He is a licensed Nursing Home Administrator in the state of Florida.

Stephen V. Eggles serves as Vice President of Operations, Mid-South Region. He has been with Acts since 1989, previously serving as Vice President, Nutrition and Wellness Services and as the Executive Director of Brittany Pointe Estates, Normandy Farms Estates, and Tryon Estates. Mr. Eggles serves on the Board of Directors for the Senior Dining Association and on the Public Committee with LeadingAge NC. He holds a Bachelor of Science degree from The Pennsylvania State University and a Master's degree from Eastern University. Mr. Eggles is also a licensed Nursing Home Administrator.

<u>Christopher J. Hartman, Sr.</u> serves as Vice President, IT Operations. He has been with Acts since 2003, most recently serving as Corporate Director of Technology Services. Mr. Hartman has over 29 years of experience in the information technology industry. He maintains his CASP (Certified Aging Services Professional) Certification through the University of North Texas, and he holds a Master's certificate in Business Leadership and Management from Michigan State University.

Megan Longley serves as Vice President, Sales. Ms. Longley joined Acts in 2015 and has over 25 years' experience in sales and marketing, operations, and new business development in senior living services. At Acts, Ms. Longley provides leadership and guidance for the achievement of company-wide occupancy objectives and the strategic sales effort. She has held a series of senior leadership positions for senior living organizations operating in over 27 states to include adult daycare, CCRC, independent living, assisted living, memory care and home care. A few of her leadership positions have included Senior Vice President of Strategic Operations at Benchmark Senior Living and Director of Sales at Marriott Senior She also holds a Personal Care Administrator license in the Commonwealth of Pennsylvania. She is an active supporter of ARC of Delaware County. Ms. Longley has presented sales and marketing best practices at multiple state and national conferences and has been awarded three National Mature Media promotion awards. Ms. Longley has a Bachelor of Arts degree in Gerontology/Social Work from The Pennsylvania State University and has completed post-graduate studies at Harvard University.

Teresa C. Moore serves as Vice President, Resident Health Services. Ms. Moore has more than 35 years of experience in healthcare and over 25 years of experience in the senior services industry. She has been with Acts since 1996 and most recently served as Corporate Director of Resident Health Services and, prior, as Regional Clinical Director, Nursing Home Administrator, and Director of Home Health. Ms. Moore has served as a CARF/CCAC surveyor and is a member of the American Association of Post-Acute Care Nursing. She is a registered nurse, a licensed Nursing Home Administrator, and holds a Bachelor's degree in Human Services from Gardner Webb University.

<u>Patrick Picciocchi</u> serves as Vice President, Culinary and Resident Experiences. Mr. Picciocchi originally joined Acts in 2006 and served in several roles with the organization including as Executive Director at Matthews Glen in Matthews, North Carolina. He briefly left Acts to serve as the Chief Hospitality Officer of Willow Valley Living, an affiliate of Acts. He is a licensed Nursing Home Administrator in the states of Pennsylvania, Delaware and North Carolina. Mr. Picciocchi holds a Bachelor of Science degree in Hotel and Institutional Management from the University of Delaware and a Master of Business Administration degree from Delaware Valley College.

Paul M. Reinbold, MD, CMD serves as Vice President and Chief Medical Director. Dr. Reinbold has provided services as a Medical Director to multiple skilled nursing facilities since 1995. He also previously served as the Corporate Medical Director and Clinical Operations Advisor to the CEO at Integrace, Inc., prior to the affiliation with Acts. Since 2010 he continues as the Medical Director of Bayleigh Chase in Easton, MD. He fulfilled a maximum term as Chief of the Medical Staff for the University of Maryland-Shore Medical Center Easton. Dr. Reinbold is certified as a Medical Director by the Society for Post-Acute and Long-Term Care Medicine and is Board Certified in Internal Medicine by the American Board of Internal Medicine. He holds a Bachelor's degree in Biology from the University of Delaware, a Medical Degree from Hahnemann University School of Medicine and completed his residency in Internal Medicine at Lehigh Valley Hospital.

Brian Rounsavill serves as Vice President, Procurement & Contract Management. He joined Acts in 2021, most recently serving as Corporate Director of Procurement & Contract Management. Previously, Mr. Rounsavill served as the Senior Director of Contracting and Procurement for the Children's Hospital of Philadelphia and the Director of Purchasing at Princeton University. He has been recognized by the National Purchasing Institute with their Achievement of Excellence in Procurement Award, served two terms as President of the New Jersey Higher Education Purchasing Association, was elected Chair of the National Association of Educational Procurement's Ad Hoc Committee on Defining & Calculating Cost Savings, and is the author of several industry articles on cost savings and sourcing strategies. He holds several industry certifications, as a Certified Professional in Supply Management (CPSM), Certified Purchasing Manager (CPM) and Accredited Purchasing Practitioner (APP). Mr. Rounsavill received his Master of Business Administration degree from Lehigh University and his undergraduate degree in Business Management from Moravian College.

<u>Michael Salitsky</u> serves as Vice President of Operations, Mid-Atlantic Region. He has over 27 years of health care management experience, and he previously served as the Executive Director of Country House. Prior to joining the Acts family, Mr. Salitsky was with Five Star Senior Living for eight years as the Executive Director of the Foulk Manor South Community in Wilmington, Delaware. He has been on the Board of Examiners of Nursing Home Administrators for 10 years serving as the Board President for six years. Mr. Salitsky is a licensed Nursing

Home Administrator in the State of Delaware since 1995 and has a Bachelor of Arts degree from Wilkes University.

<u>Peggy C. Valdivia</u> serves as Vice President, Financial Services. Ms. Valdivia joined Acts in 2006, most recently serving as Vice President and Controller. Ms. Valdivia serves on the board of the Supportive Services of the Aging and Disabled United Appeal Fund in Alabama and is a former member of the CARF/CCAC Financial Advisory Panel, previously serving as virtual financial surveyor for the organization. Ms. Valdivia earned her Bachelor's degree in Accounting from Bloomsburg University of Pennsylvania, her Master of Business Administration degree from Eastern University and is a LeadingAge Leadership Fellow.

<u>David Vega</u> serves as the Vice President of Operations Analysis and Compliance. He has been with Acts since 1991 and previously served as the Corporate Director of Compliance. He began his career at Acts in the Accounting Department and for the last 21 years has served the organization in various roles in the Compliance and Internal Audit Departments. Mr. Vega is a Certified Compliance Professional and is Certified in Healthcare Compliance. Mr. Vega has a Bachelor's Degree in Business Administration from American Intercontinental University, a Certificate in Forensic Accounting from the University of North Carolina at Charlotte, and a Master's Degree in Health Informatics from Walden University.

<u>Terri White</u> serves as Vice President of Operations, Northeast Region. She has over 30 years of health care management experience. Ms. White is a licensed Delaware Nursing Home Administrator and is a LeadingAge Leadership Fellow. She remains active in senior living as a member and Board Chair for LeadingAge New Jersey and Delaware. Ms. White also previously served on the Board of Directors for Delaware Health Care Facilities Association. Ms. White earned her Bachelor of Science degree in Organizational Communications from Ohio University and received her Master of Science management degree is Organizational Leadership from Wilmington University.

<u>Catherine Leclerc</u> serves as the Campus Executive Director of Matthews Glen. She has been with Acts since 2021 and previously served as the Executive Director of Heron Point of Chestertown. Ms. Leclerc has worked in the senior living industry for over 25 years as a licensed clinical social worker and administrator. Prior to starting her career with Acts at Heron Point, she was with Erickson Senior Living for 20 years, most recently as the Director of Continuing Care at Oak Crest Village, overseeing a 330-bed assisted living and long-term care facility. Ms. Leclerc received her Masters in Social Work from the University of Maryland and is a licensed Nursing Home Administrator.

<u>PROFESSIONAL SERVICES</u> -- None of the individuals named above has a ten percent (10%) or greater interest in any professional service firm, association, trust, partnership or corporation which intends currently, or at some time in the future, to provide goods, leases, or services to the community, or to residents of the community, of an aggregate

value of five hundred dollars (\$500.00) or more within any year. No professional service firm, association, trust, partnership, or corporation is providing services or goods of five hundred dollars (\$500.00) or more and/or has a ten percent (10%) or greater interest in any of the individuals named above.

<u>CRIMINAL VIOLATION STATEMENT</u> -- None of the previously listed officers or directors have been convicted of a felony or pleaded nolo contendere to a felony charge or have been held liable or enjoined in a civil action by final judgment for any felony or civil action involving fraud, embezzlement, fraudulent conversion, or misappropriation of property. None of the officers or directors listed above are currently subject to an injunctive or restrictive court order. None have had any state or federal license or permit suspended or revoked during the last five years as a result of an action brought about by a governmental agency or department that arose out of or related to the business activity of health care, including actions affecting a license to operate a foster care facility, nursing home, retirement home, home for aged, or facility subject to Article 64 or a similar law in another state.

LOCATION AND DESCRIPTION OF PHYSICAL PROPERTY -- The retirement community is situated in a suburban location on approximately 95 acres in Matthews, North Carolina, approximately six miles southeast of Charlotte, in Mecklenburg County. Matthews Glen consists of: 1) 544 independent living apartments ranging in approximate sizes from 600 square feet to 1,693 square feet; 2) 36 independent living villas ranging in approximate sizes from 1,850 square feet to 2,100 square feet; 3) 96 assisted living rooms; and 3) 90 skilled nursing beds. The colonial style buildings are four stories and constructed of red brick with heated and enclosed walkways. The central building includes the administrative offices and an auditorium, main dining room, craft room, recreational areas, multi-purpose room, woodworking shop, gift shop, café and beauty parlor.

<u>ANTICIPATED EXPANSION OR DEVELOPMENT</u> – There is no anticipated expansion or development planned for Matthews Glen at this time.

<u>ESTIMATED NUMBER OF RESIDENTS</u> -- At December 31, 2023, there were approximately 783 residents at Matthews Glen with 476 of the independent living units occupied.

### **ADMISSION POLICIES**

<u>APPLICATION FOR RESIDENCY</u> – Resident's application to Acts for residency in the community shall include the following:

- a) Application Form
- b) Priority List Deposit
- c) Application Fee

<u>HEALTH CRITERIA</u> -- Acts' policy is that residents be able to live safely alone in their own apartment at the time they are accepted as residents.

MEDICAL EXAMINATION FORM. Approximately thirty (30) days prior to the execution of the Resident Contract and payment of the reservation fee, a medical form is mailed to resident which must be completed by a physician at resident's expense, and immediately returned.

INTERVIEW WITH ADMISSIONS COMMITTEE. Approximately thirty (30) days prior to the execution of the Resident Contract and payment of the reservation fee, resident is scheduled for a final interview with an admissions committee or other authorized person(s) to determine if resident is able to meet physical and mental conditions of entrance. If resident is deemed to have met the physical and mental requirements, he/she will be granted entrance upon meeting the financial requirements.

INABILITY TO MEET HEALTH REQUIREMENTS. In the event an applicant is denied admission, the priority list contract shall terminate and the priority list deposit shall be refunded within thirty (30) days of the date of termination. Acts reserves the right to determine whether the applicant is unable to take occupancy due to illness, injury or incapacity. Where two individuals have signed the priority list contract, the death or a substantial change in the physical, mental or financial condition of one applicant shall not constitute termination.

INABILITY OF ONE RESIDENT TO MEET PHYSICAL REQUIREMENTS. Please reference the previous section, "Inability to Meet Health Requirements."

### FINANCIAL AND INSURANCE CRITERIA

REVIEW OF FINANCIAL CONDITION. Approximately thirty (30) days prior to the execution of the Resident Contract and payment of the reservation fee, resident will be given a financial qualification form which will be completed by resident and returned to Acts before the welcome interview is scheduled. The finance department will review the financial condition of the resident's estate and approve financial qualification prior to the execution of the Resident Contract. In the event that resident is unable to meet these financial conditions, the priority list contract shall terminate and the priority list deposit shall be refunded within thirty (30) days of the date of termination.

REQUIRED INSURANCE. As a condition to admission, resident will, prior to the date of availability, enroll in part A of the Medicare program and subscribe to and pay for coverage under part B of the Medicare program. If not eligible for Medicare, resident will enroll in some other insurance program providing equivalent benefits as approved in writing by Acts. Additionally, resident will subscribe to and pay for Medicare supplemental coverage (commonly referred to as "medigap insurance," covering days 21 through 100 of skilled care services), as approved by Acts. Throughout the duration of the Resident Contract, resident shall maintain, at resident's expense, the required insurance coverage. Proof of required insurance coverage must be provided to Acts prior to the date of availability. Acts may require

resident to provide proof of required insurance from time to time after occupancy. Should resident fail to arrange for or maintain required medical insurance coverage, resident will be responsible for all charges that otherwise would have been reimbursed through these required insurance programs and shall demonstrate adequate financial resources for such coverage to Acts upon request.

Medicare Part A co-insurance for skilled days 21 through 100, and Medicare Part B annual deductible and co-insurance are the responsibility of resident.

ASSIGNMENT OF REQUIRED INSURANCE AND THIRD PARTY PAYMENTS. Resident assigns and transfers over to Acts all rights of resident to required public and private insurance and benefits to the extent necessary to pay Acts for services provided to resident under the Resident Contract. If resident becomes eligible to receive payment from any third party for services provided under the Resident Contract by Acts, resident shall at all times cooperate fully with Acts and each third party payor so that Acts may make claim for and receive any applicable third party payments. Resident authorizes Acts to make any and all claims for such insurance and benefits and agrees to execute all documents necessary to enable Acts to collect or enforce such claims. If for any reason Acts cannot apply directly for such benefits, resident shall from time to time apply for the payments for services provided by Acts to which resident is entitled under applicable insurance benefit programs, and pay to Acts the benefits received within ten (10) days of payment by the third party payor.

ENROLLMENT IN A HEALTH MAINTENANCE ORGANIZATION ("HMO") OR Resident may only enroll in a health OTHER MANAGED CARE PLAN. maintenance organization ("HMO") or other managed care plan for which Acts is a network or participating provider unless Acts provides prior written consent. Prior to enrolling in any HMO or managed care plan, resident shall sign an addendum identifying the plan and reflecting Acts' approval or disapproval. In the event that resident subscribes to an HMO or other managed care plan, including a managed care plan that provides Medicare benefits, and Acts is not a participating provider in resident's managed care plan, Acts may elect, at its option, to attempt to negotiate a contract with and obtain payment from resident's managed care plan for covered services to be provided by Acts. If Acts is or becomes a network provider in resident's managed care plan, Acts reserves the right to withdraw from participation as a network provider. If resident's managed care plan and Acts do not reach an agreement on the terms under which services would be provided, or if resident's managed care plan does not agree to provide payment for covered services provided by Acts or if Acts withdraws from participation in resident's managed care plan, resident shall either transfer to and receive services from a participating provider in resident's managed care plan or shall pay Acts, in addition to the monthly rate, the daily rate for routine nursing care services which would have been covered by Medicare indemnity coverage, but only for the limited period of time during which Medicare or other required insurance coverage would have been available. In the event that resident is transferred to a provider participating in resident's managed care plan, resident shall continue to pay the monthly rate and additionally all costs and charges related to the transfer to and occupancy of the participating provider. There will be no reduction in the monthly rate as a result of resident's participation in any health insurance program or managed care plans which provide for payment for services rendered or made available by Acts. Any co-insurance required by the HMO or managed care plan shall be paid by resident.

<u>AGE REQUIREMENTS</u> -- As a condition to admission, resident will supply satisfactory evidence that he/she has obtained his/her sixty-second (62<sup>nd</sup>) birthday by the date of availability.

### CHANGES OF CONDITION OF RESIDENT PRIOR TO OCCUPANCY

- a) Change in financial condition. If, after the date of accepting and signing a Resident Contract by both parties and prior to the date of occupancy of a residential unit, a change in resident's financial condition occurs and resident no longer qualifies under Section 2.1 of the Resident Contract, Acts reserves the right to terminate the Resident Contract. Any portion of the entrance fee that has been paid shall be refunded in full no later than sixty (60) days after the effective date of termination of the Resident Contract.
- b) Change in medical condition. Once a Resident Contract is accepted and signed by both parties, the Resident Contract shall not terminate solely due to a change in medical condition. However, Acts reserves the right to determine the appropriate living accommodation.

<u>CANCELLATION/TERMINATION</u> -- (Please reference Section 13, "Termination of Resident Contract" of the Resident Contract and Section 5, "Termination of Addendum" of the Addendum for Modified Health Care Plan for more details).

TERMINATION BY RESIDENT PRIOR TO OCCUPANCY. If resident or resident's legal representative notifies Acts in writing of his/her election to withdraw or terminate the Resident Contract before resident takes occupancy, the Resident Contract with said resident shall automatically be terminated. If resident dies before the date of availability, or if, through illness, injury, or incapacity, resident is precluded from taking occupancy and becoming a resident under the terms of the Resident Contract, the Resident Contract shall be automatically rescinded. The resident or his/her designated beneficiary shall receive a refund in accordance with Subsection 14.1 of the Resident Contract.

TERMINATION BY RESIDENT DURING THIRTY (30) DAY RESCISSION PERIOD. Resident or resident's legal representative may terminate the Resident Contract within thirty (30) days of the later of the execution of the Resident Contract or the receipt date of this disclosure statement by signing the 'Notice of Right to Rescind' and delivering it to Acts. Resident is not required to move into the retirement community before the expiration of this thirty (30) day rescission period.

TERMINATION BY RESIDENT DURING TRANSITION PERIOD. After the lapse

of the thirty (30) day rescission period and before the lapse of a one hundred twenty (120) day period commencing on the earlier to occur of (i) the date resident takes occupancy or (ii) the date of availability of residential unit (the "transition period"), resident or resident's legal representative, may terminate the Resident Contract by giving written and personally signed notice of termination to Acts. Resident shall surrender the residential unit within a period of thirty (30) days from the date on which such notice is received by Acts. The Resident Contract shall terminate on the date of surrender. Resident shall be entitled to a refund, as provided in Subsection 14.1 of the Resident Contract.

TERMINATION BY RESIDENT AFTER THE TRANSITION PERIOD. Resident or resident's legal representative has the right, at any time, to terminate the Resident Contract by delivery to Acts of written notice of his/her intent to do so. The written notice need not cite a specific reason for the termination but it shall state a date, of not less than thirty (30) days or more than one hundred and twenty (120) days, when the termination is to become effective, and on or prior to such date resident shall surrender the living accommodation. On the effective date of such termination, and contingent upon surrender of the living accommodation, resident's obligation to continue monthly rate payments shall cease and resident shall be entitled to a refund, if any, as provided in Subsection 14.2 of the Resident Contract.

TERMINATION BY DEATH OF RESIDENT. Unless sooner terminated by its own provisions, the Resident Contract shall terminate at death of resident, whereupon all obligations of Acts under the Resident Contract, other than those relating to the removal of resident's personal property, shall cease. At the death of resident, resident shall have no further rights in the living accommodation, and Acts shall have immediate access to the living accommodation. The removal of any personal effects of resident in the living accommodation or from storage shall be the responsibility of resident's executor, administrator, or legal representative, or of other persons entitled by law to receive them. Acts will hold such personal effects for a period not to exceed thirty (30) days, but Acts is not responsible for loss or damage to personal property in its possession. At the death of resident, all entrance fee refunds, excess monthly rate payments (prorated daily to the date of surrender), and any other funds deposited with Acts under the Resident Contract shall be refunded in accordance with Section 14 of the Resident Contract.

In the event removal of resident's personal possessions is not accomplished within thirty (30) days, Acts has the right to continue charging the monthly rate or charge for storage of resident's personal possessions until such possessions have been removed from the living accommodation.

LIMITATIONS ON TERMINATION FOR SHARED OCCUPANCY. If any coresident is precluded from taking occupancy of the residential unit because of death, illness, injury or incapacity, the Resident Contract shall remain in full force and effect as to the other co-resident(s), at the option of co-resident(s). The remaining co-resident(s) shall sign an addendum which changes the terms of the

Resident Contract from shared occupancy to single occupancy, if applicable, and which reflects changes in the entrance fee and/or the monthly rate. As long as a co-resident continues to occupy any living accommodation within retirement community, the Resident Contract shall not terminate until the death, permanent transfer, discharge or voluntary departure of all co-residents from retirement community.

TERMINATION BY ACTS. Acts may terminate the Resident Contract prior to occupancy due to a change in financial condition or after occupancy for "just cause" (as described below), based on the judgment of Acts by providing resident with at least thirty (30) days written notice. If such action is taken by Acts, resident will have a maximum of sixty (60) days from the date of Acts' notice to surrender the residential unit. On or before the termination date, resident shall surrender. On the date of surrender, resident's obligation to continue monthly rate payments shall cease and resident or resident's designated beneficiary shall be entitled to receive a refund, if any, as provided in Section 14 of the Resident Contract or Section 6 of the 50% Refundable Plan Addendum, whichever is applicable.

Just cause shall include, but not be limited to, (i) a default in payment (a default in payment occurs when monthly payments are not received in accordance with Section 9 of the Resident Contract), (ii) the submission or omission of any material false information in the application documents and process, (iii) the failure of resident to abide by Acts' rules, regulations, policies and procedures, (iv) the breach of any of the other terms of the Resident Contract or addenda to the Resident Contract, or (v) a good faith determination in writing by Acts that continued occupancy by resident creates a serious threat or danger to the life, health, safety or peaceful enjoyment of resident or other residents or persons in retirement community. In situations where continued occupancy threatens the life, health, safety or peaceful enjoyment of resident or other residents, only such notice as is reasonably practicable under the circumstances will be provided to resident or resident's legal representative, and termination may be effective immediately.

In the event the Resident Contract may be terminated contemporaneously with the Addendum for Modified Health Care Plan pursuant to Section 5 of the addendum, Acts, in its discretion, may provide resident an option to pay a lifecare conversion fee in accordance with Acts' prevailing policy.

SURRENDER. The obligation to pay the monthly rate shall continue until surrender of the living accommodation by resident or by the estate or family or legal representative of resident in the case of death. The monthly rate shall be prorated for the month of surrender.

<u>REFUND(S) APPLICABLE/NOT APPLICABLE</u> -- (Please reference Section 14, "Refunds of Entrance Fee" of the Resident Contract for more details).

NOTICE OF TERMINATION PRIOR TO OR DURING TRANSITION PERIOD. Entrance fee payments will be refunded in full if the Resident Contract is

terminated prior to occupancy or within the thirty (30) day rescission period, or if written notice of termination of the Resident Contract is received during the transition period and resident surrenders within thirty (30) days. The Entrance Fee refund will be reduced by any costs specifically incurred by Acts at the request of resident to the extent those charges were not paid by resident.

NOTICE OF TERMINATION AFTER TRANSITION PERIOD. In the event written notice of termination of the Resident Contract is received after the transition period and prior to death, resident is entitled to a refund of the entrance fee paid less the administrative fee and less a sum equal to two percent (2%) per month, or fraction thereof, of the amount of the entrance fee paid less the administrative fee for each month the Resident Contract has been in force, starting on the first day of the month after the earlier of the date of occupancy or date of availability, and ending on the date of surrender. The entrance fee refund will be reduced by any costs specifically incurred by Acts at the request of resident to the extent those charges were not paid by resident, and any amounts deducted to cover financial assistance.

In the event resident signed the 50% Refundable Plan Addendum to the Resident Contract for the Acts Life Care 50 plan, Acts will refund to the resident, resident's estate or designated beneficiary the refundable component of the entrance fee, which constitutes fifty percent (50%) of the net entrance fee plus any remaining balance of the amortizable portion of the net entrance fee, less any amounts deducted to cover financial assistance, as defined in the addendum, to cover costs incurred to refurbish, restore or repair the residential unit in the event of unreasonable wear and tear, or to cover costs incurred at the specific written request of resident, or to satisfy unpaid or subsidized charges.

TERMINATION BY DEATH OF RESIDENT PRIOR TO OCCUPANCY OR DURING TRANSITION PERIOD. In the event of the death of resident before occupancy or during the transition period, the entrance fee less those costs specifically incurred by Acts at the request of resident (to the extent those charges were not paid by resident), will be refunded to resident's estate or to resident's designated beneficiary. In situations of shared occupancy, in the event of the death of a co-resident before occupancy or during the transition period, resident's estate or his/her designated beneficiary shall receive a refund of the difference between the entrance fee for shared occupancy and the entrance fee for single occupancy for the residential unit at the time of signing the Resident Contract.

TERMINATION BY DEATH OF RESIDENT AFTER TRANSITION PERIOD. If death should occur after the transition period, resident is entitled to a refund of the entrance fee paid less the administrative fee and less a sum equal to two percent (2%) per month, or fraction thereof, of the amount of the entrance fee paid less the administrative fee for each month the Resident Contract has been in force, starting on the first day of the month after the earlier of the date of occupancy or the date of availability, and ending on the date of surrender. If death occurs after the fifty (50) month amortization period, the entrance fee is not refundable and shall

automatically become the exclusive property of Acts upon the death of resident. In situations of shared occupancy, the amount of the entrance fee less the administrative fee shall be assigned to the surviving co-resident in the event of the death of a co-resident. Any entrance fee refund will be reduced by any costs specifically incurred by Acts at the request of resident to the extent those charges were not paid by resident, and any amounts deducted to cover financial assistance.

TERMINATION BY DEATH OF RESIDENT - ELECTION OF ACTS LIFE CARE 50 PLAN (FORMERLY 50% REFUNDABLE PLAN). In the event of the death of resident before occupancy or during the transition period, the entire entrance fee paid, less those costs specifically incurred by Acts at the specific written request of resident to the extent those charges were not paid by resident, will be refunded in full to resident's estate or to resident's designated beneficiary. If death should occur after the transition period, the refundable component of the net entrance fee shall be refunded to resident's estate or resident's designated beneficiary. Any unamortized balance of the amortizable portion of the net entrance fee shall be refunded with the refundable component. After the twenty-five (25) month amortization period, the amortizable portion of the net entrance fee shall not be refunded and automatically shall be retained by Acts upon the death of resident. In situations of shared occupancy, the amount of the amortizable portion of the net entrance fee shall be assigned to the surviving co-resident in the event of the death of a co-resident.

TERMINATION BY ACTS. In the event that Acts terminates the Resident Contract in accordance with Subsection 13.6 of the Resident Contract, resident shall be entitled to receive a refund, if any, for some or all of the entrance fee as provided in Section 14 of the Resident Contract or Section 6 of the 50% Refundable Plan Addendum, whichever is applicable.

CHANGE OF RESIDENTIAL UNIT. If resident is authorized by Acts to change and move to a smaller residential unit in accordance with the terms of the Resident Contract, resident is entitled to a refund of the difference, if any, between:

- a) Present residential unit. The current entrance fee, less a sum equal to two percent (2%) per month, or fraction thereof, of the amount of such entrance fee for each month the Resident Contract has been in force, commencing from the date of availability, and,
- b) Proposed residential unit. The current entrance fee, less a sum equal to two percent (2%) per month, or fraction thereof, of the amount of such entrance fee for each month the Resident Contract has been in force, commencing from the date of availability. This refund is payable pursuant to Section14.6 of the Resident Contract.

<u>TIME FRAME OF REFUND(S)</u> -- As per Section 14.6, "Timing of Refund Payments", of the Resident Contract, prior to occupancy, any refunds of the entrance fee shall be made within sixty (60) days of Acts' receipt of resident's written notice of intent to cancel the Resident Contract. After occupancy, any refund of the entrance fee shall be made within

one hundred twenty (120) days of the effective date of termination of the Resident Contract, or death. Please see Section 6(d) of the 50% Refundable Plan Addendum to Resident Contract for time frame of refunds applicable to the Acts Life Care 50 Plan.

<u>MOVES</u> -- (Please reference Section 11, "Relocation to a Different Living Accommodation or Outside Facility" of the Resident Contract for more details).

FROM ONE RESIDENTIAL UNIT TO ANOTHER AS REQUESTED BY RESIDENT. Upon resident's written request and written approval of Acts, resident may exercise a limited option to move from one residential unit to another in accordance with the prevailing policy. Resident must notify Acts in writing of the type of residential unit desired. Acts reserves the right in its sole discretion to approve or deny requests to move. In the event resident receives approval from Acts to move to another residential unit, resident shall sign an addendum to the Resident Contract reflecting all costs and charges related to exercising the option to move, including the entrance fee and monthly rate for the selected residential unit. Resident may be required to pay a refurbishment fee as determined by Acts in accordance with prevailing policy. If resident moves to a larger sized residential unit an additional entrance fee may be required in accordance with Subsection 11.1(a) of the Resident Contract.

FROM ONE RESIDENTIAL UNIT TO ANOTHER AS REQUIRED BY ACTS. Acts may relocate resident to a different residential unit in the retirement community, substantially similar to that selected by resident, if it determines that such a move should be made for the benefit of resident or for the proper operation of retirement community, as determined by Acts. In the event resident is directed to relocate, Acts shall be responsible for all reasonable moving and relocation expenses. Resident shall execute an addendum which shall reflect all changes in the monthly rate. TRANSFER TO ASSISTED LIVING RESIDENCE, SKILLED CARE CENTER OR OUTSIDE FACILITY.

- a) Conditions of continued occupancy. Resident shall have the right to occupy the residential unit for so long as resident satisfies the health and other conditions of continued occupancy.
- b) Decision to Transfer.
  - (i) Authority to transfer. Acts may transfer resident from and between the residential unit and skilled care center or assisted living residence, or any other appropriate care facility, if it determines that such a move should be made because of the health and/or welfare of the resident, for the proper operation of the retirement community, to comply with regulations of the North Carolina Division of Facility Services, the North Carolina Department of Health, local regulations of the fire department, or any other duly constituted authority or agency, or to otherwise meet the requirements of law.

- (ii) Role of Acts' utilization review committee. The decision as to whether a transfer shall be deemed temporary or permanent shall be made by Acts' utilization review committee. The utilization review committee shall consider the opinion of resident and the advice of a family representative, if available, and, if requested and at resident's expense, a private physician. The opinion of resident and advice of family and resident's physician is advisory only and shall not be The utilization review committee's decision binding on Acts. regarding the temporary or permanent nature of any transfer may be made at any time. Upon a determination by Acts' utilization review committee that resident is no longer capable of meeting the health or other requirements for occupancy of the residential unit, resident or resident's next of kin, legal representative or agent acting on resident's behalf, will be notified by Acts that arrangements will be made for resident's immediate transfer to an assisted living residence, a skilled care center or other appropriate care facility.
- c) Transfer to assisted living residence. When resident is in need of assisted living services as determined by Acts' medical director and/or the utilization review committee, and does not need routine nursing care services, resident may be transferred permanently to Acts' assisted living residence, if available, or other facility providing assisted living services. If there is no co-resident in the residential unit, resident will, within thirty (30) days, surrender the residential unit. The residential unit then occupied by such resident shall be declared vacant and Acts may reassign the residential unit to another person.
- d) Transfer to skilled care center. When resident is in need of routine nursing care services as determined by Acts' medical director and/or the utilization review committee, resident will be moved to a shared accommodation in the skilled care center or other facility providing routine nursing care services under the Resident Contract. Upon request, resident may have access to a private room, if available, in Acts' skilled care center for which an additional fee may apply. If, after continued evaluation, it is determined by Acts that resident cannot return to his/her residential unit, and if there is no co-resident in said accommodation, Acts may declare the residential unit vacant, and may reassign the residential unit to another person. Resident will, within a thirty (30) day period after such decision has been made, surrender the residential unit.
- e) Transfer to outside facility. If it is determined by Acts' medical director and/or Acts' utilization review committee that resident cannot be cared for within the scope of the services Acts provides in the retirement community, or resident cannot otherwise meet the conditions of continued occupancy, and if there is no coresident in the residential unit, Acts may declare the transfer permanent and the residential unit vacant, and reassign the residential unit to another person.

Resident will, within a thirty (30) day period from the date the decision is made, surrender the residential unit and have all personal possessions removed from it.

- f) Temporary and permanent transfers under Acts Modified Life Care Plan (formerly Modified Health Care Plan).
  - Temporary transfer. If resident is temporarily transferred to a skilled (i) care center or assisted living residence, resident shall pay the then current per diem rate for routing nursing care or assisted living services and any other charges for ancillary or miscellaneous services, and shall pay the monthly rate to retain possession of the residential unit. In situations of shared occupancy where one coresident is temporarily transferred to a skilled care center or assisted living residence, the monthly rate shall be reduced to the monthly rate for single occupancy of the residential unit, and the transferred co-resident shall be charged, and both co-residents shall be collectively responsible to pay, the then current per diem rate for routine nursing care or assisted living services, and any other additional charges for ancillary or miscellaneous services. In the event both co-residents are temporarily transferred to a skilled care center or assisted living residence, each co-resident shall be charged and shall pay the then current per diem rate for routine nursing care or assisted living services, and any additional charges for ancillary or miscellaneous services. In addition, the monthly rate shall be reduced to the monthly rate for single occupancy during any period of temporary transfer and will be paid by the resident or coresident in order to retain possession of the residential unit.
  - Permanent transfer. If resident is permanently transferred to a skilled (ii) care center or assisted living residence, then the obligation to pay the monthly rate shall cease, and resident shall be responsible for the payment of the then current per diem rate for routine nursing care or assisted living services, and any other additional charges for ancillary or miscellaneous services. In situations of shared occupancy where one co-resident is permanently transferred to a skilled care center or assisted living residence, the monthly rate shall be reduced to the monthly rate for single occupancy of the residential unit, and the transferred co-resident shall be charged, and both coresidents shall collectively be responsible to pay, the then current per diem rate for routine nursing care or assisted living services, and any other additional charges for ancillary or miscellaneous services, as well as the reduced monthly rate. In the event both co-residents are permanently transferred to a skilled care center or assisted living residence, each co-resident shall be charged and shall pay the then current per diem rate for routine nursing care or assisted living services, and any additional charges for ancillary or miscellaneous

services and the obligation to pay the monthly rate shall cease and the residential unit shall revert to Acts.

After transfer to and occupancy in a skilled care center or assisted living residence for a cumulative period of three (3) years (calculated using the total number of days in which the then current per diem rate was paid for temporary or permanent use of a skilled care center or assisted living residence), the resident's obligation to pay the then current per diem rate for routine nursing care or assisted living services in accordance with the above terms and conditions shall be converted to an obligation to pay the then current monthly rate for routine nursing care or assisted living services under the "life care" arrangement provided for in the Resident Contract. Resident remains responsible for any other additional charges for ancillary or miscellaneous services. In situations of shared occupancy, the cumulative three (3) year period shall apply to each co-resident individually; meaning each co-resident pays the then current per diem rate during his/her first three (3) years of occupancy in a skilled care center or assisted living residence before his/her payment obligation is converted to the then current monthly rate.

- g) Release of or return to residential unit after transfer.
  - (i) Temporary transfer. If resident is admitted temporarily to Acts' skilled care center, assisted living residence, or a hospital or other outside facility, with a medical prognosis of recovery and return to health consistent with the conditions of continued occupancy, then resident shall retain occupancy of the residential unit for the purpose of resuming residency. During any period of temporary transfer, resident shall continue to pay the applicable monthly rate for the residential unit. Resident may return to the residential unit which has been retained in accordance with the terms of this provision at such time as Acts determines that resident can satisfy the conditions of continued occupancy.
  - (ii) Permanent Transfer. If resident is permanently transferred to Acts' skilled care center, assisted living residence, or a hospital or other appropriate outside facility, resident shall surrender the residential unit within thirty (30) days of written notice of Acts' decision to permanently transfer resident. If Acts, with the advice of Acts' medical director, determines that resident subsequently has recovered sufficiently to satisfy the conditions of continued occupancy of a residential unit, resident, upon request, shall be eligible for consideration to receive the next available residential unit with a floor plan comparable to the one relinquished, provided resident repays Acts any amounts refunded to resident under the resident contract and pays the applicable monthly rate.

### MARRIAGES/SECOND OCCUPANT

NEW SECOND OCCUPANT. As per Section 10 of the Resident Contract, if resident decides to marry/reside with a non-resident while occupying the residential unit and desires that the new spouse/additional occupant share the residential unit, the spouse/additional occupant must comply with the entrance procedure outlined in the Resident Contract and shall execute a then current version of the Resident Contract. The spouse/additional occupant shall pay an entrance fee equal to the then current entrance fee for the smallest residential unit in the retirement community at the time the spouse/additional occupant takes occupancy. The prevailing monthly rate for shared occupancy will commence on the day the spouse/second occupant moves into the residential unit. In the event the spouse/additional occupant is not accepted as a new resident, resident may terminate the Resident Contract pursuant to Section 13 and receive any refund as set forth in Section 14.

RESIDENT MOVES INTO ANOTHER RESIDENT'S RESIDENTIAL UNIT. The resident vacating his/her residential unit is entitled to a refund of the original entrance fee determined by the following calculation: depreciation of the original entrance fee as per Section 14.2 of the Resident Contract or Section 5 of the 50% Refundable Plan Addendum, whichever is applicable, less one-half (1/2) of the entrance fee of the retirement community's smallest residential unit at the time the first of the two residents took occupancy. If the resident vacating his/her residential unit selected the Acts Life Care 50 Plan (formerly 50% Refundable Plan) at the time of original occupancy, only the amount that causes the vacating resident's refund to equal the refundable component of the entrance fee, as defined in Section 4 of the 50% Refundable Plan Addendum, shall be subtracted. If the depreciated entrance fee is less than one-half (1/2) of the smallest residential unit, then one-half (1/2) of the smallest residential unit shall not be subtracted. If the entrance fee is fully depreciated, the vacating resident shall receive a refund of ten percent (10%) of the net original entrance fee paid and payment of one-half (1/2) of the smallest residential unit shall be waived. The monthly rate for shared occupancy established for the original occupant of the residential unit will commence on the day the spouse/second occupant moves into the residential unit.

# RESIDENTS LEAVE CURRENT RESIDENTIAL UNITS TO SHARE/OCCUPY LARGER RESIDENTIAL UNIT.

(a) If a larger residential unit is available when both residents choose to vacate the two smaller residential units: (1) the resident with the earlier Resident Contract will pay the difference between the smaller and the larger residential unit based upon the entrance fee schedule in effect at the time the first resident signed the Resident Contract, and (2) the other resident will be entitled to a refund of the original entrance fee determined by calculating the refund to which the resident would be entitled if he/she vacated the premises less one-half (1/2) of the entrance fee of the retirement community's smallest residential unit in effect at the time the earlier

of the two residents took occupancy. If the depreciated entrance fee is less than one-half (1/2) of the smallest residential unit entrance fee, one-half (1/2) of the smallest residential unit shall not be retained by Acts. The prevailing monthly rate for shared occupancy will commence on the day both residents occupy the larger residential unit. However, residents must move to the new residential unit the earlier to occur of sixty (60) days from the date of selection or on the date the restoration of the new residential unit is completed. Failure to move will result in resident paying a prorated monthly fee for all three residential units from the date the new residential unit is available until the date of the move.

- (b) If a larger residential unit is not immediately available, residents may choose to vacate one residential unit until a larger residential unit is available. The resident vacating the residential unit will be entitled to a refund as stated in RESIDENT MOVES INTO ANOTHER RESIDENT'S RESIDENTIAL UNIT. When a larger residential unit becomes available, the residents will move at their own expense from the smaller to the larger residential unit and will pay the difference between the smaller and larger residential unit based upon the entrance fee schedule in effect at the time the first resident signed the Resident Contract. The prevailing monthly rate for shared occupancy will commence on the day both residents occupy the smaller/larger residential unit.
- (c) If transfers result in residents paying more for the larger residential unit than they would have paid for the residential unit as new residents at current prices, then residents may elect to cancel their current Resident Contracts and reenter the retirement community in the larger residential unit at the current entrance fee.

<u>INABILITY TO PAY</u> -- (Please reference Section 12 of the Resident Contract for more details).

FAILURE TO MAKE PAYMENTS. If resident fails to make any of the monthly rate payments at the required time, or to pay any other amounts shown on the monthly statement within thirty (30) days after the first day of the month, then Acts may give written notice to resident to pay all such amounts and furnish most recent financial records. If resident fails to comply with such notice, Acts may terminate the Resident Contract, and shall provide resident with the refund, if any, set forth in Section 14, less any outstanding balances or financial obligations.

SPECIAL CONSIDERATION. Without in any way qualifying the right of Acts to terminate the Resident Contract, if the sole reason for non-payment is insufficient funds, beyond the control of resident, the matter will be reviewed by Acts with resident. If resident presents facts which justify special financial consideration, Acts may solely at its discretion, partly subsidize resident's monthly rate, provided that such subsidy can be granted without impairing the ability of Acts to meet and continue its objectives while operating on a sound financial basis. All determinations made by Acts shall be regarded as a confidential transaction between Acts and resident except for reports required by regulatory or other government bodies.

SUBSIDY BY ACTS. Should Acts subsidize resident's monthly rate, resident agrees that any property which was his/hers at, or subsequent to the date of the Resident Contract, and remaining in his/her possession at death, is to be transferred to Acts for the purpose of repaying (at least to the extent of the value of such property) an amount equal to the aggregate amount of subsidy furnished resident by Acts during the period of residency. If the value of resident's possessions/property exceeds the aggregate amount of subsidy furnished by Acts, all excess proceeds will be returned to resident's estate. The Resident Contract shall operate as a grant, assignment, transfer and conveyance to Acts of such property, and resident hereby grants to Acts a security interest in such property, all of which may be enforced as a claim against resident's estate, and to effect such assignment and to enable Acts to enforce such claim, resident shall execute such further documents, instruments or contracts, such as stock powers, Uniform Commercial Code financing statements, deeds, bills of sale and the like, as Acts shall deem necessary or appropriate to protect or perfect its rights, interest and claims granted in this subsection. Acts may, from time to time, request financial statements from any resident whose monthly rate is subsidized by Acts. This section shall apply whether or not resident is in residence at retirement community at time of death and shall survive termination of the Resident Contract.

