



**NORTH CAROLINA DEPARTMENT OF INSURANCE
RALEIGH, NORTH CAROLINA
OFFICE OF THE COMMISSIONER OF INSURANCE
ORDER ACTIVATING DISASTER MEDIATION PROGRAM**

WHEREAS, Part 2 of Article 44 of Chapter 58 of the General Statutes of North Carolina provides for a nonadversarial alternative dispute resolution procedure for a facilitated claim resolution conference prompted by the critical need for effective, fair, and timely handling of insurance claims arising out of damages to residential property as the result of an event for which there is a disaster declared within 60 days of the event; and

WHEREAS, as a result of Tropical Storm Fred, the President has issued a Disaster Declaration (FEMA-4617-DR-NC) on September 8, 2021 for the incident period dated August 16, 2021 through August 18, 2021 for the following counties: Avery, Buncombe, Haywood, Madison, Transylvania, Watauga, and Yancey counties.

NOW THEREFORE, pursuant to the authority vested in me as Commissioner of Insurance by North Carolina General Statute § 58-44-70, IT IS ORDERED:

SECTION 1. The mediation procedure authorized by Part 2 of Article 44 of Chapter 58 of the General Statutes of North Carolina is hereby established.

SECTION 2. All insurance companies subject to Part 2 of Article 44 of Chapter 58 of the General Statutes of North Carolina shall use the attached Template for "Right to Mediate" Notice.

This 28th day of September, 2021.


Mike Causey
Commissioner of Insurance

