

# **DISCLOSURE STATEMENT**

February 29, 2024

## **FRIENDS HOMES, Inc.**

**925 New Garden Road  
Greensboro, North Carolina 27410-3299  
(336) 369-2559**

In accordance with Chapter 58, Article 64 of the North Carolina General Statutes of the State of North Carolina:

- **This Disclosure Statement may be delivered until revised, but not after February 28, 2025;**
- **Delivery of the Disclosure Statement to a contracting party before the execution of a contract for continuing care is required;**
- **This Disclosure Statement has not been reviewed or approved by any government agency or representative to ensure accuracy or completeness of the information set out.**

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## I. ORGANIZATION INTRODUCTION AND INFORMATION

Friends Homes, Inc. is a nonstock, nonprofit corporation chartered in 1958. It currently owns and operates a continuing care retirement center (CCRC) in Greensboro, North Carolina with two campuses that serve a total of 610 residents. The Guilford campus is located at 925 New Garden Road and the West campus is about one-half mile to the west at 6100 W. Friendly Avenue.

**Board of Trustees** - The by-laws of Friends Homes, Inc. calls for the Board of Trustees to have no less than twelve or more than twenty-four members, with up to 4 seats allocated to residents of our campuses; to serve as the governing body for the organization. The Board of Trustees meets at least two times per year and is made up of five committees that meet and bring recommendations to the full Board. The members of the 2024 Board of Trustees are as follows:

<u>Board Members</u>	<u>Term Expires</u>	<u>Principal Business Affiliation</u>
Kathy Adams* 925 New Garden Road Greensboro, NC 27410	2025	Retired Educator
Reggie Beeson* 925 New Garden Road Greensboro, NC 27410	2026	Vice President CBRE Commercial Real Estate
Jennifer Brigman 925 New Garden Road Greensboro, NC 27410	2025	Hospice Nurse / Mental Health Therapist
Geraldine Brannon 925 New Garden Road Greensboro, NC 27410	2026	Retired Secretary Exceptional Childrens' Dept.
Jay Bumm* 925 New Garden Road Greensboro, NC 27410	2025	Retired Executive Director Friends Homes - West Campus
Bill Carroll 925 New Garden Road Greensboro, NC 27410	2025	Retired Professor of Music - UNCG
Alice Carroll 925 New Garden Road Greensboro, NC 27410	2026	Retired - Friends Homes
Kathy Coe* 925 New Garden Road Greensboro, NC 27410	2024	Retired Clergy; former journalist; former music teacher and church musician

Pete Cross* 925 New Garden Road Greensboro, NC 27410	2024	Board Chair of Cross Technologies, Inc. and retired CEO of Cross Technologies, Inc.
Dan Fisher 925 New Garden Road Greensboro, NC 27410	2026	Resident of Friends Homes - West Campus
Nancy Glenz 925 New Garden Rd. Greensboro, NC 27410	2024	Resident of Friends Homes – Guilford Campus
George Harris 925 New Garden Road Greensboro, NC 27410	2025	Wealth Advisor, GCG Wealth Management
David Hobson 925 New Garden Road Greensboro, NC 27410	2026	Pastor - Rocky River Friends Meeting
Marshall Hurley* 925 New Garden Road Greensboro, NC 27410	2026	Attorney, Marshall Hurley PLLC
Yvonne Johnson 925 New Garden Road Greensboro, NC 27410	2025	Executive Director, One Step Further
Barbara Jones 925 New Garden Road Greensboro, NC 27410	2024	Resident of Friends Homes - West Campus
Hector McEachern 925 New Garden Road Greensboro, NC 27410	2024	President, The McEachern Group, Human Capital Advisors
George "Rudy" Gordh, Jr. 925 New Garden Road Greensboro, NC 27410	2026	Retired Mathematics Professor
Betty Turner* 925 New Garden Road Greensboro, NC 27410	2026	Retired – Guilford College Business Professor

\* Denotes a member of the Executive Committee

**Management** - Presbyterian Management Services, LLC. is contracted by the Board of Trustees of Friends Homes, Inc. to manage Friends Homes, Inc. The original contract ran from May 1, 2016 and through December 31, 2018 and was renewed in December 28, 2018 for five years ending December 31, 2023. In December 2022, the management contract was renewed until December 2030. There is an out clause for no cause for Friends Homes or Presbyterian Management Services after December 2028. PHI Management Services, LLC is wholly owned by Presbyterian Homes, Inc. (PHI). PHI began managing The Presbyterian Home of High Point in 1985 (through its sale in June 2011). It opened its Scotia Village community in Laurinburg in 1988, its Glenaire community in Cary in 1993 and its River Landing at Sandy Ridge community in High Point in 2003.

The Presbyterian Management Services principal management staff is as follows:

Mr. Timothy J. Webster is President and Chief Executive Officer, and Assistant Secretary with The Presbyterian Homes, Inc. He has been with the company since April 1994. During his tenure he has held the positions of Assistant Controller, Controller, Director of Finance, Director of Operations, and Vice President and Chief Operating Officer. Mr. Webster is a Certified Public Accountant. Mr. Webster is active in LeadingAge North Carolina and currently serves on its Foundation Board. Additionally, he is a member of the Healthcare Advisory Board at Appalachian State University.

Mr. Hank Lovvorn is Vice President and Director of Operations with The Presbyterian Homes, Inc. He has been with the company since June 2008. Prior to joining The Presbyterian Homes, Inc. he served as Regional Vice President of operations for a multi-community retirement organization in Florida.

Mrs. Julia F. Hanover is Vice President and Chief Financial Officer and Assistant Treasurer with The Presbyterian Homes, Inc. She has been with the company since March of 1998. She has served as Controller and Director of Finance. Mrs. Hanover is a Certified Public Accountant.

Mr. Mark Collins is Vice President and Director of Human Resources. He has been with the company since September 2012. Prior to joining the Presbyterian Homes, he was employed by Burlington Industries for 32 years in various human resources management positions.

**Administrative Staff** - The day-to-day operations of the Community are the responsibility of the Administrative Staff, whose principal members are listed below:

Jordan Scardigno has served as Executive Director for Friends Homes since October of 2023. Prior to joining, Jordan served as Executive Director at Moorings Park Institute in Naples, Florida. He has a bachelor's degree in health services administration from the University of Central Florida and has worked in the senior living industry for over 20 years.

Matt Beam, Director of Independent Living for Friends Homes, Inc., joined the community May 5, 2022. He is a licensed Nursing Home Administrator in North Carolina. He has 8 years of long-term care experience including serving as the Healthcare Administrator at Trinity Oaks Retirement Community, Director of Marketing and Sales at Trinity Oaks Retirement Community, and Associate Executive Director of Marketing and Sales at Trinity Oaks Retirement Community and Associate Executive Director at Genesis HCC High Point nursing center. He received a Bachelor of Science in Business Administration with an Entrepreneurship concentration from Appalachian State University in 2020. He is a graduate of the North Carolina Health Care Facilities Association's Institute of Long-term Care Leadership and is now a facilitator for the Institute. (Employed by Presbyterian Management Services, LLC).

Hannah Davis, Director of Health Services for Friends Homes, Inc., joined the community April 10, 2023. She is a licensed Nursing Home Administrator in North Carolina. She has 11 years of long-term care experience. She

received a Bachelor of Science in Sport Management and Business Administration from North Carolina State University. (Employed by Presbyterian Management Services, LLC).

There are no other professional service firms, associations, trusts, partnerships, or corporations in which the Officers, Trustees or Administrative Staff has, or which has in these persons, a ten percent (10%) or greater interest and which it is presently intended shall currently or in the future provide goods, leases, or services to the community, or to residents of the community, of an aggregate value of five hundred dollars (\$500.00) or more within any year. No Trustee or Administrative Staff person has been convicted of a felony or pleaded nolo contendere to a felony charge, or been held liable or enjoined in a civil action by final judgment, if the felony or civil action involved fraud, embezzlement, fraudulent conversion, or misappropriation of property; or is subject to a currently effective injunctive or restrictive court order, or within the past five years, had any State or Federal license or permit suspended or revoked as a result of action brought by a governmental agency or department.

**Affiliations** - Friends Homes, Inc. was formed by the North Carolina Yearly Meeting of the Religious Society of Friends and is affiliated with North Carolina Yearly Meeting of the Religious Society of Friends, Inc. The North Carolina Yearly Meeting of the Religious Society of Friends, Inc. has no responsibility for the financial and contractual obligations of the corporation and provides no substantive support for the corporation. Although not required, the Board of Trustees of Friends Homes, Inc. is comprised mainly of members from the Quaker community. Friends Homes, Inc. is exempt from Federal income tax under Section 501(c)(3) of the Internal Revenue Code and is also classified as a non-private foundation under Code Section 509(a)(2). Friends Homes, Inc. is certified by the North Carolina Department of Health and Human Resources as an SNF/ICF/HA community. Friends Homes, Inc. is a member of LeadingAge North Carolina and LeadingAge.

## II. COMMUNITY INTRODUCTION AND INFORMATION

Friends Homes owns and operates a continuing care retirement community (CCRC) located on two campuses in Greensboro, North Carolina. Both the Guilford and West campus offer a continuum of care. This means that residents are able to have access to three different levels of care within the community, but the monthly rate changes with a change in level of care. Entering at the independent living level, a resident pays an entry fee, the size of which is determined by the size of the apartment or cottage. Each resident will pay monthly fees for basic services and may purchase additional services as desired. Services included and available are listed in the services section on page 9.

The Guilford campus is located at 925 New Garden Road. This campus has a total of 202 independent living units, 52 private and semi-private rooms for assisted living and 69 private and semi-private rooms for nursing care.

The West campus is about one-half mile to the west of the Guilford campus and is located at 6100 W. Friendly Avenue. This campus has a total of 243 independent living units, 40 private assisted living rooms and 40 private rooms for nursing care.

The nursing centers at the Guilford campus accepts Medicare and Medicaid as a payer source.

As of December 31, 2023, Friends Homes had 727 residents.

## III. POLICIES

**Admissions** - The admission requirements for residence at Friends Homes are nondiscriminatory except as to age, and Friends Homes is open to both married and single men and women of all races and religions and without regard to place of former residence. Admission is restricted to persons sixty-two (62) years of age or older, except that in the case of a married couple or roommates, one spouse/roommate must have attained the age of at least

sixty-two (62) years old and the other spouse/roommate must have attained the age of at least fifty-five (55) years old.

**Health Criteria** - In order to be admitted to independent living, an individual must demonstrate the ability to perform all the routine tasks of daily living without assistance. This is determined through personal interviews and from a Health History form completed by the individual's personal physician.

**Financial and Insurance Criteria** - An individual wishing to reserve an independent living unit must, through a disclosure of income and assets, prove adequate monthly income to cover the cost of independent living and sufficient assets and/or Long Term Care Insurance to fund future health care expenses. Friends Homes requires that residents maintain Medicare Part A, Medicare Part B, and one supplemental health insurance policy or equivalent insurance coverage.

**Moves** - If a resident is no longer able to live safely in independent living he/she agrees that Friends Homes shall have the authority to determine whether the Resident should be transferred from the Resident's living accommodation to the Health Center or from one level of care to another level of care within the Health Center. Such determination shall be based on the professional opinion of Friends Homes' Medical Director and the Executive Director of Friends Homes and shall be made only after consultation to the extent practical with the Resident, a representative of the Resident's family or the sponsor of the Resident, and Resident's attending physician. After a resident has completed the move, vacated the independent living unit and turned in the keys, the rent for the independent living unit ceases and credit is given for any unused monthly fees.

If it is determined by the attending physician that the Resident needs care beyond that which can be provided by the community and personnel of Friends Homes, the Resident may be transferred to a hospital, center or institution equipped to give such care, which care will be at the expense of the Resident. Such transfer of the Resident will be made upon orders from Friends Homes' Medical Director after consultation to the extent possible with the Resident, a representative of the Resident's family or the sponsor of the Resident and the Resident's attending physician.

If a determination is made by Friends Homes that any transfer described above is permanent, the Resident agrees to surrender the living accommodation or the accommodation in the Health Center occupied by the Resident upon thirty (30) days prior written notice from Friends Homes to Resident. If Friends Homes subsequently determines upon the opinion of the Medical Director and the Executive Director that the Resident can resume occupancy in accommodations comparable to those occupied by the Resident prior to such transfer, the Resident shall have priority to such accommodations as soon as they become available.

**Transfers within Independent Living** - Moves from one independent living unit to another are not frequent but are sometimes requested. Friends Homes will evaluate and consider a Resident's request to move within independent living. The determination to allow a Resident to move is within the sole discretion of Friends Homes and will be administered under the guidelines of Friends Homes' transfer policy in effect at the time of the Resident's request to move.

Resident acknowledges and agrees that any transfer between one independent living unit and another or from one level of care to another within Friends Homes (including without limitation a transfer from Resident's current Living Unit to assisted or skilled nursing) shall not be deemed a termination of this Agreement nor entitle Resident to a refund or partial refund of their Entrance Fee.

**Rescission of Residence and Care Agreement** - Resident may rescind the Residence and Care Agreement within thirty (30) days after the later of the execution of the contract or receipt of a disclosure statement, in which event any money or property transferred to the community will be returned in full, less any standard customary charges made by the community to the Resident prior to rescission, which charges shall be applicable only for

the period a living accommodation was actually occupied by the Resident. A Resident is not required to move into an accommodation before the expiration of the aforesaid thirty-day period. If the Resident moves into an accommodation during the thirty (30) day period and rescinds the contract during the thirty (30) day period the Resident will receive a refund of any money paid to the Corporation less a service charge not to exceed the greater of one thousand dollars (\$1,000) or two percent (2%) of the entrance fee. Any refund due shall be paid within sixty (60) days.

**Termination of Residence and Care Agreement** - The Residence and Care Agreement may be terminated by Resident at any time for any reason after the rescission period and prior to the sixty-first (61) day of occupancy by giving written notice to Friends Homes. In the event of such termination, Resident shall receive a refund of the Entrance Fee paid less an administrative fee of 4% of the total Entrance Fee. However, if the Resident or the Resident's spouse or roommate dies prior to occupancy, or if on account of illness, injury, incapacity, or financial reversal is precluded from occupying the living accommodation, the contract is automatically terminated. Additionally, Friends Homes shall have the right to terminate the Residence and Care Agreement during the first sixty (60) days of occupancy based on Friends Homes determination that Resident's physical or mental condition or emotional adjustment will not permit adaptation to the living environment at Friends Homes. In the event of such terminations the full amount of the Entrance Fee paid will be refunded. Any refund due shall be paid within sixty (60) days of termination of this agreement.

At any time after the expiration of the first sixty (60) days of residence at Friends Homes, the Resident may terminate the Agreement by giving Friends Homes thirty (30) days prior written notice of such termination. Residents electing Woolman/Fox Entrance Fee Option are not entitled to an Entrance Fee refund under this section.

Residents electing the Standard Entrance Fee Option may be entitled to receive a partial refund of their entrance fee. Any partial refund shall be determined and paid as follows: Resident shall receive a refund in an amount equal to the Entrance Fee paid to Friends Homes less an amortization percentage of 1.6% per month for each full calendar month or portion thereof which has elapsed from Resident's Admission Date to the effective date of termination and less four percent (4%) of the total Entrance Fee, which is the nonrefundable portion of the Entrance Fee. For avoidance of doubt, all Entrance Fee refunds are calculated assuming and based upon full calendar months. Any portion of a calendar month (whether relating to the month of Resident's Admission Date or the month of Resident's termination date of this Agreement) shall be deemed to be full and separate calendar months for purposes of calculating any Entrance Fee refund. Any refund due the Resident will be made at such time as such Resident's living accommodation shall have been reserved by a prospective Resident and such prospective Resident shall have paid to Friends Homes such prospective Resident's Entrance Fee. No interest shall be due or payable on any amount refunded.

Friends Homes may terminate the Residence and Care Agreement at any time if there has been a material misrepresentation or omission made by the Resident in the Resident's Application for Admission, Personal Health History or Confidential Financial Statement; if a material change in the Resident's health takes place before occupancy (Admission Date); if the Resident fails to make payment to Friends Homes of any fees or charges due Friends Homes within sixty (60) days of the date when due; if the Resident does not abide by the rules and regulations adopted by Friends Homes as determined by Friends Homes; or Resident breaches any of the terms and conditions of this Agreement. In the event of termination for any of such causes the Resident may be entitled to a partial refund of the Entrance Fee paid by the Resident determined in accordance and paid in the same manner as provided in the preceding paragraph.

**Marriages/New Second Occupant** - If a Resident, while occupying a living accommodation, marries another Resident or elects to share a living accommodation with a person who is also a Resident, the two Residents may occupy the living accommodation of either Resident and shall surrender the living accommodation not to be occupied by them. No refund will be payable with respect to the living accommodation surrendered. Such



Residents will pay the Monthly Charge for double occupancy associated with the living accommodation occupied by them.

In the event that a Resident shall marry or elect to share a living accommodation with a person who is not a Resident of Friends Homes, the non-resident spouse/cohabitant may become a Resident if such spouse/cohabitant meets all of the then current requirements for admission to Friends Homes, enters into a then current version of the Residence and Care Agreement with Friends Homes and pays an Entrance Fee in an amount determined by Friends Homes in its discretion but in any event no more than two-thirds (2/3) of the then current Entrance Fee associated with the type of living accommodation to be occupied by the Resident and non-resident spouse/cohabitant.

**Inability to Pay** - Each prospective resident is screened to determine ability to pay at the time of admission. The resident contract will not be terminated solely because of the Resident's financial inability to continue to pay the financial obligations to Friends Homes by reasons of circumstances beyond the Resident's control. In the event that a Resident presents facts which in the sole opinion of Friends Homes justify special financial consideration, Friends Homes will give careful consideration to subsidizing in whole or in part the Monthly Charge and other charges payable by the Resident hereunder so long as such subsidy can be made without impairing the ability of Friends Homes to attain its objectives while operating on a sound financial basis. Any grant of financial assistance shall be within the sole discretion of Friends Homes as set forth under a separate written agreement between Friends Homes and the Resident regarding such financial assistance. Friends Homes may request Resident to apply for Medicaid, public assistance, or any other reasonably available public benefit program to offset Resident's Monthly Charge or other charges payable hereunder.

#### **IV. SERVICES**

Friends Homes provides services that Resident can pay for on a fee-for-service basis. These optional services offered by Friends Homes may be increased or reduced at Friends Homes' discretion, and the related fees are based on the then current published fees. Fees for such services will be included on Resident's monthly statement.