REDUCTION OF INCOME. Resident believes that his/her sources of income are adequate to meet his/her financial responsibility to Acts and to meet and pay any additional costs to resident, and to pay personal and incidental expenses during the period of residency. If resident's sources of income do not meet these requirements, resident may be required to relocate to a smaller unit in the retirement community at the discretion of Acts, and resident will make every reasonable effort to obtain assistance from family or other available means, and from public benefits, to the extent that resident is eligible to receive them, including, but not limited to federal, state or county aid or assistance, Aid to the Blind, veterans' pension, etc. resident agrees that he/she will apply for and diligently seek such benefits.

### **SERVICES**

<u>STANDARD SERVICES AVAILABLE</u> -- (Please reference Sections 4, "Living Accommodation and Common Areas" and 5, "Services Provided by Company to Resident and Resident's Responsibilities", of the Resident Contract for more details).

LIVING ACCOMMODATION. From and after the date of availability, resident has the right to occupy and use, in accordance with terms of the Resident Contract, the residential unit designated in Section 3, and accommodations in assisted living residence and skilled care center as defined in Section 11 of the Resident Contract.

FURNISHINGS. Acts will furnish wall to wall carpeting (except in kitchen and bath), range with oven, microwave oven, refrigerator, window blinds, and other fixtures

in the residential unit in accordance with Acts' prevailing policy. Resident may upgrade, change or replace the furnishings provided by Acts at resident's cost. These furnishings, even if upgraded, changed or replaced at resident's cost, shall become the permanent property of Acts unless otherwise agreed to in writing by both parties. All other furnishings shall be furnished by resident, subject to supervision of, and approval by, Acts, and shall remain as resident's personal property, except as set forth in Subsections 5.6 and 5.9 of the Resident Contract.

COMMON AREAS. Subject to scheduling requirements and availability as established by Acts and as part of the services included in the monthly rate, resident may use, in common with all other residents, the dining room(s), lobby or lobbies, auditorium, social and recreational rooms, and other common areas furnished by Acts.

UTILITIES AND TAXES. As part of the services included in the monthly rate, Acts will furnish water, light, heat, electricity, air conditioning, and standard cable television service (excluding premium channels). Payments of real estate taxes are also included in the monthly rate. Payment of the monthly rate does not give the resident any interest in the land, improvements, or real estate of Acts and the retirement community. Resident shall participate in and assign all rights to any real estate, property tax or utility credit program.

TELEPHONE. Resident is required to have a telephone, or alternative communication device which is approved by Acts, in the residential unit, at resident's expense. Telephone service charges (excluding international calls) and connection charges are included in the monthly rate. Acts shall provide a directory of telephone numbers for access to retirement community personnel. Resident may have an option, at resident's expense, to add international calling plans.

TELEVISION AND INTERNET. Acts shall provide each residential unit with connection(s) for television signal and internet access through either an external antenna or cable system. Acts shall provide standard cable television service (excluding premium channels) and internet service. Costs for cable premium channels are not included in the monthly rate and shall be paid by resident. Resident may have an option, at resident's expense, to upgrade the internet service provided by Acts.

HOUSEKEEPING. Resident shall maintain the residential unit in a clean, sanitary and orderly condition, and is responsible for all usual light housekeeping tasks. Annually, Acts will provide such heavier cleaning services as it deems necessary. Acts reserves the right to inspect the residential unit periodically for cleanliness and safety. If resident fails to maintain the residential unit in a clean, sanitary and orderly condition as determined by Acts, then Acts reserves the right to clean the residential unit and resident shall pay the charges assessed by Acts for cleaning the residential unit. Additional housekeeping services are available to resident for an additional fee.

MAINTENANCE AND REPAIRS. Necessary repairs, maintenance and replacement of property and equipment owned by Acts will be performed and provided at the discretion of Acts. Repairs, maintenance, and replacement of property of resident will be the responsibility of resident.

LAUNDRY. Automatic washers and dryers for personal laundry are located within retirement community and are available to all residents. Acts will provide laundry service for flat linens, provided by resident, on a weekly basis as part of the monthly rate.

STORAGE. For each apartment style residential unit, Acts will make available additional storage in a designated area upon request of resident. Use of storage areas shall be subject to direction and supervision of Acts. Resident is responsible for the risk of loss for all items stored in the storage units.

GROUNDS. Acts will furnish basic grounds keeping care including lawn service. Resident, at his/her own expense may plant and maintain the area adjacent to his/her residential unit, subject to the approval of Acts. All plants, trees and shrubs so planted shall immediately become and remain the permanent property of Acts.

TRANSPORTATION. Acts will provide transportation services on a scheduled basis, for purposes such as shopping, certain medical care services and other special functions, as defined by Acts.

FOOD AND MEALS - DINING ROOM SERVICE. Acts will, as part of the services included in the monthly rate, provide to resident, one meal for each day of the month (e.g. 30 meals in the month of November, 31 meals in the month of December), which may be utilized at resident's discretion, up to a maximum of three (3) meals per day, until the monthly meal allocation is exhausted for the applicable calendar month. Unused meals in one month may not be carried over to another month. Meals may be taken in excess of the monthly allocation and will be an additional charge. Meals shall be taken in a designated dining area at any time during the calendar month, at resident's discretion, although reasonable advance notice of attendance may be requested. Special dietary needs may be provided on request and subject to availability and Acts' policies and procedures. In addition, Acts will make available, in accordance with its scheduling policies, a private dining room for family gatherings or other special occasions of resident. For these occasions, in accordance with Acts' policies and procedures, resident may supply food from outside sources or use catering services provided by retirement community on a fee-for-service basis.

FOOD AND MEALS - TRAY SERVICE. Acts will, as part of the services included in the monthly rate, provide to resident tray service if ordered by Acts' medical director or persons authorized by Acts. Tray service shall be on a temporary basis, not to exceed three (3) days or fourteen (14) days following a three (3) day stay in

the hospital or the skilled care center. Any resident requesting further tray service shall be evaluated by Acts' medical director and/or resident's physician to determine whether routine nursing care services are required. In the event that tray service extend beyond the above limits, Acts may charge resident for tray service meals in an amount determined by Acts, except if ordered by Acts' medical director.

FOOD AND MEALS - MEAL ALLOWANCE. If resident is away from retirement community for a period of fourteen (14) consecutive days or more, he/she may qualify for a limited meal allowance in accordance with Acts' prevailing policy which is subject to change. If the resident qualifies, the meal allowance will be applied as a credit on the monthly statement. Arrangements for this allowance must be made in advance and in writing, and is applicable only when resident is away from his/her residential unit, excluding stays in an assisted living residence or a skilled care center.

OUTPATIENT NURSING SERVICES. Outpatient nursing services are made available to resident in the retirement community during regular office hours in accordance with prevailing policy which is subject to change from time to time. Certain outpatient nursing services including routine nursing consultations, weight checks and blood pressure readings are included in the monthly rate. Other services may be provided at a fee published in the nurse's office. Acts reserves the right to limit the outpatient nursing services which are included in the monthly rate.

SECURITY. Acts will, as part of the services included in the monthly rate, provide certain security services at the retirement community in accordance with Acts' prevailing policy which is subject to change from time to time.

PARKING. If resident owns and operates a registered motor vehicle, Acts shall provide a minimum of one uncovered parking space for each residential unit, which is included in the monthly rate. Any assignment of parking spaces will be made in accordance with prevailing policy which is subject to change from time to time. Guest parking is available in designated areas.

<u>SERVICES AVAILABLE AT EXTRA CHARGE</u> -- (Please reference Sections 4, "Living Accommodation and Common Areas" and 5, "Services Provided by Company to Resident and Resident's Responsibilities", of the Resident Contract for more details).

STRUCTURAL CHANGES. All structural or physical changes of any kind within or about the residential unit (i.e. shelves, framework, awnings, etc.) will be made only upon first being approved by Acts in writing and thereafter being subject to the supervision of Acts. The cost of any such change requested by resident shall be borne by resident and paid for before work begins, unless otherwise agreed to in writing by both parties, and all such changes shall immediately become and remain the permanent property of Acts.

GUEST USE OF DINING ROOM. Acts will serve meals to resident's guest in the dining room at an extra charge. Charges for guest meals will be included on resident's monthly statement. Resident is requested to provide Acts with advance notice of any anticipated guests.

GUEST MEAL CHARGES. Amounts charged to resident's monthly statement for guest meals will be made according to the currently established rates as set and periodically adjusted by Acts.

RESPONSE SYSTEM. Resident may contact retirement community personnel (i.e. security personnel or administrative staff) who will be available to respond twenty-four (24) hours a day. Retirement community personnel will contact emergency response personnel provided by county or city governments, or by various health care providers unaffiliated with Acts. Acts does not provide Emergency Medical Services ("EMS") or Emergency Medical Technicians ("EMT"). While the response system may be used to inform retirement community personnel of a medical emergency or a security concern, Acts disclaims any and all responsibility or liability for responding to medical emergencies or security concerns. Any costs associated with external emergency response personnel shall be payable by resident directly to the emergency response organization.

PROPERTY INSURANCE. Acts shall maintain insurance for Acts' property only, which is included in the monthly rate. Resident is required to purchase and maintain personal property and liability insurance in an amount acceptable to Acts as may be determined from time to time by Acts.

CHANGES IN THE SCOPE OF SERVICE AND ANCILLARY FEE SCHEDULE. The scope of services and related fees as reflected in the ancillary fee schedule for services not included in the monthly rate are subject to change and may be modified by Acts from time to time with sixty (60) days advance written notice of any changes, except for changes required by State or Federal assistance programs.

HEALTH AND ASSISTED LIVING SERVICES AVAILABLE -- (Please reference Section 6, "General Medical, Nursing and Assisted Living Services", of the Resident Contract for more details).

ASSISTED LIVING AND ROUTINE NURSING CARE SERVICES. As part of the monthly rate, Acts shall provide, or make available, in accordance with resident's needs, assisted living services in private accommodations and routine nursing care services in shared accommodations. In addition, residents who have executed the Addendum for Modified Health Care Plan shall be charged the then current per diem rate for assisted living services and routine nursing care services for a cumulative period of three (3) years (calculated using the total number of days in which the then current per diem rate is paid for temporary or permanent use of an assisted living residence or skilled care center). In the event that those services are provided on the campus of retirement community, resident shall sign an

admission contract upon transfer to either the assisted living residence or skilled care center, which contract(s) will supplement the terms of the Resident Contract. In the event that any payment provision of the admission contracts in the assisted living residence or skilled care center are in conflict or inconsistent with any terms or provisions of the Resident Contract, then the Resident Contract shall control and govern the relationship between resident and Acts. As part of the monthly rate, Acts shall provide to resident three (3) meals per day when resident is in assisted living residence or skilled care center.

HOME CARE SERVICES. As part of the monthly rate, resident may be eligible for qualified home care services, as determined by Acts and in accordance with prevailing policy. Additional home care services may be available on a fee-for-service basis.

EXCLUSIONS (ITEMS AND SERVICES NOT COVERED BY THE MONTHLY RATE). Medical, health and ancillary services not included in or covered by the monthly rate include, but are not limited to, the cost of hospitalization, ambulance service, therapist or rehabilitation services, psychotherapy and psychiatric consultations or services, physician services, diagnostic services, private duty nurses, nursing assistants or companions, including temporary nursing or assistive services in the residential unit, specialized treatment, refractions, eyeglasses, contact lenses, hearing aids, podiatry, dentistry, dentures, inlays, orthopedic devices and appliances such as walkers, braces, wheelchairs, special beds or chairs, incontinence supplies, personal care supplies such as disposable underpads, toiletries, digestive aids and pharmacy medications, drugs, including prescription and over-the-counter medications, medical equipment and supplies such as syringes, respirators, ventilators, oxygen tanks, intravenous items, catheterization materials, specialized treatment including ventilator dependent treatment, dialysis, and higher acuity nursing care services such as subacute care, transitional care or special rehabilitation services. Acts, in its discretion, may provide any or all of the services not covered by the monthly rate at an additional charge, or refer the resident to another provider capable of providing higher acuity care services. Ancillary and miscellaneous charges in an assisted living residence or skilled care center are not included in the monthly rate.

TRANSFER TO HOSPITAL OR OTHER SPECIALIZED SERVICE FACILITY. Acts does not provide ambulance services, hospital care, acute care, transitional care or subacute care or other services provided by a special service facility. Acts shall have the right to transfer resident to a hospital or other facility in accordance with the provisions of Subsection 11.3 of the Resident Contract.

ILLNESS OR ACCIDENT AWAY FROM RETIREMENT COMMUNITY. If resident suffers an accident or illness while away from retirement community, Acts will have no responsibility to pay for resident's medical, surgical, hospital or nursing care obtained offsite; however, after resident returns to retirement community, Acts shall assume its responsibility to provide those services as specified in the Resident Contract that are deemed necessary by Acts.

ACCIDENT OR ILLNESS CAUSED BY OTHERS. In the event resident is physically injured by an individual or entity not a party to the Resident Contract, resident grants to Acts a right of subrogation, and authorizes Acts to bring such demands, claims or legal proceedings in the name of or on behalf of resident for purposes of recovering from any third party or third party's insurer responsible for resident's injury, the dollar value of all care provided by Acts to resident as a result of any such injury. Resident shall cooperate and sign any documents necessary to facilitate Acts' ability to exercise its subrogation right. After all costs and expenses incurred by Acts (including legal fees and cost of care furnished to resident by Acts because of such injury) have been reimbursed to Acts through subrogation, the balance of any recovery, will be refunded to resident.

LIMITATIONS ON CARE. Acts is not designed to care for persons who abuse alcohol or drugs or who require specialized psychiatric care or service not authorized or permitted under the skilled care or assisted living licensing regulations. If Acts determines that resident's continued presence in retirement community is either dangerous or detrimental to the health, safety or peace of resident or other residents, then Acts may temporarily transfer resident to an appropriate institution of Acts' choosing and resident shall continue to pay the monthly rate directly to Acts. Acts will then be responsible to pay to the institution an amount that shall not exceed Acts' prevailing daily rate for shared accommodations in the skilled care center. Any additional charges beyond the amount paid by Acts are the obligation of and shall be paid by resident. If resident prefers an institution other than that chosen by Acts, Acts will then be responsible to pay the lesser of Acts' daily rate for shared accommodations in the skilled care center or the daily rate of the institution chosen by Acts.

RESPONSIBILITY OF ACTS FOR SERVICES INCLUDED IN MONTHLY RATE. Resident shall not be liable to any health care provider for the cost of any services which are covered by Acts under the Resident Contract and which are paid for by resident through payment of the monthly rate. In the event that Acts authorizes any health care provider to provide services, which Acts is required to provide under the Resident Contract, Acts shall assume responsibility for the payment of those health care services.

PRIVATELY EMPLOYED PRIVATE DUTY CONTRACTORS. Subject to the approval of Acts, resident may utilize the services of privately employed private duty contractors, or other licensed agencies unrelated to Acts, who provide personal or health care services in the residential unit. Such services are subject to Acts' prevailing policy and requirements, which are subject to change, and must be approved in advance and in writing by Acts. Resident is responsible to pay for all such services. In exchange for Acts' approval of resident's utilization of a private duty contractor or other licensed agencies unrelated to Acts, resident releases Acts from any liability for the acts or omissions of any individual or agency providing services to resident in the residential unit. Live-in companions, whether paid or unpaid by resident are not permitted, except with Acts' advance written consent.

<u>AVERAGE ANNUAL COST OF SERVICES</u> – The average annual cost to Acts (Obligated Group) of providing to resident the care specified in the Resident Contract, based on 2023 information, is \$66,070 for residential services and \$168,636 for medical care services.

### **FEES**

<u>APPLICATION FEE/PRIORITY LIST DEPOSIT</u> – Each resident, or couple of residents, executing a Resident Contract has paid to Acts a priority list deposit of one thousand (\$1,000) dollars. Additionally, a non-refundable application fee of two hundred (\$200) dollars is paid for each residential unit selected. The priority list deposit will be applied as a credit toward the reservation fee. If resident elects to terminate the Resident Contract before moving into and occupying his/her residential unit, the priority list deposit will be refunded. The application fee is not refundable in accordance with Acts' prevailing policy which is subject to change.

If resident elects to rescind the Resident Contract within thirty (30) days of the later of: (i) the date on which the Resident Contract is executed, or (ii) the date on which resident receives the disclosure statement required by North Carolina General Statutes, Section 58-64-20, resident shall receive reimbursement for all amounts paid, less any monthly fee applicable to any time resident actually occupied the apartment, the non-refundable application fee, and those nonstandard costs specifically incurred by Acts at the request of resident, as specified on the addendum to the agreement. Resident shall not be required to move into the living accommodation prior to the expiration of the latest thirty (30) day period described above.

<u>ADMINISTRATIVE FEE</u> – An administrative fee in an amount equal to five percent (5%) of the total entrance fee paid will be retained by Acts. The administrative fee is non-refundable after the transition period.

<u>ENTRANCE FEE/MONTHLY FEE</u> – Persons entering Matthews Glen as residents will be offered the option of choosing between three different financial arrangements, as shown on Attachment No. 7.

The entrance fee of a specific living accommodation may be higher or lower depending on certain attributes of the living accommodation. Please contact a Matthews Glen Life Care Consultant for further information.

The entrance fees in Attachment No. 7 are subject to change without notice, and the monthly fees are subject to change with sixty (60) days prior written notice (in accordance with the terms of the Resident Contract).

The entrance fee is a one-time fee paid to Acts prior to the admission of resident to Matthews Glen. The entrance fee assures residents lifetime access to a living accommodation at Matthews Glen (subject to the terms and conditions of the Resident Contract). The amount of the entrance fee is based on the model, size, location and number of occupants of the residential unit. Residents who have chosen to enter

Matthews Glen under the financial arrangement described as Acts Life Care 50 Plan will pay a greater entrance fee and a greater monthly fee than residents choosing the financial arrangement described as Acts Life Care Premier Plan. Residents who have chosen to enter Matthews Glen under the financial arrangement described as Acts Modified Life Care Plan will pay a lesser entrance fee and a lesser monthly fee than residents choosing the financial arrangement described as Acts Life Care Premier Plan.

For the financial arrangements described as Acts Life Care Premier Plan and Acts Modified Life Care Plan, the entrance fee less the administrative fee (the "net entrance fee") is amortized by Acts in the amount of two percent (2%) per month for a period of fifty (50) months from the date resident actually takes occupancy of the residential unit or the date designated by Acts for resident to accept occupancy of the residential unit, whichever is earlier. After the fifty (50) month period, there will be no refund of the net entrance fee. For the financial arrangement described as Acts Life Care 50 Plan, the net entrance fee shall be amortized by Acts in the amount of two percent (2%) per month for a period of twenty-five (25) months from the date resident actually takes occupancy of the residential unit or the date designated by Acts for resident to accept occupancy of the residential unit, whichever is earlier. After the twenty-five (25) month period, an amount equivalent to fifty percent (50%) of the net entrance fee shall be retained in full by Acts and amortization of the net entrance fee shall cease. The remaining refundable component of the net entrance fee shall not be amortized. Please see pages 17 through 19 of this disclosure statement for details surrounding situations in which resident would be due an entrance fee refund under either financial arrangement.

The entrance fee may be used by Acts for any proper corporate purposes of Acts, whether or not directly related to the contract and without consulting resident. Acts reserves the right to establish entrance fee and monthly fee rates of a different amount for persons entering Matthews Glen, and the rates need not be uniform with or proportional to those charged to resident.

The monthly fee is the charge per month for occupancy of the residential unit and shall commence on the date resident occupies a residential unit in Matthews Glen. Payment of the monthly fee will entitle resident to receive (i) the services that are specifically identified in Section 5 of the Resident Contract (and on pages 25 through 28 of this disclosure statement) as being provided to resident without additional charge by Acts and (ii) the general medical, nursing and assisted living services that are specifically identified in Section 6 of the Resident Contract (and on pages 29 through 31 of this disclosure statement) as being provided to resident without additional charge by Acts.

The monthly fee is payable in advance each month within five (5) days of resident's receipt of the monthly statement. In the event that the date of occupancy occurs after the first day of the month, the monthly fee shall be reduced on a pro-rata basis for the number of days between the first day of the applicable month and the date of occupancy.

NOTIFICATION OF FEE INCREASE(S) -- Resident is required to pay a standard monthly fee for the type of unit selected effective as of the first day of occupancy or the date of

availability, whichever occurs first. The amount may be increased or decreased, but no such increase or decrease shall be effective until resident shall have received at least sixty (60) days prior written notice of such change unless such change is required by state or federal assistance programs. The obligation to begin paying the monthly fee shall be due and payable within five (5) days of the date of resident's monthly statement.

<u>CHANGES IN FEES FOR THE PREVIOUS FIVE YEARS</u> -- Set forth below is a table which shows the average amount of the increase in the first person/second person monthly fees for occupancy in all units at Matthews Glen for the past five years:

Linit Cina

<u>Unit Size</u>						
(approx. sq. ft.)	<u>2024</u>	<u>2023</u>	<u>2022</u>	<u>2021</u>	<u>2020</u>	<u>Average</u>
635	130 / N/A	195 / N/A	112 / N/A	90 / N/A	70 / N/A	119 / N/A
750-820	138 / 75	207 / 100	119 / 63	95 / 67	74 / 52	127 / 71
964	148 / 75	223 / 100	128 / 63	103 / 67	80 / 52	136 / 71
1,066	161 / 75	242 / 100	139 / 63	112 / 67	87 / 52	148 / 71
1,141-1,385	179 / 75	269 / 100	155 / 63	124 / 67	96 / 52	165 / 71
1,400	195 / 75	292 / 100	168 / 63	135 / 67	105 / 52	179 / 71
1,489-1,495	190 / 75	285 / 100	164 / 63	131 / 67	102 / 52	174 / 71
1,600	207 / 75	311 / 100	179 / 63	143 / 67	111 / 52	190 / 71
1,693	190 / 75	285 / 100	164 / 63	131 / 67	102 / 52	174 / 71
1,850	227 / 75	340 / 100	195 / 63	157 / 67	122 / 52	208 / 71
2,100	240 / 75	360 / 100	207 / 63	166 / 67	129 / 52	220 / 71
% Increase	4.65% / 3.70%	7.50% / 5.20%	4.50% / 3.38%	3.75% / 3.75%	3.00% / 3.00%	4.70% / 3.80%

<u>RESERVES</u>, <u>ESCROWS AND TRUSTS</u> -- Acts has established reserve accounts in accordance with the terms of its debt obligations and to satisfy statutory requirements in Pennsylvania, Maryland, Georgia, Florida and North Carolina. The reserve accounts provide contingency funds for debt service requirements, renovation of physical plant and contractual obligations.

In compliance with North Carolina statutory regulations, Acts maintains a minimum reserve of \$10,630,871. Acts also participates in an Obligated Group financing which maintains a total debt service reserve of \$6,565,000 and cash and discretionary reserves totaling \$289,961,000 at year end 2023. These funds are invested in U.S. Treasury Notes, certificates of deposits, and other approved investments by designated trustees. Further explanation for the purpose and commitments on these reserves are detailed more fully in the audited financial statements (see Attachment Number 1).

COMPLIANCE WITH OPERATING RESERVE REQUIREMENT— In accordance with North Carolina General Statute 58-64-33, Acts maintains an operating reserve equal to twenty-five (25%) percent of the total projected operating costs, excluding depreciation and amortized expenses, of Matthews Glen for the period ending December 31, 2024 based on community occupancy in excess of ninety percent (90%) (the "Operating Reserve Requirement"). Matthews Glen has historically maintained an occupancy rate in

excess of ninety percent (90%) and expects to continue to do so throughout 2024.

## Assets Designated For Operating Reserve

The following assets are designated as the operating reserve as required by North Carolina General Statute 58-64-33:

Matthews Glen Operating Reserve

\$ 7,248,839

These assets are invested in money market funds, short-term investment funds and treasury securities. Future investment strategies will, of course, depend on market conditions as well as statutory requirements applicable to Acts.

Company policies and decisions relative to the investment of reserve and financial assistance funds and the application of financial assistance funds are under the direction of the finance committee of the board of directors. Within the parameters of these policies, specific investment decisions may be suggested by any of the five (5) finance committee members who may then forward their conclusions to the board of directors for formal authorization and enactment.

<u>SUMMARY OF ACTUARIAL REPORTS</u> – Acts engages an independent actuary to prepare actuarial compilations and compute future service obligations for management purposes only. Acts has not had a comprehensive actuarial study completed within the last three years.

## **ATTACHMENT NO. 1**

## SPECIAL-PURPOSE COMBINED FINANCIAL STATEMENTS FOR 2023 AND 2022

ACTS RETIREMENT-LIFE COMMUNITIES, INC. (OBLIGATED GROUP)



Special-Purpose Combined Financial Statements and Supplementary Information

December 31, 2023 and 2022

Table of Contents December 31, 2023 and 2022

	<u>Page</u>
Independent Auditors' Report	1
Special-Purpose Combined Financial Statements	
Special-Purpose Combined Balance Sheets	4
Special-Purpose Combined Statements of Operations and Changes in Net Assets	5
Special-Purpose Combined Statements of Cash Flows	7
Notes to Special-Purpose Combined Financial Statements	8
Supplementary Information	
Special-Purpose Combining Balance Sheet Schedule	28
Special-Purpose Combining Statement of Operations and Changes in Net Assets Schedule	30
Special-Purpose Combining Statement of Cash Flows Schedule	32



## **Independent Auditors' Report**

To the Board of Directors of ACTS Retirement-Life Communities, Inc.

#### **Opinion**

We have audited the special-purpose combined financial statements of ACTS Retirement-Life Communities, Inc. Obligated Group (the Obligated Group), which comprise the special-purpose combined balance sheets as of December 31, 2023 and 2022, and the related special-purpose combined statements of operations and changes in net assets and cash flows for the years then ended, and the related notes to the special-purpose combined financial statements.

In our opinion, the accompanying special-purpose combined financial statements present fairly, in all material respects, the combined financial position of the Obligated Group as of December 31, 2023 and 2022, and the results of its operations and changes in net assets and its cash flows for the years then ended in accordance with the financial reporting provisions specified in the Master Trust Indenture dated December 1, 1996, as supplemented (the Agreement).

#### **Basis for Opinion**

We conducted our audits in accordance with auditing standards generally accepted in the United States of America (GAAS). Our responsibilities under those standards are further described in the Auditors' Responsibilities for the Audit of the Special-Purpose Combined Financial Statements section of our report. We are required to be independent of the Obligated Group and to meet our other ethical responsibilities, in accordance with the relevant ethical requirements relating to our audits. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

#### **Emphasis of Matter - Basis of Accounting**

We draw attention to Note 1 of the special-purpose combined financial statements, which describes the basis of accounting. The special-purpose combined financial statements are prepared on the basis of the financial reporting provisions specified in the Agreement, which is a basis of accounting other than accounting principles generally accepted in the United States of America, to comply with the financial reporting provisions of the Agreement. As a result, the special-purpose combined financial statements may not be suitable for another purpose. Our opinion is not modified with respect to that matter.

#### Responsibilities of Management for the Special-Purpose Combined Financial Statements

Management is responsible for the preparation and fair presentation of the special-purpose combined financial statements in accordance with the financial reporting provisions specified in the Agreement. Management is also responsible for the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of special-purpose combined financial statements that are free from material misstatement, whether due to fraud or error.

1

In preparing the special-purpose combined financial statements, management is required to evaluate whether there are conditions or events, considered in the aggregate, that raise substantial doubt about the Obligated Group's ability to continue as a going concern within one year after the date that the special-purpose combined financial statements are issued.

#### Auditors' Responsibilities for the Audit of the Special-Purpose Combined Financial Statements

Our objectives are to obtain reasonable assurance about whether the special-purpose combined financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance but is not absolute assurance and therefore is not a guarantee that an audit conducted in accordance with GAAS will always detect a material misstatement when it exists. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations or the override of internal control. Misstatements are considered material if there is a substantial likelihood that, individually or in the aggregate, they would influence the judgment made by a reasonable user based on the special-purpose combined financial statements.

In performing an audit in accordance with GAAS, we:

- Exercise professional judgment and maintain professional skepticism throughout the audit.
- Identify and assess the risks of material misstatement of the special-purpose combined financial statements, whether due to fraud or error, and design and perform audit procedures responsive to those risks. Such procedures include examining, on a test basis, evidence regarding the amounts and disclosures in the special-purpose combined financial statements.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Obligated Group's internal control. Accordingly, no such opinion is expressed.
- Evaluate the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluate the overall presentation of the special-purpose combined financial statements.
- Conclude whether, in our judgment, there are conditions or events, considered in the aggregate, that raise substantial doubt about the Obligated Group's ability to continue as a going concern for a reasonable period of time.

We are required to communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit, significant audit findings and certain internal control-related matters that we identified during the audit.

#### **Restriction on Use**

Our report is intended solely for the information and use of the Board of Directors and management of the Obligated Group, the Master Trustee under the Agreement, and other parties as required under the related Master Continuing Disclosure agreement and is not intended to be and should not be used by anyone other than these specified parties.

#### **Supplementary Information**

Our audit was conducted for the purpose of forming an opinion on the special-purpose combined financial statements as a whole. The combining information on pages 28 to 33 is presented for purposes of additional analysis and is not a required part of the special-purpose combined financial statements. Such information is the responsibility of management and was derived from and relates directly to the underlying accounting and other records used to prepare the special-purpose combined financial statements. The information has been subjected to the auditing procedures applied in the audit of the special-purpose combined financial statements and certain additional procedures, including comparing and reconciling such information directly to the underlying accounting and other records used to prepare the special-purpose combined financial statements or to the special-purpose combined financial statements themselves, and other additional procedures in accordance with GAAS. In our opinion, the information is fairly stated, in all material respects. in relation to the special-purpose combined financial statements as a whole.

This report is intended solely for the information and use of the board of directors and management of the Obligated Group, and the North Carolina Department of Insurance and is not intended to be used and should not be used by anyone other than these specified parties.

Philadelphia, Pennsylvania

April 29, 2024, except for our report above on the supplementary information,

as to which the date is May 28, 2024

Baker Tilly US, LLP

Special-Purpose Combined Balance Sheets December 31, 2023 and 2022 (In Thousands)

Cash and cash equivalents         18,108         18,780         Accounts payable and accrued expenses         100,967         100,604           Current portion of board-designated funds         261,882         221,828         Short-term indebtedness         73,424         128,242           Current portion of assets whose use is limited         15,859         60,791         Nonrecourse indebtedness         14,490         16,113           Accounts receivable, entrance fee receivables and other receivables, ent         25,173         25,171         Current maturities of long-term debt         23,049         23,187           Prepaid expenses, inventory and deposits         11,247         10,736         10,000         10,736         10,000         10,000         10,000         10,000         10,000         10,000         10,000         10,000         Accumulated Loss on Investment Contracts         2,108         2,317           Assets Whose Use is Limited         97,088         83,291         Refundable Portion of Entrance Fees         7,227         10,927           North Carolina Operating Reserve Funds         9,790         9,111         Deferred Revenue From Entrance Fees         952,955         868,530           Goodwill         4,926         4,926         Total liabilities         1,996,673         1,931,582           Intangible Asset		2023	2022		2023	2022
Cash and cash equivalents         \$ 18,108         \$ 18,780         Accounts payable and accrued expenses         \$ 100,967         \$ 100,604           Current portion of board-designated funds         261,882         221,828         Short-term indebtedness         14,490         16,113           Accounts receivable, entrance fee receivables and other receivables, entrance fee receivables, entrance fee receivables, entrance fee receivables and other receivables, entrance fee deposits         114,895         176,613           Accounts receivable, entrance fee receivables and other receivables, entrance fee receivables and other receivables, entrance fee receivables and other receivables.         100,601         25,171         25,171         Current maturities of long-term debt         26,825         285,799         285,799         170,400         170,400         170,400         170,400         170,400         170,400         170,400         170,400         170,400         170,400         170,400         170,400         170,400         170,400         170,400         170,400	Assets			Liabilities and Net Assets		
Current portion of board-designated funds   261.882   221.828   Short-term indebtedness   73.424   128.242   Current portion of assets whose use is limited   15.859   60.791   Nonrecourse indebtedness   14.490   16.113   Entrance fee deposits   14.895   17.653   17.653   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.000   0.00	Current Assets			Current Liabilities		
Current portion of assets whose use is limited   15,859   60,791   Nonrecourse indebtedness   14,490   16,113   14,805   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855   17,855	Cash and cash equivalents	\$ 18,108	\$ 18,780	Accounts payable and accrued expenses	\$ 100,967	\$ 100,604
Entrance fee deposits		261,882	221,828	Short-term indebtedness	73,424	128,242
Current maturities of long-term debt   23,049   23,187   Current maturities of long-term debt   23,049   Current maturities of long-term debt   Curr	Current portion of assets whose use is limited	15,859	60,791	Nonrecourse indebtedness	14,490	16,113
Prepaid expenses, inventory and deposits Due from affiliated organizations   11,247   10,736   27,240   Total current liabilities   226,825   285,799   Total current assets   351,912   364,546   Long-Term Debt   807,558   764,009   Refundable Portion of Entrance Fees   7,227   10,927   Refundable Portion of Entrance Fees   952,955   868,530   Refundable Portion of Entrance Fees   7,227   10,927   Refundable Portion of Entrance Fees   952,955   868,530   Refundable Portion of Entrance Fees   7,227   10,927   Refundable Portion of Entrance Fees   7,227	Accounts receivable, entrance fee receivables and			Entrance fee deposits	14,895	17,653
Due from affiliated organizations   19,643   27,240   Total current liabilities   226,825   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   285,799   28	other receivables, net	25,173	25,171	Current maturities of long-term debt	23,049	23,187
Total current labilities   226,825   285,799     Total current labilities   226,825   285,799     Long-Term Debt   807,558   764,009     Accumulated Loss on Investment Contracts   2,108   2,317     Accumulated Loss	Prepaid expenses, inventory and deposits	11,247	10,736		<u> </u>	
Total current assets   351,912   364,546   Long-Term Debt   807,558   764,009	Due from affiliated organizations	19,643	27,240			
Long-Term Debt   807,558   764,009     Assets Whose Use is Limited   97,088   83,291     North Carolina Operating Reserve Funds   9,790   9,111     Goodwill   4,926   4,926   105,377   103,993   103,907   103,993   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000   103,000				Total current liabilities	226,825	285,799
Roard-Designated Funds	Total current assets	351,912	364,546			
Assets Whose Use is Limited  97,088 83,291 North Carolina Operating Reserve Funds  9,709 9,111 Deferred Revenue From Entrance Fees 7,227 10,927 Deferred Revenue From Entrance Fees 952,955 868,530 Total liabilities 1,996,673 1,931,582  Property and Equipment Land and improvements Building and improvements 105,377 103,993 Building and improvements 12,365,500 2,161,715 Furniture, fixtures and equipment 186,025 173,151 Construction in progress 2,767,234 2,620,554  Accumulated Loss on Investment Contracts 2,108 2,317 Refundable Portion of Entrance Fees 7,227 10,927 Total liabilities 7 total liabilities 1,996,673 1,931,582 With donor restrictions 110,816 87,265 With donor restrictions 110,816 87,265 With donor restrictions 134,976 115,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000 155,000				Long-Term Debt	807,558	764,009
Refundable Portion of Entrance Fees   7,227   10,927     North Carolina Operating Reserve Funds   9,790   9,111     Goodwill   4,926   4,926	Board-Designated Funds	10,000	10,000	-		
North Carolina Operating Reserve Funds   9,790   9,111   Deferred Revenue From Entrance Fees   7,227   10,927     Solve	•			Accumulated Loss on Investment Contracts	2,108	2,317
North Carolina Operating Reserve Funds         9,790         9,111         Deferred Revenue From Entrance Fees         952,955         868,530           Goodwill         4,926         4,926         Total liabilities         1,996,673         1,931,582           Intangible Asset         2,670         3,560         Net Assets         Vithout donor restrictions         110,816         87,265           Land and improvements         105,377         103,993         With donor restrictions         24,160         27,735           Building and improvements         2,365,500         2,161,715         Total net assets         134,976         115,000           Construction in progress         110,332         181,695         Total net assets         134,976         115,000	Assets Whose Use is Limited	97,088	83,291			
A   26				Refundable Portion of Entrance Fees	7,227	10,927
Deferred Revenue From Entrance Fees   952,955   868,530     1,996,673   1,931,582     1,996,673   1,931,582     1,996,673   1,931,582     1,996,673   1,931,582     1,996,673   1,931,582     1,996,673   1,931,582     1,996,673   1,931,582     1,996,673   1,931,582     1,996,673   1,931,582     Net Assets     Without donor restrictions   110,816   87,265     With donor restrictions   24,160   27,735     2,601,514   1,996,673     1,996,673   1,931,582     Net Assets     With donor restrictions   110,816   27,735     With donor restrictions   134,976   115,000     1,996,673   1,931,582     Net Assets     With donor restrictions   1,996,673     1,996,673   1,931,582     Net Assets     1,996,673   1,931,582     1,996,673   1,931,582     Net Assets     Vith donor restrictions     1,996,673   1,931,582     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,996,673     1,	North Carolina Operating Reserve Funds	9,790	9,111			
Total liabilities   1,996,673   1,931,582	, ,			Deferred Revenue From Entrance Fees	952,955	868,530
Intangible Asset         2,670         3,560         Net Assets           Property and Equipment         Without donor restrictions         110,816         87,265           Land and improvements         105,377         103,993         With donor restrictions         24,160         27,735           Building and improvements         2,365,500         2,161,715         Total net assets         134,976         115,000           Furniture, fixtures and equipment         186,025         173,151         Total net assets         134,976         115,000           Construction in progress         2,767,234         2,620,554         2,620,554         2,620,554	Goodwill	4,926	4,926			
Property and Equipment         Without donor restrictions         110,816         87,265           Land and improvements         105,377         103,993         With donor restrictions         24,160         27,735           Building and improvements         2,365,500         2,161,715         Total net assets         134,976         115,000           Furniture, fixtures and equipment         186,025         173,151         Total net assets         134,976         115,000           Construction in progress         2,767,234         2,620,554         2,620,554         2,620,554				Total liabilities	1,996,673	1,931,582
Property and Equipment         Without donor restrictions         110,816         87,265           Land and improvements         105,377         103,993         With donor restrictions         24,160         27,735           Building and improvements         2,365,500         2,161,715         Total net assets         134,976         115,000           Furniture, fixtures and equipment         186,025         173,151         Total net assets         134,976         115,000           Construction in progress         2,767,234         2,620,554         2,620,554         2,620,554	Intangible Asset	2,670	3,560			
Land and improvements       105,377       103,993       With donor restrictions       24,160       27,735         Building and improvements       2,365,500       2,161,715       Total net assets       134,976       115,000         Furniture, fixtures and equipment       186,025       173,151       Total net assets       134,976       115,000         Construction in progress       2,767,234       2,620,554       2,620,554       2,620,554	•			Net Assets		
Building and improvements       2,365,500       2,161,715         Furniture, fixtures and equipment       186,025       173,151       Total net assets       134,976       115,000         Construction in progress       2,767,234       2,620,554	Property and Equipment			Without donor restrictions	110,816	87,265
Building and improvements       2,365,500       2,161,715         Furniture, fixtures and equipment       186,025       173,151       Total net assets       134,976       115,000         Construction in progress       110,332       181,695	Land and improvements	105,377	103,993	With donor restrictions	24,160	27,735
Construction in progress         110,332         181,695           2,767,234         2,620,554	Building and improvements	2,365,500	2,161,715			
2,767,234 2,620,554	Furniture, fixtures and equipment	186,025	173,151	Total net assets	134,976	115,000
	Construction in progress	110,332	181,695			
	. •					
Accumulated depreciation (1,123,968) (1,059,113)		2,767,234	2,620,554			
Accumulated depreciation (1,123,968) (1,059,113)						
	Accumulated depreciation	(1,123,968)	(1,059,113)			
Property and equipment, net 1,643,266 1,561,441	Property and equipment, net	1,643,266	1,561,441			
Deferred Costs, Net 11,997 9,707	Deferred Costs, Net	11,997	9,707			
Total <u>\$ 2,131,649</u> <u>\$ 2,046,582</u> Total <u>\$ 2,131,649</u> <u>\$ 2,046,582</u>	Total	\$ 2,131,649	\$ 2,046,582	Total	\$ 2,131,649	\$ 2,046,582

Special-Purpose Combined Statements of Operations and Changes in Net Assets Years Ended December 31, 2023 and 2022 (In Thousands)

		2023	2022		
Operating Revenue					
Resident services revenues, net of amortization of entrance fees	\$	390,650	\$	359,754	
Resident services revenues from third-party payors	•	38,760	,	39,196	
Investment income		13,323		8,972	
Net assets released from restrictions to provide resident services		2,471		2,436	
Other revenue		18,351		18,333	
Total operating revenue before amortization					
of entrance fees		463,555		428,691	
		.00,000		0,00.	
Amortization of Entrance Fees		126,730		113,990	
Total operating revenue		590,285		542,681	
Operating Expenses					
Salaries, wages and benefits		317,993		292,494	
Contracted services		30,392		35,791	
Utilities		27,987		25,621	
Food		23,643		24,783	
Supplies		23,642		23,670	
Real estate taxes		12,568		12,306	
Insurance		8,703		7,621	
Other		23,745		22,194	
Total operating expenses before depreciation,					
amortization and interest		468,673		444,480	
Depreciation and Amortization		90,204		85,393	
Interest, Net		29,678		28,426	
Total operating expenses		588,555		558,299	
Operating income (loss)	\$	1,730	\$	(15,618)	

Special-Purpose Combined Statements of Operations and Changes in Net Assets (continued) Years Ended December 31, 2023 and 2022 (In Thousands)

		2023		2022
Changes in Net Assets Without Donor Restrictions				
Operating income (loss)	\$	1,730	\$	(15,618)
Net unrealized gain (loss) on investments and	*	1,100	*	(10,010)
investment contracts		15,931		(42,150)
Loss on early extinguishment of debt		(63)		_
Other valuation adjustment		(314)		(130)
Net gain on nonoperating events		874		6,063
Net operating income (loss)		18,158		(51,835)
Transfer to affiliate		(391)		_
Net assets released from restrictions to acquire				
property and equipment		5,784		1,981
Change in net assets without donor restrictions		23,551		(49,854)
Changes in Net Assets With Donor Restrictions				
Contributions		30		150
Change in split-interest agreements		-		(294)
Net unrealized loss on investments		-		(9)
Net assets released from restrictions to:				
Provide resident services		-		(358)
Acquire property and equipment		-		(72)
Change in beneficial interest in the investments of				
Community Foundation of South Alabama (CFSA)		28		(25)
Change in beneficial interest in the investments of				
ACTS Legacy Foundation, Inc. (ALF)		(3,633)		(322)
Change in net assets with donor restrictions		(3,575)		(930)
Change in net assets		19,976		(50,784)
Net Assets, Beginning		115,000		165,784
Net Assets, Ending	\$	134,976	\$	115,000

Special-Purpose Combined Statements of Cash Flows Years Ended December 31, 2023 and 2022 (In Thousands)

		2023		2022	
Cash Flows From Operating Activities					
Change in net assets	\$	19,976	\$	(50,784)	
Adjustments to reconcile change in net assets to net cash					
provided by operating activities:		00.004		05.000	
Depreciation and amortization		90,204		85,393	
Amortization of entrance fees Other valuation adjustment		(126,730) 314		(113,990) 130	
Amortization of bond discount and premium, net		(3,021)		(3,093)	
Amortization of deferred financing costs		737		707	
Entrance fees and deposits from nonrefundable resale contracts		209,682		186,852	
Refunds of entrance fees and deposits from nonrefundable resale contracts		(17,872)		(9,910)	
Administrative fee included in gross entrance fees		(11,460)		(10,141)	
Increase in deferred costs		(3,714)		(3,298)	
Net realized and unrealized (gain) loss on investments		(16,996)		47,971	
Change in fair value of investment contracts		(209)		(5,732)	
Loss on early extinguishment of debt		63		-	
Change in beneficial interest in the investments of ALF		878		322	
Change in beneficial interest in the investments of CFSA		(28)		25	
Net change in due from affiliated organizations		7,206		(5,577)	
Transfer to affiliate		391		-	
Changes in assets and liabilities:		4.445		(700)	
Decrease (increase) in accounts receivable		1,145		(763)	
(Increase) decrease in prepaid expenses, inventory and deposits		(511) 5,709		1,563	
Increase (decrease) in accounts payable and accrued expenses	-			(2,912)	
Net cash provided by operating activities		155,764		116,763	
Cash Flows From Investing Activities					
Purchase of property and equipment, net		(139,890)		(158,040)	
Increase in investments		(13,606)		(17,355)	
Net cash used in investing activities	-	(153,496)		(175,395)	
Cash Flows From Financing Activities					
Entrance fees and deposits from initial sale contracts		27,499		24,264	
Refunds of deposits from initial sale contracts		(1,252)		(2,128)	
Refunds of refundable entrance fees		(3,485)		(3,234)	
Payment of accounts payable, construction		(35,047)		(27,694)	
Proceeds from short-term indebtedness		72,724		107,130	
Payments on nonrecourse debt		(1,628)		(1,804)	
Proceeds from long-term indebtedness		14,822		-	
Increase in deferred financing costs		(1,141)		(40,004)	
Payments on short-term indebtedness		(72,542)		(46,881)	
Payments on long-term indebtedness	-	(23,044)		(22,069)	
Net cash (used in) provided by financing activities		(23,094)		27,584	
Net decrease in cash, cash equivalents and restricted cash and cash equivalents		(20,826)		(31,048)	
Cash, Cash Equivalents and Restricted Cash and Cash Equivalents, Beginning		86,050		117,098	
Cash, Cash Equivalents and Restricted Cash and Cash Equivalents, Ending	\$	65,224	\$	86,050	
Supplemental Disclosure of Cash Flow Information					
Interest paid, net of amounts capitalized	\$	31,669	\$	30,326	
Supplemental Disclosure of Noncash Investing and Financing Activities					
Obligations incurred for the acquisition of property and equipment	\$	29,825	\$	35,047	
Proceeds from long-term indebtedness used to repay long-term indebtedness	\$	27,768	\$		
Proceeds from long-term indebtedness used to repay short-term indebtedness	\$	55,000	\$		

Notes to Special-Purpose Combined Financial Statements December 31, 2023 and 2022

#### 1. Nature of Operations and Organizational Matters

ACTS Retirement Services, Inc. (ARS) is a not-for-profit Pennsylvania corporation that serves as the parent organization providing the highest level of governance and control over all of its controlled entities. The following is a listing of ARS' controlled entities:

ACTS Management Services, Inc. (AMS) is a not-for-profit Pennsylvania corporation providing management, marketing and development services to senior living providers. AMS is the sole member of ACTS Retirement-Life Communities Management, LLC (ARLCM) and ACTS Alliance Management, LLC (AAM), Pennsylvania limited liability companies. ARLCM provides management, marketing and development services to ACTS Retirement-Life Communities, Inc. (ACTS) and the Affiliates (as herein defined). AAM provides management and related services to Willow Valley Communities, a not-for profit Pennsylvania corporation that provides residential, personal care and skilled care services to senior adults in its continuing care retirement community (CCRC) located in Pennsylvania.

