



**CERTIFICATE OF SERVICE**

I, the undersigned attorney, do certify that a copy of the foregoing pleading or paper was served as follows:

Honorable A. Graham Shirley, II  
Wake County Superior Court  
Post Office Box 351  
Raleigh, NC 27602-0351

Friday Health Plans of North Carolina, Inc.  
c/o Elizabeth Bierbower, Chief Executive Officer and Director  
177 South Harrison  
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[Beth.bierbower@fridayhealthplans.com](mailto:Beth.bierbower@fridayhealthplans.com)

Friday Health Plans of North Carolina, Inc.  
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in the following manner:

( ) by United States mail, first class postage prepaid, as provided by Rule 5(b) of the North Carolina Rules of Civil Procedure, or

( ) by facsimile transmission to the facsimile number set out above, as provided by Rule 5 of the North Carolina Rules of Civil Procedure.

(XX) by electronic transmission to the email addresses set out above.

This the 27th day of August 2024.

JOSH STEIN  
ATTORNEY GENERAL  
Attorney for Petitioner,

A handwritten signature in blue ink that reads "M. Denise Stanford". The signature is written in a cursive style and is positioned above a horizontal line.

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M. Denise Stanford  
Special Deputy Attorney General  
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**FRIDAY HEALTH PLANS OF NORTH CAROLINA, INC.  
NORTH CAROLINA COMMISSIONER OF INSURANCE AS RECEIVER  
STATEMENT OF FINANCIAL POSITION  
AS OF MARCH 31, 2024  
STATEMENT OF RECEIPTS AND DISBURSEMENTS  
FOR THE PERIOD FROM JUNE 22, 2023  
THROUGH MARCH 31, 2024**

## INTRODUCTION

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### BACKGROUND

Friday Health Plans of North Carolina, Inc. (hereinafter, “FHP-NC” or “Company”) was originally licensed in North Carolina as a health maintenance organization effective October 14, 2021. On June 22, 2023, the Wake County Superior Court (hereinafter, the “Court”) heard this matter and on July 17, 2023, issued a Transitional Order of Rehabilitation, an Order of Liquidation and Injunctive Relief against FHP-NC and appointed the Commissioner of Insurance for the State of North Carolina as Rehabilitator and Liquidator (hereinafter the “Order”). In accordance with the Order, the Company operated in Transitional Rehabilitation through August 31, 2023, with the Liquidation being effective as of September 1, 2023. The Commissioner of Insurance of the State of North Carolina, in his capacity as Rehabilitator and Liquidator of FHP-NC, is hereinafter referred to as Receiver.

The Board of Directors and Officers of FHP-NC and its ultimate parent Friday Health Plans, Inc. executed unanimous written consents to the issuance of the Order. It was specifically explained as part of the consent process that Friday Health Plans Management Service Company, Inc. (hereinafter “FHPMSC”) would need to continue to operate and cooperate with the Receiver to make arrangements to ensure critical assets, systems, personnel, and other operationally critical resources were maintained to support members covered until at least September 1, 2023, the date that all FHP-NC health plans were set to terminate. FHP-NC relied completely and exclusively on FHPMSC to conduct all management and operational functions.

#### *FHPMSC Abruptly Ceases Operations*

On July 6, 2023, FHPMSC fired all employees, which was part of its earlier developed plan to assign all assets of FHPMSC to an Assignor for the purposes of pursuing an assignment for the benefit of creditors in the Chancery Court of Delaware (“ABC Petition”). Only one creditor would benefit from the ABC petition: namely the primary investor in and lender to the Friday Health Plan enterprise.

#### *Actions to Ensure Continuity of Operations*

The Receiver anticipated the possibility that the FHP-NC officers and BOD had already authorized the ABC Petition strategy in early June of 2023. Consequently, the Receiver immediately proposed a strategy to all the impacted FHP receiverships and guaranty associations to ensure continuity of services of the then actively operating FHP HMOs. The Receiver coordinated the actions of the various receivers and guaranty associations to implement a group solution, which effectively required the reconstitution of all services formerly provided by FHPMSC. The Receiver reviewed hundreds of vendor relationships, identified critical vendors, negotiated new contracts with critical vendors, and retained critical employees.

