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AUG 20 2013

NORTH CAROLINA DEPARTMENT OF INSURANCE  
 RALEIGH, NORTH CAROLINA

STATE OF NORTH CAROLINA )  
 COUNTY OF WAKE )  
 )  
 )  
 IN THE MATTER OF THE )  
 LICENSURE OF COREEN HAGANS )  
 LICENSE NO. 0010022559 )

BEFORE THE COMMISSIONER OF  
 INSURANCE  
 VOLUNTARY SETTLEMENT  
 AGREEMENT

**NOW COME**, Coreen Hagans (hereinafter "Ms. Hagans") and the North Carolina Department of Insurance (hereinafter "Department"), and hereby voluntarily and knowingly enter into the following Voluntary Settlement Agreement (hereinafter "this Agreement"):

**WHEREAS**, the Department has the authority and responsibility for enforcement of insurance laws of this State, and for regulating and licensing bail bondsmen; and

**WHEREAS**, Ms. Hagans holds an active license as a surety bail bondsman issued by the Department; and

**WHEREAS**, pursuant to N.C. Gen. Stat. § 58-71-80(a)(7), the Commissioner may deny, suspend, revoke, or refuse to renew any license under Article 71 of Chapter 58 of the North Carolina General Statutes for failure to comply with or violation of the provisions of Article 71 of Chapter 58 of the North Carolina General Statutes or of any order, rule or regulation of the Commissioner; and

**WHEREAS**, N.C. Gen. Stat. § 58-71-20 provides that at any time before there has been a breach of the undertaking in any type of bail or fine and cash bond the surety may surrender the defendant to the sheriff of the county in which the defendant is bonded to appear or to the sheriff where the defendant was bonded; in such case the full premium shall be returned within 72 hours after the surrender; and

**WHEREAS**, a Department investigation revealed that Ms. Hagans bonded out Rasheed Thompson on a \$75,000 bond on July 24, 2012 for a premium of \$3700, but wrote a receipt for the amount of \$3200; and

**WHEREAS**, Ms. Hagans surrendered Mr. Thompson on August 12, 2012 since Mr. Thompson was being charged for murder; and

**WHEREAS**, Ms. Hagans did not return the premium paid on Mr. Thompson's bond within 72 hours thereafter as required by N.C. Gen. Stat. § 58-71-20; and

**WHEREAS**, Ms. Hagans admits to the violation set out herein; and

**WHEREAS**, Ms. Hagans' violation of N.C. Gen. Stat. § 58-71-20 demonstrates a failure to comply with and/or a violation of the provisions of Article 71 of Chapter 58 of the North Carolina General Statutes for which Ms. Hagans' professional bail bondsman license could be revoked, suspended or not renewed pursuant to N.C. Gen Stat. § 58-71-80(a)(7); and

**WHEREAS**, in lieu of an administrative hearing on the matters stated herein, Ms. Hagans has agreed to settle, compromise, and resolve the matters referenced in this Agreement, and the Department has agreed not to pursue additional penalties, sanctions, remedies, or restitution based on these matters against Ms. Hagans; and

**WHEREAS**, pursuant to N.C. Gen. Stat. § 58-2-70(g), the Commissioner of Insurance and the Department have the express authority to negotiate a mutually acceptable agreement with any person as to the status of the person's license or certificate or as to any civil penalty or restitution; and

**NOW, THEREFORE**, in consideration of the promises and agreements set out herein, the Department and Ms. Hagans hereby agree to the following:

1. Immediately upon his signing of this document, Ms. Hagans shall pay a **civil penalty of \$250.00** to the Department. The form of payment shall be in the form of a certified check, cashier's check or money order. The check or money order for the payment of this civil penalty shall be payable to the "North Carolina Department of Insurance." Ms. Hagans shall send the civil penalty by certified mail, return receipt requested, to the Department simultaneously with the return of this Agreement, signed by Ms. Hagans. The civil penalty and the signed Agreement must be received by the Department no later than **August 19, 2013**. The civil penalty shall be subject to disbursement in accordance with the provisions of Article IX, Section 7 of the North Carolina Constitution for the benefit of the public schools.

2. Ms. Hagans shall obey all laws and regulations applicable to all licenses issued to her.

3. Ms. Hagans enters into this Agreement freely and voluntarily and with knowledge of her right to have an administrative hearing on this matter. Ms. Hagans understands that she may consult with an attorney prior to entering into this Agreement.

4. This Agreement does not in any way affect the Department's disciplinary power in any future follow-up examinations of Ms. Hagans, or in any other cases or complaints involving Ms. Hagans.

5. The parties to this Agreement agree that this Agreement shall have the full force and effect of an Order of the Commissioner. Ms. Hagans understands that N. C. Gen. Stat. § 58-71-80(a)(7) provides that a bail bondsman's license may be revoked for violating an Order of the Commissioner.

6. This Voluntary Settlement Agreement, when finalized, will be a public record and is not confidential. Any and all licenses issued by the Department to the licensee shall reflect that Regulatory Action has been taken against the licensee following the execution of this Agreement. The Department is free to disclose the contents of this Agreement to third parties upon request or pursuant to any law or policy providing for such disclosure. The Department routinely provides copies of voluntary settlement agreements to all companies that have appointed the licensee.

7. This Settlement Agreement shall become effective when signed by Ms. Hagans and the Department.

This the 16 day of August, 2013

NC  
Wayne



My Commission Expires 11-30-2013

North Carolina Department of Insurance

By: [Redacted Signature]  
Coreen Hagans  
License No. 0010022559

By: [Redacted Signature]  
Angela Ford  
Senior Deputy Commissioner

8-22-13