ACTS, a not-for-profit Pennsylvania corporation that, along with the Affiliates (as herein defined), provides residential, assisted living and skilled care services to senior adults in its 27 CCRCs, located in Alabama (2), Delaware (3), Florida (5), Georgia (1), Maryland (4), New Jersey (1), North Carolina (2), Pennsylvania (8) and South Carolina (1). ACTS operates 22 CCRCs as divisions within the legal entity of ACTS, and 5 CCRCs within two separate, related legal entities (the Affiliates). On February 1, 2023, Presbyterian Retirement Corporation, Inc. (PRC), an entity under common control and a not-for-profit Alabama corporation, merged into ACTS and is operating as one of the 22 CCRCs within the legal entity of ACTS. PRC was a member of the ACTS Obligated Group in 2022.

ACTS is the sole member of the following entities:

ACTS Signature Community Services, Inc. (ASCS), a not-for-profit Pennsylvania corporation providing home and community-based services to ACTS and the Affiliates.

ACTS Legacy Foundation, Inc. (ALF), a not-for-profit Delaware corporation that provides fundraising, supports all charitable programs and manages the donor restricted funds for ACTS and the Affiliates.

ACTS is also the sole member of ACTS Acquisition and Development Company, LLC (AADC), a Florida limited liability company that engages in acquisition and development related activity on behalf of ACTS. AADC is the sole corporate member of the following Affiliates:

Integrace, Inc. d/b/a ACTS Retirement-Life Communities of Maryland (ARLC MD), a not-for-profit Maryland corporation which operates 4 CCRCs located in Maryland.

Mease Life, Inc. (ML), a not-for-profit Florida corporation which operates a CCRC located in Dunedin, Florida. ML is the sole member of Mease Life Residents Foundation, Inc. (MLRF), a not-for-profit Florida corporation that provides fundraising and supports all charitable programs for ML.

The ACTS Obligated Group includes ACTS, AMS, ARLCM, AAM and ASCS under the terms of a Master Trust Indenture (Note 9).

All of the above organizations, with the exception of AADC, ARLCM and AAM, are not-for-profit corporations as described in Section 501(c)(3) of the Internal Revenue Code (IRC) and are exempt from federal income taxes on their exempt income under Section 501(a) of the IRC. AADC, ARLCM and AAM, as a single member limited liability companies, are considered "disregarded entities" for federal tax purposes. Because ACTS and AMS are exempt from federal income tax under Section 501(a) of the IRC, as charitable organizations described in Section 501(c)(3) of the IRC, and because AADC, ARLCM and AAM are disregarded entities for federal tax purposes, AADC, ARLCM and AAM are considered exempt under Section 501(a) of the IRC as a charitable organization described in Section 501(c)(3) of the IRC.

Notes to Special-Purpose Combined Financial Statements December 31, 2023 and 2022

#### **Basis of Presentation and Principles of Combination**

The ACTS Obligated Group (the Company) prepares special-purpose combined financial statements in accordance with the financial reporting provisions specified in the disclosure requirements of the Master Trust Indenture. The Master Trust Indenture specifies the preparation of combined financial statements of the Obligated Group members; accordingly, the accompanying special-purpose combined financial statements include only the accounts of the Obligated Group members and exclude the accounts of ARS, ALF, AADC, ARLC MD, ML and MLRF. The combination of financial statements for only certain controlled organizations differs from accounting principles generally accepted in the United States of America.

All inter-affiliate transactions between the members of the Company have been eliminated in combination.

#### 2. Summary of Significant Accounting Policies

## Cash, Cash Equivalents and Restricted Cash and Cash Equivalents

For purposes of the special-purpose combined statements of cash flows, cash, cash equivalents and restricted cash and cash equivalents include working capital accounts invested in highly liquid instruments purchased with an original maturity of three months or less. Cash and cash equivalents include investments comprised of debt related reserves and state reserves. The following table provides a reconciliation of cash, cash equivalents and restricted cash and cash equivalents reported within the special-purpose combined balance sheets that sum to the total of the same such amounts reported in the special-purpose combined statements of cash flows.

	 2023		2022
	(In Tho	usands)	
Cash and cash equivalents Cash and cash equivalents included in investments	\$ 18,108 47,116	\$	18,780 67,270
Total cash, cash equivalents and restricted cash and cash equivalents	\$ 65,224	\$	86,050

#### **Investments and Investment Risk**

Investments with readily determinable fair values are measured at fair value in the special-purpose combined balance sheets. Investment income (including realized and unrealized gains and losses on investments, interest and dividends) is included in net operating income (loss) in the special-purpose combined statements of operations and changes in net assets unless the income is restricted by donor or law. Interest income is measured as earned on the accrual basis. Dividends are measured based on the ex-dividend date. Purchases and sales of securities and realized gains and losses are recorded on a trade-date basis.

The Company's investments are comprised of a variety of financial instruments. The fair values reported in the special-purpose combined balance sheets are subject to various risks, including changes in the equity markets, the interest rate environment and general economic conditions. Due to the level of risk associated with certain investment securities and the level of uncertainty related to changes in the fair value of investment securities, it is reasonably possible that the amounts reported on the special-purpose combined balance sheets could materially change in the near term.

Investments include assets without restrictions and assets with restrictions. Assets without restrictions represent assets that are available for the general use and purposes of the Company. Assets with restrictions include amounts held in trust to meet debt related requirements, assets that are used to meet statutory reserve requirements and amounts restricted by donors for specific purposes or time periods.

Notes to Special-Purpose Combined Financial Statements December 31, 2023 and 2022

#### Accounts Receivable and Entrance Fee Receivables

The Company assesses collectability on all resident accounts prior to providing services. An allowance for expected credit losses is recognized to reduce accounts receivable to its net realizable value for impairment of revenues for changes in resident credit worthiness. The allowance is estimated by management based on factors such as aging of the accounts receivable, and anticipated collection of the consideration. Accounts are written off through bad debt expense when the Company has exhausted all collection efforts and accounts are deemed impaired.

Entrance fee receivables are evaluated for collectability prior to residents being admitted to the communities based on the resident's credit worthiness. The terms and conditions of each entrance fee receivable are determined when a resident agreement is executed.

#### **Property and Equipment**

Property and equipment are stated at cost. Donated assets are recorded at their fair value at the date of donation. Depreciation is computed using the straight-line method based on the following estimated useful lives:

Land improvements10 to 25 yearsBuilding and improvements8 to 55 yearsFurniture, fixtures and equipment3 to 10 years

When assets are sold or retired, the asset values and related accumulated depreciation are eliminated from the accounts and any gain or loss is included in the special-purpose combined statements of operations and changes in net assets. The cost of maintenance and repairs is charged to expense as incurred. Significant renewals and betterments are capitalized.

Gifts of long-lived assets such as land, buildings or equipment are reported as other revenue unless explicit donor stipulations specify how the donated assets must be used. Gifts of long-lived assets with explicit restrictions that specify how the assets are to be used and gifts of cash or other assets that must be used to acquire long-lived assets are reported as restricted contributions. Expirations of donor restrictions are reported when the donated or acquired long-lived assets are placed in service.

Depreciation expense was \$87,890,000 in 2023 and \$83,371,000 in 2022.

Interest is capitalized for assets that require a period of time to be constructed or to prepare them for their intended use. The amount of interest capitalized was \$9,779,000 in 2023 and \$5,792,000 in 2022.

#### Goodwill

In connection with the recording of the assets and liabilities of PRC, as part of the affiliation with ACTS, the fair value of the assets was less than the fair value of the liabilities. As a result, goodwill of \$4,926,000 was recorded in connection with the transaction.

Goodwill is not amortized; instead the Company evaluates goodwill for impairment on an annual basis or more frequently if indicators of impairment exist. The Company performs its annual goodwill impairment test on October 1 each year. In 2023 and 2022, the Company assessed qualitative factors (events and circumstances) to determine whether it was more likely than not (that is, a likelihood of more than 50%) that the fair value of PRC was less than its carrying amount, including goodwill. Based on the assessment of qualitative factors, the Company concluded that it was more likely than not that the fair value of PRC exceeded its carrying amount, including goodwill. Therefore, additional testing to identify potential impairment was unnecessary. As such, no impairment losses were recorded in 2023 and 2022.

Notes to Special-Purpose Combined Financial Statements December 31, 2023 and 2022

#### **Deferred Costs**

Deferred costs include incremental costs of obtaining agreements that would not have been incurred if the agreements were not obtained and are recorded at cost. Deferred costs are amortized over the estimated life expectancy of the residents using the straight-line method, which approximates the period of time that services are expected to be transferred to residents. Amortization of deferred costs was \$1,424,000 in 2023 and \$1,132,000 in 2022.

#### **Deferred Financing Costs**

Deferred financing costs are amortized straight-line over the terms of the related debt, which approximates using the effective interest method and are classified net with the related debt. Amortization expense, which is included as a component of interest expense, was \$737,000 in 2023 and \$707,000 in 2022.

#### **Derivative Financial Instruments**

The Company uses interest rate swap agreements which are considered derivative financial instruments, to manage its interest rate risk on its long-term debt. The interest rate swap agreements are reported at fair value in the special-purpose combined balance sheets and related changes in fair value are reported on the special-purpose combined statements of operations and changes in net assets as a component of net unrealized gain (loss) on investments and investment contracts.

#### **Deferred Revenue From Entrance Fees**

Under a continuing care contract (resident agreement) for a residential living unit, the Company receives entrance fee payments in advance. The Company offers both nonrefundable and refundable resident agreements. As of December 31, 2023 and 2022, the majority of the Company's resident agreements are nonrefundable.

Under the majority of nonrefundable resident agreements, residents who terminate their contracts will generally be entitled to a full refund less an administrative fee of up to 5%, and less 1%-2% (based on the resident agreement) of the remaining entrance fee per each month of residency. Under refundable resident agreements, the entrance fee is reduced to no less than the guaranteed refund, as specified in the resident agreement, and refunds to residents are generally paid by the Company after a new resident occupies the residential living unit vacated by the former resident.

The nonrefundable portion of entrance fees is amortized to revenue over the actuarially computed life expectancy of the residents using the straight-line method, which approximates the period of time that services under the resident agreements are expected to be transferred to residents and the Company's performance obligation to the residents is satisfied, and is classified as deferred revenue from entrance fees on the special-purpose combined balance sheets. Amortization of entrance fees was \$126,730,000 in 2023 and \$113,990,000 in 2022.

The guaranteed refundable portion of entrance fees is classified as refundable portion of entrance fees on the special-purpose combined balance sheets and is not amortized to revenue.

The gross contractual refund obligations under existing resident agreements were approximately \$423,302,000 and \$378,352,000 at December 31, 2023 and 2022, respectively.

Under the majority of existing resident agreements, residential living residents are entitled to assisted living or skilled care services, as needed, with no increases in the current monthly service fees as a result of transferring to a higher level of care.

Notes to Special-Purpose Combined Financial Statements December 31, 2023 and 2022

#### **Obligation to Provide Future Services**

The Company engages an independent actuary once every three years to calculate the present value of the net cost of future services and the use of facilities to be provided to current residents and compares that amount with the balance of deferred revenue from entrance fees. Based upon the last calculation performed (as of December 31, 2023), the present value of the net cost of future services and the use of facilities, based on a discount rate of 5%, did not exceed the balance of deferred revenue from entrance fees. Based upon this calculation, and the analysis of management, no liability for the obligation to provide future services has been recorded at December 31, 2023 and 2022.

#### **Net Assets**

Net assets, revenues, gains and losses are classified based on the existence or absence of donorimposed restrictions. Accordingly, net assets and changes therein are classified and reported as follows:

**Net Assets Without Donor Restrictions** - Net assets available for use in general operations and not subject to donor restrictions. All revenue not restricted by donors and donor restricted contributions whose restrictions are met in the same period in which they are received are accounted for in net assets without donor restrictions.

**Net Assets With Donor Restrictions** - Net assets subject to donor-imposed restrictions. Some donor-imposed restrictions are temporary in nature, such as those that will be met by the passage of time or other events specified by the donor. Other donor-imposed restrictions are perpetual in nature, where the donor stipulates that resources be maintained in perpetuity. All revenues restricted by donors as to either timing or purpose of the related expenditures or required to be maintained in perpetuity as a source of investment income are accounted for in net assets with donor restrictions. When a donor restriction expires, that is when a stipulated time restriction ends or purpose restriction is accomplished, net assets with donor restrictions are reclassified to net assets without donor restrictions.

#### **Resident Services Revenues**

Resident services revenues are reported at the amount that reflects the consideration the Company expects to receive in exchange for the services provided. These amounts are due from residents or third-party payors and include variable consideration for retroactive adjustments, if any, under reimbursement programs. Performance obligations are determined based on the nature of the services provided. Resident services revenues are recognized as performance obligations are satisfied.

Payment terms and conditions for the Company's resident agreements vary by contract type and payor source, although terms generally include payment to be made within 30 days. Resident services revenues for recurring and routine monthly services due from self-pay residents are generally billed monthly in advance. Resident services revenues for ancillary services due from self-pay residents are generally billed monthly in arrears. Resident services revenues due from Medicare, Medicaid and other third-party payor programs are billed monthly in arrears.

Resident services revenues are primarily comprised of skilled care, assisted living and residential living revenue streams, which are primarily derived from providing nursing, assisted living and housing services to residents at a stated daily or monthly fee, net of any explicit or implicit price concessions. The Company has determined that the services included in the stated daily or monthly fee for each level of care represents a series of distinct services that have the same timing and pattern of transfer. Therefore, the Company considers the services provided to residents in each level of care to be one performance obligation which is satisfied over time as services are provided. As such, skilled care, assisted living and residential living revenues are recognized on a daily or month-to-month basis as services are rendered.

Notes to Special-Purpose Combined Financial Statements December 31, 2023 and 2022

The Company receives revenue for services under third-party payor programs, including Medicare, Medicaid and other third-party payors. Settlements with third-party payors for retroactive adjustments due to audits, reviews or investigations are included in the determination of the estimated transaction price for providing services. The Company estimates the transaction price based on the terms of the contract, correspondence with the third-party payor and historical payment trends, and retroactive adjustments are recognized in future periods as final settlements are determined.

## Financial Support From Provider Relief Funds

The Company received financial support from federal and state funding sources related to the COVID-19 pandemic. The Company accounts for this funding in accordance with the Financial Accounting Standards Board Accounting Standards Codification 958-605 guidance for conditional contributions, and accordingly, support is measured and recognized when barriers are substantially met, which occurs when the Company complies with the terms and conditions related to the purpose of the grant rather than those that are administrative in nature.

The Coronavirus Aid, Relief and Economic Security Act and the American Rescue Plan Act were signed into law and created Provider Relief Funds (PRF) to combat the financial effects of COVID-19. The Company did not receive any funding related to these Acts in 2023. The Company received \$883,000 in 2022 related to these Acts. In accordance with the terms and conditions, the Company could apply the funding against eligible expenses and lost revenues. The Company incurred eligible expenses and lost revenues in accordance with the terms and conditions of the PRF of \$883,000 in 2022, which is included in other income in the special-purpose combined statement of operations and changes in net assets.

The Company also received funding of \$279,000 in 2023 from the Commonwealth of Pennsylvania Department of Human Services under Act 54 of 2022, and \$174,000 in 2022 from the State of Delaware Department Health and Social Services. In accordance with the terms and conditions, the Company could apply the funding against eligible expenses and lost revenues. The Company incurred eligible expenses in accordance with the terms and conditions of the state funding of \$322,000 in 2023 and \$131,000 in 2022, which is included in other income in the special-purpose combined statements of operations and changes in net assets.

Management believes that the Company complied with all terms and conditions of the PRF and state funding. However, the PRF and state funding is subject to future reporting and audit requirements. Noncompliance with the terms and conditions of the PRF and state funding could result in repayment of some or all of the support received, which can be subject to future government review and interpretation. An estimate of the possible effects cannot be made as of the date these special-purpose combined financial statements were issued.

#### **Income Taxes**

ACTS, AMS and ASCS are not-for-profit corporations. Each is exempt from federal income taxes on exempt income under Section 501(a) of the IRC and other income taxes under similar statutes. Accordingly, no provision for income taxes has been recorded in the special-purpose combined financial statements.

#### **Measure of Operations and Performance Indicator**

The special-purpose combined statements of operations and changes in net assets include the determination of operating income (loss) and net operating income (loss) (the performance indicator). Operating income (loss) includes only those operating revenues and expenses that are an integral part of the Company's program activities and net assets released from donor restrictions to provide resident services. Net operating income (loss) includes all operating activities, as well as changes in unrealized gains and losses on investments and investment contracts, loss on early extinguishment of debt, other valuation adjustment and net gain on nonoperating events.

Notes to Special-Purpose Combined Financial Statements December 31, 2023 and 2022

Changes in net assets without donor restrictions which are excluded from the determination of the performance indicator, consistent with industry practice, include transfer to affiliate and contributions of long-lived assets (including assets acquired using contributions which by donor restriction were to be used for the purposes of acquiring such assets, if any).

#### **Use of Estimates**

The preparation of financial statements in accordance with the basis of accounting described in Note 1 requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the special-purpose combined financial statements and the reported amounts of revenue and expenses during the reporting period. Actual results could differ from those estimates.

#### Subsequent Events

The Company evaluated subsequent events for recognition or disclosure through April 29, 2024, the date the special-purpose combined financial statements were issued.

#### 3. Liquidity and Availability of Resources

As of December 31, the Company has financial assets available for general expenditures within one year of the date of the special-purpose combined balance sheets, consisting of the following:

	 2023		2022
	(In Tho	usands	)
Cash and cash equivalents Accounts receivable, entrance fee receivables and other	\$ 18,108	\$	18,780
receivables, net	25,173		25,171
Investments without donor restrictions	 258,608		225,553
Total	\$ 301,889	\$	269,504

The Company has other assets restricted as to use: state reserves, debt related reserves, assets held for donor restricted purposes and interest in investments of CFSA and ALF. These amounts have been excluded from the amounts above.

As part of the Company's liquidity management, cash in excess of daily requirements is invested in short-term investments and money market funds. The Company may designate a portion of any operating surplus to a general reserve. This fund may be drawn upon to meet unexpected liquidity needs.

Donor restricted funds of \$20,627,000 and \$24,202,000 at December 31, 2023 and 2022, respectively, can be made available based on the passage of time or other events specified by the donor. The Company has certain investments without donor restrictions that have been internally designated for long-term purposes of \$13,245,000 and \$6,602,000 at December 31, 2023 and 2022, respectively, which have been excluded from the amounts above.

Additionally, the Company maintains \$175,000,000 available on lines of credit as discussed in more detail in Note 7.

Notes to Special-Purpose Combined Financial Statements December 31, 2023 and 2022

#### 4. Investments, Fair Value Measurements and Financial Instruments

#### Investments

The classification of the Company's investments as of December 31 is set forth in the following table:

	2023		2022	
	 (In Thousands)			
Current portion of board-designated funds Current portion of assets whose use is limited Board-designated funds, noncurrent Assets whose use is limited, noncurrent North Carolina Operating Reserve funds	\$ 261,882 15,859 10,000 97,088 9,790	\$	221,828 60,791 10,000 83,291 9,111	
Total Investment return (loss) is as follows:	\$ 394,619	\$	385,021	
	2023 2022			
	(In Tho	usands)		
Without donor restrictions: Interest and dividend income Net realized gain (loss) on investments	\$ 12,049 1,274	\$	9,052 (80)	
Total investment income	13,323		8,972	
Net unrealized gain (loss) on investments	15,722		(47,882)	
With donor restrictions: Net unrealized loss on investments	 		(9)	
Total investment return (loss)	\$ 29,045	\$	(38,919)	

#### **Fair Value Measurements**

The Company measures its investments and derivative financial instruments at fair value on a recurring basis in accordance with accounting principles generally accepted in the United States of America.

Fair value is defined as the price that would be received to sell an asset or the price that would be paid to transfer a liability in an orderly transaction between market participants at the measurement date. The framework that the authoritative guidance establishes for measuring fair value includes a hierarchy used to classify the inputs used in measuring fair value. The hierarchy prioritizes the inputs used in determining valuations into three levels. The level in the fair value hierarchy within which the fair value measurement falls is determined based on the lowest level input that is significant to the fair value measurement.

The levels of the fair value hierarchy are as follows:

Level 1 - Fair value is based on unadjusted quoted prices in active markets that are accessible to the Company for identical assets or liabilities. These generally provide the most reliable evidence and are used to measure fair value whenever available.

Notes to Special-Purpose Combined Financial Statements December 31, 2023 and 2022

Level 2 - Fair value is based on significant inputs, other than Level 1 inputs, that are observable either directly or indirectly for substantially the full term of the asset or liability through corroboration with observable market data. Level 2 inputs include quoted market prices in active markets for similar assets or liabilities, quoted market prices in markets that are not active for identical or similar assets or liabilities and other observable inputs.

Level 3 - Fair value would be based on significant unobservable inputs. Examples of valuation methodologies that would result in Level 3 classification include option pricing models, discounted cash flows and other similar techniques.

The fair value of the Company's investments and derivative financial instruments were measured using the following inputs at December 31:

	2023							
	Total		Quoted Prices in Active Markets Total (Level 1)			Other oservable Inputs Level 2)		Other observable Inputs (Level 3)
				(In Thou	ısandı	s)		
Assets: Instruments measured and reported at fair value: Investments: U.S. government securities Money market funds Corporate debt securities Mutual and exchange traded funds, fixed income Mutual and exchange traded funds, equity Equities Beneficial interest in the investments of ALF Municipal bonds Guaranteed investment contracts Other Time deposits Beneficial interest in the investments of CFSA	\$	82,117 71,808 70,991 59,435 36,301 27,056 23,912 5,756 4,991 4,597 355	\$	71,808 - 59,435 36,301 27,056 - - - 355	\$	82,117 70,991 - - 23,912 5,756 - 4,597 - 218	\$	- - - - 4,991 - -
Total	\$	387,537	\$	194,955	\$	187,591	\$	4,991
Reconciliation of investments to the special-purpose combined balance sheet:  Cash and cash equivalents	\$	2,364	<u>.</u>					·
Real estate held for investment at cost		4,718						
Investment measured at fair value		387,537						
Total investments	\$	394,619						
Liabilities:								
Accumulated loss on investment contracts	\$	2,108	\$		\$	2,108	\$	

Notes to Special-Purpose Combined Financial Statements December 31, 2023 and 2022

	2022							
	Total		Quoted Prices in Active Markets (Level 1)		Other Observable Inputs (Level 2)		Other Unobservab Inputs (Level 3)	
				(In Tho	usand	s)		
Assets:								
Instruments measured and reported at								
fair value:								
Investments: U.S. government securities	\$	76,676	\$		\$	76,676	\$	
Money market funds	φ	82,071	φ	82,071	φ	70,070	φ	-
Corporate debt securities		72,247		-		72,247		_
Mutual and exchange traded funds,		•				,		
fixed income		50,639		50,639		-		-
Mutual and exchange traded funds,		00.500		00.500				
equity		33,598		33,598		-		-
Equities Beneficial interest in the investments		18,476		18,476		-		-
of ALF		24,790		_		24,790		_
Municipal bonds		6,324		_		6,324		_
Guaranteed investment contracts		6,478		-		-		6,478
Other		5,103		-		5,103		-
Time deposits		655		655		-		-
Beneficial interest in the investments		100				100		
of CFSA Beneficial interest in perpetual trusts		190 991		_		190		- 991
·		331						331
Total	\$	378,238	\$	185,439	\$	185,330	\$	7,469
Reconciliation of investments to the								
special-purpose combined balance sheet:								
Cash and cash equivalents	\$	2,065						
Real estate held for investment at cost	·	4,718						
Investment measured at fair value		378,238						
invocation moderated at fair value		070,200						
Total investments	\$	385,021						
Liabilities:								
Accumulated loss on investment contracts	\$	2,317	\$		\$	2,317	\$	

The Company's guaranteed investment contracts decreased \$1,487,000 in 2023 and \$265,000 in 2022, due to net deposits and withdrawals and the dissolution of certain debt service reserve funds.

Notes to Special-Purpose Combined Financial Statements December 31, 2023 and 2022

#### **Financial Instruments**

Money market funds, mutual and exchange traded funds, equities and time deposits are valued based on quoted market prices in active markets, which are considered Level 1 inputs. U.S. government securities, corporate debt securities, other investments and municipal bonds are generally valued using quoted market prices of similar securities, which are considered Level 2 inputs. The Company has a beneficial interest in the investments of ALF and CFSA. Since ALF and CFSA generally invest the Company's funds in U.S. government securities, corporate debt securities, other investments and municipal bonds, the fair value of the beneficial interest in the investments of ALF and CFSA was deemed to be determined using Level 2 inputs.

The guaranteed investment contracts are reported at contract value, which approximates fair value, based on the ability of the counterparties to pay the guaranteed claims in accordance with the terms of the contracts. The credit ratings of the counterparties as of the measurement date uphold the guaranteed investment contracts ability to meet obligations set forth in the contracts. Contract value is the aggregation of contributions, plus interest, less withdrawals. Contract value approximates a discounted cash flow value calculated using an appropriate risk-adjusted market discount rate which correlates closely with the counterparties historical credit rates. The guaranteed investment contracts have redemption restrictions based on the terms of the underlying contracts. The redemption restrictions do not have a material impact on the contract value of the guaranteed investment contracts.

The Company measures its accumulated loss on investment contracts at fair value based on proprietary models of an independent third-party valuation specialist. The fair value takes into consideration the prevailing interest rate environment and the specific terms and conditions of the derivative financial instruments and considers the credit risk of the counterparty to the agreements and the Company. The method used to determine the fair value calculates the estimated future payments required by the derivative financial instruments and discounts these payments using an appropriate discount rate. The value represents the estimated exit price the Company would pay to terminate the agreements.

#### 5. Accounts Receivable, Entrance Fee Receivables and Other Receivables

Accounts receivable, entrance fee receivables and other receivables are comprised of the following at December 31:

	 2023		2022	
	(In Thou	sands)		
Resident monthly fees Resident entrance fees Third-party accounts Other	\$ 3,496 9,625 14,483 3,664	\$	3,962 8,478 14,295 3,426	
Total receivables	31,268		30,161	
Allowance for credit losses	(6,095)		(4,990)	
Accounts receivable, entrance fee receivables and other receivables, net	\$ 25,173	\$	25,171	

Notes to Special-Purpose Combined Financial Statements December 31, 2023 and 2022

#### 6. Property and Equipment

Property and equipment is comprised of the following at December 31:

		2023		2022			
	(In Thousands)						
Land and improvements Building and improvements Furniture, fixtures and equipment Construction in progress	\$	105,377 2,365,500 186,025 110,332	\$	103,993 2,161,715 173,151 181,695			
Total property and equipment		2,767,234		2,620,554			
Accumulated depreciation		(1,123,968)		(1,059,113)			
Property and equipment, net	\$	1,643,266	\$	1,561,441			

#### 7. Short-Term Indebtedness

ACTS has an available \$85,000,000 revolving line of credit with a financial institution. Interest on amounts outstanding on the line of credit was 6.62% at December 31, 2023. Interest is calculated monthly based on changes to the SOFR, as defined. Borrowings were \$66,327,000 and \$52,331,000 December 31, 2023 and 2022, respectively. The line of credit is set to expire in October 2024.

ACTS also has an available \$90,000,000 revolving line of credit with another financial institution. Interest on amounts outstanding on the line of credit was 6.63% at December 31, 2023. Interest is calculated monthly based on changes to the SOFR, as defined. Borrowings were \$7,097,000 and \$75,911,000 at December 31, 2023 and 2022, respectively. The line of credit is set to expire in June 2024.

The Company's obligations under the line of credit agreements are secured under the terms of a Master Trust Indenture dated December 1, 1996, as supplemented, on a parity basis by a pledge of gross revenues (as defined), a covenant not to create or allow to exist upon its property any lien except for permitted liens and a promise to deliver mortgages and/or deeds of trust granting liens upon and security interest in its facilities to the Master Trustee if certain events occur, as defined.

#### 8. Nonrecourse Indebtedness

In February 2021, the Company closed on a \$13,800,000 debt financing consisting of a nonrecourse, nonbank qualified tax-free mortgage loan. The proceeds from the financing were used to refinance the existing nonrecourse indebtedness, reimburse for the costs of capital improvements and finance closing costs. The nonbank qualified tax-free mortgage loan amortizes over 25 years and has a 2.61% fixed rate of interest for five years. The outstanding balance was \$12,217,000 and \$12,645,000 (which is reported net of deferred financing costs of \$127,000 and \$132,000 on the special-purpose combined balance sheets) at December 31, 2023 and 2022, respectively.

In addition, in December 2021, the Company established a \$4,500,000 promissory note with an unrelated third party in connection with an asset purchase transaction. The noninterest bearing note amortizes over three years with the final payment due on May 1, 2025. The outstanding balance was \$2,400,000 and \$3,600,000 at December 31, 2023 and 2022, respectively.

Notes to Special-Purpose Combined Financial Statements December 31, 2023 and 2022

#### 9. Long-Term Indebtedness

The Company's long-term indebtedness has been issued under a Master Trust Indenture dated December 1, 1996, as supplemented, which secures the obligations of the Company and includes a pledge of gross revenues (as defined), a covenant not to create or allow to exist upon its property any lien except for permitted liens and a promise to deliver mortgages and/or deeds of trust granting liens upon and security interest in its facilities to the Master Trustee if certain events occur, as defined. The Company is required to maintain certain reserves with a trustee. Such reserves are included in investments. The Company is also required to meet certain financial covenants.

The Company's long-term indebtedness consists of the following at December 31:

	2023		2022
	(In Tho	usands)	
Montgomery County Industrial Development Authority (PA) Retirement Communities Revenue Bonds Series 2023A. The interest rate is 5.25% and principal matures in varying amounts from 2051 through 2053.	\$ 10,315	\$	-
Delaware Economic Development Authority Retirement Communities Revenue Bonds Series 2023B. The interest rates range from 5% to 5.25% and principal matures in varying amounts from 2037 through 2053.	58,215		-
Taxable Term Loan dated December 15, 2023. The interest rate is 6.23% and resets in December 2026. Principal matures in varying amounts through March 2043.	27,768		-
Public Finance Authority Retirement Communities Revenue Bonds Series 2020A. The interest rates range from 4% to 5% and principal matures in varying amounts from 2037 through 2041.	48,460		48,460
Palm Beach County Health Facilities Authority (FL) Retirement Communities Revenue Bonds Series 2020B. The interest rates range from 4% to 5% and principal of \$9,480,000 and \$9,880,000 matures in 2041 and 2042, respectively.	19,360		19,360
Montgomery County Industrial Development Authority (PA) Retirement Communities Revenue Bonds Series 2020C. The interest rates range from 4% to 5% and principal matures in varying amounts from 2042 through 2045.	47,290		47,290
Montgomery County Industrial Development Authority (PA) Retirement Communities Revenue Bonds Series 2020D (Taxable). The interest rates range from 2.6% to 3.2% and principal matures in varying amounts through 2029.	75,990		82,205
Public Finance Authority Retirement Communities Revenue Bonds Series 2019A. The interest rate is 5% and principal matures in varying amounts through 2049.	23,780		23,845

Notes to Special-Purpose Combined Financial Statements December 31, 2023 and 2022

	202	3	20	22
		(In Thous	sands)	
Public Finance Authority Retirement Communities Revenue Bond Series 2019B. The interest rate is 2.69% and principal matures in varying amounts through 2039.	\$	20,680	\$	21,700
Special Care Facilities Financing Authority of the City of Daphne Retirement Communities Revenue Bond Series 2019A (Taxable). The interest rate is 4.35% and principal matures in varying amounts through 2043.		16,412		16,944
Public Finance Authority Retirement Communities Revenue Bond Series 2019B. The interest rate is 3.52% and principal matures in varying amounts from 2043 through 2046.		5,100		5,100
Palm Beach County Health Facilities Authority (FL) Retirement Communities Revenue Bonds Series 2018A. The interest rate is 5% and principal matures in varying amounts from 2042 through 2045.		46,815		46,815
Delaware Economic Development Authority Retirement Communities Revenue Bonds Series 2018B. The interest rate is 5% and principal of \$17,325,000 and \$18,450,000 matures in 2047 and 2048, respectively.		35,775		35,775
South Carolina Jobs-Economic Development Authority Retirement Communities Revenue Bonds Series 2018C. The interest rate is 5% and principal matures in varying amounts from 2045 through 2047.		21,540		21,540
Public Finance Authority Retirement Communities Revenue Bonds Series 2018D. The interest rate is 3.51% and resets in June 2025. Principal matures in varying amounts from 2037 through 2040.		32,065		32,065
Montgomery County Industrial Development Authority (PA) Retirement Communities Revenue Bonds Series 2018E. The interest rate is 3.51% and resets in June 2025. Principal matures in varying amounts from 2040 through 2042.		31,615		31,615
Montgomery County Industrial Development Authority (PA) Retirement Communities Revenue Bonds Series 2016. The interest rate is 5% and principal matures in varying amounts from 2033 through 2036.		97,165		97,165
Palm Beach County Health Facilities Authority (FL) Retirement Communities Revenue Bonds Series 2016. The interest rates range from 3% to 5% and principal matures in varying amounts through 2032.		78,035		78,035
Gainesville and Hall County Development Authority (GA) Retirement Community Revenue Refunding Bonds Series 2016. The interest rates range from 4% to 5% and principal of \$435,000 and \$6,755,000 matures in 2032 and 2033,				
respectively.		7,190		7,190

Notes to Special-Purpose Combined Financial Statements December 31, 2023 and 2022

	2023		2022
	(In Thou	usands)	
Delaware Economic Development Authority Variable Rate Demand Revenue Bonds Series 2007A. The interest rate is fixed at 4.75% and resets in December 2037 on \$29,420,000 of the bonds, and variable at 4.10% at December 31, 2023 on \$12,275,000 of the bonds. Principal matures in varying amounts through 2037.	\$ 41,695	\$	43,940
Gainesville and Hall County Development Authority (GA) Senior Living Facility Variable Rate Demand Revenue Bonds Series 2003B. The interest rate was 4.61% at December 31, 2023 and principal matures in varying amounts through 2033. Security is provided through a bond insurance commitment enhanced by a standby bond purchase agreement.	23,705		25,015
Escambia County Health Facilities Authority (FL) Healthcare Facilities Variable Rate Revenue Refunding Bonds Series 2003B. The interest rate was 4.61% at December 31, 2023 and principal matures in varying amounts through 2029. Security is provided through a bond insurance commitment enhanced by a standby bond purchase agreement.	12,515		14,340
Montgomery County Industrial Development Authority (PA) Retirement Community Variable Rate Demand Revenue Bonds Series 2002. The interest rate was 4.61% at December 31, 2023 and principal matures in varying amounts through 2029. Security is provided through a bond insurance commitment enhanced by a standby bond purchase agreement.	6,855		7,620
Taxable Term Loan dated December 19, 2013.	-		18,460
Taxable Term Loan dated December 19, 2013.	-		10,780
Palm Beach County Health Facilities Authority (FL) Retirement Communities Revenue Refunding Bonds Series 2012.	 		7,595
Total	788,340		742,854
Bond premiums and discounts, net	50,496		52,225
Unamortized deferred financing costs	 (8,229)		(7,883)
Total long-term indebtedness	\$ 830,607	\$	787,196

Variable rates are determined based on prevailing market rates and general financial conditions. The variable interest rates above include letter of credit and remarketing fees. The letter of credit fees are subject to change if the rating for the Company changes in the future. Certain debt provisions require the maintenance of the standby bond purchase agreements. Any standby bond purchase agreement used as security, if executed, has a five-year repayment term.

Notes to Special-Purpose Combined Financial Statements December 31, 2023 and 2022

Anticipated principal repayments on long-term indebtedness are as follows (in thousands):

Years ending December 31:	
2024	\$ 23,049
2025	23,856
2026	24,701
2027	25,601
2028	26,546
2029-2033	154,403
2034-2038	160,110
2039-2043	170,672
2044-2048	150,127
2049-2053	 29,275
Total	\$ 788,340

#### 10. Derivative Instruments and Hedging Activities

The Company has interest rate swap agreements with financial institutions that are considered derivative financial instruments. The objective of the swap agreements is to minimize the risks associated with financing activities by reducing the impact of changes in the interest rates on variable rate debt. The swap agreements are contracts to exchange variable rate for fixed rate payments over the terms of the swap agreements without the exchange of the underlying notional amount. The notional amount of the swap agreements is used to measure the interest to be paid or received and does not represent the amount of exposure to credit loss. Exposure to credit loss is limited to the receivable amount, if any, which may be generated as a result of the swap agreements. Management believes that losses related to credit risk are remote and that the swap agreements are continuing to function as intended.

The net cash paid or received under the swap agreements is recognized as an adjustment to interest expense. The Company does not utilize interest rate swap agreements or other financial instruments for trading or other speculative purposes.

Changes in fair value of the interest rate swap agreements are recorded as a component of net unrealized gain (loss) on investments and investment contracts. The change in fair value was \$209,000 in 2023 and \$5,732,000 in 2022.