#### *FHP-NC Opposition to the ABC Petition*

In the month leading up to the ABC Petition, the consultants and attorneys representing FHPMSC and FHP, Inc. (“FHP Consultants”) frustrated the efforts of the Receiver and in the process violated

numerous North Carolina laws governing receiverships and the Order. Setting aside these violations, attempts were made to negotiate an orderly resolution; however, the negotiations broke down when the FHP Consultants refused to share the draft ABC Petition prior to filing it. The ABC Petition was not shared because the FHP Consultants knew the assets they were proposing to transfer out of FHPMSC included the assets that should be returned to FHP-NC. All attempts to negotiate having failed, the Receiver along with other receivers for the FHP HMOs, filed a motion to dismiss the ABC Petition given that all the liquid assets were subject to States' receivership laws. A hearing on the dispositive motions to dismiss is scheduled to occur during June of 2024.

### **PURPOSE OF THIS REPORT**

The purpose of this report is to provide an update to the Court on the work that the Receiver and his staff have carried out since the Receivership on June 22, 2023, the present situation of FHP-NC in Liquidation, and to provide a balance sheet as of March 31, 2024, and statement of receipts and disbursements for the period June 22, 2023, through March 31, 2024.

### **LIMITATIONS**

This report is based only on the knowledge that the Receiver and his staff have gained from the work performed since the issuance of the Order through May 15, 2024. Facts may exist that the Receiver is unaware of that may have a material effect on the information provided in this report. The Receiver will update the information in future reports as additional facts are discovered.

### **SUMMARY**

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#### **FHP-NC PROPERTY**

- In accordance with the Order, the Receiver has taken possession of all known assets and property of FHP-NC.
- The Receiver continues to identify and evaluate the assets for pursuit and recovery.
- The Receiver continues to engage with parties to recover amounts to FHP-NC.
- The Receiver has executed an Early Access agreement effective September 1, 2023, with the North Carolina Life and Health Insurance Guaranty Association ("NCLHIGA"). NCHLHIGA received approximately \$534,000 in statutory deposits in March 2024.
- The Receiver has identified approximately \$11 million in APTC payments due FHP-NC from CMS since June 22, 2023 (Date of Receivership). CMS incorrectly offset APTC receivables due FHP-NC against Risk Adjustment Payable due to CMS from FHP-NC. Receiver is working with CMS on this matter as the Risk Adjustment Payable due to CMS is considered a Class 3 priority for FHP-NC.
- The Receiver has recovered approximately \$6.4 million in pharmacy rebates for 2023 benefit year due FHP-NC estate from Capital Rx.
- The Receiver has identified reinsurance agreements with AXA France Vie Re and Odyssey Re. The Receiver is communicating with the parties to recover amounts due FHP-NC.
- During December of 2023, the Receiver has issued checks to FHP-NC policyholders to return premiums paid in error or unearned premiums in the amount of \$177,390. Further return premiums will be processed as they are identified.
- The Receiver has provided FHP-NC hospitals and providers approximately \$16.6 million in payments since September 1, 2023, through March 31, 2024, via the Early Access

Agreement with the North Carolina Life and Health Insurance Guaranty Association (“NCLHIGA”).

#### **EXPENSE REDUCTIONS**

- As detailed below Friday Health Plans Management Service Company, Inc. (“FHPMSC”) ceased operations on July 6, 2023. At the time FHPMSC owed approximately \$36 million to critical vendors. The Receiver negotiated new contracts with all critical vendors to continue services without assuming any of the \$36 million obligations owed to the vendors for such services.
- Where possible the Receiver negotiated lower fees in vendor agreements given that the need for services and licenses would reduce over time. Only vendor agreements necessary for the operation of FHP-NC throughout the runoff of claims were negotiated and executed. As of the date of this report, the Receiver has narrowed the scope and thus lowered the cost of several of the previously negotiated vendor agreements and has terminated vendor agreements that are no longer necessary at this stage of the runoff of FHP-NC Receivership.
- The Receiver also worked with other Friday Health Plans special deputy receivers and the relevant Guaranty Associations, including NCLHIGA, to implement a process for negotiating vendor agreements and distributing costs among the parties which greatly reduced the costs of the administration of the FHP-NC Receivership and strengthened the Receiver’s negotiating position to secure favorable terms.

#### **LITIGATION**

To the Receiver’s knowledge, at the time of the Order of Receivership and through May 15, 2024, FHP-NC was a party to the following lawsuits:

##### **Friday Health Plans, Inc. et al. To: FHP ABC, LLC, C.A. No. 2023-0751-PAF, Chancery Court, State of Delaware**

FHP-NC in Receivership entered an appearance in the captioned case to file a motion to dismiss the case based upon a jurisdictional challenge over certain assets that subject of the instant assignment for benefit of creditor petition.

