

**NORTH CAROLINA DEPARTMENT OF INSURANCE
RALEIGH, NORTH CAROLINA**

**STATE OF NORTH CAROLINA
COUNTY OF WAKE**

**BEFORE THE COMMISSIONER
OF INSURANCE**



**IN THE MATTER OF THE LICENSURE
JOHN LORD
LICENSE NO. 18742101**

**VOLUNTARY SETTLEMENT
AGREEMENT**

NOW COME, John Lord (hereinafter “Mr. Lord”) and the Agent Services Division of the North Carolina Department of Insurance (hereinafter “Agent Services Division”), and hereby voluntarily and knowingly enter into the following Voluntary Settlement Agreement (hereinafter “this Agreement”).

WHEREAS, the Agent Services Division has the authority and responsibility for enforcement of the insurance laws of this State, and for regulating and licensing insurance agents; and

WHEREAS, Mr. Lord currently holds a non-resident producer’s license issued by the Agent Services Division; and

WHEREAS, North Carolina General Statute § 58-33-32(k) requires producers to report to the Commissioner any administrative action taken against the producer in another state or by another governmental agency in this State, including enforcement actions taken against the producer by the Financial Industry Regulatory Authority (FINRA), within 30 days after the final disposition of the matter; and

WHEREAS, the Wisconsin Commissioner of Insurance [“WCOI”] entered an order revoking Mr. Lord’s nonresident license as an insurance intermediary on December 7, 2020 due to Mr. Lord’s failure to pay a prior notice of forfeiture assessment that the WCOI entered against Mr. Lord for having failed to report administrative actions entered against his insurance licenses by the states of North Dakota, Washington, Delaware, and New Hampshire on the dates of September 17, 2018, May 7, 2019, February 10, 2020, and March 16, 2020, respectively to the WCOI in violation of Wisconsin insurance law; and

WHEREAS, Mr. Lord did not report the Wisconsin administrative action to the Commissioner within 30 days after the final disposition of the matters as required by North Carolina General Statute § 58-33-32(k), and therefore was in violation thereof; and

WHEREAS, Mr. Lord admits that he violated North Carolina General Statute § 58-33-32(k) by failing to report the Wisconsin administrative action to the Commissioner and that he violated Wisconsin insurance law by failing to report administrative actions entered against his insurance licenses by the states of North Dakota, Washington, Delaware, and New

Hampshire to the WCOI and by failing to pay the notice of forfeiture assessment entered by the WCOI against him for those violations; and

WHEREAS, North Carolina General Statute § 58-33-46(a)(2) provides that the Commissioner may place on probation, suspend, revoke, or refuse to issue or renew any license issued under Article 58 of the General Statutes of North Carolina for violating any insurance law of this or any other state, violating any administrative rule, subpoena, or order of the Commissioner or of another state's regulator; and

WHEREAS, Mr. Lord has agreed to settle, compromise, and resolve the matter referenced in this Agreement on behalf of himself, and the Agent Services Division has agreed not to pursue additional penalties, sanctions, remedies, or restitution based on this administrative matter against Mr. Lord; and

WHEREAS, the parties to this Agreement mutually wish to resolve this matter by consent before the Agent Services Division initiates an administrative hearing and have reached a mutually agreeable resolution of this matter as set out in this Agreement.


NOW, THEREFORE, in exchange for the consideration and promises and agreements set out herein, Mr. Lord and the Agent Services Division hereby agree to the following:

1. Immediately upon the signing of this Agreement, Mr. Lord shall pay a civil penalty of **\$250.00** to the Department. The form of payment shall be by certified check, cashier's check or money order. The check or money order for the payment of this civil penalty shall be payable to the "North Carolina Department of Insurance." Mr. Lord shall remit the civil penalty by certified mail, return receipt requested, to the Department along with a copy of this signed Agreement. The civil penalty and the signed Agreement must be received by the Department no later than **Monday, October 4, 2021**. The civil penalty shall be subject to disbursement in accordance with the provisions of Article IX, Section 7 of the North Carolina Constitution for the benefit of public schools.
2. This Agreement does not in any way affect the Department's disciplinary power in any future examination of Mr. Lord or in any other complaints involving Mr. Lord.
3. Mr. Lord enters into this Agreement, on behalf of himself, freely and voluntarily and with the knowledge of his right to have an administrative hearing on this matter. Mr. Lord understands he may consult with an attorney prior to entering into this Agreement.
4. The parties to this Agreement agree that this Agreement shall have the full force and effect of an Order of the Commissioner. Mr. Lord understands that N.C.G.S. § 58-33-46(a)(2) provides that a producer's license may be revoked for violating an Order of the Commissioner.
5. This Agreement, when finalized, will be a public record and will **not** be held confidential by the Department. Following the execution of this Agreement, all licenses issued by the Department to Mr. Lord shall reflect that Regulatory Action has been taken against him.

The Department is free to disclose the contents of this Agreement with third parties upon request or pursuant to any law or policy providing for such disclosure. The Department routinely provides copies of voluntary settlement agreement to all companies that have appointed the licensee.

6. The parties have read and understand this Agreement and agree to abide by the terms and conditions stated herein.
7. Be aware that if a state or federal regulator other than the N C. Department of Insurance has issued an occupational or professional license to you, that regulator may require you to report this administrative action to it. The N.C. Department of Insurance cannot give you legal advice as to the specific reporting requirements of other state or federal regulator.

N. C. Department of Insurance


By: John Lord
License No. 18742101


By: Angela Hatchell
Deputy Commissioner
Agent Services Division

Date: 10/12/2021

Date: 11/15/2021