At December 31, 2023, the Company had the following interest rate swaps in effect:

Debt Series	Notional Amount	Effective  Maturity Date Interest Rate		Accumulated Unrealized Loss
Series 2002 (PA)	\$ 6,855,000	2029	3.64%	\$ 278,000
Series 2003B (GA)	23,705,000	2033	3.54%	1,522,000
Series 2003B (FL)	12,515,000	2029	3.35%	308,000

The fair value of the interest rate swap agreements was \$(2,108,000) and \$(2,317,000) at December 31, 2023 and 2022, respectively, and was obtained from an independent third-party valuation specialist.

Notes to Special-Purpose Combined Financial Statements December 31, 2023 and 2022

#### 11. Net Assets

Net assets with donor restrictions are available for the following purposes at December 31:

	2023			2022
		(In Tho	usands)	_
Financial assistance to residents	\$	13,661	\$	13,422
Purchase of property and equipment		3,160		5,932
Resident services		638		594
Other		3,168		4,254
Restricted in perpetuity		3,533		3,533
Total net assets with donor restrictions	\$	24,160	\$	27,735

The income distributions from net assets held in perpetuity are available to fund financial assistance to residents and other donor restricted purposes.

Net assets were released from donor restrictions by incurring costs satisfying the restricted purpose or by occurrence of other events specified by donors.

#### 12. Resident Services Revenues

The Company disaggregates revenue from contracts with residents by type of service and payor source as this depicts the nature, amount, timing and uncertainty of its revenues and cash flows as affected by economic factors. Resident services revenues consist of the following for the years ended December 31:

Re	aldon4ial	_					
	Residential Living		ssisted _iving	_	Skilled Care		Total
			(In Thou	usands)			
\$	304,327 2,974 -	\$	34,710 3 -	\$	51,613 32,168 3,615	\$	390,650 35,145 3,615
\$	307,301	\$	34,713	\$	87,396	\$	429,410
						\$	126,730
			20	22			
				5			
	Living	L	_iving		Care		Total
			(In Thou	usands)			
\$	278,686 2,512 -	\$	33,354	\$	47,714 31,959 4,723	\$	359,754 34,473 4,723
\$	281,198	\$	33,356	\$	84,396	\$	398,950
			<u></u>			\$	113,990
	\$ Re	\$ 304,327 2,974  \$ 307,301 Residential Living \$ 278,686 2,512	\$ 304,327 \$ 2,974 \$ \$ 307,301 \$ \$ \$ 278,686 \$ 2,512 \$ \$ \$	\$ 304,327 \$ 34,710 2,974 3	\$ 304,327 \$ 34,710 \$ 2,974 3	State   Continue	State

Notes to Special-Purpose Combined Financial Statements December 31, 2023 and 2022

#### 13. Retirement Plans

The Company participates in a 401(k) Plan (the ACTS 401(k) Plan) covering substantially all full-time employees. The ACTS 401(k) Plan allows for qualified employees to voluntarily contribute up to the Internal Revenue Service maximum. In accordance with the terms of the ACTS 401(k) Plan, the Company matches up to 100% of the first 3% of the employee's contribution, plus an additional 50% of the next 2% of the employee's contribution. Plan expense was \$6,118,000 in 2023 and \$5,649,000 in 2022.

AMS provides a nonqualified Supplemental Executive Retirement Plan (SERP) to certain members of senior executive management in addition to those benefits available under the ACTS 401(k) Plan. Retirement benefits, as defined in the plan document and amendments, are based on age, years of service and average compensation during the last five years of employment. SERP expense was \$2,917,000 in 2023 and \$2,227,000 in 2022. The SERP liability is included in accounts payable and accrued expenses on the special-purpose combined balance sheets and was \$8,738,000 and \$5,821,000 at December 31, 2023 and 2022 respectively.

#### 14. Concentrations of Credit Risk

The Company grants credit without collateral to its residents, some of whom are insured under third-party payor arrangements, primarily related to providing residential and healthcare related services.

The Company maintains cash accounts, which, at times, may exceed federally insured limits. The Company has not experienced any losses resulting from this, and management believes it is not subject to any significant credit risk related to cash accounts.

#### 15. Commitments and Contingencies

#### Senior Living Services Industry

The senior living services industry is subject to numerous laws, regulations and administrative directives of federal, state and local governments and agencies. Compliance is subject to future government review and interpretation as well as regulatory actions unknown or unasserted at this time. Government activity continues to increase with respect to investigations and allegations concerning possible violations by healthcare providers of fraud and abuse statutes and regulations, which could result in the imposition of significant fines and penalties as well as significant repayments for resident services previously billed. Management is not aware of any material incidents of noncompliance.

## Workers' Compensation

The Company maintains a self-insured workers' compensation program with a per occurrence retention limit of \$600,000. At December 31, 2023 and 2022, the reserve for workers' compensation liability claims was \$3,852,000 and \$3,205,000, respectively, and is included in accounts payable and accrued expenses on the special-purpose combined balance sheets. Reserves are based upon fully developed cases and are actuarially determined. These estimates are based on historical loss experience along with certain assumptions about future events. Changes in assumptions for such things as medical costs, as well as changes in actual loss experience could cause these estimates to change in the near term.

Notes to Special-Purpose Combined Financial Statements December 31, 2023 and 2022

#### **Construction Agreements**

The Company entered into construction agreements for certain development and renovation activities at various communities. Commitments were approximately \$19,803,000 as of December 31, 2023.

#### Litigation

The Company operates in an industry where various suits and claims arise in the normal course of business. The Company maintains general and professional liability coverage on a claims-made basis through a commercial insurance carrier. Management is not currently aware of any claims that have been or will be asserted that will, after consideration of applicable insurance coverages, have a material adverse effect on the special-purpose combined financial statements.

## 16. Related-Party Transactions

AMS entered into a Management, Marketing and Development Agreement (the Agreement) with ARLC MD, which is automatically renewable for one year on each anniversary date. Effective January 1, 2023, AMS transferred and assigned the Agreement to ARLCM. ARLCM also entered into an Agreement with ML on October 1, 2023. Management fees are equal to 4% of gross revenues, plus any out-of-pocket expenses. Marketing fees are equal to 4% of gross entrance fee proceeds, plus any out-of-pocket expenses. Development fees are equal to 4% of project costs for qualified capital projects. ARLCM is also reimbursed for the costs related to certain key employees.

ARLCM has a management agreement with ALF, which is automatically renewable for one year on each anniversary date. Management fees are equal to 5% of gross program receipts (excluding investment income), plus any out-of-pocket expenses.

Total fees earned by ARLCM and AMS were \$7,242,000 in 2023 and \$6,471,000 in 2022. These balances are generally settled in the normal course of business.

ARLCM receives a fixed premium from ARLC MD, AADC and ML for their participation in workers' compensation and health insurance programs, which is adjusted from time to time. During 2022, the fixed premiums were received by AMS. Premiums collected by ARLCM and AMS in connection with these programs were \$4,755,000 in 2023 and \$3,665,000 in 2022.

At December 31, 2023 and 2022, the Company has a beneficial interest in the investments of ALF of \$23,912,000 and \$24,790,000, respectively, related to donor restricted funds. These amounts are included in investments on the special-purpose combined balance sheets.

At December 31, 2023 and 2022, the Company had balances due from ARLC MD of \$18,503,000 and \$16,812,000, respectively, balances due from ALF of \$785,000 and \$10,085,000, respectively, and balances due from other affiliates of \$355,000 and \$343,000, respectively.

Notes to Special-Purpose Combined Financial Statements December 31, 2023 and 2022

#### 17. Functional Expenses

The Company provides housing, healthcare and other related services to residents within its geographic locations. The special-purpose combined financial statements report certain expense categories that are attributable to more than one program service or support function. Therefore, these expenses require an allocation on a reasonable basis that is consistently applied. Costs not directly attributable to a function, including depreciation and amortization, interest and other occupancy costs, are allocated to a function based on usage of space. Expenses relating to providing these services are approximately as follows for 2023 and 2022:

	2023							
	Program Services			General and Administrative F		Fundraising		Total
				(In Thou	usands)			
Salaries, wages and benefits	\$	294,036	\$	23,212	\$	745	\$	317,993
Contracted services		27,037		3,329		26		30,392
Utilities		27,928		59		-		27,987
Food		22,873		746		24		23,643
Supplies		16,610		6,956		76		23,642
Real estate taxes		11,821		747		-		12,568
Insurance		8,655		48		-		8,703
Other		12,869		10,783		93		23,745
Depreciation and amortization		83,603		6,601		-		90,204
Interest, net		29,678						29,678
Total	\$	535,110	\$	52,481	\$	964	\$	588,555

	2022								
	Program Services		General and Administrative		Fundraising		Total		
		(In Thousands)							
Salaries, wages and benefits	\$	270,932	\$	20,927	\$	635	\$	292,494	
Contracted services		32,290		3,497		4		35,791	
Utilities		25,517		104		-		25,621	
Food		24,140		615		28		24,783	
Supplies		16,614		6,978		78		23,670	
Real estate taxes		11,515		791		-		12,306	
Insurance		7,570		51		-		7,621	
Other		12,480		9,649		65		22,194	
Depreciation and amortization		79,662		5,731		-		85,393	
Interest, net		28,355		71				28,426	
Total	\$	509,075	\$	48,414	\$	810	\$	558,299	

Special-Purpose Combining Balance Sheet Schedule December 31, 2023 (In Thousands)

	Matthews Glen**	Tryon Estates**	Other Members*	Total Obligated Group
Assets				
Current Assets Cash and cash equivalents Current portion of board-designated funds Current portion of assets whose use is limited Accounts receivable, entrance fee receivables and other receivables, net Prepaid expenses, inventory and deposits Due from affiliated organizations	\$ - 499 8,513 1,315 86	\$ - 299 - 429 31	\$ 18,108 261,084 7,346 23,429 11,130 19,643	\$ 18,108 261,882 15,859 25,173 11,247 19,643
Total current assets	10,413	759	340,740	351,912
Board-Designated Funds			10,000	10,000
Assets Whose Use is Limited	402	264	96,422	97,088
North Carolina Operating Reserve Funds	6,494	3,296		9,790
Goodwill			4,926	4,926
Intangible Asset			2,670	2,670
Property and Equipment Land and improvements Building and improvements Furniture, fixtures and equipment Construction in progress	15,267 250,423 12,964 47,079	2,876 108,214 5,473 174	87,234 2,006,863 167,588 63,079	105,377 2,365,500 186,025 110,332
Accumulated depreciation	(79,692)	(58,332)	(985,944)	(1,123,968)
Property and equipment, net	246,041	58,405	1,338,820	1,643,266
Deferred Costs, Net	98		11,899	11,997
Total	\$ 263,448	\$ 62,724	\$ 1,805,477	\$ 2,131,649

<sup>\*</sup> Includes ACTS Retirement-Life Communities, Inc., other than the North Carolina divisions (\*\*), ACTS Management Services, Inc., ACTS Signature Community Services, Inc., ACTS Alliance Management, LLC, ACTS Retirement-Life Communities Management, LLC, and associated intercompany eliminations.

<sup>\*\*</sup> Continuing care retirement community operates as a division of ACTS Retirement-Life Communities, Inc.

Special-Purpose Combining Balance Sheet Schedule (Continued) December 31, 2023 (In Thousands)

	Matthews Glen**	Tryon Estates**	Other Obligated Group Members*	Total Obligated Group
Liabilities and Net Assets				
Current Liabilities  Accounts payable and accrued expenses Short-term indebtedness Nonrecourse indebtedness Entrance fee deposits Current maturities of long-term debt	\$ 1,366 - - - 8,485	\$ 675 - 215	\$ 98,926 73,424 14,490 6,195 23,049	\$ 100,967 73,424 14,490 14,895 23,049
Total current liabilities	9,851	890	216,084	226,825
Long-Term Debt	-	-	807,558	807,558
Accumulated Loss on Investment Contracts	-	-	2,108	2,108
Refundable Portion of Entrance Fees	-	-	7,227	7,227
Deferred Revenue From Entrance Fees	89,740	37,008	826,207	952,955
Corporate Advances and Transfers	82,418	7,124	(89,542)	
Total liabilities	182,009	45,022	1,769,642	1,996,673
Net Assets Without donor restrictions With donor restrictions	81,037 402	17,438 264	12,341 23,494	110,816 24,160
Total net assets	81,439	17,702	35,835	134,976
Total	\$ 263,448	\$ 62,724	\$ 1,805,477	\$ 2,131,649

<sup>\*</sup> Includes ACTS Retirement-Life Communities, Inc., other than the North Carolina divisions (\*\*), ACTS Management Services, Inc., ACTS Signature Community Services, Inc., ACTS Alliance Management, LLC, ACTS Retirement-Life Communities Management, LLC, and associated intercompany eliminations.

<sup>\*\*</sup> Continuing care retirement community operates as a division of ACTS Retirement-Life Communities, Inc.

Special-Purpose Combining Statement of Operations and Changes in Net Assets Schedule Year Ended December 31, 2023 (In Thousands)

	Matthews Glen**	Tryon Estates**	Other Obligated Group Members*	Total Obligated Group
Operating Revenue	ф 20.040	ф 40.070	ф 240.00 <del>7</del>	Ф 200.050
Resident services revenues, net of amortization of entrance fees	\$ 30,940	\$ 16,873 791	\$ 342,837	\$ 390,650
Resident services revenues from third-party payors Investment income	1,960 1,110	791 457	36,009	38,760
	1,110	45 <i>1</i> 57	11,756	13,323
Net assets released from restrictions to provide resident services Other revenue			2,267	2,471
Other revenue	1,428	528	16,395	18,351
Total operating revenue before amortization of entrance fees	35,585	18,706	409,264	463,555
Amortization of entrance fees	11,194	4,813	110,723	126,730
Total operating revenue	46,779	23,519	519,987	590,285
Operating Expenses				
Salaries, wages and benefits	17,368	8,719	291,906	317,993
Contracted services	2,781	994	26,617	30,392
Utilities	1,807	1,153	25,027	27,987
Food	1,865	1,113	20,665	23,643
Supplies	1,404	584	21,654	23,642
Real estate taxes	627	317	11,624	12,568
Insurance	601	340	7,762	8,703
Other	5,725	2,931	15,089	23,745
Total an autim a consequent form demonstration				
Total operating expenses before depreciation, amortization and interest	32,178	16,151	420,344	468,673
Depreciation and amortization	8,120	4,741	77,343	90,204
Interest, net	2,682	851	26,145	29,678
Total operating expenses	42,980	21,743	523,832	588,555
Operating income (loss)	3,799	1,776	(3,845)	1,730

<sup>\*</sup> Includes ACTS Retirement-Life Communities, Inc., other than the North Carolina divisions (\*\*), ACTS Management Services, Inc., ACTS Signature Community Services, Inc., ACTS Alliance Management, LLC, ACTS Retirement-Life Communities Management, LLC, and associated intercompany eliminations.

<sup>\*\*</sup> Continuing care retirement community operates as a division of ACTS Retirement-Life Communities, Inc.

Special-Purpose Combining Statement of Operations and Changes in Net Assets Schedule (Continued) Year Ended December 31, 2023 (In Thousands)

	atthews Glen**	Tryon states**	Other Obli Group Membe	)	0	Total bligated Group
Changes in Net Assets Without Donor Restrictions						
Operating income (loss)	\$ 3,799	\$ 1,776	\$	(3,845)	\$	1,730
Net unrealized gain on investments and investment contracts	1,320	741		13,870		15,931
Loss on early extinguishment of debt	-	-		(63)		(63)
Other valuation adjustment	-	-		(314)		(314)
Net gain on nonoperating events	 	 		874		874
Net operating income	5,119	2,517		10,522		18,158
Transfer to affiliate	-	-		(391)		(391)
Net assets released from restrictions to acquire property and equipment	 88	 		5,696		5,784
Change in net assets without donor restrictions	 5,207	 2,517		15,827		23,551
Changes in Net Assets With Donor Restrictions Contributions	-	-		30		30
Change in beneficial interest in the investments of Community Foundation of South Alabama (CSFA)	-	_		28		28
Change in beneficial interest in the investments of						
ACTS Legacy Foundation, Inc. (ALF)	 111	 48		(3,792)		(3,633)
Change in net assets with donor restrictions	 111	 48		(3,734)		(3,575)
Change in net assets	5,318	2,565		12,093		19,976
Net Assets, Beginning	 76,121	 15,137		23,742		115,000
Net Assets, Ending	\$ 81,439	\$ 17,702	\$	35,835	\$	134,976

<sup>\*</sup> Includes ACTS Retirement-Life Communities, Inc., other than the North Carolina divisions (\*\*), ACTS Management Services, Inc., ACTS Signature Community Services, Inc., ACTS Alliance Management, LLC, ACTS Retirement-Life Communities Management, LLC, and associated intercompany eliminations.

<sup>\*\*</sup> Continuing care retirement community operates as a division of ACTS Retirement-Life Communities, Inc.

Special-Purpose Combining Statement of Cash Flows Schedule Year Ended December 31, 2023 (In Thousands)

		Matthews Glen**												Tryon Estates**				Total Obligated Group	
Cash Flows From Operating Activities																			
Change in net assets	\$	5,318	\$	2,565	\$	12,093	\$	19,976											
Adjustments to reconcile change in net assets to net cash provided by																			
operating activities:																			
Depreciation and amortization		8,120		4,741		77,343		90,204											
Amortization of entrance fees		(11,194)		(4,813)		(110,723)		(126,730)											
Other valuation adjustment		-		-		314		314											
Amortization of bond discount and premium, net		=		-		(3,021)		(3,021)											
Amortization of deferred financing costs		=		-		737		737											
Entrance fees and deposits from nonrefundable resale contracts		19,004		8,060		182,618		209,682											
Refunds of entrance fees and deposits from nonrefundable resale contracts		(1,560)	(	(1,374)		(14,938)		(17,872)											
Administrative fee included in gross entrance fees		(858)		(390)		(10,212)		(11,460)											
Increase in deferred costs		=		-		(3,714)		(3,714)											
Net realized and unrealized gain on investments		(1,427)		(800)		(14,769)		(16,996)											
Change in fair value of investment contracts		=		-		(209)		(209)											
Loss on early extinguishment of debt		-		-		63		63											
Change in beneficial interest in the investments of ALF		(111)		(48)		1,037		878											
Change in the beneficial interest in the investments of CFSA		-		-		(28)		(28)											
Net change in due from affiliated organizations		-		-		7,206		7,206											
Transfer to affiliate		-		-		391		391											
Changes in assets and liabilities:																			
(Increase) decrease in accounts receivable and other receivables		(438)		66		1,517		1,145											
Decrease (increase) in other prepaid expenses, inventory and deposits		51		15		(577)		(511)											
(Decrease) increase in accounts payable and accrued expenses		(1,079)		336		6,452		5,709											
Net cash provided by operating activities		15,826		8,358		131,580		155,764											
Cash Flows From Investing Activities																			
Purchase of property and equipment		(39,677)		(4,570)		(95,643)		(139,890)											
Decrease (increase) in investments and assets whose use is limited		694		648		(14,948)		(13,606)											
Net cash used in investing activities		(38,983)		(3,922)	-	(110,591)		(153,496)											

<sup>\*</sup> Includes ACTS Retirement-Life Communities, Inc., other than the North Carolina divisions (\*\*), ACTS Management Services, Inc., ACTS Signature Community Services, Inc., ACTS Alliance Management, LLC, ACTS Retirement-Life Communities Management, LLC, and associated intercompany eliminations.

<sup>\*\*</sup> Continuing care retirement community operates as a division of ACTS Retirement-Life Communities, Inc.

### **ACTS Retirement-Life Communities, Inc. and Subsidiaries**

Special-Purpose Combining Statement of Cash Flows Schedule (Continued) Year Ended December 31, 2023 (In Thousands)

	Matthews Glen**		,				Total Obligated Group	
Cash Flows From Financing Activities								
Entrance fees and deposits from initial sale contracts	\$	3,626	\$	=	\$	23,873	\$	27,499
Refunds of deposits from initial sale contracts		(853)		-		(399)		(1,252)
Refunds of refundable entrance fees		-		-		(3,485)		(3,485)
Payment of accounts payable, construction		(3,485)		(274)		(31,288)		(35,047)
Proceeds from short-term indebtedness		-		-		72,724		72,724
Payments on nonrecourse debt		-		-		(1,628)		(1,628)
Proceeds from long-term indebtedness		-		-		14,822		14,822
Increase in deferred financing costs		-		-		(1,141)		(1,141)
Payments on short-term indebtedness		=		-		(72,542)		(72,542)
Payments on long-term indebtedness		-		-		(23,044)		(23,044)
Net change in corporate advances and transfers		27,493		(3,954)		(23,539)		<u> </u>
Net cash provided by (used in) financing activities		26,781		(4,228)		(45,647)		(23,094)
Net increase (decrease) in cash, cash equivalents and restricted cash and cash equivalents		3,624		208		(24,658)		(20,826)
Cash, Cash Equivalents and Restricted Cash and Cash Equivalents, Beginning		5,311		28		80,711		86,050
Cash, Cash Equivalents and Restricted Cash and Cash Equivalents, Ending	\$	8,935	\$	236	\$	56,053	\$	65,224
Supplemental Disclosure of Cash Flow Information								
Interest paid, net of amounts capitalized	\$	-	\$	-	\$	31,669	\$	31,669
Supplemental Disclosure of Noncash Investing and Financing Activities								
Obligations incurred for the acquisition of property and equipment	\$	4,653	\$	1	\$	25,171	\$	29,825
Proceeds from long-term indebtedness used to repay long-term indebtedness	\$		\$		\$	27,768	\$	27,768
Proceeds from long-term indebtedness used to repay short-term indebtedness	\$	-	\$	_	\$	55,000	\$	55,000
Reconciliation of Cash, Cash Equivalents and Restricted Cash and Cash Equivalents to Balance Sheet								
Cash and cash equivalents Cash and cash equivalents included in investments and assets whose use is limited	\$	- 8,935	\$	236	\$	18,108 37,945	\$	18,108 47,116
					•	<del> </del>		-
Total cash, cash equivalents and restricted cash and cash equivalents	\$	8,935	\$	236	\$	56,053	\$	65,224

<sup>\*</sup> Includes ACTS Retirement-Life Communities, Inc., other than the North Carolina divisions (\*\*), ACTS Management Services, Inc., ACTS Signature Community Services, Inc., ACTS Alliance Management, LLC, ACTS Retirement-Life Communities Management, LLC, and associated intercompany eliminations.

<sup>\*\*</sup> Continuing care retirement community operates as a division of ACTS Retirement-Life Communities, Inc.

### **ATTACHMENT NO. 2**

# INTERIM FINANCIAL STATEMENTS FOR THE PERIOD ENDED MARCH 31, 2024 (UNAUDITED)

ACTS RETIREMENT-LIFE COMMUNITIES, INC. (OBLIGATED GROUP)



### **ACTS OBLIGATED GROUP**

ACTS Retirement-Life Communities, Inc.,
ACTS Management Services, Inc.,
ACTS Signature Community Services, Inc.,
ACTS Alliance Management, LLC and
ACTS Retirement-Life Communities Management, LLC

### QUARTERLY DISCLOSURE PACKAGE

FOR THE QUARTER ENDED

**MARCH 31, 2024** 

### GENERAL BUSINESS DISCUSSION

The financial results presented within this package are those of the Acts Obligated Group. The Acts Obligated Group, originally formed in 1996 and originally consisting of Adult Communities Total Services, Inc. (now known as ACTS Retirement-Life Communities, Inc.) ("Acts") and Brittany Pointe Estates, an ACTS Community, Inc.("BPE"), has since admitted additional members including: Lanier Village Estates, Inc. ("LVE"), Azalea Trace, Inc. ("AT"), ACTS Management Services, Inc., ACTS Signature Community Services, Inc., Magnolia Trace, An ACTS Retirement-Life Community, LLC ("MT"), Peninsula United Methodist Homes, Inc. ("PUMH"), Park Pointe Village, Inc. ("PPV"), Acts Alliance Management, LLC ("AAM"), Presbyterian Retirement Corporation, Inc. dba Westminster Village ("WV") and ACTS Retirement-Life Communities Management, LLC ("ARLCM"). BPE, LVE, AT, MT, PUMH, PPV, WV, and The Evergreens ("EG"), all formerly affiliates of Acts, have been merged with and into the legal entity of Acts and are now operating divisions. Acts also has affiliates that are not members of the Acts Obligated Group which include ACTS Acquisition and Development Company, LLC, ACTS Legacy Foundation, Inc., Integrace, Inc. dba ACTS Retirement-Life Communities of Maryland, Mease Life, Inc., and Mease Life Resident Foundation, Inc.

The accompanying financial statements have been prepared in accordance with GAAP, generally accepted accounting principles, and present fairly the financial condition of the ACTS Obligated Group and result of its operations, subject to vear-end adjustments.

Statements made in this report which are not historical facts contain "forward-looking" statements (as defined in the Private Securities Litigation Reform Act of 1995) that involve risks and uncertainties and are subject to change at any time. Although Acts believes the expectations reflected in such forward-looking statements are reasonable assumptions, it can give no assurance that its expectations will be attained. The Acts Obligated Group assumes no obligation to update or supplement forward-looking statements that become untrue because of subsequent events.

Through the first three months of 2024, the Acts Obligated Group ("Acts") continued to achieve positive financial results by exceeding budget for the first quarter and maintaining strong occupancy in all levels of living. Specifically, as of March 31, 2024, independent living occupancy was 92.1%, exceeding the budget of 91.2%, and ahead of 91.5% for the same period last year. Occupancy was supported by a 38% increase in resale and initial move-ins through the first three months of 2024 as compared to the same period in 2023 (52 resales and 21 initial sales through March 2024 compared to 39 resales and 14 initial sales through March 2023). In addition, sixteen of the 22 communities in the Obligated Group had hard occupancy at or above 90%. This increased to an impressive 21 of the 22 communities when including residences that are occupied, committed, and selected as the popularity of the Type A life care contract remains post-pandemic. Independent living occupancy continues to be supported by the real estate market as it remains resilient, allowing prospective residents to sell their homes despite continued high mortgage rates as the Fed has not yet taken action to reduce rates. Average occupancy in OakBridge Terrace assisted living ("OBT") of 82.4% remains significantly ahead of budget of 75.7% and prior year of 77.1%, with lifecare and private pay residents exceeding budget expectations as resident care is strategically shifted from skilled nursing to assisted living and marketing for private pay residents continues to be a key focus. The strong census in OBT more than offset the WillowBrooke Court skilled care ("WBC") census that fell behind budget and prior year. The positive change between the two levels of living is encouraging, as it helps residents stay more self-reliant in OBT, promotes our well-being initiative, and facilitates the ongoing privacy improvements in WBC.

The strong occupancy supported solid financial performance through the end of the first quarter as reflected in positive operating income of \$0.3 million which exceeded budget by \$2.5 million as an operating loss was assumed for the first quarter. Contracted services decreased compared to the same period last year as agency nursing has been significantly reduced. Most notable is the level of net resale entrance fee proceeds of \$179 million for the twelve months ended March 31, 2024,

providing for robust debt service coverage of 3.1x. The strong net proceeds from entrance fees also supported a net operating margin adjusted of 11.1% for the first quarter of 2024 and a healthy 27.7% for the twelve months ended March 31, 2024. In addition, the days cash on hand ratio remained healthy with 251 days.

### FINANCIAL SUMMARY

The financial results and discussion presented within this package are those of the Acts Obligated Group. Therefore, these results do not include those of other affiliated organizations, including ACTS Acquisition and Development Company, LLC, ACTS Legacy Foundation, Inc., Integrace, Inc. dba Acts Retirement-Life Communities of Maryland, Mease Life, Inc., and Mease Life Resident Foundation, Inc. (See Consolidating Schedules).

Below is a summary explanation of the significant variances between the periods ended March 31, 2024 and 2023.

### Statement of Financial Position:

### Assets:

Assets increased \$104.1 million (5.1%) primarily due to a \$83.2 million increase in net property and equipment. The additions were reflective of ordinary capital improvements along with strategic initiatives to add additional independent living units to existing communities (Country House, Matthews Glen, and Indian River Estates) and enhance privacy in WillowBrooke Court Skilled Care Centers. Cash, cash equivalents and investments increased by \$22.7 million as a result of unrealized gains on investments offset by use of project funds supporting strategic capital investments. Other asset activity included i) a combined decrease in receivables, prepaid expenses and due from affiliates of \$3.0 million due to the timing of payments, ii) a \$2.0 million increase in deferred marketing costs, and iii) a decrease in intangible assets of \$0.9 million due to amortization.

### Liabilities:

Total liabilities increased \$88.2 million (4.6%) primarily due to an \$86.9 million increase in deferred revenue from entrance fees supported by strong sales activity, offset slightly by an \$8.0 million decrease in refundable entrance fees and entrance fee deposits. In addition, an increase of \$43.4 million in long-term indebtedness mainly due to the \$69.8 million Series 2023 debt financing was offset by a \$45.1 million decrease in short term debt as it was reimbursed by the debt financing. Non-recourse indebtedness decreased by \$1.6 million as principal payments were made. Other changes in liabilities included a \$13.9 million increase in accounts payable and accrued expenses due to the timing of payments, and a \$1.3 million decrease in accumulated loss on investment contracts.

### *Net Assets:*

The increase in net assets of \$15.8 million is primarily attributed to positive operating performance and net unrealized gains on investments.

### Statement of Operations and Changes in Net Assets:

### Revenue:

Operating revenue increased by \$9.6 million (6.7%) as the result of the healthy occupancy increase which was reflected in both the \$2.9 million increase in amortization of entrance fees, and most notably in the \$6 million increase in resident services revenue that also included a 4.65% monthly fee increase effective January 1, 2024. Investment income also increased \$1.2 million over the same period last year as investment returns remain high. These increases were offset by a \$0.5 million decrease in resident revenue from third-party payors due to a reduction in Medicare and Medicaid census in skilled nursing.

### Expenses:

Operating expenses increased by \$10.1 million (7.1%) primarily related to a \$7.0 million increase in salary, wages and benefits attributable to an annual wage increase of 4.5% for all hourly team members effective the third pay of the year along with a 3.75% increase for senior leadership roles and a 4.0% increase for other salaried team members. Depreciation, amortization, and interest expense also increased in the aggregate by approximately \$2.6 million reflective of capital investments and expansions. Other changes in expenses included i) an \$0.8 million increase in food due to increased census, ii) a \$0.5 million increase in supplies (mainly software subscriptions, medical supplies and landscaping), iii) a \$0.3 million increase in property and professional liability insurance, and iv) a \$0.3 million increase in advertising included in other expenses. These increases were offset by i) reductions in contracted services of \$0.9 million as agency utilization continued to decline, and ii) a \$0.5 million decrease in utilities (specifically electric, gas and communications).

### Operating Income:

The decrease in operating income of \$0.4 million comparing the periods ended March 31, 2024 to 2023 was predominantly attributed to the decrease in resident revenue from third-party payors resulting in revenue growing at a slightly slower pace than expenses.

### Statement of Cash Flows:

### Cash Flows from Operating Activities:

Net cash flows provided by operating activities increased by \$0.2 million primarily due to a \$1.4 million increase in entrance fees from non-refundable resale contracts, and a \$1.2 million increase in working capital accounts related to the timing of payments, offset by an increase in amortization of entrance fees of \$2.8 million.

### Cash Flows from Investing Activities:

Net cash flows used in investing activities decreased by \$2.8 million primarily due to a \$6.2 million decrease in investments offset by a \$3.0 million increase in property and equipment purchases.

### Cash Flows from Financing Activities:

Net cash flows used in financing activities decreased by \$20.6 million. This is primarily due to \$9.7 million in net short-term debt proceeds mainly used to fund the expansion at Matthews Glen, a \$5.7 million increase in initial sale entrance fees net of refunds, a \$4.5 million decrease in the payments of accounts payable, construction, and an \$0.8 million decrease in refundable entrance fee refunds.

### ACTS OBLIGATED GROUP STATEMENT OF FINANCIAL POSITION \* MARCH 31, 2024 AND 2023

	ACTS Obligated Group	ACTS Obligated Group
	3/31/24	3/31/23
ASSETS		
Cash and cash equivalents	\$ 12,741,725	\$ 5,960,270
Investments	397,757,788	381,820,959
Accounts receivable and entrance fee receivables, net	19,759,912	20,201,525
Prepaid expenses, inventory, and deposits	10,539,331	10,645,323
Property and equipment, net	1,653,389,739	1,570,142,351
Goodwill	4,925,429	4,925,429
Intangible asset	2,447,500	3,337,500
Deferred costs, net	12,397,640	10,416,827
Due from affiliated organizations	23,087,566	25,653,018
TOTAL ASSETS	\$ 2,137,046,630	\$ 2,033,103,202
LIABILITIES		
Accounts payable and accrued expenses	\$ 103,075,059	\$ 89,149,331
Short-term indebtedness	83,981,420	129,097,053
Non-recourse indebtedness	14,082,039	15,707,581
Long-term indebtedness	829,404,567	786,009,377
Entrance fee deposits	14,055,050	19,049,378
Refundable portion of entrance fees	6,970,308	9,992,541
Deferred revenue from entrance fees	943,940,414	857,019,764
Accumulated loss on investment contracts	1,487,599	2,824,198
TOTAL LIABILITIES	1,996,996,456	1,908,849,223
NET ASSETS		
Without donor restrictions	114,911,896	96,268,880
With donor restrictions	25,138,278	27,985,099
TOTAL NET ASSETS	140,050,174	124,253,979
TOTAL LIABILITIES AND NET ASSETS	\$ 2,137,046,630	\$ 2,033,103,202

<sup>\*</sup> Includes intercompany eliminations

### ACTS OBLIGATED GROUP STATEMENT OF OPERATIONS AND CHANGES IN NET ASSETS\* FOR THE PERIODS ENDED MARCH 31, 2024 AND 2023

	YEAR TO DATE			
	ACTS Obligated Group 3/31/24	ACTS Obligated Group 3/31/23		
ONED ATING DEVENUE				
OPERATING REVENUE	e 102 101 <i>577</i>	o oc 105.754		
Resident services revenue, net of amortization of entrance fees	\$ 102,191,577	\$ 96,185,754		
Resident revenue from third-party payors Investment income	9,486,045 3,698,825	9,990,383 2,475,811		
Net assets released from restriction to provide resident services	516,981	565,838		
Other revenue	4,051,253	3,952,821		
Other revenue	4,031,233	3,932,021		
Total operating revenue before amortization of entrance fees	119,944,681	113,170,607		
Amortization of entrance fees	32,692,434	29,835,976		
Total operating revenue	152,637,115	143,006,583		
OPERATING EXPENSES				
Salary, wages, and benefits	84,249,866	77,298,349		
Contracted services	6,388,771	7,295,576		
Utilities	7,216,920	7,733,982		
Food	6,132,720	5,301,028		
Supplies	5,841,240	5,328,550		
Real estate taxes	3,070,620	3,093,249		
Insurance	2,442,803	2,115,936		
Other	5,114,245	4,807,057		
Total operating expenses before depreciation, amortization				
and interest	120,457,185	112,973,727		
Depreciation and amortization	23,551,667	22,074,788		
Interest, net	8,287,044	7,172,070		
Total operating expenses	152,295,896	142,220,585		
OPERATING INCOME	\$ 341,219	\$ 785,998		

<sup>\*</sup> Includes intercompany eliminations

### ACTS OBLIGATED GROUP STATEMENT OF OPERATIONS AND CHANGES IN NET ASSETS (CONTINUED)\* FOR THE PERIODS ENDED MARCH 31, 2024 AND 2023

	YEAR TO DATE			
	ACTS Obligated Group 3/31/24	ACTS Obligated Group 3/31/23		
CHANGES IN NET ASSETS WITHOUT DONOR RESTRICTIONS				
Operating income	\$ 341,219	\$ 785,998		
Net unrealized gain on investments and investment contracts	3,436,584	7,560,503		
Other Valuation Adjustment	(9,960)	(178,999)		
Net gain on non-operating events	140,771	409,614		
Net operating income	3,908,614	8,577,116		
Net assets released from restriction to acquire property and equipment	186,831	425,889		
Change in net assets without donor restrictions	4,095,445	9,003,005		
CHANGE IN NET ASSETS WITH DONOR RESTRICTIONS				
Contributions	53,168	9,621		
Investment income and realized gains	-	3,046		
Net unrealized gain on investments	-	2,085		
Change in split interest agreements	-	31,401		
Net assets released from restriction to provide resident services	-	(92,402)		
Net assets released from restriction to acquire property and equipment	-	(213,984)		
Change in beneficial interest in investments of ACTS Legacy Foundation, Inc.	924,586	509,842		
Change in net assets with donor restrictions	977,754	249,609		
CHANGE IN NET ASSETS	5,073,199	9,252,614		
NET ASSETS, BEGINNING	134,976,975	115,001,365		
NET ASSETS, ENDING	\$ 140,050,174	\$ 124,253,979		

<sup>\*</sup> Includes intercompany eliminations

### ACTS OBLIGATED GROUP STATEMENT OF CASH FLOWS\* FOR THE PERIODS ENDED MARCH 31, 2024 AND 2023

YEAR TO DATE

	YEAR	TODATE
	ACTS Obligated Group 3/31/24	ACTS Obligated Group 3/31/23
CASH FLOWS FROM OPERATING ACTIVITIES	ф <u>годо 100</u>	0.070.714
Change in net assets	\$ 5,073,199	\$ 9,252,614
Adjustments to reconcile change in net assets		
to net cash provided by operating activities:  Depreciation and amortization	23,551,667	22,074,788
Other valuation adjustment	9,960	178,999
Amortization of entrance fees	(32,692,434)	
Amortization of endance rees  Amortization of bond discount and premium	(760,737)	
Amortization of deferred financing costs	182,734	171,901
Entrance fees from non-refundable resale contracts	25,133,277	22,945,384
Refunds of non-refundable entrance fees and deposits from resale contracts	(3,774,018)	
Administrative fee included in gross entrance fees	(1,377,044)	,
Increase in deferred costs	(790,963)	,
Net realized and unrealized gain on investments	(3,568,426)	
Change in fair value of investment contracts	(619,998)	* * * * * * * * * * * * * * * * * * * *
Change in beneficial interest in investments of ACTS Legacy Foundation, Inc.	(924,586)	
Net change in due to/from affiliated organizations	(3,445,449)	1,588,111
Changes in assets and liabilities:		
(Increase) decrease in accounts receivable	(200,022)	1,524,188
Decrease in prepaid expenses, inventory, and deposits	708,092	91,694
Increase in accounts payable and accrued expenses	30,001,318	22,652,066
Name I ame 1.11 ame of the control o	26.506.570	26.226.550
Net cash provided by operating activities	36,506,570	36,326,550
CASH FLOWS FROM INVESTING ACTIVITIES		
Purchase of property and equipment	(33,062,152)	(30,107,259)
Decrease in investments	11,956,957	6,193,376
Net cash used in investing activities	(21,105,195)	(23,913,883)
CASH FLOWS FROM FINANCING ACTIVITIES	10.102.102	# 050 coo
Entrance fees from initial sale contracts	10,402,463	5,273,690
Refunds of entrance fees and deposits from initial sale contracts	(31,000)	(562,495)
Refunds of refundable entrance fees Payment of accounts payable, construction	(236,767) (29,825,432)	
Proceeds from short-term indebtedness	(29,823,432) 41,156,502	18,300,976
Payments on short-term indebtedness	(30.598,825)	, ,
Payments on non-recourse indebtedness	(30,398,823)	( , , , ,
Principal payments on long-term indebtedness	(623,000)	(603,000)
	(023,000)	(003,000)
Net cash used in financing activities	(10,165,127)	(30,782,751)
NET INCREASE (DECREASE) IN CASH, CASH EQUIVALENTS AND		<b>240</b>
RESTRICTED CASH AND CASH EQUIVALENTS	5,236,248	(18,370,084)
CASH, CASH EQUIVALENTS AND RESTRICTED CASH AND		
CASH EQUIVALENTS AND RESTRICTED CASH AND  CASH EQUIVALENTS, BEGINNING	65,223,854	86,049,855
CASH, CASH EQUIVALENTS AND RESTRICTED CASH AND		
CASH EQUIVALENTS, ENDING	\$ 70,460,102	\$ 67,679,771
Reconciliation of Cash and Restricted Cash to Balance Sheet	-	-
Cash and cash equivalents	\$ 12,741,725	\$ 5,960,270
Cash and cash equivalents included in investments	57,718,377	61,719,501
Total cash, each aguivalents and restricted cash and each aguivalents	\$ 70.460.102	\$ 67 670 771
Total cash, cash equivalents and restricted cash and cash equivalents	\$ 70,460,102	\$ 67,679,771

<sup>\*</sup> Includes intercompany eliminations

### ACTS OBLIGATED GROUP CENSUS SUMMARY AS OF MARCH 31, 2024 AND 2023

	2024	2023
CENSUS SUMMARY	<b>ACTUAL</b>	<u>ACTUAL</u>
INDEPENDENT LIVING UNITS		
AVAILABLE	5,958	5,923
OCCUPIED	5,487	5,417
OCCUPANCY %	92.1%	91.5%
# OF RESIDENTS:		
LIFECARE	7,096	6,981
NON-LIFECARE	62	76
TOTAL	7,158	7,057
RESIDENTS PER INDEPENDENT LIVING UNIT	1.30	1.30
ASSISTED LIVING UNITS		
AVAILABLE	966	934
OCCUPIED	796	720
OCCUPANCY %	82.4%	77.1%
# OF RESIDENTS:		
LIFECARE	708	651
PRIVATE PAY	88	69
GYYY Y DD NYYDGYNG DA GYY YMY		
SKILLED NURSING FACILITY	4.050	1.204
AVAILABLE	1,272	1,294
OCCUPIED	1,028	1,071
OCCUPANCY %	80.8%	82.8%
# OF DEGIDENCE DAYO		
# OF RESIDENT DAYS: LIFECARE RESIDENTS	72 200	72 692
LIFECARE RESIDENTS MEDICARE/MEDICAID	72,380	73,682
MEDICARE/MEDICAID PRIVATE PAY/CONT. CARE CONTRACT	11,131	12,800 9,954
	10,062	
TOTAL	93,573	96,436

### ACTS OBLIGATED GROUP MARKETING SUMMARY FOR THE PERIODS ENDED MARCH 31, 2024 AND 2023

	2024 ACTUAL	2023 ACTUAL
INDEPENDENT LIVING UNITS RESALE ACTIVITY		
CASH BASIS		
GROSS ENTRANCE FEES \$ REFUNDS \$ NET ENTRANCE FEES	25,133,277 (4,010,785) 21,122,492	22,945,384 (4,355,580) 18,589,804
MOVE IN BASIS		
GROSS RESALE \$ RESALE # AVERAGE \$	17,363,900 52 333,921	10,808,875 39 277,151
INDEPENDENT LIVING UNITS INITIAL SALE ACTIVITY		
CASH BASIS		
GROSS ENTRANCE FEES \$ REFUNDS \$ NET ENTRANCE FEES	10,402,463 (31,000) 10,371,463	5,273,690 (562,495) 4,711,195
MOVE IN BASIS		
GROSS INITIAL SALE \$ INITIAL SALE # AVERAGE \$	12,112,458 21 576,784	9,071,375 14 647,955

### **ATTACHMENT NO. 3**

### FIVE YEAR FINANCIAL FORECAST

ACTS RETIREMENT-LIFE COMMUNITIES, INC. (OBLIGATED GROUP)



Projected Special-Purpose Combined Financial Statements for Each of the Five Years Ending December 31, 2028 and Accountants' Compilation Report

Table of Contents

	<u>Page</u>
Accountants' Compilation Report	1
Financial Statements	
Projected Special-Purpose Combined Balance Sheets	2
Projected Special-Purpose Combined Statements of Operations and Changes in Net Assets	3
Projected Special-Purpose Combined Statements of Cash Flows	5
Summary of Significant Projection Assumptions and Accounting Policies	6



### **Accountants' Compilation Report**

To the Board of Directors of ACTS Retirement-Life Communities, Inc.