#### **OTHER MATTERS**

- All management, employees and operational equipment and software were held and/or controlled by FHPMSC. Given this circumstance FHPMSC was an indispensable affiliate within the FHP Holding Company. Unfortunately, FHPMSC fired all officers and employees effective July 6, 2023, to re-domesticate FHPMSC to Delaware for the purposes of filing an assignment for benefit of creditors, which is the litigation mentioned above whose only beneficiary is the primary lender/investor in FHP-NC and its affiliates.
- Given the circumstance that all but one of the six FHP HMOs were still actively operating and servicing members the Receiver moved immediately to secure contracts with critical vendors and retain critical employees to continue operating FHP-NC. The Receiver organized and coordinated the efforts of the other receivers and relevant Guaranty Associations to ensure continuity of operations for the still active FHP HMOs, including FHP-NC. The resulting agreements effectively replaced the role of FHPMSC.

- The Receiver also worked with CCIIO to ensure the orderly transition and enrollment of existing FHP-NC members into new policies offered by other exchange insurers.
- The Receiver is finalizing a cost allocation agreement between the FHP receivers and the relevant Guaranty Associations to formalize the existing arrangement between the parties.
- The Receiver has prepared a notice of claim letter against existing D&O and E&O insurance policies, which have extended reporting periods of six years (i.e., June 26, 2029) for claims occurring between December 4, 2022 through December 4, 2023.
- The Receiver created a website for the FHP-NC Receivership to keep stakeholders informed and to provide guidance through instructions and Frequently Asked Questions. The website is at <https://fridayhealthplansofnorthcarolina-inreceivership.com>.
- The Receiver mailed notices of liquidation and proofs of claim to all known potential claimants to the assets of FHP-NC. The notice and proof of claim are also published on the website established for the FHP-NC receivership.
- The Receiver also worked with NCLHIGA to keep the existing FHP-NC claims process in place for purposes of the adjustment of claims during the post-liquidation claims runoff period, which is the responsibility of NCLHIGA. To that end special instructions were included in the FHP-NC website provider FAQs and a separate provider notice of liquidation was sent by the Receiver with instructions for Providers to continue to submit claims in the ordinary course using the existing FHP-NC process.
- The Receiver has been working with CCIIO and providing the required enrollments and claim data for the edge server and responding to additional inquiries within the required periods. The Receiver continues to update policy systems with RCNO files provided by CCIIO. In addition, the Receiver is reporting policies to CCIIO for parties that have reported they did authorize/request a policy in the marketplace.
- In February of 2024 Change Healthcare (“CHC”) suffered a large cyber-attack resulting in ransomware being installed on the CHC servers. The impact to FHPNC is indirect, however we believe that claims data of FHPNC may be implicated in the ransomware attack. All FHPNC claim functions are performed by a third-party administrator (“TPA”). The TPA utilized CHC as their claim clearinghouse. The TPA has switched from CHC to another clearing house to get its operations (which include FHPNC claims adjudication) back up and running. As of the date of this report CHC has not declared an official breach but has publicly committed to assuming all notification and compliance requirements for impacted customers and providers.



**INTRODUCTION TO FRIDAY HEALTH PLANS OF NORTH CAROLINA, INC.**

**FINANCIAL STATEMENTS**

**AS OF MARCH 31, 2024**

Introduction and Basis of Presentation: FHP-NC is a health maintenance organization (“HMO”) as defined in Article 67 of Chapter 58 of the North Carolina General Statutes with its principal place of business located at 700 Main Street, Alamosa, Colorado. On June 22, 2023, the Wake County Superior Court (hereinafter, the “Court”) heard this matter and on July 17, 2023 issued a Transitional Order of Rehabilitation, Order of Liquidation and Injunctive Relief against FHP-NC. The Order of Liquidation became effective September 1, 2023. All policies were terminated as of August 31, 2023. FHP-NC is under the control of the Commissioner of Insurance of the State of North Carolina, who is the Receiver of FHP-NC. It is the Receiver’s responsibility to take possession of the assets of FHP-NC and to administer them under the general supervision of the Court.

The accompanying unaudited financial statements were prepared by FHP-NC staff under the supervision of the Receiver as of March 31, 2024. The financial statements and the statements of receipts and disbursements have been prepared in accordance with Liquidation Based Financial Statements Requirements.