Friends Homes provides a service allowance of \$230 per month per individual Resident. This allowance is already a part of the monthly charge. If Resident exceeds the service allowance in any given month, the additional costs above the allowance will be added to Resident's next monthly statement. Resident is allowed to carry over any unused service allowance to the following month. The cumulative monthly carryover shall not exceed \$230. The service allowance may be utilized for the following items:

- Meals in any of Friends Homes dining venues, excluding items offered through Friends Homes convenience store
- Additional housekeeping services beyond those included in monthly fee
- Medical transportation services
- Utilization of Friends Homes' guest quarters for Resident's personal guests
- Personal maintenance service requests beyond the normal scope of services offered by Friends Homes

#### **Standard Services Included in Monthly Fee**

- use of living unit, common spaces and grounds
- water, electricity, heat and air conditioning (apartment and villa apartments only)
- maintenance of living unit and all fixtures and appliances provided
- monthly housekeeping

- security
- parking
- emergency call system in living accommodation
- emergency medical care/routine blood pressure checks

**Standard Services Included in a separate Monthly Fee**

- communication services (cable television and wireless internet access)

**Services Available at Extra Charge**

- transportation for medical appointments
- beauty/barber shop
- meals in dining room
- nursing services such as lab work
- dental services
- physical therapy
- pharmacy
- personal housekeeping/laundry services
- guest rooms

**V. FEES**

**Application Fee** - An application fee of \$1,200 is required for an applicant to be placed on the waiting list for future admission. The fee is comprised of a \$200 nonrefundable administrative charge and the remaining \$1,000 is deductible from the entry fee or refunded on withdrawal from the waiting list. The fee is the same for a single person or a couple. The application fee is waived for all active members of the Society of Friends.

**Entrance Fee** - An entrance fee is a payment that assures a Resident a place in a community for a term of years or for life. To reserve a living accommodation a qualified applicant executes a Residence and Care Agreement (“Agreement”) with Friends Homes and places a deposit of 10% of the entrance fee for that living accommodation. The balance of the entrance fee is due and payable on the date of occupancy, but in no event later than ninety (90) days after the execution of the Agreement.

If Resident is prevented from occupying the living accommodation within ninety (90) days after execution of the Agreement, due to reasons beyond his/her control, an additional deposit representing 15% of the required entrance fee shall be paid. Resident further understands that Friends Homes reserves exclusive rights in determining the legitimacy of Resident request for an extension and that; in any event, the living accommodation must be occupied within one hundred eighty (180) days of the date of this Agreement. Furthermore, Resident understands that after the first 90-day period and prior to occupancy during the second 90-day period, Friends Homes will charge and Resident will pay the Monthly Charge for the living accommodation, less a monthly meal credit determined by Friends Homes.

If Resident elects not to occupy the apartment within ninety (90) days, or one hundred eighty (180) days in the event an additional deposit is made, Resident shall be relieved of the obligation to pay the balance of the entrance fee. Friends Homes shall receive 50% of the deposited funds, and the remainder shall be refunded to Resident. If each Resident is prevented from occupying the apartment by reason of death or disability, Resident shall be relieved of the obligation to pay the balance of the entrance fee, and the deposited funds shall be refunded in full.

A summary of the Entrance Fees in effect as of January 1, 2024 follows:

<b>Unit</b>	<b>Type</b>		<b>Entrance Fee</b>
<b>Independent Living</b>			
<b>Woolman and Fox (non-refundable)</b>			
Studio	Standard	Partial Kitchen	\$ 28,000
1 bedroom	Standard	Partial Kitchen	\$ 53,000
1 bedroom	Standard	Full Kitchen	\$ 81,000
1 bedroom	Deluxe	Full Kitchen	\$ 86,000
2 bedroom	Standard	Partial Kitchen	\$ 72,000
2 bedroom	Deluxe	Full Kitchen	\$ 99,000
<b>Hobbs Hall (refundable)</b>			
1 bedroom	Standard	Full Kitchen	\$ 128,000
2 bedroom	Standard	Full Kitchen	\$ 186,000
2 bedroom	Deluxe	Full Kitchen	\$ 198,000
<b>Expansion Townhomes (refundable)</b>			
2 bedroom	Townhome		\$ 314,000
2 bedroom	Townhome	w/ Den	\$ 352,000
<b>West Campus Apartments (refundable)</b>			
1 bedroom	Standard	Full Kitchen	\$ 128,000
2 bedroom	Standard	Full Kitchen	\$ 179,000
2 bedroom	Balcony	Full Kitchen	\$ 185,000
2 bedroom	Deluxe	Full Kitchen	\$ 192,000
<b>Townhomes and Cottages (refundable)</b>			
2 bedroom	Townhome		\$ 314,000
2 bedroom	Townhome	w/ Den	\$ 352,000
3 bedroom	Cottage		\$ 420,000
<b>Villa Apartments (refundable)</b>			
2 bedroom	Villa		\$ 339,000
2 bedroom	Villa	w/ Den	\$ 383,000
2 bedroom	Villa	Deluxe w/ Den	\$ 442,000
<b>Assisted living</b>			\$ 3,000
<b>Nursing Center</b>			\$ 3,000

**Monthly Fee** - Monthly fees cover the cost of services provided as well as provide a service allowance to be utilized on services that are provided on a fee-for-service basis. Current monthly fee rates as of January 1, 2024 follow:

<b><u>Unit</u></b>	<b><u>Type</u></b>	<b><u>One Person</u></b>
<b>Independent Living</b>		
<b>Woolman and Fox</b>		
Studio	Standard	\$ 1,945

1 bedroom	Standard	\$ 2,967
1 bedroom	Deluxe	\$ 3,526
2 bedroom	Standard	\$ 3,921
<b>Hobbs</b>		
1 bedroom	Standard	\$ 3,125
2 bedroom	Standard	\$ 4,157
2 bedroom	Deluxe	\$ 4,444
<b>Expansion</b>		
<b>Townhomes</b>		
2 bedroom	Townhome	\$ 4,058
2 bedroom	Townhome w/ Den	\$ 4,245
<b>West Campus</b>		
<b>Apartments</b>		
1 bedroom	Standard	\$ 3,069
2 bedroom	Standard	\$ 4,081
2 bedroom	Balcony	\$ 4,215
2 bedroom	Deluxe	\$ 4,341
<b>Townhomes &amp; Cottages</b>		
2 bedroom	Townhome	\$ 4,058
2 bedroom	Townhome w/ Den	\$ 4,245
3 bedroom	Cottage	\$ 4,363
<b>Villa Apartments</b>		
2 bedroom	Villa	\$ 4,370
2 bedroom	Villa w/ Den	\$ 4,619
2 bedroom	Villa Deluxe w/ Den	\$ 4,870
<b>Second person fee</b>		\$ 722
<b>Second person fee (expansion)</b>		\$ 970
<b>Assisted Living</b>		
Private	Standard	\$ 4,953
Private	Deluxe	\$ 6,052
Private	1-Bedroom	\$ 7,355
<b>Nursing Center</b>		
Private		\$ 362
Semi-Private		\$ 346

The Resident is responsible for all television, telephone, and internet installation charges and all related monthly service charges (collectively "Communication Services"). If any Communication Services are provided by Friends Homes on behalf of Resident, Resident agrees to pay Friends Homes' standard monthly service charges applicable for such services which Resident agrees are subject to adjustment from time to time. Any Communication Services not included within Friends Homes' standard package shall be the sole responsibility of Resident.

**Fee Change Policies** - Once each year the monthly fees are reviewed by the administration and recommendations for adjustments are brought to the Board of Trustees, which gives final approval. Rate increases are announced to residents at least one month prior to implementation for independent living and 60 days for assisted living and nursing residents. In accordance with the non-profit status and philosophy of Friends Homes, Inc., continual

efforts are made to contain rate increases.

The chart below shows the average monthly dollar increase for one occupant per unit in independent living, Assisted Living and Nursing. Rate changes are effective on the dates noted.

	<u>1/1/2020</u>	<u>1/1/2021</u>	<u>1/1/2022</u>	<u>1/1/2023</u>	<u>1/1/2024</u>
<b><u>Living Accommodation</u></b>					
Independent	\$80	\$82	\$90	\$213	\$196
Assisted Living	\$154	\$160	\$168	\$351	\$309
Skilled Nursing	\$10 / day	\$10 / day	\$11/ day	\$22/day	\$20/day

## VI. FINANCIAL INFORMATION

### A. Financial Overview Statement

Friends Homes, Inc. operates on a sound financial basis as will be evident from the financial information herein. The North Carolina Yearly Meeting of the Religious Society of Friends, Inc. bears no financial responsibility for Friends Homes, Inc. Friends Homes, Inc. is supported entirely from the fees, investment income and donations from residents and friends.

### B. Reserves, Escrow and Trusts

**Operating Reserve** - Under N.C.G.S. 58-64-33, Friends Homes is required to have an operating reserve equal to 25% of the total operating costs projected for the twelve-month operating period of the first year of the financial forecast. The operating reserve of 25% assumes an occupancy level of 90%. Friends Homes maintained an occupancy rate above 90% throughout 2023 and expects its occupancy to continue at a level above 90% for the remainder of the forecast period. The chart below reflects the projected operating reserve requirement for the next 5 years.

	<b>2024</b>	<b>2025</b>	<b>2026</b>	<b>2027</b>	<b>2028</b>
	<b>Forecast</b>	<b>Forecast</b>	<b>Forecast</b>	<b>Forecast</b>	<b>Forecast</b>
Projected Expenses	46,473	47,968	49,056	50,220	51,595
Plus long-term debt payment	700	10,550	7,920	1,690	1,765
Less depreciation / amortization	(6,950)	(6,964)	(6,955)	(6,919)	(6,880)
Projected operating costs	40,223	51,554	50,021	44,991	46,480
Occupancy Factor	25%	25%	25%	25%	25%
Reserve Requirement	10,056	12,889	12,505	11,248	11,620

The aforementioned operating reserves are held, along with other investments, by UBS and Friends Fiduciary. The balance of these holdings will not drop below the 25% requirement and will not be released without approval of the North Carolina Commissioner of Insurance. Policies and investment decisions are managed by the Finance and Investment Committee of the Board of Trustees and day to day decisions are made by contracted fund managers. Funds are invested in government securities and investment grade or higher corporate bonds, a Money Market Fund and securities.

- C. Debt Service Reserve Fund** – In connection with the issuance of the Series 2019 and Series 2020 bonds a debt service reserve fund of \$ 5,744,000 is maintained.
- D. Trust Funds** - Trust Funds can only be spent with approval of the Board of Trustees. Trust funds are not used for operating expenses but may be used for capital expenditures if necessary. Management of the Operating and Trust Funds for Friends Homes, Inc. is the responsibility of the Investment Committee of the Board of Trustees. Investment decisions are made by the contracted fund managers under the guidance of the committee.
- E. Resident Assistance Funds** - Resident Assistance Funds have been established by Friends Homes to supplement residents who have depleted their financial resources. To qualify for assistance through the Resident Assistance Funds, a resident must furnish a current financial disclosure, may not have given away substantial assets while a resident of Friends Homes and must have been a resident for a period of at least three years. A request for assistance must be approved by the Executive Director. In support of this effort, the Board of Trustees has set aside investments over the years which on December 31, 2023, had a fair market value of \$14,348,577.

## **VII. OTHER MATERIAL INFORMATION**

### **A. Planned Facility Changes**

Management has completed the renovation of its main dining room and current wellness center on the West campus. The expansion on the West campus consisted of the construction of a bistro dining area, 11 cottages, 8 townhomes and 54 villa apartments. All expansion and renovations on the West campus are complete and have been placed in service or occupied. The current financial projections include the revenue and costs associated with the expansion.

### **B. Explanation of Material Differences**

The threshold for materiality is \$1,000,000. (Continued on Page 15)

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(in thousands of dollars)	2023 Forecast	2023 Audit	Difference	Explanation (\$1,000)
<b>Statement of Balance Sheets</b>				
Cash and cash equivalents	1,000	22,670	(21,670)	Includes deposits for expansion units and funds to be used for 2025 and 2026 payments on 2020 bonds
Accounts receivable, net	2,187	1,852	335	
Other receivables	934	433	501	
Assets limited as to use, required for current liabilities	223	1,582	(1,359)	Audit has reclassified the assets held for debt service payments
Interest receivable	-	31	(31)	
Unconditional promises to give (net)	-	77	(77)	
Inventories and prepaid expenses	-	320	(320)	
Under bond agreement	3,008	3	3,005	All construction funds were spend by the end of fiscal year 2023.
Reserves required by state statute	9,460	9,460	-	
Investments	33,819	44,308	(10,489)	Result of strong investment market
Property and equipment, net	148,730	121,254	27,476	Forecast in 2023 included the farm expansion in projected purchases and in CIP.
Current maturities of long-term debt	700	700	-	
Notes payable	320	-	320	
Accounts payable	5,128	1,686	3,442	Forecast not adjusted
Accrued expenses	2,287	2,743	(456)	
Occupancy deposits	-	625	(625)	
Long-Term Debt, Less current maturities	103,603	103,460	143	
Refundable fees	30,667	33,093	(2,426)	Deposits on expansion units
Deferred revenue from advance fees	15,013	14,890	123	
Deferred revenue rent reduction	12	4	8	
Undesignated	40,542	44,880	4,338	We do not forecast for changes in the investment market. Unrealized gain for 2023 was \$3,831.
With donor or board restrictions	1,089	1,042	47	
<b>Statements of Operations</b>				
Amortization of entrance fees	5,395	4,402	(993)	
Service fees, residential	15,828	15,666	(162)	
Service fees, assisted living	4,906	4,684	(222)	
Service fees, nursing	11,559	12,428	869	
Reimbursed medical	1,552	1,224	(328)	
Contributions	125	-	(125)	
Investment Income	1,400	2,073	673	
Realized gain on sales of investments	-	42	42	
Net unrealized gain on investments	-	3,831	3,831	We do not forecast for changes in the investment market
Other	138	138	-	
Resident Care	9,445	9,190	255	
Dining services	6,671	6,777	(106)	
Environmental services	2,526	2,544	(18)	
Resident Services	1,410	1,345	65	
Maintenance and Grounds	4,542	4,694	(152)	
Marketing	723	725	(2)	
Administration	4,896	5,041	(145)	
Bond and note interest	4,039	3,782	257	
Depreciation, amortization and other charges	5,714	5,797	(83)	
Management fees	2,010	1,727	283	
Miscellaneous, net	903	676	227	
<b>Statement of Cash Flows</b>				
Change in net assets	(1,976)	2,315	(4,291)	Result of investment market and strong occupancy
Entrances fees received	18,452	21,602	(3,150)	Entrance fees collected more than expected
Amortization of entrance fees	(5,395)	(4,323)	(1,072)	Resident life expectancy is longer, therefore longer amortization period
Realized gain on sales of investments (net)	-	(42)	42	
Depreciation	5,891	6,116	(225)	
Amortization of deferred revenue - rent reduction	77	(8)	85	
Amortization of bond premium	(254)	(411)	157	
Amortization of bond issuance cost	-	92	(92)	
Contributions	-	-	-	
(Gain) loss on disposal of equipment	-	-	-	
Net unrealized (gain) loss on investments	-	(3,831)	3,831	We do not forecast for changes in the investment market
Increase in promises to give	-	74	(74)	
Trade and other receivables	(43)	699	(742)	
Other assets	102	(98)	200	
Accounts payable and accrued expenses	(5,396)	616	(6,012)	Forecast not adjusted
Purchase of property and equipment	(11,791)	(13,998)	2,207	More large unit refurbishments that met capitalization policy.
Proceeds/Purchase of investments	(11,909)	(846)	(11,063)	Excess cash used to complete expansion and no material transfer to investments during the year.
Principal payments on long-term borrowings	(675)	(675)	-	
Reduction in short-term debt	-	(320)	320	
Refunds of refundable fees	(400)	(2,319)	1,919	Refunds on expansion units more than expected

**C. Current Certified Financial Statements** *(See Exhibit A attached)*

Included with this document is the annual audit of Friends Homes prepared by Turlington and Co., C.P.A.'s for Fiscal Years 2023 and 2022. See Exhibit A.

**D. Five Year Forecasted Statements** *(See Exhibit B attached)*

The Five Year Forecasted Statements, including details of all significant assumptions, for the five years ending September 30, 2028 are contained in Exhibit B.

**E. Residence and Care Agreement** *(See Exhibit C attached)*

Exhibit C contains copies of the Residence and Care contract for Independent Living and the Health Center.

**F. Actuarial Report Summary** *(See Exhibit D attached)*

Exhibit D contains the summary report of an actuary that estimates the capacity of Friends Homes, Inc. to meet its contractual obligations to its residents.

**G. Unaudited Interim Financial Statements** *(See Exhibit E attached)*

Interim Financial Statements for the period ended December 31, 2023 are attached as Exhibit E.



**FRIENDS HOMES, INC.**  
**Greensboro, North Carolina**  
**INDEPENDENT AUDITORS' REPORT**  
**AND**  
**FINANCIAL STATEMENTS**  
**As of and for the Years Ended**  
**September 30, 2023 and 2022**

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*Turlington and Company, L.L.P.*

*Certified Public Accountants*

**INDEPENDENT AUDITORS' REPORT**

To the Board of Trustees  
Friends Homes, Inc.  
Greensboro, North Carolina

**Opinion**

We have audited the financial statements of Friends Homes, Inc. (a nonprofit organization), which comprise the statements of financial position as of September 30, 2023 and 2022, and the related statements of activities and changes in net assets, and cash flows for the years then ended, and the related notes to the financial statements.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of Friends Homes, Inc. as of September 30, 2023 and 2022, and the changes in its net assets and its cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.

**Basis for Opinion**

We conducted our audits in accordance with auditing standards generally accepted in the United States of America (GAAS). Our responsibilities under those standards are further described in the Auditors' Responsibilities for the Audit of the Financial Statements section of our report. We are required to be independent of Friends Homes, Inc. and to meet our other ethical responsibilities, in accordance with the relevant ethical requirements relating to our audit. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

**Responsibilities of Management for the Financial Statements**

Management is responsible for the preparation and fair presentation of the financial statements in accordance with accounting principles generally accepted in the United States of America, and for the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is required to evaluate whether there are conditions or events, considered in the aggregate, that raise substantial doubt about Friends Homes, Inc.'s ability to continue as a going concern for one year after the date that the financial statements are issued.

**Auditors' Responsibilities for the Audit of the Financial Statements**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance but is not absolute assurance and, therefore, is not a guarantee that an audit conducted in accordance with GAAS will always detect a material misstatement when it exists. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control. Misstatements are considered material if there is a substantial likelihood that, individually or in the aggregate, they would influence the judgment made by a reasonable user based on the financial statements.

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## INDEPENDENT AUDITORS' REPORT (CONTINUED)

### **Auditors' Responsibilities for the Audit of the Financial Statements (Continued)**

In performing an audit in accordance with GAAS, we:

- Exercise professional judgment and maintain professional skepticism throughout the audit.
- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, and design and perform audit procedures responsive to those risks. Such procedures include examining, on a test basis, evidence regarding the amounts and disclosures in the financial statements.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of Friends Homes, Inc.'s internal control. Accordingly, no such opinion is expressed.
- Evaluate the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluate the overall presentation of the financial statements.
- Conclude whether, in our judgment, there are conditions or events, considered in the aggregate, that raise substantial doubt about Friends Homes, Inc.'s ability to continue as a going concern for a reasonable period of time.

We are required to communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit, significant audit findings, and certain internal control-related matters that we identified during the audit.

*Furlington and Company, L.L.P.*

Lexington, North Carolina  
December 4, 2023

**FRIENDS HOMES, INC.**

**STATEMENTS OF FINANCIAL POSITION**

	<b>September 30</b>	
<b>ASSETS</b>	<b>2023</b>	<b>2022</b>
Current assets:		
Cash and cash equivalents	\$ 22,670,525	\$ 14,316,668
Assets limited as to use, required for current liabilities	1,582,088	250,382
Accounts receivable:		
Patients and residents - net of allowance for uncollectible accounts of \$175,000 for 2023 and 2022	1,761,875	2,143,500
Interest receivable	31,317	36,730
Entrance fees	90,000	101,700
Other	428,845	745,367
Unconditional promises to give (net)	76,806	82,633
Inventories and prepaid expenses	320,425	222,716
	<u>26,961,881</u>	<u>17,899,696</u>
Assets limited as to use, net of amount required for current liabilities:		
Restricted cash	2,749	5,046,747
Restricted investments	4,384,454	5,367,122
By donors for permanent endowment funds	552,570	301,546
Reserved by State Statute	9,460,000	8,014,000
	<u>14,399,773</u>	<u>18,729,415</u>
Investments	<u>39,371,948</u>	<u>35,366,726</u>
Unconditional promises to give (net)	<u>2,917</u>	<u>70,979</u>
Property and equipment:		
Cost	176,376,524	142,427,503
Less, accumulated depreciation	55,122,386	49,005,959
	<u>121,254,138</u>	<u>93,421,544</u>
Other assets:		
Construction in process	1,132,720	24,703,686
	<u>\$ 203,123,377</u>	<u>\$ 190,192,046</u>
<b>LIABILITIES AND NET ASSETS</b>		
Current liabilities:		
Current maturities on long-term debt	\$ 700,000	\$ 675,000
Notes payable	-	320,000
Accounts payable - trade	1,685,569	5,128,184
Accrued expenses	2,742,421	2,304,278
Prepaid rent	-	16,501
Application deposits - new facility	162,700	4,736,287
Occupancy deposits	462,425	624,725
	<u>5,753,115</u>	<u>13,804,975</u>
Long-term debt, less current maturities	103,460,458	104,480,137
Refundable fees	33,092,532	17,434,096
Deferred revenue from advance fees	14,890,471	10,852,966
Deferred revenue - rent reduction	4,069	12,230
	<u>157,200,645</u>	<u>146,584,404</u>
Net assets:		
Without donor restrictions:		
Undesignated	40,779,868	38,885,092
Board designated for special projects	4,100,557	3,633,940
With donor restrictions	1,042,307	1,088,610
	<u>45,922,732</u>	<u>43,607,642</u>
	<u>\$ 203,123,377</u>	<u>\$ 190,192,046</u>

The accompanying notes are an integral part of the financial statements

**FRIENDS HOMES, INC.**

**STATEMENTS OF ACTIVITIES AND CHANGES IN NET ASSETS**

	<b>Years Ended September 30</b>	
	<b><u>2023</u></b>	<b><u>2022</u></b>
Unrestricted revenues, gains, and other support:		
Resident services, including amortization of advance fees of \$4,323,087 in 2023 and \$3,202,028 in 2022	\$ 38,865,735	\$ 33,568,241
Contributions	1,075	5,848
Dividends and interest	1,955,279	2,591,710
Loss on disposal of equipment	-	( 11,304 )
Realized gain on sales of investments (net)	41,919	5,669,118
Net assets released from restrictions used for operations	<u>378,005</u>	<u>992,394</u>
	<u>41,242,013</u>	<u>42,816,007</u>
Expenses:		
Salaries and benefits	15,564,404	14,445,689
Health insurance	1,651,237	1,369,120
Food costs	2,314,576	1,949,813
Utilities	1,743,450	1,421,995
Repairs and maintenance	1,533,544	1,419,483
Contractual medical	1,234,070	1,349,230
Outside consulting	2,690,902	2,473,819
Other supplies	1,125,646	1,089,927
Medical supplies and drugs	421,630	543,058
General insurance	530,403	446,732
Contractual dietary	879,887	910,034
Charitable care	448,926	787,031
Professional fees	181,976	165,283
Management fees	1,726,724	1,514,779
Charitable contributions	486,046	243,262
Other	599,992	630,008
Interest expense	3,370,700	1,628,366
Depreciation and amortization	6,116,427	4,333,196
Amortization of bond issue costs	91,176	91,556
	<u>42,711,716</u>	<u>36,812,381</u>
Operating income (loss)	( 1,469,703 )	6,003,626
Changes in net unrealized gains and losses on investments	<u>3,831,096</u>	( <u>20,570,187</u> )
Increase (decrease) in net assets without donor restrictions	<u>2,361,393</u>	( <u>14,566,561</u> )
Changes in net assets with donor restrictions:		
Contributions	331,702	646,058
Net assets released from restrictions used for operations	( <u>378,005</u> )	( <u>992,394</u> )
Decrease in net assets with donor restrictions	( <u>46,303</u> )	( <u>346,336</u> )
Increase (decrease) in net assets	2,315,090	( 14,912,897 )
Net assets - beginning of years	<u>43,607,642</u>	<u>58,520,539</u>
Net assets - end of years	<u>\$ 45,922,732</u>	<u>\$ 43,607,642</u>

The accompanying notes are an integral part of the financial statements

**FRIENDS HOMES, INC.**

**STATEMENTS OF CASH FLOWS**

	<b>Years Ended September 30</b>	
	<b><u>2023</u></b>	<b><u>2022</u></b>
Cash flows from operating activities:		
Change in net assets	\$ 2,315,090	( \$ 14,912,897 )
Adjustments to reconcile change in net assets to net cash provided by operating activities:		
Contributed stock	-	( 254,884 )
Termination income and amortization of advance fees	( 4,323,087 )	( 3,202,028 )
Realized gain on sales of investments (net)	( 41,919 )	( 5,669,118 )
Amortization of bond issue costs	91,176	91,556
Amortization of bond premium	( 410,855 )	( 414,800 )
Depreciation and amortization	6,116,427	4,333,196
Amortization of deferred revenue - rent reduction	( 8,162 )	( 24,682 )
Loss on disposal of equipment	-	11,304
Net unrealized (gain) loss on investments	( 3,831,096 )	20,570,187
(Increase) decrease in promises to give	73,889	251,803
Changes in assets and liabilities:		
Accounts receivable	698,759	( 766,632 )
Inventories and prepaid expenses	( 97,709 )	( 42,204 )
Accounts payable and other accrued liabilities	<u>615,821</u>	<u>462,092</u>
Net cash provided by operating activities	<u>1,198,334</u>	<u>432,893</u>
Cash flows from investing activities:		
Proceeds from sales and maturities of investments	5,704,577	23,272,703
Purchase of investments	( 6,551,140 )	( 24,367,357 )
Purchase of property and equipment	( 13,998,347 )	( 40,676,993 )
Net cash used for investing activities	( 14,844,910 )	( 41,771,647 )
Cash flows from financing activities:		
Proceeds from advance fees and deposits	18,884,785	8,994,880
Proceeds from application deposits - new facility	2,717,400	6,252,175
Reduction in long-term debt	( 675,000 )	( 645,000 )
Reduction in short-term debt	( 320,000 )	( 100,000 )
Refunds of advance fees and deposits	( 2,319,044 )	( 1,453,340 )
Net cash provided by financing activities	<u>18,288,141</u>	<u>13,048,715</u>
Net increase (decrease) in cash, cash equivalents, and restricted cash	4,641,565	( 28,290,039 )
Cash, cash equivalents, and restricted cash - beginning of years	<u>19,613,797</u>	<u>47,903,836</u>
Cash, cash equivalents, and restricted cash - end of years	<u>\$ 24,255,362</u>	<u>\$ 19,613,797</u>
Cash paid during the years for interest net of amount capitalized of \$456,976 and \$2,221,577 for 2023 and 2022, respectively	<u>\$ 3,776,105</u>	<u>\$ 2,046,316</u>

The accompanying notes are an integral part of the financial statements

## FRIENDS HOMES, INC.

### NOTES TO FINANCIAL STATEMENTS As of and for the Years Ended September 30, 2023 and 2022

#### **Note 1 - Description of Organization and Summary of Significant Accounting Policies:**

**Organization** - Friends Homes, Inc. is a nonprofit corporation that provides housing, health care, and other related services to residents through the operation of two continuing care retirement communities containing 14 cottages, 28 townhomes, 350 apartments, 54 villa apartments, 100 assisted care beds, and 109 nursing beds located in Greensboro, North Carolina.

**Significant Accounting Policies** - The financial statements of Friends Homes, Inc. (the Organization) have been prepared in accordance with accounting principles generally accepted in the United States of America. The more significant of these principles used are described below:

**Basis of Accounting** - The Organization uses the accrual basis of accounting for financial reporting purposes.

**Financial Presentation** - The Organization maintains the following two divisions for accounting and managerial purposes:

Guilford Community  
West Community

At year-end, these divisions are combined in order for the Organization to present its financial statements in accordance with accounting principles generally accepted in the United States of America applicable to continuing care retirement communities. Interdivisional transactions have been eliminated.

The Organization records resources for accounting and reporting purposes into two net asset categories: net assets without donor restrictions and net assets with donor restrictions, based on the existence or absence of donor-imposed restrictions.

*Net assets without donor restrictions* - Net assets without donor restrictions are available for any purpose consistent with the Organization's mission. From time-to-time, the Organization's Board of Trustees may designate a portion of these assets for specific purposes which makes them unavailable for use at management's discretion.

*Net assets with donor restrictions* - Net assets subject to specific, donor-imposed restrictions that must be met by actions of the Organization and/or passage of time. When a restriction expires, the net assets are reclassified to net assets without donor restrictions and are reported in the statements of activities as net assets released from restrictions. Restricted contributions received in the same year in which the restrictions are met are recorded as an increase to net assets without donor restrictions. Some net assets may include donor-imposed restrictions that the assets be held in perpetuity, while permitting the Organization to expend the income generated by those assets.

**Cash and Cash Equivalents** - The Organization's cash and cash equivalents, as stated for purposes of the statements of cash flows, consists of interest and noninterest-bearing cash accounts, petty cash, and money market mutual funds. The Organization has no other assets that are considered cash equivalents.

**Accounts Receivable** - The Organization carries its accounts receivable at cost less an allowance for uncollectible accounts. Periodically, the Organization evaluates its accounts receivable and establishes an allowance for uncollectible accounts based on historical experience with bad debts and collections, as well as current credit conditions.

**Inventories and Prepaid Expenses** - consists of items for the residents' store, stated at the lower of cost or net realizable value with cost determined by use of the first-in, first-out method, prepaid insurance and maintenance agreements.



FRIENDS HOMES, INC.

NOTES TO FINANCIAL STATEMENTS

**Note 1 - Description of Organization and Summary of Significant Accounting Policies (Continued):**

Significant Accounting Policies (Continued)

**Investments** - Investments, which consist of corporate stocks, bonds, and US Government Issues, are measured at fair value in the balance sheets. Investment income (including realized gains and losses on investments, interest, and dividends) is included in operating income unless the income (loss) is restricted by donor or law. Unrealized gains and losses on investments, if any, are excluded from operating income.

**Property, Equipment, and Depreciation** - Purchased property and equipment are stated at cost, and contributed property is stated at estimated fair value on the date of receipt. It is the Organization's policy to capitalize expenditures for these items in excess of \$3,000.

Depreciation is computed by use of the straight-line method over the estimated useful lives as follows:

Buildings and residences	40 to 50 Years
Furniture and equipment	5 to 10 Years
Vehicles	3 to 5 Years
Land improvements	10 to 20 Years

**Contributions** - The Organization accounts for contributions in accordance with *Accounting for Contributions Received and Contributions Made*. Contributions, including unconditional promises to give, are recognized as revenues in the period received. Contributions received are recorded as an increase in either net assets with donor restrictions or net assets without donor restrictions, depending on the existence and/or nature of any donor restrictions. Contributions that are restricted by the donor are reported as increases in net assets without donor restrictions if the restrictions expire (that is, when a stipulated time restriction ends or purpose restriction is accomplished) in the reporting period in which the revenue is recognized. All other donor-restricted contributions are reported as increases in net assets with donor restrictions. When a restriction expires, net assets with donor restrictions are reclassified to net assets without donor restrictions and reported in the statements of activities as net assets released from restrictions.

Gifts of property and equipment (or other long-lived assets) are reported as net assets without donor restrictions unless explicit donor stipulations specify how the donated assets must be used. Gifts of long-lived assets with explicit restrictions that specify how the assets are to be used and gifts of cash or other assets that must be used to acquire long-lived assets are reported as net assets with donor restrictions. Absent explicit donor stipulations about how long those long-lived assets must be maintained, expirations of donor restrictions are reported when the donated or acquired long-lived assets are placed in service.

**Donated Assets** - Donated securities and equipment are valued at fair market value on the date of the gift.

**Deferred Revenue on Entrance Fees** - Deferred revenue arises from entrance fees paid by residents for admission under the residency agreement. The Organization currently offers two Entrance Fee plans. The non-refundable plan relates to units in the Woolman and Fox building of the Guilford campus. The refundable plan offered relates to all other independent living units and the entry fee paid is subject to a sixty-month straight-line declining refund.

Deferred revenue is shown as refundable and non-refundable and is initially recorded as refundable and moved to non-refundable as the refund expires under the particular financial agreement.

## FRIENDS HOMES, INC.

### NOTES TO FINANCIAL STATEMENTS

#### **Note 1 - Description of Organization and Summary of Significant Accounting Policies (Continued):**

##### Significant Accounting Policies (Continued)

**Deferred Revenue on Entrance Fees (Continued)** - Residents who make a non-refundable payment under a rent reduction arrangement are entitled to a monthly reduced rent based on the type of unit occupied. These resources were accounted for as deferred revenue at the present value of the rent reduction over the expected life of the resident. Any unamortized amounts upon relinquishing occupancy of the apartment are transferred to revenue. Contracts are no longer made under this arrangement.

Revenue from entrance fees is recognized on an annual actuarial computation based on a joint and last survivor basis for these residents. Entrance fees are amortized over the projected joint and last survivor life expectancy of the residents under each financial arrangement on a straight-line basis and are recomputed annually. The full amount of the entrance fees is amortized since the contracts with the residents do not provide for any refund after the refund period.

**Bond Issue Costs** - Bond issue costs (consisting of legal, feasibility, and consulting fees) incurred with the 2019 Bonds and 2020 Bonds are amortized over the life of the bond issue using the effective interest method.

**Bond Premium** - Bond premium is being amortized to interest expense on the statements of operations over the term of the loan.

**Sales Tax** - The Organization collects sales tax. The amount received is credited to a liability account and as payments are made, this account is charged. At any point in time, this account represents the net amount owed to the taxing authority for amounts collected but not yet remitted.

**Revenue Recognition** - In May 2014, the FASB issued ASU 2014-09, *Revenue from Contracts with Customer: (Topic 606)* which provides a five-step analysis of contracts to determine when and how revenue is recognized and replaces most existing revenue recognition guidance in accounting principles generally accepted in the United States of America. The core principle of the new guidance is that an entity should recognize revenue to reflect the transfer of goods and services to customers in an amount equal to the consideration.

The majority of the Resident Services revenue for the Organization consists of Entrance Fees, Health Care Services (Medicare/Medicaid payments and insurance providers), and Monthly Service Fees. Revenues are recognized when control of the promised services are transferred to the Organization's residents in an amount that reflects the consideration the Organization expects to be entitled to in exchange for those services.

##### Entrance Fees:

The nonrefundable entrance fees are recognized as deferred revenue upon receipt of the payment under the life care contract and are included in liabilities in the statements of financial position until the performance obligations are satisfied over time. These deferred amounts are then amortized over the projected joint and last survivor life expectancy of the residents under each financial arrangement on a straight-line basis and are recomputed annually as the performance obligation is associated with access to future services.

The refundable portion of an entrance fee is not considered part of the transaction price and as such is recorded as a liability in the statements of financial position.

##### Health Care Services:

The Organization also provides assisted and nursing care to residents who are covered by government and commercial payers. The Organization is paid fixed rates from government and commercial payers. These fixed rates are billed in arrears monthly when the service is provided. The monthly fees represent the most likely amount to be received from the third-party payors. Health Care Service Revenues are recognized at a point in time when the performance obligation of providing the requested service is rendered to the resident.

FRIENDS HOMES, INC.

NOTES TO FINANCIAL STATEMENTS

**Note 1 - Description of Organization and Summary of Significant Accounting Policies (Continued):**

Significant Accounting Policies (Continued)

**Revenue Recognition (Continued) -**

Health Care Services (Continued):

The Organization has agreements with third-party payors that provide for payments to the Organization at amounts different from their established rates. Payment arrangements include prospectively determined per diem payments. Revenue under third-party payor agreements are subject to audit and retroactive adjustment. Provisions for estimated third-party payor settlements are provided in the period the related services are rendered. Differences between the estimated amounts accrued and interim and final settlements are reported in operations in the year of settlement.

Monthly Service Fees:

The life care contracts that residents select require an advance fee and monthly fee based upon the type of space they are applying for. Resident fee revenue for recurring and routine monthly services is generally billed monthly in advance. Payment terms are usually due within thirty days. The services provided encompass social, recreational, dining, along with assisted living and nursing care and these performance obligations are satisfied at a point in time each month. Resident fee revenue for non-routine or additional services are billed monthly in arrears and recognized when the service is provided.

Disaggregation of Revenue

In the following table, resident services revenue is disaggregated by satisfaction of performance obligations for the years ended September 30, 2023 and 2022.

	<u>2023</u>	<u>2022</u>
Performance obligations satisfied at a point in time	\$ 34,542,648	\$ 30,366,213
Performance obligations satisfied over time	<u>4,323,087</u>	<u>3,202,028</u>
	<u>\$ 38,865,735</u>	<u>\$ 33,568,241</u>

**Obligation to Provide Future Services** - The Organization annually calculates the present value of the net cost of future services and use of facilities to be provided to current residents, and compares that amount with the balance of deferred revenue from entrance fees. If the present value of the net cost of future services and use of facilities exceeds the deferred revenue from entrance fees, a liability is recorded (obligation to provide future services and use of facilities) with the corresponding charge to income. At September 30, 2023 and 2022, deferred revenue from entrance fees exceeded the present value of the net cost of future services and use of facilities, thus no obligation is recorded.

**Property Tax Exemption** - During 2001, the state of North Carolina passed legislation which provided a property tax exemption for continuing care retirement communities (CCRCs) that expend 5% or more of their operating revenues on benevolent assistance and community service or CCRCs that have financed their facilities with tax-exempt bond financing. Partial exemptions are available for CCRCs which provide some benevolent assistance and community service and CCRCs that have facilities which are partially financed with tax-exempt bond financing. The property tax exemption must be requested each year. Based on benevolent assistance and community service provided, management believes that it will qualify for a full property tax exemption.

**Benevolent Assistance** - The Organization provides care to residents who meet certain criteria under its benevolent assistance policy without charge or at amounts less than its established rates.

**FRIENDS HOMES, INC.**

**NOTES TO FINANCIAL STATEMENTS**

**Note 1 - Description of Organization and Summary of Significant Accounting Policies (Continued):**

Significant Accounting Policies (Continued)

**Use of Estimates** - The preparation of financial statements in accordance with accounting principles generally accepted in the United States of America requires management to make estimates and assumptions that affect the amounts reported in the financial statements and notes. Actual results could differ from those estimates.

**Note 2 - Concentration of Credit Risk:**

The Organization grants credit for services to its residents for generally no more than one month of service.

The Organization places its cash and cash equivalents on deposit with financial institutions insured by the Federal Deposit Insurance Corporation (FDIC). Deposits held in noninterest-bearing transaction accounts are aggregated with any interest-bearing deposits the owner may hold in the same ownership category, and the combined total is insured up to at least \$250,000. During the years, the Organization from time to time may have had amounts on deposit in excess of the insured limit. As of September 30, 2023, the Organization's cash balances exceeded the FDIC insured amount by \$23,250,856.

**Note 3 - Cash, Cash Equivalents, and Restricted Cash:**

The following table provides a reconciliation of cash, cash equivalents, and restricted cash reported within the balance sheets that sum to the total of the same such amounts shown in the statements of cash flows as of September 30, 2023 and 2022:

	<u>2023</u>	<u>2022</u>
Cash and cash equivalents	\$ 22,670,525	\$ 14,316,668
Assets limited as to use, required for current liabilities	1,582,088	250,382
Restricted cash	<u>2,749</u>	<u>5,046,747</u>
	<u>\$ 24,255,362</u>	<u>\$ 19,613,797</u>

Amounts included in assets limited as to use, required for current liabilities represent cash required for debt service payments within the next year. Amounts included in restricted cash represent cash that is held in trust for resident's personal needs.

**Note 4 - Unconditional Promises to Give:**

The Organization has unconditional promises to give representing the following at September 30, 2023 and 2022:

	<u>2023</u>	<u>2022</u>
Restricted for Campus Bridge Connector	\$ 39,245	\$ 97,525
Resident Financial Assistance Endowment	<u>45,692</u>	<u>72,893</u>
Total	<u>\$ 84,937</u>	<u>\$ 170,418</u>
Receivable in less than one year	\$ 76,806	\$ 86,893
Receivable in one to five years	<u>8,131</u>	<u>83,525</u>
Total unconditional promises to give	84,937	170,418
Less, discounts for net present value	( 967)	( 8,285)
Less, allowance for uncollectible promises	<u>( 4,247)</u>	<u>( 8,521)</u>
Net unconditional promises to give	<u>\$ 79,723</u>	<u>\$ 153,612</u>
Current	\$ 76,806	\$ 82,633
Noncurrent	<u>2,917</u>	<u>70,979</u>
Net unconditional promises to give	<u>\$ 79,723</u>	<u>\$ 153,612</u>

Unconditional promises to give are discounted at 2%.

**FRIENDS HOMES, INC.**

**NOTES TO FINANCIAL STATEMENTS**

**Note 5 - Investments:**

Investments are reflected in the financial statements at fair value. Cost is determined by actual cost on the date of purchase or at fair market value on the date of donation. Investments, stated at fair value, at September 30, 2023 and 2022 are as follows:

	2023		2022	
	Cost	Fair Value	Cost	Fair Value
Common stocks	\$ 327,941	\$ 691,377	\$ 210,640	\$ 520,307
Mutual funds	43,088,158	39,130,875	41,085,372	34,220,363
ETFs	3,820,255	5,642,555	3,868,768	4,929,199
Bonds	4,017,768	3,480,564	4,576,268	4,012,403
US Government Issues	4,730,540	4,384,454	5,794,970	5,367,122
Brokered CD's	439,840	439,147	-	-
	\$ 56,424,502	\$ 53,768,972	\$ 55,536,018	\$ 49,049,394

**Note 6 - Fair Value Information:**

Accounting guidance for fair value measurements established a fair value hierarchy to prioritize the inputs of valuation techniques used to measure fair value. Outlined below is the application of the fair value hierarchy established by the accounting guidance for fair value measurements to Friends Homes, Inc.'s assets and liabilities that are carried at fair value:

Level 1 - Inputs to the valuation methodology are quoted prices for identical assets in active markets.

Level 2 - Inputs to the valuation methodology include quoted prices for similar assets in active markets; quoted prices for identical or similar assets in inactive markets; inputs other than quoted prices that are observable for the asset; inputs that are derived principally from or corroborated by observable market data by correlation or other means. The market approach is the valuation technique used to determine Level 2 fair value measurements.

Level 3 - Inputs to the valuation methodology are unobservable and significant to the fair value measurement.

Assets and liabilities measured at fair value on a recurring basis were as follows:

Description	Assets at Fair Value as of September 30, 2023			
	Total	Level 1	Level 2	Level 3
Assets:				
Investments:				
Common stocks	\$ 691,377	\$ 691,377		
Mutual funds	39,130,875	39,130,875		
ETFs	5,642,555	5,642,555		
Bonds	3,480,564	3,480,564		
US Government Issues	4,384,454	4,384,454		
Brokered CD's	439,147	439,147		
	\$ 53,768,972	\$ 53,768,972		

Description	Assets at Fair Value as of September 30, 2022	
	Total	Level 1
Assets:		
Investments:		
Common stocks	\$ 520,307	\$ 520,307
Mutual funds	34,220,363	34,220,363
ETFs	4,929,199	4,929,199
Bonds	4,012,403	4,012,403
US Government Issues	5,367,122	5,367,122
	\$ 49,049,394	\$ 49,049,394

**FRIENDS HOMES, INC.**

**NOTES TO FINANCIAL STATEMENTS**

**Note 7 - Property and Equipment:**

A summary of property and equipment at September 30, 2023 and 2022 is as follows:

	<u>2023</u>	<u>2022</u>
Land and land improvements	\$ 21,497,854	\$ 20,936,387
Buildings and improvements	136,729,046	108,397,110
Furniture and equipment	17,445,949	12,462,743
Vehicles	703,675	631,263
	<u>\$ 176,376,524</u>	<u>\$ 142,427,503</u>

**Note 8 - Notes Payable:**

The holders of notes are paid interest semi-annually on June 30 and December 31 at 4% annually. The Organization paid all the notes payable in full during the year ended September 30, 2023. The balance of these notes at September 30, 2022 was \$320,000.

**Note 9 - Long-Term Debt:**

Long-term borrowings as of September 30, 2023 and 2022 consisted of the following:

	<u>2023</u>	<u>2022</u>
Public Finance Authority Retirement Facilities Revenue Bond (Friends Homes, Inc.), Series 2019 with the following maturities and rates:		
Term bonds due September 1, 2024 at 4%	\$ 700,000	\$ 1,375,000
Term bonds due September 1, 2029 at 4%	3,950,000	3,950,000
Term bonds due September 1, 2039 at 5%	11,150,000	11,150,000
Term bonds due September 1, 2049 at 5%	18,175,000	18,175,000
Term bonds due September 1, 2054 at 5%	13,005,000	13,005,000
	<u>46,980,000</u>	<u>47,655,000</u>
North Carolina Medical Care Commission Retirement Facilities Revenue Bond (Friends Homes, Inc.), Series 2020A with the following maturities and rates:		
Serial bonds due September 1, 2027 at 4%	2,600,000	2,600,000
Serial bonds due September 1, 2030 at 5%	2,960,000	2,960,000
Serial bonds due September 1, 2035 at 4%	1,750,000	1,750,000
Serial bonds due September 1, 2040 at 4%	11,285,000	11,285,000
Serial bonds due September 1, 2043 at 3.625%	2,685,000	2,685,000
Serial bonds due September 1, 2050 at 4%	16,525,000	16,525,000
	<u>37,805,000</u>	<u>37,805,000</u>
North Carolina Medical Care Commission Retirement Facilities Entrance Fee Revenue Bond (Friends Homes, Inc.), Series 2020B-1 with the following maturities and rates:		
Term bonds due September 1, 2026 at 2.55%	6,300,000	6,300,000
North Carolina Medical Care Commission Retirement Facilities Entrance Fee Revenue Bond (Friends Homes, Inc.), Series 2020B-2 with the following maturities and rates:		
Term bond due September 1, 2025 at 2.30%	8,985,000	8,985,000
	<u>100,070,000</u>	<u>100,745,000</u>
Less, current maturities	<u>700,000</u>	<u>675,000</u>
	99,370,000	100,070,000
Add, unamortized bond premium	5,416,089	5,826,945
Less, unamortized bond issuance costs	( 1,325,631)	( 1,416,808)
	<u>\$ 103,460,458</u>	<u>\$ 104,480,137</u>

**FRIENDS HOMES, INC.**

**NOTES TO FINANCIAL STATEMENTS**

**Note 9 - Long-Term Debt (Continued):**

Combined aggregate amounts of maturities and bond sinking fund requirements for the next five years are as follows:

<u>Year Ending September 30</u>	<u>Amount</u>
2024	\$ 700,000
2025	10,550,000
2026	7,920,000
2027	1,690,000
2028	1,765,000
Thereafter	<u>77,445,000</u>
	<u>\$ 100,070,000</u>

For the years ended September 30, 2023 and 2022, the net amortization expense for bond premium was \$410,855 and \$414,800, respectively.

On October 16, 2019, the Organization entered into a loan agreement with the Public Finance Authority under which the Public Finance Authority agreed to issue \$49,320,000 Public Finance Authority Retirement Facilities Revenue Bond (Friends Homes, Inc.), Series 2019 and lend the Organization the proceeds to refund the Health Care Facilities First Mortgage Revenue Refunding Bonds (Friends Homes, Inc.), Series 2011 issue and finance the costs related to capital improvement at the Communities, and to pay the expenses incurred in connection with the issuance of the bonds.

On October 7, 2020, the Organization entered into a loan agreement with the North Carolina Medical Care Commission under which the North Carolina Medical Care Commission agreed to issue \$53,090,000 North Carolina Medical Care Commission First Mortgage Retirement Facilities Revenue Bonds (Friends Homes, Inc.), Series 2020A, Series 2020B-1, and Series 2020B-2 Bonds and lend the Organization the proceeds to finance the costs related to capital improvements at the Communities, and to pay the expenses incurred in connection with the issuance of the bonds.

**Note 10 – Net Assets with Donor Restrictions:**

Net assets with donor restrictions are available for the following purposes:

	<u>2023</u>	<u>2022</u>
Quaker Benevolent Fund	\$ 190,892	\$ 194,816
Benevolent Fund - Guilford	42,999	124,522
Benevolent Fund - West	35,836	35,296
Resident Appreciation Fund - Guilford	73,358	72,055
Resident Appreciation Fund - West	33,873	16,886
Resident Financial Assistance Endowment	490,666	472,634
Chapel Fund - Guilford	30,000	30,000
Clinard Fund	36,963	36,963
Education Assist Program	20,783	18,433
Nursing - West	10,000	10,000
Other	11,937	12,005
Restricted in perpetuity - Benevolent Fund - Guilford	50,000	50,000
Restricted in perpetuity - Resident Appreciation Fund - Guilford	15,000	15,000
	<u>\$ 1,042,307</u>	<u>\$ 1,088,610</u>

FRIENDS HOMES, INC.

NOTES TO FINANCIAL STATEMENTS

**Note 10 - Net Assets with Donor Restrictions (Continued):**

Net assets were released from donor restrictions as follows by incurring expenses satisfying the restricted purposes or by occurrence of other events specified by donors:

	<u>2023</u>	<u>2022</u>
Quaker Benevolent Fund	\$ 7,579	\$ 5,052
Benevolent Fund - Guilford	251,720	152,346
Resident Appreciation Fund - Guilford	71,057	65,012
Resident Appreciation Fund - West	46,967	48,639
Campus Bridge Connector	-	717,881
Other funds	682	3,464
	<u>\$ 378,005</u>	<u>\$ 992,394</u>

**Note 11 - Endowments:**

The Organization has two endowments for a variety of purposes. The endowments are donor-restricted funds. As required by U.S. GAAP, net assets associated with endowment funds are classified and reported based on the existence or absence of donor-imposed restrictions.

The Board of Trustees has interpreted the Uniform Prudent Management of Institutional Funds Act (UPMIFA) as requiring the preservation of the fair value of the original gift as of the gift date of the donor-restricted endowment funds absent explicit donor stipulations to the contrary. As a result of this interpretation, the Organization classifies as net assets with donor restrictions (a) the original value of gifts donated to the permanent endowment, (b) the original value of subsequent gifts to the permanent endowment, and (c) accumulation to the permanent endowment made in accordance with the direction of the applicable donor gift instrument at the time the accumulation is added to the fund. The portion of the donor-restricted endowment fund that is above the original gift amount is appropriated for expenditure by the Organization in a manner consistent with the standard of prudence prescribed by UPMIFA. In accordance with UPMIFA, the Organization considers the following factors in making a determination to appropriate or accumulate donor-restricted endowment funds: (1) the duration and preservation of the various funds, (2) the purposes of the donor-restricted endowment funds, (3) general economic conditions, (4) the possible effect of inflation and deflation, (5) the expected total return from income and the appreciation of investments, (6) other resources of the Organization, and (7) the Organization's investment policies.

*Investment return objectives, risk parameters, and strategies* - The Organization has adopted investment policies, approved by the Board of Trustees, for endowment assets that attempt to provide a predictable stream of funding to programs supported by its endowment funds, while also maintaining the purchasing power of those endowment assets over the long-term. Accordingly, the investment process seeks to achieve an after-cost total real rate of return, including investment income as well as capital appreciation, which exceeds the annual distribution with acceptable levels of risk. Endowment assets are invested in a well-diversified asset mix, which includes equity and debt securities, that is intended to result in a consistent inflation-protected rate of return.

Investment risk is measured in terms of the total endowment fund; investment assets and allocation between asset classes and strategies are managed to not expose the fund to unacceptable levels of risk.

*Spending policy* - The maximum allowable spending rate for the Board restricted Residents Assistance Fund shall be reviewed and set periodically by the Finance and Investment Committee. In setting the spending rate, the Finance and Investment Committee shall take into consideration general economic conditions, the possible effects of inflation or deflation, the expected total return from income and the appreciation of investments and the Investment Policy. Friends Homes, Inc. has a policy of appropriating for distribution 3.0% of its invested funds based on the average market value of the trailing twelve quarters at June 30 each year. The intent of using a twelve-quarter average is to minimize the likelihood of the principal of the fund being invaded. Any unspent distributable amounts remaining at the end of the fiscal year, which have not been granted or distributed, will be available for expenditure in the following fiscal year. However, in no year should more than 6% be distributed without Board approval. Invested funds include Board restricted Residents Assistance Funds.



**FRIENDS HOMES, INC.**

**NOTES TO FINANCIAL STATEMENTS**

**Note 11 - Endowments (Continued):**

Endowment net assets are composed of donor-restricted endowment funds whose original gift amounts are required to be maintained in perpetuity by the donors.

Changes in endowment net assets as of September 30, 2023 and 2022 are as follows:

	<u>2023</u>	<u>2022</u>
Endowment net assets, beginning	\$ 522,634	\$ 266,664
Contributions	18,032	255,970
Investment income	2,508	2,508
Appropriated	( 2,508)	( 2,508)
Endowment net assets, ending	<u>\$ 540,666</u>	<u>\$ 522,634</u>

**Note 12 - Classification of Expenses:**

Classification of expenses for the years ended September 30, 2023 and 2022 are as follows:

	<u>2023</u>		
	<u>Total</u>	<u>Program Services</u>	<u>General and Administrative</u>
Expenses:			
Salaries and benefits	\$ 15,564,404	\$ 14,702,071	\$ 862,333
Health insurance	1,651,237	1,562,134	89,103
Food costs	2,314,576	2,314,576	-
Utilities	1,743,450	1,671,093	72,357
Repairs and maintenance	1,533,544	1,533,544	-
Contractual medical	1,234,070	1,234,070	-
Outside consulting	2,690,902	1,504,136	1,186,766
Other supplies	1,125,646	1,080,774	44,872
Medical supplies and drugs	421,630	421,630	-
General insurance	530,403	428,782	101,621
Contractual dietary	879,887	879,887	-
Charitable care	448,926	448,926	-
Professional fees	181,976	87,575	94,401
Management fees	1,726,724	863,362	863,362
Charitable contribution	486,046	-	486,046
Other	599,992	480,898	119,094
Interest expense	3,370,700	2,966,216	404,484
Depreciation and amortization	6,116,427	5,810,606	305,821
Amortization of bond issue costs	91,176	91,176	-
Total expenses	<u>\$ 42,711,716</u>	<u>\$ 38,081,456</u>	<u>\$ 4,630,260</u>

**FRIENDS HOMES, INC.**

**NOTES TO FINANCIAL STATEMENTS**

**Note 12 - Classification of Expenses (Continued):**

	<b>2022</b>		
	<b>Total</b>	<b>Program Services</b>	<b>General and Administrative</b>
Expenses:			
Salaries and benefits	\$ 14,445,689	\$ 13,601,895	\$ 843,794
Health insurance	1,369,120	1,289,200	79,920
Food costs	1,949,813	1,949,813	-
Utilities	1,421,995	1,362,979	59,016
Repairs and maintenance	1,419,393	1,419,393	-
Contractual medical	1,349,230	1,349,230	-
Outside consulting	2,473,819	1,338,249	1,135,570
Other supplies	1,089,927	1,042,787	47,140
Medical supplies and drugs	543,058	543,058	-
General insurance	446,732	346,825	99,907
Contractual dietary	910,034	910,034	-
Charitable care	787,031	787,031	-
Professional fees	165,283	87,575	77,708
Management fees	1,514,779	757,389	757,390
Charitable contribution	243,262	-	243,262
Other	630,098	469,154	160,944
Interest expense	1,628,366	1,432,962	195,404
Depreciation and amortization	4,333,196	4,116,536	216,660
Amortization of bond issue costs	91,556	91,556	-
Total expenses	<u>\$ 36,812,381</u>	<u>\$ 32,895,666</u>	<u>\$ 3,916,715</u>

**Note 13 - Retirement Plan:**

Employees are eligible to participate in the 401(k) plan when they have completed 90 days of service and have attained age eighteen (18). The Organization contributes a match of 1%. The Organization's contributions to the plan were \$104,044 and \$138,454 for 2023 and 2022, respectively.

**Note 14 - Liquidity and Availability of Resources:**

The Organization's financial assets that are available for general expenditures within one year of September 30, 2023 and 2022 are as follows:

	<b>2023</b>	<b>2022</b>
Cash and cash equivalents	\$ 22,670,525	\$ 14,316,668
Assets limited as to use, required for current liabilities	1,582,088	250,382
Accounts receivable	2,312,037	3,027,297
Unconditional promises to give (net)	76,806	82,633
Assets limited as to use	14,399,773	18,729,415
Investments	<u>39,371,948</u>	<u>35,366,726</u>
Total financial assets available within one year	80,413,177	71,773,121
Less, amounts unavailable for general expenditures within one year due to:		
Deposits held in custody for others	2,749	6,902
Restricted cash - debt service and construction funds	1,582,088	5,290,227
Restricted investments	4,384,454	5,367,122
Restricted by donors with purpose restrictions	<u>1,042,307</u>	<u>1,088,610</u>
Total financial assets available to management for general expenditures within one year	<u>\$ 73,401,579</u>	<u>\$ 60,020,260</u>

**FRIENDS HOMES, INC.**

**NOTES TO FINANCIAL STATEMENTS**

**Note 14 - Liquidity and Availability of Resources (Continued):**

The Organization maintains a general policy of structuring its financial assets to be available as its recurring expenditures, liabilities, and other obligations come due.

**Note 15 - Statutory Operating Reserve:**

North Carolina General Statutes Chapter 58, Article 64 requires the Organization to maintain an operating reserve equal to 25% of the total operating costs projected for the twelve-month operating period ending September 2023. The operating reserve of 25% assumes an occupancy level of 90%. The Organization currently exceeds the 90% occupancy level and expects to continue to do so.

The forecasted operating reserve for 2023 (unaudited) is as follows:

Total forecasted operating expenses	\$ 42,879,000
Depreciation and amortization expense	( 5,714,000)
Annual principal payments	<u>675,000</u>
	37,840,000
	<u>x 25%</u>
Estimated reserve required	<u>\$ 9,460,000</u>

**Note 16 - Commitments:**

At September 30, 2023, the remaining construction commitments outstanding for the Communities are:

Elevator upgrades	<u>\$ 1,200,000</u>
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**Note 17 - Contingencies:**

The Organization maintains a self-insurance program for its employees' health care costs. The Organization is liable for losses on claims up to \$80,000 per specific claim and \$2,645,216 in aggregate claims, fees, and premiums for the year less employee contributions of \$302,364. The Organization has third-party coverage for any losses in excess of such amounts. The total accrued liability for self-insurance medical costs was \$350,000 as of September 30, 2023 and 2022.

The Organization also maintains a self-insurance program for its employees' dental costs. Self-insurance costs are accrued based on claims reported as of the date of the balance sheets as well as an estimated liability for claims incurred but not reported. The total accrued liability for self-insurance dental costs was \$20,000 as of September 30, 2023 and 2022.

**Note 18 - Income Taxes:**

The Organization has been recognized by the Internal Revenue Service as a nonprofit corporation as described in Sec. 501(c)(3) of the Internal Revenue Code (IRC) and is exempt from federal income taxes pursuant to Sec. 501(a) of the IRC. The Organization is also exempt from state income taxes. Information returns are filed with the appropriate taxing authorities, as required by law.

The Organization has determined that it has no uncertain income tax positions as of September 30, 2023 and 2022. Also, the Organization does not anticipate any increase or decrease in unrecognized tax benefits during the next twelve months that would result in a material change in its financial position. The Organization's income tax returns for years ended after September 30, 2020 remain open for examination.

The Organization includes interest and penalties in the financial statements as a component of income tax expense. No interest or penalties are included in the Organization's income tax expense for the years ended September 30, 2023 and 2022.

**FRIENDS HOMES, INC.**

**NOTES TO FINANCIAL STATEMENTS**

**Note 19 - Reclassification:**

Certain items in the September 30, 2022 financial statements have been reclassified to conform to the September 30, 2023 presentation.

**Note 20 - Subsequent Events:**

The Organization's management has evaluated all subsequent events through December 4, 2023, the date the financial statements were available to be issued.

**FRIENDS HOMES, INC.**

**FORECAST WITH SUMMARY OF  
SIGNIFICANT ASSUMPTIONS**

**AS OF AND FOR THE YEARS ENDING  
SEPTEMBER 30, 2024, 2025, 2026, 2027, AND 2028**

**AS OF FEBRUARY 21, 2024**



*Turlington and Company, L.L.P.*  
Certified Public Accountants

**INDEPENDENT ACCOUNTANTS' COMPILATION REPORT**

To the Board of Trustees  
Friends Homes, Inc.  
Greensboro, North Carolina

Management is responsible for the accompanying financial forecast of Friends Homes, Inc. which comprises the forecasted combined statements of financial position as of September 30, 2024, 2025, 2026, 2027, and 2028, and the related forecasted combined statements of operations and changes in net assets, and cash flows for the years then ending, and the related summary of significant forecast assumptions in accordance with guidelines for the presentation of a financial forecast established by the American Institute of Certified Public Accountants (AICPA). We have performed a compilation engagement in accordance with Statements on Standards for Accounting and Review Services promulgated by the Accounting and Review Services Committee of the AICPA. We did not examine or review the financial forecast nor were we required to perform any procedures to verify the accuracy or completeness of the information provided by management, and we do not express an opinion, a conclusion, nor provide any form of assurance on this financial forecast.

The forecasted results may not be achieved as there will usually be differences between the forecasted and actual results, because events and circumstances frequently do not occur as expected, and these differences may be material. We have no responsibility to update this report for events and circumstances occurring after the date of this report.

Management has elected to omit the summary of significant accounting policies and the statement of functional expenses required under established guidelines for presentation of prospective financial statements. If the omitted summary of significant accounting policies and the statement of functional expenses were included in the financial forecast, they might influence the user's conclusions about Friends Homes, Inc.'s forecasted financial position, forecasted changes in net assets, forecasted results of operations, and forecasted cash flows. Accordingly, the financial forecast is not designed for those who are not informed about such matters.

*Turlington and Company, L.L.P.*

Lexington, North Carolina  
February 21, 2024

**FRIENDS HOMES, INC.**

**FORECASTED COMBINED STATEMENTS OF FINANCIAL POSITION**  
**(In Thousands of Dollars)**

	S e p t e m b e r 3 0				
	2024	2025	2026	2027	2028
<b>ASSETS</b>					
Current assets:					
Cash and cash equivalents	\$ 1,000	\$ 1,000	\$ 1,000	\$ 1,000	\$ 1,000
Accounts receivable, net	1,797	1,833	1,870	1,907	1,945
Other receivables	540	540	540	540	540
Other current assets	410	410	410	410	410
	<u>3,747</u>	<u>3,783</u>	<u>3,820</u>	<u>3,857</u>	<u>3,895</u>
Investments limited as to use:					
Under bond agreement	2	2	2	2	2
Reserves required by State Statute	10,041	12,888	12,506	11,248	11,620
	<u>10,043</u>	<u>12,890</u>	<u>12,508</u>	<u>11,250</u>	<u>11,622</u>
Investments	<u>65,879</u>	<u>56,386</u>	<u>53,510</u>	<u>58,143</u>	<u>61,649</u>
Property and equipment:					
Land, buildings, equipment and CIP	183,416	186,916	189,916	192,916	195,916
Less, accumulated depreciation	62,247	69,339	76,431	83,492	90,514
	<u>\$ 200,838</u>	<u>\$ 190,636</u>	<u>\$ 183,323</u>	<u>\$ 182,674</u>	<u>\$ 182,568</u>
<b>LIABILITIES AND NET ASSETS</b>					
Current liabilities:					
Current maturities on long-term debt	\$ 10,550	\$ 7,920	\$ 1,690	\$ 1,765	\$ 1,835
Accounts payable	1,686	1,686	1,686	1,686	1,686
Accrued payroll and related expenses	2,713	2,713	2,713	2,713	2,713
Accrued interest	348	325	306	301	294
	<u>15,297</u>	<u>12,644</u>	<u>6,395</u>	<u>6,465</u>	<u>6,528</u>
Long-term debt, less current maturities	<u>92,735</u>	<u>84,687</u>	<u>82,861</u>	<u>80,954</u>	<u>78,977</u>
Deferred revenue:					
Deferred revenue from entrance fees	14,788	14,613	14,345	13,966	13,456
Deferred revenue from entrance fees - refundable	32,866	32,477	31,881	31,039	29,907
Deferred revenue - rent reduction	4	4	4	4	4
	<u>47,658</u>	<u>47,094</u>	<u>46,230</u>	<u>45,009</u>	<u>43,367</u>
	<u>155,690</u>	<u>144,425</u>	<u>135,486</u>	<u>132,428</u>	<u>128,872</u>
Net assets:					
Assets without donor restrictions	<u>45,148</u>	<u>46,211</u>	<u>47,837</u>	<u>50,246</u>	<u>53,696</u>
	<u>\$ 200,838</u>	<u>\$ 190,636</u>	<u>\$ 183,323</u>	<u>\$ 182,674</u>	<u>\$ 182,568</u>

See accompanying summary of significant forecast assumptions  
and independent accountants' compilation report

**FRIENDS HOMES, INC.**

**FORECASTED COMBINED STATEMENTS OF OPERATIONS AND CHANGES IN NET ASSETS**  
**(In Thousands of Dollars)**

	<b>Years Ending September 30</b>				
	<b>2024</b>	<b>2025</b>	<b>2026</b>	<b>2027</b>	<b>2028</b>
Changes in net assets without donor restrictions:					
Operating revenues:					
Amortized entry fees	\$ 5,255	\$ 5,490	\$ 5,790	\$ 6,147	\$ 6,568
Service fees, residential	18,692	19,595	20,482	21,410	22,379
Service fees, assisted living	5,128	5,380	5,628	5,886	6,157
Service fees, nursing	12,644	13,136	13,654	14,201	14,805
Food service income	181	181	181	181	181
Contributions	135	135	135	135	135
Reimbursed medical	1,552	1,552	1,552	1,552	1,552
Investment income	1,950	3,461	3,162	3,016	3,168
Other	100	100	100	100	100
	<u>45,637</u>	<u>49,030</u>	<u>50,684</u>	<u>52,628</u>	<u>55,045</u>
Operating expenses:					
Resident care	9,747	10,079	10,423	10,780	11,154
Dining services	7,330	7,624	7,929	8,246	8,576
Environmental services	2,625	2,730	2,840	2,953	3,071
Resident services	1,328	1,647	1,713	1,782	1,853
Maintenance and grounds	4,990	5,189	5,396	5,613	5,837
Marketing	710	738	768	798	830
Administration	5,373	5,588	5,812	6,044	6,286
Bond and note interest	4,202	4,174	3,904	3,680	3,612
Depreciation, amortization, and other charges	6,950	6,964	6,956	6,919	6,880
Management fees	1,915	1,992	2,075	2,162	2,254
Miscellaneous, net	1,242	1,242	1,242	1,242	1,242
	<u>46,412</u>	<u>47,967</u>	<u>49,058</u>	<u>50,219</u>	<u>51,595</u>
Operating income (loss)	( 775 )	1,063	1,626	2,409	3,450
Net assets, beginning	<u>45,923</u>	<u>45,148</u>	<u>46,211</u>	<u>47,837</u>	<u>50,246</u>
Net assets, ending	<u>\$ 45,148</u>	<u>\$ 46,211</u>	<u>\$ 47,837</u>	<u>\$ 50,246</u>	<u>\$ 53,696</u>

See accompanying summary of significant forecast assumptions  
and independent accountants' compilation report



**FRIENDS HOMES, INC.**

**FORECASTED COMBINED STATEMENTS OF CASH FLOWS**  
**(In Thousands of Dollars)**

	Y e a r s E n d i n g S e p t e m b e r 3 0				
	2024	2025	2026	2027	2028
Cash flows from operating activities:					
Changes in net assets	( \$ 775 )	\$ 1,063	\$ 1,626	\$ 2,409	\$ 3,450
Adjustments to reconcile changes in net assets to net cash provided by operating activities:					
Entrance fees received	5,315	5,315	5,315	5,315	5,315
Amortization of entrance fees	( 5,255 )	( 5,490 )	( 5,790 )	( 6,147 )	( 6,568 )
Depreciation	7,125	7,092	7,092	7,061	7,022
Amortization of deferred costs	77	68	62	60	59
Amortization of bond premium	( 252 )	( 196 )	( 198 )	( 202 )	( 201 )
Changes in working capital:					
Decrease in:					
Trade and other receivables	( 35 )	( 36 )	( 37 )	( 37 )	( 38 )
Increase in accounts payable and accrued expenses	( 306 )	( 23 )	( 19 )	( 5 )	( 7 )
Total adjustments	6,669	6,730	6,425	6,045	5,582
Net cash provided by operating activities	5,894	7,793	8,051	8,454	9,032
Cash flows from investing activities:					
Purchase of property and equipment	( 5,906 )	( 3,500 )	( 3,000 )	( 3,000 )	( 3,000 )
Net proceeds (purchases) of investments	( 20,569 )	6,646	3,258	( 3,375 )	( 3,878 )
Net cash provided by (used for) investing activities	( 26,475 )	3,146	258	( 6,375 )	( 6,878 )
Cash flows from financing activities:					
Principal payments on long-term debt	( 700 )	( 10,550 )	( 7,920 )	( 1,690 )	( 1,765 )
Refunds of refundable fees	( 389 )	( 389 )	( 389 )	( 389 )	( 389 )
Net cash used for financing activities	( 1,089 )	( 10,939 )	( 8,309 )	( 2,079 )	( 2,154 )
Net decrease in cash and cash equivalents	( 21,670 )	-	-	-	-
Cash and cash equivalents - beginning	22,670	1,000	1,000	1,000	1,000
Cash and cash equivalents - ending	\$ 1,000	\$ 1,000	\$ 1,000	\$ 1,000	\$ 1,000
Supplemental disclosure of cash flow information:					
Cash payments for interest	\$ 4,202	\$ 4,174	\$ 3,904	\$ 3,680	\$ 3,612

See accompanying summary of significant forecast assumptions  
and independent accountants' compilation report

## FRIENDS HOMES, INC.

### **SUMMARY OF SIGNIFICANT FORECAST ASSUMPTIONS** **As of and for the Years Ending September 30, 2024, 2025, 2026, 2027, and 2028**

This financial forecast presents, to the best of management's knowledge and belief, the financial position, results of operations, and cash flows for the forecast period. The forecast reflects management's judgment as of February 21, 2024, the date of the forecast. The preparation of prospective financial information requires management to make assumptions about the future. Those assumptions considered by management to be significant to the forecast are presented below. There will usually be differences between the forecasted and actual results because events and circumstances frequently do not occur as expected, and those differences may be material.

#### **Statutory Requirements:**

North Carolina General Statutes Chapter 58, Article 64 requires Friends Homes, Inc. (the Organization) to maintain an operating reserve equal to 25% of the total operating costs projected for the twelve-month operating period of the first year of the financial forecast. The operating reserve of 25% assumes an occupancy level of 90%. The forecast assumes an occupancy rate exceeding 90% occupancy in the forecast period. Years 2024 through 2028 were developed using management's understanding of markets and circumstances as of the forecast date.

#### **Facility Changes:**

Management has completed the renovation and expansion on its Guilford and West campus. The current financial projections include the revenue and expenses associated with the renovation and expansion.

#### **Resident Mix:**

Resident mix is assumed to be constant for revenue forecasting.

#### **Inflation Rate Assumptions:**

- Residential Service Fee revenues are expected to increase 4.50% to 5.75% annually.
- Nursing and assisted living revenues reflect a 4.50% to 5.75% increase annually.
- Expenses, including salaries and wages, are expected to increase at approximately 4%.

#### **Revenues:**

##### Entrance Fees

Deferred revenue historically results from the receipt of entrance fees which are realized through straight-line amortization into income over the resident's life expectancy adjusted annually.

Through December 2017, contracts were for each level of care, and entrance fees subject to refund started with 75% in the first year and declined in percent refundable through the eighth year of residency to zero.

## FRIENDS HOMES, INC.

### SUMMARY OF SIGNIFICANT FORECAST ASSUMPTIONS

#### **Revenues (Continued):**

##### Entrance Fees (Continued)

After December 2017, all contracts applied to all levels of care and for those containing a refund provision, it will be amortized straight-line over sixty months. Refunds under the new contracts are refundable only upon leaving Friends Homes.

Entrance fees for West and the Hobbs apartments at Guilford are expected to be:

One bedroom	\$128,000
Two bedrooms	\$186,000 - \$198,000

Entrance fees for Fox and Woolman on the Guilford Campus are non-refundable:

One bedroom	\$ 28,000 - \$ 86,000
Two bedrooms	\$ 72,000 - \$ 99,000

Entrance fees for townhomes on the Guilford and West Campus: \$314,000 - \$352,000

Entrance fees for the expansion cottages and villa apartments on the West Campus:

Cottage	\$420,000
Villa Apartments	\$339,000 - \$442,000

##### Service Fees

In all levels of care, Service fees are recognized as services provided on a monthly basis.

##### Investment Income

Investment income is assumed to be earned at a rate of 4.5% per year throughout the forecast period.

##### Medicare and Medicaid

Medicare and Medicaid reimbursements received by Friends Homes, Inc. consist of two components:

Part A Medicare payments are an all-inclusive per diem rate and must be spent on patient related costs.

The forecast assumes that Medicaid pays a flat rate for Skilled Care with the current rate at \$255. This Medicaid rate is not expected to increase over the forecast period. Management's forecast assumes the Medicaid beds to stay constant; however, there is the possibility that due to rising fees more residents will qualify for Medicaid in the future.

Note, only the skilled nursing beds at Guilford are certified to participate in the Medicare and Medicaid program.

##### Management Fees

In May of 2016, Friends Homes, Inc. entered into a management contract with Presbyterian Management Services. In December 2022, the management contract was renewed until December 2030. There is an out clause for no cause for Friends Homes or Presbyterian Management Services after December 2028. The fee is calculated as 5% of Resident revenue less entrance fee amortization.

## FRIENDS HOMES, INC.

### SUMMARY OF SIGNIFICANT FORECAST ASSUMPTIONS

#### Capital Expenditures:

##### Depreciation

Depreciation is computed using the straight-line method over estimated lives as follows:

Buildings and residences	40 to 50 Years
Furniture and fixtures	5 to 10 Years
Vehicles	3 to 5 Years
Land improvements	10 to 20 Years

#### Long-term Debt, Notes Payable, and Interest Expense:

##### Long-term Debt

On October 16, 2019, Friends Homes, Inc. entered into a loan agreement with the Public Finance Authority under which the Public Finance Authority issued fixed rate debt of \$49,320,000 Public Finance Authority Retirement Facilities Revenue Bonds (Friends Homes, Inc.), Series 2019. The bonds bear interest rates of 4% to 5% and mature September 1, 2024 to September 1, 2054.

On October 7, 2020, Friends Homes, Inc. entered into a loan agreement with the North Carolina Medical Care Commission under which the North Carolina Medical Care Commission agreed to issue \$53,090,000 North Carolina Medical Care Commission First Mortgage Retirement Facilities Revenue Bonds (Friends Homes, Inc.), Series 2020A, Series 2020B-1, and Series 2020B-2. The proceeds were used to finance the costs related to the West 55-unit expansion and renovation project. The bonds were issued at a premium of \$2,109,446 and bear interest rates of 2.3% to 5.0% and mature September 1, 2025 to September 1, 2050.

Forecasted annual interest and principal payments during the forecast period for the outstanding debt are as follows:

	<u>Principal</u>	<u>Interest</u>	<u>Debt Service</u>
2024	\$ 700,000	\$ 4,202,000	\$ 4,902,000
2025	10,550,000	4,174,000	14,724,000
2026	7,920,000	3,904,000	11,824,000
2027	1,690,000	3,680,000	5,370,000
2028	1,765,000	3,612,000	5,377,000

**FRIENDS HOMES, INC.  
RESIDENCE AND CARE AGREEMENT**

THIS RESIDENCE AND CARE AGREEMENT (“Agreement”), is made and entered into this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_ by and between \_\_\_\_\_ residents of \_\_\_\_\_ County, State of \_\_\_\_\_, hereinafter referred to as “Resident” (if husband and wife, or two other persons enter into this Agreement, the term “Resident” shall apply to them collectively unless the context otherwise requires, and the masculine pronoun shall include the feminine or plural) and FRIENDS HOMES, INC., a North Carolina non-profit corporation, hereinafter referred to as “FHI.”

**WITNESSETH:**

WHEREAS, FHI owns and operates a licensed continuing care retirement community, hereinafter referred to as “Guilford Campus,” located at 925 New Garden Road, and “West Campus”, located at 6100 West Friendly Avenue, both in Greensboro, North Carolina;

WHEREAS, Resident desires to utilize the services of FHI and desires to occupy the Living Unit listed in paragraph 1(a) below at FHI (the "Living Unit," which shall also include any cottage, villa, townhome, apartment, assisted living or skilled nursing room, as may be applicable), subject to the terms and conditions of this Agreement;

WHEREAS, the Resident agrees to pay to FHI an initial entrance fee and other fees upon the terms and conditions as provided in this Agreement; and

WHEREAS, FHI is currently certified in the Medicare/Medicaid Programs, although FHI reserves the right to withdraw from one or both programs if it deems advisable in its sole discretion.

NOW, THEREFORE, Resident and FHI agree as follows:

**1. ACCOMMODATIONS AND SERVICES**

Subject to the terms and conditions set forth in this Agreement including FHI’s right to change such Living Unit as provided herein, FHI agrees to provide the Resident the Living Unit, services and programs as described as follows:

(a) **Living Unit.**

Campus: \_\_\_\_\_

Apartment/Cottage No.: \_\_\_\_\_

Description: \_\_\_\_\_

Resident has had an opportunity to inspect the Living Unit, and Resident accepts the Living Unit "AS IS" and in its present condition, subject only to the items attached as an addendum to this Agreement.

Initials \_\_\_\_\_

- (b) **Service Plan.** FHI provides services that Resident can pay for on a fee-for-service basis. These optional services offered by FHI may be increased or reduced at FHI's discretion, and the related fees are based on the then current published fees. Fees for such services will be included on Resident's monthly statement

FHI provides a service allowance of \$\_\_\_\_\_ per month per individual Resident. This allowance is already a part of the monthly charge set forth in paragraph 2.(b) below. If Resident exceeds the service allowance in any given month, the additional costs above the allowance will be added to Resident's next monthly statement. Resident is allowed to carry over any unused service allowance to the following month. The cumulative monthly carryover shall not exceed \$\_\_\_\_\_. The service allowance may be utilized for the following items:

- Meals in any of Friends Homes dining venues, excluding items offered through Friends Homes convenience store
- Additional housekeeping services beyond 1.(e) below
- Medical transportation services
- Utilization of FHI's guest quarters for Resident's personal guests
- Personal maintenance service requests beyond the normal scope of services offered by FHI

- (c) **Utilities.** FHI will furnish reasonable heating, air conditioning, water, sewer, electricity and trash removal to all apartment and villa apartment Residents. Residents in cottages and town homes will be responsible for the cost of heating, air conditioning, water and sewer. Trash removal will be provided by FHI. The Resident is responsible for all television, telephone, and internet installation charges and all related monthly service charges (collectively "Communication Services"). If any Communication Services are provided by FHI on behalf of Resident, Resident agrees to pay FHI's standard monthly service charges applicable for such services which Resident agrees are subject to adjustment from time to time. Any Communication Services not included within FHI's standard package shall be the sole responsibility of Resident.

- (d) **Furnishings.** FHI will provide, in the Living Unit, standard flooring, emergency signal equipment and other fixtures and appliances as described in the literature published by FHI. All other furniture and furnishings for the Living Unit shall be provided by the Resident.

- (e) **Housekeeping Services.** FHI will provide housekeeping services such as vacuum cleaning, dusting and cleaning of baths and kitchens to Resident on a monthly basis. Resident may request additional services on an as needed basis. A charge will apply for these additional services.

- (f) **Laundry.** FHI will provide free access to laundry facilities within the Resident's Living Unit or within the Resident's apartment building.

- (g) **Maintenance and Repairs.** FHI will maintain and keep in repair the improvements, furnishings and equipment owned by FHI. The Resident will be responsible for the cost of repairing any damage to property of FHI caused by the negligence or other act of the Resident or any guest or invitee of the Resident, ordinary wear and tear excepted. Any structural or physical change or redecoration of any kind to the Living Unit will require the written approval of FHI.

The cost of any change, including any subsequent cost to return the Living Unit to its original condition in the event of such change, or cost of redecoration, will be paid by the Resident upon ten (10) days written notice. Any such improvement or change will be owned by FHI and will not be considered in determining the amount of any refund to the Resident upon termination of this Agreement.

- (h) **Groundskeeping.** FHI will furnish basic groundskeeping service for the grounds of its two campuses, including lawn, tree, and shrubbery care. Subject to approval by FHI, Resident may plant and maintain certain areas designated by FHI for such purpose.
- (i) **Parking.** FHI will provide parking areas for Resident's personal vehicle (limited to one vehicle for each individual Resident) and parking for guests.
- (j) **Common Facilities.** FHI will provide common facilities for the use and benefit of all Residents such as a dining room, living room, post office, multi-purpose room, lounges, and sitting areas.
- (k) **Transportation.** FHI will provide limited local transportation for residents on a regular, scheduled basis. Certain charges may apply, depending upon the destination or other circumstances. Additional charges may be made for transportation for special, personal, or group trips.
- (l) **Activities.** Subject to medical or other restrictions, Resident may participate in social, recreational, spiritual, educational, and cultural activities which are planned and offered by FHI for its residents generally.
- (m) **Nursing and Health Care.** FHI will provide nursing and health care for each Resident as follows:
- (i) A Health Center will be provided for the benefit of FHI residents. The Health Center will consist of accommodations, equipment, and staffing necessary for assisted living and skilled nursing care. FHI will use its best efforts to provide private accommodations when the Resident requires assisted living care. Depending on availability, private or semi-private accommodations will be provided when Resident requires skilled nursing care. Notwithstanding the foregoing, FHI reserves the right from time to time to temporarily place Resident in reasonably comparable healthcare facilities outside of FHI in the event either assisted living or skilled nursing accommodations are not currently available due to demand.

- (ii) A twenty-four (24) hour nursing staff will be maintained in the Health Center. The Health Center is staffed to provide general duty nursing care, which means that nurses and other staff must attend to multiple residents with various needs. The nursing care is not intended to provide exclusive individual attention to any one specific resident on a regular basis or for prolonged periods of time. Resident, subject to approval of FHI, is responsible for acquiring (hiring, termination, and compensation) the assistance of private duty sitters or nurses if the Resident requires or prefers individual and/or full-time care and assistance. Private duty sitters, nurses, or other third parties hired by Resident must abide by all rules and regulations of FHI and FHI reserves the right to bar any such parties from FHI's facilities at any time.
- (iii) The overall coordination and provision of health care services by FHI will be provided by a Medical Director who will be a licensed physician selected by FHI.
- (iv) Charges for Health Care accommodations and services in this Paragraph shall be set forth in Paragraph 2(e) of this Agreement. Other health care services will be made available to the Resident at the Resident's expense including, but not limited to, pharmacy services, laboratory tests, physical therapy, occupational therapy, speech therapy and rehabilitative treatments.
- (v) FHI has open staff privileges and a Resident may select a duly licensed physician of his choice; however, a Medical Director is provided by the community for those wishing to use such services. Resident is responsible for all charges for services provided by the Medical Director or any other physicians.
- (vi) Resident has the right by law (N.C. Gen. Stat. § 90-21.16(6)) to elect the officially recognized "Do Not Resuscitate Order" as certified by the Resident's attending physician.

**2. FINANCIAL ARRANGEMENTS**

- (a) **Entrance Fee Options.** Resident agrees to pay FHI an Entrance Fee as a condition of becoming a Resident at FHI. Resident shall choose one of the following options, amounts, and amortization schedules as to the Entrance Fee to be paid:

Entrance Fee Option	Amount of Entrance Fee	Amortization Schedule
1. Standard	\$ _____	1.6% per month for 60 months less a 4% non-refundable fee
2. Woolman / Fox	\$ _____	Nonrefundable



Resident agrees to pay Corporation an Entrance Fee deposit of \$ \_\_\_\_\_ which shall be ten percent (10%) of the required Entrance Fee as designated above. The Entrance Fee deposit will be due and payable upon signing of this Agreement. The balance of the Entrance Fee will be due and payable no later than ten (10) days prior to Residents projected Admission Date. Residents projected Admission Date is \_\_\_\_\_, 20\_\_\_\_. Resident must take occupancy of the Living Accommodation no later than **thirty (30)** days after the projected Admission Date.

- (b) **Monthly Charge.** During the term of this Agreement, in addition to the Entrance Fee and any other charges provided for herein, Resident agrees to pay a monthly charge ("Monthly Charge"), which shall be payable in advance by the 10<sup>th</sup> day of each month. As of the date of this Agreement, FHI projects that the Monthly Charge associated with the Living Unit will be approximately \$ \_\_\_\_\_ per month, and an additional \$ \_\_\_\_\_ per month if a second Resident occupies the Living Unit. The Monthly Charge may be adjusted by FHI prior to occupancy of the Living Unit by the Resident if changes in the projected costs of providing the services at FHI so require. The Monthly Charge is also subject to change during the term of this Agreement as described in Paragraph 2(c) below.
- (c) **Adjustments in the Monthly Charge.** The Monthly Charge is assessed to provide the Living Units, facilities, meals, programs and services described in this Agreement and is intended to meet the cost of insurance, maintenance, administration, *ad valorem* taxes and bed taxes, if any, health care facilities and operation, staffing, and other expenses including debt service associated with the operation and management of FHI. FHI shall have the right to adjust the Monthly Charge from time to time during the term of this Agreement as FHI in its discretion deems necessary in order to reflect changes in the costs of providing the facilities, programs and services described herein consistent with operating on a sound financial basis and maintaining the quality of services called for herein. FHI shall have the right to adjust the Monthly Charge pursuant to this Agreement notwithstanding Resident's voluntary or involuntary absence from the community. In the event that it should be determined that FHI is required to pay *ad valorem* taxes upon its property, the Monthly Charge may be adjusted to reflect the amount of such taxes. Any increase in the Monthly Charge may be made by FHI upon thirty (30) days written notice to the Resident.
- (d) **Monthly Statement.** FHI will furnish the Resident with a monthly statement on or about the fifth business day of each month showing the total amount of fees and other charges owed by the Resident, and which shall be paid by the 10<sup>th</sup> day of the month. FHI may charge interest at the rate of 1½% per month (18 % APR) or the maximum annual rate as allowed by law on any unpaid balance owed by the Resident thirty (30) days after the monthly statement is furnished.
- (e) **Health Center Fees and Charges**
  - (i) FHI shall establish and publish per diem rates for accommodations and services in the Health Center, such rates will take into account rates being charged in other

comparable nursing centers and the costs of operation of FHI.

- (ii) If a Resident is transferred to the Health Center for assisted living or nursing care, Resident shall continue to pay the Monthly Charge associated with the type of Living Unit described in Paragraph 1(a) of this Agreement. In addition, Resident will pay the published per diem rate for assisted living or nursing care accommodation occupied by the Resident, plus charges for other services not included in such per diem rate. Resident shall have the option of surrendering the Living Unit described in Paragraph 1(a), in which case the Monthly Charge terminates once the Living Unit is vacated of the Resident's possessions.

If the Living Unit is not surrendered, the Resident shall be responsible for both the Living Unit Monthly Charge and the applicable per diem rate for the assisted living or nursing care accommodations. The Resident shall have no right to occupy the Living Unit more than ninety (90) days after admission into the health center without the approval of FHI. Resident agrees to surrender the Living Unit to FHI upon request on or after such ninety (90) day period unless otherwise approved by FHI. If required to vacate the Living Unit, as determined in the sole discretion of FHI, Resident agrees to fully cooperate in relocating his/her personal property and effects from such residence. Should FHI subsequently determine upon the opinion of the Medical Director and the Executive Director of FHI that Resident can resume occupancy in a residential Living Unit; the Resident will have priority to a comparable accommodation, as determined by FHI, as soon as it becomes available. When one of two Residents occupying the same Living Unit is transferred to the Health Center, the Resident remaining in the Living Unit shall continue to pay the Monthly Charge in effect associated with such Living Unit based on single occupancy.

- (f) **Non-Refundable Pet Fee.** Resident agrees to abide by Friends Homes guidelines concerning pets as amended or adopted from time to time. Resident agrees that if Resident is entitled to have a pet in their Living Accommodation and elects to do so, Resident agrees to pay FHI a \$500.00 non-refundable pet fee ("Pet Fee"). The Pet Fee shall be due and payable at the time Resident is required to pay the balance of their Entrance Fee. FHI may require the Resident to maintain a policy of liability insurance which covers Resident's liability for damages or injury caused by Resident's pet.

### 3. **ADMISSIONS REQUIREMENTS**

Resident will become qualified for admission to FHI upon satisfaction of the following provisions:

- (a) **Age.** The admission requirements for residence at FHI are nondiscriminatory except as to age, and FHI is open to both married and single men and women of all races and religions and without regard to place of former residence. Admission is restricted to persons sixty-two (62) years of age or older, except that in the case of a married couple or roommates, one spouse/roommate must have attained the age of at least sixty-two

(62) years old and the other spouse/roommate must have attained the age of at least fifty-five (55) years old.

- (b) **Personal Interview.** Resident agrees to interview with representatives of FHI prior to consideration for residency at FHI. Upon review of all information required to be furnished under this Agreement, additional personal interviews may be requested by FHI and Resident agrees to fully cooperate with FHI's representatives and employees during such process.
- (c) **Application, Health History, and Financial Statement.** Resident shall submit within 30 days of the execution of this Agreement for review by the Admissions Committee appointed by FHI, an Application for Admission, a Personal Health History, and a Confidential Financial Statement, all on forms furnished by FHI. During the term of this Agreement, FHI reserves the right to require Resident and Resident agrees to provide FHI with an updated Confidential Financial Statement within 60 days upon written request, provided however, FHI will not require Resident to provide an updated Confidential Financial Statement more than once in any 12-month period.
- (d) **Notification.** FHI shall review the Application for Admission, the Personal Health History, the Confidential Financial Statement, and the results of the personal interviews and will notify Resident whether Resident meets the admission requirements as determined in FHI's sole discretion. If Resident does not meet FHI's admissions requirements, this Agreement shall be null and void and Resident shall receive a refund of any Entrance Fee deposit previously paid.
- (e) **Health Requirements.** Prior to admission for residency at FHI, Resident shall submit a report of a physical examination of the Resident made by a physician selected by the Resident within sixty (60) days of the projected occupancy date. Such report shall include a statement by such physician that the Resident is in good health and is able to take care of himself or herself in normal living activities. FHI may require the Resident to have another physical examination by the Medical Director or by another physician approved by FHI. The Resident shall be responsible for the costs of such additional physical examination. If the health of Resident as disclosed by such physical examination differs materially from that disclosed in any Resident's Application for Admission or Personal Health History, FHI shall have the right to decline admission of the Resident and/or to terminate this Agreement, or at the discretion of FHI, permit Resident to take occupancy at FHI in suitable accommodations to the needs of Resident.
- (f) **Financial Requirements.** The Resident must have assets and income which will be sufficient under foreseeable circumstances to pay the financial obligations of the Resident under this Agreement and to meet ordinary living expenses of the Resident. FHI may require the Resident to furnish current financial information at any time prior to occupancy.
- (g) **Representations.** The Resident affirms that the representations made in the Application for Admission, Personal Health History and Confidential Financial

Statement are true, correct, and complete and will be relied upon by FHI as a basis for entering into this Agreement.

#### 4. TERMS OF RESIDENCY

- (a) **Rights of Resident.** The Resident has the right to occupy and enjoy the Living Unit described in Paragraph 1(a) of this Agreement subject to Resident's transfer to the Health Center pursuant to Paragraphs 2(e) and 5(a), or the termination provisions of this Agreement, or any other term or condition of this Agreement. It is understood that this Agreement does not transfer or grant any interest in the real or personal property owned by FHI other than the right to use or occupy the Living Unit in accordance with the terms hereof. The Resident agrees that the rights of the Resident under this Agreement are subject to and subordinate to the rights of a lender under any mortgage or deed of trust now or hereafter executed by FHI or its affiliates creating a lien on any property of FHI.
- (b) **Rules and Regulations.** Resident acknowledges the receipt of a copy of the Resident's Handbook. The Resident will abide by FHI's rules and regulations and such reasonable amendments, modifications, and changes of the rules and regulations as may hereafter be adopted by FHI in the exercise of its sole discretion. In the event of changes or amendments to the rules and regulations, receipt of such changes or amendments by any one of the persons listed as Resident in this Agreement shall be deemed receipt by the other listed Resident. Resident acknowledges that FHI has a "Tobacco Free Campus Policy" which prohibits the use of tobacco products anywhere on FHI's campuses including Resident's Living Unit.
- (c) **Changes in Living Units.** FHI has the right to change the Living Unit to meet the requirements of any applicable statutes, laws, rules or regulations. The Living Unit may not be used in any manner in violation of any zoning ordinances or other governmental law or regulation.
- (d) **Visitors.** Except for short term visitors or guests, no person other than the Resident may reside in the Living Unit without the written approval of FHI.
- (e) **Loss of Property.** FHI shall not be responsible for the loss of any property belonging to the Resident due to theft, mysterious disappearance, fire or any other cause. It is understood that the Resident will have the responsibility of providing any desired insurance protection covering any such loss.
- (f) **Occupancy by Two Residents.** In the event that two Residents occupy a Living Unit under the terms of this Agreement, upon the permanent transfer to the Health Center or the death of one such Resident, or in the event of the termination of this Agreement with respect to one of such Resident, the Agreement shall continue in effect as to the remaining or surviving Resident. The remaining Resident may request a transfer to another type of Living Unit, subject to availability, pursuant to Paragraph 5(e) of this Agreement. The remaining or surviving Resident will thereafter pay the Monthly

Charge for one Resident associated with the independent Living Unit occupied by the Resident.

- (g) **Medical Insurance.** The Resident shall maintain Medicare Part A, Medicare Part B, and one supplemental health insurance policy or equivalent insurance coverage acceptable to FHI with evidence of such coverage to be provided to FHI upon execution of this Agreement and thereafter from time to time upon request.
- (h) **Marriage During Occupancy.** If a Resident while occupying a Living Unit marries another Resident or elects to share a Living Unit with a person who is also a Resident, the two Residents may occupy the Living Unit of either Resident and shall surrender the Living Unit not to be occupied by them. No refund will be payable with respect to the Living Unit surrendered. Such Residents will pay the Monthly Charge for double occupancy associated with the Living Unit occupied by them. In the event that a Resident shall marry or elect to share a Living Unit with a person who is not a Resident of FHI, the non-resident spouse/cohabitant may become a Resident if such spouse/cohabitant meets all of the then current requirements for admission to FHI, enters into a then current version of the Residence and Care Agreement with FHI and pays an Entrance Fee in an amount determined by FHI in its discretion but in any event no more than two-thirds (2/3) of the then current Entrance Fee associated with the type of Living Unit to be occupied by the Resident and non-resident spouse/cohabitant. If the Resident's spouse/cohabitant shall not meet the requirements of FHI for admission as a Resident, the current Resident may terminate this Agreement pursuant to Paragraph 7.
- (i) **Right of Entry.** Resident hereby authorizes FHI, including its employees and agents of FHI, to enter the Living Unit for purposes of housekeeping, repairs, maintenance, inspection, and in the event of an emergency.

## 5. TRANSFER OR CHANGES IN LEVELS OF CARE

- (a) **Transfer to Health Center.** The Resident agrees that FHI shall have the authority to determine whether the Resident should be transferred from the Resident's Living Unit to the Health Center or from one level of care to another level of care within the Health Center. Such determination shall be based on the professional opinion of FHI's Medical Director and the Executive Director of FHI and shall be made only after consultation to the extent practical with the Resident, a representative of the Resident's family or the sponsor of the Resident, and Resident's attending physician.
- (b) **Transfer to Hospital or Other Facility.** If it is determined that the Resident needs care beyond that which can be provided by the community and personnel of FHI, the Resident may be transferred to a hospital, center or institution equipped to give such care, which care will be at the expense of the Resident. Such transfer of the Resident will be made upon orders from FHI's Medical Director after consultation to the extent possible with the Resident, a representative of the Resident's family or the sponsor of

the Resident and the Resident's attending physician.

- (c) **Surrender of Living Unit.** If a determination is made by FHI that any transfer described in Paragraph 5(a) or 5(b) is permanent, the Resident agrees to surrender the Living Unit or the accommodation in the Health Center occupied by the Resident upon thirty (30) days prior written notice from FHI to Resident. If FHI subsequently determines upon the opinion of the Medical Director and the Executive Director that the Resident can resume occupancy in accommodations comparable to those occupied by the Resident prior to such transfer, the Resident shall have priority to such accommodations as soon as they become available.
- (d) **No Refund for Changes in Levels of Care.** Resident acknowledges and agrees that any transfer from one level of care to another within FHI (including without limitation a transfer from Resident's current Living Unit to assisted or skilled nursing) shall not be deemed a termination of this Agreement nor entitle Resident to a refund or partial refund of their Entrance Fee.
- (e) **Requests for Moves Within Independent Living.** FHI will evaluate and consider a Resident's request to move from one Living Unit to another within Independent Living. The determination to allow a Resident to move is within the sole discretion of FHI and will be administered under the guidelines of FHI's transfer policy in effect at the time of the Resident's request to move.

## 6. RIGHT OF RESCISSION

- (a) **First Thirty Days.** Notwithstanding anything herein to the contrary, Resident may rescind this Agreement within thirty (30) days following the execution of this Agreement (the "Rescission Period"), in which event Resident shall receive a refund of any money paid to FHI except for any such other nonstandard charges the Resident and FHI agree in advance shall be nonrefundable. Resident acknowledges that he/she has received, prior to execution of this Agreement, a copy of FHI's current Disclosure Statement that meets the requirements of Section 58-64-20, et seq. of the North Carolina General Statutes. Resident is not required to move into the Living Unit before the expiration of the Rescission Period. If Resident moves into the Living Unit during the Rescission Period and rescinds this Agreement during such thirty (30) day period, Resident will receive a refund of any money paid to FHI less a service charge as follows:
  - (i) **Entrance Fee.** Resident shall receive a refund of the Entrance Fee paid to FHI less a service charge as determined by FHI not to exceed the greater of one thousand dollars (\$1,000) or two percent (2%) of the Entrance Fee.
  - (ii) **Monthly Charge.** Resident's refund shall be further reduced by the prorated Monthly Charge applicable for the period Resident occupied his/her Living Unit.

- (iii) **Nonstandard Costs.** Resident's refund shall be further reduced by any nonstandard costs, if any, specifically incurred by FHI at the request of Resident consistent with terms and conditions of this Agreement.

Any refund due under this paragraph 6(a), shall be paid within sixty (60) days of termination of this agreement.

## 7. **TERMINATION AND REFUND PROVISIONS**

- (a) **Termination After Rescission Period, Prior to Occupancy.** This Agreement may be terminated by Resident at any time for any reason prior to Resident taking occupancy at FHI and after the Rescission Period as set forth in Paragraph 6 by Resident giving written notice to FHI. This Agreement may be terminated by FHI at any time prior to the date that the Resident takes occupancy if FHI determines that the Resident does not meet the physical, mental, or financial requirements for admission. In the event of such termination, Resident shall receive a refund of the Entrance Fee paid less an administrative fee of 4% of the total Entrance Fee. However, if the Resident or the Resident's spouse or roommate dies prior to occupancy, or if on account of illness, injury, incapacity, or financial reversal is precluded from occupying the Living Unit, the contract is automatically terminated. In the event of such termination the full amount of the Entrance Fee paid will be refunded. Any refund due under this paragraph 7(a), shall be paid within sixty (60) days of termination of this Agreement.
- (b) **Termination During Residency Trial Period.** The first sixty (60) days of residency at FHI will be considered to be on a trial basis. During such sixty (60) day period, the Resident will have the right to terminate this Agreement by giving FHI written notice of such termination and Resident shall receive a refund of the Entrance Fee paid less an administrative fee of 4% of the total Entrance Fee. During such sixty (60) day period, FHI shall have the right to terminate this Agreement based on FHI's determination that Resident's physical or mental condition or emotional adjustment will not permit adaptation to the living environment at FHI. In the event of such termination by FHI as previously described, FHI will refund the full Entrance Fee paid to FHI within sixty (60) days after the Living Unit has been vacated.
- (c) **Termination After Trial Period.** At any time after the expiration of the first sixty (60) days of residence at FHI, the Resident may terminate the Agreement by giving FHI thirty (30) days prior written notice of such termination. In the event of such termination, Residents electing the Standard Entrance Fee Option may be entitled to receive a partial refund.

Any partial refund shall be determined and paid as follows: Resident shall receive a refund in an amount equal to the Entrance Fee paid to FHI less the applicable Amortization percentage set forth in Paragraph 2(a) for the Standard Entrance Fee Option selected by Resident thereof for each full calendar month or portion thereof

which has elapsed from Resident's Admission Date to the effective date of termination and less four percent (4%) of the total Entrance Fee, which is the nonrefundable portion of the Entrance Fee. For avoidance of doubt, all Entrance Fee refunds are calculated assuming and based upon full calendar months. Any portion of a calendar month (whether relating to the month of Resident's Admission Date or the month of Resident's termination date of this Agreement) shall be deemed to be a full calendar month for purposes of calculating any Entrance Fee refund.

Residents electing Woolman/Fox Entrance Fee Option are not entitled to an Entrance Fee refund under this section.

The refund shall be made in accordance with the terms set forth in Paragraph 7(f) below.

- (d) **Termination Upon Death.** This Agreement shall automatically terminate upon the death of the Resident, provided, however, in the event that two Residents occupy a Living Unit under the terms of this Agreement, the Agreement shall continue in effect as to the remaining or surviving Resident. A refund, if applicable, shall be determined in accordance with Paragraph 7(c) above and shall be paid to the Estate of the Resident in accordance with Paragraph 7(f) below.
- (e) **Termination By FHI.** FHI may terminate this Agreement at any time if there has been a material misrepresentation or omission made by the Resident in the Resident's Application for Admission, Personal Health History or Confidential Financial Statement; if a material change in the Resident's health takes place before occupancy (Admission Date); if the Resident fails to make payment to FHI of any fees or charges due FHI within sixty (60) days of the date when due; if the Resident does not abide by the rules and regulations adopted by FHI as determined by FHI; or Resident breaches any of the terms and conditions of this Agreement. In the event of termination for any of such causes the Resident may be entitled to a partial refund of the Entrance Fee paid by the Resident determined in accordance and paid in the same manner as provided in Paragraph 7(c) above.
- (f) **Refund After Living Unit Reserved.** Any refund due the Resident under Paragraphs 7(c), 7(d), or 7(e) above will be made at such time as such Resident's Living Unit shall have been reserved by a prospective Resident and such prospective Resident shall have paid to FHI such prospective Resident's Entrance Fee. No interest shall be due or payable on any amount refunded pursuant to this Paragraph 7.
- (g) **Monthly Charge & Nonstandard Costs.** Resident's refund under Paragraphs 7(a) through 7(e) shall be reduced and offset by the amount of all unpaid Monthly Charges and other amounts due and owing FHI applicable for the period Resident occupied his/her Living Unit. Resident's refund shall also be reduced by any nonstandard costs, if any, specifically incurred by FHI at the request of Resident consistent with terms and conditions of this Agreement. Notwithstanding the termination of this Agreement, Resident (including a deceased Resident) shall be deemed to occupy his Living Unit so



long as Resident's possessions remain in his Living Unit and Resident's Monthly Charge shall continue to accrue as normal. Resident's family or sponsor shall remove Resident's possessions from the Living Unit within sixty (60) days of the date of Resident's death.

- (h) **Condition of Accommodation.** At the effective date of termination of this Agreement, the Resident shall vacate the Living Unit and shall leave it in good condition, normal wear and tear excepted. The Resident shall be liable to FHI for any cost incurred in restoring the Living Unit to good condition, except for normal wear and tear, and such cost may at the election of FHI be offset against any refund due, if any.
- (i) **Additions and/or Renovations to Community; Community Closing.** From time to time, FHI may require additions and/or renovations to the FHI community. FHI will use reasonable efforts to minimize the disturbance to its residents, provided however, Resident agrees to cooperate with FHI in such efforts and if necessary relocate to substantially comparable Living Units under the terms and conditions of this Agreement. In addition, if it shall become necessary to close or otherwise cease ordinary operations at the FHI community, as determined in the sole discretion of FHI's Board of Trustees, Resident agrees to allow FHI to relocate Resident to substantially comparable communities managed by FHI within the same general locality and Resident agrees that this Agreement shall remain in full force and effect with respect to such continuing care retirement facility. Resident agrees that any transfer of residency under this paragraph 7(i) shall not cause a termination of this Agreement nor entitle Resident to a full or partial refund of their Entrance Fee.

## 8. FINANCIAL ASSISTANCE

- (a) **Policy.** FHI declares that it is the current policy, but not a guarantee, of FHI that this Agreement will not be terminated solely because of the Resident's financial inability to continue to pay the Monthly Charge or other charges payable hereunder by reasons of circumstances beyond the Resident's control, provided, however, this declaration shall not be construed as qualifying the right of FHI to terminate this Agreement in accordance with the terms hereof. In the event that a Resident presents facts which in the sole opinion of FHI justify special financial consideration, FHI will give careful consideration to subsidizing in whole or in part the Monthly Charge and other charges payable by the Resident hereunder so long as such subsidy can be made without impairing the ability of FHI to attain its objectives while operating on a sound financial basis. Any grant of financial assistance shall be within the sole discretion of FHI as set forth under a separate written agreement between FHI and the Resident regarding such financial assistance. If FHI requests, Resident agrees to apply for Medicaid, public assistance, or any other reasonably available public benefit program to offset Resident's Monthly Charge or other charges payable hereunder.
- (b) **Endowment.** FHI has an endowment fund, the income of which will be used to assist Residents who would otherwise not be able to live at FHI because of financial

considerations. The income from such fund may be used for the purposes of providing financial assistance in accordance with the provisions of this section.

## 9. MISCELLANEOUS PROVISIONS

- (a) **Will, Durable Power of Attorney.** Resident is responsible for having made and executed a valid will providing for the distribution of his/her assets and personal effects, such will or other document of instruction shall include adequate provisions regarding proper burial or cremation. Resident shall notify the Executive Director of FHI as to the name, address, and telephone number of his/her personal representative. Resident further agrees to execute a valid continuing durable Power-of-Attorney and a health care Power-of-Attorney. Resident shall notify the Executive Director as to the name, address, and telephone number of such designated Attorney(s)-in-Fact.
- (b) **Long Term Care Insurance.** If Resident elects to purchase Long Term Care insurance through an insurance company recommended by FHI or for which FHI has acted as agent or broker, either directly or indirectly, Resident understands that FHI is not a party to such insurance contract, and that FHI had not and does not guarantee the performance or obligation of the insurer under any such policy of Long Term Care.
- (c) **Assignment.** The rights and privileges of the Resident under this Agreement to the facilities, services and programs of FHI are personal to the Resident and may not be transferred or assigned by the Resident or otherwise. FHI reserves the right to transfer or assign this Agreement without the consent of Resident. Except as set forth herein, this Agreement shall bind and inure to the benefit of the successors and assigns of FHI and the heirs, executors, personal representatives, any Attorney-In-Fact, and administrators of the Resident.
- (d) **Management of FHI.** The absolute rights of management of FHI are reserved by FHI, its Board of Trustees and its administrators as delegated by said Board of Trustees. FHI reserves the right to accept or reject any person for residency. Residents do not have the right to determine admissions or terms of admission of any other Resident.
- (e) **Entire Agreement.** This Agreement constitutes the ENTIRE AGREEMENT between FHI and Resident relating to the subject matter hereof and supersedes all prior negotiations and agreements relative thereto. This Agreement may not be modified or amended except in writing signed by each of the parties. FHI shall not be liable or bound in any manner by any statements, representations or promises made by any person representing or assuming to represent FHI, unless such statements, representations or promises are set forth in this Agreement.
- (f) **Waiver.** Any provision herein may be waived only in writing signed by the party or parties against whom or which enforcement of such waiver is sought. The failure of either party at any time to require the performance by the other party of any provision shall in no way affect the full right to require such performance at any time thereafter,

nor shall the waiver by either party of a breach of any provision be taken or held to be a waiver of any succeeding breach of such provision or a waiver of the provision itself or a waiver of any other provision of this Agreement.

- (g) **Guardianship.** If Resident becomes legally incompetent, or is unable to properly care for himself or herself or his or her property, and if the Resident has made no other designation of a person or legal entity to serve as his or her guardian or attorney-in-fact, then Resident hereby agrees that FHI or its designee may initiate legal proceedings relating to Resident's competence and may act as Resident's legal guardian when qualified according to law. Resident agrees to pay to FHI and its designee any attorneys' fees and other expenses incurred in connection with any such guardianship upon demand.
- (h) **Transfer of Property.** The Resident agrees not to make any gift or other transfer of property for less than adequate consideration for the purpose of evading the Resident's obligations under this Agreement or if such gift or transfer would render such Resident unable to meet such obligations.
- (i) **Attorney's Fees, Costs of Collection.** Resident acknowledges and agrees that he/she shall be obligated to reimburse FHI for all costs associated with collection of any charges or fees due pursuant to this Agreement, including the cost of reasonable attorney's fees incurred by FHI as allowed by applicable law.
- (j) **Savings Clause.** If any provision of this Agreement in any way contravenes the laws of this state or applicable jurisdiction, such provision shall be deemed not to be a part of this Agreement in that jurisdiction, and Resident agrees to remain bound by all remaining provisions. If any portion of this Agreement shall be deemed to be illegal or should it violate public policy, it is agreed that it shall be interpreted to be legally binding and enforceable to the maximum reasonable extent allowed by law.
- (k) **Survival.** The termination of this Agreement shall not affect the rights and remedies of FHI and the obligations of Resident under this Agreement incurred prior to such termination, all of the foregoing shall survive such termination including but not limited to all payment obligations of Resident.
- (l) **Governing Law; Venue.** This Agreement shall be governed by the laws of the State of North Carolina. Resident agrees that venue for any legal action or proceeding relating to this Agreement shall be solely in the state or federal courts sitting in Guilford County, North Carolina, and Resident hereby knowingly and voluntarily submits to the jurisdiction of each such court in any such action or proceeding.

- (m) **Notices.** Any notices, consents, or other communications to FHI or FHI (collectively “notices”) shall be in writing and addressed as follows:

Friends Homes, Inc.  
Attn: Executive Director  
925 New Garden Road  
Greensboro, NC 27410

The address of Resident for purposes of giving notice is the address appearing after the signature of the Resident below prior to Resident taking occupancy of the Living Unit. Following occupancy, Resident’s notice address shall be the address of the Living Unit as set forth in Paragraph 1(a).

- (n) The provisions of this Agreement are subject to changes in state of federal law applicable to FHI and Resident, and the parties agree that FHI may amend this Agreement to make it consistent with applicable laws.

**[THE REMAINDER OF THIS PAGE IS INTENTIONALLY LEFT BLANK]**

IN WITNESS WHEREOF, the parties have executed this Agreement as of the day and year above written.

**FRIENDS HOMES, INC.**

By: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

\_\_\_\_\_  
Witness

RESIDENT(S):

\_\_\_\_\_  
Print Name: \_\_\_\_\_ (Seal)

\_\_\_\_\_  
Witness

RESIDENT(S):

\_\_\_\_\_  
Print Name: \_\_\_\_\_ (Seal)

\_\_\_\_\_  
Witness

\_\_\_\_\_  
Current Address (Number and Street)

\_\_\_\_\_  
City, State, Zip Code

\_\_\_\_\_  
Telephone Number



Comprehensive Actuarial Study  
As of September 30, 2018

Report Date: OCTOBER 11, 2019

***YOUR ACTUARIES FOR THE LONG-TERM!***

## SECTION I - EXECUTIVE SUMMARY

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Continuing Care Actuaries was retained by the management of Friends Homes, to conduct a Comprehensive Actuarial Study for their community Friends Homes (“Friends Homes”) located in Greensboro, North Carolina. The purpose of the actuarial analysis was to:

- Review the resident demographic experience,
- Provide a population projection of current and prospective residents,
- Calculate Friends Homes’ cash flow projection and Actuarial Balance Sheet, and
- Conduct an Actuarial Pricing Analysis of the current residential lifecare contract.

Friends Homes is a Continuing Care Retirement Community consisting of 355 independent living units, 92 assisted living units and 109 skilled nursing beds of September, 30 2018. A planned expansion will add 93 independent living units. The basic cost of residents at Friends Homes consists of the initial Entrance Fee and Monthly Service Fee. Residents requiring permanent or temporary health care are able to transfer to the needed level of care as determined appropriate by Friends Homes medical and management staff in conjunction with residents and their physicians and family. Collectively, Monthly Service Fees and Entrance Fees are intended to cover the cost of constructing and operating the community and providing health care and other services to contract residents, as well as a portion of all other costs related to the operation of the community. Entrance Fees held by Friends Homes are subject to refund requirements.

The scope of our study consisted of: (1) an evaluation of the actual resident demographic movements observed at Friends Homes from September 1993 to September 30, 2018; (2) development of population projections based on the current demographic characteristics of the resident population and the assumptions used in the financial model for Friends Homes; (3) development of projected statements of cash flows and actuarial balance sheet; and (4) preparation of an actuarial pricing analysis. This comprehensive actuarial study and review was performed under the guidelines contained in the American Academy of Actuaries’ Actuarial Standard of Practice No. 3, “Practices Relating to Continuing Care Retirement Communities.”

In order to perform the actuarial analysis, we projected first generation residents and subsequent residents through various levels of care until move-out or death. The rates using permanent and temporary nursing transfers, deaths and withdrawals were developed Continuing Care Actuaries’ demographic database for CCRC residents. This database comprises over 500,000 CCRC residential life-years of demographic experience. The database assumptions used in this analysis reflect experience of communities similar to Friends Homes. The population projections were combined with expense and revenue assumptions to develop projected cash flows and contingent assets and liabilities. A by-product of these cash flow projections is the Actuarial Pricing Analysis that examines the financial adequacy of the fiscal year 2023 residential fee structures and the Actuarial Balance Sheet which is used as an indicator of the adequacy of historical residential fee structures as of September 30, 2022.

Section II presents the key assumptions used in this study.

Section III presents the summary of the current residential contracts including the financial requirements of residents. This section also includes a summary of the configuration of the community.

Section IV presents a summary of the open group population projection and an analysis of the historical information at Friends Homes. This section includes an analysis of the expected demographic distribution and demographic characteristics of new entrants.

Section V presents a summary of the financial assumptions incorporated in the analysis and the cash flow projection.

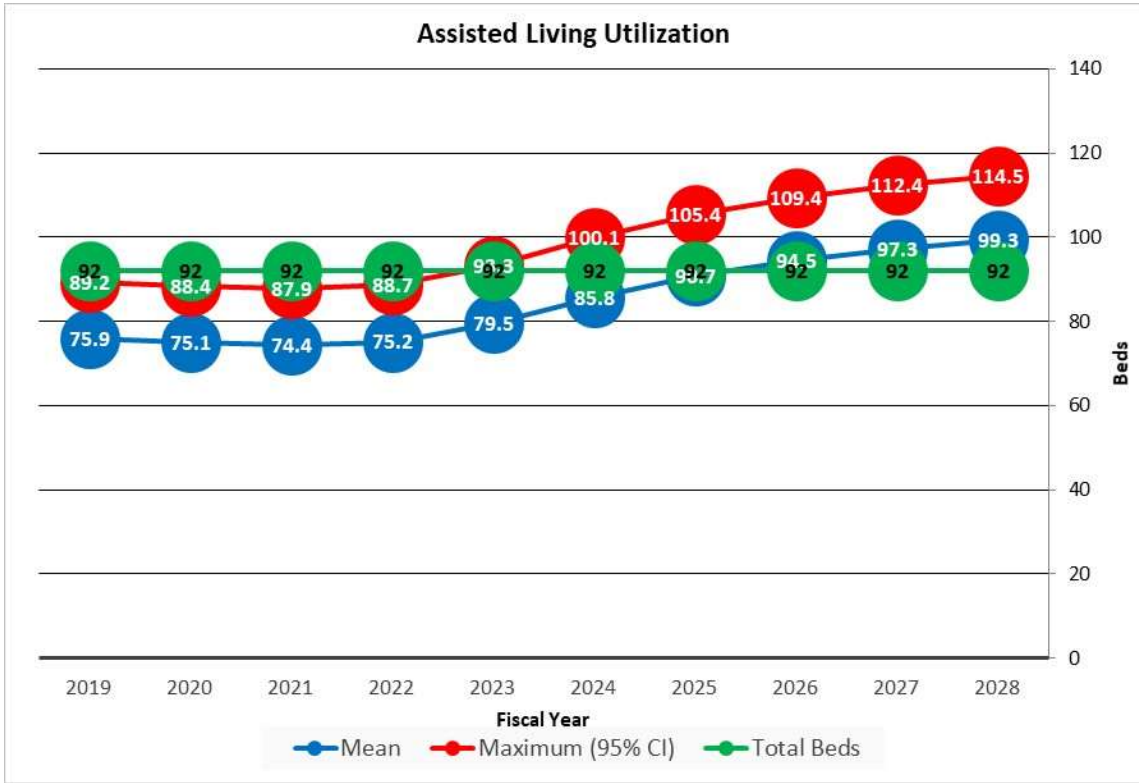
Section VI presents the results of the Actuarial Balance Sheet as of September 30, 2022, the Actuarial Pricing Analysis of the residential contracts, and the Cash Flow statements.

### **Summary of Findings and Notes**

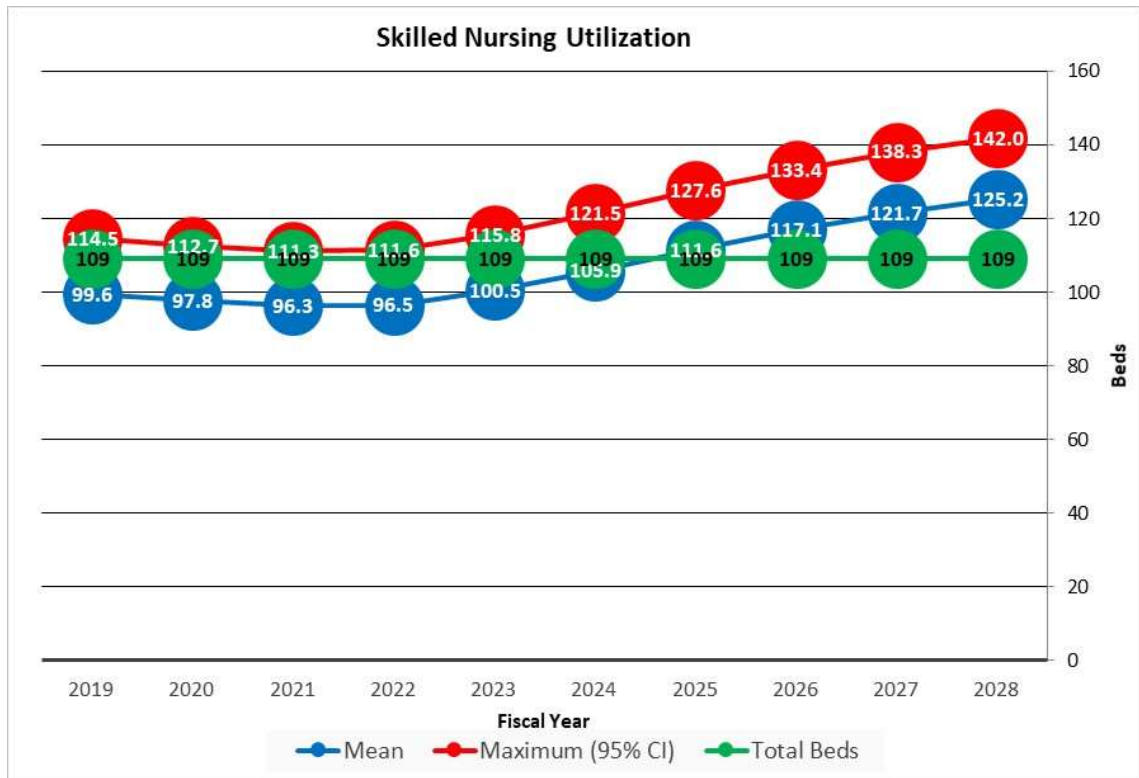
- 1) The data and assumptions used for the population and financial projections in this report form a reasonable basis for the projections. The methods used to produce the projections are consistent with sound actuarial principles and practices as prescribed by the Society of Actuaries and the American Academy of Actuaries.



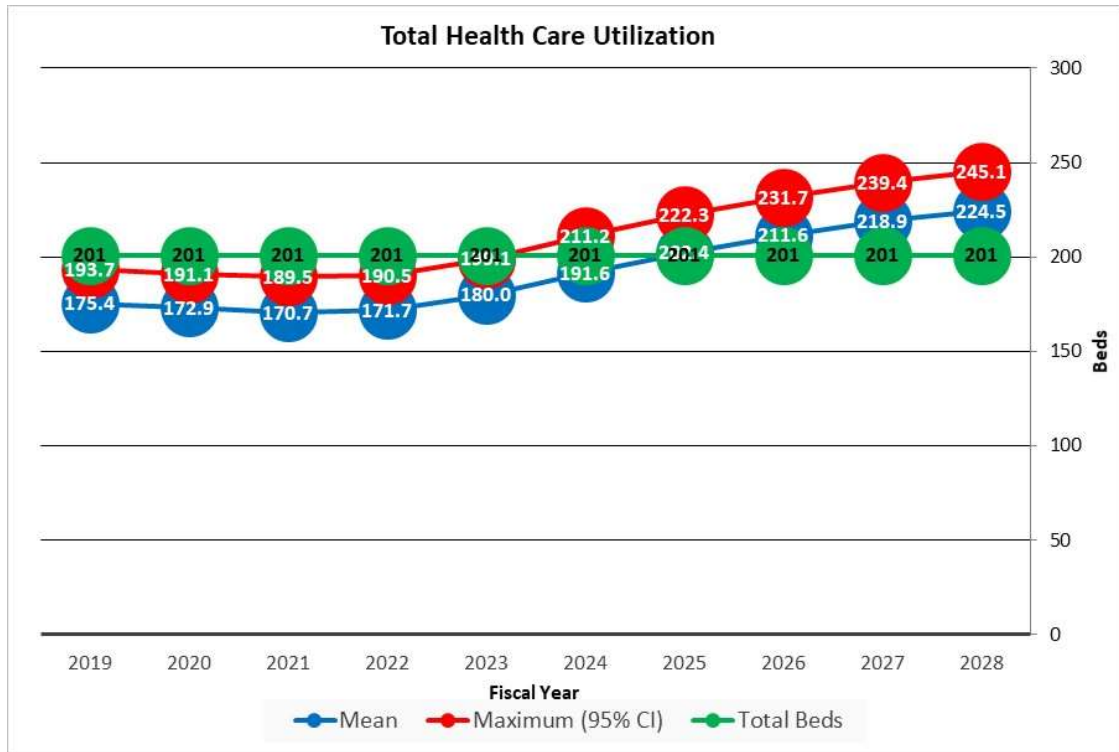
- 2) Below is the projected occupancy of the Assisted Living Units, by Life Care residents, with the 95% confidence interval.



- 3) Below is the projected occupancy of the Skilled Nursing Beds with the 95% confidence interval.



- 4) The projected occupancy of the Assisted Living Units and Skilled Nursing Beds with the 95% confidence interval is detailed below.



- 5) The financial projection indicates that Friends Homes will generate positive annual cash flow throughout the projection, with the exception of 2021 when half of the construction expense is realized; 2022 when the remaining construction occurs; and 2023, when the short term debt is repaid.
- 6) Based on the result of the Actuarial Balance Sheet as of September 30, 2022, our analysis concluded that Friends Homes has current and future assets of \$335,489,000 with current and future liabilities of \$199,378,000. Based on these projected assets and liabilities, Friends Homes’ funded status is 168.3%, which is above our recommended target of 110% for a mature community.

The actuarial ratio determines the percent of future expenses that are expected to be covered by future revenues for the expected group of residents as of September 30, 2022. This measure is important in that it represents Friends Homes’ ability to deal with adverse experience. This ratio was calculated at 98.1%. The detail of the Actuarial Balance Sheet can be seen on page 22.

- 7) The actuarial pricing analysis for the 60 Month Declining Refund indicated that this plan is expected to produce an average surplus of \$98,232 at entry for new residents as of September 30, 2022, which represents a margin of 17.9% of the present value of contractual liabilities. This is shown in detail on pages 27, 28 and 29.

Generally, it is our recommendation for a mature community to target a margin of approximately 10% in order to cover possible adverse fluctuations that may occur in the future. These adverse fluctuations can include both changes in economic assumptions,

such as expected inflation, and changes in demographic assumptions, such as nursing care utilization. In aggregate, based on new entrant contract distribution assumptions, the Actuarial Pricing Analysis for new entrants at Friends Homes is expected to cover the risk of adverse fluctuation, with a margin of 17.9%.

- 8) In conclusion, Friends Homes is in *adequate financial condition* to meet its obligations as defined by Actuarial Standard of Practice No. 3 (ASOP 3). ASOP 3 defines adequacy based on the meeting of three required actuarial standards, which consist of the actuarial cash flow, the actuarial balance sheet, and the actuarial pricing analysis.

This study assumes that management will continue to operate under the original actuarial assumptions. That is, morbidity and mortality rates have remained unchanged. In practice, it is likely that a different philosophy of care will be adopted in regard to home health services and acuity levels in higher levels of care. The results in this report serve as a conservative projection, representing the need for outside nursing due to increased demand associated with the expansion.

The results of our study are based on estimates of the demographic and economic assumptions of the most likely outcome. Considerable uncertainty and variability are inherent in such estimates. Accordingly, the subsequent emergence of actual residential movements and of actual revenues and expenses may not conform to the assumptions used in our analysis. Consequently, the subsequent development of these items may vary considerably from expected results.

Management should scrutinize future developments that may have a negative impact on these projections. These developments include lower Independent Living occupancy than assumed, higher apartment vacancy rates, higher expense inflation, higher health care utilization and longer life expectancies than assumed in the current projection.



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**FRIENDS HOMES, INC**  
**CONSOLIDATED BALANCE SHEET**  
**12/31/2023**  
**UNAUDITED**

**Exhibit E**

**ASSETS**

Current Assets:	
Cash	\$ 21,379,177
Accounts receivable	2,594,572
Refundable sales tax	253,743
Inventory	38,649
Prepaid expenses	831,342
<b>Total current assets</b>	<b>25,097,483</b>
Trustee Held Funds:	
Construction fund	-
Debt service reserve fund	5,913,690
Interest fund	1,400,551
<b>Total trustee held funds</b>	<b>7,314,241</b>
Investments, Deferred Costs and Other Assets:	
Investments	56,710,614
Deferred financing costs	1,302,927
Residents' cash deposits	1,115
<b>Total investments, deferred costs and other assets</b>	<b>58,014,656</b>
Property, Plant and Equipment, net	121,633,087
<b>Total assets</b>	<b>\$212,059,467</b>

**LIABILITIES AND NET ASSETS**

Current Liabilities:	
Current maturities of long-term debt	\$ 700,000
Accounts payable	2,913,683
Accrued payroll	421,044
Accrued PAL	753,824
Accrued personnel costs and withholdings	150,528
Accrued interest	1,400,512
<b>Total current liabilities</b>	<b>6,339,591</b>
Long-Term Debt:	
Bonds payable	104,684,270
<b>Total long-term debt</b>	<b>104,684,270</b>
Deferred Revenue and Other Liabilities:	
Refundable fees	36,310,297
Deferred revenue from advance fees	13,675,760
Residents' cash deposits	823
<b>Total deferred revenue and other liabilities</b>	<b>49,986,880</b>
<b>Total liabilities</b>	<b>161,010,741</b>
Net Assets:	
Unrestricted	50,556,860
Permanently restricted	491,866
<b>Total net assets</b>	<b>51,048,726</b>
<b>Total liabilities and net assets</b>	<b>\$212,059,467</b>

**FRIENDS HOMES, INC**  
**SUMMARY STATEMENT OF OPERATIONS**  
**FOR THE THREE MONTH PERIOD ENDED DECEMBER 31, 2023**  
**UNAUDITED**

Operating Revenue:	
Resident fees, including amortization of Entrance Fees	\$ 10,151,648
Food service income	43,149
Reimbursed medical	245,280
Other	32,243
<b>Total operating revenue</b>	<u>10,472,320</u>
Operating Expenses:	
Routine services	1,853,401
Special services	367,363
Dining services	1,661,007
Environmental services	675,915
Maintenance	1,073,279
Project and development	1,056
Marketing	170,183
Administrative	1,285,882
Depreciation and other charges	1,623,746
Bond and note interest, and amortization	1,050,384
Purchased medical services	264,227
Management company contract services	478,719
Miscellaneous, net	359,216
<b>Total operating expense</b>	<u>10,864,378</u>
<b>Operating income (loss)</b>	<u>(392,058)</u>
Nonoperating revenue (expenses):	
Contributions	135,672
Net realized investment income	1,317,813
Net unrealized appreciation (depreciation) of investments	4,604,464
Net assets released from restrictions	-
Gain (loss) on disposal of equipment	-
Other, net	470
<b>Total nonoperating revenue (expense)</b>	<u>6,058,419</u>
<b>Excess (deficit) of revenue over expenses and nonoperating income (expense)</b>	<u>\$ 5,666,361</u>

**FRIENDS HOMES, INC**  
**CONSOLIDATED STATEMENT OF CASH FLOWS**  
**FOR THE THREE MONTH PERIOD ENDED DECEMBER 31, 2023**  
**UNAUDITED**

Cash Flows From Operating Activities	
Operating income (loss)	\$ (392,058)
Adjustments to reconcile change in net assets to net cash provided by (used in) operating activities:	
Entrance fees received, net of refunds	2,592,640
Amortization of entrance fees	(1,218,780)
Depreciation and amortization	1,623,746
Changes in working capital components:	
(Increase) decrease in:	
Trade and other receivables	(456,588)
Other assets	(301,078)
Increase (decrease) in accounts payable and accrued expenses	673,904
<b>Net cash provided by (used in) operating activities</b>	<b>2,521,786</b>
Cash Flows From Investing Activities	
Purchases of property and equipment	(1,304,936)
Dividend and interest income	857,490
Proceeds from (purchases of) investments	(1,581,476)
<b>Net cash provided by (used in) investing activities</b>	<b>(2,028,922)</b>
Cash Flows From Financing Activities	
Donations	135,672
Other, net	470
<b>Net cash provided by (used in) financing activities</b>	<b>136,142</b>
<b>Net increase (decrease) in cash and cash equivalents</b>	<b>629,006</b>
Cash and cash equivalents:	
Beginning	20,750,171
Ending	<b>\$ 21,379,177</b>