Management is responsible for the accompanying financial projection of ACTS Retirement-Life Communities, Inc. (Obligated Group), which comprises the projected special-purpose combined balance sheets, statements of operations and changes in net assets, and statements of cash flows as of and for each of the five years ending December 31, 2028, and the related summaries of significant assumptions and accounting policies in accordance with guidelines for the presentation of a financial projection established by the American Institute of Certified Public Accountants (AICPA). We have performed a compilation engagement in accordance with Statements on Standards for Accounting and Review Services promulgated by the Accounting and Review Services Committee of the AICPA. We did not examine or review the financial projection nor were we required to perform any procedures to verify the accuracy or completeness of the information provided by management. We do not express an opinion, a conclusion, nor provide any form of assurance on this financial projection.

The projected results may not be achieved as there will usually be differences between the projected and actual results, because events and circumstances frequently do not occur as expected, and these differences may be material. We have no responsibility to update this report for events and circumstances occurring after the date of this report.

The accompanying financial projection and this report are intended solely for the information and use of ACTS Retirement-Life Communities, Inc. (Obligated Group) and the North Carolina Department of Insurance and are not intended to be and should not be used by anyone other than these specified parties.

Philadelphia, Pennsylvania

Baker Tilly US, LLP

May 31, 2024

### ACTS Retirement-Life Communities, Inc. (Obligated Group) Projected Special-Purpose Combined Balance Sheets

Projected Special-Purpose Combined Balance Sheets Under the Hypothetical Assumptions Described in Note 1 December 31, 2024 through 2028 (In Thousands)

	2024	2025	2026	2027	2028
Assets					
Current Assets					
Cash and cash equivalents	\$ 34,447	\$ 34,450	\$ 34,453	\$ 34,456	\$ 34,459
Board-designated funds	273,532	287,192	299,742	314,975	332,520
Accounts receivables and entrance fee receivables, net	27,475	28,242	29,123	29,970	30.861
Prepaid expenses, inventory, and deposits	11,863	12,227	12,594	12,962	13,337
Due from affiliated organizations	18,142	17,142	16,112	15,051	13,958
Total current assets	365,459	379,253	392,024	407,414	425,135
Board-Designated Funds	10,000	10,000	10,000	10,000	10,000
Assets Whose Use is Limited	105,042	115,739	114,763	117,272	120,374
North Carolina Operating Reserve Funds	10,631	10,950	11,278	11,617	11,965
Property and Equipment, net	1,659,162	1,687,703	1,710,028	1,726,807	1,741,704
Goodwill	4,926	4,926	4,926	4,926	4,926
Intangible Asset	1,780	890	-	-	-
Deferred Costs, net	12,610	12,747	12,754	12,628	12,362
Total assets	\$ 2,169,610	\$ 2,222,208	\$ 2,255,773	\$ 2,290,664	2,326,466
Liabilities and Net Assets					
Current Liabilities					
Accounts payable and accrued expenses	\$ 107,573	\$ 110,621	\$ 113,631	\$ 116,547	\$ 119,501
Entrance fee deposits	15,335	15,893	16,444	17,038	17,576
Short-term indebtedness	28,356	19,731	16,731	13.641	10.458
Current maturity of nonrecourse indebtedness	1,652	466	480	495	511
Current maturities of long-term debt	24,300	25,166	26,088	27,056	14,170
Total current liabilities	177,216	171,877	173,374	174,777	162,216
Long-term Indebtedness	780,919	781,298	752,640	722,895	705,919
Nonrecourse Indebtedness	11,199	10,733	10,253	9,758	9,247
Refundable Portion of Entrance Fees	5,227	3,327	1,579	-	-
Deferred Revenue from Entrance Fees	1,049,616	1,100,107	1,151,934	1,204,260	1,254,732
Accumulated Loss on Investment Contracts	2,108	2,108	2,108	2,108	2,108
Total liabilities	2,026,285	2,069,450	2,091,888	2,113,798	2,134,222
Net Assets					
Without donor restrictions	117,313	124,830	133,975	144,905	158,161
With donor restrictions	26,012	27,928	29,910	31,961	34,083
Total net assets	143,325	152,758	163,885	176,866	192,244
Total liabilities and net assets	\$ 2,169,610	\$ 2,222,208	\$ 2,255,773	\$ 2,290,664	\$ 2,326,466

ACTS Retirement-life Communities, Inc. (Obligated Group)

Projected Special-Purpose Combined Statements of Operations and Changes in Net Assets
Under the Hypothetical Assumptions Described in Note 1
For Each of the Five Years Ending December 31, 2028 (In Thousands)

	 2024	2025		2026		2027		2028	
Operating Revenue									
Resident services revenue, net of amortization									
of entrance fees	\$ 412,222	\$	424,067	\$	437,806	\$	450,941	\$	464,801
Resident services revenue from third-party payors	43,615		44,488		45,377		46,284		47,210
Investment income	10,594		14,729		15,277		15,822		16,452
Net assets released from restrictions to									
provide resident services	2,219		2,286		2,354		2,425		2,498
Contributions	115		118		122		126		129
Other revenue	 19,048		19,515		19,998		20,584		21,193
Total operating revenue before amortization									
of entrance fees	487,813		505,203		520,934		536,182		552,283
Amortization of entrance fees	 125,416		129,983		134,343		139,822		146,534
Total operating revenue	 613,229		635,186		655,277		676,004		698,817
Operating Expenses									
Administrative and general	136,226		140,438		144,689		148,831		153,118
Health care	103,088		106,180		109,353		112,608		115,948
Property management	89,910		92,707		95,423		98,134		100,815
Culinary services	82,359		84,901		87,473		90,114		92,825
Resident care	50,074		51,576		53,120		54,708		56,340
Environmental services	 19,437		20,070		20,718		21,283		21,863
Total operating expenses before depreciation,									
amortization, and interest	481,094		495,872		510,776		525,678		540,909
Depreciation and amortization	96,199		100,659		106,308		111,815		118,585
Interest, net	 34,066		36,228		34,952		33,662		32,330
Total operating expenses	 611,359		632,759		652,036		671,155		691,824
Net operating income	\$ 1,870	\$	2,427	\$	3,241	\$	4,849	\$	6,993

ACTS Retirement-Life Communities, Inc. (Obligated Group)

Projected Special-Purpose Combined Statements of Operations and Changes in Net Assets (continued)
Under the Hypothetical Assumptions Described in Note 1 For Each of the Five Years Ending December 31, 2028 (In Thousands)

	2024		2025		2026		2027		2028	
Changes in Net Assets Without Donor Restrictions Net operating income Net assets released from restrictions to acquire property and equipment	\$	1,870 4,627	\$	2,427 5,090	\$	3,241 5,904	\$	4,849 6,081	\$	6,993 6,263
Changes in net assets without donor restrictions		6,497		7,517		9,145		10,930		13,256
Changes in Net Assets With Donor Restrictions Change in beneficial interest in investments of ALF and CFSA		1,852		1,916		1,982		2,051		2,122
Increase in net assets		8,349		9,433		11,127		12,981		15,378
Net Assets, Beginning		134,976		143,325		152,758		163,885		176,866
Net Assets, Ending	\$	143,325	\$	152,758	\$	163,885	\$	176,866	\$	192,244

ACTS Retirement-life Communities, Inc. (Obligated Group)
Projected Special-Purpose Combined Statements of Cash Flows Under the Hypothetical Assumptions Described in Note 1 For Each of the Five Years Ending December 31, 2028 (In Thousands)

	2024		2025		2026		2027		2028
Cash Flows From Operating Activities									
Increase in net assets	\$ 8,349	\$	9,433	\$	11,127	\$	12,981	\$	15,378
Adjustments to reconcile increase in net assets									
to net cash provided by operating activities:									
Depreciation and amortization	96,199		100,659		106,308		111,815		118,585
Amortization of entrance fees	(125,416)		(129,983)		(134,343)		(139,822)		(146,534)
Amortization of bond discount and premium, net	(3,043)		(3,150)		(3,259)		(3,372)		(3,488)
Amortization of deferred financing costs	704		695		689		683		682
Entrance fees and deposits from									
non-refundable resale contracts	202,218		209,660		217,010		224,794		232,309
Refunds of entrance fees and deposits from									
non-refundable resale contracts	(19,470)		(18,174)		(19,465)		(20,841)		(23,176)
Administrative fee included in gross entrance fees	(9,899)		(10,455)		(10,823)		(11,210)		(11,589)
Increase in deferred costs	(1,785)		(1,485)		(1,537)		(1,591)		(1,646)
Change in beneficial interest in investments of ALF									
and CFSA	(1,852)		(1,916)		(1,982)		(2,051)		(2,122)
Net change in due from affiliated organizations	1,501		1,000		1,030		1,061		1,093
Changes in assets and liabilities: Increase in accounts receivable and									
entrance fee receivables	(2,302)		(767)		(001)		(947)		(901)
Increase in prepaid expenses,	(2,302)		(767)		(881)		(847)		(891)
inventory and deposits	(616)		(364)		(267)		(260)		(275)
Increase in accounts payable and	(616)		(304)		(367)		(368)		(375)
accrued expenses	6,606		3,048		3.010		2,916		2,954
accided expenses	0,000		3,040		3,010		2,910		2,954
Net cash provided by operating activities	151,194		158,201		166,517		174,148		181,180
Cash Flows From Investing Activities									
Purchase of property and equipment	(80,208)		(114,859)		(112,247)		(112,994)		(117,613)
Increase in investments	(8,381)		(27,546)		(9,546)		(15,645)		(18,476)
Net cash used in investing activities	(88,589)		(142,405)		(121,793)		(128,639)		(136,089)
Cash Flows From Financing Activities									
Entrance fees from initial sale contracts	49,668		_		_		_		_
Refunds of refundable entrance fees	(2,000)		(1,899)		(1,749)		(1,580)		
Payment of accounts payable, construction	(29,825)		(12,103)		(13,966)		(13,883)		(13,957)
Proceeds from short-term indebtedness	4,600		(12,100)		(10,000)		(10,000)		(10,001)
Net proceeds from long-term indebtedness	-		19,644		_		_		_
Increase in deferred financing costs	_		(269)		_		_		_
Payments on nonrecourse indebtedness	(1,639)		(1,652)		(466)		(480)		(495)
Payments on short-term indebtedness	(49,668)		-		(3,000)		(3,090)		(3,183)
Payments on long-term indebtedness	(23,049)		(24,300)		(25,166)		(26,088)		(27,056)
Net cash used in financing activities	(51,913)		(20,579)		(44,347)		(45,121)		(44,691)
Not be seen as followed by the seek as which and									
Net increase (decrease) in cash, cash equivalents	10 602		(4 702)		377		388		400
and restricted cash and cash equivalents	10,692		(4,783)		311		300		400
Cash, Cash Equivalents and Restricted Cash									
and Cash Equivalents, Beginning	65,224		75,916		71,133		71,510		71,898
Cash, Cash Equivalents and Restricted Cash									
and Cash Equivalents, Ending	\$ 75,916	\$	71,133	\$	71,510	\$	71,898	\$	72,298
Supplemental Disclosure of Noncash Financing Activities Proceeds from long-term debt to repay short-term debt	\$ -	\$	8,625	\$		\$		\$	<u> </u>
• •		<u> </u>		<u> </u>					

Summary of Significant Projection Assumptions and Accounting Policies

The accompanying financial projection presents, to the best of the knowledge and belief of management of ACTS Retirement-Life Communities, Inc. (Obligated Group) (Management), the expected financial position, results of operations and changes in net assets, and cash flows of ACTS Retirement-Life Communities, Inc. (Obligated Group) as of and for each of the five years ending December 31, 2028 if the hypothetical assumptions described in Note 1 below occur. Accordingly, the projection reflects Management's judgment as of May 31, 2024, the date of the projection, of the expected conditions and Management's expected course of action if the hypothetical assumptions occur.

The accompanying financial projection was prepared for the purpose of submission to the North Carolina Department of Insurance, as required by North Carolina General Statute 58-64-20(a)(12) and should not be considered a presentation of expected future results. Accordingly, these projections may not be useful for other purposes. The assumptions disclosed herein are those that Management believes are significant to the financial projection. Furthermore, even if the hypothetical assumptions occur as described, there will usually be differences between projected and actual results, because events and circumstances frequently do not occur as expected, and those differences may be material.

The accompanying financial projection is not strictly limited to the North Carolina communities. As such, this projection includes all 22 communities considered part of the Obligated Group.

### 1. Hypothetical Assumptions

A hypothetical assumption is an assumption used in a financial projection to present a condition or course of action that is not necessarily expected to occur, but is consistent with the purpose of the presentation. Because of the nature of financial projections, Management need not have a reasonable basis for the hypothetical assumptions.

Management has elected to use certain hypothetical assumptions in the preparation of the accompanying financial projection but does not have documented support for these assumptions. The hypothetical assumptions used by Management in the preparation of the accompanying financial projection are that:

- a) Derivative instruments and investments do not reflect unrealized gains or losses or changes in the fair value of the asset or liability due to the inability to predict fair value changes.
- b) Interest rates for fixed rate debt are based upon actual interest rates, while variable rate bonds are based upon historical rates for similar debt outstanding.
- c) The composition of ACTS Retirement-Life Communities, Inc. (Obligated Group) will not change during the projection period.
- d) ACTS Retirement-Life Communities, Inc. (Obligated Group) will complete the proposed renovation and expansion projects at the campuses described in Note 10 and obtain the related financing.

Summary of Significant Projection Assumptions and Accounting Policies

### 2. Nature of Operations and Organizational Matters

ACTS Retirement Services, Inc. (ARS) is a not-for-profit Pennsylvania corporation that serves as the parent organization providing the highest level of governance and control over all of its controlled entities. The following is a listing of ARS' controlled entities:

ACTS Management Services, Inc. (AMS) is a not-for-profit Pennsylvania corporation providing management, marketing and development services to senior living providers. AMS is the sole member of ACTS Retirement-Life Communities Management, LLC, (ARLCM) and ACTS Alliance Management, LLC (AAM), Pennsylvania limited liability companies. ARLCM provides management, marketing and development services to ACTS Retirement-Life Communities, Inc. (ACTS) and the Affiliates (as herein defined). AAM provides management and related services to Willow Valley Communities, a not-for profit Pennsylvania corporation that provides residential, personal care and skilled care services to senior adults in its continuing care retirement community (CCRC) located in Pennsylvania.

ACTS, a not-for-profit Pennsylvania corporation that, along with the Affiliates (as herein defined), provides residential, assisted living and skilled care services to senior adults in its 27 CCRCs, located in Alabama (2), Delaware (3), Florida (5), Georgia (1), Maryland (4), New Jersey (1), North Carolina (2), Pennsylvania (8) and South Carolina (1). ACTS operates 22 CCRCs as divisions within the legal entity of ACTS, and 5 CCRCs within two separate, related legal entities (the Affiliates). On February 1, 2023, Presbyterian Retirement Corporation, Inc. (PRC), an entity under common control and a not-for-profit Alabama corporation, merged into ACTS and is operating as one of the 22 CCRCs within the legal entity of ACTS. PRC was a member of the ACTS Obligated Group in 2022.

ACTS is the sole member of the following entities:

ACTS Signature Community Services, Inc. (ASCS), a not-for-profit Pennsylvania corporation providing home and community-based services to ACTS and the Affiliates.

ACTS Legacy Foundation, Inc. (ALF), a not-for-profit Delaware corporation that provides fundraising, supports all charitable programs and manages the donor restricted funds for ACTS and the Affiliates.

ACTS Acquisition and Development Company, LLC (AADC), a Florida limited liability company that engages in acquisition and development related activity on behalf of ACTS. AADC is the sole corporate member of the following Affiliates:

Integrace, Inc. d/b/a ACTS Retirement-Life Communities of Maryland (ARLC MD), a not-for-profit Maryland corporation which operates 4 CCRCs located in Maryland.

Mease Life, Inc. (ML), a not-for-profit Florida corporation which operates a CCRC located in Dunedin, Florida. ML is the sole member of Mease Life Residents Foundation, Inc. (MLRF), a not-for-profit Florida corporation that provides fundraising and supports all charitable programs for ML.

The ACTS Obligated Group includes ACTS, AMS, ARLCM, AAM and ASCS under the terms of a Master Trust Indenture.

All of the above organizations, with the exception of AADC, ARLCM and AAM, are not-for-profit corporations as described in Section 501(c)(3) of the Internal Revenue Code (IRC) and are exempt from federal income taxes on their exempt income under Section 501(a) of the IRC. AADC, ARLCM and AAM, as single member limited liability companies, are considered "disregarded entities" for federal tax purposes. Because ACTS and AMS are exempt from federal income tax under Section 501(a) of the IRC, as charitable organizations described in Section 501(c)(3) of the IRC, and because AADC, ARLCM and AAM are disregarded entities for federal tax purposes, AADC, ARLCM and AAM are considered exempt under Section 501(a) of the IRC as charitable organizations described in Section 501(c)(3) of the IRC.

Summary of Significant Projection Assumptions and Accounting Policies

### **Basis of Presentation and Principles of Combination**

The ACTS Obligated Group (the Company) prepares special-purpose combined financial statements in accordance with the financial reporting provisions specified in the disclosure requirements of the Master Trust Indenture. The Master Trust Indenture specifies the preparation of combined financial statements of the Obligated Group members; accordingly, the accompanying projected special-purpose combined financial statements include only the accounts of the Obligated Group members and exclude the accounts of ARS, ALF, AADC, ARLC MD, ML and MLRF. The combination of financial statements for only certain controlled organizations differs from accounting principles generally accepted in the United States of America.

All inter-affiliate transactions between the members of the Company have been eliminated in combination.

### 3. Summary of Significant Accounting Policies

### Cash, Cash Equivalents and Restricted Cash and Cash Equivalents

For purposes of the projected special-purpose combined statements of cash flows, cash, cash equivalents and restricted cash and cash equivalents include working capital accounts invested in highly liquid instruments purchased with an original maturity of three months or less. Cash and cash equivalents include investments comprised of debt related reserves and state reserves. The following table provides a reconciliation of cash, cash equivalents and restricted cash and cash equivalents reported within the projected special-purpose combined balance sheets that sum to the total of the same such amounts reported in the projected special-purpose combined statements of cash flows.

	 2024	 2025	2026 (In Thousands)		2027		 2028
Cash and cash equivalents Cash and cash equivalents included in board-designated	\$ 34,447	\$ 34,450	\$	34,453	\$	34,456	\$ 34,459
funds and assets whose use is limited	41,469	 36,682		37,056		37,441	37,838
Total cash, cash equivalents and restricted cash and cash equivalents	\$ 75,916	\$ 71,132	\$	71,509	\$	71,897	\$ 72,297

### **Board-Designated Funds**

Board-designated funds represent assets set aside by the Company's board of directors for future use by the Company, including capital projects and other special purposes approved by the board.

### **Investments and Investment Risk**

Investments with readily determinable fair values are measured at fair value in the projected special-purpose combined balance sheets. Investment income (including realized and unrealized gains and losses on investments, interest and dividends) is included in net operating income in the projected special-purpose combined statements of operations and changes in net assets unless the income is restricted by donor or law. Interest income is measured as earned on the accrual basis. Dividends are measured based on the ex-dividend date. Estimates of the future changes in fair values are not readily determinable at this date; thus, future changes in the fair value of investments are not reflected in the accompanying projected special-purpose financial statements.

Summary of Significant Projection Assumptions and Accounting Policies

The Company's investments are comprised of a variety of financial instruments. The fair values reported in the projected special-purpose combined balance sheets are subject to various risks including changes in the equity markets, the interest rate environment and general economic conditions. Due to the level of risk associated with certain investment securities and the level of uncertainty related to changes in the fair value of investment securities, it is reasonably possible that the amounts reported on the projected special-purpose combined balance sheets could materially change during the projection period.

Investments include assets without restrictions and assets with restrictions. Assets without restrictions represent assets that are available for the general use and purposes of the Company. Assets with restrictions include amounts held in trust to meet debt related requirements, assets that are used to meet statutory reserve requirements and amounts restricted by donors for specific purposes or time periods.

### Accounts Receivable and Entrance Fee Receivables

The Company assesses collectability on all resident accounts prior to providing services. An allowance for expected credit losses is recognized to reduce accounts receivable to its net realizable value for impairment of revenues for changes in resident credit worthiness. The allowance is estimated by Management based on factors such as aging of the accounts receivable, and anticipated collection of the consideration. Accounts are written off through credit loss expense when the Company has exhausted all collection efforts and accounts are deemed impaired.

Entrance fee receivables are evaluated for collectability prior to residents being admitted to the communities based on the resident's credit worthiness. The terms and conditions of each entrance fee receivable are determined when a resident agreement is executed.

### **Property and Equipment**

Property and equipment are stated at cost. Donated assets are recorded at their fair value at the date of donation. Depreciation is computed using the straight-line method based on the following estimated useful lives:

Land improvements 10 to 25 years
Building and improvements 8 to 55 years
Furniture, fixtures and equipment 3 to 10 years

Projected depreciation expense (in thousands) is \$94,137, \$98,421, \$103,889, \$110,098 and \$116,673 in 2024 through 2028, respectively.

When assets are sold or retired, the asset values and related accumulated depreciation are eliminated from the accounts and any gain or loss is included in the special-purpose combined statements of operations and changes in net assets. The cost of maintenance and repairs is charged to expense as incurred. Significant renewals and betterments are capitalized.

Gifts of long-lived assets such as land, buildings or equipment are reported as other revenue unless explicit donor stipulations specify how the donated assets must be used. Gifts of long-lived assets with explicit restrictions that specify how the assets are to be used and gifts of cash or other assets that must be used to acquire long-lived assets are reported as restricted contributions. Expirations of donor restrictions are reported when the donated or acquired long-lived assets are placed in service.

Interest is capitalized for assets that require a period of time to be constructed or to prepare them for their intended use.

Summary of Significant Projection Assumptions and Accounting Policies

### Goodwill

In connection with the recording of the assets and liabilities of PRC, as part of the affiliation with ACTS, the fair value of the assets was less than the fair value of the liabilities. As a result, goodwill of \$4,926,000 was recorded in connection with the transaction.

Goodwill is not amortized; instead the Company evaluates goodwill for impairment on an annual basis or more frequently if indicators of impairment exist. The Company performs its annual goodwill impairment test on October 1 each year. The Company assesses qualitative factors (events and circumstances) to determine whether it is more likely than not (that is, a likelihood of more than 50%) that the fair value of PRC is less than its carrying amount, including goodwill. Based on the most recent assessment of qualitative factors (events and circumstances), the Company concluded that it was more likely than not that the fair value of PRC exceeded its carrying amount, including goodwill. Therefore, additional testing to identify potential impairment was unnecessary. As such, no impairment losses are reflected in the accompanying projected special-purpose combined financial statements during the projection period.

### **Deferred Costs**

Deferred costs include incremental costs of obtaining agreements that would not have been incurred if the agreements were not obtained and are recorded at cost. Deferred costs are amortized over the estimated life expectancy of the residents using the straight-line method, which approximates the period of time that services are expected to be transferred to residents.

Projected amortization expense (in thousands) is \$2,062, \$2,238, \$2,419, \$1,717 and \$1,912 in 2024 through 2028, respectively. The projected amortization expense amounts are inclusive of (in thousands) \$890 in 2024, 2025 and 2026 for amortization of an intangible asset.

### **Deferred Financing Costs**

Deferred financing costs are amortized straight-line over the terms of the related debt, which approximates using the effective interest method and are classified net with the related debt. Projected amortization expense (in thousands), which is included as a component of interest expense, is \$704, \$695, \$689, \$683 and \$682 in 2024 through 2028, respectively.

### **Derivative Financial Instruments**

The Company uses interest rate swap agreements, which are considered derivative financial instruments, to manage its interest rate risk on its long-term debt. The interest rate swap agreements are reported at fair value in the projected special-purpose combined balance sheets. Estimates of the future changes in fair values are not readily determinable at this date; thus, future changes in the fair value of derivative financial instruments are not reflected in the accompanying projected special-purpose financial statements.

### **Deferred Revenue From Entrance Fees**

Under a continuing care contract (resident agreement) for a residential living unit, the Company receives entrance fee payments in advance. The Company offers both nonrefundable and refundable resident agreements. The majority of the Company's resident agreements are nonrefundable.

Under the majority of nonrefundable resident agreements, residents who terminate their contracts will generally be entitled to a full refund less an administrative fee of up to 5% and less 1%-2% (based on the resident agreement) of the remaining entrance fee per each month of residency. Under refundable resident agreements, the entrance fee is reduced to no less than the guaranteed refund, as specified in the resident agreement, and refunds to residents are generally paid by the Company after a new resident occupies the residential living unit vacated by the former resident.

Summary of Significant Projection Assumptions and Accounting Policies

The nonrefundable portion of entrance fees is amortized to revenue over the actuarially computed life expectancy of the residents using the straight-line method, which approximates the period of time that services under the resident agreements are expected to be transferred to residents and the Company's performance obligation to the residents is satisfied, and is classified as deferred revenue from entrance fees on the projected special-purpose combined balance sheets.

The guaranteed refundable portion of entrance fees is classified as refundable portion of entrance fees on the projected special-purpose combined balance sheets and is not amortized to revenue.

Under the majority of existing resident agreements, residential living residents are entitled to assisted living or skilled care services, as needed, with no increases in the current monthly service fees as a result of transferring to a higher level of care.

### **Obligation to Provide Future Services**

The Company engages an independent actuary once every three years to calculate the present value of the net cost of future services and the use of facilities to be provided to current residents and compares that amount with the balance of deferred revenue from entrance fees. Based upon the last calculation performed (as of December 31, 2023), the present value of the net cost of future services and the use of facilities, based on a discount rate of 5%, did not exceed the balance of deferred revenue from entrance fees. Based upon this calculation, the assumptions in this projection, and the analysis of Management, Management believes there will be no need to record a liability for the obligation to provide future services during the projection period.

### **Net Assets**

Net assets, revenues, gains and losses are classified based on the existence or absence of donor-imposed restrictions. Accordingly, net assets and changes therein are classified and reported as follows:

**Net Assets Without Donor Restrictions** - Net assets available for use in general operations and not subject to donor restrictions. All revenue not restricted by donors and donor restricted contributions whose restrictions are met in the same period in which they are received are accounted for in net assets without donor restrictions.

**Net Assets With Donor Restrictions** - Net assets subject to donor-imposed restrictions. Some donor-imposed restrictions are temporary in nature, such as those that will be met by the passage of time or other events specified by the donor. Other donor-imposed restrictions are perpetual in nature, where the donor stipulates that resources be maintained in perpetuity. All revenues restricted by donors as to either timing or purpose of the related expenditures or required to be maintained in perpetuity as a source of investment income are accounted for in net assets with donor restrictions. When a donor restriction expires, that is when a stipulated time restriction ends or a purpose restriction is accomplished, net assets with donor restrictions are reclassified to net assets without donor restrictions.

### **Resident Services Revenues**

Resident services revenues are reported at the amount that reflects the consideration the Company expects to receive in exchange for the services provided. These amounts are due from residents or third-party payors and include variable consideration for retroactive adjustments, if any, under reimbursement programs. Performance obligations are determined based on the nature of the services provided. Resident services revenues are recognized as performance obligations are satisfied.

Summary of Significant Projection Assumptions and Accounting Policies

Payment terms and conditions for the Company's resident agreements vary by contract type and payor source, although terms generally include payment to be made within 30 days. Resident services revenues for recurring and routine monthly services due from self-pay residents are generally billed monthly in advance. Resident services revenues for ancillary services due from self-pay residents are generally billed monthly in arrears. Resident services revenues due from Medicare, Medicaid and other third-party payor programs are billed monthly in arrears.

Resident services revenues are primarily comprised of skilled care, assisted living and residential living revenue streams, which are primarily derived from providing nursing, assisted living and housing services to residents at a stated daily or monthly fee, net of any explicit or implicit price concessions. The Company has determined that the services included in the stated daily or monthly fee for each level of care represents a series of distinct services that have the same timing and pattern of transfer. Therefore, the Company considers the services provided to residents in each level of care to be one performance obligation which is satisfied over time as services are provided. As such, skilled care, assisted living and residential living revenues are recognized on a daily or month-to-month basis as services are rendered.

The Company receives revenue for services under third-party payor programs, including Medicare, Medicaid and other third-party payors. Settlements with third-party payors for retroactive adjustments due to audits, reviews or investigations are included in the determination of the estimated transaction price for providing services. The Company estimates the transaction price based on the terms of the contract, correspondence with the third-party payor and historical payment trends, and retroactive adjustments are recognized in future periods as final settlements are determined.

### **Income Taxes**

ACTS, AMS and ASCS are not-for-profit corporations. Each is exempt from federal income taxes on exempt income under Section 501(a) of the IRC and other income taxes under similar statutes. Accordingly, no provision for income taxes has been recorded in the projected special-purpose combined financial statements.

### **Net Operating Income**

The performance indicator is identified in the projected special-purpose combined statements of operations and changes in net assets as net operating income. Changes in net assets without donor restrictions which are excluded from the determination of the performance indicator, consistent with industry practice, include contributions of long-lived assets (including assets acquired using contributions which by donor restriction were to be used for the purposes of acquiring such assets, if any).

### 4. Short-Term Indebtedness

ACTS has an available \$85,000,000 revolving line of credit with a financial institution. Interest is calculated monthly based on changes to the SOFR, as defined.

ACTS also has an available \$90,000,000 revolving line of credit with another financial institution. Interest is calculated monthly based on changes to the SOFR, as defined.

The Company's obligations under the line of credit agreements are secured under the terms of a Master Trust Indenture dated December 1, 1996, as supplemented, on a parity basis by a pledge of gross revenues (as defined), a covenant not to create or allow to exist upon its property any lien except for permitted liens, and a promise to deliver mortgages and/or deeds of trust granting liens upon and security interest in its facilities to the Master Trustee if certain events occur, as defined.

Summary of Significant Projection Assumptions and Accounting Policies

### 5. Nonrecourse Indebtedness

In February 2021, the Company closed on a \$13,800,000 debt financing consisting of a nonrecourse, nonbank qualified tax-free mortgage loan. The proceeds from the financing were used to refinance the existing nonrecourse indebtedness, reimburse for the costs of capital improvements and finance closing costs. The nonbank qualified tax-free mortgage loan amortizes over 25 years and has a 2.61% fixed rate of interest for five years.

In addition, in December 2021, the Company established a \$4,500,000 promissory note with an unrelated third party in connection with an asset purchase transaction. The noninterest bearing note amortizes over three years with the final payment due on May 1, 2025.

### 6. Long-Term Indebtedness

The Company's long-term indebtedness has been issued under a Master Trust Indenture dated December 1, 1996, as supplemented, which secures the obligations of the Company and includes a pledge of gross revenues (as defined), a covenant not to create or allow to exist upon its property any lien except for permitted liens and a promise to deliver mortgages and/or deeds of trust granting liens upon and security interest in its facilities to the Master Trustee if certain events occur, as defined. The Company is required to maintain certain reserves with a trustee. Such reserves are included in assets whose use is limited. The Company is also required to meet certain financial covenants.

It is assumed that the Company will issue \$28,300,000 of fixed rate tax-exempt bonds in 2025. The proceeds from the issuance are assumed to provide for the payoff of the amount outstanding on the line of credit associated with the Granite Farms Estates Willowbrooke Court renovation and other miscellaneous capital improvements and renovations of \$8,625,000. It is also assumed that the proceeds will establish a project fund in the amount of approximately \$19,000,000 to fund the construction of a new assisted living and memory care center at Gwynedd Estates and the renovation of skilled care centers at various other communities located in Pennsylvania, and will be used to finance certain costs of issuance and other related costs. It is assumed that the bonds will mature in 2056 and carry a fixed interest rate of 4.75%.

Long-term debt is projected to be comprised of approximately 80% fixed rate, tax-exempt revenue bonds, 15% fixed rate, taxable revenue bonds and taxable term loans, and 6% variable rate, tax-exempt demand revenue bonds. The interest rate on substantially all variable rate bonds is fixed by interest rate swaps.

Anticipated principal repayments on long-term indebtedness are as follows (in thousands):

Years ending December 31:	
2024	\$ 23,049
2025	24,300
2026	25,166
2027	26,088
2028	27,056
2029 - 2033	157,343
2034 - 2038	163,817
2039 - 2043	175,348
Thereafter	194,441
Total	\$ 816,608

Summary of Significant Projection Assumptions and Accounting Policies

#### 7. Revenue and Expense Assumptions

#### Revenue

The Company derives revenue from six primary sources: monthly resident fees, entrance fee amortization, per-diem rates charged for nonresident skilled care residents, income from "fee-for-service" programs, investment income and miscellaneous income. Monthly and per diem fees included in resident services revenue are assumed to increase approximately 3.0% per year each year during the projection period. Resident services revenue from third-party payors is assumed to increase 3.0% each year during the projection period. Entrance fee amortization will increase as the resident population grows through the occupancy of vacant residential living units, as existing occupied residential living units are vacated and resold, and as expansion residential living units are placed in service. Other revenue is projected to increase approximately 3.0% per year during the projection period.

Growth of occupied residential living units will be achieved as resales are expected to outpace turnover in 2024. During 2023, the Company's residential living units operated at an average occupancy level of 92%. Management projected level average residential living occupancy in 2024 followed by gradual increases in average residential living occupancy during the remainder of the projection period as follows: 91% in 2024 and 92% in 2025 through 2028 based on historical trends. During 2023, the Company's assisted living units operated at an average occupancy level of 79%. Management projected average assisted living occupancy to be 77% in 2024, 82% in 2025, 83% in 2026 and 2027, and 84% in 2028. During 2023, the Company's skilled care units operated at an average occupancy level of 81%. Management projected average skilled care occupancy to be 84% in 2024, and 81% in 2025 through 2028.

Investment income was assumed to equal approximately 3.0% of the ending cash and investment balances each year during the projection period.

#### **Beneficial Interest in Investments**

As of December 31, 2023, the Company has a beneficial interest in the investments of ALF of \$23,912,000 and a beneficial interest of the Community Foundation of South Alabama (CFSA) of \$218,000. These amounts, as well as growth in these amounts during the projection period, are included in assets whose use is limited in the projected special-purpose balance sheets.

The change in the Company's beneficial interest in investments of ALF and CFSA is projected based upon historical experience and Management's expectations of future net asset with donor restrictions activity, primarily contributions and net assets released from restrictions.

#### **Operating Expenses**

Operating expenses are projected to increase based on an assumed average inflation factor of 3.0% each year during the projection period, incremental costs associated with increased occupancy levels, and incremental costs associated with the renovation and expansion projects disclosed in Note 10. The outcome of the projection is particularly sensitive to variances in inflation. In addition, Management assumes that if there are further unexpected increases in operating costs, those could be offset by the ability to increase charges for resident services.

#### Interest Expense

Interest expense is calculated based on the terms of current debt outstanding. Interest rates on fixed rate bonds and term loans outstanding were assumed to range from approximately 2.6% to 6.2%. Interest rates on variable rate bonds outstanding were assumed to range from approximately 3.3% to 3.6%, which represent the range of rates as of December 31, 2023 on the Company's existing variable rate bonds. Since variable interest rates are market-driven and not readily determinable, variable rate bonds were assumed to remain at these rates throughout the projection period. The interest rate on short-term indebtedness was assumed to be 6.4%.

Summary of Significant Projection Assumptions and Accounting Policies

Interest costs capitalized are projected to be (in thousands) \$4,997, \$1,793, \$1,429, \$1,238 and \$1,041 in 2024 through 2028, respectively.

#### Depreciation

Depreciation is projected based upon historical levels and assumed capital expenditures during the projection period.

#### 8. Balance Sheet Assumptions

#### Receivables

Receivables are projected to be 22 days of the resident services revenue and resident services revenue from third-party payors.

#### Investments

Investments are expected to be comprised primarily of money market funds, U.S. government securities, guaranteed investment contracts and fixed income mutual funds and are as follows:

	2024	2025	2026	2027	2028
	(In Thousands)				
Investments related to:					
Board-designated funds	\$ 278,814	\$ 292,474	\$ 305,024	\$ 320,257	\$ 337,802
State reserves - NC	10,631	10,950	11,278	11,617	11,965
State reserves - other	57,336	59,693	62,142	64,687	67,332
Real estate held for investment at cost	4,718	4,718	4,718	4,718	4,718
Beneficial interest in the investments					
of ALF and CFSA	25,982	27,898	29,880	31,931	34,053
Debt and project construction reserves	21,724	28,148	22,741	20,654	18,989
Total	\$ 399,205	\$ 423,881	\$ 435,783	\$ 453,864	\$ 474,859

These amounts are included in the projected special-purpose combined financial statements as board-designated funds, assets whose use is limited, and North Carolina operating reserve funds.

In accordance with North Carolina General Statute 58-64-33, the Company maintains an operating reserve equal to twenty-five percent (25%) of the total operating expenses (excluding depreciation and amortization expenses) of Matthews Glen and Tryon Estates based on occupancy of each community exceeding ninety percent (90%). Matthews Glen and Tryon Estates are continuing care retirement communities located in North Carolina for which the Company serves as the provider of continuing care. Matthews Glen and Tryon Estates each achieved an occupancy rate in excess of ninety percent (90%) as of December 31, 2023 and are expected to continue to do so each year throughout the projection period.

#### **Accounts Payable and Accrued Expenses**

Accounts payable and accrued expenses are projected to be 71 days of expenses excluding depreciation, amortization and interest based on historical experience. Amounts for construction related accounts payable are also included in accounts payable and accrued expenses.

Summary of Significant Projection Assumptions and Accounting Policies

#### **Entrance Fee Deposits**

Entrance fee deposits are projected as a percentage of sales activity based upon historical experience.

#### 9. Cash Flows Assumptions

Entrance fees from resales are projected to increase as the result of increased occupancy and entrance fee price increases of 3.0% per year based on historical operating experience and future expectations.

Purchases of property and equipment include expenditures for renovations and expansion of existing properties as well as ordinary capital expenditures.

#### 10. Renovation and Expansion of Existing Properties

The following are assumed renovation and expansion projects at specific communities which are considered to be the most significant.

#### **Gwynedd Estates**

It is assumed that a new assisted living and memory care center will be built on the campus during 2025 and 2026 at a projected cost of \$12,000,000. Construction costs will be primarily funded by the permanent financing done in 2025.

#### **Spring House Estates**

It is assumed that the skilled care center will be renovated in 2024 through 2026 at a projected cost of \$5,500,000. The renovations will primarily include privacy enhancements in resident rooms. Renovation costs will be primarily funded by the permanent financing done in 2023.

#### **Southampton Estates**

It is assumed that the skilled care center will be renovated during 2024 and 2025 at a projected cost of \$4,250,000. The renovations will primarily include privacy enhancements in resident rooms. Renovation costs will be primarily funded by the permanent financing done in 2023.

#### **Lima Estates**

It is assumed that the skilled care center will be renovated during 2027 and 2028 at a projected cost of \$5,000,000. The renovations will primarily include privacy enhancements in resident rooms. Renovation costs will be primarily funded by the permanent financing done in 2025.

#### **Granite Farms Estates**

It is assumed that the skilled care center will be renovated during 2024 through 2026 at a projected cost of \$5,800,000. The renovations will primarily include privacy enhancements in resident rooms. Renovation costs will be partially funded by draws on a line of credit of \$4,600,000; these draws are assumed to be permanently financed in 2025. The remainder of the renovation costs will be primarily funded by the permanent financing done in 2025.

#### **Cokesbury Village**

It is assumed that renovations will be made to the welcome house and the assisted living and skilled care center during 2024 at a projected cost of \$2,500,000. The renovations will be primarily funded by the permanent financing done in 2023.

Summary of Significant Projection Assumptions and Accounting Policies

#### **Ordinary Capital Expenditures**

In addition to the renovation and expansion of existing properties, the Company funds, through normal operations, a level of ordinary capital expenditures. During the projection period, ordinary capital expenditures are expected to range from \$82 million to \$114 million per year. Included in this amount are apartment restoration expenditures, which are based on units anticipated to return to inventory, and planned upgrades at certain communities.

#### 11. Retirement Plans

The Company participates in a 401(k) Plan (the ACTS 401(k) Plan) covering substantially all full-time employees. The ACTS 401(k) Plan allows for qualified employees to voluntarily contribute up to the Internal Revenue Service maximum. In accordance with the terms of the ACTS 401(k) Plan, the Company matches up to 100% of the first 3% of the employee's contribution, plus an additional 50% of the next 2% of the employee's contribution.

AMS provides a nonqualified Supplemental Executive Retirement Plan (SERP) to certain members of senior executive management in addition to those benefits available under the ACTS 401(k) Plan. Retirement benefits, as defined in the plan document and amendments, are based on age, years of service, and average compensation during the last five years of employment.

#### 12. Commitments and Contingencies

#### **Senior Living Services Industry**

The senior living services industry is subject to numerous laws, regulations and administrative directives of federal, state and local governments and agencies. Compliance is subject to future government review and interpretation as well as regulatory actions unknown or unasserted at this time. Government activity continues to increase with respect to investigations and allegations concerning possible violations by healthcare providers of fraud and abuse statutes and regulations, which could result in the imposition of significant fines and penalties as well as significant repayments for resident services previously billed. Management is not aware of any material incidents of noncompliance.

#### Litigation

The Company operates in an industry where various suits and claims arise in the normal course of business. The Company maintains general and professional liability coverage on a claims-made basis through a commercial insurance carrier. Management is not currently aware of any claims that have been or will be asserted that will, after consideration of applicable insurance coverages, have a material adverse effect on the projected special-purpose combined financial statements.

# **ATTACHMENT NO. 4**

# RESIDENT CONTRACT ACTS RETIREMENT-LIFE COMMUNITIES, INC.



# **RESIDENT CONTRACT**

**NORTH CAROLINA** 

# **Table of Contents**

DEFINITION			
SECTION		General Statements	
1.1	(	General Statements Regarding Company	1
1.2	(	General Statements Regarding Extent of Continuing Care	1
SECTION	2	Conditions to Admission	2
2.1		Financial Qualifications	
2.2		Change in Financial Condition Prior to Occupancy	
2.3		Medical Qualifications	
_			
2.4		Change in Medical Condition Prior to Occupancy	
2.5		Required Insurance	
2.6		Age Requirements	3
SECTION		The Designation of the Residential Unit and Consideration	
	†	to be Paid	5
SECTION	4	Living Accommodation and Common Areas	7
4.1		Living Accommodation	
4.2		Furnishings	
4.3		Optional Furnishings or Appliances	
4.3 4.4			
		Common Areas	
4.5		Assisted Living Residence	
4.6		Skilled Care Center	
4.7		Date of Availability	
4.8		Limitations on Occupancy	8
4.9	(	Company's Rights Regarding Retirement Community and	
		Living Accommodation	<u>g</u>
SECTION	5	Services Provided by Company to Resident and Resident's	
	_	Responsibilities	C
5.1		Utilities and Taxes	
5.2		Telephone	
5.3		Television and Internet	
			_
5.4	l	Housekeeping	. 10
5.5		Maintenance and Repairs	
5.6		Structural Changes	
5.7		Laundry	
5.8	,	Storage	10
5.9	(	Grounds	. 11
5.10	0.	Transportation	.11
5.11		Food and Meals	
		(a) Dining Room Service	
		(b) Tray Service(b)	
		` <i>'</i>	
		(d) Guest Use of Dining Room	
		(e) Guest Meal Charges	
		(f) Dining Room Dress Code	. 12

5.		Response System	
5.	.13	Security	. 13
5.	.14	Parking	. 13
5.	.15	Property Insurance	. 13
5.	.16	Administration	. 13
5.	.17	Additional Miscellaneous Services	. 13
5.	.18	Changes in the Scope of Services and Ancillary Fee Schedule	. 13
SECTIO	N 6	General Medical, Nursing and Assisted Living Services	. 13
6.	.1	Outpatient Nursing Services	. 13
6.		Assisted Living and Routine Nursing Care Services	
6.		Home Care Services	. 14
6	.4	Costs in a Skilled Care Center or an Assisted Living Residence Prior to Occupancy	14
6.	.5	Costs in a Skilled Care Center or an Assisted Living Residence	
		After Occupancy	. 15
		(a) Routine Nursing Care Services	. 15
		(b) Assisted Living Services	
		(c) Intra-Community Transfer and the Monthly Rate	
6.		Exclusions (Items and Services Not Covered by the Monthly Rate)	
		Hospital, Medical and Nursing Insurance	
		(a) Required Insurance	
		(b) Assignment of Required Insurance and Third Party Payments	
	(	(c) Enrollment in a Health Maintenance Organization ("HMO") or	4-
		Other Managed Care Plan	
^		(d) Long Term Care Insurance	
		Transfer to Hospital or Other Specialized Service Facility	
_	.9	Illness or Accident Away from Retirement Community	. 18
		Accident or Illness Caused by Others	
		Limitations on Care	
		Responsibility of Company for Services Included in Monthly Rate	
		Privately Employed Private Duty Contractors	
6.	.14	Change in Ancillary Fee Schedule	. 19
<b>SECTIO</b>		Application Fee and Priority List Deposit	
= :		Application Fee	
7.	.2	Priority List Deposit	. 20
SECTIO	N 8	Entrance Fee	. 20
		Purpose and Use	
_		Payment Schedule	
		(a) Reservation Fee	
		`(b) Final Payment	. 20
8.		Right to Establish Entrance Fee	
8.		Administrative Fee and Amortization of Entrance Fee	
		(a) Administrative Fee	
		(b) Amortization of Entrance Fee	

<b>SECTION 9</b>	Monthly Rate	.21
9.1	Standard Monthly Rate	.21
9.2	Adjustments in the Monthly Rate	
9.3	Payment and Due Date	
9.4	Service Charge for Late Payment	.21
	Co-Resident	. 22
10.1	Co-Resident's Fee Responsibility	
10.2	Marriages/Additional Occupant	. 22
SECTION 11	Relocation to a Different Living Accommodation or Outside Facility	. 22
11.1	Relocation From Residential Unit to Another as Requested by Resident.	
	(a) Relocation to Larger Sized Residential Unit	
	(b) Relocation to Smaller Sized Residential Unit	
11.2	Relocation From Residential Unit to Another as Required by Company	. 23
11.3	Transfer to Assisted Living Residence, Skilled Care Center or	
	Outside Facility	. 23
	(a) Conditions of Continued Occupancy	. 23
	(b) Decision to Transfer	
	(c) Transfer to Assisted Living Residence	
	(d) Transfer to Skilled Care Center	
	(e) Transfer to Outside Facility	
	(f) Release of or Return to Residential Unit After Transfer	
	(,,	
<b>SECTION 12</b>	Company's Policy Concerning Financial Difficulty	. 26
12.1	Failure to Make Payments	
12.2	Subsidy by Company	
12.3	Special Consideration	
12.4	Reduction of Income	
	Termination of Resident Contract	
13.1	Termination by Resident Prior to Occupancy	
13.2		. 28
13.3	Termination by Resident After Transition Period	
13.4	Termination by Death of Resident	
13.5	Limitations on Termination in Situations of Shared Occupancy	
13.6	Termination by Company	
	(a) Just Cause	
13.7	Surrender	.31
SECTION 14	Refunds of Entrance Fee	.31
14.1	Notice of Termination Prior to or During Transition Period	.31
14.2	Notice of Termination After Transition Period	
14.3	Termination by Death of Resident	
	(a) Prior to Occupancy or During Transition Period	
	(b) After Transition Period	.32
14.4	Termination by Company	
14.5	Designation of Beneficiary	
14.6	Timing of Refund Payments	

	14.7	Deductions from Entrance Fee Refund	. 33
		(a) Deductions for Subsidy	
		(b) Deductions for Amounts Due on Monthly Statement	. 33
	14.8	Release of Obligation	
SECTI	ION 15	Rights and Obligations of Resident as to Property	. 33
	15.1	Right to Real Property	
	15.2	Right to Personal Property of Company	. 34
	15.3	Responsibility for Damages	
	15.4	Responsibility for Protection of Resident's Property	. 34
	15.5	Removal of Resident's Personal Property	
SECTI	ION 16	Arrangement for Guardianship, Resident's Estate and Burial	. 35
	16.1	Advance Directives and Power of Attorney Requirements	. 35
	16.2	Legal Guardian	
	16.3	Burial Plans	. 35
SECTI	ION 17	Non-Transferable	. 35
SECTI	ION 18	Notice	. 36
SECTI	ION 19	Average Annual Cost of Providing Services	. 36
SECTI	ION 20	Right of Self-Organization	. 36
SECTI	ION 21	Waiver	. 36
SECTI	ION 22	Arbitration	. 37
	22.1	Procedural Rules	. 37
	22.2	Time Limit for Arbitration	. 37
SECTI	ION 23	Uncontrollable Interruption of Services	. 37
SECTI	ION 24	Miscellaneous	.38
	24.1	Entire Resident Contract	. 38
	24.2	Policies, Procedures, Rules and Regulations	
		(a) Policy Regarding Alcoholic Beverages	
		(b) Smoke-Free Policy	
	24.3	No Waiver	
	24.4	Invalidity, Unenforceability	
	24.5	Amendments	
	24.6	Section Headings	. 39
	24.7	Binding Effect	
	24.8	Counterparts	
	24.9	North Carolina Law	
	24.10	Receipt of Copy of Resident Contract and Disclosure Statement	39

Exhibits		
1	Exhibit "A" - Notice of Right to Rescind	4
2	Exhibit "B" - Optional Furnishings, Additional Appliances or	
	Modifications of Residential Unit Requested by Resident	4:

#### **Definitions**

ADMINISTRATIVE FEE: The Administrative Fee is equal to five percent (5%) of the Entrance Fee, as designated in Section 3.

ANCILLARY FEE SCHEDULE: The schedule of charges for services not included in the Monthly Rate.

APPLICATION FEE: The Application Fee is a non-refundable fee submitted with Resident's application and priority list contract.

ASSISTED LIVING SERVICES: Assistance with activities of daily living, such as eating, bathing, dressing, grooming and toileting, provided in an Assisted Living Residence.

ASSISTED LIVING RESIDENCE: A licensed assisted living residence which provides Assisted Living Services under this Resident Contract and which may or may not be located on the campus of Retirement Community.

COMPANY: ACTS Retirement-Life Communities, Inc., a nonprofit corporation organized and existing under the laws of the Commonwealth of Pennsylvania; which has qualified as an organization described in Section 501(c)(3) of the Internal Revenue Code of 1986 (the "Code") and is exempt from federal income taxes on its exempt income pursuant to Section 501(a) of the Code.

CONDITIONS FOR CONTINUED OCCUPANCY: The health and safety requirements, (as defined by Company's prevailing policy which is subject to change) for continued Occupancy of the Residential Unit or other accommodation in Retirement Community.

DATE OF AVAILABILITY: The date designated by Company for the Resident to accept Occupancy, for the Entrance Fee to become due and begin payment of the Monthly Rate.

ENTRANCE FEE: A one-time fee paid to Company prior to admission to Retirement Community. The amount of the Entrance Fee is based on the model, size and location of the Residential Unit and the number of occupants of the Residential Unit.

**EXTENDED DATE OF AVAILABILITY:** An extension to the Date of Availability for a reasonable period of time granted by Company.

HOME CARE SERVICES: Assistance with activities of daily living provided by nurses or aides in Resident's Living Accommodation, as defined by and in accordance with prevailing policy.

LEGAL REPRESENTATIVE: A personal representative with legal standing authorized to act on behalf of Resident or a representative who has provided the funds necessary for Resident to enter into this Resident Contract.

LIVING ACCOMMODATION: The Residential Unit of the Retirement Community, an assisted living room in an Assisted Living Residence or a nursing care bed in a Skilled Care Center.

**MONTHLY RATE:** The charge per month for Occupancy of the Living Accommodation.

OCCUPANCY: The right to reside in and use the Living Accommodation.

PRIORITY LIST DEPOSIT: A payment the applicant made at the time of submitting an application, in consideration of which the name of the applicant is placed on a list awaiting availability of a Residential Unit. The Priority List Deposit is applied as a credit toward the payment of the Entrance Fee.

RESERVATION FEE: The amount paid by Resident in consideration of which Company reserves the Residential Unit designated for Occupancy by Resident. The Reservation Fee is paid at the time of signing the Resident Contract and is applied as a credit toward the payment of the Entrance Fee.

RESIDENTIAL UNIT: The living unit identified in Section 3 which is designated for Occupancy under this Resident Contract.

RETIREMENT COMMUNITY: The Company's facility and campus identified in this Resident Contract as the location Resident will take Occupancy of the Residential Unit.

ROUTINE NURSING CARE SERVICES: The level of nursing care services provided by Company. Company reserves the right to define the acuity level of care services it provides in exchange for the Monthly Rate. Certain higher acuity nursing care services, if available, and supplemental or ancillary services and items shall be provided at an additional charge.

SHARED OCCUPANCY: The right to reside in and use a Residential Unit vested in two or more persons.

SINGLE OCCUPANCY: The right to reside in and use a Residential Unit vested in one person.

SKILLED CARE CENTER: A licensed nursing facility which provides Routine Nursing Care Services under this Resident Contract and which may or may not be located on the campus of the Retirement Community.

SPECIAL SERVICE FACILITY: A psychiatric institution, drug or alcohol treatment facility, renal treatment facility, rehabilitation unit, Subacute or Transitional Care provider, including other licensed nursing facilities providing specialized medical care and treatment, such as some subacute services, not provided by Company.

SUBACUTE CARE: Short-term care (10 to 40 days) for patients who require medical care and monitoring at least weekly, skilled nursing care of approximately 4.0 hours per day, rehabilitative therapies and I.V. therapies without significant medical complications.

SURRENDER: To cease Occupancy, to remove all possessions from Company, and to return all Company's property, including, but not limited to, keys and emergency alert equipment, if applicable.

TRANSITION PERIOD: The first one hundred twenty (120) days of Occupancy in the Residential Unit.

TRANSITIONAL CARE: Short-term care (5 to 30 days) for patients who require regular medical care and monitoring, intensive skilled nursing care of approximately 5.5 to 8 hours per day, an integrated program of therapies (both rehabilitative and respiratory) including utilization of pharmaceuticals and laboratory services.

UTILIZATION REVIEW COMMITTEE: The Utilization Review Committee shall consist of members of the skilled care and administrative staff designated by Company, and shall make determinations relating to level of care transfers.

# ACTS RETIREMENT-LIFE COMMUNITIES, INC. RESIDENT CONTRACT

This Resident Contract made this _	day of		20, 19	3
between ACTS RETIREMENT-LIFE	COMMUNITIES, INC. (h	ereinafter called	"Company")	,
AND				
(hereinafter referred to as "Resider	it," and where this Res	ident Contract is	executed by	J
one or more individuals, they are	e called collectively "I	Resident" where	the contex	t
permits and individually as "Co	-Resident") who has	applied for an	d has beer	1
conditionally approved for admis	sion to the Retiremen	nt Community b	y Company	
Subject to the signing of this Resi	dent Contract, Compar	ny and Resident,	intending to	)
be legally bound, agree to the follow	ving terms and condition	ns.	J	

#### **SECTION 1. General Statements**

### 1.1 General Statements Regarding Company

Company is a nonprofit corporation which qualifies as an organization described in Section 501(c)(3) of the Internal Revenue Code of 1986 (the "Code"). Company is exempt from federal income taxes on its exempt income pursuant to Section 501(a) of the Code. Company is affiliated with other nonprofit organizations with similar missions and purposes to serve These affiliated organizations are also organizations senior adults. described in Section 501(c)(3) of the Code and are exempt from federal income taxes on their exempt income pursuant to Section 501(a) of the Code, and include ACTS Retirement Services, Inc., ACTS Legacy Foundation, Inc., ACTS Management Services, Inc., ACTS Signature Community Services, Inc., ACTS Acquisition Company, LLC, Heron Point of Chestertown, Inc., Park Pointe Village, Inc., and Presbyterian Retirement Corporation, Inc. Company is not affiliated with any other religious, nonprofit or proprietary organizations or management entity. Company, ACTS Management Services, Inc. and ACTS Signature Community Services, Inc. (collectively, the "Obligated Group") are jointly and severally obligated on certain debt and other obligations of the Obligated Group. Other than as set forth in the preceding sentence, the affiliates of Company are not responsible for the financial and contractual obligations of Company.

# 1.2 General Statements Regarding Extent of Continuing Care

Upon execution of this Resident Contract and payment of Entrance Fee, and prior to the Date of Availability, Resident is entitled to access, if necessary, the services specified in this Resident Contract.

Beginning with the date of Occupancy of a Living Accommodation in the Retirement Community, or the Date of Availability, whichever is earlier,

Company will provide a Living Accommodation, together with the facilities, services and medical care specified in this Resident Contract until the Resident's death or earlier termination of this Resident Contract.

This general description of continuing care to be provided by Company is a summary only and the exact nature of continuing care provided by Company under this Resident Contract is more fully set forth in the remaining sections of this Resident Contract.

# **SECTION 2. Conditions to Admission**

# 2.1 <u>Financial Qualifications</u>

As a condition to admission, Company requires that Resident have assets and income which are sufficient under foreseeable circumstances and after provision for payment of Resident's obligations hereunder to meet ordinary and customary living expenses after assuming Occupancy over Resident's projected lifetime.

#### 2.2 Change in Financial Condition Prior to Occupancy

If, after the date of accepting and signing a Resident Contract by both parties and prior to the date of Occupancy of a Residential Unit, a change in Resident's financial condition occurs and Resident no longer qualifies under Subsection 2.1, Company reserves the right to terminate this Resident Contract. Any refund due to Resident shall be paid in accordance with Subsection 14.1.

#### 2.3 Medical Qualifications

As a condition to admission into Residential Unit, Company requires that Resident be able to meet health and safety requirements, as defined by Company's prevailing policy which is subject to change.

#### 2.4 Change in Medical Condition Prior to Occupancy

Once a Resident Contract is accepted and signed by both parties, the Resident Contract shall not terminate solely due to a change in medical condition. However, Company reserves the right to determine the appropriate Living Accommodation.

#### 2.5 Required Insurance

As a condition to admission, Resident will, prior to the Date of Availability, enroll in Part A of the Medicare Program and subscribe to and pay for coverage under Part B of the Medicare Program. If not eligible for Medicare, Resident will enroll in some other insurance program providing equivalent benefits as approved in writing by Company. Additionally,

Resident will subscribe to and pay for Medicare supplemental coverage (commonly referred to as "medigap insurance", covering days 21 through 100 of skilled care services), as approved by Company. Throughout the duration of this Resident Contract, Resident shall maintain, at Resident's expense, the required insurance coverage. Proof of required insurance coverage must be provided to Company prior to the Date of Availability. Company may require Resident to provide proof of required insurance from time to time after Occupancy. If Resident fails to maintain required insurance, the terms as set forth in Subsection 6.7(a) will prevail.

# 2.6 Age Requirements

As a condition to admission, Resident will supply satisfactory evidence that he/she has obtained his/her 62nd birthday by the Date of Availability.

[REMAINDER OF PAGE INTENTIONALLY LEFT BLANK.]

THIS PAGE INTENTIONALLY LEFT BLANK.

# The Designation of the Residential Unit and Consideration to be Paid SECTION 3. The Residential Unit assigned to Resident is: Type of Unit \_\_\_\_\_; Unit Number\_\_\_\_; Date of Availability\_\_\_\_\_ Location: ("Retirement Community") Payment of Entrance Fee: **Gross Entrance Fee** Adjustments (defined below) **Entrance Fee** Less Priority List Deposit previously paid, if any Less Reservation Fee (balance of 10% of Entrance Fee paid at signing of this Resident Contract) **Balance of Entrance Fee due prior to Occupancy** Payments made under Exhibit "B", as of signing this Resident Contract, for modifications to the Residential Unit, if any Current Monthly Rate (as of the date of the signing of this Resident Contract) \$ The Entrance Fee and Monthly Rate specified above are based on the current price plan known as:\_\_\_\_\_ Adjustment explanation:

[REMAINDER OF PAGE INTENTIONALLY LEFT BLANK.]

THIS PAGE INTENTIONALLY LEFT BLANK.

# **SECTION 4. Living Accommodation and Common Areas**

# 4.1 Living Accommodation

From and after the Date of Availability, Resident has the right to occupy and use, in accordance with the terms of this Resident Contract, the Residential Unit designated in Section 3, and accommodations in Assisted Living Residence and Skilled Care Center as defined in Section 11 of this Resident Contract.

# 4.2 **Furnishings**

Company will furnish wall to wall carpeting (except in kitchen and bath), range with oven, microwave oven, refrigerator, window blinds, and other fixtures in the Residential Unit in accordance with Company's prevailing policy. Resident may upgrade, change or replace the furnishings provided by Company at Resident's cost. These furnishings, even if upgraded, changed or replaced at Resident's cost, shall become the permanent property of Company unless otherwise agreed to in writing by both parties. All other furnishings shall be furnished by Resident, subject to supervision of, and approval by, Company, and shall remain as Resident's personal property, except as set forth in Subsections 5.6 and 5.9.

# 4.3 Optional Furnishings or Appliances

Company may provide at Resident's request optional furnishings, fixtures or appliances identified and approved by Company. The cost for optional items is not included in the Entrance Fee or the Monthly Rate and is an additional charge established by Company. The costs for any optional items requested by Resident shall be paid prior to the beginning of the work or before the time of installation. Upon installation, all additional furnishings, fixtures or appliances immediately become the property of Company and shall remain in the Residential Unit after termination of this Resident Contract. Exhibit B of this Resident Contract reflects all optional furnishings or fixtures and the related cost.

#### 4.4 Common Areas

Subject to scheduling requirements and availability as established by Company and as part of the services included in the Monthly Rate, Resident may use, in common with all other residents, the dining room(s), lobby or lobbies, auditorium, social and recreational rooms, and other common areas furnished by Company.

# 4.5 <u>Assisted Living Residence</u>

Company shall provide Assisted Living Services in a licensed Assisted Living Residence at either the Retirement Community, another affiliated

retirement community or an outside provider not located at the Retirement Community.

# 4.6 Skilled Care Center

Company shall provide Routine Nursing Care Services in a licensed Skilled Care Center, at either the Retirement Community, another affiliated retirement community or an outside provider not located at the Retirement Community.

#### 4.7 Date of Availability

Resident shall take possession of the Residential unit as of the Date of Availability. If the Residential Unit is available for Occupancy before the Date of Availability, Resident may take possession on the first available date. The obligation to pay the Monthly Rate shall begin on the Date of Availability or upon Occupancy, whichever is earlier, and the Entrance Fee must be paid in full prior to or at the time of Occupancy. In the event that Resident fails to take possession or pay the Monthly Rate on the Date of Availability, and the Residential Unit is available for Occupancy, then Company, in its sole and absolute discretion may elect to terminate this Resident Contract.

The Date of Availability may be extended by Company for a reasonable period (i.e. the "Extended Date of Availability"). Company shall provide written notice of any extension of the Date of Availability addressed to Resident in accordance with Section 18. If, however, the Residential Unit is not ready for Occupancy by the Date of Availability or Extended Date of Availability, and such delay is due to labor strikes, fire, an act of God or any other cause beyond the control of Company, then, Company, in its sole discretion, may further extend the Date of Availability for a reasonable period of time. In the event that Resident fails to take possession on the Extended Date of Availability, then Company, in its sole and absolute discretion, may elect to terminate this Resident Contract in accordance with the termination and refund provisions.

#### 4.8 Limitations on Occupancy

No person other than Resident may take Occupancy of the Living Accommodation except with the express written approval of Company. In the event that a spouse or other person who is not a party to this Resident Contract is accepted for Occupancy in the Living Accommodation at a time subsequent to the date hereof, the terms as set forth in Subsection 10.2 will prevail.

# 4.9 <u>Company's Rights Regarding Retirement Community and Living</u> Accommodation

Company has the right to use the Retirement Community for any corporate purpose. Resident acknowledges and accepts the responsibility of Company to enter Resident's Living Accommodation in order to carry out the purpose and intent of this Resident Contract. Such entry includes, but is not limited to, (i) responses to medical emergencies; (ii) responses to fire protection systems; (iii) responses to concern that Resident is missing or otherwise not responding to calls; (iv) performance of scheduled housekeeping duties; (v) maintenance procedures; and (vi) enforcement of Company's policies and procedures. Company will take all normal precautions to protect Resident's privacy.

# <u>SECTION 5. Services Provided by Company to Resident and Resident's Responsibilities</u>

# 5.1 <u>Utilities and Taxes</u>

As part of the services included in the Monthly Rate, Company will furnish water, light, heat, electricity, air-conditioning, and standard cable television service (excluding premium channels). Payments of real estate taxes are also included in the Monthly Rate. Payment of the Monthly Rate does not give the Resident any interest in the land, improvements, or real estate of Company and the Retirement Community. Resident shall participate in and assign all rights to any real estate, property tax or utility credit program.

# 5.2 <u>Telephone</u>

Resident is required to have a telephone, or an alternative communication device which is approved by Company, in the Residential Unit, at Resident's expense. Telephone service charges (excluding international calls) and connection charges are included in the Monthly Rate. Company shall provide a directory of telephone numbers for access to Retirement Community personnel. Resident may have an option, at Resident's expense, to add international calling plans.

#### 5.3 Television and Internet

Company shall provide each Residential Unit with connection(s) for television signal and internet access through either an external antenna or cable system. Company shall provide standard cable television service (excluding premium channels) and internet service. Costs for cable premium channels are not included in the Monthly Rate and shall be paid by Resident. Resident may have an option, at Resident's expense, to upgrade the internet service provided by Company.

#### 5.4 Housekeeping

Resident shall maintain the Residential Unit in a clean, sanitary and orderly condition, and is responsible for all usual light housekeeping tasks. Annually, Company will provide such heavier cleaning services as it deems necessary. Company reserves the right to inspect the Residential Unit periodically for cleanliness and safety. If Resident fails to maintain the Residential Unit in a clean, sanitary and orderly condition as determined by Company, then Company reserves the right to clean the Residential Unit and Resident shall pay the charges assessed by Company for cleaning the Residential Unit. Additional housekeeping services are available to Resident for an additional fee.

# 5.5 Maintenance and Repairs

Necessary repairs, maintenance and replacement of property and equipment owned by Company will be performed and provided at the discretion of Company. Repairs, maintenance, and replacement of property of Resident will be the responsibility of Resident.

#### 5.6 Structural Changes

All structural or physical changes of any kind within or about the Residential Unit (i.e. shelves, framework, awnings, etc.) will be made only upon first being approved by Company in writing and thereafter being subject to the supervision of Company. The cost of any such change requested by Resident shall be borne by Resident and paid for before work begins, unless otherwise agreed to in writing by both parties, and all such changes shall immediately become and remain the permanent property of Company.

#### 5.7 Laundry

Automatic washers and dryers for personal laundry are located within Retirement Community and are available to all Residents. Company will provide laundry service for flat linens, provided by Resident, on a weekly basis as part of the Monthly Rate.

#### 5.8 Storage

For each apartment style Residential Unit, Company will make available additional storage in a designated area upon request of Resident. Use of storage facilities shall be subject to direction and supervision of Company. Resident is responsible for the risk of loss for all items stored in the storage units.

#### 5.9 Grounds

Company will provide basic grounds keeping care including lawn service. Resident, at his/her own expense may plant and maintain the area adjacent to his/her Residential Unit, subject to the approval of Company. All plants, trees and shrubs so planted shall immediately become and remain the permanent property of Company.

### 5.10 <u>Transportation</u>

Company will provide transportation services on a scheduled basis, for purposes such as shopping, certain medical care services and other special functions, as defined by Company.

# 5.11 Food and Meals

# (a) <u>Dining Room Service</u>

Company will, as part of the services included in the Monthly Rate, provide to Resident, one meal for each day of the month (e.g. 30 meals in the month of November, 31 meals in the month of December), which may be utilized at Resident's discretion, up to a maximum of three (3) meals per day, until the monthly meal allocation is exhausted for the applicable calendar month. Unused meals in one month may not be carried over to another month. Meals may be taken in excess of the monthly allocation and will be an additional charge. Meals shall be taken in a designated dining area at any time during the calendar month, at Resident's discretion, although reasonable advance notice of attendance may requested. Special dietary needs may be provided on request and subject to availability and Company's policies and procedures. In addition, Company will make available, in accordance with its scheduling policies, a private dining room for family gatherings or other special occasions of Resident. For these occasions, in accordance with Company's policies and procedures, Resident may supply food from outside sources or use catering services provided by Retirement Community on a fee-for-service basis.

# (b) <u>Tray Service</u>

Company will, as part of the services included in the Monthly Rate, provide to Resident tray service if ordered by Company's medical director or persons authorized by Company. Tray service shall be on a temporary basis, not to exceed three (3) days or fourteen (14) days following a three (3) day stay in the hospital or the Skilled Care Center. Any Resident requesting further tray service shall be evaluated by Company's medical director and/or Resident's physician to determine whether Routine Nursing Care Services are required. In the event that tray service extends beyond the above

limits, Company may charge Resident for tray service meals in an amount determined by Company, except if ordered by Company's medical director.

#### (c) <u>Meal Allowance</u>

If Resident is away from Retirement Community for a period of fourteen (14) consecutive days or more, he/she may qualify for a limited meal allowance in accordance with Company's prevailing policy which is subject to change. If the Resident qualifies, the meal allowance will be applied as a credit on the monthly statement. Arrangements for this allowance must be made in advance and in writing, and is applicable only when Resident is away from his/her Residential Unit, excluding stays in an Assisted Living Residence or a Skilled Care Center.

# (d) Guest Use of Dining Room

Company will serve meals to Resident's guests in the dining room at an extra charge. Charges for guest meals will be included on Resident's monthly statement. Resident is requested to provide Company with advance notice of any anticipated guests.

# (e) Guest Meal Charges

Amounts charged to Resident's monthly statement for guest meals will be made according to the currently established rates as set and periodically adjusted by Company.

#### (f) Dining Room Dress Code

In the designated dining area, Resident shall comply with Retirement Community's prevailing dress code policy which is subject to change from time to time.

#### 5.12 Response System

Resident may contact Retirement Community personnel (i.e. security personnel or administrative staff) who will be available to respond twenty-four (24) hours a day. Retirement Community personnel will contact emergency response personnel provided by county or city governments, or by various health care providers unaffiliated with Company. Company does not provide Emergency Medical Services ("EMS") or Emergency Medical Technicians ("EMT"). While the response system may be used to inform Retirement Community personnel of a medical emergency or a security concern, Company disclaims any and all responsibility or liability for responding to medical emergencies or security concerns. Any costs associated with external emergency response personnel shall be payable by Resident directly to the emergency response organization.

#### 5.13 Security

Company will, as part of the services included in the Monthly Rate, provide certain security services at Retirement Community in accordance with Company's prevailing policy which is subject to change from time to time.

# 5.14 Parking

If Resident owns and operates a registered motor vehicle, Company shall provide a minimum of one uncovered parking space for each Residential Unit, which is included in the Monthly Rate. Any assignment of parking spaces will be made in accordance with prevailing policy which is subject to change from time to time. Guest parking is available in designated areas.

# 5.15 **Property Insurance**

Company shall maintain insurance for Company's property only, which is included in the Monthly Rate. Resident is required to purchase and maintain personal property and liability insurance in an amount acceptable to Company as may be determined from time to time by Company.

#### 5.16 Administration

Company shall provide administrative support services to implement the provisions of this Resident Contract, which services are included in the Monthly Rate.

#### 5.17 Additional Miscellaneous Services

Other miscellaneous services, as may become available, will be at an additional charge and are not included in the Monthly Rate.

#### 5.18 Changes in the Scope of Services and Ancillary Fee Schedule

The scope of services and related fees as reflected in Ancillary Fee Schedule for services not included in the Monthly Rate are subject to change and may be modified by Company from time to time with sixty (60) days advance written notice of any changes, except for changes required by State or Federal assistance programs.

# **SECTION** 6. General Medical, Nursing and Assisted Living Services

#### 6.1. Outpatient Nursing Services

Outpatient nursing services are made available to Resident in the Retirement Community during regular office hours in accordance with prevailing policy which is subject to change from time to time. Certain

outpatient nursing services including routine nursing consultations, weight checks and blood pressure readings are included in the Monthly Rate. Other services may be provided at a fee published in the nurse's office. Company reserves the right to limit the outpatient nursing services which are included in the Monthly Rate.

#### 6.2 Assisted Living and Routine Nursing Care Services

As part of the Monthly Rate, Company shall provide, or make available, in accordance with Resident's needs, Assisted Living Services in private accommodations and Routine Nursing Care Services in shared accommodations. In the event that those services are provided on the campus of Retirement Community, Resident shall sign an admission contract upon transfer to either the Assisted Living Residence or Skilled Care Center, which contract(s) will supplement the terms of this Resident Contract. In the event that any payment provision of the admission contracts in the Assisted Living Residence or Skilled Care Center are in conflict or inconsistent with any terms or provisions of this Resident Contract, then this Resident Contract shall control and govern the relationship between Resident and Company. As part of the Monthly Rate, Company shall provide to Resident three (3) meals per day when Resident is in Assisted Living Residence or Skilled Care Center.

# 6.3 <u>Home Care Services</u>

As part of the Monthly Rate, Resident may be eligible for qualified Home Care Services, as determined by Company and in accordance with prevailing policy. Additional Home Care Services may be available on a fee-for-service basis.

# 6.4 Costs in a Skilled Care Center or an Assisted Living Residence Prior to Occupancy

If Resident is admitted to either an Assisted Living Residence or a Skilled Care Center prior to Occupancy of the Residential Unit, the Entrance Fee immediately shall become due, and Resident shall pay the Monthly Rate for the Residential Unit designated in this Resident Contract. In situations of Shared Occupancy, the Monthly Rate for Single Occupancy shall be paid upon admission of one Co-Resident until the Date of Availability or upon Occupancy by the other Co-Resident of any Living Accommodation, whichever is earlier, at which time the Monthly Rate for Shared Occupancy shall become effective.

All miscellaneous charges and fees for ancillary services not covered or included in the Monthly Rate are an additional charge and shall be paid by Resident. Company reserves the right to determine, at any time, if admission to the Skilled Care Center or Assisted Living Residence is permanent.

# 6.5 <u>Costs in a Skilled Care Center or an Assisted Living Residence After</u> Occupancy

# (a) Routine Nursing Care Services

Upon transfer to a Skilled Care Center or other facility providing Routine Nursing Care Services under this Resident Contract, Resident shall continue to pay the applicable Monthly Rate for the Residential Unit, which is subject to periodic increases. All miscellaneous charges and fees for ancillary services not covered or included in the Monthly Rate are reflected on Company's Ancillary Fee Schedule and are an additional charge which shall be paid by Resident.

# (b) Assisted Living Services

Upon transfer to the Assisted Living Residence or other facility providing Assisted Living Services under this Resident Contract, Resident shall continue to pay the applicable Monthly Rate for the Residential Unit, which is subject to periodic increases. All miscellaneous charges and fees for ancillary services and supplies not covered or included in the Monthly Rate are reflected on Company's Ancillary Fee Schedule and are an additional charge which shall be paid by Resident.

# (c) Intra-Community Transfer and the Monthly Rate

In the event that Resident has moved from the Residential Unit to a Residential Unit with a lower Monthly Rate within one year prior to permanent transfer of Resident (or remaining Co-Resident) to a Skilled Care Center or Assisted Living Residence, Resident shall pay the higher Monthly Rate for the vacated Residential Unit while remaining in the Skilled Care Center or Assisted Living Residence.

# 6.6 <u>Exclusions (Items and Services Not Covered by the Monthly Rate)</u>

Medical, health and ancillary services not included in or covered by the Monthly Rate include, but are not limited to, the cost of hospitalization, ambulance service, therapist or rehabilitation services, psychotherapy and psychiatric consultations or services, physician services, diagnostic services, private duty nurses, nursing assistants or companions, including temporary nursing or assistive services in the Residential Unit, specialized treatment, refractions, eyeglasses, contact lenses, hearing aids, podiatry, dentistry, dentures, inlays, orthopedic devices and appliances such as walkers, braces, wheelchairs, special beds or chairs, incontinence supplies, personal care supplies such as disposable underpads, toiletries, digestive aids and pharmacy medications, drugs, including prescription and over-the-counter medications, medical equipment and supplies such as syringes, respirators, ventilators, oxygen tanks, intravenous items,

catheterization materials, specialized treatment including ventilator dependent treatment, dialysis, and higher acuity nursing care services such as Subacute Care, Transitional Care or special rehabilitation services. Company, in its discretion, may provide any or all of the services not covered by the Monthly Rate at an additional charge, or refer the Resident to another provider capable of providing higher acuity care services. Ancillary and miscellaneous charges in an Assisted Living Residence or Skilled Care Center are not included in the Monthly Rate.

# 6.7 <u>Hospital, Medical and Nursing Insurance</u>

# (a) Required Insurance

Should Resident fail to maintain required medical insurance coverage, as described in Subsection 2.5, Resident will be responsible for all charges that otherwise would have been reimbursed through these required insurance programs and shall demonstrate adequate financial resources for such coverage to Company upon request.

Medicare Part A co-insurance for skilled days 21 through 100, and Medicare Part B annual deductible and co-insurance are the responsibility of Resident.

Initial Here

# (b) Assignment of Required Insurance and Third Party Payments

Resident assigns and transfers over to Company all rights of Resident to required public and private insurance and benefits to the extent necessary to pay Company for services provided to Resident under this Resident Contract. If Resident becomes eligible to receive payment from any third party for services provided under this Resident Contract by Company, Resident shall at all times cooperate fully with Company and each third party payor so that Company may make claim for and receive any applicable third party payments. Resident authorizes Company to make any and all claims for such insurance and benefits and agrees to execute all documents necessary to enable Company to collect or enforce such claims. If for any reason Company cannot apply directly for such benefits, Resident shall from time to time apply for the payments for services provided by Company to which Resident is entitled under applicable insurance benefit programs, and pay to Company the benefits received within ten (10) days of payment by the third party payor.

# (c) <u>Enrollment in a Health Maintenance Organization ("HMO") or Other Managed Care Plan</u>

Resident may only enroll in a health maintenance organization ("HMO") or other managed care plan for which Company is a network or participating provider, unless Company provides prior written consent. Prior to enrolling in any HMO or managed care plan, Resident shall sign an addendum identifying the plan and reflecting Company's approval or disapproval. In the event that Resident subscribes to an HMO or other managed care plan, including a managed care plan that provides Medicare benefits, and Company is not a participating provider in Resident's managed care plan, Company may elect, at its option, to attempt to negotiate a contract with and obtain payment from Resident's managed care plan for covered services to be provided by Company. If Company is or becomes a network provider in Resident's managed care plan. Company reserves the right to withdraw from participation as a network provider. If Resident's managed care plan and Company do not reach an agreement on the terms under which services would be provided, or if the Resident's managed care plan does not agree to provide payment for covered services provided by Company or if Company withdraws from participation in Resident's managed care plan, Resident shall either transfer to and receive services from a participating provider in Resident's managed care plan or shall pay Company, in addition to the Monthly Rate, the daily rate for Routine Nursing Care Services which would have been covered by Medicare indemnity coverage, but only for the limited period of time during which Medicare or other required insurance coverage would have been available. In the event that Resident is transferred to a provider participating in Resident's managed care plan, Resident shall continue to pay the Monthly Rate and additionally all costs and charges related to the transfer to and occupancy of the participating provider. There will be no reduction in the Monthly Rate as a result of Resident's participation in any health insurance program or managed care plans which provide for payment for services rendered or made available by Company. Any co-insurance required by the HMO or managed care plan shall be paid by Resident.

Initial Here

# (d) Long Term Care Insurance

Company does not require Resident to maintain a long term care insurance policy. However, if Resident maintains such a policy, Company will assist Resident in making claims for such insurance benefits in accordance with Company's prevailing policy and procedures. If insurance benefits are received directly by Company, Company will apply proceeds to Resident's future Monthly Rate and

ancillary charges. After all such charges have been paid to Company, the balance of any insurance benefits will be refunded to Resident or Resident's estate.

# 6.8 Transfer to Hospital or Other Specialized Service Facility

Company does not provide ambulance services, hospital care, acute care, Transitional Care or Subacute Care or other services provided by a Special Service Facility. Company shall have the right to transfer Resident to a hospital or other facility in accordance with the provisions of Subsection 11.3.

# 6.9 Illness or Accident Away from Retirement Community

If Resident suffers an accident or illness while away from Retirement Community, Company will have no responsibility to pay for Resident's medical, surgical, hospital or nursing care obtained offsite; however, after Resident returns to Retirement Community, Company shall assume its responsibility to provide those services as specified in this Resident Contract that are deemed necessary by Company.

#### 6.10 Accident or Illness Caused by Others

In the event Resident is physically injured by an individual or entity not a party to this Resident Contract, Resident grants to Company a right of subrogation, and authorizes Company to bring such demands, claims or legal proceedings in the name of or on behalf of Resident for purposes of recovering from any third party or third party's insurer responsible for Resident's injury, the dollar value of all care provided by Company to Resident as a result of any such injury. Resident shall cooperate and sign any documents necessary to facilitate Company's ability to exercise its subrogation right. After all costs and expenses incurred by Company (including legal fees and cost of care furnished to Resident by Company because of such injury) have been reimbursed to Company through subrogation, the balance of any recovery, will be refunded to Resident.

#### 6.11 Limitations on Care

Company is not designed to care for persons who abuse alcohol or drugs or who require specialized psychiatric care or service not authorized or permitted under the skilled care or assisted living licensing regulations. If Company determines that Resident's continued presence in Retirement Community is either dangerous or detrimental to the health, safety or peace of Resident or other residents, then Company may temporarily transfer Resident to an appropriate institution of Company's choosing and Resident shall continue to pay the Monthly Rate directly to Company. Company will then be responsible to pay to the institution an amount that shall not exceed the Company's prevailing daily rate for shared accommodations in the Skilled Care Center. Any additional charges

beyond the amount paid by Company are the obligation of and shall be paid by Resident. If Resident prefers an institution other than that chosen by Company, Company will then be responsible to pay the lesser of the Company's daily rate for shared accommodations in the Skilled Care Center or the daily rate of the institution chosen by Company.

### 6.12 Responsibility of Company for Services Included in Monthly Rate

Resident shall not be liable to any health care provider for the cost of any services which are covered by Company under this Resident Contract and which are paid for by Resident through payment of the Monthly Rate. In the event that Company authorizes any health care provider to provide services, which Company is required to provide under this Resident Contract, Company shall assume responsibility for the payment of those health care services.

# 6.13 Privately Employed Private Duty Contractors

Subject to the approval of Company, Resident may utilize the services of privately employed private duty contractors, or other licensed agencies unrelated to Company, who provide personal or health care services in the Residential Unit. Such services are subject to Company's prevailing policy and requirements, which are subject to change, and must be approved in advance and in writing by Company. Resident is responsible to pay for all such services. In exchange for Company's approval of Resident's utilization of a private duty contractor or other licensed agencies unrelated to Company, Resident releases Company from any liability for the acts or omissions of any individual or agency providing services to Resident in the Residential Unit. Live-in companions, whether paid or unpaid by Resident are not permitted, except with Company's advance written consent.

#### 6.14 Change in Ancillary Fee Schedule

The Ancillary Fee Schedule associated with services not included in the Monthly Rate may be modified by Company from time to time with sixty (60) days advance written notice of any changes, except for changes required by State or Federal assistance programs.

#### SECTION 7. Application Fee and Priority List Deposit

#### 7.1 Application Fee

Resident has paid to Company a non-refundable Application Fee at the time of submitting an application and executing the priority list contract.

# 7.2 Priority List Deposit

Resident has paid to Company a Priority List Deposit at the time of submitting an application and executing the priority list contract. Payment of the Priority List Deposit, along with the submission of the priority list contract places the Resident on the priority list. The Priority List Deposit will be applied as a credit toward the Reservation Fee.

#### **SECTION** 8. Entrance Fee

# 8.1 Purpose and Use

Company may use the Entrance Fee in any manner it deems appropriate and may apply it to any corporate purpose. Company is not holding any part of the Entrance Fee in trust for Resident and has not assumed and is not assuming any fiduciary obligation to Resident concerning the Entrance Fee or any other amounts paid for admission to or continued Occupancy in the Retirement Community.

# 8.2 Payment Schedule

#### (a) Reservation Fee

Upon execution of this Resident Contract, Resident shall pay a Reservation Fee. The Reservation Fee is equal to ten percent (10%) of the Entrance Fee, less the Priority List Deposit.

# (b) Final Payment

Upon the Date of Availability or Occupancy, whichever is earlier, Resident shall pay the remaining balance of the Entrance Fee.

#### 8.3 Right to Establish Entrance Fee

Company reserves the right to establish Entrance Fee rates and Monthly Rates (as described in Section 9) of a different amount for persons being admitted for Occupancy after the date hereof, and the rates charged such other persons need not be uniform with or proportional to those charged to Resident under this Resident Contract. The Entrance Fee amount, as defined in this Resident Contract, shall not be increased or changed during the duration of the agreed upon care, except for changes required by State or Federal assistance programs or regulations, or if Resident changes from the Residential Unit to another residential unit (as described in Subsection 11.1).

#### 8.4 Administrative Fee and Amortization of Entrance Fee

#### (a) Administrative Fee

An Administrative Fee in an amount equal to five percent (5%) of the Entrance Fee is non-refundable after the Transition Period and will be retained by Company.

#### (b) Amortization of Entrance Fee

After deducting an Administrative Fee, which is five percent (5%) of the Entrance Fee, the remaining Entrance Fee shall be amortized by Company in the amount of two percent (2%) per month for a period of fifty (50) months from the date of Occupancy or Date of Availability, whichever is earlier. After the fifty (50) month period, there will be no refund of the Entrance Fee.

#### **SECTION 9. Monthly Rate**

#### 9.1 Standard Monthly Rate

In addition to the other amounts paid by Resident to Company under this Resident Contract, Resident will pay to Company the standard Monthly Rate established for the unit selected.

#### 9.2 Adjustments in the Monthly Rate

The Monthly Rate may be adjusted from time to time. Company shall provide at least sixty (60) days written notice of such change unless such change is required by State or Federal assistance programs or regulations.

#### 9.3 Payment and Due Date

The Monthly Rate is billed in advance and shall be due and payable within five (5) days of the date of Resident's monthly statement. The obligation to pay the Monthly Rate shall commence on the earlier to occur (i) the date the Resident takes Occupancy of the Residential Unit or (ii) the Date of Availability, whether or not Resident moves in at the time. The Resident shall be billed on a monthly basis for all other charges, including but not limited to miscellaneous and ancillary charges or other services. Payment for all other charges shall be due with the Monthly Rate.

#### 9.4 Service Charge for Late Payment

A service charge of one and one-half percent (1.5%) per month will be added to amounts past due in accordance with Company's prevailing policy. Resident is obligated to pay all reasonable attorneys fees and costs incurred relative to the collection of any amount past due.

#### SECTION 10. Co-Resident

#### 10.1 Co-Resident's Fee Responsibility

In situations of Shared Occupancy, each Co-Resident shall be jointly and severally liable for all payments due under this Resident Contract. Upon the death of one or more Co-Residents, or should one or more Co-Residents leave the Retirement Community, any remaining Co-Resident(s) shall be responsible for payment of the applicable Monthly Rate and any other past or future charges.

#### 10.2 Marriages/Additional Occupant

If Resident decides to marry/reside with a non-resident while occupying the Residential Unit and desires that the new spouse/additional occupant share the Residential Unit, the spouse/additional occupant must comply with the entrance procedure outlined in this Resident Contract and shall execute a then current version of the Resident Contract. The spouse/additional occupant shall pay an Entrance Fee equal to the then current Entrance Fee for the smallest residential unit in the Retirement Community at the time the spouse/additional occupant takes Occupancy. The prevailing Monthly Rate for Shared Occupancy will commence on the day the spouse/additional occupant moves into the Residential Unit. In the event the spouse/additional occupant is not accepted as a new resident, Resident may terminate the Resident Contract pursuant to Section 13 and receive any refund as set forth in Section 14.

# SECTION 11. Relocation to a Different Living Accommodation or Outside Facility

# 11.1 Relocation From Residential Unit to Another as Requested by Resident

Upon Resident's written request and written approval of Company, the Resident may exercise a limited option to move from the Residential Unit to another in accordance with Company's prevailing policy. Resident must notify Company in writing of the type of residential unit desired. Company reserves the right in its sole discretion to approve or deny requests to move. In the event Resident receives approval from Company to move to another residential unit, Resident shall sign an addendum to this Resident Contract reflecting all costs and charges related to exercising the option to move, including the Entrance Fee and Monthly Rate for the selected residential unit. Resident may be required to pay a refurbishment fee as determined by Company in accordance with Company's prevailing policy.

#### (a) Relocation to Larger Sized Residential Unit

On the Date of Availability of the larger sized residential unit, an additional Entrance Fee will be paid. The additional Entrance Fee is equal to the difference between the Entrance Fee of the larger

residential unit as of the time Resident first took Occupancy and the Entrance Fee paid for the smaller Residential Unit designated in Section 3.

#### (b) Relocation to Smaller Sized Residential Unit

Any refund of the Entrance Fee as a result of relocation to a smaller sized residential unit is calculated as the difference between:

#### (i) <u>Present Residential Unit</u>

The current Entrance Fee, less a sum equal to two percent (2%) per month, or fraction thereof, of the amount of such Entrance Fee for each month this Resident Contract has been in force, commencing from the Date of Availability, and

#### (ii) Proposed Residential Unit

The current Entrance Fee, less a sum equal to two percent (2%) per month, or fraction thereof, of the amount of such Entrance Fee for each month this Resident Contract has been in force, commencing from the Date of Availability.

#### 11.2 Relocation From Residential Unit to Another as Required by Company

Company reserves the right to make all necessary arrangements and adjustments regarding residence not otherwise specifically provided in this Resident Contract. Company may relocate Resident to a different residential unit in the Retirement Community, substantially similar to that selected by Resident, if it determines that such a move should be made for the benefit of Resident or for the proper operation of Retirement Community, as determined by Company. In the event Resident is directed to relocate, Company shall be responsible for all reasonable moving and relocation expenses. Resident shall execute an addendum which shall reflect all changes in the Monthly Rate.

# 11.3 <u>Transfer to Assisted Living Residence, Skilled Care Center or Outside</u> <u>Facility</u>

#### (a) Conditions of Continued Occupancy

Resident shall have the right to occupy the Residential Unit for so long as Resident satisfies the health and other Conditions of Continued Occupancy.

#### (b) Decision to Transfer

#### (i) Authority to Transfer

Company may transfer Resident from and between the Residential Unit and Skilled Care Center or Assisted Living Residence, or any other appropriate care facility, if it determines that such a move should be made because of the health and/or welfare of the Resident, for the proper operation of the Retirement Community, to comply with regulations of the North Carolina Division of Facility Services, the North Carolina Department of Health, local regulations of the Fire Department, or any other duly constituted authority or agency, or to otherwise meet the requirements of law.

#### (ii) Role of Company's Utilization Review Committee

The decision as to whether a transfer shall be deemed temporary or permanent shall be made by Company's Utilization Review Committee. The Utilization Review Committee shall consider the opinion of Resident and the advice of a family representative, if available, and, if requested and at the Resident's expense, a private physician. opinion of Resident and the advice of family and Resident's physician is advisory only and shall not be binding on The Utilization Review Committee's decision Company. regarding the temporary or permanent nature of any transfer may be made at any time. Upon a determination by Company's Utilization Review Committee that Resident is no longer capable of meeting the health or other requirements for Occupancy of the Residential Unit, Resident or Resident's next of kin, Legal Representative or agent acting on Resident's behalf, will be notified by Company that arrangements will be made for Resident's immediate transfer to an Assisted Living Residence, a Skilled Care Center or other appropriate care facility.

#### (c) <u>Transfer to Assisted Living Residence</u>

When Resident is in need of Assisted Living Services as determined by Company's medical director and/or the Utilization Review Committee and does not need Routine Nursing Care Services, Resident may be transferred permanently to Company's Assisted Living Residence, if available, or other facility providing Assisted Living Services. If there is no Co-Resident in the Residential Unit, Resident will, within thirty (30) days, Surrender the Residential Unit. The Residential Unit then occupied by such Resident shall be declared vacant and Company may reassign the Residential Unit to another person.

#### (d) Transfer to Skilled Care Center

When Resident is in need of Routine Nursing Care Services as determined by Company's medical director and/or the Utilization Review Committee, Resident will be moved to a shared accommodation in the Skilled Care Center or other facility providing Routine Nursing Care Services under this Resident Contract. Upon request, Resident may have access to a private room, if available, in Company's Skilled Care Center for which an additional fee may apply. If, after continued evaluation, it is determined by Company that Resident cannot return to his/her Residential Unit, and if there is no Co-Resident in said accommodation, Company may declare the Residential Unit vacant, and may reassign the Residential Unit to another person. Resident will, within a thirty (30) day period after such decision has been made, Surrender the Residential Unit.

#### (e) Transfer to Outside Facility

If it is determined by Company's medical director and/or Company's Utilization Review Committee that Resident cannot be cared for within the scope of the services Company provides in the Retirement Community, or Resident cannot otherwise meet the Conditions of Continued Occupancy, and if there is no Co-Resident in the Residential Unit, Company may declare the transfer permanent and the Residential Unit vacant and reassign the Residential Unit to another person. Resident will, within a thirty (30) day period from the date the decision is made, Surrender the Residential Unit and have all personal possessions removed from it.

#### (i) <u>Temporary Transfer</u>

During any temporary transfer to a hospital or outside facility, Resident shall continue to pay the Monthly Rate and shall be responsible for all costs and charges related to the transfer to and occupancy of the outside facility or hospital except as provided in Subsection 6.12.

#### (ii) Permanent Transfer

Upon permanent transfer to an outside facility, and after Surrender of the Living Accommodation, the obligation to pay the Monthly Rate shall end and this Resident Contract shall terminate. Any refund due shall be paid in accordance with the refund provisions of this Resident Contract. In the event of Shared Occupancy, this Resident Contract shall not terminate and Co-Resident shall pay the Monthly Rate until the permanent transfer or discharge of all Co-Residents from the Retirement Community and Surrender of the Living Accommodation. Resident is obligated to pay all costs and

charges related to the transfer to and occupancy of any outside facility or hospital except when Resident is transferred to an outside assisted living or skilled care provider because of the unavailability of a bed or room in Retirement Community.

#### (f) Release of or Return to Residential Unit After Transfer

#### (i) <u>Temporary Transfer</u>

If Resident is admitted temporarily to Company's Skilled Care Center, Assisted Living Residence, or a hospital or other outside facility, with a medical prognosis of recovery and return to health consistent with the Conditions of Continued Occupancy, then Resident shall retain Occupancy of the Residential Unit for the purpose of resuming residency. During any period of temporary transfer, Resident shall continue to pay the applicable Monthly Rate for the Residential Unit. Resident may return to the Residential Unit which has been retained in accordance with the terms of this provision at such time as Company determines that Resident can satisfy the Conditions of Continued Occupancy.

#### (ii) Permanent Transfer

If Resident is permanently transferred to Company's Skilled Care Center, Assisted Living Residence, or a hospital or other appropriate outside facility, Resident shall Surrender the Residential Unit within thirty (30) days of written notice of Company's decision to permanently transfer Resident. If Company, with the advice of Company's medical director, determines that Resident subsequently has recovered sufficiently to satisfy the Conditions of Continued Occupancy of a residential unit, Resident, upon request, shall be eligible for consideration to receive the next available residential unit with a floor plan comparable to the one relinquished, provided Resident repays Company any amounts refunded to Resident under the Resident Contract and pays the applicable Monthly Rate.

#### SECTION 12. Company's Policy Concerning Financial Difficulty

It is the policy of Company that Resident shall not be dismissed nor his/her Resident Contract terminated solely because of Resident's financial inability to continue to pay all or part of the Monthly Rate. However, Resident's acceptance into Company has been based on the accuracy of facts recorded on Resident's financial statement, by which facts Company determined that Resident was able to meet all the financial obligations specified within this Resident Contract. If, in

the opinion of Company, Resident either has misrepresented information on the financial statement or in any way weakens, through omission or commission, his/her ability or the ability of his/her personal estate to satisfy his/her financial obligations under this Resident Contract, because Resident has made gifts of real or personal property or any imprudent financial transactions after submitting the financial statement and/or after acceptance into Retirement Community, Company reserves the right to terminate this Resident Contract.

# 12.1 Failure to Make Payments

If Resident fails to make any of the Monthly Rate payments at the required time, or to pay any other amounts shown on the monthly statement within thirty (30) days after the first day of the month, then Company may give written notice to Resident to pay all such amounts and furnish most recent financial records. If Resident fails to comply with such notice, Company may terminate this Resident Contract, and shall provide Resident with the refund, if any, set forth in Section 14, less any outstanding balances or financial obligations.

# 12.2 Subsidy by Company

Should Company subsidize Resident's Monthly Rate, Resident agrees that any property which was his/hers at, or subsequent to the date of this Resident Contract, and remaining in his/her possession at death, is to be transferred to Company for the purpose of repaying (at least to the extent of the value of such property) an amount equal to the aggregate amount of subsidy furnished Resident by Company during the period of residency. If the value of Resident's possessions/property exceeds the aggregate amount of subsidy furnished by Company, all excess proceeds will be returned to Resident's estate. This Resident Contract shall operate as a grant, assignment, transfer and conveyance to Company of such property, and Resident hereby grants to Company a security interest in such property, all of which may be enforced as a claim against Resident's estate, and to effect such assignment and to enable Company to enforce such claim. Resident shall execute such further documents, instruments or contracts, such as stock powers, Uniform Commercial Code financing statements, deeds, bills of sale and the like, as Company shall deem necessary or appropriate to protect or perfect its rights, interest and claims granted in this subsection. Company may, from time to time, request financial statements from any Resident whose Monthly Rate is subsidized by Company. This subsection shall apply whether or not Resident is in residence at Retirement Community at time of death and shall survive termination of the Resident Contract.

#### 12.3 Special Consideration

Without in any way qualifying the right of Company to terminate this Resident Contract, if the sole reason for non-payment is insufficient funds, beyond the control of Resident, the matter will be reviewed by Company

with Resident. If Resident presents facts which justify special financial consideration, Company may solely at its discretion, partly subsidize Resident's Monthly Rate provided that such subsidy can be granted without impairing the ability of Company to meet and continue its objectives while operating on a sound financial basis. All determinations made by Company shall be regarded as a confidential transaction between Company and Resident except for reports required by regulatory or other government bodies.

#### 12.4 Reduction of Income

Resident believes that his/her sources of income are adequate to meet his/her financial responsibility to Company and to meet and pay any additional costs to Resident, and to pay personal and incidental expenses during the period of residency. If Resident's sources of income do not meet these requirements, Resident may be required to relocate to a smaller unit in Retirement Community at discretion of Company, and Resident will make every reasonable effort to obtain assistance from family or other available means, and from public benefits, to the extent that Resident is eligible to receive them, including, but not limited to federal, state or county aid or assistance, Aid to the Blind, Veterans' Pension, etc. Resident agrees that he/she will apply for and diligently seek such benefits.

#### **SECTION 13. Termination of Resident Contract**

#### 13.1 <u>Termination by Resident Prior to Occupancy</u>

If Resident or Resident's Legal Representative notifies Company in writing of his/her election to withdraw or terminate this Resident Contract before Resident takes Occupancy, this Resident Contract with said Resident shall automatically be terminated. If Resident dies before the Date of Availability, or if, through illness, injury, or incapacity, Resident is precluded from taking Occupancy and becoming a Resident under the terms of this Resident Contract, the Resident Contract shall be automatically rescinded. The Resident or his/her designated beneficiary shall receive a refund, in accordance with Subsection 14.1 of this Resident Contract.

#### 13.2 <u>Termination by Resident During Transition Period</u>

Resident or Resident's Legal Representative may terminate this Resident Contract within thirty (30) days of the later of the execution of this Resident Contract or the receipt date of the disclosure statement by signing the attached Notice of Right to Rescind and delivering it to Company. Resident is not required to move into the Retirement Community before the expiration of this thirty (30) day rescission period. After the lapse of the thirty (30) day rescission period and before the lapse of the Transition Period commencing on the earlier to occur of (i) the date Resident takes

Occupancy or (ii) the Date of Availability of Residential Unit, Resident or Resident's Legal Representative, may terminate this Resident Contract by giving written and personally signed notice of termination to Company. Resident shall Surrender within a period of thirty (30) days from the date on which such notice is received by Company. The Resident Contract shall terminate on the date of Surrender. Resident shall be entitled to a refund, as provided in Subsection 14.1 of this Resident Contract.

#### 13.3 Termination by Resident After Transition Period

Resident or Resident's Legal Representative has the right, at any time, to terminate this Resident Contract by delivery to Company of written notice of his/her intent to do so. The written notice need not cite a specific reason for the termination but it shall state a date, of not less than thirty (30) days or more than one hundred and twenty (120) days, when the termination is to become effective, and on or prior to such date Resident shall Surrender the Living Accommodation. On the effective date of such termination, and contingent upon Surrender of the Living Accommodation, Resident's obligation to continue Monthly Rate payments shall cease and Resident shall be entitled to a refund, if any, as provided in Subsection 14.2 of this Resident Contract.

#### 13.4 Termination by Death of Resident

Unless sooner terminated by its own provisions, this Resident Contract shall terminate at death of Resident, whereupon all obligations of Company under this Resident Contract, other than those relating to the removal of Resident's personal property, shall cease. At the death of Resident, Resident shall have no further rights in the Living Accommodation, and the Company shall have immediate access to the Living Accommodation. The removal of any personal effects of Resident in the Living Accommodation or from storage shall be the responsibility of Resident's executor, administrator, or Legal Representative, or of other persons entitled by law to receive them. Company will hold such personal effects for a period not to exceed thirty (30) days, but Company is not responsible for loss or damage to personal property in its possession. At the death of Resident, all Entrance Fee refunds, excess Monthly Rate payments (prorated daily to the date of Surrender), and any other funds deposited with Company under this Resident Contract shall be refunded in accordance with Section 14 of this Resident Contract.

In the event removal of Resident's personal possessions is not accomplished within thirty (30) days, Company has the right to continue charging the Monthly Rate or charge for storage of Resident's personal possessions until such possessions have been removed from the Living Accommodation.

#### 13.5 Limitations on Termination in Situations of Shared Occupancy

If any Co-Resident is precluded from taking Occupancy of the Residential Unit because of death, illness, injury or incapacity, this Resident Contract shall remain in full force and effect as to the other Co-Resident(s), at the option of Co-Resident(s). The remaining Co-Resident(s) shall sign an addendum which changes the terms of this Resident Contract from Shared Occupancy to Single Occupancy, if applicable, and which reflects changes in the Entrance Fee and/or the Monthly Rate. As long as a Co-Resident continues to occupy any Living Accommodation within Retirement Community, the Resident Contract shall not terminate until the death, permanent transfer, discharge or voluntary departure of all Co-Residents from Retirement Community.

#### 13.6 Termination by Company

Company may terminate this Resident Contract prior to Occupancy in accordance with Subsection 2.2 or after Occupancy for "just cause" (as described in Subsection 13.6(a) based on the judgment of Company by providing Resident with at least thirty (30) days written notice. If such action is taken by Company, Resident will have a maximum of sixty (60) days from the date of Company's notice to Surrender the Residential Unit. On or before the termination date, Resident shall Surrender. On the date of Surrender, Resident's obligation to continue Monthly Rate payments shall cease and this Resident Contract shall terminate. Resident or Resident's designated beneficiary shall be entitled to receive a refund, if any, as provided in Section 14 of this Resident Contract.

#### (a) Just Cause

Just cause shall include, but not be limited to, (i) a default in payment (a default in payment occurs when monthly payments are not received in accordance with Section 9, (ii) the submission or omission of any material false information in the application documents and process, (iii) the failure of Resident to abide by Company's rules, regulations, policies and procedures, (iv) the breach of any of the other terms of this Resident Contract, or (v) a good faith determination in writing by Company that continued Occupancy by Resident creates a serious threat or danger to the life, health, safety or peaceful enjoyment of Resident or other residents or persons in Retirement Community.

In situations where continued Occupancy threatens the life, health, safety or peaceful enjoyment of Resident or other residents, only such notice as is reasonably practicable under the circumstances will be provided to Resident or Resident's Legal Representative, and termination may be effective immediately.

#### 13.7 Surrender

The obligation to pay the Monthly Rate shall continue until Surrender of the Living Accommodation by Resident or by the estate or family or Legal Representative of Resident in the case of death. The Monthly Rate shall be prorated for the month of Surrender.

#### **SECTION** 14. Refunds of Entrance Fee

The refunds, if any, payable to Resident, if this Resident Contract is terminated in accordance with its terms are as follows:

#### 14.1 Notice of Termination Prior to or During Transition Period

Entrance Fee payments will be refunded in full if this Resident Contract is terminated prior to Occupancy or within the thirty (30) day rescission period, or if written notice of termination of this Resident Contract is received during the Transition Period and Resident Surrenders within thirty (30) days. The Entrance Fee refund will be reduced by any costs specifically incurred by Company at the request of Resident to the extent those charges were not paid by Resident.

#### 14.2 Notice of Termination After Transition Period

In the event written notice of termination of this Resident Contract is received after the Transition Period and prior to death, Resident is entitled to a refund of the Entrance Fee paid less the Administrative Fee and less a sum equal to two percent (2%) per month, or fraction thereof, of the amount of the Entrance Fee paid less the Administrative Fee for each month this Resident Contract has been in force, starting on the first day of the month after the earlier of the date of Occupancy or Date of Availability and ending on the date of Surrender. The Entrance Fee refund will be reduced by any costs specifically incurred by Company at the request of Resident to the extent those charges were not paid by Resident.

### 14.3 <u>Termination by Death of Resident</u>

# (a) Prior to Occupancy or During Transition Period

In the event of the death of Resident before Occupancy or during the Transition Period, the Entrance Fee less those costs specifically incurred by Company at the request of Resident (to the extent those charges were not paid by Resident), will be refunded to Resident's estate or to Resident's designated beneficiary.

#### (i) Shared Occupancy

In situations of Shared Occupancy, in the event of the death of a Co-Resident before Occupancy or during the Transition Period, Resident's estate or his/her designated beneficiary shall receive a refund of the difference between the Entrance Fee for Shared Occupancy and the Entrance Fee for Single Occupancy for the Residential Unit at the time of signing this Resident Contract.

#### (b) After Transition Period

If death should occur after the Transition Period, Resident is entitled to a refund of the Entrance Fee paid less the Administrative Fee and less a sum equal to two percent (2%) per month, or fraction thereof, of the amount of the Entrance Fee less the Administrative Fee for each month this Resident Contract has been in force, starting on the first day of the month after the earlier of the date of Occupancy or Date of Availability, and ending on the date of Surrender. If death occurs after the fifty (50) month amortization period, the Entrance Fee is not refundable and shall automatically become the exclusive property of Company upon the death of the Resident.

#### (i) Shared Occupancy

In situations of Shared Occupancy, the amount of the Entrance Fee less the Administrative Fee shall be assigned to the surviving Co-Resident in the event of the death of a Co-Resident.

#### 14.4 <u>Termination by Company</u>

In the event that Company terminates this Resident Contract in accordance with Subsection 13.6, Resident shall be entitled to receive a refund, if any, for some or all of the Entrance Fee as provided in Subsection 14.1 if termination is prior to Occupancy or during the Transition Period or Subsection 14.2 if termination occurs after the Transition Period.

#### 14.5 Designation of Beneficiary

Resident may designate a beneficiary for receipt of any refund of the Entrance Fee if: i) the designation is in writing, ii) the designation is witnessed by two or more competent witnesses, iii) the designation is noncontingent and iv) the designation is specified in percentages and accounts for 100% of any refund due.

#### 14.6 Timing of Refund Payments

Prior to Occupancy, any refunds of the Entrance Fee shall be made within sixty (60) days of the Company's receipt of Resident's written notice of intent to cancel the Resident Contract. After Occupancy, any refund of the Entrance Fee shall be made within one hundred twenty (120) days of the effective date of termination of this Resident Contract, or death.

#### 14.7 <u>Deductions from Entrance Fee Refund</u>

#### (a) <u>Deductions for Subsidy</u>

In the event that Company approves subsidy for Resident in accordance with Section 12 of this Resident Contract, Company, in its sole discretion, may deduct from any refund of the Entrance Fee amounts equivalent to the amount of any subsidy provided to the Resident.

# (b) <u>Deductions for Amounts Due on Monthly Statement</u>

Any amounts due and unpaid as reflected on Resident's monthly statement will be deducted from any Entrance Fee refund.

#### 14.8 Release of Obligation

Upon termination of this Resident Contract, Company is released from any further obligations to Resident except for the payment of any refund which may be due under this section. Resident is released from any further obligations except for the payment of any amounts due Company, including the repayment of any financial assistance, the payment of the Monthly Rate until Surrender and the recovery of all personal property.

#### SECTION 15. Rights and Obligations of Resident as to Property

The rights and obligations of Resident as to property are as follows:

#### 15.1 Right to Real Property

The rights and privileges of Resident do not include any rights, title or interest whether legal, equitable, beneficial or otherwise, in or to any part of the real property, including land, buildings and improvements owned or administered by Company, except the right granted to Resident to take Occupancy of the Residential Unit in accordance with the terms of this Resident Contract. Resident shall have no interest in the real property of the Company. Resident's rights are primarily for services, and this Resident Contract does not create the relationship of Landlord and Tenant and it does not confer any legal or equitable ownership or other interest in the real property or in Company itself. Any rights, privileges or benefits

arising under or related to this Resident Contract shall be subordinate and inferior to all mortgages or deeds of trust on any of the premises or real properties of Company, previously or subsequently given, to secure any loans or advances made to Company or its successors, now outstanding or made in the future, and subordinate and inferior to all amendments, modifications, replacements, or refundings. Resident agrees that, upon request of Company, or the holder of any such instrument, he/she will execute and deliver any document which is alleged to be necessary or required to effect or evidence such subordination.

#### 15.2 Right to Personal Property of Company

As in the case of real property, Resident has no right, title or interest, legal, equitable, beneficial or otherwise in or to any part of the personal property owned by Company, and this includes carpets, window blinds, appliances, kitchen cabinets, and fixtures in the Living Accommodation, even if upgraded at Resident's cost.

#### 15.3 Responsibility for Damages

Any loss or damage to real or personal property of Company, caused by the negligence of Resident, Resident's guests or Resident's pet, shall be charged to and paid for by Resident. Similarly, if any negligence of any of the above-mentioned results in injury, illness or damage to any other resident, Company assumes no responsibility and Resident hereby releases and discharges Company from any injury to Resident or damage to Resident's personal property caused by the fault or negligence of other residents of Company or of their guests or pets.

#### 15.4 Responsibility for Protection of Resident's Property

Company shall not be responsible for the loss of any personal property belonging to Resident due to theft, fire, or any cause, unless said property is specifically entrusted in writing to the care and control of Company, and then only for lack of ordinary care to safeguard, and account for, such property. Company is not responsible for personal injury to other residents or guests within Resident's Residential Unit. Resident shall have the responsibility, at his/her own expense, of providing and maintaining a standard property and liability insurance policy as deemed necessary by Company, and to file a copy of said policy detailing the coverages with Company's administrative office.

#### 15.5 Removal of Resident's Personal Property

If the Residential Unit is vacated under the terms of this Resident Contract, the contents of the Residential Unit must be removed within thirty (30) days. After the thirty (30) day period, Company shall have the right, at Resident's expense, to remove all personal property of Resident from his/her Residential Unit, and store the same, at Resident's expense and

risk. If the property is stored in a commercial storage warehouse or commercial storage facility, Company shall have no responsibility for such property during transfer or after it has been placed in storage, and Resident, or Resident's estate, shall be liable for all moving and storage fees incurred.

#### 16. Arrangement for Guardianship, Resident's Estate and Burial

#### 16.1 Advance Directives and Power of Attorney Requirements

Resident, no later than the Date of Availability shall inform Company of his/her decision regarding advance directives stating Resident's wishes concerning the type and extent of medical care he/she receives if he/she is unable to make wishes known. Resident who has executed advance directives shall provide to Company a copy of such document no later than Date of Availability.

Likewise, Resident, no later than the Date of Availability, shall appoint a power of attorney to act on Resident's behalf in the event Resident is unable to represent him/herself. A copy of the power of attorney will be provided to Company no later than the Date of Availability.

#### 16.2 <u>Legal Guardian</u>

If Resident becomes incapacitated or unable to properly care for self or property, and no representative has been lawfully designated to act on behalf of Resident or no lawfully designated representative is available or willing and able to act on behalf of Resident, then Company may institute legal proceedings to adjudge Resident incapacitated and have a guardian appointed for Resident's estate and person or both. Resident authorizes Company to nominate a legal guardian to serve subject to court approval, and Resident releases Company from any liability related to the nomination. All costs of such legal proceedings, including counsel fees, shall be paid by Resident or the legally appointed guardian of Resident's estate.

#### 16.3 Burial Plans

Company does not provide any burial or funeral benefits or services. Resident agrees to arrange for and take care of all such plans and costs.

#### **SECTION** 17. Non-Transferable

The rights and privileges of Resident under this Resident Contract to a Living Accommodation, facilities, services and medical care are personal to Resident and cannot be transferred or assigned by act of Resident, or by any proceeding at law, or otherwise. If any person, other than the person(s) who have/has signed

this Resident Contract, commence(s) to live in Resident's Living Accommodation without following the proper procedure established by Company, then, Company may immediately terminate this Resident Contract.

#### SECTION 18. Notice

All notices to be given in accordance with this Resident Contract shall be deemed to have been properly given if and when delivered personally or sent by mail as follows:

To Company	:
To Resident	(before taking Occupancy):

# **SECTION** 19. Average Annual Cost of Providing Services

The average annual cost to Company of providing to Resident the care specified in the Resident Contract is reflected in the disclosure statement which will be made available to Resident.

# SECTION 20. Right of Self-Organization

All residents living in the Retirement Community shall have the right of selforganization and may meet privately at the Retirement Community to conduct business. The Board of Directors or a designated representative shall meet quarterly with the residents of the Retirement Community for the purpose of free discussion of subjects which may include, but are not limited to income, expenditures and financial matters as they apply to Company and the Retirement Community and proposed changes in policies and services. Company shall provide residents with at least seven (7) days notice of each quarterly meeting.

#### SECTION 21. Waiver

No act, agreement, or statement of any Resident, or other individual purchasing care for a Resident under this Resident Contract or under any contract to furnish care to the Resident shall constitute a valid waiver of any provision of any North

Carolina Statute enacted and intended to benefit or protect the residents of the Retirement Community, or any individual purchasing care for such residents.

#### **SECTION 22. Arbitration**

#### 22.1 Procedural Rules

Any controversy, dispute or disagreement arising out of or relating to this Resident Contract, or concerning any rights arising under this Resident Contract or a breach of this Resident Contract, shall be settled by voluntary arbitration. This arbitration shall be conducted on Company's property in accordance with the American Health Lawyers Association ("AHLA") Alternative Dispute Resolution Service Rules of Procedure for Arbitration. The decision shall be final, binding and non-appealable, and any court having proper jurisdiction may enter judgment on the award rendered by the arbitrator.

#### 22.2 <u>Time Limit for Arbitration</u>

Any request for arbitration of a dispute must be requested and submitted to AHLA or an alternate neutral arbitration service selected by Company if AHLA is unable or unwilling to serve, prior to the lapse of two (2) years from the date on which the event giving rise to the dispute occurred. In the event AHLA is unable or unwilling to serve, then the request for arbitration must be submitted to Company within thirty (30) days of receipt of notice of AHLA's unwillingness or inability to serve as a neutral arbitrator. Company shall select an alternative neutral arbitration service within thirty (30) days thereafter and the selected arbitration agency's procedural rules shall apply to the arbitration proceeding. The failure to submit a request for arbitration to AHLA or an alternate neutral arbitration service selected by Company within the designated time (i.e., two (2) years) shall operate as a bar to any subsequent request for arbitration, or for any claim for relief or a remedy, or to any action or legal proceeding of any kind or nature, and the parties will be forever barred from arbitrating or litigating a resolution to any such dispute.

# **SECTION 23. Uncontrollable Interruption of Services**

In the event that Company is unable to fulfill any of its obligations under the Resident Contract resulting from an interruption of, or failure to provide, contracted services due to an act of God or other cause beyond the reasonable control of Company, specifically including labor strikes or other forms of labor disturbances, and/or embargoes, fire, flood, earthquakes, inclement weather or acts of Resident, then Company shall not be liable or responsible for any personal injury to Resident or damage to Resident's property arising from any such event. Company will make every effort to provide the usual services in such event and Resident shall continue to pay the Monthly Rate.

#### SECTION 24. Miscellaneous

#### 24.1 Entire Resident Contract

This Resident Contract, together with the application form, financial statement and medical records, including applicable signed amendments, constitute the entire Resident Contract between Company and Resident. Resident warrants that all representations are true and correct. Company is not liable and shall not be bound by any statements, representations or promises made by any person representing or purporting to represent Company, unless such statements, representations or promises are set forth in this Resident Contract.

# 24.2 Policies, Procedures, Rules and Regulations

Resident will observe all policies, procedures, rules and regulations which Company shall adopt for the convenience, comfort, safety and well-being of all residents and the Retirement Community, which are subject to change from time to time.

#### (a) Policy Regarding Alcoholic Beverages

Resident and guests shall refrain from drinking alcoholic beverages in all common areas, except in certain designated areas as defined by Company, which are subject to change.

#### (b) Smoke-Free Policy

Resident and guests shall refrain from smoking in the Retirement Community, including the Living Accommodation, common areas and grounds, except in the designated areas, which are subject to change.

#### 24.3 No Waiver

Any failure by Company to exercise any right or remedy under this Resident Contract shall not be construed as a waiver of the right to exercise the same or any other right at any time, or from time to time thereafter.

#### 24.4 <u>Invalidity, Unenforceability</u>

If any portion of this Resident Contract shall, for any reason, be held to be invalid or unenforceable in any jurisdiction in which it is sought to be enforced, such invalidity and unenforceability shall not affect any other provision of this Resident Contract, and it shall be construed as if such invalid or unenforceable provision were omitted.

#### 24.5 Amendments

This Resident Contract may be amended only in writing executed by both Resident and Company's corporate officers.

#### 24.6 Section Headings

Section headings are for reference purposes only.

# 24.7 **Binding Effect**

This Resident Contract shall be binding upon, and inure to, the benefit of Company and Resident, and their respective successors, permitted assigns and Legal Representatives.

#### 24.8 Counterparts

This Resident Contract may be executed in two or more counterparts, each of which shall be deemed an original, but all of which, when taken together, shall constitute but one Resident Contract.

#### 24.9 North Carolina Law

All matters affecting the interpretation of this Resident Contract and the rights and obligations of the parties hereto shall be governed by and construed in accordance with the laws of the State of North Carolina.

#### 24.10 Receipt of Copy of Resident Contract and Disclosure Statement

Resident acknowledges that prior to the payment of any funds to Company he/she has received and read a copy of this Resident Contract and the continuing care disclosure statement and understands the contents of both documents.

IN WITNESS WHEREOF, Company, by its duly authorized representatives and Resident have executed this Resident Contract the day and year first above written.

# **ACTS RETIREMENT-LIFE COMMUNITIES, INC.**

By:  ACTS Retirement-Life Communities, Inc. Authorized Representative	
Resident	Social Security #
Resident	Social Security #
Resident	Social Security #
 Witness	

# **EXHIBIT "A"**

# **NOTICE OF RIGHT TO RESCIND**

Date rescission period begins You may rescind and terminate your Resident Contract without penalty or forfeiture within thirty (30) days of the later of the above date or the receipt date of the disclosure statement. You are not required to move into the continuing care community before the expiration of this thirty (30) day period. No other contract or statement you sign shall constitute a waiver of your right to rescind your Resident Contract within this thirty (30) day period.							
To rescind your Resident Contract, mail or deliver a signed and dated copy of this notice, or any other dated written notice stating your desire to rescind to the following address:							
ACTS Retirement-Life Communities, Inc.							
Not later than midnight of (last day for rescission).							
Pursuant to this notice, I hereby cancel my Resident Contract.							
Date:							
PROSPECTIVE RESIDENT'S SIGNATURE							

THIS PAGE INTENTIONALLY LEFT BLANK.

#### **EXHIBIT "B"**

# OPTIONAL FURNISHINGS, ADDITIONAL APPLIANCES OR MODIFICATIONS OF RESIDENTIAL UNIT REQUESTED BY RESIDENT

This Addendum to the Resident Contract is between ACTS RETIREMENT-LIFE		
"Company"), AND		-
(hereinafter referred to as "Resident," an more individuals, they are called collective		
Company make the following modification		
Resident Contract.		•
Description of Modifications		
bescription of mounications		
Total Modification Fee: \$	<del></del>	
The Modification Fee is the responsibilit		
execution of this Addendum. The Modifi sole discretion, may require that all mod		
upon vacating the Residential Unit and C	Company reserves the	e right to charge Resident
a fee for restoring the Residential Unit modifications shall vest immediately in Co		configuration. Title to all
indumentations shall vest inimediately in C	ompany.	
Resident	 Resident	
nesident	nesident	
	_	
Resident		
	_	
Representative for ACTS Retirement-Life Communities, Inc.		

# **ATTACHMENT NO. 5**

50% REFUNDABLE PLAN ADDENDUM

(ADDENDUM TO RESIDENT CONTRACT)

ACTS RETIREMENT-LIFE COMMUNITIES, INC.

# **ADDENDUM**

# **50% REFUNDABLE PLAN**

THIS ADDEI Resident Co any precedi	NDUM, made thisday of, 20, amends the ontract (the "Contract") dated, 20, and ng addenda or amendments to the Resident Contract by and between
Occupancy,	sident" (and where two individuals sign the Contract for Shared they are called collectively "Resident" where the context permits, ually Co-Resident") and ACTS Retirement-Life Communities, Inc. npany").
	BACKGROUND
	aneously with the execution of this Addendum, Resident entered into t with Company; and
	et provides for an Entrance Fee which is amortized by Company over a od of time; and
Fee option	esires to offer and Resident desires to accept a refundable Entrance called the "50% Refundable Plan," which allows for a refund of fifty %) of the Entrance Fee; and
	nd Company desire to enter into this Addendum to modify the refund oplicable provisions of the Contract.
	EFORE, in consideration of the mutual promises contained in this and intending to be legally bound, Company and Resident agree as
1.	Limited Option Period
	Resident must elect the 50% Refundable Plan on or before the execution of the Contract. After execution of the Contract, the 50% Refundable Plan shall not be available to Resident.
2.	Payment of Entrance Fee
	The Resident shall pay to Company an Entrance Fee in the amount of dollars (\$).
	The Entrance Fee shall be paid in accordance with Section 3 of the Contract.

#### 3. Administrative Fee

An Administrative Fee in an amount equal to five percent (5%) of the total Entrance Fee paid will be retained by Company.

#### 4. <u>Designation of 50% Refundable Plan</u>

There shall be a Refundable Component of the Entrance Fee, in an amount equivalent to fifty percent (50%) of the net Entrance Fee (after deducting the Administrative Fee), and an Amortizable Portion of the Entrance Fee in an amount equivalent to fifty percent (50%) of the net Entrance Fee (after deducting the Administrative Fee).

#### 5. Limited Amortization of Entrance Fee

The net Entrance Fee shall be amortized by Company in the amount of two percent (2%) of the net Entrance Fee per month for a period of twenty five (25) months from the date of Occupancy or Date of Availability, whichever is earlier. After the twenty five (25) month period, an amount equivalent to fifty percent (50%) of the net Entrance Fee, shall be retained in full by Company and amortization of the net Entrance Fee shall cease. The Refundable Component of the net Entrance Fee, in the amount of \$\_\_\_\_\_\_\_, shall not be amortized.

#### 6. <u>Modification of Refund Provisions</u>

# (a) <u>Termination of Contract Prior to or During the Transition</u> Period

The Entrance Fee will be refunded in full if the Contract is terminated prior to or during the Transition Period. Resident will receive a refund of the entire Entrance Fee paid, less those costs specifically incurred by Company at the specific written request of Resident, to the extent those charges were not paid by Resident. The refund shall be made within one hundred twenty (120) days of the effective date of termination of the Contract.

#### (b) Termination of Contract After Transition Period

In the event of termination of the Contract after the Transition Period, Company will refund to the Resident, Resident's estate, or designated beneficiary the Refundable Component of the Entrance Fee, which constitutes fifty percent (50%) of the net Entrance Fee, plus any remaining balance of the Amortizable Portion of the net Entrance Fee, less any amounts deducted to cover financial assistance pursuant to paragraph 7 below, to cover costs incurred to refurbish, restore or repair

the Residential Unit in the event of unreasonable wear and tear, or to cover costs incurred at the specific written request of Resident, or to satisfy unpaid or subsidized charges.

#### (c) <u>Termination by Death of Resident</u>

In the event of the death of Resident before Occupancy or during the Transition Period, the entire Entrance Fee paid, less those costs specifically incurred by Company at the specific written request of Resident to the extent those charges were not paid by Resident, will be refunded in full to Resident's estate or to Resident's designated beneficiary. If death should occur after the Transition Period, the Refundable Component of the net Entrance Fee shall be refunded to the Resident's estate or Resident's designated beneficiary. Any unamortized balance of the Amortizable Portion of the net Entrance Fee shall be refunded with the Refundable Component. After the twenty five (25) month amortization period, the Amortizable Portion of the net Entrance Fee shall not be refunded and automatically shall be retained by Company upon the death of the Resident. In situations of Shared Occupancy, the amount of the Amortizable Portion of the net Entrance Fee shall be assigned to the surviving Co-Resident in the event of the death of a Co-Resident.

#### (d) Timing of Refund Payments

- (i) <u>Termination Prior to or During the Transition Period.</u> In the event of termination of the Contract prior to or during the Transition Period, the amounts due as a refund will be paid within one hundred twenty (120) days of the effective date of the termination of the Contract.
- (ii) <u>Termination After the Transition Period.</u> In the event of termination of the Contract after the Transition Period, amounts due as a refund will be paid within thirty (30) days of the admission of a new resident to the Residential Unit vacated by Resident.

# 7. <u>Deductions for Financial Assistance</u>

In the event that Company approves financial assistance to Resident in accordance with the financial assistance policy in Section 12 of the Contract, Company, in its sole discretion, may deduct from the Refundable Component of the net Entrance Fee and any unamortized balance of the net Entrance Fee, amounts equivalent to the amount of any financial assistance approved for the Resident. Such deductions shall be made at the time any refund becomes due and payable to the Resident under the Contract. If any portion of the

Refundable Component is exhausted by deductions made to reimburse Company for financial assistance approved by Company, there shall be no refund, partial or otherwise, of the net Entrance Fee.

# 8. <u>Federal Income Tax Disclosure Statement</u>

The Internal Revenue Service ("I.R.S.") may characterize the amount to be refunded to Resident, Resident's estate, or Resident's designated beneficiary as an interest-free loan from Resident to Company, and may attribute to Resident annual receipt of interest income on the amount characterized as a loan, even though Resident did not receive interest payments. Resident should consult with Resident's accountant or attorney to determine whether and to what extent this provision affects Resident.

#### 9. Other Terms and Conditions

All of the other terms and conditions of the Contract, to the extent not inconsistent with this Addendum, shall remain in full force and effect, and shall govern the terms and conditions of the relationship between Resident and Company.

IN WITNESS WHEREOF, ACTS Retirement-Life Communities, Inc. and Resident have duly executed this Addendum as of the date first mentioned above.

Attest:	ACTS Retirement-Life Communities				
	Ву:				
Witness.		(SEAL			
Witness:	Resident	(CEAL)			
Witness:	Resident	(SEAL)			

# **ATTACHMENT NO. 6**

ADDENDUM FOR MODIFIED HEALTH CARE PLAN

(ADDENDUM TO RESIDENT CONTRACT)

ACTS RETIREMENT-LIFE COMMUNITIES, INC.

# ACTS RETIREMENT-LIFE COMMUNITIES, INC. ADDENDUM FOR MODIFIED HEALTH CARE PLAN

THIS	ADDENDUM, made this	day of	, 20,
amen	ds the Resident Contract (called	"Resident Contract")	entered into on the
	day of ding addenda or amendments to	<b>,</b>	20, and any
ACTS called	Retirement-Life Communities, Ir "Company"), and	ic., a nonprofit corpo	oration, (hereinafter
Share	d "Resident," and when two or ned Occupancy, they are called cots, and individually "Co-Resident"	ollectively "Resident"	
	BAG	CKGROUND	
	Resident entered into the Reside of Residential Unit #		
	Under the terms of the Resident "life care" arrangement which Nursing Care and Assisted Living Assisted Living Residence at no ancillary services) above the McResident Contract; and	contemplates the property contemplates the p	ovision of Routine Care Center and/or cept for charges for
	In addition to the "life care" ar Modified Health Care Plan, under Nursing Care and Assisted Living Rate, and Resident shall be obligator such services as set forth in P	which the cost and of Services are not included to pay the then continued to the continued to the services are the services a	charges for Routine uded in the Monthly urrent per diem rate
	It is the intent of Company to limi Plan to Resident if, and only if, F care insurance with certain terms 1 herein; and	Resident obtains and r	maintains long-term
	Resident desires to participate in	Company's Modified H	lealth Care Plan;
	and		
	Company and Resident desire to terms and conditions related to		

Resident Contract.

Plan, and to modify and amend the charges applicable to transfer to a Skilled Care Center and/or Assisted Living Residence as described in the

NOW THEREFORE, in consideration of the mutual promises contained in this Addendum and intending to be legally bound, Company and Resident agree as follows:

# 1. <u>Long-Term Care Insurance Requirement.</u>

In order to be eligible to participate in the Modified Health Care Plan, the Resident shall obtain and maintain an acceptable long-term care insurance policy (the "LTCI Policy") as determined by Company which shall provide coverage for charges for accommodations and services for Resident's stays in either the Assisted Living Residence or Skilled Care Center. The LTCI Policy benefit must provide adequate coverage and benefits, as determined by Company in its sole discretion, for residency in the Assisted Living Residence or Skilled Care Center. Resident shall provide Company with a copy of the LTCI Policy prior to acceptance into the Modified Health Care Plan. If permitted by the insurance carrier, the LTCI Policy shall name Company as a co-payee. If the Resident fails to maintain the LTCI Policy, then Company, at its option, may terminate this Addendum. In the event Company terminates this Addendum due to Resident's failure to maintain the LTCI Policy, then the Resident Contract shall be terminated, except as provided for in Section 5.2.

#### 2. Payment of the Entrance Fee and Monthly Rate.

Resident	shall	l pay	y to	Con	npany	an	Ent	rance	Fee	in	the	am	oun	t of
													dol	llars
(\$			_),	and	Res	side	nt's	Mont	hly	R	ate	sh	all	be
								d	lollars	\$ (\$				).
The Entr	ance	Fee	shall	be	paid	in	acco	rdance	with	S	ectio	n 3	of	the
Resident	Contr	act												

# 3. <u>Costs in the Skilled Care Center and Assisted Living Residence.</u>

#### 3.1 <u>Temporary Transfer.</u>

If Resident is temporarily transferred to a Skilled Care Center or Assisted Living Residence, then Resident shall pay the then current per diem rate for Routine Nursing Care or Assisted Living Services and any other additional charges for ancillary or miscellaneous services, and shall pay the Monthly Rate to retain possession of the Residential Unit. In situations of Shared Occupancy where one Co-Resident is temporarily transferred to a Skilled Care Center or Assisted Living Residence, the Monthly Rate shall be reduced to the Monthly Rate for Single Occupancy, and the transferred Co-Resident

shall be charged, and both Co-Residents shall collectively be responsible to pay, the then current per diem rate for routine nursing care or assisted living services, and any other additional charges for ancillary or miscellaneous services. In the event both Co-Residents are temporarily transferred to the Skilled Care Center or Assisted Living Residence, each Co-Resident shall be charged and shall pay the then current per diem rate for Routine Nursing Care or Assisted Living Services, and any additional charges for ancillary or miscellaneous services. In addition, the Monthly Rate shall be reduced to the Monthly Rate for Single Occupancy during any period of temporary transfer and will be paid by the Resident or Co-Resident in order to retain possession of the Residential Unit.

#### 3.2 <u>Permanent Transfer.</u>

If Resident is permanently transferred to a Skilled Care Center or Assisted Living Residence, then the obligation to pay the Monthly Rate shall cease, and Resident shall be responsible for the payment of the then current per diem rate for Routine Nursing Care or Assisted Living Services, and any other additional charges for ancillary or miscellaneous services. In situations of Shared Occupancy where one Co-Resident is permanently transferred to a Skilled Care Center or Assisted Living Residence, the Monthly Rate shall be reduced to the Monthly Rate for Single Occupancy, and the transferred Co-Resident shall be charged, and both Co-Residents shall collectively be responsible to pay, the then current per diem rate for Routine Nursing Care or Assisted Living Services, and any other additional charges for ancillary or miscellaneous services, as well as the reduced Monthly Rate. In the event both Co-Residents are permanently transferred to a Skilled Care Center or Assisted Living Residence, each Co-Resident shall be charged and shall pay the then current per diem rate for Routine Nursing Care or Assisted Living Services, and any additional charges for ancillary or miscellaneous services and the obligation to pay the Monthly Rate shall cease and the Residential Unit shall revert to Company.

# 4. Occupancy in the Skilled Care Center or Assisted Living Residence.

After transfer to and occupancy in a Skilled Care Center or Assisted Living Residence for a cumulative period of three (3) years (calculated using the total number of days in which the routine per diem rate was paid for temporary or permanent use of an Assisted Living Residence or Skilled Care Center), the Resident's obligation to pay the then current per diem rate for Routine Nursing Care or Assisted Living Services in accordance with the terms and conditions of the Modified Health Care Plan shall be converted to an obligation to pay the then current Monthly Rate for Routine

Nursing Care or Assisted Living Services under the "life care" arrangement provided for in the Resident Contract. Resident remains responsible for any other additional charges for ancillary or miscellaneous services. In situations of Shared Occupancy, the cumulative three (3) year period shall apply to each Co-Resident individually; meaning each Co-Resident pays the then current per diem rate during his/her first three (3) years of occupancy in a Skilled Care Center or Assisted Living Residence before his/her payment obligation is converted to the then current Monthly Rate.

#### 5. Termination of Addendum.

- 5.1 This Addendum shall terminate: (1) at Company's option, due to Resident's failure to maintain the LTCI Policy in accordance with the terms and conditions of Paragraph 1; or (2) if Resident dies or leaves the Retirement Community, except in situations of Shared Occupancy, then this Addendum shall not terminate until both Co-Residents die or leave the Retirement Community. Termination of this Addendum shall automatically and contemporaneously terminate the Resident Contract.
- 5.2 In the event this Addendum is terminated due to Resident's failure to maintain the LTCI Policy in accordance with the terms and conditions of Subparagraph 1, Company, at its option, may provide Resident an option to pay Company a lifecare conversion fee in accordance with Company's prevailing policy.

#### 6. Acknowledgements of Resident.

Resident acknowledges that participation in the Modified Health Care Plan is conditioned on Resident obtaining and maintaining the LTCI Policy as specified in Paragraph 1. Resident recognizes that failure to maintain the LTCI Policy in accordance with the terms and conditions of Paragraph 1 may result in termination of this Addendum and the Resident Contract.

# 7. Severability.

The various provisions of this Addendum shall be severable one from another. If any provision of this Addendum is found by a court or administrative body of proper jurisdiction and authority to be invalid, the other provisions shall remain in full force and effect as if the invalid portion had not been part of this Addendum.

#### 8. **Governing Law.**

This Addendum shall be governed by and construed in accordance with the laws of the state named in the Resident Contract.

ACTS-RC003 07/2014

9.	Ν	lo	n-	Tr	an	sf	er	ab	le.
•	- '	•			<b>~</b> ::	•	•	~~	

The rights and privileges of Resident under this Addendum are personal to Resident and cannot be transferred or assigned by act of Resident, or by any proceeding at law, or otherwise.

### 10. Other Terms and Conditions.

All of the other terms and conditions of the Resident Contract, to the extent not inconsistent with this Addendum, shall remain in full force and effect, and shall govern the terms and conditions of the relationship between Company and Resident.

IN WITNESS WHEREOF, Company and Resident have duly executed this Addendum as of the day and year first mentioned above.

D	
By:ACTS Retirement-Life Communities, Inc. Authorized Representative	
Resident	
Resident	
Witness	

**ACTS RETIREMENT-LIFE COMMUNITIES, INC.** 

# DESCRIPTION OF ALL FEES REQUIRED OF RESIDENT INCLUDING THE ENTRANCE AND MONTHLY FEE



# **Matthews Glen Signature Pricing**

To fit your individual goals, preferences, and budget, Acts offers a variety of affordable financial options. Pricing plans can be tailored to your individual income, asset and insurance situation. Each individual residence is priced to reflect the many attributes of that particular residence. Your Life Care Consultant will help you decide on the location and pricing plan that best suits your preferences. Pricing plans include:



#### Acts Life Care' Premier

The most popular of the Acts financial options, Acts Life Care Premier features an entrance fee and monthly fee that secure your residency at an Acts community. With Acts Life Care, monthly fees will never increase solely as a result of needing a higher level of care. The entrance fee (less an administrative fee) amortizes over a 50-month period with the unamortized balance returned to you or your estate should you no longer reside at the community during that period.



#### **Acts Life Care 50**

Acts Life Care 50 offers a refund of 50% of the net entrance fee for those who wish to provide a financial legacy. Under this plan, the entrance fee (less an administrative fee) amortizes over a 25-month period, with the balance being returned to you or your estate when your period of occupancy ends.



#### **Acts Modified Life Care**

Acts Modified Life Care is a desirable plan for anyone who already carries comprehensive long-term care insurance and chooses to maintain it throughout their residency. You pay a lower entrance fee and lower monthly fee with this plan during your time in independent living. If you later require care, your long-term care insurance policy will be used toward the per diem care costs for a cumulative period of three years, after which time your fees revert to the Acts Modified Life Care monthly fee in effect at that time. The entrance fee (less an administrative fee) amortizes over a 50-month period with the balance returned to you or your estate should you no longer reside at the community during that period.





# Acts Life Care Premier / Age 62 and up

LIVING ACCOMM	IODATION	APPROX. SQ. FT.	ENTRANCE FEE	MONTHLY FEE
Summerfield	Studio	635	\$202,900-\$223,900	\$2,930
Lexington	1 Bedroom	750	\$291,900-\$322,900	\$3,104
Fletcher	1 Bedroom with Den	964	\$352,900-\$382,900	\$3,340
Clayton	2 Bedroom	1,066	\$375,900-\$414,900	\$3,631
Wilmington	2 Bedroom Deluxe	1,141	\$393,900-\$426,900	\$4,039
Thomasville	2 Bedroom	1,165	\$397,900-\$439,900	\$4,039
Holly Springs	3 Bedroom	1,385	\$449,900-\$496,900	\$4,039
Asheville	2 Bedroom with Den	1,400	\$497,900	\$4,379
Cary	2 Bedroom with Den	1,489	\$481,900-\$501,900	\$4,274
Highlands	3 Bedroom Deluxe	1,495	\$486,900-\$537,900	\$4,274
Pinehurst	2 Bedroom with Den	1,600	\$545,900	\$4,666
Madison	3 Bedroom	1,693	\$537,900-\$548,900	\$4,274
Raleigh Villa	2 Bedroom with Den	1,850	\$610,900	\$5,104
Charlotte Villa	2 Bedroom with Den	2,100	\$665,900	\$5,397
Second Person Fe	es		\$40,000	\$2,100

# **Monthly Fee**

The monthly fee includes:

#### **Utilities/Taxes**

Water, heat, electricity, air-conditioning, standard cable television, wireless internet, property taxes.

#### **Maintenance**

Repairs, maintenance and replacement of equipment, exterior cleaning, groundskeeping including lawn service.

#### **Personal Services**

One chef-prepared meal for each day of the month (additional meals available), recreation program catering to a wide spectrum of interests, 24-hour security, 24-hour access to a resident nurse, nurse practitioner, medical alert system, annual apartment inspection and cleaning, scheduled local transportation, weekly flat linen laundry service, access to either personal or shared laundry facilities, additional storage.

### **Acts Life Care Premier Details**

- Acts Life Care Premier entrance fees effective November 1, 2023. Monthly
  fees effective January 1, 2024. Pricing is subject to change without notice.
  Upon occupancy, the company provides 60-days notice prior to changes in
  the monthly fee or other ancillary charges.
- Entrance fee becomes firm upon payment of 10% of the current entrance fee and execution of the Resident Contract.
- During the first 120 days of occupancy, the entrance fee is 100% refundable for any reason.
- After the 120th day of occupancy, the refund will be calculated by amortizing the entrance fee (minus a 5% administrative fee) by 2% for each month of occupancy. At the end of 50 months, the entrance fee is fully amortized and there will be no refund.
- Specific terms and conditions apply. Please refer to Resident Contract and Disclosure Statement.





# **Acts Life Care 50**

LIVING ACCOMM	IODATION	APPROX. SQ. FT.	ENTRANCE FEE UP TO AGE 79	ENTRANCE FEE AGE 80-89	MONTHLY FEE
Summerfield	Studio	635	\$293,900-\$324,900	\$321,900-\$355,900	\$3,223
Lexington	1 Bedroom	750	\$422,900-\$467,900	\$463,900-\$512,900	\$3,414
Fletcher	1 Bedroom with Den	964	\$510,900-\$553,900	\$560,900-\$607,900	\$3,674
Clayton	2 Bedroom	1,066	\$543,900-\$601,900	\$596,900-\$659,900	\$3,994
Wilmington	2 Bedroom Deluxe	1,141	\$570,900-\$618,900	\$625,900-\$677,900	\$4,443
Thomasville	2 Bedroom	1,165	\$577,900-\$637,900	\$632,900-\$699,900	\$4,443
Holly Springs	3 Bedroom	1,385	\$651,900-\$719,900	\$714,900-\$789,900	\$4,443
Asheville	2 Bedroom with Den	1,400	\$721,900	\$791,900	\$4,817
Cary	2 Bedroom with Den	1,489	\$698,900-\$727,900	\$765,900-\$797,900	\$4,701
Highlands	3 Bedroom Deluxe	1,495	\$705,900-\$779,900	\$773,900-\$854,900	\$4,701
Pinehurst	2 Bedroom with Den	1,600	\$791,900	\$867,900	\$5,133
Madison	3 Bedroom	1,693	\$779,900-\$795,900	\$854,900-\$872,900	\$4,701
Raleigh Villa	2 Bedroom with Den	1,850	\$885,900	\$971,900	\$5,614
Charlotte Villa	2 Bedroom with Den	2,100	\$965,900	\$1,058,900	\$5,937
Second Person Fe	es		\$40,000	\$40,000	\$2,310

# **Monthly Fee**

The monthly fee includes:

#### **Utilities/Taxes**

Water, heat, electricity, air-conditioning, standard cable television, wireless internet, property taxes.

#### Maintenance

Repairs, maintenance and replacement of equipment, exterior cleaning, groundskeeping including lawn service.

#### **Personal Services**

One chef-prepared meal for each day of the month (additional meals available), recreation program catering to a wide spectrum of interests, 24-hour security, 24-hour access to a resident nurse, nurse practitioner, medical alert system, annual apartment inspection and cleaning, scheduled local transportation, weekly flat linen laundry service, access to either personal or shared laundry facilities, additional storage.

### **Acts Life Care 50 Details**

- Entrance fees effective November 1, 2023. Monthly fees effective January 1, 2024. Pricing is subject to change without notice. Upon occupancy, the company provides 60-days notice prior to changes in the monthly fee or other ancillary charges.
- Entrance fee becomes firm upon payment of 10% of the current entrance fee and execution of the Resident Contract.
- During the first 120 days of occupancy the entrance fee is 100% refundable for any reason.
- After the 120th day of occupancy, the refund will be calculated by amortizing the entrance fee (minus a 5% administrative fee) by 2% for each month of occupancy up to the first 25 months. The entrance fee will cease amortizing and becomes firm when it reaches 50% of the net entrance fee.
- Specific terms and conditions apply. Please refer to Resident Contract, 50% Refundable Plan addendum, and Disclosure Statement.





# Acts Modified Life Care / Age 62 and up

LIVING ACCOMM	ODATION	APPROX. SQ. FT.	ENTRANCE FEE	MONTHLY FEE
Summerfield	Studio	635	\$182,900-\$201,900	\$2,637
Lexington	1 Bedroom	750	\$262,900-\$290,900	\$2,794
Fletcher	1 Bedroom with Den	964	\$317,900-\$343,900	\$3,006
Clayton	2 Bedroom	1,066	\$337,900-\$373,900	\$3,268
Wilmington	2 Bedroom Deluxe	1,141	\$353,900-\$383,900	\$3,635
Thomasville	2 Bedroom	1,165	\$358,900-\$395,900	\$3,635
Holly Springs	3 Bedroom	1,385	\$404,900-\$446,900	\$3,635
Asheville	2 Bedroom with Den	1,400	\$448,900	\$3,941
Cary	2 Bedroom with Den	1,489	\$438,900-\$456,900	\$3,847
Highlands	3 Bedroom Deluxe	1,495	\$442,900-\$489,900	\$3,847
Pinehurst	2 Bedroom with Den	1,600	\$496,900	\$4,199
Madison	3 Bedroom	1,693	\$494,900-\$505,900	\$3,847
Raleigh Villa	2 Bedroom with Den	1,850	\$562,900	\$4,594
Charlotte Villa	2 Bedroom with Den	2,100	\$619,900	\$4,857
Second Person Fe	es		\$40,000	\$2,100

# **Monthly Fee**

The monthly fee includes:

#### **Utilities/Taxes**

Water, heat, electricity, air-conditioning, standard cable television, wireless internet, property taxes.

#### **Maintenance**

Repairs, maintenance and replacement of equipment, exterior cleaning, groundskeeping including lawn service.

#### **Personal Services**

One chef-prepared meal for each day of the month (additional meals available), recreation program catering to a wide spectrum of interests, 24-hour security, 24-hour access to a resident nurse, nurse practitioner, medical alert system, annual apartment inspection and cleaning, scheduled local transportation, weekly flat linen laundry service, access to either personal or shared laundry facilities, additional storage.

### **Acts Modified Life Care Details**

The Modified Life Care Plan is designed for residents who have a long-term care insurance policy and wish to retain their policy after moving to an Acts community.

Under the terms of the Modified Life Care Plan, residents pay a lower entrance fee and lower monthly fee with this plan during their time in independent living. If they later require care, their long-term care insurance policy will be used toward their per diem care costs for a cumulative period of three (3) years, after which their fees revert to the then-current Acts Modified Life Care monthly fee.

- Entrance fees are effective November 1, 2023. Monthly fees are effective January 1, 2024. Pricing is subject to change without notice. Upon occupancy, the company provides 60-days notice prior to changes in the monthly fee or other ancillary charges.
- Entrance fee becomes firm upon payment of 10% of the current entrance fee and execution of the Resident Contract.
- During the first 120 days of occupancy, the entrance fee is 100% refundable for any reason.
- After the 120th day of occupancy, the refund will be calculated by amortizing the entrance fee (minus a 5% administrative fee) by 2% for each month of occupancy. At the end of 50 months, the entrance fee is fully amortized and there will be no refund.
- The maintenance of a long-term care insurance policy is required.
- Specific terms and conditions apply. Please refer to the Resident Contract, Modified Healthcare Plan addendum and Disclosure Statement for further details.







LIVING ACCOMMODATION	APPROX. SQ. FT.	ENTRANCE FEE		2024 MONTHLY FEE	SECOND PERSON MONTHLY FEE
Seagrove Apartment					
Acts Life Care Premier	1,650	\$568,	900	\$4,830	\$2,100
		UP TO AGE 79	AGE 80-89		
Acts Life Care 50	1,650	\$824,900	\$904,900	\$5,313	\$2,310
Acts Modified Life Care	1,650	\$523,900		\$4,347	\$2,100
Second Person Entrance Fee		\$40,000			
LIVING ACCOMMODATION	APPROX. SQ. FT.	ENTRAN	CE FEE	2024 MONTHLY FEE	SECOND PERSON MONTHLY FEE
Southern Pines Apartme	nt				
Acts Life Care Premier	1,785	\$593,	900	\$4,973	\$2,100
		UP TO AGE 79	AGE 80-89		
Acts Life Care 50	1,785	\$861,900	\$944,900	\$5,470	\$2,310
Acts Modified Life Care	1,785	\$546,900		\$4,476	\$2,100
		1			





LIVING ACCOMMODATION	APPROX. SQ. FT.	ENTRANCE FEE	2024 MONTHLY FEE	SECOND PERSON MONTHLY FEE
Belmont I Villa				
Acts Life Care Premier	2,276	\$744,900	\$5,643	\$2,100
		UP TO AGE 79 AGE 80-89		
Acts Life Care 50	2,276	\$1,080,900 \$1,184,900	\$6,207	\$2,310
Acts Modified Life Care	2,276	\$700,900	\$5,079	\$2,100
Second Person Entrance Fee		\$40,000		
LIVING ACCOMMODATION	APPROX. SQ. FT.	ENTRANCE FEE	2024 MONTHLY FEE	SECOND PERSON MONTHLY FEE
Belmont II Villa Sunroon	1			
Acts Life Care Premier	2,500	\$782,900	\$5,643	\$2,100
		UP TO AGE 79 AGE 80-89		
Acts Life Care 50	2,500	\$1,135,900 \$1,244,900	\$6,207	\$2,310
	0.500	\$735,900	\$5,079	\$2,100
Acts Modified Life Care	2,500	Ψ733,300	\$5,075	Ψ2,100

# **BALANCE SHEET**

# 2023 ACTUAL VS. FORECAST

ACTS RETIREMENT-LIFE COMMUNITIES, INC. (OBLIGATED GROUP)

# $\frac{\text{ACTS RETIREMENT-LIFE COMMUNITIES, INC. (OBLIGATED GROUP)}}{\text{BALANCE SHEET}}$

(In Thousands)

	2023		2023			
	Actua	l	Forecast	V	ariance	
Assets						
Cash and cash equivalents		,108 \$	19,077	\$	(969)	
North Carolina operating reserve funds Investments		,790 ,829	9,790 395,524		- (10,695)	(1)
Accounts receivable, entrance fee receivables and	304	,029	393,324		(10,093)	(1)
other receivables, net		,173	26,243		(1,070)	
Prepaid expenses, inventory, and deposits		,247	11,349		(102)	(0)
Property and equipment, net Goodwill	1,643	,266 ,926	1,651,918 4,925		(8,652) 1	(2)
Intangible Asset		,920 ,670	3,560		(890)	
Deferred costs, net		,997	11,335		662	
Due from affiliated organizations	19	,643	26,891		(7,248)	(3)
		0.40	0.400.040	•	(00.000)	
Total assets	\$ 2,131	<u>,649 \$</u>	2,160,612	\$	(28,963)	
Liabilities and Net Assets						
Liabilities and Net Assets						
Accounts payable and accrued expenses	\$ 100	,967 \$	103,732	\$	(2,765)	(4)
Short-term indebtedness		,424	108,482		(35,058)	(5)
Nonrecourse indebtedness		,490	14,498		(8)	<b>(6)</b>
Long-term indebtedness Entrance fee deposits		,607 ,895	851,653 18,198		(21,046) (3,303)	(6) (7)
Refundable portion of entrance fees		,227	10,027		(2,800)	(8)
Deferred revenue from entrance fees		,955	931,904		21,051	(9)
Accumulated loss on investment contracts	2	,108	2,317		(209)	
Total liabilities	1,996	,673	2,040,811		(44,138)	
Net Assets Without donor rootrictions	440	040	00.554		20.225	(10)
Without donor restrictions With donor restrictions		,816 ,160	90,551 29,250		20,265 (5,090)	(10) (10)
พานา นอกอา เ <del>อ</del> รนาอนอกร		, 100	20,200		(0,000)	(10)
Total net assets	134	,976	119,801		15,175	
Total liabilities and net assets	\$ 2,131	,649 \$	2,160,612	\$	(28,963)	

### DISCUSSION OF 2023 ACTUAL RESULTS COMPARED TO FORECAST

#### BALANCE SHEET

A threshold of \$1.5 million between actual and forecasted results is considered material.

#### Assets

Total assets were below forecasted expectations by \$29.0 million (1.3%) in 2023 due to the following factors:

- (1) Investments were under the forecasted amount by \$10.7 million (2.7%) due to the assumption in the forecast of a larger debt financing transaction with the establishment of a larger project fund offset by the positive market conditions resulting in realized and unrealized gain on investments of \$17.0 million.
- (2) Property and equipment, net of accumulated depreciation, was less than forecasted expectations by \$8.7 million (0.5%) due to fewer capital projects being placed into service than anticipated.
- (3) The amount due from affiliated organizations was lower than the forecasted amount by \$7.2 million (27.0%) due to the ability of affiliated organizations to reimburse amounts owed for shared vendor payments.

#### Liabilities and Net Assets

Total liabilities and net assets were below forecasted expectations by \$29.0 million (1.3%) in 2023 due to the following factors:

- (4) Accounts payable and accrued expenses were less than forecasted by \$2.8 million (2.7%) due to the timing of payments.
- (5) Short-term indebtedness was lower than forecasted expectations by \$35.1 million (32.3%) due to greater availability of resources to repay amounts on available bank lines of credit than expected.
- (6) Long-term indebtedness fell short of the forecasted amount by \$21.0 million (2.5%) due to the debt financing transaction that was completed at a lower amount than assumed in the forecast.
- (7) Entrance fee deposits were less than forecasted by \$3.3 million (18.2%) due to the timing of receipt of partial entrance fee payments and resident move-ins.

- (8) The refundable portion of entrance fees was under the forecasted amount by \$2.8 million (27.9%) due to a greater number of independent living units that became reoccupied triggering the required entrance fee refund for a previous resident.
- (9) Deferred revenue from entrance fees was above forecasted expectations by \$21.1 million (2.3%) primarily due to higher collection of nonrefundable resale entrance fee proceeds as compared to the forecast coupled with a lower amount of nonrefundable entrance fee refunds than expected.
- (10) Net assets without donor restrictions were greater than forecasted expectations by \$20.3 million (22.4%) primarily due to the realized and unrealized gain on investments of \$17.0 million. Net assets with donor restrictions were below forecasted expectations by \$5.1 million (17.4%) due to a greater amount of released net assets as donor stipulations were met than assumed in the forecast.

# STATEMENT OF OPERATIONS

2023 ACTUAL VS. FORECAST

ACTS RETIREMENT-LIFE COMMUNITIES, INC. (OBLIGATED GROUP)

# ACTS RETIREMENT-LIFE COMMUNITIES, INC. (OBLIGATED GROUP) STATEMENT OF OPERATIONS

(In Thousands)

	2023		2023			
	Actual	F	orecast	Va	ariance	
Operating Revenue						
Resident services revenue, net of amortization of entrance fees	\$ 390,650	\$	390,573	\$	77	
Resident services revenue from third-party payors	38,760		44,822		(6,062)	(1)
Investment income	13,323		8,807		4,516	(2)
Net assets released from restriction to provide resident services	2,471		2,588		(117)	. ,
Contributions	87		115		(28)	
Other revenue	 18,264		16,239		2,025	(3)
Total operating revenue before amortization of entrance fees	463,555		463,144		411	
Amortization of entrance fees	126,730		119,509		7,221	(4)
Total operating revenue	590,285		582,653		7,632	
Operating Expenses						
Administrative and general	126,630		130,871		(4,241)	(5)
Health care	102,115		93,301		8,814	(6)
Property management	89,985		84,773		5,212	(7)
Culinary services	78,883		78,866		17	
Resident care	52,730		54,345		(1,615)	(8)
Environmental services	 18,330		18,127		203	
Total operating expenses before depreciation, amortization,						
and interest	468,673		460,283		8,390	
Depreciation and amortization	90,204		90,321		(117)	
Interest, net	29,678		30,349		(671)	(9)
Total operating expenses	588,555		580,953		7,602	
Operating income	\$ 1,730	\$	1,700	\$	30	

#### DISCUSSION OF 2023 ACTUAL RESULTS COMPARED TO FORECAST

#### STATEMENT OF OPERATIONS

A threshold of \$500 thousand between actual and forecasted results is considered material.

### Total Operating Revenue:

Operating revenue exceeded forecasted expectations by \$7.6 million (1.3%) in 2023 due to the following factors:

- (1) Resident services revenue from third-party payors was below the forecasted amount by \$6.1 million (13.5%) due to lower than expected Medicare Part A and Medicaid resident census in the skilled care centers and lower than expected revenue from outpatient therapy services covered by Medicare Part B.
- (2) Investment income was greater than forecasted expectations by \$4.5 million (51.3%) during 2023 due to a higher than forecasted average rate of return coupled with realized gains on investments which are not included in the forecast due to the inability to predict market conditions.
- (3) Other revenue was above the forecasted amount by \$2.0 million (12.5%) due to a higher than anticipated amount of apartment modification income from new residents.
- (4) Amortization of entrance fees was greater than the forecasted level by \$7.2 million (6.0%) due to a higher average entrance fee per resale coupled with a greater amount of income recognized from terminated resident agreements.

# **Total Operating Expenses:**

Operating expenses were unfavorable to forecasted expectations by \$7.6 million (1.3%) in 2023 due to the following factors:

- (5) Administrative and general expenses were lower than forecasted by \$4.2 million (3.2%) due to lower than expected amount of marketing and advertising costs resulting from positive growth in the percentage of occupied independent living units.
- (6) Health care costs were greater than forecasted expectations by \$8.8 million (9.5%) due to higher than expected costs related to paid overtime, agency nursing, medical related supplies, and bad debt expenses.
- (7) Property management expenses were higher than forecasted by \$5.2 million (6.2%) due to higher than expected costs related to contracted maintenance services and maintenance supplies.

- (8) Resident care expenses were less than forecasted expectations by \$1.6 million (3.0%) due to lower than anticipated team member professional development and outpatient therapy consultant costs.
- (9) Interest expense was lower than forecasted expectations by \$0.7 million (2.2%) due to a greater than expected amount of interest that could be capitalized coupled with the expectation of a mid-year closing on an additional bond issue that was not completed until December 2023.

# STATEMENT OF CASH FLOWS

2023 ACTUAL VS. FORECAST

ACTS RETIREMENT-LIFE COMMUNITIES, INC. (OBLIGATED GROUP)

# ACTS RETIREMENT-LIFE COMMUNITIES, INC. (OBLIGATED GROUP) STATEMENT OF CASH FLOWS

(In Thousands)

	2023 Actual	2023 Forecast	Variance	
Cash Flows from Operating Activities				
Change in net assets	\$ 19,976	\$ 4,801	\$ 15,175	
Adjustments to reconcile change in net assets to net cash				
provided by operating activities:				
Depreciation and amortization	90,204	90,321	(117)	(4)
Amortization of entrance fees	(126,730)	(119,509)	( , ,	(1)
Other valuation adjustment	314	-	314	
Amortization of bond discount and premium, net	(3,021)	(3,009)	(12)	
Amortization of deferred financing costs	737	718	19	
Entrance fees and deposits from nonrefundable resale contracts	209,682	186,047	-,	(2)
Refunds of entrance fees and deposits from nonrefundable resale contracts	(17,872)	(20,240)	•	(3)
Administrative fee included in gross entrance fees	(11,460)	(9,122)	( , ,	(4)
Increase in deferred costs	(3,714)	(3,608)	(106)	<i>(</i> _)
Net realized and unrealized gain on investments	(16,996)	-		(5)
Change in fair value of investment contracts	(209)	-	(209)	
Loss on early extinguishment of debt	63	-	63	
Change in beneficial interest in the investments of ACTS Legacy				(0)
Foundation, Inc.	878	(1,515)	2,393	(6)
Change in beneficial interest in the investments of Community				
Foundation of Southern Alabama	(28)	-	(28)	( <del>-</del> )
Net change in due from affiliated organizations	7,206	349	,	(7)
Transfer to affiliate	391	-	391	
Changes in assets and liabilities:				(=)
Decrease (increase) in accounts receivable	1,145	(1,072)	,	(8)
Increase in prepaid expenses, inventory, and deposits	(511)	(613)	102	(0)
Increase in accounts payable and accrued expenses	5,709	3,128	2,581	(9)
Net cash provided by operating activities	155,764	126,676	29,088	
Cash Flows from Investing Activities				
Purchase of property and equipment, net	(139,890)	(161,956)	22,066	(10)
Increase in investments	(13,606)	(18,716)	5,110 (	
	(10,000)	(10,110)	,	` ,
Net cash used in investing activities	(153,496)	(180,672)	27,176	
Cash Flows from Financing Activities				
Entrance fees and deposits from initial sale contracts	27,499	26,743	756	
Refunds of deposits from initial sale contracts	(1,252)		(1,252)	
Refunds of refundable entrance fees	(3,485)	(900)	(2,585)	(12)
Payments of accounts payable, construction	(35,047)	(16,862)	(18,185)	
Proceeds from short-term indebtedness	72,724	59,983	12,741 (	
Payments on nonrecourse debt	(1,628)	(1,615)	(13)	
Proceeds from long-term indebtedness	14,822	37,865	(23,043)	(15)
Increase in deferred financing costs	(1,141)	(865)	(276)	
Payments on short-term indebtedness	(72,542)	(26,743)	(45,799)	(14)
Payments on long-term indebtedness	(23,044)	(23,252)	208	
Net cash (used in) provided by financing activities	(23,094)	54,354	(77,448)	
Net increase in cash, cash equivalents and restricted				
cash and cash equivalents	(20,826)	358	(21,184)	
Cash, Cash Equivalents and Restricted Cash and Cash Equivalents, Beginning	86,050	86,050		
Cash, Cash Equivalents and Restricted Cash and Cash Equivalents, Ending	\$ 65,224	\$ 86,408	\$ (21,184)	
Supplemental Disclosure of Noncash Financing Activities  Proceeds from long-term indebtedness used to repay short-term indebtedness	\$ 55,000	\$ 53,000	\$ 2,000	

### DISCUSSION OF 2023 ACTUAL RESULTS COMPARED TO FORECAST

#### STATEMENT OF CASH FLOWS

A threshold of \$1.5 million between actual and forecasted results is considered material.

### Cash Flows from Operating Activities:

Net cash provided by operating activities exceeded forecasted expectations by \$29.1 million (23.0%) in 2023 due to the following factors:

- (1) Amortization of entrance fees was greater than the forecasted level by \$7.2 million (6.0%) due to a higher average entrance fee per resale coupled with a greater amount of income recognized from terminated resident agreements.
- (2) Entrance fees and deposits from nonrefundable resale contracts were above the forecasted amount by \$23.6 million (12.7%) due to a higher number of independent living resales than anticipated in the forecast coupled with a higher average entrance fee per resale.
- (3) Refunds of entrance fees and deposits from nonrefundable resale contracts were lower than forecasted by \$2.4 million (11.7%) due to a lower than expected amount of terminated contracts with a remaining refund liability.
- (4) Administrative fee included in gross entrance fees was \$2.3 million (25.6%) higher than forecasted commensurate with the greater than forecasted amount of entrance fees from nonrefundable resale contracts.
- (5) In 2023, the net realized and unrealized gain on investments was \$17.0 million. The forecast does not consider realized and unrealized gains or losses due to the inability to predict market conditions.
- (6) The net change in beneficial interest in the investments of ACTS Legacy Foundation, Inc. was lower than the forecasted amount due to the greater satisfaction of donor stipulations resulting in a greater amount of released donations than forecasted.
- (7) There was an decrease in the amount due from affiliated organizations of \$7.2 million in 2023 versus a forecasted decrease of \$0.3 million. The actual decrease was due to the timing of reimbursement from affiliated organizations for shared vendor payments.
- (8) There was a decrease in accounts receivable of \$1.1 million in 2023 versus a forecasted increase of \$1.1 million. The actual decrease was due to positive collection efforts for accounts with past due balances.

(9) The increase in accounts payable and accrued expenses was \$2.6 million (82.5%) greater than forecasted due to the timing of vendor payments at year-end.

### Cash Flows from Investing Activities:

Net cash used in investing activities were less than forecasted expectations by \$27.2 million (15.0%) in 2023 due to the following factors:

- (10) The purchase of property and equipment was less than the forecasted amount by \$22.1 million (13.6%) in 2023. The lower than expected amount of cash outflow for purchase of property and equipment was due to the timing of certain capital projects.
- (11) The increase in investments was \$5.1 million (27.3%) less than forecasted primarily due to the assumption in the forecast of a larger debt financing transaction with the establishment of a larger project fund.

### Cash Flows from Financing Activities:

Net cash (used in) provided by financing activities were below forecasted expectations by \$77.4 million (142.5%) in 2023 due to the following factors:

- (12) Refunds of refundable entrance fees were \$2.6 million (287.2%) over the forecasted amount as a greater number of independent living units became reoccupied triggering the required entrance fee refund for a previous resident.
- (13) Payments of accounts payable, construction, were greater than forecasted expectations by \$18.2 million (107.9%) in 2023. The payments were made in connection with ordinary capital improvements, major renovation projects, and expansion projects that occurred in the prior fiscal year.
- (14) Proceeds from short-term indebtedness and payments on short-term indebtedness were higher than forecasted expectations by \$12.7 million (21.2%) and \$45.8 million (171.3%), respectively. Available bank lines of credit are utilized to fund certain independent living expansion projects and payments are made to repay amounts drawn as entrance fees are received.
- (15) Proceeds from long-term indebtedness was \$23.0 million (60.9%) less than forecasted as a smaller project fund was established in connection with the 2023 debt financing transaction than anticipated in the forecast.