**FRIDAY HEALTH PLANS OF NORTH CAROLINA, INC., IN LIQUIDATION  
NORTH CAROLINA COMMISSIONER OF INSURANCE AS RECEIVER**

**Statement of Financial Position  
As of March 31, 2024**

<b>Assets</b>		Estimated Realizable Value
Cash	Note ( A )	\$ 69,839,281
Investments at Fair Value - Restricted	Note ( A )	10,225,355
Statutory Deposits - Restricted	Note ( A )	97,529
Advance to Guaranty Association	Note ( B )	16,778,164
Prepaid Expenses -FHP OK	Note ( C )	1,472,133
Premium Receivable, Net of AFDA	Note ( D )	10,977,677
Reinsurance Recoverable	Note ( E )	7,567,986
Other Receivables	Note ( F )	626,049
Allowance for Unrecoverable Assets	Note ( G )	(7,300,000)
<b>Total Assets</b>		<b>\$ 110,284,173</b>
 <b>Liabilities</b>		
Class 1 and 2 Liabilities		
Receiver's Administration	Note ( H )	35,018
Claims Against the Estate - Policyholders	Note ( I )	11,999,296
Claims Against the Estate - Guaranty Associations	Note ( I )	16,778,164
		28,812,477
Class 3 and Higher Liabilities		
Claims Against the Estate - Class 3 Federal, State, and Local	Note ( J )	122,031,733
Claims Against the Estate - Class 4 Employees		-
Claims Against the Estate- Class 5 General	Note ( K )	2,165,088
		124,196,821
<b>Total Liabilities</b>		<b>153,009,298</b>
 <b>Equity</b>		
Certificates of Contribution	Note (L)	7,000,000
Excess (Deficiency) of Assets over Liabilities	Note (M)	(49,725,125)
<b>Total Liabilities and Equity</b>		<b>\$ 110,284,173</b>

The financial statements should be read together with the notes to the financial statements which are considered to be an integral part of this statement.

FRIDAY HEALTH PLANS OF NORTH CAROLINA, INC. IN LIQUIDATION  
NORTH CAROLINA COMMISSIONER OF INSURANCE AS RECEIVER  
Statement of Receipts and Disbursements  
Period Ending March 31, 2024

	For The Three Months Ended March 31, 2024	Cumulative From June 22, 2023 - March 31, 2024
<b>Cash Receipts</b>		
Net Premium Collections	\$ 81,990	\$ 1,398,696
Risk Adjustment Receipts	-	-
APTC	-	17,089,294
Pharmacy Rebate	6,418,852	6,418,852
Transfer from Investments	-	(899,874)
Interest and Other Receipts	2,350	8,293
<b>Total Cash Receipts</b>	<u>6,503,192</u>	<u>24,015,261</u>
<b>Cash Disbursements &amp; Distributions</b>		
Health Care Expenses	-	19,398,639
Direct Expenses (Commissions, Exchanges fees & Premium Taxes)	-	-
Run-Off FHP Cost Share Agreement	398,167	2,901,703
Professional fees and Expenses	207,286	252,780
Lease and Information Systems Expenses	-	-
Other Operating expenses	25	80,500
<b>Total Cash Disbursements</b>	<u>605,478</u>	<u>22,633,622</u>
<b>Distributions</b>		
Administrative Claims (Class 1)	-	-
Loss & Unearned Premiums Claims (Class 2)	534,834	534,834
Distribution to Guaranty Association	1,435,466	16,778,164
<b>Total Cash Distributed</b>	<u>1,970,300</u>	<u>17,312,998</u>
<b>Total Cash Disbursements &amp; Distributions</b>	<u>2,575,778</u>	<u>39,946,620</u>
<b>Net Change in Cash and Cash Equivalents</b>	3,927,414	(15,931,359)
<b>Cash and Cash Equivalents, Beginning of the Period</b>	<u>65,911,867</u>	<u>85,770,640</u>
<b>Cash and Cash Equivalents, Ending Period</b>	<u>\$ 69,839,281</u>	<u>\$ 69,839,281</u>

The financial statements should be read together with the notes to the financial statements which are considered to be an integral part of this statement.

NOTES TO FINANCIAL STATEMENTS

A. Cash, Investments, and Statutory Deposits:

All cash, cash equivalents, investments, and statutory deposits have a maturity of less than one year and are carried at market value. Investments - Restricted include Funds deposited in a Trust Account for the FHP-NC and AXA France reinsurance agreement. Statutory Deposit - Restricted include Statutory Deposit Funds for FHP - NC.

