

## Medical Appeals Checklist

If you are requesting assistance from Smart NC in filing your medical appeal, please include the following items along with your completed and signed Request for Assistance form:



Copy of most recent denial letter from your insurance company.



Copy of medical records, including copies of x-rays, MRI, other imaging studies if appropriate to your denial.



Statement from treating physician(s) concerning the reasoning for the prescribed course of treatment.



Copy of your health insurance card (front and back).



Personal statement of appeal from consumer (optional).



Physician(s) contact information including fax number.