B. Advance to Guaranty Association and Early Access Agreement

Early Access Agreement was executed with North Carolina Life and Health Insurance Guaranty Association effective September 1, 2023. Consistent with N.C. Statute 58-30-180, under the Early Access Agreement, the Liquidator will make a payment to NCLHIGA in the amount of \$60 million as an initial early access Distribution from Respondent's estate general assets for use by the NCLHIGA to pay benefits and to continue coverages as limited with the Act.

NCLHIGA Loss Claim Due To GA as of March 31, 2024	\$ 16,600,774
NCLHIGA Premium Claim Due To GA as of March 31, 2024	177,390
Early Access Advance as of March 31, 2024	<u>(16,778,164)</u>
Net balance as of March 31, 2024	\$ -

C. Prepaid Expenses:

Prepaid Expenses represent the net amount paid to Friday Health Plans of Oklahoma for the initial Run-Off FHP Cost Share Agreement funding reduced by incurred expenses since the date of Receivership.

D. Premium Receivable:

Premium receivable represents amounts due for Advance Premium Tax Credit ("APTC") from Center for Medicare & Medicaid Services (CMS) and Receivables due from Members. The Receiver has estimated these amounts from information available to, known, or estimated by the Receiver.

E. Reinsurance Recoverable

Reinsurance receivables represent amounts due from reinsurers, AXA France Vie and Odyssey Re.

F. Other Receivables:

Other receivables represent \$.6 million from providers.

G. Allowance for Unrecoverable Assets

Allowance for Unrecoverable Assets is a general reserve estimated by the Receiver for assets that may not be recovered at statement value.

H. Receiver's Administration and Administrative Claims (Class 1)

During the period these expenses were paid as follows

Examination Resources, LLC for receivership administrative services	\$ 207,286
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I. Policyholder and Guaranty Association Obligations (Class 2)

Amounts include an estimate of potential amounts recorded as the date of these financial statements. These amounts were not derived from actuarial professionals or analysis. The Receiver has estimated these amounts from information available to, known, or estimated by the Receiver as of the date of these financial statements.

Premium and Loss Claims Payable to GA	\$ 16,778,164
Unpaid Loss Claims	11,825,996
Unearned Premiums	208,317
Total	<u>\$ 28,812,477</u>

J. Federal, State, and Local Claims (Class 3)

Amounts include an estimate of potential amounts recorded as the date of these financial statements for Risk Adjustment Payables as of March 31, 2024. These amounts were not derived from actuarial professionals or analysis. The Receiver has estimated these amounts from information available to, known, or estimated by the Receiver as of the date of these financial statements.

K. General Creditors (Class 5)

Represents amounts the Company owes to all other vendors and creditors. These represent Class 5 claims for priority of distributions pursuant to N.C. Gen. Stat. 58-30-220. It is anticipated the assets of the estate will not be sufficient to pay these claims.

L. Pursuant to 11 N.C. Admin Code 11 C.0114 Certificates of Contribution:

Certificates of Contribution in the amount of \$7 million were issued by Friday Health Plans (Parent) on October 13, 2021 in exchange of cash. The Certificates of Contribution has an interest rate of 4.85%. The Certificates has been approved by the North Carolina Department of Insurance. Each payment of Interest on or principal may be made only with the prior approval of the NC Commissioner of Insurance and only to the extent the company has sufficient surplus earning to make such payment.

M. Excess (Deficiency) of Assets over Liabilities:

The excess or (deficiency) represents the estimated realizable value of assets after deducting the current estimate of liabilities. This excess or (deficiency) does not take into consideration any estimates for future administrative costs to liquidate the estate or costs to pursue or litigate claims against others. The Receiver makes no representations or warranties regarding the accuracy of the information and amounts.


GEORGIA

FULTON COUNTY

VERIFICATION

DONALD F. ROOF, being first duly sworn, deposes and says that he is appointed as Special Deputy Receiver for Friday Health Plans of North Carolina, Inc., by the Commissioner of Insurance for the State of North Carolina, and in his capacity as Receiver, that he has read the foregoing quarterly report of activity of the Receiver as of March 31, 2024, and a balance sheet, summary of operations and statement of cash flow as of March 31, 2024, of Friday Health Plans of North Carolina, Inc., and that the contents of same are true and correct to the best of his knowledge and belief.

This the 16<sup>th</sup> day of August 2024.

  
Special Deputy Receiver for  
Friday Health Plans of North Carolina, Inc.

GEORGIA

FULTON COUNTY

Sworn to and subscribed before me this

The 16<sup>th</sup> day of August 2024.  
(Official Seal)

  
Notary Public

My Commission Expires:

